



READY ANCHORAGE



MY EMERGENCY PLAN

NAME:
PHONE:
NOTES:



Emergency
Management
Commissioner
Joseph J. Esposito

This guide is adapted with the
permission of NYC Emergency
Management
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MY INFORMATION

Please print. If viewing as a PDF,
click on the highlighted areas to type
in the information.

Name:	
Address:	
Day Phone:	
Evening Phone:	
Cell Phone:	
Email:	

There are three basic steps to being prepared for any emergency:



MAKE A PLAN



GATHER SUPPLIES



GET INFORMED

Think about how emergencies may affect you. Emergencies can range from falls in the home, to house fires, to earthquakes. Use this guide now to list what you might need during an emergency.

Please fill out the sections that apply to your needs.

Don't go through an emergency alone. Ask at least two people to be in your emergency support network; family members, friends, neighbors, caregivers, coworkers, or members of community groups. Remember, you can help and provide comfort to each other in emergencies.

During an emergency your network should:

- Stay in contact.
- Know where to find your emergency supplies.
- Know how to operate your medical equipment and help move you to safety.

Emergency support network contacts:

Name/Relationship:	
Phone (home/work/cell):	
Email:	
Name/Relationship:	
Phone (home/work/cell):	
Email:	

Pick an out-of-area friend or relative that family or friends can call during a disaster. If local phone lines are busy, long-distance calls may be easier to make. This out-of-area contact can help you communicate with those in your network.

Out-of-area contact:

Name/Relationship:	
Phone (home/work/cell):	
Email:	

DEVELOP A PLAN

Health & Medical Information

Make a plan that best suits your needs. Speak to your doctor(s), pharmacist, and other healthcare providers about your specific needs and how to meet them during an emergency.

Make a photocopy of your emergency contacts and health information; keep it in your wallet or purse at all times.

Important health and life-saving information:

Allergies:	
Other medical conditions:	
Essential medications and daily doses:	
Eyeglass prescription:	
Blood type:	
Communication devices:	
Equipment:	
Health insurance plan:	
Preferred hospital:	
Individual #/Group #:	
Doctor/Specialist:	
Phone:	
Doctor/Specialist:	
Phone:	
Pharmacy:	
Address:	
City:	
Phone/Fax:	



Public health emergencies can range from extreme heat to disease outbreaks. These hazards can affect everyone. In the event of a health emergency:

- Stay home if you are feeling sick.
- If you have severe or worsening symptoms, go immediately to a hospital emergency room or call 911.
- Frequently wash hands with soap or an alcohol-based cleaner.
- Tune into local TV and radio for health officials' announcements.

■ **Communicate**

Include communication in Your Plan

Take time now to plan how you will talk to friends or emergency workers in an emergency. During an emergency, your normal way of communicating may be affected by changes in environment, noise, service disruptions or confusion. Your emergency plan should include different ways you can communicate with others.

- If you are deaf or hard of hearing, practice alternate ways to communicate your needs, such as through gestures, note cards, text messages, or other means.
- If you are blind or have low vision, be prepared to explain to others how best to guide you.

Communicate With Others

Write down short phrases that can help you in an emergency. Prewritten cards or text messages can help you share information with your support network or emergency responders during a stressful or uncomfortable situation. You may not have much time to get your message across. Phrases can include:

- I may have difficulty understanding what you are telling me; please speak slowly and use simple language or pictures.
- I use a device to communicate.
- I am deaf and use American Sign Language.
- Please write down directions.
- I speak [insert language below].

The phrases you write down in advance should apply to emergencies in and outside your home. Be sure to keep it with you at all times. If you have difficulty, ask family, friends, or caregivers to help.

Below is space for you to write your own phrases:

Meeting Places

Know where you will meet family, friends, or caregivers after an emergency. Pick two places to meet: one right outside your home and another outside your neighborhood, such as a library, community center, or place of worship.

Make a habit of learning exits whenever you are in a new location (e.g., shopping mall, restaurant, movie theater).

Meeting place close to home:	
Address:	
Meeting place outside neighborhood:	
Address:	
Local police precinct:	
Phone and address:	

- Evacuate immediately if your life is in danger.
- Evacuate immediately if you smell gas, or see smoke or fire.
- Call 911 if you need emergency assistance.
- Remember to tune into local radio and TV stations for the latest emergency information.



Know Where You Will Stay

Pick friends or family with whom you can stay in case you cannot stay at home.

I can stay with:

Name/Relationship:	
Address:	
Phone (home/work/cell):	
Email:	
Name/Relationship:	
Address:	
Phone (home/work/cell):	
Email:	

Practice evacuating regularly with members of your household (including with your pets and service animals) and consider different situations you may face, such as blocked paths or exits.

All residents of fireproof buildings are urged to do the following in case of fire:

If the fire is in your apartment:

- Leave immediately and close the door behind you.
- Call 911 once you are out of the apartment.

If the fire is not in your apartment:

- Stay in your apartment.
- Call 911; let the operator know you are there.
- Keep your door closed. If smoke is coming into your apartment, put a wet towel below your door.

Transportation

Be prepared to make other transportation plans if your bus or other transportation modes are not running. Sign up for Nixle, Anchorage's free, official emergency notification system, for information about emergency events and changes to important City services.

Alternate Bus:	
Alternate way of travel:	
Other:	
I will call (friend):	
Phone (home/work/cell):	
Taxi service:	
Phone:	

Remember: if you need to evacuate your home during an emergency and need assistance, please call 911.

If an evacuation order is issued, evacuate as directed. Allow additional travel time and consider your needs.

Do not forget to take your domesticated pets.

People with disabilities or other access or functional needs who have no other options to evacuate safely can request transportation assistance by calling 911.

Depending on your need, you will either be taken to:

- An accessible evacuation center in an accessible vehicle, OR
- A hospital outside of the evacuation zone via ambulance.

DEVELOP A PLAN

If you are assisted by emergency services you will not be able to request transportation to a specific address.

Evacuate early if you rely on elevators to get out of your building. Elevators may be out of service and may not be available at all times.

My Evacuation Plan	
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Sheltering

If an emergency requires you to evacuate or prevents you from staying at home, consider going to a hotel, a friend or relative's home or a shelter.

Emergency shelters MAY be set up in schools, City buildings, and places of worship. Shelters provide BASIC food, water and supplies. Be prepared to bring items that you may need, including special equipment (e.g., oxygen, mobility aids, batteries, etc.). Family members or members of your emergency support network can come with you to a shelter.

If you are a pet owner, shelter your pet at a kennel or with friends or relatives outside the evacuation area. If you are unable to do so, pets shelters will be set up after the initial evacuation. Please bring supplies to care for your pet, including food, leashes, a carrier, and medication.

Bring supplies to clean up after your animal. Only legal pets will be allowed. Service animals are always allowed.

Shelters are not determined in advance because the nature of our disasters (earthquakes, severe weather) makes knowing what will be usable after the disaster impossible.

Everyone in your household should have a Go Bag—a collection of things you would want if you have to leave in a hurry. Your Go Bag should be sturdy and easy to carry, like a backpack or a small suitcase on wheels.

Check off items you have and add those you will need:

- ☐ Bottled water and nonperishable food, such as granola bars
- ☐ Copies of your important documents in a waterproof container (e.g., insurance cards, Medicare/Medicaid cards, photo IDs, proof of address, marriage and birth certificates, copies of credit and ATM cards)
- ☐ Flashlight, hand-crank or battery-operated AM/FM radio, and extra batteries
- ☐ List of the medications you take, why you take them, and their dosages
- ☐ Contact information for your household and members of your support network
- ☐ Cash, in small bills
- ☐ Notepad and pen
- ☐ Back-up medical equipment (e.g., glasses, batteries) and chargers
- ☐ Aerosol tire repair kits and/or tire inflator to repair flat wheelchair or scooter tires
- ☐ Supplies for your service animal or pet (e.g., food, extra water, bowl, leash, cleaning items, vaccination records, and medications)
- ☐ Portable cell phone chargers
- ☐ Other personal items:







In some emergencies, like winter storms and heat waves, you may have to stay at home. An emergency supply kit should have enough supplies for up to seven days.

Check off items you have and add those you will need:

- ☐ One gallon of drinking water per person per day
- ☐ Nonperishables, ready-to-eat canned foods, and a manual can opener
- ☐ First-aid kit
- ☐ Medications, including a list of the medications you take, why you take them, and their dosages
- ☐ Flashlight or battery-powered lantern, battery-operated AM/FM radio, and extra batteries, or wind-up radios that do not require batteries
- ☐ Glowsticks
- ☐ Whistle or bell
- ☐ Back-up medical equipment, if possible (e.g., oxygen, medication, scooter battery, hearing aids, mobility aids, glasses, facemasks, gloves)
- ☐ Style and serial numbers of medical devices (such as pacemakers) and usage instructions
- ☐ Other items:

Consider adding items that you may need for emergencies like winter storms and heat waves.

Winter weather supplies:

- ☐ Blankets, sleeping bags, extra newspapers for insulation
- ☐ Extra mittens, socks, scarves and hat, raingear and extra clothes
- ☐ Other items:

Hot weather supplies:

- ☐ Light, loose clothing
- ☐ Sunscreen (at least SPF 15)
- ☐ Emergency meal preparation supplies in case of a power outage, such as disposable plates, cups, and utensils

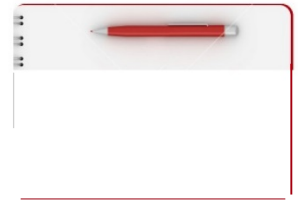
If you have a vehicle, consider making an in-car emergency supply kit that includes:

- ☐ Sack of sand or kitty litter for gaining traction under wheels, and a small shovel
- ☐ Set of tire chains or traction mats
- ☐ Working jack and lug wrench, spare tire
- ☐ Windshield scraper and broom
- ☐ Small tools (pliers, wrench, screwdriver)
- ☐ Booster cables
- ☐ Brightly colored cloth to use as a flag, and flares or reflective triangles



GATHER
SUPPLIES

PUT TOGETHER AN EMERGENCY SUPPLY KIT (CONTINUED)







Special Considerations

- Consider adding items to your emergency supplies that best suit your needs, including dietary and medical needs.
- If you rely on electric medical equipment, contact your medical supply company for information about a back-up source of power.
- If you depend on power for life-sustaining equipment, ask your utility company if your electric-powered medical equipment qualifies you to be listed as a life-sustaining equipment customer. While registering is an important step, you should have a back-up source of power, such as a battery or oxygen tank that does not require electricity.
- If you rely on oxygen, talk to your oxygen supplier about emergency replacements.
- If you receive critical treatments, such as dialysis or chemotherapy, talk to your provider about how you can continue to receive these treatments during an emergency.



People should always remain alert and be prepared for the unexpected. In the event that a natural disaster or terrorist attack takes place, it is important to take the following steps to protect yourself.

Listen to emergency officials for instructions on whether to evacuate or stay in place:

- If you are asked to evacuate, get out as quickly as possible. Stay low to the floor if you can. If you are riding on mass transit such as a bus, subway or train and are told to evacuate, remember to listen to the instructions given by crews or other emergency responders.
- If you are asked to stay where you are or “shelter in place,” do not leave until you are told to do so. Lock doors, seal windows, air vents, and fireplace dampers.

Be Alert and Take Action

Always be aware of your surroundings. If you notice anything out of the ordinary, do not keep it to yourself; be sure to report it.

- If you see or hear any suspicious activity, call 911.
- If you see luggage or bags left alone on buses or in public areas, PeopleMover or APD.
- If you receive suspicious mail, do not touch it. Call 911. If you have handled the package, wash your hands with soap and water immediately.

**ONCE YOU HAVE FILLED OUT THIS
GUIDE, YOU ARE ANCHORAGE READY!
CONGRATULATIONS!**



ANCHORAGE RESOURCES

Municipality of Anchorage

Office of Emergency Management

<http://www.muni.org/Departments/OEM/Pages/default.aspx>

**State of Alaska: Division of Homeland Security and
Emergency Management (DHS&EM)**

<https://ready.alaska.gov/>

STAY INFORMED

Anchorage Police Department

Facebook <https://www.facebook.com/APDInfo>

Twitter <https://twitter.com/APDInfo>

Municipality Website <http://www.muni.org/departments/police/pages/default.aspx>

Anchorage Fire Department

Facebook <https://www.facebook.com/pages/The-Anchorage-Fire-Department>

Twitter <https://twitter.com/afdinfor>

Municipality Website <http://www.muni.org/departments/fire/pages/default.aspx>

Office of Emergency Management

Facebook <https://www.facebook.com/AnchorageOEM>

Twitter https://twitter.com/Anchorage_OEM

Municipality Website <http://www.muni.org/departments/oem/pages/default.aspx>

Emergency Conditions Line: 907-343-4701

Local Media

Alaska Dispatch News

<http://www.adn.com/>

KFQD Radio (750 AM/103.7 FM)

<http://www.kfqd.com/>

KNBA Radio (90.3 FM)

<http://knba.org/>

KOAN Radio (1080 AM/95.1 FM)

<http://www.1080koan.com/>

KTUU Channel 2 TV (NBC)

<http://www.ktuu.com/>

KTVA Channel 11 TV (CBS)

<http://www.ktva.com/>

KYUR Channel 13 TV (ABC)

<http://www.youralaskalink.com/>

UTILITIES

Chugach Electric

Report a Power Outage

In Anchorage: 907-762-7888

<http://www.chugachelectric.com/>

Municipal Light & Power (ML&P)

Report a Power Outage

In Anchorage: 907- 279-7671

<http://www.mlandp.com/>

ENSTAR

Natural Gas Company

Anchorage: 907-277-5551

Report a potential gas leak

1-844-SMELL GAS (1-844-763-5542)

If life or property are in danger call 9-1-1

<https://www.enstarnaturalgas.com/>



NONPROFIT SERVICE PROVIDERS

■ American Red Cross of Alaska

235 East 8th Avenue, Suite 200

Anchorage, AK 99501

Phone: 907-646-5400

<http://www.redcross.org/local/alaska>

■ The Salvation Army Anchorage Corps

1701 C. Street, Anchorage, Alaska 99501

Phone: 1-800-SAL-ARMY

<http://anchorage.salvationarmy.org/>

Alaska 2-1-1

■ Get connected, get answers. Help starts here.

Call 2-1-1 or 1-800-478-2221 Monday through Friday from 8:00 am to 5:00 pm to or visit our website 24/7 when you need help finding help. It's free and confidential.

Alaska 2-1-1 is a service of the United Ways of Alaska.

MY RESOURCES

Add your own important resources and phone numbers here.

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NYC Emergency Management would like to thank the Access and Functional Needs Advisory Group members for their hard work on this project.

GET NOTIFIED!

GET NIXLE!

Sign up now for FREE for Anchorage's official emergency notification system at Nixle.com, or by texting your Municipality of Anchorage Zip Code to 888-777



Looking to Receive Alerts from Your Local Agencies?

TEXT YOUR ZIP CODE TO 888777 TO OPT-IN

Receive alerts for

Severe Weather	Criminal Activities	Severe Traffic	Missing Persons	Local Events

NOTES