
Anchorage Public Library

Anchorage: Performance. Value. Results

Mission

Connecting people to education, information and community

Core Services:

- Access to a diverse collection of materials in various formats
- Knowledgeable and approachable staff
- Functional technology and connectivity
- Expert information and reference assistance
- Communal spaces for individual and group use
- Targeted programming that meets the needs of our community

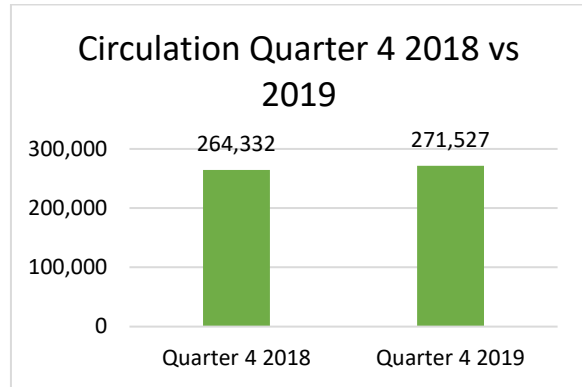
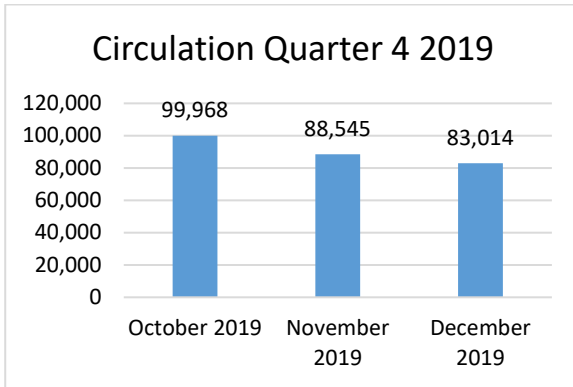
Community Priorities and Desired Outcomes

- **Education and Skills for Life:** Children enter Kindergarten with the foundational skills for literacy and are supported by the Library in their literacy progression through elementary school; the Library supports teens and adults in learning the skills they need to be successful in life.
- **A Bridge to Information and Resources:** Anchorage is an engaged and well-informed community; the Library seeks to be the trusted institution that connects people to non-biased information, experts and materials, and adapts with the changing needs of our community.
- **Building Community:** The Library brings Anchorage residents together to build a more inclusive and accepting community.

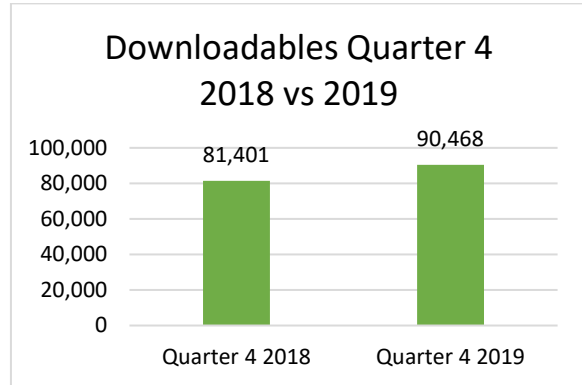
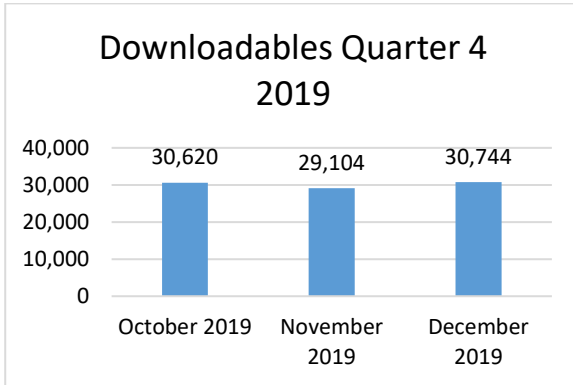
Performance Measures

- Circulation of Materials, including downloadable items
 - The trend of decreased circulation of physical items and the increase of downloadables and databases is a trend over the last six years. APL overall usage including database use has doubled over the last 6 years.
- Library Visits
 - Library visits are increasing, even though the Eagle River Library was closed for about a month.
- Program Attendance
 - The last quarter attendance between 2018 and 2019 doubled and the overall numbers increased 11% over the previous year.
- Computer use, including WIFI use of Library technology
 - Computer usage decreased with more people bringing in their own devices. In addition, Loussac reduced the numbers of computers, which shows through the decreased usage. Wi-Fi usage increased by 7% in 2019 vs. 2018. Virtual Library visits increased through website.

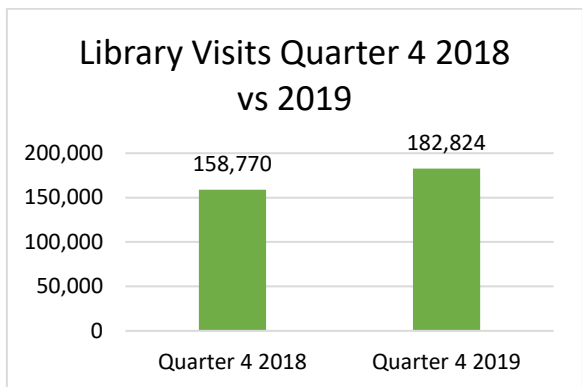
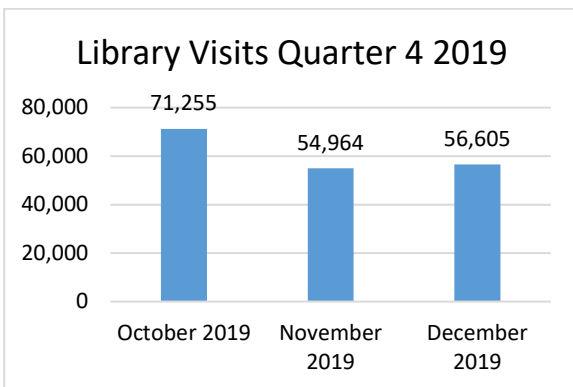
Measure 1: Circulation of library materials.



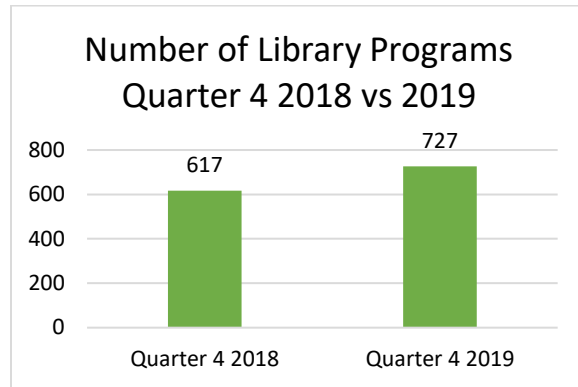
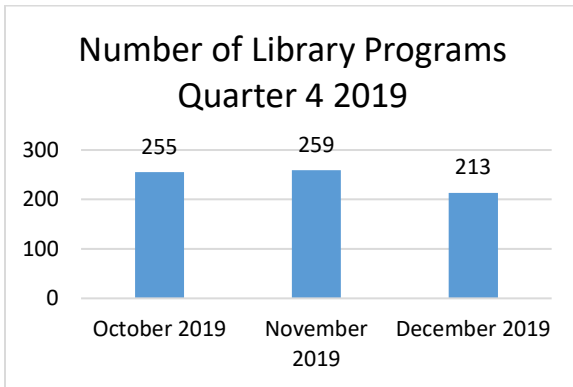
Measure 2: Number of items downloaded (Alaska Digital Library, Freegal, Hoopla & RB Digital)



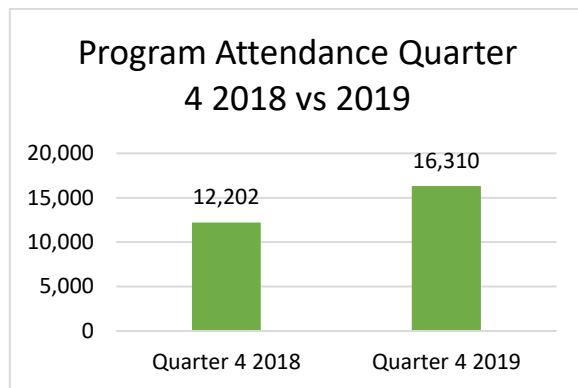
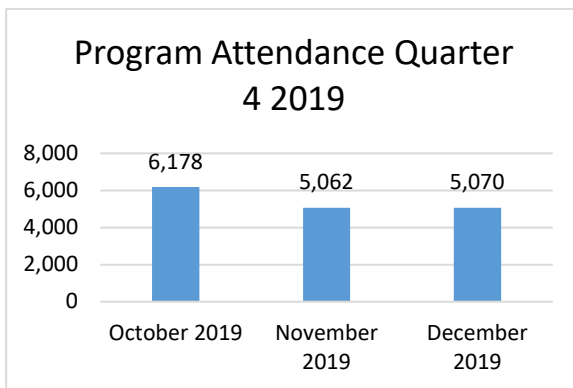
Measure 3: Number of visits to the library.



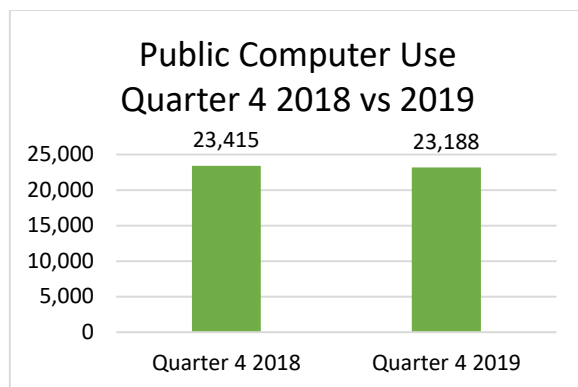
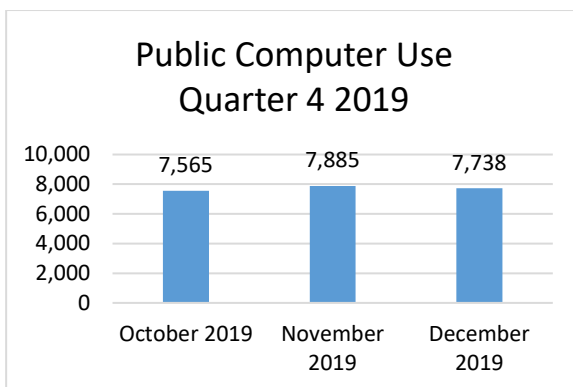
Measure 4: Number of library programs.



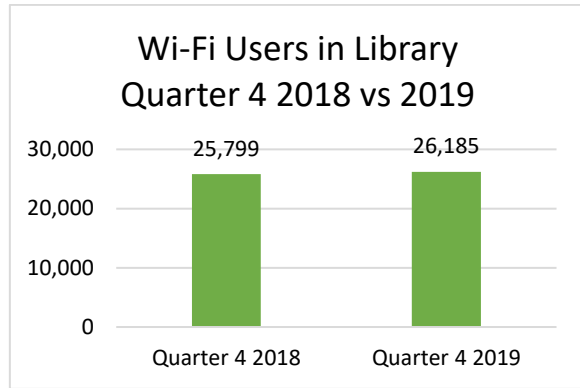
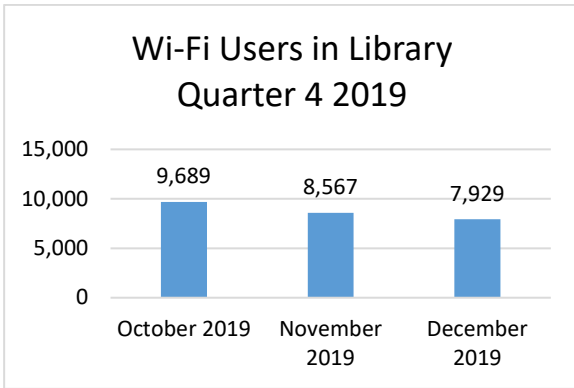
Measure 5: Library program attendance.



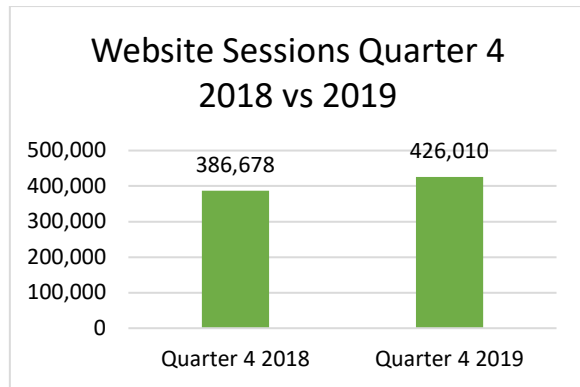
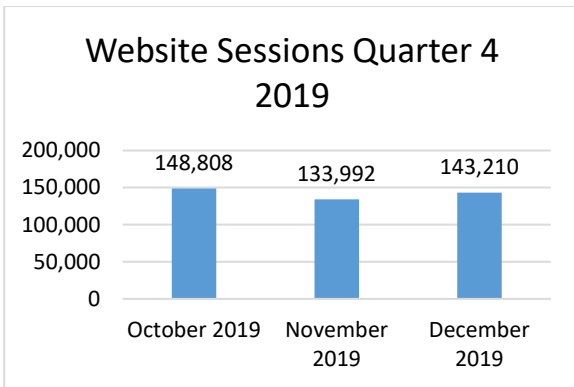
Measure 6: Public computer use in library.



Measure 7: Wi-Fi users in library.



Measure 8: Website sessions (anchoragelibrary.org).



PVR Measure WC: Managing Workers' Compensation Claims

Reducing job-related injuries is a priority for the Administration by ensuring safe work conditions and safe practices. By instilling safe work practices, we ensure not only the safety of our employees but reduce the potential for injuries and property damage to the public. The Municipality is self-insured and every injury poses a financial burden on the public and the injured worker's family. It just makes good sense to WORK SAFE.

Results are tracked by monitoring monthly reports issued by the Risk Management Division.

