

Payroll Employee Relations

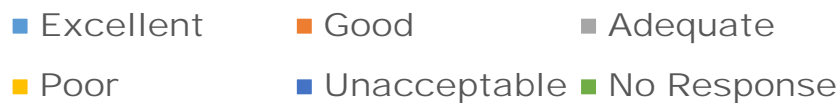
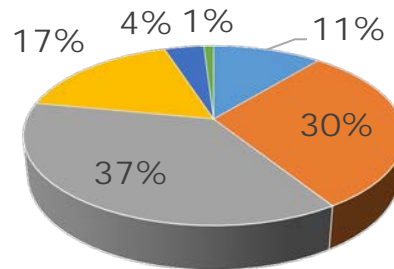
Anchorage: Performance. Value. Results

Payroll Results:

Question: Rate how clearly the Payroll Team communicates directions and timelines for the payroll process.

Response	Count	Percentage
Excellent	15	11%
Good	39	30%
Adequate	48	37%
Poor	22	17%
Unacceptable	6	4%
No Response	1	<1%
Total	131	100%

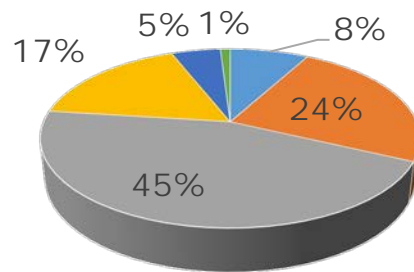
Rate how clearly the Payroll Team communicates directions and timelines for the payroll process



Question: Rate the effectiveness of the Payroll information on Muniverse.

Response	Count	Percentage
Excellent	10	8%
Good	31	24%
Adequate	59	45%
Poor	22	17%
Unacceptable	7	5%
No Response	2	1%
Total	131	100%

Rate the effectiveness of the Payroll information on Muniverse

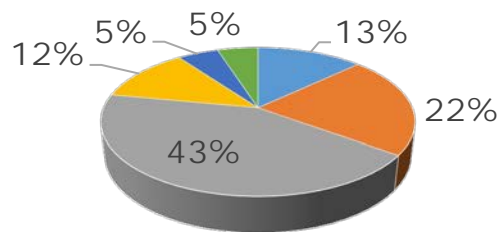


■ Excellent ■ Good ■ Adequate
■ Poor ■ Unacceptable ■ No Response

Question: Rate how clearly the Time Management Team communicates directions and timelines for the timecard processing.

Response	Count	Percentage
Excellent	18	13%
Good	29	22%
Adequate	56	43%
Poor	16	12%
Unacceptable	6	5%
No Response	6	5%
Total	131	100%

Rate how clearly the Time Management Team communicates directions and timelines for timecard processing

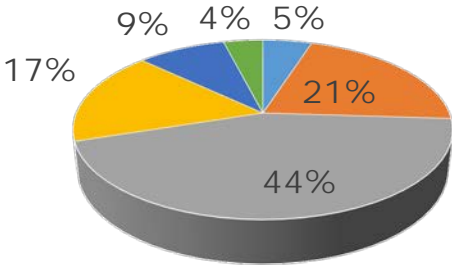


■ Excellent ■ Good ■ Adequate
■ Poor ■ Unacceptable ■ No Response

Question: Rate the effectiveness of the time management process on Muniverse.

Response	Count	Percentage
Excellent	7	5%
Good	27	21%
Adequate	57	44%
Poor	22	17%
Unacceptable	12	9%
No Response	6	4%
Total	131	100%

Rate the effectiveness of the time management process on Muniverse



- Excellent
- Good
- Adequate
- Poor
- Unacceptable
- No Response

PVR Measure WC: Managing Workers' Compensation Claims

Reducing job-related injuries is a priority for the Administration by ensuring safe work conditions and safe practices. By instilling safe work practices, we ensure not only the safety of our employees but reduce the potential for injuries and property damage to the public. The Municipality is self-insured and every injury poses a financial burden on the public and the injured worker's family. It just makes good sense to WORK SAFE.

Results are tracked by monitoring monthly reports issued by the Risk Management Division.

