
Risk Management Division Municipal Manager

Anchorage: Performance. Value. Results.

Purpose

Minimize the financial impact and loss of “Human resources”, from known and unknown events and accidents.

Core Services

- Process auto liability, general liability and workers’ compensation claims timely and in compliance with prevailing statutes
- Pursue all recoveries of damage to Municipal property directly, through arbitration, MOA Prosecutor and the District Attorney’s office
- Review all permits, contracts and Request for Proposal (RFP) to ensure contractors have adequate insurance to protect the MOA
- Market excess auto liability (AL), general liability (GL), workers’ compensation (WC) and property coverage

Accomplishment Goals

- 24 hour claimant contact and zero Workers’ Compensation late payment penalties
- Recover \$1,000,000 annually in damage to MOA property
- Assure a 24 hour turn around on all permits, contracts & Request for Proposal (RFP)
- Hold insurance renewals to expiring premiums or less annually for both the MOA and ASD. Inventory is added as acquired.

Performance Measures:

Progress in achieving goals will be measured by:

Measure #1: Length of time for Departmental reporting Worker’s Compensation accident/injury to Risk Management. Goal: <48 hours 80% of the time.

| 2018 | 1 st Quarter | 2 nd Quarter | 3 rd Quarter | 4 th Quarter |
|--|-------------------------|-------------------------|-------------------------|-------------------------|
| Workers’ Compensation reports received later than 48 hours | *154/46 30% | *115/37 32% | *141/54 38% | |

*# of reports received / # of reports received late
3rd Quarter: 10 reports filed late by employees

| 2017 | 1 st Quarter | 2 nd Quarter | 3 rd Quarter | 4 th Quarter |
|--|-------------------------|-------------------------|-------------------------|-------------------------|
| Workers’ Compensation reports received later than 48 hours | *148/65 44% | *123/54 44% | *156/42 27% | *105/31 30% |

*# of reports received / # of reports received late

Safety Division Municipal Manager

Anchorage: Performance. Value. Results.

Purpose

Protect the employees and citizens of the Municipality from unsafe conditions and acts.

Core Service

Determine frequency and severity as pertains to "Root Cause of Accidents"

Accomplishment Goal

Lower the cost of Municipal operations by reducing both the number of accidents and the severity of accidents in workers' compensation, auto liability and general liability exposures.

Performance Measures

Progress in achieving goal shall be measured by:

Measure: Reduction in the number of incidents/claims by 5% annually (frequency)

| 2018 | 1 st Quarter # claims | \$ Amount | 2 nd Quarter # claims | \$ Amount | 3 rd Quarter # Claims | \$ Amount | 4 th Quarter # Claims | \$ Amount |
|-----------------------|--|-------------|--|-------------|--|-------------|--|-----------|
| General Liability | 0 | 0 | 5 | \$5,711 | 12 | \$22,722 | | |
| Auto Liability | 14 | \$37,807 | 11 | \$44,023 | 10 | \$28,629 | | |
| Workers' Compensation | 154 | \$1,770,084 | 115 | \$1,210,909 | 141 | \$948,993 | | |
| Totals | 168 | \$1,807,891 | 131 | \$1,260,643 | 163 | \$1,000,344 | | |

| 2017 | 1 st Quarter # claims | \$ Amount | 2 nd Quarter # claims | \$ Amount | 3 rd Quarter # Claims | \$ Amount | 4 th Quarter # Claims | \$ Amount |
|-----------------------|--|-------------|--|-----------|--|-----------|--|-----------|
| General Liability | 7 | \$73,016 | 0 | \$0 | 8 | \$10,005 | 4 | \$18,867 |
| Auto Liability | 23 | \$78,050 | 2 | \$12,500 | 9 | \$28,095 | 9 | \$15,384 |
| Workers' Compensation | 158 | \$852,008 | 122 | \$857,960 | 150 | \$665,535 | 105 | \$506,023 |
| Totals | 188 | \$1,003,074 | 124 | \$870,460 | 167 | \$703,635 | 118 | \$540,274 |

| | | | | | | | | |
|----------------------------------|--|--|--|--|-----|------|--|--|
| YTD Increase + or Reduction - | | | | | -4% | +63% | | |
|----------------------------------|--|--|--|--|-----|------|--|--|