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# **Anchorage Police Department**

*Anchorage: Performance. Value. Results*

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## **Mission**

Protect and serve our community in the most professional and compassionate manner possible

## **Core Services**

- Protection of Life
- Protection of Property
- Maintenance of Order

## **Accomplishment Goals**

- Maintain the rate of Uniform Crime Report (UCR) Part I crimes in Anchorage at or below the national average for comparable size communities
- Reduce the rate of adult sexual assault in Anchorage
- The number of drivers Operating Under the Influence (OUI) decreases

## **Performance Measures**

Progress in achieving goals shall be measured by:

- Maintain the rate of Uniform Crime Report (UCR) Part I crimes in Anchorage at or below the national average for comparable size communities
  - Effectiveness: Annual Uniform Crime Report Part I crime rate (per 100,000 population) for Anchorage, as compared to communities nationwide in population 250,000-499,999
  - Efficiency: Average total cost per officer in Anchorage
- Reduce the rate of adult sexual assault in Anchorage
  - Effectiveness: rate of adult sexual assault (under the State of Alaska definition, per 100,000 population) for Anchorage
  - Effectiveness: Rate of adult sexual assault arrests (percent of adult sexual assault cases resulting in arrest)
- The number of drivers Operating Under the Influence (OUI) decreases
  - Effectiveness: Number of arrests for non-collision-related OUI
  - Effectiveness: Number of deaths associated with OUI-related collisions

**Measure #1: Annual Uniform Crime Report Part I crime rate (per 100,000 population) for Anchorage, as compared to communities nationwide in population 250,000-499,999**

2005		2006		2007		2008		2009		2010	
Anch	Group	Anch	Group	Anch	Group	Anch	Group	Anch	Group	Anch	Group
4,784	6,600	5,112	6,210	4,826	5,740	4,235	5,451	4,524	5,119	4,361	4,974

2011		2012		2013		2014		2015		2016	
Anch	Group	Anch	Group	Anch	Group	Anch	Group	Anch	Group	Anch	Group
3,948	5,116	4,355	5,056	4,831	4,803	8,552	NA	4,988	4,402	6,042	4,363

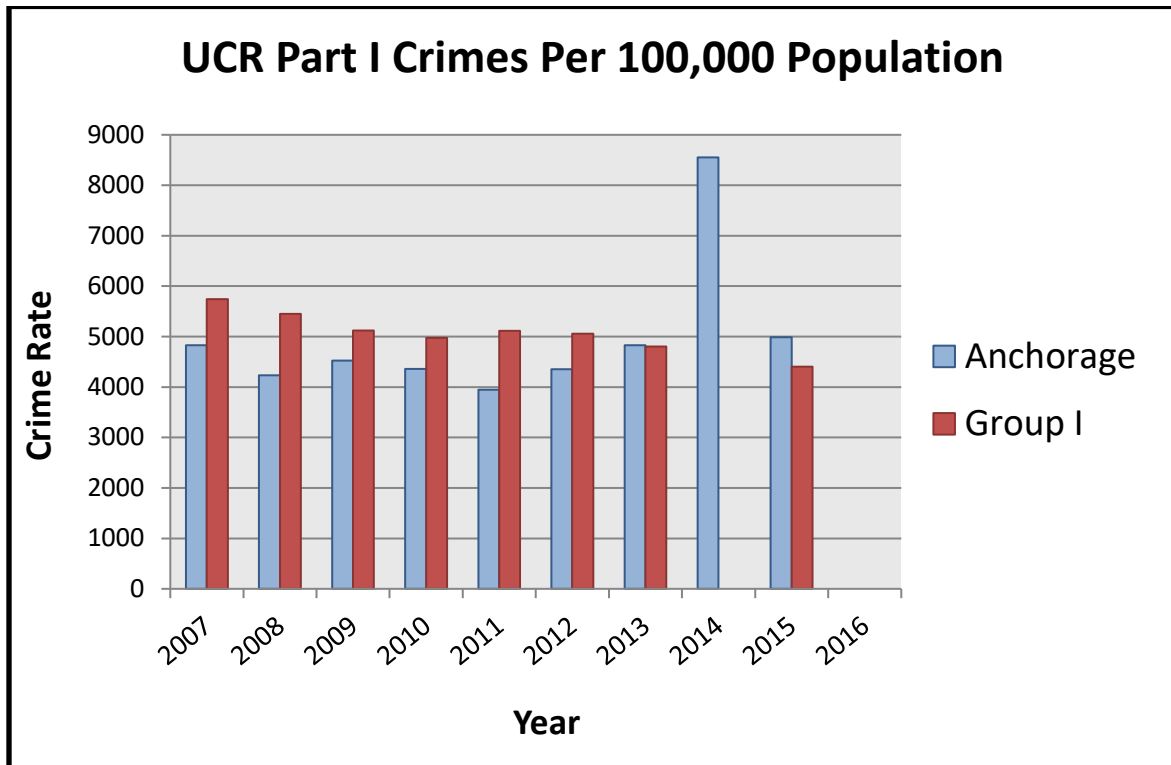
Note: Data are derived from FBI UCR Table 8 and Table 16. *Data for 2017 will not be released by the FBI until the fourth quarter of 2018.*

2016 Table 8 (Alaska):

<https://ucr.fbi.gov/crime-in-the-u.s/2016/crime-in-the-u.s.-2016/tables/table-6/table-6-state-cuts/alaska.xls>

2016 Table 16:

<https://ucr.fbi.gov/crime-in-the-u.s/2016/crime-in-the-u.s.-2016/tables/table-11>



**Measure #2: Average total cost per officer in anchorage**

2005	2006	2007	2008	2009	2010	2011	2012	2013
no data	no data	no data	\$131,795	\$127,364	\$133,925	\$144,268	\$155,949	\$164,436

2014	2015	2016	2017	2018
\$174,654	178,913	167,215	\$161,560	

Actual Cost Computed at year end.

**Measure #3: Rate of adult sexual assault (under the State of Alaska definition, per 100,000 population) for Anchorage**

2005	2006	2007	2008	2009	2010	2011	2012	2013
94.1	100.3	108.4	103.7	108.7	111.0	117.2	122.0	126.0

2014	2015	2016	2017	2018
116.5	116	150	133	

**Measure #4: Rate of adult sexual assault arrests (percent of adult sexual assault cases resulting in arrest)**

2016	2017 1st Qu	2017 2nd Qu	2017 3rd Qu	2017 4th Qu	2017	2018 1st Qu
8.63%	12.8%	9.8%	21.9%	1.4%	11.48%	15.62%

**Measure #5: Number of arrests for non-collision-related OUI**

2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
1202	1121	1545	2327	2261	1951	1732	1426	1389	1160	1075	1156

2017 1st Qu	2017 2nd Qu	2017 3rd Qu	2017 4th Qu	2017
255	292	307	326	1180

2018 1st Qu	2018 2nd Qu	2018 3rd Qu	2018 4th Qu	2018
296				296

**Measure #6: Number of deaths associated with OUI-related collision**

2008	2009	2010	2011	2012	2013	2014	2015	2016
6	3	3	4	1	6	4	7	5.67

2017 1 <sup>st</sup> Qtr	2017 2 <sup>nd</sup> Qtr	2017 3 <sup>rd</sup> Qtr	2017 4 <sup>th</sup> Qtr	2017
1	1	2	1	5

2018 1 <sup>st</sup> Qtr	2018 2 <sup>nd</sup> Qtr	2018 3 <sup>rd</sup> Qtr	2018 4 <sup>th</sup> Qtr	2018
1***				1

Note: \*\*\* pending 3 toxicology reports

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**Administration Division**  
**Anchorage Police Department**  
*Anchorage: Performance. Value. Results.*

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**Purpose**

Provide technical and administrative police service to the community and employees of the Anchorage Police Department

**Division Direct Services**

- Answer and dispatch 911 calls for assistance
- Property management
- Records management
- Citation processing
- IT management
- Budget management
- Facilities management
- Grant management

**Accomplishment Goals**

- Answer 911 calls within national standard time range, under National Emergency Number Association (NENA) standards

**Performance Measures**

Progress in achieving goals shall be measured by:

- Answer 911 calls within national standard time range, under National Emergency Number Association (NENA) standards
  - Effectiveness: Average time (in seconds) required for call takers to answer 911 calls

<b>Measure #7: Average time (in seconds) required for call takers to answer 911 calls</b>
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2009	2010	2011	2012	2013	2014	2015	2016
10 seconds	8 seconds	8 seconds	9 seconds	10 seconds	10.5 seconds	11.4 seconds	12.5 seconds

2017 1 <sup>st</sup> Qtr	2017 2 <sup>nd</sup> Qtr	2017 3 <sup>rd</sup> Qtr	2017 4 <sup>th</sup> Qtr	2017
13 seconds	13 seconds	15.67 seconds	15 seconds	14 seconds

2018 1 <sup>st</sup> Qtr	2018 2 <sup>nd</sup> Qtr	2018 3 <sup>rd</sup> Qtr	2018 4 <sup>th</sup> Qtr	2018
14.67 seconds				14.67 seconds

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**Crime Suppression Division**  
**Anchorage Police Department**  
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**Purpose**

Prevent and deter crime and promote safe neighborhoods by utilizing proactive community policing methods

**Direct Services**

- Proactive, problem-oriented community policing
- Traffic law enforcement
- Selective enforcement of high-risk offenders and crimes

**Accomplishment Goals**

- Reduce the rate of fatality vehicle collisions in Anchorage

**Performance Measures**

Progress in achieving goals shall be measured by:

- Reduce the rate of fatality vehicle collisions in Anchorage
  - Effectiveness: Rate of fatality vehicle collisions (per 100,000 population) for Anchorage

**Measure #8: Rate of fatality vehicle collisions (per 100,000 population) for Anchorage**

2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
.4	5.4	5.4	4.6	7.1	2.8	1.3	4.7	4.3	7.7	7.7

2016 1 <sup>st</sup> Qtr	2016 2 <sup>nd</sup> Qtr	2016 3 <sup>rd</sup> Qtr	2016 4 <sup>th</sup> Qtr	2016
2	1.3	1.67	2.3	7.27

2017 1 <sup>st</sup> Qtr	2017 2 <sup>nd</sup> Qtr	2017 3 <sup>rd</sup> Qtr	2017 4 <sup>th</sup> Qtr	2017
1	1	1.3	2.34	5.64

2018 1 <sup>st</sup> Qtr	2018 2 <sup>nd</sup> Qtr	2018 3 <sup>rd</sup> Qtr	2018 4 <sup>th</sup> Qtr	2018
1.6				1.6

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**Detective Division**  
**Anchorage Police Department**  
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**Purpose**

Follow up on felony crimes reported to or detected by the Anchorage Police Department and to provide specialized law enforcement to interdict selected crimes

**Direct Services**

- Investigation
- Law Enforcement
- Service Referrals

**Accomplishment Goals**

- Increase clearance rate in homicide cases

**Performance Measures**

Progress in achieving goals shall be measured by:

- Increase clearance rate in homicide cases
  - Effectiveness: Clearance rate in homicide cases in Anchorage

<b>Measure #9: Clearance rate in homicide cases in Anchorage</b>
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Year	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
<b>Cases</b>	17	21	25	12	17	19	18	18	19	14	27
<b>Closed</b>	14	17	23	10	15	16	17	17	16	11	19
<b>Percentage</b>	82%	81%	92%	83%	88%	84%	94%	94%	84%	79%	70.37%

Year	2016	2017 1 <sup>st</sup> Qtr	2017 2 <sup>nd</sup> Qtr	2017 3 <sup>rd</sup> Qtr	2017 4 <sup>th</sup> Qtr	2017
<b>Cases</b>	38	10	7	13	7	30
<b>Closed</b>	28	6	4	10	4	20
<b>Percentage</b>	73.7%	60%	57%	77%	54%	67%

Year	2018 1 <sup>st</sup> Qtr	2018 2 <sup>nd</sup> Qtr	2018 3 <sup>rd</sup> Qtr	2018 4 <sup>th</sup> Qtr	2018
<b>Cases</b>	6				6
<b>Closed</b>	4				4
<b>Percentage</b>	66.7%				66.7%

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**Patrol Division**  
**Anchorage Police Department**  
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**Purpose**

Respond to citizen calls for service and proactively initiate contacts, thereby deterring and solving crime as well as providing service referrals to create a secure and livable community

**Direct Services**

- Law Enforcement
- Crime Prevention
- Investigation
- Service Referrals
- Response to Emergencies and Disasters

**Accomplishment Goals**

- Maintain an average response time for Priority 1 calls for service under eight minutes
- The number of drivers involved in motor vehicle collisions who were Operating Under the Influence (OUI) at the time of the collision decreases

**Performance Measures**

- Maintain an average response time for Priority 1 calls for service under eight minutes
  - Effectiveness: Average response time for all Priority 1 calls for service
- The number of drivers involved in motor vehicle collisions who were Operating Under the Influence (OUI) at the time of the collision decreases
  - Effectiveness: Number of arrests for collision-related OUI made by Patrol

<b>Measure #10: Average time from dispatch to first officer on scene for all Priority 1 calls for service</b>
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2008	2009	2010	2011	2012	2013	2014	2015	2016
3.4 minutes	3.5 minutes	3.4 minutes	3.6 minutes	3.9 minutes	4.2 minutes	4.2 minutes	4.37 minutes	4.67 minutes

2017 1 <sup>st</sup> Qtr	2017 2 <sup>nd</sup> Qtr	2017 3 <sup>rd</sup> Qtr	2017 4 <sup>th</sup> Qtr	2017
5.33 minutes	4.86 minutes	5.47 minutes	5.37 minutes	5.26 minutes

2018 1 <sup>st</sup> Qtr	2018 2 <sup>nd</sup> Qtr	2018 3 <sup>rd</sup> Qtr	2018 4 <sup>th</sup> Qtr	2018
5.17 minutes				5.17 minutes



**Measure #11: Number of arrests for collision-related OUI made by Patrol**

2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
342	352	427	449	344	463	283	287	296	279	341	316

2017 1 <sup>st</sup> Qtr	2017 2 <sup>nd</sup> Qtr	2017 3 <sup>rd</sup> Qtr	2017 4 <sup>th</sup> Qtr	2017
68	61	60	66	255

2018 1 <sup>st</sup> Qtr	2018 2 <sup>nd</sup> Qtr	2018 3 <sup>rd</sup> Qtr	2018 4 <sup>th</sup> Qtr	2018
64				64

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**Performance Measure Methodology Sheet**  
**Anchorage Police Department**

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**Measure #1: Annual Uniform Crime Report Part I crime rate (per 100,000 population) for Anchorage, as compared to communities nationwide in population 250,000-499,999**

**Type**

Effectiveness

**Accomplishment Goal Supported**

Maintain the rate of Uniform Crime Report (UCR) Part I crimes in Anchorage at or below the national average for comparable size communities

**Definition**

This measure reports the rate of Part I crimes on the annual FBI Uniform Crime Report (murder, forcible rape, robbery, aggravated assault, burglary, larceny-theft, motor vehicle theft) per 100,000 population in Anchorage and compares it to the national average rate per 100,000 for cities ranging from 250,000 to 499,999 in population (drawing specifically from Tables 8 and 16 from the FBI's "Crime in the United States" on-line reports).

**Data Collection Method**

Crime statistics are captured on an on-going basis, then aggregated and reported periodically to the FBI.

**Frequency**

The aggregated, official crime statistics for Anchorage and the rest of the country are released by the FBI on an annual basis.

**Measured By**

Personnel assigned to the department's Records Section are specifically designated as "Classifiers" with the duty of classifying reported crimes into appropriate categories and collating them into a report for submission to the FBI.

**Reporting**

The department's Crime Analyst will report the department's UCR Part I crime rate annually with the department's annual crime report. As part of the annual crime reporting process, the Crime Analyst will also populate this measure with the current data.

**Used By**

The department's Command Staff will use this information to assist in making decisions regarding staffing and deployment together with policing strategies.

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**Performance Measure Methodology Sheet**  
**Anchorage Police Department**

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**Measure #2: Average total cost per officer in Anchorage**

**Type**

Efficiency

**Accomplishment Goal Supported**

Maintain the rate of Uniform Crime Report (UCR) Part I crimes in Anchorage at or below the national average for comparable size communities

**Definition**

This measure reports the average total annual cost to put a police officer on the street in Anchorage. The total cost includes salary, benefits, equipment and vehicle cost.

**Data Collection Method**

The department's Fiscal Section tracks the budgetary costs for all department personnel and functions.

**Frequency**

This measure will be reported annually, upon the budget for a new fiscal year becoming final.

**Measured By**

The department's Fiscal Manager.

**Reporting**

The department's Fiscal Manager will report this measure.

**Used By**

The department's Command Staff will use this information to monitor the costs of fielding its sworn personnel, with the potential to consider adjustments as necessary.

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**Performance Measure Methodology Sheet**  
**Anchorage Police Department**

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**Measure #3: Rate of adult sexual assault (under the State of Alaska definition, per 100,000 population) for Anchorage**

**Type**

Effectiveness

**Accomplishment Goal Supported**

Reduce the rate of adult sexual assault in Anchorage

**Definition**

This measure displays the rate of reported sexual assaults to adult victims (under State of Alaska definitions) per 100,000 population in Anchorage in a given year.

**Data Collection Method**

Crime statistics are captured on an on-going basis.

**Frequency**

This measure will be reported annually, consistent with the finalization of the annual crime statistics for a given year.

**Measured By**

Personnel assigned to the department's Records Section are specifically designated as "Classifiers" with the duty of classifying reported crimes into appropriate categories and collating them into a report.

**Reporting**

The department's Crime Analyst will report this measure annually, simultaneously with the department's annual crime report.

**Used By**

The department's Command Staff will use this information to assist in making decisions regarding staffing and deployment together with policing strategies specifically addressing adult sexual assault.

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**Performance Measure Methodology Sheet**  
**Anchorage Police Department**

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**Measure #4: Rate of adult sexual assault arrests (percent of adult sexual assault cases resulting in arrest)**

**Type**

Effectiveness

**Accomplishment Goal Supported**

Reduce the rate of adult sexual assault in Anchorage

**Definition**

This measure reports the rate of arrest in adult sexual assault cases (under State of Alaska definitions), as a percent of all such cases investigated by the department.

**Data Collection Method**

Crime statistics are captured on an on-going basis.

**Frequency**

This measure will be reported quarterly and annually.

**Measured By**

The Special Victims Unit Commander reviews, collates, and reports data regarding adult sexual assaults to the department's chain of command. Personnel assigned to the department's Records Section are specifically designated as "Classifiers" with the duty of classifying reported crimes into appropriate categories and collating them into a report. Initial reports of sexual assault are subject to classifying to determine their ultimate classification.

**Reporting**

The department's Detective Captain will report this measure.

**Used By**

The department's Command Staff will use this information to assist in making decisions regarding staffing and deployment together with policing strategies specifically addressing adult sexual assault.

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**Performance Measure Methodology Sheet**  
**Anchorage Police Department**

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**Measure #5: Number of arrests for non-collision-related OUI**

**Type**

Effectiveness

**Accomplishment Goal Supported**

The number of drivers Operating Under the Influence (OUI) decreases

**Definition**

This measure reports the number of arrests for Operating Under the Influence (sometimes called Driving Under the Influence/DUI or Driving While Intoxicated/DWI) made by any officer in the department in circumstances not involving motor vehicle collisions.

**Data Collection Method**

Crime statistics are captured on an on-going basis.

**Frequency**

This measure will be reported quarterly and annually.

**Measured By**

Crime statistics are subject to being "classified" by the department's Records Section to place crimes into appropriate categories.

**Reporting**

The Crime Analyst will report this measure.

**Used By**

The department's Command Staff will use this information to assess the level of effort being extended by the department in mitigating the occurrence of Operating Under the Influence in Anchorage.

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**Performance Measure Methodology Sheet**  
**Anchorage Police Department**

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**Measure #6: Number of deaths associated with OUI-related collisions**

**Type**

Effectiveness

**Accomplishment Goal Supported**

The number of drivers Operating Under the Influence (OUI) decreases

**Definition**

This measure reports the number of deaths associated with motor vehicle collisions involving drivers Operating Under the Influence (sometimes called Driving Under the Influence/DUI or Driving While Intoxicated/DWI).

**Data Collection Method**

Crime statistics are captured on an on-going basis.

**Frequency**

This measure will be reported quarterly and annually.

**Measured By**

Crime statistics are subject to being “classified” by the department’s Records Section to place crimes into appropriate categories.

**Reporting**

The Crime Analyst will report this measure.

**Used By**

The department’s Command Staff will use this information to assess the level of effort being extended by the department in mitigating the occurrence of Operating Under the Influence in Anchorage.

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**Performance Measure Methodology Sheet**  
**Administration Division**  
**Anchorage Police Department**

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**Measure #7: Average time (in seconds) required for call takers to answer 911 calls**

**Type**

Effectiveness

**Accomplishment Goal Supported**

Answer 911 calls within national standard time range, under National Emergency Number Association (NENA) standards

**Definition**

This measure reports the time required to answer a 911 call as measured against the national standard time range under National Emergency Number Association (NENA) standards; 90 percent of calls answered within 10 seconds during busiest hour of the day and 95 percent of calls answered within 20 seconds (NENA Document 56-005, Section 3.1).

**Data Collection Method**

Time required for call takers to answer 911 calls is continuously captured by the department Dispatch Center's answering point software.

**Frequency**

This measure will be reported quarterly and annually.

**Measured By**

The department's Administration Captain will coordinate with the Communications Clerk Supervisors to retrieve this data.

**Reporting**

The department's Administration Captain will post this measure quarterly and annually.

**Used By**

The department's Command Staff will use this information to maintain a high standard of public safety through proper staffing and deployment in the Dispatch Center.



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**Performance Measure Methodology Sheet**  
**Crime Suppression Division**  
**Anchorage Police Department**

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**Measure #8: Rate of fatality vehicle collisions (per 100,000 population) for Anchorage**

**Type**

Effectiveness

**Accomplishment Goal Supported**

Reduce the rate of fatality vehicle collisions in Anchorage

**Definition**

This measure reports the rate of fatality vehicle collisions per 100,000 population in Anchorage in a given year.

**Data Collection Method**

The department's Traffic Unit maintains statistics on the number of fatality vehicle collisions in Anchorage.

**Frequency**

This measure will be reported quarterly and annually.

**Measured By**

The department's Traffic Commander will retrieve information on fatality vehicle collisions, perform the calculation to convert to a rate, and report that information to the Crime Suppression Captain.

**Reporting**

The department's Crime Suppression Captain will report this measure.

**Used By**

The department's Command Staff will use this information to assist in making decisions regarding the effectiveness of traffic safety efforts in Anchorage.

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**Performance Measure Methodology Sheet**  
**Detective Division**  
**Anchorage Police Department**

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<b>Measure #9: Clearance rate for homicide cases in Anchorage</b>
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**Type**

Effectiveness

**Accomplishment Goal Supported**

Increase clearance rate in homicide cases

**Definition**

This measure reports the clearance rate of homicide cases. A clearance is defined as a case that is closed by arrest or by exceptional means (i.e. suspect dies before charges are brought, District Attorney declines prosecution, etc.).

**Data Collection Method**

Crime statistics are captured on an on-going basis. The status of homicide cases is tracked continuously by the department's Homicide Unit Supervisor.

**Frequency**

This measure will be reported quarterly and annually.

**Measured By**

The Homicide Unit Supervisor will report the status of all homicide cases to the Detective Captain through the chain of command and maintain a report.

**Reporting**

The department's Detective Captain will report this measure.

**Used By**

The department's Command Staff will use this information to assess the effectiveness of the department's homicide investigations, and in making decisions regarding staffing and deployment in homicide investigations.

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**Performance Measure Methodology Sheet**  
**Patrol Division**  
**Anchorage Police Department**

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**Measure #10: Average time from dispatch to first office on scene for all Priority 1 calls for service**

**Type**

Effectiveness

**Accomplishment Goal Supported**

Maintain an average response time for Priority 1 calls for service under eight minutes

**Definition**

This measure reports the average period of time between the time a Priority 1 call for service is dispatched and the time the first officer arrives on scene.

**Data Collection Method**

Response time data is continuously captured by the department Dispatch Center's answering point and computer aided dispatch software.

**Frequency**

This measure will be reported quarterly and annually.

**Measured By**

The department's Administration Captain will coordinate with the Communications Clerk Supervisors to retrieve this data. The Administration Captain will supply the data to the Patrol Captain for reporting purposes.

**Reporting**

The department's Patrol Captain will report this measure.

**Used By**

The department's Command Staff will use this information to assess the effectiveness of the department's Patrol deployment, performance and procedures.

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**Performance Measure Methodology Sheet**  
**Patrol Division**  
**Anchorage Police Department**

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<b>Measure #11: Number of arrests for collision-related OUI made by Patrol</b>
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**Type**

Effectiveness

**Accomplishment Goal Supported**

The number of drivers involved in motor vehicle collisions who were Operating Under the Influence (OUI) at the time of the collision decreases

**Definition**

This measure reports the number of arrests for Operating Under the Influence (sometimes called Driving Under the Influence/DUI or Driving While Intoxicated/DWI) for persons involved in motor vehicle collisions made by the Patrol Division.

**Data Collection Method**

Crime statistics are captured on an on-going basis.

**Frequency**

This measure will be reported quarterly and annually.

**Measured By**

The department's Patrol Captain will coordinate with the department's Crime Analyst to retrieve this information. Crime statistics are subject to being "classified" by the department's Records Section to place crimes into appropriate categories.

**Reporting**

The Patrol Captain will report this measure.

**Used By**

The department's Command Staff will use this information to assess the level of effort being extended by the Patrol Division in mitigating the occurrence of Operating Under the Influence in Anchorage.

**PVR Measure WC: Managing Workers' Compensation Claims**

Reducing job-related injuries is a priority for the Administration by ensuring safe work conditions and safe practices. By instilling safe work practices we ensure not only the safety of our employees but reduce the potential for injuries and property damage to the public. The Municipality is self-insured and every injury poses a financial burden on the public and the injured worker's family. It just makes good sense to WORK SAFE.

Results are tracked by monitoring monthly reports issued by the Risk Management Division.

