
Anchorage Public Library

Performance. Value. Results.

Mission

Anchorage Public Library provides resources to enrich the lives and empower the future of our diverse community, while preserving the past for generations to come.

Library Core Services:

Excelling As a Community Learning Center

- Education: Self-directed and classes, both virtually and in person at the library
- Information: Materials, research and instruction
- Technology: Computing access and services
- Exploration: Programs, reading, viewing, listening
- Meeting Place: Convening to bring the community together

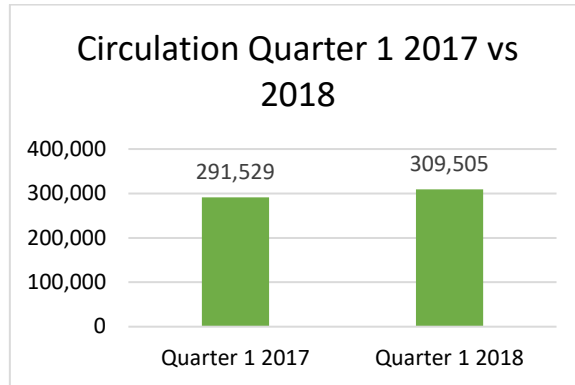
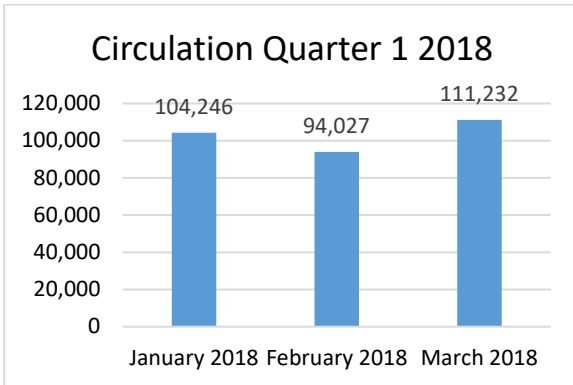
Major Use Indicators and Performance Measures

1. Circulation of Materials, including downloadable items
2. Library Visits
3. Program Attendance
4. Computer use, including WIFI use of Library technology
5. Virtual Library visits through website
6. Periodic programmatic performance outcomes for specific programs and services

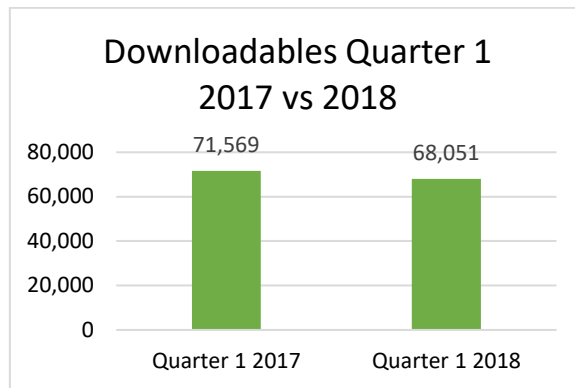
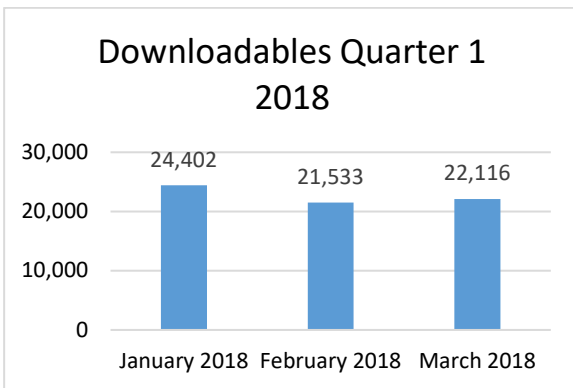
Department Goals that Contribute to Achieving the Mayor's Mission:

- Aid the public who are homeless to find resources that will help to improve their lives
- Make city government more efficient, accessible, transparent and responsive
- Build a city that attracts and retains a talented workforce, is hospitable to entrepreneurs, small business and established companies and provides a strong environment for economic growth

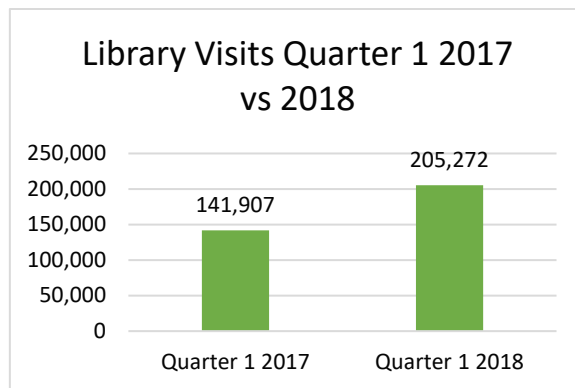
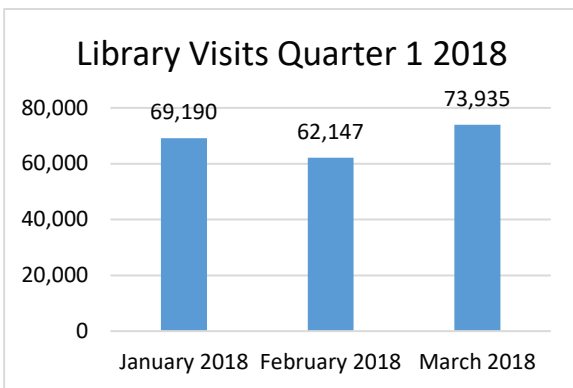
Measure #1: Circulation of library materials.



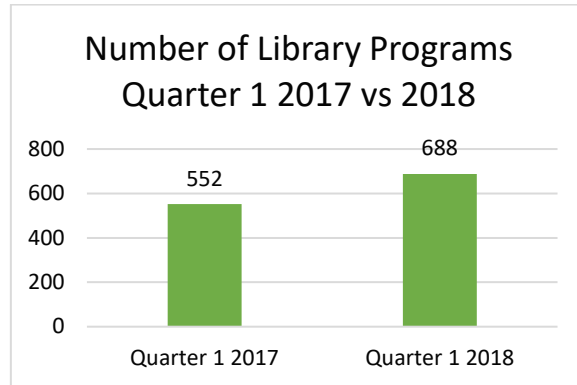
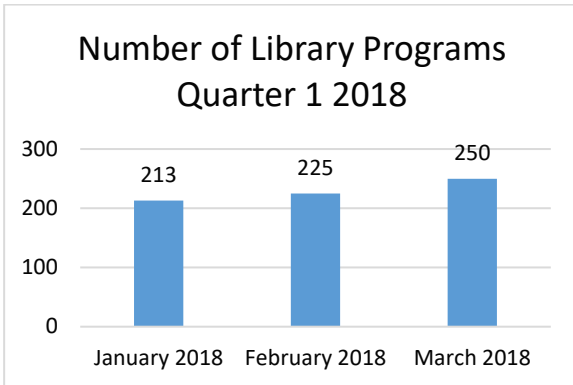
Measure #2: Number of items downloaded from library (Alaska Digital Library, Freegal, & Hoopla)



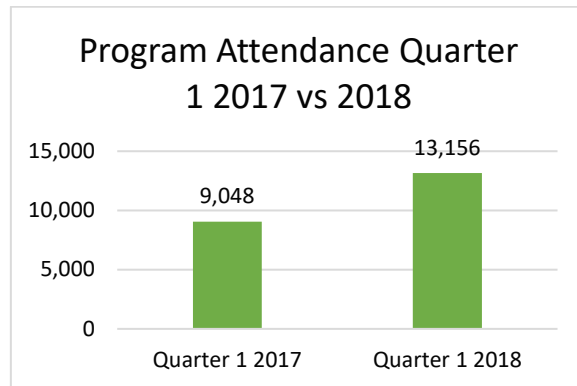
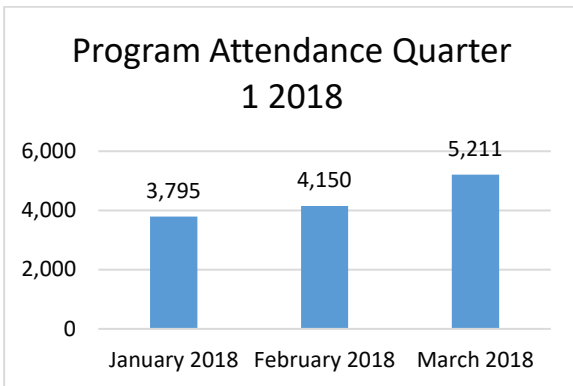
Measure #3: Number of visits to the library.



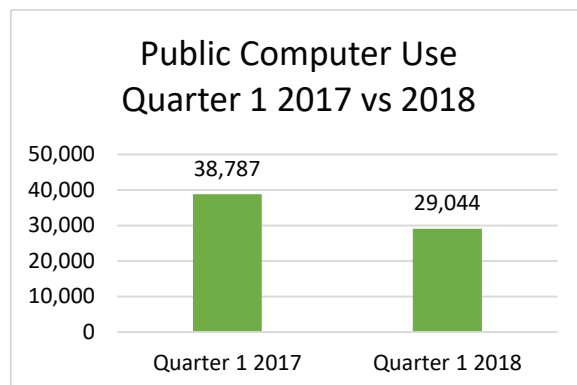
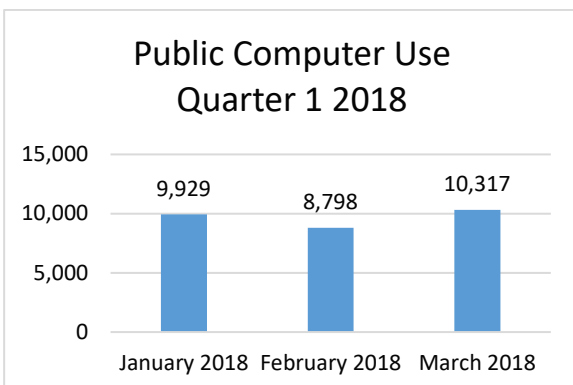
Measure #4: Number of library programs.



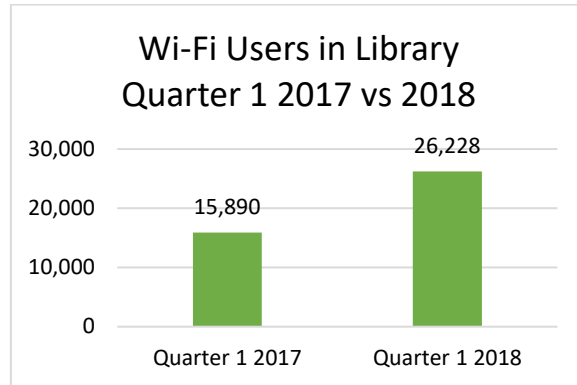
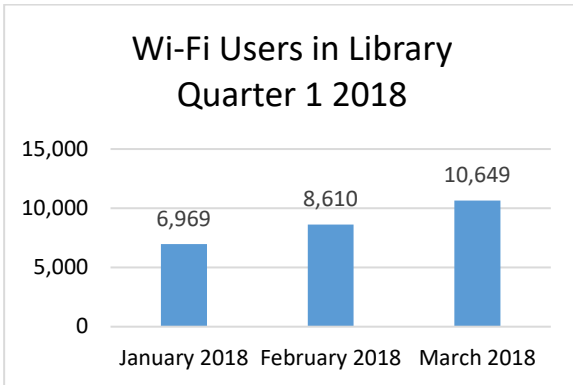
Measure #5: Library program attendance.



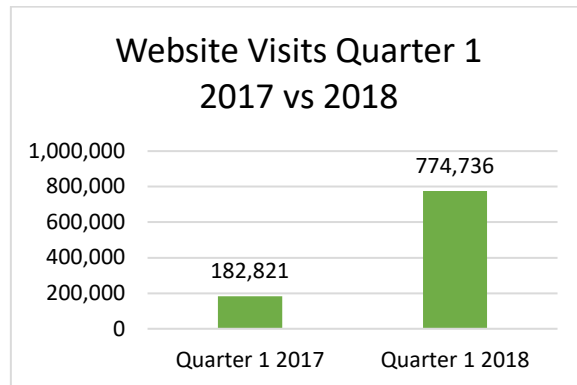
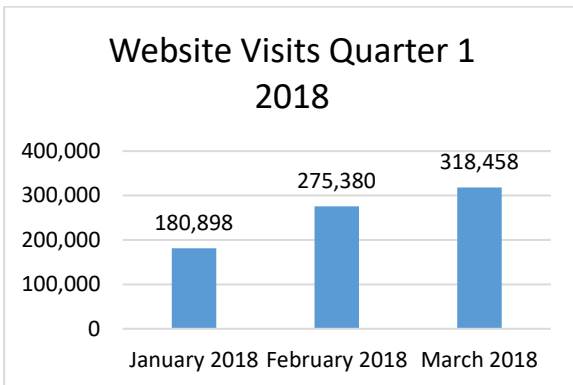
Measure #6: Public computer use in library.



Measure #7: Wi-Fi users in library.



Measure #8: Website visits (anchoragelibrary.org). *new website launched December 2017. The new website is hosted on a new platform and the data is collected differently.



PVR Measure WC: Managing Workers' Compensation Claims

Reducing job-related injuries is a priority for the Administration by ensuring safe work conditions and safe practices. By instilling safe work practices we ensure not only the safety of our employees but reduce the potential for injuries and property damage to the public. The Municipality is self-insured and every injury poses a financial burden on the public and the injured worker's family. It just makes good sense to WORK SAFE.

Results are tracked by monitoring monthly reports issued by the Risk Management Division.

