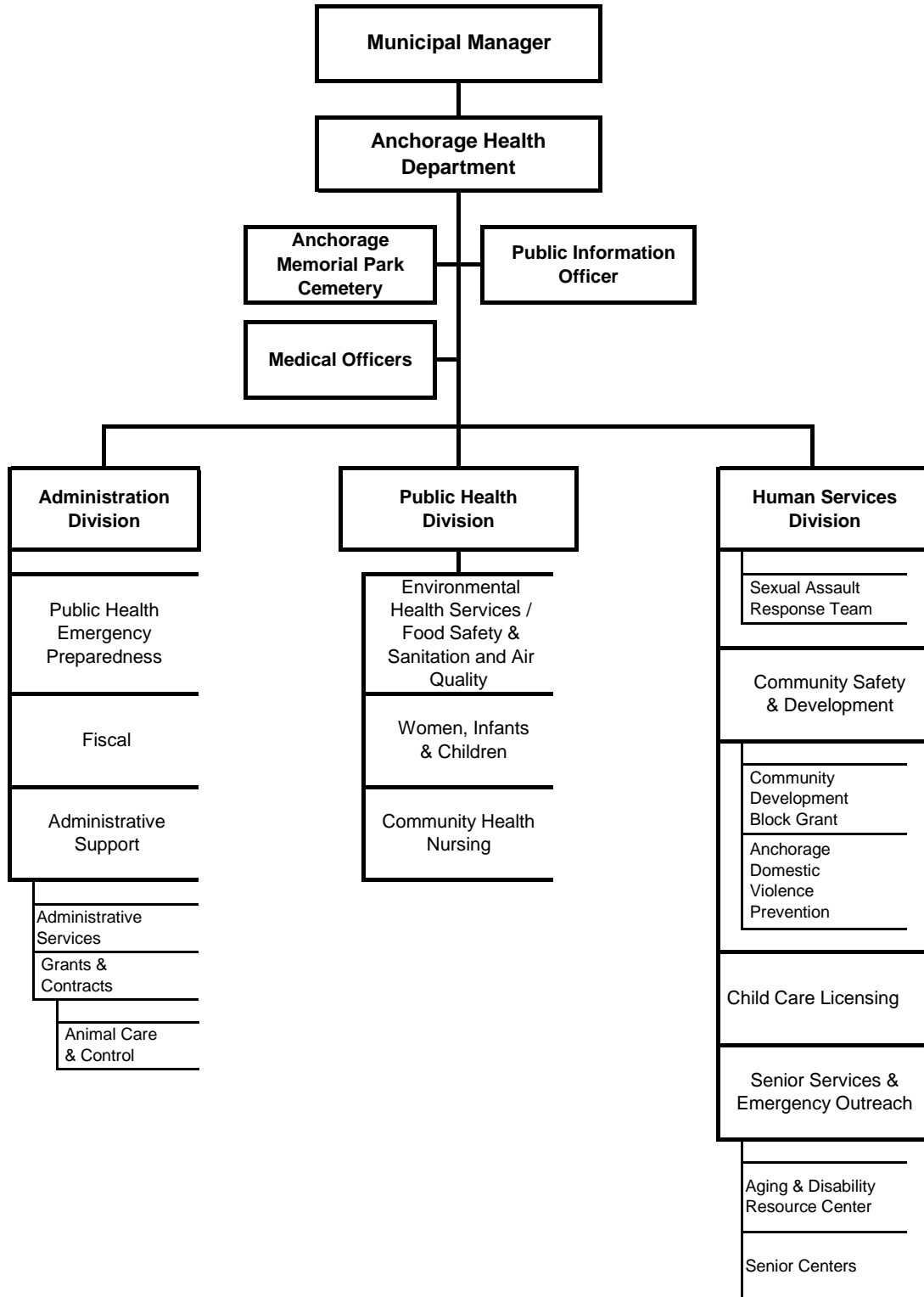


# Anchorage Health Department



**Anchorage  
Health  
Department**



## **Anchorage Health Department**

### **Description**

The Anchorage Health Department protects and improves the public health, safety and well-being of people in our community with a vision for Anchorage to be the healthiest and safest community in the United States. Public Health works for all of us all of the time and promotes organizational core values of respect, integrity, service and equity.

### **Department Services**

- Safeguard public health and safety by:
  - Preventing, diagnosing, investigating and treating infectious diseases;
  - Assuring a safety net of services for vulnerable citizens including homeless, victims of domestic violence and sexual assault, seniors, disabled, and clients of the Anchorage Safety Patrol and Safety Center; and
  - Monitoring and enforcing air quality, food safety and sanitation, noise, childcare, animal care and control and other regulations in municipal code.
- Strengthen the community's ability to improve its own health and well-being by:
  - Informing, educating, and empowering people about health and aging issues;
  - Mobilizing community partnerships to identify and resolve public health issues;
  - Development funding for accessible and affordable housing for people with low incomes; and
  - Developing plans and policies that support individual and community health efforts.
- Develop and maintain coordinated public health emergency response capability for pandemics, natural disasters and bioterrorist events.
- Serve families through management of the Anchorage Memorial Park Cemetery.

### **Divisions**

#### Director

The Director oversees the Anchorage Health Department including the direct supervision of the Deputy Director, Division Managers, Medical Officers, Public Information Officer and Cemetery Director. The Director serves as staff representative for the Municipality on the Health & Human Services Commission. The Division supports the Anchorage Memorial Park Cemetery Advisory Board.

#### Administration

The Deputy Director oversees the Administration Division which includes Fiscal; Database Management; Grants and Contract Management; Administrative Support Section and Public Health Emergency Preparedness. This Division oversees the Animal Care and Control Program Contract and provides staff representation for the Municipality on the Animal Control Advisory Board and the Senior Citizens Commission.

#### Human Services

The Human Services Division Manager oversees the Child Care Licensing program; Community Safety and Development (HUD housing, public safety and homeless grant funding); Anchorage Domestic Violence and Sexual Assault Intervention Program, Sexual Assault Response Team funding coordination, and the Aging and Disability Resource Center. This Division also oversees the Anchorage Safety Center/Safety Patrol contract. The Division provides staff

support to the Housing, Homeless, and Neighborhood Development Commission (HHAND). The Division oversees the Anchorage and Chugiak Senior Center Program contracts.

### Public Health Division

The Public Health Division Manager oversees the Public Health Nursing Program including the Reproductive Health Clinic, Disease Prevention and Control, and Health Information Management; the Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) and Environmental Health Services which includes Food Safety and Sanitation and Air Quality. The Division supports the Anchorage Women's Commission.

### **Department Goals that Contribute to Achieving the Mayor's Mission:**



#### **Administration – Make city government more efficient, accessible, transparent, and responsive**

- Improve response to animal-bites/attacks complaints in the Municipality.
- Maximize industry compliance with safe food handling practices by inspecting facilities and effectively enforcing regulations.



#### **Homelessness – Reduce homelessness and improve community health**

- Increase community and agency partnerships in public health initiatives.



#### **Community Development – Make Anchorage a welcoming, resilient, and affordable community**

- Improve responsiveness to public health complaints.
- Reduce days non-compliant with federal air quality standards by monitoring key indicators and developing strategies to reduce air pollution.
- Ensure compliance with safe food handling practice by inspecting every permitted food establishment at least once per year.
- Improve the quality of life of those in need of long-term care by increasing the effectiveness of Aging and Disability Resource Center (ADRC) referrals.

## Health Department Summary

	2018 Actuals	2019 Revised	2020 Proposed	20 v 19 % Chg
<b>Direct Cost by Division</b>				
HD Administration	4,958,152	5,344,246	5,382,840	0.72%
HD Director	1,072,689	958,111	935,398	(2.37%)
HD Human Services	3,695,685	4,013,037	4,168,757	3.88%
HD Public Health	2,250,129	2,116,756	2,264,978	7.00%
<b>Direct Cost Total</b>	<b>11,976,655</b>	<b>12,432,150</b>	<b>12,751,973</b>	<b>2.57%</b>
<b>Intragovernmental Charges</b>				
Charges by/to Other Departments	2,172,614	2,843,887	2,960,453	4.10%
<b>Function Cost Total</b>	<b>14,149,269</b>	<b>15,276,037</b>	<b>15,712,426</b>	<b>2.86%</b>
Program Generated Revenue	(2,325,019)	(2,478,484)	(2,478,484)	-
<b>Net Cost Total</b>	<b>11,824,249</b>	<b>12,797,553</b>	<b>13,233,942</b>	<b>3.41%</b>
<b>Direct Cost by Category</b>				
Salaries and Benefits	4,456,665	4,902,221	5,075,891	3.54%
Supplies	295,503	190,349	190,349	-
Travel	10,534	10,450	10,450	-
Contractual/Other Services	6,871,143	7,135,274	7,313,669	2.50%
Debt Service	296,774	170,918	138,676	(18.86%)
Equipment, Furnishings	46,035	22,938	22,938	-
<b>Direct Cost Total</b>	<b>11,976,655</b>	<b>12,432,150</b>	<b>12,751,973</b>	<b>2.57%</b>
<b>Position Summary as Budgeted</b>				
Full-Time	47	47	48	2.13%
Part-Time	3	3	4	33.33%
<b>Position Total</b>	<b>50</b>	<b>50</b>	<b>52</b>	<b>4.00%</b>

## Health

### Reconciliation from 2019 Revised Budget to 2020 Proposed Budget

	Direct Costs	Positions		
		FT	PT	Seas/T
<b>2019 Revised Budget</b>	12,432,150	47	2	1
<b>2019 One-Time Requirements</b>				
- Remove 2019 Approved - ONE-TIME - Housing and Homelessness as a contribution to Housing and Homelessness ongoing project to include matching funds, support to Mobile Intervention Team, infrastructure needs, and outreach coordinator	(500,000)	-	-	-
- Remove 2019 1Q - ONE TIME - Homelessness Initiatives, to include: camp clean-up, abatement, and overflow shelter	(185,000)	-	-	-
<b>Debt Service Changes</b>				
- General Obligation (GO) Bonds	(32,242)	-	-	-
<b>Changes in Existing Programs/Funding for 2020</b>				
- Salaries and benefits adjustments	11,260	(1)	1	-
- Fleet adjustment in line with projected fleet operations and vehicle purchases	14,954	-	-	-
- Animal Care and Control - contractual increase, however, services have been cut during contract period due to flat funding	42,316	-	-	-
- Environmental Health Services Database - contractual requirement for EnviroConnect software for on-line fee collection, requests for services, and plan review submissions to enhance efficiency access to customer services	6,125	-	-	-
<b>2020 Continuation Level</b>	<b>11,789,563</b>	<b>46</b>	<b>3</b>	<b>1</b>
<b>2020 Proposed Budget Changes</b>				
- <u>Homeless and Behavioral Health Systems Coordinator</u> position starting July 1, to oversee work related to homelessness, emergency sheltering, and the underlying causes such as behavioral health, human trafficking, and domestic violence and sexual assault	52,520	1	-	-
- <u>Housing and Homelessness</u> contribution to ongoing project to include support to Mobile Intervention Team	550,000	-	-	-
- <u>Housing and Homelessness</u> contribution to ongoing project to include matching support to Stolt Building and Mid-Town Day Shelter to private investment	250,000	-	-	-
- <u>Women, Infants, Children (WIC)</u> - 0.75 FTE of Program Manager position to enhance entry level positions for workload and retention and allow program manager to engage in varied Public Health work related to obesity and other issues. Promotes caseload growth which is tied to federal funding levels	109,890	1	-	-
<b>2020 Proposed Budget</b>	<b>12,751,973</b>	<b>48</b>	<b>3</b>	<b>1</b>

**Health**  
**Division Summary**  
**HD Administration**

(Fund Center # 222000, 221000, 256000, 227000, 211079, 252000, 224000, 225000, 262000)

	2018 Actuals	2019 Revised	2020 Proposed	20 v 19 % Chg
<b>Direct Cost by Category</b>				
Salaries and Benefits	2,301,642	2,762,005	2,744,579	(0.63%)
Supplies	114,030	33,843	33,843	-
Travel	236	2,200	2,200	-
Contractual/Other Services	2,526,914	2,534,918	2,590,938	2.21%
Equipment, Furnishings	15,331	11,280	11,280	-
<b>Manageable Direct Cost Total</b>	<b>4,958,152</b>	<b>5,344,246</b>	<b>5,382,840</b>	<b>0.72%</b>
Debt Service	-	-	-	-
Depreciation/Amortization	-	-	-	-
<b>Non-Manageable Direct Cost Total</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Direct Cost Total</b>	<b>4,958,152</b>	<b>5,344,246</b>	<b>5,382,840</b>	<b>-</b>
<b>Intragovernmental Charges</b>				
Charges by/to Other Departments	(134,202)	(112,443)	(111,968)	(0.42%)
<b>Function Cost Total</b>	<b>4,823,951</b>	<b>5,231,803</b>	<b>5,270,872</b>	<b>0.75%</b>
<b>Program Generated Revenue by Fund</b>				
Fund 101000 - Areawide General	1,484,540	1,559,615	1,559,615	-
<b>Program Generated Revenue Total</b>	<b>1,484,540</b>	<b>1,559,615</b>	<b>1,559,615</b>	<b>-</b>
<b>Net Cost Total</b>	<b>3,339,411</b>	<b>3,672,188</b>	<b>3,711,257</b>	<b>1.06%</b>
<b>Position Summary as Budgeted</b>				
Full-Time	23	24	23	(4.17%)
Part-Time	-	-	1	100.00%
<b>Position Total</b>	<b>23</b>	<b>24</b>	<b>24</b>	<b>-</b>

**Health  
Division Detail  
HD Administration**

(Fund Center # 222000, 221000, 256000, 227000, 211079, 252000, 224000, 225000, 262000)

	2018 Actuals	2019 Revised	2020 Proposed	20 v 19 % Chg
<b>Direct Cost by Category</b>				
Salaries and Benefits	2,301,642	2,762,005	2,744,579	(0.63%)
Supplies	114,030	33,843	33,843	-
Travel	236	2,200	2,200	-
Contractual/Other Services	2,526,914	2,534,918	2,590,938	2.21%
Equipment, Furnishings	15,331	11,280	11,280	-
<b>Manageable Direct Cost Total</b>	<b>4,958,152</b>	<b>5,344,246</b>	<b>5,382,840</b>	<b>0.72%</b>
Debt Service	-	-	-	-
<b>Non-Manageable Direct Cost Total</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Direct Cost Total</b>	<b>4,958,152</b>	<b>5,344,246</b>	<b>5,382,840</b>	<b>0.72%</b>
<b>Intragovernmental Charges</b>				
Charges by/to Other Departments	(134,202)	(112,443)	(111,968)	(0.42%)
<b>Program Generated Revenue</b>				
404210 - Animal Licenses	231,332	256,500	256,500	-
406170 - Sanitary Inspection Fees	970,054	984,065	984,065	-
406510 - Animal Shelter Fees	235,101	246,750	246,750	-
406520 - Animal Drop-Off Fees	19,263	29,000	29,000	-
407050 - Other Fines and Forfeitures	25,623	43,250	43,250	-
407080 - I&M Enforcement Fines	1,991	-	-	-
407090 - Administrative Fines, Civil	900	-	-	-
408380 - Prior Year Expense Recovery	150	-	-	-
408400 - Criminal Rule 8 Collect Costs	125	-	-	-
408580 - Miscellaneous Revenues	-	50	50	-
<b>Program Generated Revenue Total</b>	<b>1,484,540</b>	<b>1,559,615</b>	<b>1,559,615</b>	<b>-</b>
<b>Net Cost</b>				
Direct Cost Total	4,958,152	5,344,246	5,382,840	0.72%
Charges by/to Other Departments Total	(134,202)	(112,443)	(111,968)	(0.42%)
Program Generated Revenue Total	(1,484,540)	(1,559,615)	(1,559,615)	-
<b>Net Cost Total</b>	<b>3,339,411</b>	<b>3,672,188</b>	<b>3,711,257</b>	<b>1.06%</b>

**Position Detail as Budgeted**

	2018 Revised		2019 Revised		2020 Proposed	
	Full Time	Part Time	Full Time	Part Time	Full Time	Part Time
Accountant	2	-	2	-	2	-
Administrative Coordinator	1	-	1	-	1	-
Administrative Officer	3	-	3	-	3	-
Air Quality Specialist	1	-	1	-	1	-
Application Database Programmer	-	-	1	-	1	-
Environ Sanitarian IV	1	-	1	-	1	-
Environmental Sanitarian I	3	-	3	-	3	-
Environmental Sanitarian II	2	-	2	-	2	-

**Position Detail as Budgeted**

	2018 Revised		2019 Revised		2020 Proposed	
	<u>Full Time</u>	<u>Part Time</u>	<u>Full Time</u>	<u>Part Time</u>	<u>Full Time</u>	<u>Part Time</u>
Environmental Sanitarian III	1	-	1	-	1	-
Junior Administrative Officer	-	-	-	-	-	1
Office Associate	1	-	-	-	-	-
Permit Clerk II	1	-	1	-	-	-
Permit Clerk III	1	-	1	-	1	-
Principal Admin Officer	1	-	1	-	1	-
Program & Policy Director	1	-	1	-	1	-
Senior Administrative Officer	2	-	2	-	2	-
Senior Office Associate	1	-	2	-	2	-
Senior Staff Accountant	1	-	1	-	1	-
<b>Position Detail as Budgeted Total</b>	<b>23</b>	<b>-</b>	<b>24</b>	<b>-</b>	<b>23</b>	<b>1</b>



## Health Division Summary

### HD Director

(Fund Center # 212000, 211000, 215000, 271000)

	2018 Actuals	2019 Revised	2020 Proposed	20 v 19 % Chg
<b>Direct Cost by Category</b>				
Salaries and Benefits	547,214	544,269	552,940	1.59%
Supplies	36,995	26,495	26,495	-
Travel	-	-	-	-
Contractual/Other Services	182,324	216,429	217,287	0.40%
Equipment, Furnishings	9,381	-	-	-
<b>Manageable Direct Cost Total</b>	<b>775,915</b>	<b>787,193</b>	<b>796,722</b>	<b>1.21%</b>
Debt Service	296,774	170,918	138,676	(18.86%)
Depreciation/Amortization	-	-	-	-
<b>Non-Manageable Direct Cost Total</b>	<b>296,774</b>	<b>170,918</b>	<b>138,676</b>	<b>(18.86%)</b>
<b>Direct Cost Total</b>	<b>1,072,689</b>	<b>958,111</b>	<b>935,398</b>	<b>-</b>
<b>Intragovernmental Charges</b>				
Charges by/to Other Departments	2,994,379	3,403,336	3,518,386	3.38%
<b>Function Cost Total</b>	<b>4,067,067</b>	<b>4,361,447</b>	<b>4,453,784</b>	<b>2.12%</b>
<b>Program Generated Revenue by Fund</b>				
Fund 101000 - Areawide General	339,198	322,684	322,684	-
<b>Program Generated Revenue Total</b>	<b>339,198</b>	<b>322,684</b>	<b>322,684</b>	<b>-</b>
<b>Net Cost Total</b>	<b>3,727,869</b>	<b>4,038,763</b>	<b>4,131,100</b>	<b>2.29%</b>

#### Position Summary as Budgeted

Full-Time	3	3	3	-
Part-Time	2	2	2	-
<b>Position Total</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>-</b>

**Health**  
**Division Detail**  
**HD Director**

(Fund Center # 212000, 211000, 215000, 271000)

	2018 Actuals	2019 Revised	2020 Proposed	20 v 19 % Chg
<b>Direct Cost by Category</b>				
Salaries and Benefits	547,214	544,269	552,940	1.59%
Supplies	36,995	26,495	26,495	-
Travel	-	-	-	-
Contractual/Other Services	182,324	216,429	217,287	0.40%
Equipment, Furnishings	9,381	-	-	-
<b>Manageable Direct Cost Total</b>	<b>775,915</b>	<b>787,193</b>	<b>796,722</b>	<b>1.21%</b>
Debt Service	296,774	170,918	138,676	(18.86%)
<b>Non-Manageable Direct Cost Total</b>	<b>296,774</b>	<b>170,918</b>	<b>138,676</b>	<b>(18.86%)</b>
<b>Direct Cost Total</b>	<b>1,072,689</b>	<b>958,111</b>	<b>935,398</b>	<b>(2.37%)</b>
<b>Intragovernmental Charges</b>				
Charges by/to Other Departments	2,994,379	3,403,336	3,518,386	3.38%
<b>Program Generated Revenue</b>				
404220 - Miscellaneous Permits	-	50	50	-
406440 - Cemetery Fees	302,387	322,634	322,634	-
460030 - Premium On Bond Sales	36,812	-	-	-
<b>Program Generated Revenue Total</b>	<b>339,198</b>	<b>322,684</b>	<b>322,684</b>	<b>-</b>
<b>Net Cost</b>				
Direct Cost Total	1,072,689	958,111	935,398	(2.37%)
Charges by/to Other Departments Total	2,994,379	3,403,336	3,518,386	3.38%
Program Generated Revenue Total	(339,198)	(322,684)	(322,684)	-
<b>Net Cost Total</b>	<b>3,727,869</b>	<b>4,038,763</b>	<b>4,131,100</b>	<b>2.29%</b>

**Position Detail as Budgeted**

	2018 Revised		2019 Revised		2020 Proposed	
	Full Time	Part Time	Full Time	Part Time	Full Time	Part Time
Dir Health/Human Svcs	1	-	1	-	1	-
Medical Officer	-	1	-	1	-	1
Public Information Officer	1	-	1	-	1	-
Senior Office Assistant	-	1	-	1	-	1
Special Admin Assistant II	1	-	1	-	1	-
<b>Position Detail as Budgeted Total</b>	<b>3</b>	<b>2</b>	<b>3</b>	<b>2</b>	<b>3</b>	<b>2</b>

**Health**  
**Division Summary**  
**HD Human Services**

(Fund Center # 272000, 261000, 254000, 239000, 242000, 240500, 236000, 241000)

	2018 Actuals	2019 Revised	2020 Proposed	20 v 19 % Chg
<b>Direct Cost by Category</b>				
Salaries and Benefits	487,118	578,418	616,584	6.60%
Supplies	23,553	7,617	7,617	-
Travel	3,907	2,000	2,000	-
Contractual/Other Services	3,176,460	3,424,552	3,542,106	3.43%
Equipment, Furnishings	4,646	450	450	-
<b>Manageable Direct Cost Total</b>	<b>3,695,685</b>	<b>4,013,037</b>	<b>4,168,757</b>	<b>3.88%</b>
Debt Service	-	-	-	-
Depreciation/Amortization	-	-	-	-
<b>Non-Manageable Direct Cost Total</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Direct Cost Total</b>	<b>3,695,685</b>	<b>4,013,037</b>	<b>4,168,757</b>	<b>-</b>
<b>Intragovernmental Charges</b>				
Charges by/to Other Departments	(225,596)	(179,447)	(179,702)	0.14%
<b>Function Cost Total</b>	<b>3,470,089</b>	<b>3,833,590</b>	<b>3,989,055</b>	<b>4.06%</b>
<b>Net Cost Total</b>	<b>3,470,089</b>	<b>3,833,590</b>	<b>3,989,055</b>	<b>4.06%</b>
<b>Position Summary as Budgeted</b>				
Full-Time	4	5	6	20.00%
<b>Position Total</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>20.00%</b>

**Health**  
**Division Detail**  
**HD Human Services**

(Fund Center # 272000, 261000, 254000, 239000, 242000, 240500, 236000, 241000)

	2018 Actuals	2019 Revised	2020 Proposed	20 v 19 % Chg
<b>Direct Cost by Category</b>				
Salaries and Benefits	487,118	578,418	616,584	6.60%
Supplies	23,553	7,617	7,617	-
Travel	3,907	2,000	2,000	-
Contractual/Other Services	3,176,460	3,424,552	3,542,106	3.43%
Equipment, Furnishings	4,646	450	450	-
<b>Manageable Direct Cost Total</b>	<b>3,695,685</b>	<b>4,013,037</b>	<b>4,168,757</b>	<b>3.88%</b>
Debt Service	-	-	-	-
<b>Non-Manageable Direct Cost Total</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Direct Cost Total</b>	<b>3,695,685</b>	<b>4,013,037</b>	<b>4,168,757</b>	<b>3.88%</b>
<b>Intragovernmental Charges</b>				
Charges by/to Other Departments	(225,596)	(179,447)	(179,702)	0.14%
<b>Net Cost</b>				
Direct Cost Total	3,695,685	4,013,037	4,168,757	3.88%
Charges by/to Other Departments Total	(225,596)	(179,447)	(179,702)	0.14%
<b>Net Cost Total</b>	<b>3,470,089</b>	<b>3,833,590</b>	<b>3,989,055</b>	<b>4.06%</b>

**Position Detail as Budgeted**

	2018 Revised		2019 Revised		2020 Proposed	
	Full Time	Part Time	Full Time	Part Time	Full Time	Part Time
Emergency Preparedness Mgr / Asp Contact	1	-	1	-	1	-
General Services Manager	1	-	1	-	1	-
Homeless and Behavioral Health Systems Coordinator	-	-	-	-	1	-
Principal Admin Officer	1	-	1	-	1	-
Senior Office Associate	1	-	2	-	2	-
<b>Position Detail as Budgeted Total</b>	<b>4</b>	<b>-</b>	<b>5</b>	<b>-</b>	<b>6</b>	<b>-</b>

**Health**  
**Division Summary**  
**HD Public Health**

(Fund Center # 245000, 232000, 233000, 238000, 243000, 246000, 235000, 233500)

	2018 Actuals	2019 Revised	2020 Proposed	20 v 19 % Chg
<b>Direct Cost by Category</b>				
Salaries and Benefits	1,120,691	1,017,529	1,161,788	14.18%
Supplies	120,924	122,394	122,394	-
Travel	6,392	6,250	6,250	-
Contractual/Other Services	985,445	959,375	963,338	0.41%
Equipment, Furnishings	16,677	11,208	11,208	-
<b>Manageable Direct Cost Total</b>	<b>2,250,129</b>	<b>2,116,756</b>	<b>2,264,978</b>	<b>7.00%</b>
Debt Service	-	-	-	-
Depreciation/Amortization	-	-	-	-
<b>Non-Manageable Direct Cost Total</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Direct Cost Total</b>	<b>2,250,129</b>	<b>2,116,756</b>	<b>2,264,978</b>	<b>-</b>
<b>Intragovernmental Charges</b>				
Charges by/to Other Departments	(461,967)	(267,559)	(266,263)	(0.48%)
<b>Function Cost Total</b>	<b>1,788,162</b>	<b>1,849,197</b>	<b>1,998,715</b>	<b>8.09%</b>
<b>Program Generated Revenue by Fund</b>				
Fund 101000 - Areawide General	501,281	596,185	596,185	-
<b>Program Generated Revenue Total</b>	<b>501,281</b>	<b>596,185</b>	<b>596,185</b>	<b>-</b>
<b>Net Cost Total</b>	<b>1,286,880</b>	<b>1,253,012</b>	<b>1,402,530</b>	<b>11.93%</b>
<b>Position Summary as Budgeted</b>				
Full-Time	17	15	16	6.67%
Part-Time	1	1	1	-
<b>Position Total</b>	<b>18</b>	<b>16</b>	<b>17</b>	<b>6.25%</b>

**Health  
Division Detail  
HD Public Health**

(Fund Center # 245000, 232000, 233000, 238000, 243000, 246000, 235000, 233500)

	2018 Actuals	2019 Revised	2020 Proposed	20 v 19 % Chg
<b>Direct Cost by Category</b>				
Salaries and Benefits	1,120,691	1,017,529	1,161,788	14.18%
Supplies	120,924	122,394	122,394	-
Travel	6,392	6,250	6,250	-
Contractual/Other Services	985,445	959,375	963,338	0.41%
Equipment, Furnishings	16,677	11,208	11,208	-
<b>Manageable Direct Cost Total</b>	<b>2,250,129</b>	<b>2,116,756</b>	<b>2,264,978</b>	<b>7.00%</b>
Debt Service	-	-	-	-
<b>Non-Manageable Direct Cost Total</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Direct Cost Total</b>	<b>2,250,129</b>	<b>2,116,756</b>	<b>2,264,978</b>	<b>7.00%</b>
<b>Intragovernmental Charges</b>				
Charges by/to Other Departments	(461,967)	(267,559)	(266,263)	(0.48%)
<b>Program Generated Revenue</b>				
406160 - Clinic Fees	198,883	188,880	188,880	-
406170 - Sanitary Inspection Fees	37,054	37,030	37,030	-
406180 - Reproductive Health Fees	265,210	370,275	370,275	-
408380 - Prior Year Expense Recovery	880	-	-	-
408550 - Cash Over & Short	(746)	-	-	-
<b>Program Generated Revenue Total</b>	<b>501,281</b>	<b>596,185</b>	<b>596,185</b>	<b>-</b>
<b>Net Cost</b>				
Direct Cost Total	2,250,129	2,116,756	2,264,978	7.00%
Charges by/to Other Departments Total	(461,967)	(267,559)	(266,263)	(0.48%)
Program Generated Revenue Total	(501,281)	(596,185)	(596,185)	-
<b>Net Cost Total</b>	<b>1,286,880</b>	<b>1,253,012</b>	<b>1,402,530</b>	<b>11.93%</b>

**Position Detail as Budgeted**

	2018 Revised		2019 Revised		2020 Proposed	
	Full Time	Part Time	Full Time	Part Time	Full Time	Part Time
Advance Nurse Practitioner	2	1	2	1	2	1
Application Database Programmer	2	-	-	-	-	-
Clinical Services Supervisor	-	-	1	-	1	-
Family Service Counselor	1	-	1	-	1	-
Family Service Specialist	2	-	2	-	2	-
General Services Manager	1	-	1	-	1	-
Nurse Supervisor I	2	-	2	-	2	-
Nurse Supervisor II	1	-	-	-	-	-
Principal Admin Officer	1	-	1	-	1	-
Senior Family Service Aide	5	-	5	-	5	-
WIC Program Manager	-	-	-	-	1	-
<b>Position Detail as Budgeted Total</b>	<b>17</b>	<b>1</b>	<b>15</b>	<b>1</b>	<b>16</b>	<b>1</b>

## Health Operating Grant and Alternative Funded Programs

Program	Fund Center	Award Amount	Amount Expended As of 12/31/2019	Expected Expenditures in 2020	Expected Balance at End of 2020	Personnel			Program Expiration
						FT	PT	S/T	
<b>HUMAN SERVICES MATCHING GRANT</b> (State Grant-Direct includes Required Match from General Funds) Provide operating funds to various non-profit social services agencies providing essential human services based on recommendations developed by the Social Services Task Force.	224000	822,255	411,128	411,128	-	-	-	-	Jun-20
<b>HILLS SHELTER CONTEST</b> (Restricted Contributions Grant used to assist in adoption fees)	225000	10,000	10,000	-	-	-	-	-	Dec-19
<b>ALASKA CHILDREN'S TRUST</b> (Restricted Contributions Grant ) Provide training to all Health Department employees on Adverse Childhood Experiences (ACES), Trauma Informed Care (TIC), and Strengthening Families.	232000	10,000	10,000	-	-	-	-	-	Dec-19
<b>SEXUAL ASSAULT RESPONSE TEAM</b> (State Grant) Provide timely professional forensic and law enforcement evidence collections and enhance the ability of the Department of Law to successfully prosecute cases of sexual assault.	272000	70,000	-	70,000	-	-	-	-	Dec-19
<b>WOMEN, INFANTS &amp; CHILDREN (WIC)</b> (State Grant - Revenue Pass Thru) Provide nutrition screening, education and supplemental food to low income pregnant, breastfeeding or postpartum women, infants and young children who are at nutritional risk.	232000	1,559,315	779,658	779,658	-	13.0	1.20	0.3	Jun-20
<b>HIV PREVENTION AND PARTNER</b> (State Grant - Revenue Pass Thru) Expand AIDS education outreach, testing of high-risk individuals, and HIV disease investigation.	246000	131,470	65,735	65,735	-	0.5	-	-	Jun-20
<b>SNAP ED</b> (State Grant - Revenue Pass Thru) project will promote healthy eating and physical activity to low-income families.	232000	131,003	65,502	65,502	-	1.1	-	-	Jun-20
<b>PUBLIC HEALTH NURSING</b> (State Grant - Direct) communicable diseases (i.e. tuberculosis, measles, sexually transmitted diseases) and home visits to high-risk prenatal women and families.	246000	3,205,500	1,602,750	1,602,750	-	20	2.25	-	Jun-20
<b>TITLE X FAMILY PLANNING</b> (State Grant - Revenue Pass Through) Provide family planning health services, preventative education and counseling to low-income (including underinsured and working poor), minority men and women and adolescents.	246000	160,000	80,000	-	80,000	1	-	-	Jun-20
<b>CHILD CARE LICENSING</b> (State Grant - Direct) Provide for staff to enforce the state and municipal child care licensing regulations.	235000	1,674,660	837,330	837,330	-	12.0	-	-	Jun-20
<b>AIR QUALITY PUBLIC AWARENESS</b> (State Grant - Revenue Pass Thru) Provides funds from AK DOT/PF to prepare a public awareness campaign on ways to reduce winter air pollution.	256000	283,983	283,983	-	-	1.0	0.00	-	Dec-19
<b>EMERGENCY SOLUTIONS GRANT</b> (Federal Grant) Program provides funding to engage homeless individuals and families living on the streets, improve the quality and numbers of emergency shelters, provide essential services to shelter residents, prevent families and individuals from becoming homeless and rapid re-housing homeless families and individuals.	242000	277,946	170,000	107,946	-	0.01	-	-	Mar-20
		145,198	12,000	133,053	145	0.01	-	-	Oct-20
		146,461	-	65,000	81,461	0.01	-	-	Dec-21
		146,461	-	3,000	143,461	0.01	-	-	Dec-22

## Health Operating Grant and Alternative Funded Programs

Program	Fund Center	Award Amount	Amount Expended As of 12/31/2019	Expected Expenditures in 2020	Expected Balance at End of 2020	Personnel			Program Expiration
						FT	PT	S/T	
<b>FDA PACIFIC REGIONAL SEMINAR</b> (Federal Grant) Regional Seminar.	256000	3,000	3,000	-	-	-	-	-	Dec-19
<b>FDA Distribution of Information Packets</b> (Federal Grant) Distribute educational Information Packets to food vendors.	256000	3,000	3,000	-	-	-	-	-	Dec-19
<b>FDA Food Establishment Training</b> (Federal Grant) Funding to attend FDA Food Establishment Training.	256000	3,000	3,000	-	-	-	-	-	Dec-19
<b>TEEN AND UNINTENDED PREGNANCY PREVENTION</b> (State Grant) This grant is designed to educate providers and/or young men and women about the prevention of unintended pregnancies. The main program goal is a reduction in the % of non-marital pregnancies through the prevention of unintended pregnancies.	246000	80,000	40,000	40,000	-	0.5	-	-	Jun-20
<b>PUBLIC HEALTH PREPAREDNESS AND RESPONSE FOR</b> (State Grant - Revenue Pass Thru) Provide for public health preparedness and response for bioterrorism, infectious diseases and other public health threats and emergency training and education.	236000	455,210	227,605	227,605	-	2.0	3.0	-	Jun-20
<b>AGING DISABILITY RESOURCE CENTER</b> (State Grant - Revenue Pass Thru and Direct) system. Information, assistance and options counseling on a complex system is provided to increase access and support for consumers.	233000	200,000	100,000	100,000	-	1.4	-	-	Jun-20
<b>ADRC MEDICAID ADMINISTRATIVE CLAIM PROGRAM</b> Provide Medicaid Administrative reimbursable services to eligible individuals for the SOA Medicaid Administrative Claiming Program (MACP).	233000	717,000	200,000	200,000	317,000	3.0	-	-	Dec-20
<b>AHFC - CASE MANAGEMENT</b> (State Grant - Revenue Pass Thru) Provide Alaska Housing Finance Corporation with case management services for residents at Chugach View and Chugiak Manor public housing sites to enable elderly and/or disabled residents to remain independent in their homes.	233000	129,662	64,831	64,831	-	1.0	-	-	Jun-20
<b>PLANNING &amp; DESIGN FOR THE ALASKA CENTER FOR TREATMENT</b> (State Grant) Clitheroe Center, scope development, architectural programming & concept design, site planning, development of a plan of finance, coordination of public process & development of bridge documents for a design/build process.	241000	374,960	247,100	127,860	-	0.2	-	-	Jul-20
<b>CDBG - COMMUNITY DEVELOPMENT BLOCK GRANT</b> (Federal Grant) Projects and activities benefit low income and homeless families, the jurisdiction's needs related to affordable housing, community development and homelessness. The overarching goal is to provide decent housing and suitable living environments and economic opportunities for low-income persons and families through all levels of government and for profit and non-profit agencies.	242000	1,613,622	1,613,622	-	-	3.0	-	-	Dec-20
		2,712,172	2,350,000	202,435	159,737	2.7	-	-	Dec-22
		1,632,907	1,570,000	62,907	-	2.5	-	-	Dec-23
		1,742,698	1,100,000	530,000	112,698	2.5	-	-	Dec-24
		1,720,154	50,000	720,000	950,154	2.5	-	-	Dec-26
		1,720,154	-	339,000	1,381,154	2.5	-	-	Dec-27



## Health Operating Grant and Alternative Funded Programs

Program	Fund Center	Award Amount	Amount Expended As of 12/31/2019	Expected Expenditures in 2020	Expected Balance at End of 2020	Personnel			Program Expiration
						FT	PT	S/T	
<b>HOME - HOME INVESTMENT PARTNERSHIPS PROGRAM</b> (Federal Grant)	242000	651,856	651,856	-	-	0.4	-	-	Dec-19
		598,919	598,919	-	-	0.4	-	-	Dec-19
		564,961	564,961	-	-	0.4	-	-	Dec-20
Program designed to create affordable housing for low-income people the jurisdiction can use HOME funds for new construction of housing, housing rehabilitation, assistance to homebuyers, rental assistance, site acquisition, site improvements, relocation and Section 8 assistance.		850,239	850,239	-	-	0.4	-	-	Dec-20
		552,470	175,000	200,000	177,470	0.4	-	-	Dec-21
		1,020,985	35,000	477,000	508,985	0.4	-	-	Dec-25
		492,364	70,000	372,000	50,364	0.4	-	-	Dec-26
		663,207	-	220,000	443,207	0.4	-	-	Dec-27
<b>HUD NATIONAL HOUSING TRUST FUND, PASS THRU SOA</b>	242000	545,085	48,000	317,000	180,085	0.5	-	-	Dec-22
Program for acquisition, new construction, rehabilitation and operating cost assistance for rental housing.		543,890	38,000	370,000	135,890	0.5	-	-	Dec-22
		733,068	-	30,000	703,068	0.5	-	-	Dec-24
		663,207	-	-	663,207	0.5	-	-	
<b>DEPT OF ENERGY - ENERGY EFFICIENCY CONSERVATION BLOCK GRANT</b> (Federal Recovery Act) (Program Income from electrical cost savings) Planning, community development, grant management and administration of federal grants; CDBG, HOME and ESG.	242000	232,874	30,000	60,000	142,874	1.0	-	-	Dec-24
<b>ANCHORAGE DOMESTIC VIOLENCE PREVENTION</b> (State Grant)	239000	902,470	902,470	-	-	1.4	-	-	Jun-19
Continuation of Base Project, formerly funded by Federal grant, to decrease incidents of violence against women and enhancing victim safety and offender accountability. (includes Legal and APD staff)									
<b>Total Grant and Alternative Operating Funding for Department</b>		<b>30,897,386</b>	<b>15,864,688</b>	<b>8,801,739</b>	<b>6,230,960</b>	<b>65.7</b>	<b>6.5</b>	<b>0.3</b>	
<b>Total General Government Operating Direct Cost for Department</b>				<b>12,751,973</b>		<b>48.0</b>	<b>3.0</b>	<b>1.0</b>	
<b>Total Operating Budget for Department</b>				<b>21,553,712</b>		<b>113.7</b>	<b>9.5</b>	<b>1.3</b>	

*Anchorage: Performance. Value. Results*

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## Anchorage Health Department

*Anchorage: Performance. Value. Results.*

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**Measure #1: Percentage of time Child Care Licensing responds to priority complaints within established timeframes.**

**Type**

Effectiveness

**Accomplishment Goal Supported**

Increase the well-being of children and the public by reducing the amount of time it takes to respond to priority reports of concern (complaints). Established program goal is to respond within 1 day for priority 1 reports, 3 days for priority 2 reports and 7 days for priority 3 reports.

**Definition**

Provides a percentage of how Childcare Licensing responds to those complaints considered per internal policy to be priority 1 (death, abuse, neglect, serious injury, possible permanent damage, or serious background clearance violation), priority 2 (serious supervision problems, accidental or other injury, safety hazards, or harmful treatment), and priority 3 (low or less immediate risk) complaints.

**Data Collection Method**

Program will maintain a monthly and annual report of complaints received by priority level.

**Frequency**

Quarterly and annually

**Measured By**

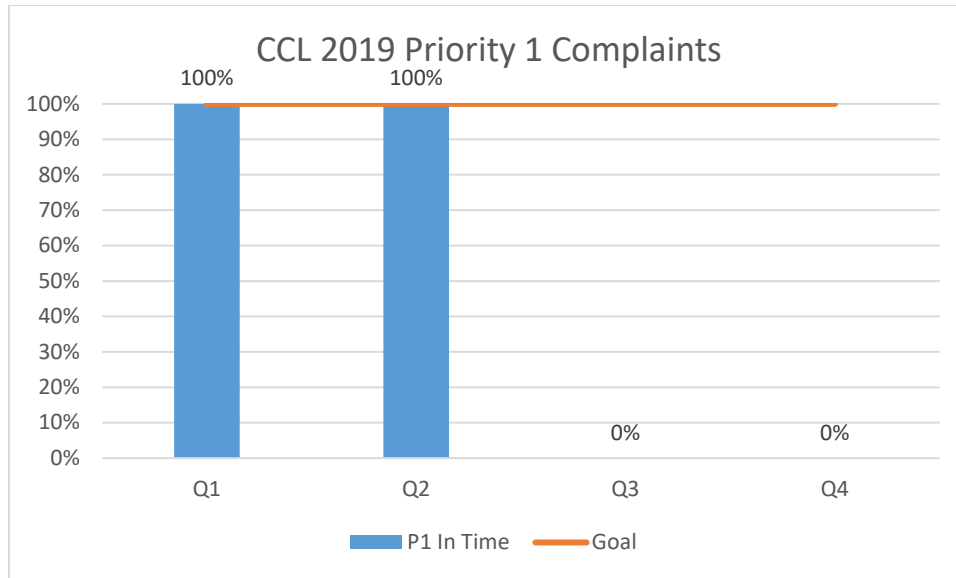
Program will maintain a record of complaints received, investigated and closed.

**Reporting**

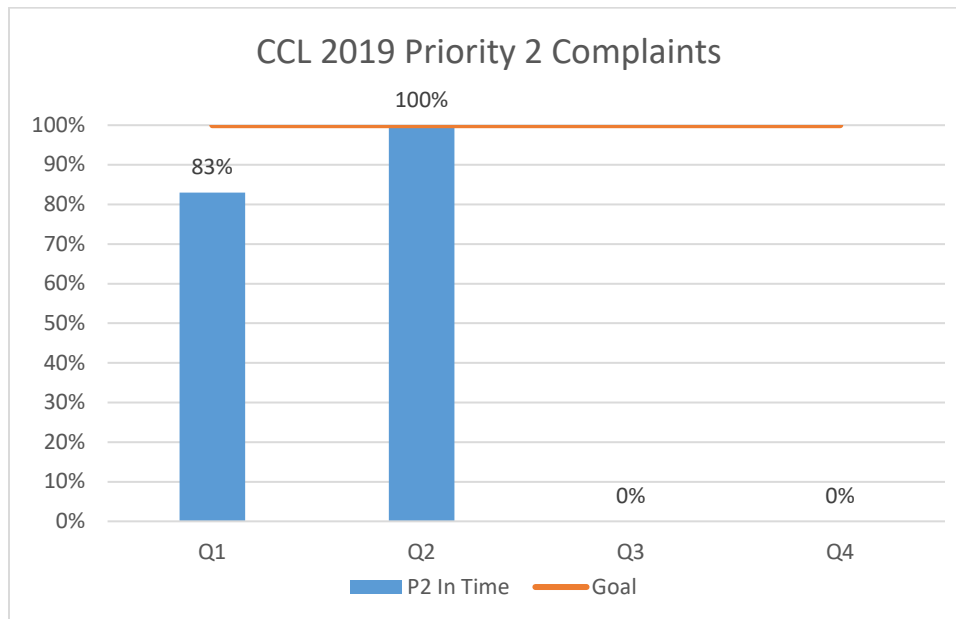
Program Supervisors will create and maintain a monthly and annual report of days it takes to respond to a complaint. This information will be provided to Division Manager and Department Leadership for review. Information will be presented as real data and converted per Section into percentages then the percentages will be averaged for a final overall percentage reported on the PVR form.

**Used By**

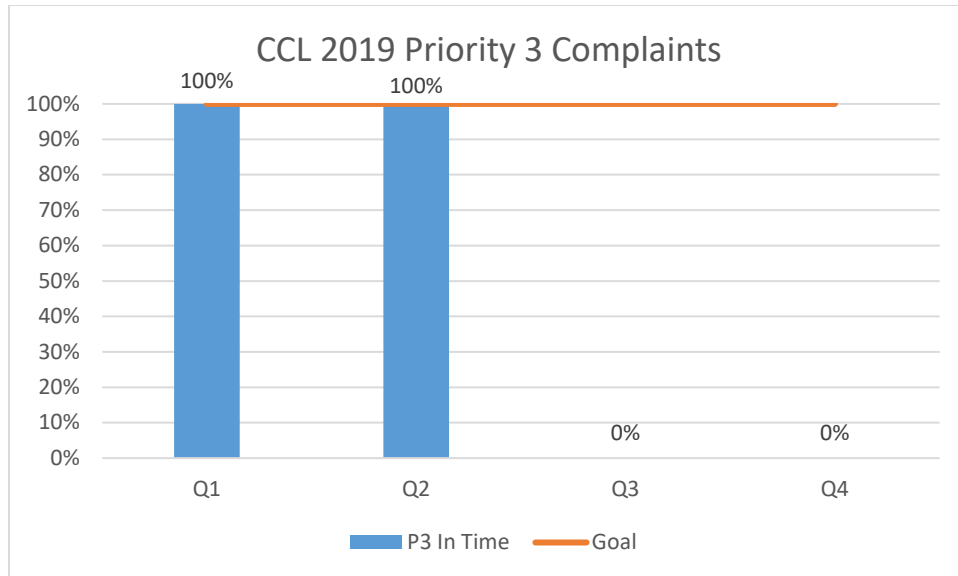
The Division Manager and Director will use the information to gain a clearer understanding of the complaint process and to identify bottle-necks to the process.



100% of Priority 1 complaints (reports of death, abuse, neglect, or serious injury) were investigated within 24 hours.



100% of Priority 2 complaints (reports of harm less than priority 1, serious supervision problems, accidental or other injury, safety hazards, or harmful treatment) were investigated within the goal of 72 hours with the remaining being outside of the goal by one to two days.



100% of Priority 3 complaints (reports of low or less immediate risk to children) met the goal of being investigated within 7 days.

**Measure #2: Average number of hours to respond to an animal related dog bite/attack complaint.**

**Type**

Effectiveness

**Accomplishment Goal Supported**

Improve response to the most serious animal-related complaint in the Municipality.

**Definition**

Provide a measure for the total number of requests for animal control enforcement services and the average response time for this priority category.

**Data Collection Method**

Anchorage Animal Care and Control Center (AACCC) facility operator maintains a database of daily requests for service and associated response times.

**Frequency**

Monthly and annually

**Measured By**

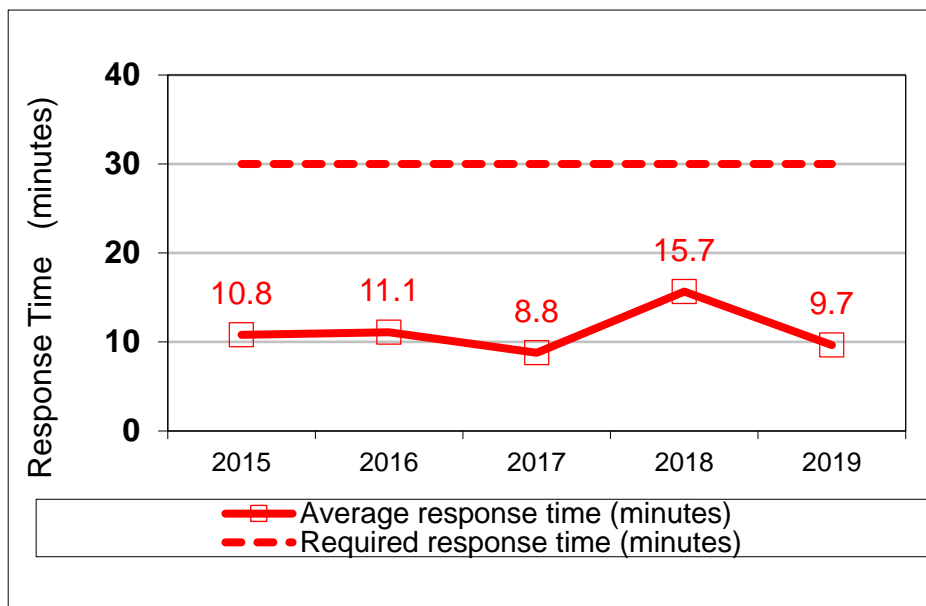
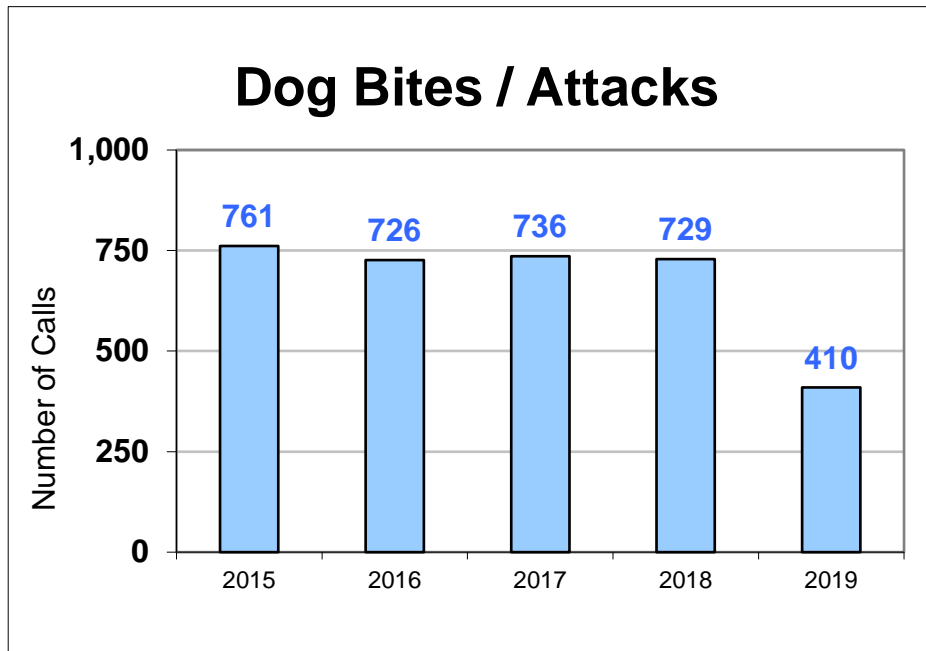
AACCC staff and officers

**Reporting**

The AHD Contract Administrator oversees monthly and annual reports received from AACCC contract operator. Reports are distributed to department management monthly and summarized annually.

**Used By**

Data will be used by AACCC facility operator and the Contract Administrator, Deputy Director and Director to review annual progress and to determine short and long-term priorities to maintain overall progress towards service goal.



Indicates the total number of calls received by Animal Care and Control for dog bites and/or attacks by year. The required average response time is thirty minutes (dotted line) and the actual response time by year (solid line). The required response time was consistently met or exceeded in Q2.

**Measure #3: Number of permitted food establishments inspected within the last 12 months.**

**Type**

Effectiveness

**Accomplishment Goal Supported**

Under the Anchorage Food Code, the Department is charged with making a reasonable effort to inspect every permitted food establishment at least once per year. The U.S. Food and Drug Administration (FDA) recommends an inspection frequency of two times per year as a best practice to assure compliance with safe food handling and the prevention of food borne illnesses. There are approximately 1,800 permitted facilities in the municipality. AHD has 6 environmental health specialists on staff responsible for food facility inspections and other environmental health work including inspections of temporary events, retail marijuana facilities, pools, beauty and barbershops, and other facilities; responding to noise, pest/rodent, hotel mold, smoke/smoking, pesticide application, and other health related public concerns; and plan review of approximately 100 new facilities annually. With the number of permitted facilities and other environmental health duties, double the staff is needed to meet FDA guidelines. At least one additional inspector would add capacity to support inspection frequency and response to food borne illness outbreaks.

**Definition**

Provide a measure of the number of permitted food facility inspections completed compared to the number of inspections that should be completed by code and FDA.

**Data Collection Method**

Environmental Health Program Manager will maintain a quarterly and annual year-to-date report of the number of routine permitted food facility inspections as well as the number of permitted food facilities. Data is collected in the Envision database.

**Frequency**

Quarterly and annually

**Measured By**

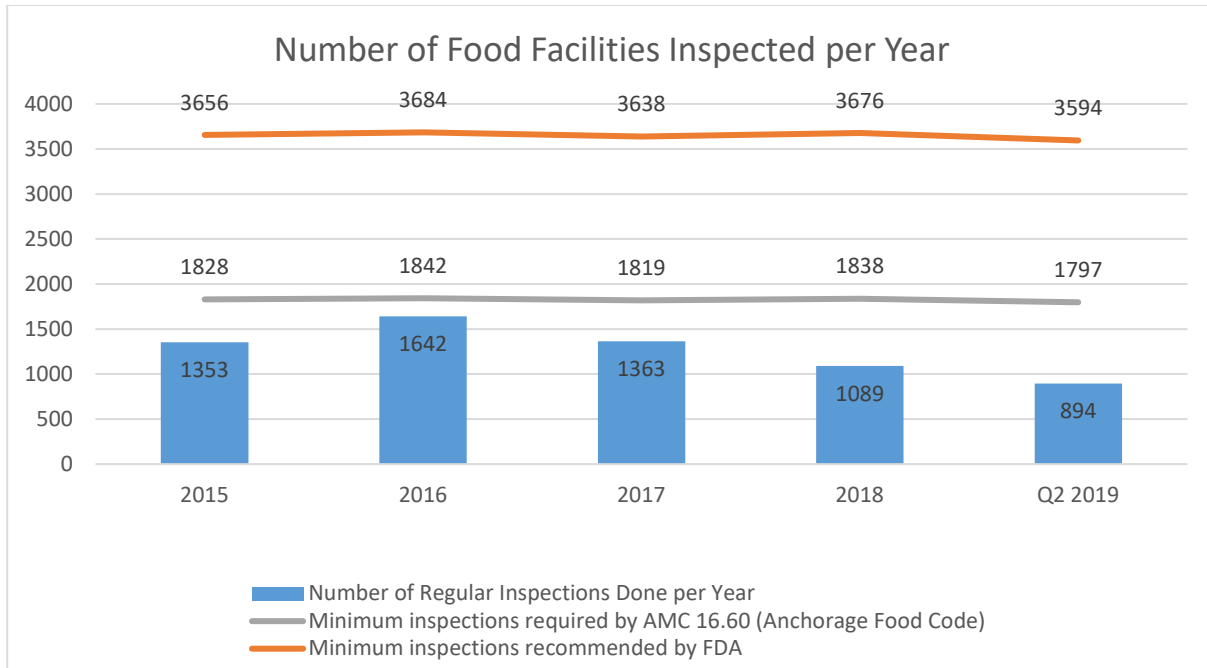
Environmental Health Program Manager

**Reporting**

Food Safety & Sanitation Program Manager will develop and maintain a year-to-date report submitted quarterly and annually assessing the number of routine permitted food facility inspections completed vs. the number of inspections required by local code and FDA best practices.

**Used By**

Division Manager and Director will use collected data and reports to assess the effectiveness of the inspection program.



Indicates the number of retail food inspections recommended by the FDA, required by municipal code, and accomplished each year. Inspections conducted remain less than recommendations/requirements. During the first two quarters of 2019, 894 inspections were completed. This is a 13.8% increase over the previous year in which 785 inspections were conducted.

**Measure #4: Number of Aging and Disability Resource Center (ADRC) clients who receive assistance to make informed, cost-effective decisions about their long-term service and support needs.**

**Type**

Effectiveness

**Accomplishment Goal Supported**

Improve the quality of life of ADRC clients who contact our office for information and referral and options counseling services.

**Definition**

Provides the number of ADRC clients who have contacted an ADRC Resource Specialist to learn about community long-term services and supports.

**Data Collection Method**

Provides the number of individuals who (1) who contacted the ADRC for information and referral services and (2) the number of referrals made to other agencies that could provide the needed assistance.

**Frequency**

Quarterly



**Measured By**

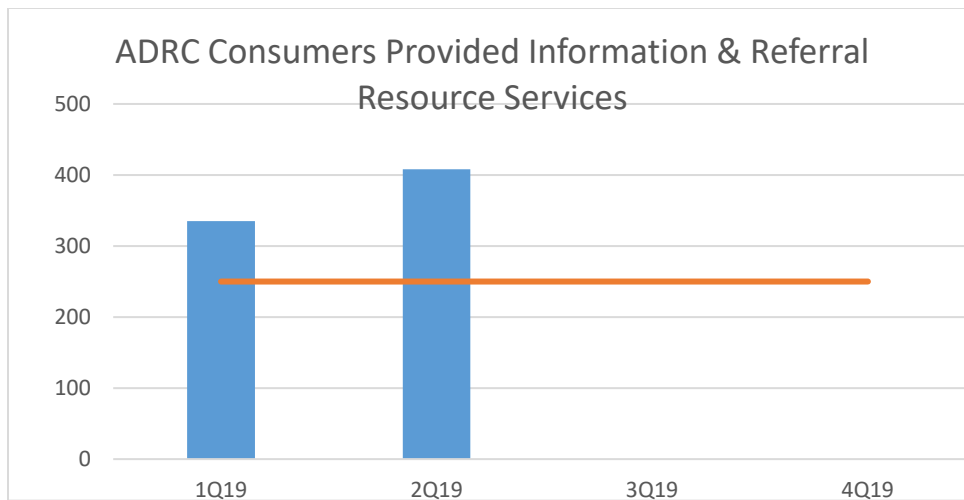
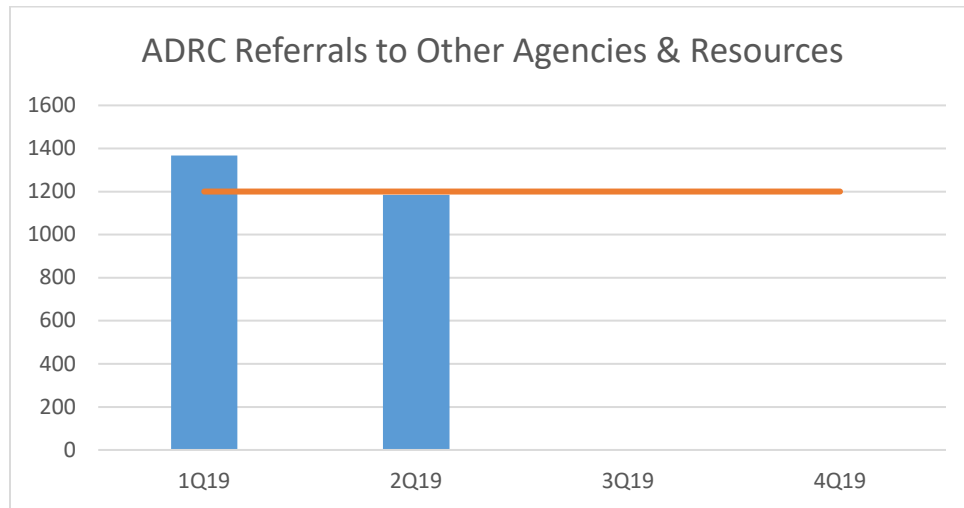
Quarterly reports obtained through grantor program reporting software.

**Reporting**

Senior Services Program Manager will generate quarterly reports from grantor program reporting software.

**Used By**

The Division Manager and Director will use the information to gain a clearer understanding of the level of success in providing ADRC clients with information and referral and long-term options counseling that can improve the client’s long-term care situation.



The Aging and Disability Resources Center continues to improve quality of life for those who contact us. In referrals to other agencies and resources an annual goal of 4,800 total averages out to 1,200 per quarter. The goal was met this quarter. In consumers provided information an annual goal of 1,000 total averages out to 250 per quarter. The goal was exceeded this quarter.

**Measure #5: Average number of days for public health to contact community members with a reportable infectious disease.**

**Type**

Effectiveness

**Accomplishment Goal Supported**

Improve the public health of the community by maintaining surveillance systems that detect and timely respond to public health needs. As a part of response, public health staff will notifying individuals who have tested positive or who are presumptively positive for reportable communicable diseases as soon as is possible in order to assure and or refer for treatment.

**Definition**

Provides a measure of the percentage of cases where Public Health clients with a reportable infectious disease are contacted within 3 days of public health receiving the results. Program goal is 75%.

**Data Collection Method**

Public Health Staff will monitor the length of time between the department's notification of infectious disease and notification of disease positive (or presumptive positive) individuals.

**Frequency**

Quarterly and annually

**Measured By**

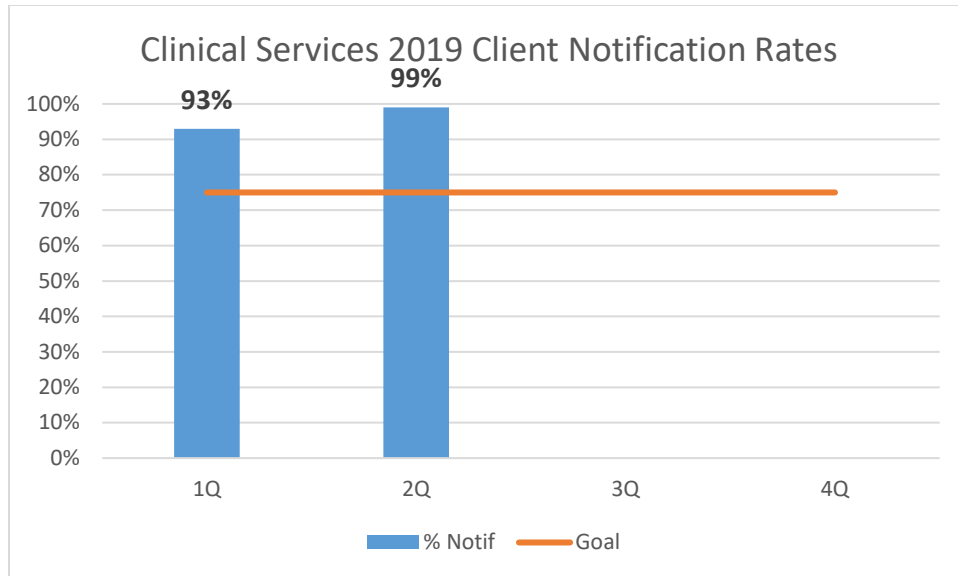
Program maintains database of contact time using the Electronic Medical Record system; INSIGHT as well as other internal tracking systems used in partnership with the state of Alaska Department of Health and Social Services.

**Reporting**

Clinical Services Program Manager will create and maintain a quarterly report on the percentage of community members with a reportable infectious disease and the number of days to contact them. This information will be provided to Division Manager and Department Leadership for review. Information will be presented numerically and graphically.

**Used By**

The Division Manager and Director will use the information to assess the effectiveness of staffing, and the ability of clinical services to respond to public health needs.



This graph shows the percentage of clients testing positive for reportable STIs who were notified of their results within three business days of receiving them. In the first quarter, 93% of clients were notified within three days. This rate substantially exceeds the target rate of 75% and reflects the diligent efforts of staff.

**Measure #6: Average number of days public health investigates and ensures treatment of community members with a reportable infectious disease.**

**Type**

Effectiveness

**Accomplishment Goal Supported**

Improve public health of individuals and the community by maintaining surveillance systems that detect and timely respond to public health needs. As a part of response, public health staff will assure treatment of individuals who have tested positive or who are presumptively positive for reportable communicable diseases as soon as is possible in order to prevent further spread of diseases.

**Definition**

Provides a measure of the percentage of cases where Public Health clients with a reportable infectious disease are investigated and treated within 14 days of initial contact by the department. Program goal is 85%.

**Data Collection Method**

Public Health Staff will monitor the length of time between the department's notification of infectious disease and treatment of disease positive (or presumptive positive) individuals.

**Frequency**

Quarterly and annually

**Measured By**

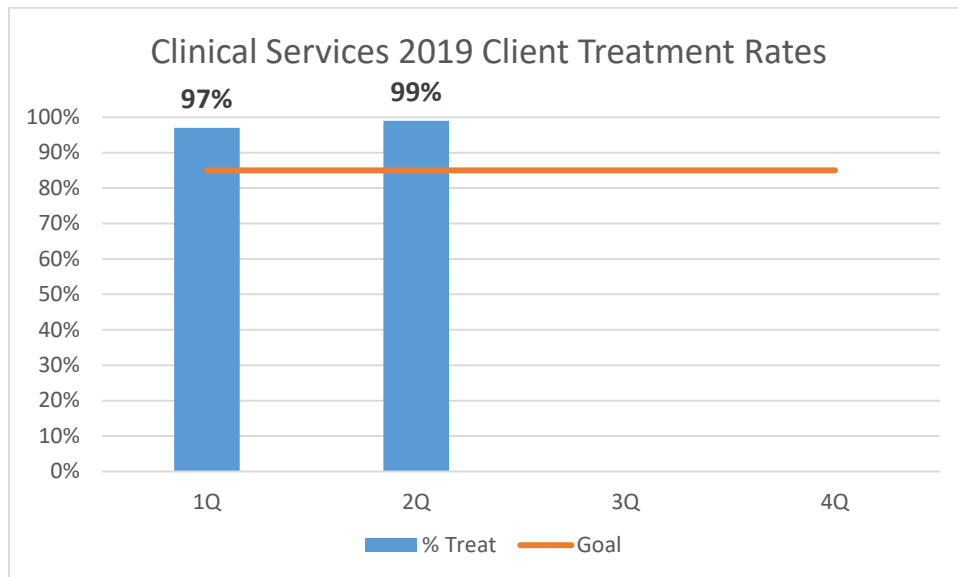
Program maintains database of contact time using the Electronic Medical Record system; INSIGHT as well as other internal tracking systems used in partnership with the state of Alaska Department of Health and Social Services.

**Reporting**

Clinical Services Program Manager will create and maintain a quarterly report on the percentage of community members with a reportable infectious disease and the number of days to investigate and treat... This information will be provided to Division Manager and Department Leadership for review. Information will be presented numerically and graphically.

**Used By**

The Division Manager and Director will use the information to assess the effectiveness of staffing, and the ability of clinical services to respond to public health needs.



This graph shows the percentage of clients testing positive for reportable STIs who received treatment within 14 business days of receiving their results. In the first quarter, 99% of clients were notified within 14 days. This rate substantially exceeds the target rate of 85% and reflects the diligence of staff.

**Measure #7: Percentage of Women, Infant and Children (WIC) participant's breastfeeding infants at initiation, 6 months and 12 months.**

**Type**

Effectiveness

**Accomplishment Goal Supported**

Improve public health of the next generation through infant breastfeeding as a beneficial source of nutrition and protection against illnesses, allergies, obesity and Sudden Infant Death Syndrome. The American Academy of Pediatrics recommends new mothers breastfeed exclusively for approximately six months of an infant's life.

**Definition**

Provides a measure of the percent of WIC participants breastfeeding infants. The goal is for participants to align with the State of Alaska Healthy Alaskans 2020 goals to increase breastfeeding. This includes a breastfeeding initiation rate of 82%; a 6-month duration rate of 60%; and a 12 month duration rate of 34%.

**Data Collection Method**

WIC Staff will counsel 100% of pregnant women to breastfeed their infant and refer for support to WIC breastfeeding peer counselors (BFPC). Using the State of Alaska SPIRT software platform, counselors will document referral to BFPC and document at post-partum follow-up visits breastfeeding initiation and duration.

**Frequency**

Quarterly with an annual summary

**Measured By**

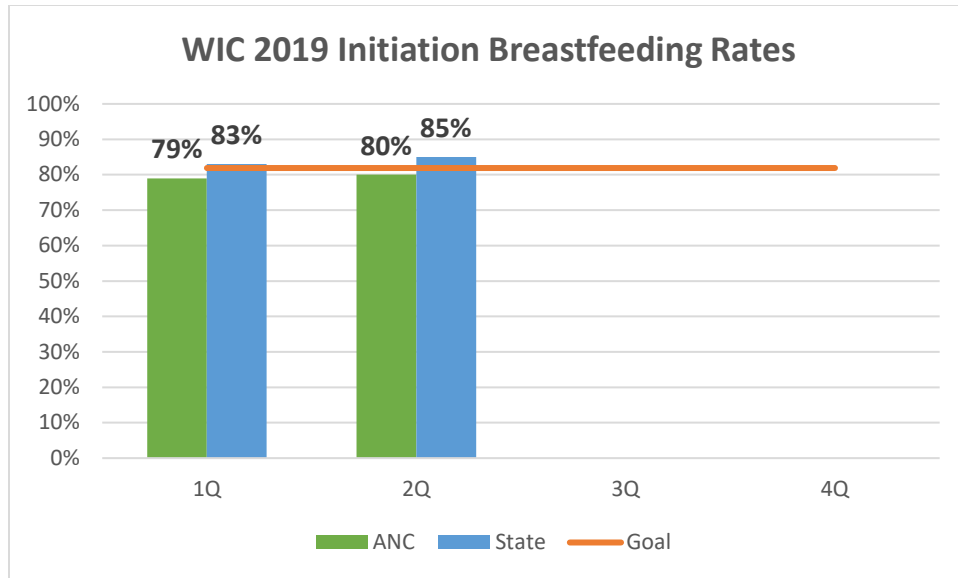
WIC Program Manager. The State of Alaska SPIRT software reports quarterly initiation, 6-month and 12-month breastfeeding duration rates of all WIC participants.

**Reporting**

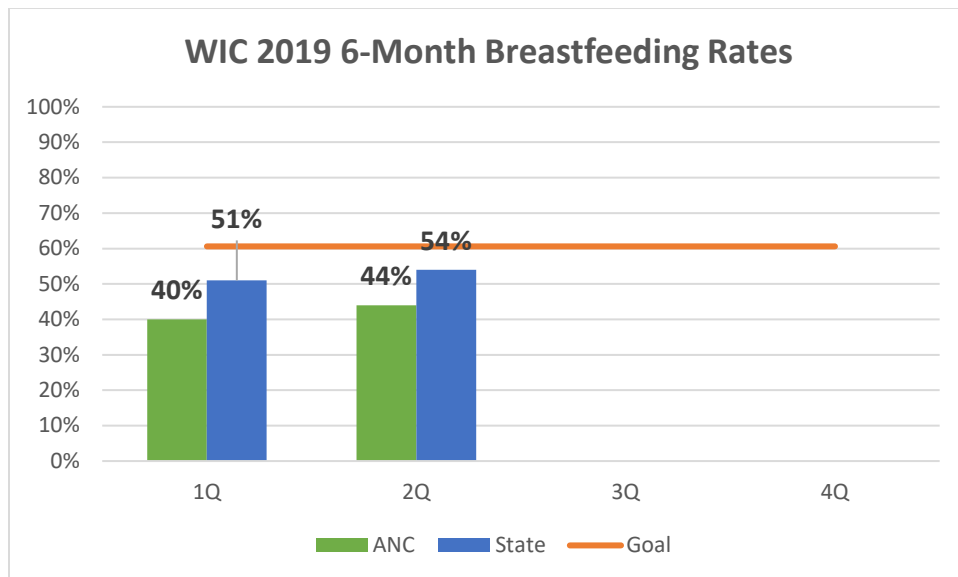
WIC Program Manager will create and maintain a quarterly report on the percentage of WIC participants. This information will be provided to Division Manager and Department Leadership for review. Information will be presented numerically and graphically.

**Used By**

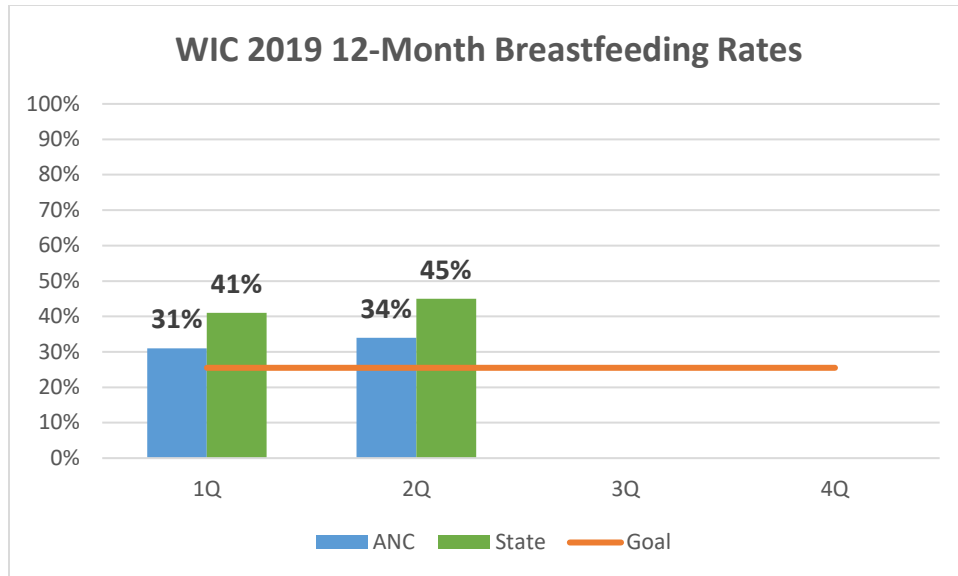
The Division Manager, Director, and WIC Manager will use the information to assess WIC counselor and BFPC effectiveness; make adjustments to the program to improve Anchorage WIC breastfeeding rates.



An 80% breastfeeding initiation rate was met by the WIC program, slightly under the goal of 82%.



A 44% 6-month breastfeeding rate was met by the WIC program, somewhat under the goal of 60%.



A 34% 12 month breastfeeding rate was met by the WIC program, exceeding the goal of 25%.

**Measure #8: Percent of AHD staff serving as a Crisis Health Action Team (CHAT) member and trained to respond to a public health emergency.**

**Type**

Effectiveness

**Accomplishment Goal Supported**

CHAT members receive training about roles and responsibilities required of them in the event of a public health emergency or disaster response situation.

**Definition**

Provide a measure of the percentage of staff trained in emergency response procedures at any given time.

**Data Collection Method**

Emergency Preparedness Program Manager will maintain a quarterly and annual report of AHD staff trained as CHAT team members.

**Frequency**

Quarterly and annually

**Measured By**

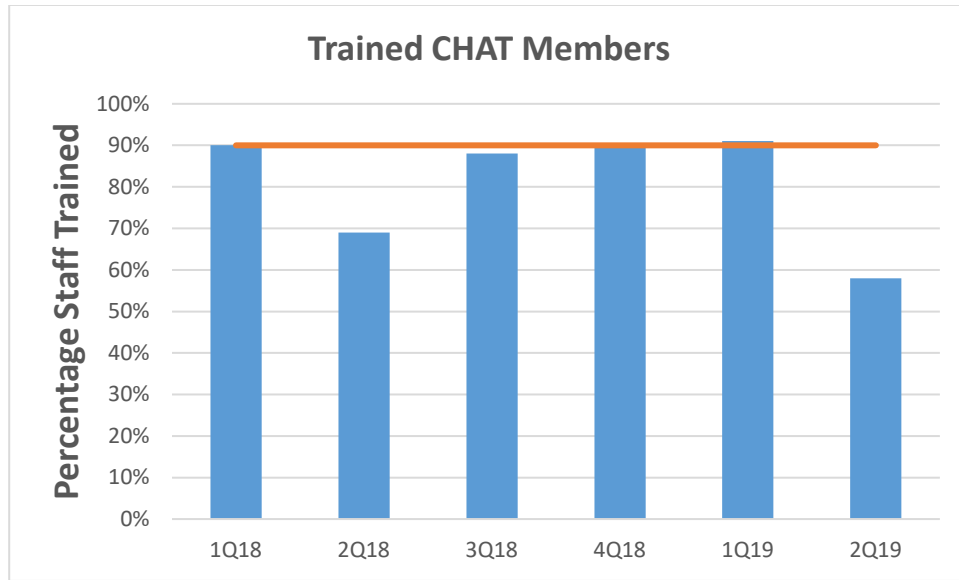
Emergency Preparedness Program Manager.

**Reporting**

Emergency Preparedness Program Manager will maintain a quarterly and annual report of AHD staff trained as CHAT team members.

**Used By**

Division Manager and Director will use collected data and reports to assess the effectiveness of the emergency preparedness program.



Due to staff turnover and the pending completion of CHAT class 2019, the department is currently at 58% trained (59 or 102 staff). We anticipate jumping to 75% following the completion of the 2019 session on Sep 4<sup>th</sup>. Currently, the 2020 class has 25 personnel enrolled.



**PVR Measure WC: Managing Workers' Compensation Claims**

Reducing job-related injuries is a priority for the Administration by ensuring safe work conditions and safe practices. By instilling safe work practices, we ensure not only the safety of our employees but reduce the potential for injuries and property damage to the public. The Municipality is self-insured and every injury poses a financial burden on the public and the injured worker's family. It just makes good sense to WORK SAFE.

Results are tracked by monitoring monthly reports issued by the Risk Management Division.

