From: Weddleton, John <john.weddleton@anchorageak.gov>
Sent: Tuesday, June 15, 2021 8:28 PM
To: Zaletel, Meg <meg.zaletel@anchorageak.gov>; Constant, Christopher <christopher.constant@anchorageak.gov>
Subject: Report on Sullivan for Housing and Homeless Committee

It would be good to get a detailed report on the Sullivan from the current administration. If that has been done and I missed it, please point me towards it.

We hear 'We learned so much from the Sullivan ...' Let's not lose that knowledge.

I'd like the good, bad and ugly.

The list of items is long but would include:

- APD and AFD calls for service.
  APD: April 1, 2020 to June 15, 2021: 1536, resulting in 460 with reports.
  AFD: 562 at the Sullivan Arena plus 77 (at the Ben Boeke while it was used as a mass shelter)
- # of deaths and cause
  4: For HIPPA reasons, we have not been provided cause of death but note that two of the fatalities has been released from hospitalization in the prior 72 hours.
- # kicked out and reason
  22 for varying conduct reasons in the last six months. Note: 11 were barred for 30 days and 11 were barred for 48 hours.
- What was damaged? How and cost?
  Most of the damage is from vandalism, total estimated cost to $300K. Several doors were badly damaged and require replacement, at least one to include the frame as well needs to be placed. Graffiti needs to be painted over or filled (where cared into walls). Some of the repairs are more fair wear and tear (carpets that have been heavily used/stained and floor marking for social distancing throughout the arena that need to be removed).
- Basic stats on the people there if they have them: age, length of time homeless, reason homeless
  Age data is below. We are working on extracting a more complete profile from HMIS
- How many moved from volunteers to paid staff?
  Zero volunteers. Nine clients however transitioned to employed positions for the contractor out of sixteen who were accepted to pursue this route.
- Complaint log from the neighborhood
  The contractor does not maintain a complaint log but reports responding to an average of 4 complaints per day.
- What services were provided? Who provided them? How were they paid?
  Services beyond shelter has been provided by *Choices, ABH, Trend setters, AWAIC, Luthern, CSS, ANMC, ANCH, Providence, CITC.* These organizations have been funded outside of Mass

Care funding for which FEMA Public Assistance program reimbursement is sought.

- How can they control behavior like we heard about near the ice rinks?

  From the contractor: *Not all behavior occurring near the Sullivan Arena is from people who are utilizing the shelter. Predators, drug dealers, human traffickers frequent the area to prey on the clients. We are unsure of exactly what behavior is being referred to here. If you are referring to the possible addition to security outside the Arena, our goal is to hire two additional security officers who will be stationed outside in the parking lot at all times. Patrolling all of the exterior and watching/reporting any incidents that may occur. Right now there is not adequate security staff to do this. The MOA does has a contract with Securitas to patrol the neighborhood, maybe this is something they can also address? Dimond Security has agreed to carry a phone with them so that while a baseball game is going on IF a client is noticed and he is creating a disturbance DS will be able to hopefully respond and remove the client without incident. If incident is further escalated then APD would be notified.*

- # Individuals who stayed
  - Unique Clients Served and Shelter Stays: 4,864
  - 18-30: 1,113
  - 31-50: 2,321
  - 51-61: 1,012
  - 62+: 361
  - No DOB: 57

- # who moved on and to where?

  This is an area where our information is incomplete and the ARPA-funded inflow/outflow coordinator at ACEH will be invaluable. We do not have a way to track all of this information. After a client is referred to a partner agency is it up to that agency to report that information in HMIS. Many times we are not notified, nor do we have full access to all partners data. This is a list of partners our navigation team has referred clients to. Note that many clients have been referred to more than one partner, hence the higher number of total referrals. Not all of these partners have been on-site in the navigation hub thus requiring clients to travel to their site for assistance.]

  Mass Care staff have assisted 22 clients from the Sullivan in transitioning to apartments in the last month and are projecting at least 10 more in the next month. Traditional providers like those in the list below are averaging rehousing 136 clients per month in 2021 from all shelters in Anchorage, not just Mass Care facilities. Note: the contract for Catholic Social Services to start providing Housing Intensive Case Management for a target load of 300 was just finalized on Thursday.

  - Who Provided Services/Where Were Clients Referred To:
  - Abused Women's Aid in Crisis: 3
  - Alaska Behavioral Health: 452
  - Alaska Native Justice Center: 93

- Alaska Native Medical Center: 63
- Alaska Veterans Affairs: 107
- Anchorage Coalition to End Homelessness Entry System [CES]: 230
- Anchorage Gospel Rescue Mission: 2
- Anchorage Neighborhood Health Center: 35
- Anchorage Police Department: 9
- Bean's Cafe: 494
- Catholic Social Services: 683
- Catholic Social Services – Clare House: 4
- CHOICES: 65
- Cook Inlet Tribal Council: 2,007
- Covenant House Alaska: 63
- Downtown Hope Center: 8
- Food Bank of Alaska – SNAP Outreach Team: 332
- Hope Community Resources: 1
- House of Transformation: 9
- Lutheran Social Services of Alaska: 298
- NeighborWorks Alaska: 7
- Nine Star Job Services: 67
- Partners for Progress: 112
- Providence Alaska – Breakthrough: 4
- Providence Alaska – Medical Outreach Team: 117
- Rural Alaska Community Action Program: 455
- Southcentral Foundation: 166
- Volunteers of America: 4
- 1 Referral said "referred to" and nothing else with it, so one referral has incomplete information

I am sure you can add plenty to this list.

Thanks,

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Please connect with your Community Council. That is a great way to stay abreast of what is going on and to connect with others who care about Anchorage as much as you do. Go to www.communitycouncils.org