

MAXIMUM  
OCCUPANCY

50%

## ENTERTAINMENT

**Theaters, arcades, bingo halls, bowling alleys, shared space activities (e.g. trampoline parks, virtual reality, escape rooms, axe throwing, or other congregate activities.)**

Applies to entertainment establishments that serve multiple parties from different households or groups to engage in an entertainment activity such as watching movies, plays, or performances; physical activities such as axe throwing, trampoline parks, escape rooms, virtual reality spaces; or other group activities such as playing games.

### MANDATORY SAFETY MEASURES

#### CAPACITY: INDOORS

- Maximum capacity is 50% of the approved occupancy based on fire and building codes.
  - Business must determine maximum capacity based on the above criteria, post publicly, and enforce the capacity limits.
  - Maximum capacity includes all staff and customers.

#### PHYSICAL DISTANCING REQUIREMENTS

- Staff and customers must adhere to physical distancing protocols.
  - Physical distancing notification prominently posted and viewable to the public.
- Change layouts to ensure that all parties remain at least six feet (6 ft.) apart from others.
  - Discourage crowded waiting areas by using a phone app, text technology, or signs to alert patrons. Avoid using “buzzers” or other shared objects.
  - Provide physical guides, such as tape on floors or sidewalks and signage, to ensure that individuals remain at least six feet (6 ft.) apart.
  - Consider installing physical barriers, such as sneeze guards and partitions, particularly in areas where it is difficult for individuals to remain at least six feet (6 ft.) apart, e.g. ticket counters, cash registers, host stands, or food pickup areas.
- Where the entertainment activity includes physical activity (e.g. jumping, running), businesses must follow the physical distancing and face covering requirements of Attachment F (“Fitness Facilities and Gyms.”)
  - Masks or face coverings are required at all times for everyone.
  - Six feet (6 ft.) physical distancing shall be maintained at all times during physical activity; however, entertainment businesses are encouraged to keep people ten feet (10 ft.) apart during physical activity.

#### FACE COVERINGS REQUIRED

- Masks or [face coverings](#) required for all employees and customers.

## EMERGENCY ORDER 18 – ATTACHMENT H

- Customers may remove face coverings while eating or drinking only.
- Information should be provided to staff on [proper use, removal, and washing of cloth face coverings](#).
- The mask or face covering requirement should be applied in a manner consistent with the federal Americans with Disabilities Act and other applicable laws, which may require making an accommodation to the mask requirement for individuals with physical or mental disabilities that impair their ability to wear a mask.

### PERFORMANCES OR ENTERTAINMENT

- Performances, screenings, viewings, or other forms of entertainment are allowed, indoors or outdoors.

### REQUIREMENTS WHEN FOOD/DRINK ARE AVAILABLE AT ENTERTAINMENT ESTABLISHMENTS

- Food and beverage service is available only when provided in the same fashion as restaurants (see Attachment D), e.g. seated table-service only; no standing or seating at physical bars / bar tops.
  - All patrons who are consuming food or drink are required to be seated.
  - No modifications to physical bars in order to circumvent table-service-only rules.
- For entertainment facilities where patrons do not naturally remain seated in one location, eating and drinking should be restricted to a separate area where tables are spaced in a similar manner to a restaurant.
  - Tables must be spaced to maintain physical distancing of six feet (6 ft.) or greater at all times between patrons seated at different tables. This can be accomplished by keeping tables ten feet (10 ft.) apart.
  - Only members of the same group may sit at the same table.
  - No parties larger than six (6) persons from the same group at one table or space (e.g. banquet room or other private room.) An exception exists when a single household with minor children is larger than six (6) persons.
- Attachment D applies if there is a dine-in facility on site.

### GENERAL OPERATIONS REQUIREMENTS

- A guest log must be kept. Participants must sign in with legible contact information including first and last name, phone number, and email address in case it is needed for state or local contact tracing efforts.
  - Businesses are required to maintain guest log records for 30 days.
  - Contact information is required for both participants / attendees, and any chaperones.
  - The information in the guest log will not be shared unless needed for contact tracing.
  - Customers and visitors who are only briefly in the entertainment business (such as for picking up or dropping off individuals) do not need to sign the guest log.
- Continue to follow all regulatory and legal standards required to operate.

## EMERGENCY ORDER 18 – ATTACHMENT H

- Entryway signage stating that any customer who has symptoms of COVID-19 must not enter the premises and notifying the public of the COVID-19 Mitigation Plan for the business.
- Businesses must provide hand washing capability or hand sanitizer for customers.
- Frequent hand washing by employees is required, and adequate supply of soap, disinfectant, hand sanitizer, and paper towels must be available onsite.
  - Staff to follow [Centers for Disease Control \(CDC\) guidance for COVID-19 hand hygiene](#). COVID-19 hygiene protocols do not supersede hand washing requirements in existing regulations, codes, and statutes.
  - Strict adherence to food safety standards required to operate a food service business.
- [Clean and disinfect](#) frequently touched surfaces (e.g., door handles, cash registers, workstations, sink handles, bathroom stalls) hourly.
  - Use products that meet [EPA disinfection criteria](#) and are appropriate for the surface.
- [Clean and disinfect](#) shared objects (e.g., equipment, machines, tables, countertops/bars, payment terminals, etc.) between each use.
  - Consider using electronic documents in place of paper or other printed materials that are provided to, and handled by, customers.
  - Use products that meet [EPA disinfection criteria](#) and are appropriate for the surface.
- Weekly cleaning and disinfecting of the premises must be conducted in compliance with [CDC protocols](#).

### REQUIREMENTS FOR ALL EMPLOYEES AND STAFF

- Provide employee training on COVID-19 / COVID-19 Mitigation Plan for the business.
- Designate a staff person for each shift to be responsible for responding to COVID-19 concerns. All staff members should know who this person is and how to contact them.
  - Put systems in place for staff to self-report to the establishment's point of contact if they have [symptoms](#) of COVID-19, a positive test for COVID-19, or were exposed to someone with COVID-19 within the last 14 days in accordance with [health information sharing regulations for COVID-19](#) and other applicable privacy and confidentiality laws and regulations.
- Businesses must conduct pre-shift screening and maintain staff screening log.
  - No employee displaying symptoms of COVID-19 will be permitted to be in the facility.
  - An employee who becomes sick while at work should be immediately sent home.
  - No person may work within 72 hours of exhibiting fever.
- Symptomatic or ill employees may not report to work.
- Employer must establish a plan for an Occurrence of COVID-19 in the workplace and include it in the COVID-19 Mitigation Plan.

### COVID MITIGATION PLAN REQUIRED FOR ALL ENTERTAINMENT BUSINESSES

- Develop COVID-19 Mitigation Plan that contains, at a minimum, the Operating Requirements in this document and other protocols to minimize direct contact between employees and customers, increase physical distancing, and protect staff and the public.
  - The COVID-19 Mitigation Plan must be kept on the business premises.

## EMERGENCY ORDER 18 – ATTACHMENT H

- Develop protocols in the COVID-19 Mitigation Plan to minimize direct contact between employees and customers and increase physical distancing.

### RECOMMENDED SAFETY MEASURES

- Utilize different entry and exit points using one-way traffic, where possible.
- High-risk populations encouraged to stay home.
- Implement and encourage cashless and receipt-less transactions.
- Individual businesses may choose to be more restrictive.

### IN THE EVENT OF OCCURRENCE

- When an active employee is identified as being COVID-19 positive by testing, CDC cleaning and disinfecting must be performed in accordance with CDC guidance. In lieu of performing CDC cleaning and disinfecting, businesses may shut down for a period of at least 72 consecutive hours to allow for natural deactivation of the virus, followed by site personnel performing a comprehensive disinfection of all common surfaces.
  - CDC protocols for Cleaning and Disinfection can be found [here](#) and [here](#).

### QUESTIONS?

Email us with questions at: [COVID-19-business@anchorageak.gov](mailto:COVID-19-business@anchorageak.gov)