

# Transit

## On the move

SHORT-RANGE TRANSIT PLAN



### Comments Received Via:

Mail.....	1
Email.....	24
Phone.....	4
Web Sign-Up.....	10
Events.....	502

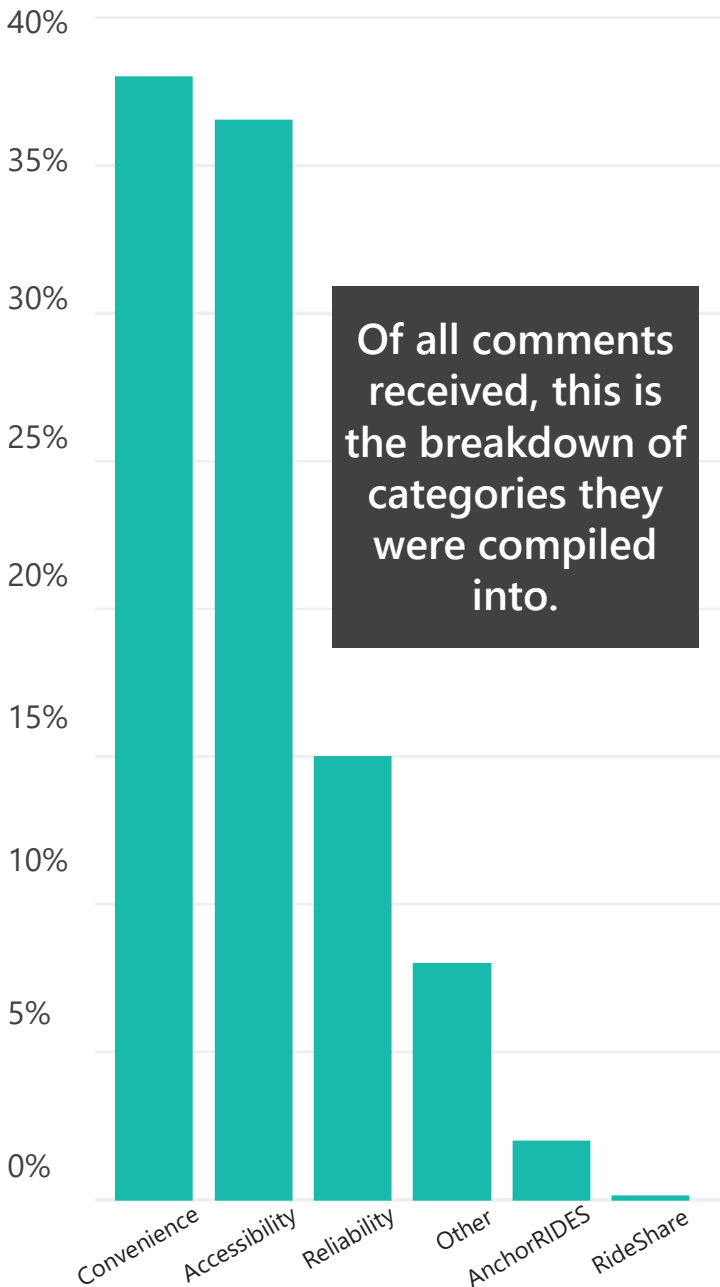
**541**

Total Comments  
Received

**651**

Topics Covered

## Topics of Conversation



Of all comments received, this is the breakdown of categories they were compiled into.

An individual may have submitted more than one comment, and each comment may have covered multiple topics.



## Public Event Series 1

**155** total attendees

Public Meeting 1 - City Hall.....	45
Public Meeting 2 - Mountain View.....	27
Public Meeting 3 - Eagle River.....	18
Public Meeting 4 - Dimond Mall.....	35
Public Meeting 5 - Romig Middle School.....	10
Public Meeting 6 - Muldoon Library.....	8
Public Meeting 7 - Fairview.....	12

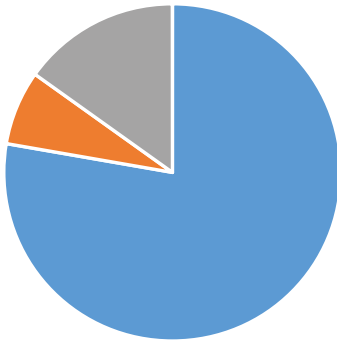
**486** comments received

## Transportation Fair

**16** comments received

## Comments Received - Topic Breakdown

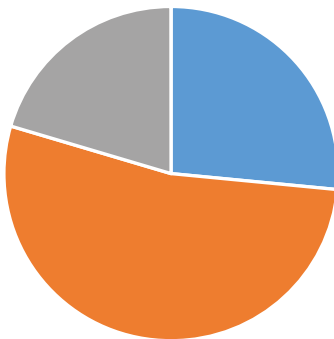
Accessibility Comments Received - 238



■ Geographic ■ Economic ■ Informational

<b>More Coverage</b>	<b>185</b>
• To Major Services & Shopping Areas	17
• To Major Rec & Education Centers	43
• In Neighborhoods	49
• Put Service Back on Old Routes	41
• Service Along Specific Street Sections	29
<b>Decrease Fares</b>	<b>13</b>
<b>Increase Fares</b>	<b>4</b>
Partner with Local Organizations	16
Public Transit Advisory Board	4
System Report Card	2
Advertisements	14

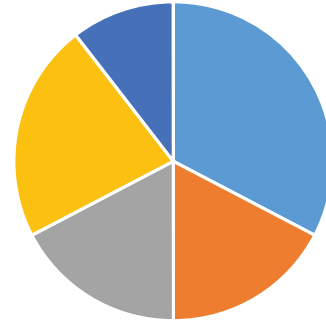
Reliability Comments Received - 98



■ Schedule ■ Safety & Maintenance ■ Bus Drivers

<b>On-Time Performance</b>	<b>16</b>
<b>Running Times</b>	<b>5</b>
<b>Ridership</b>	<b>4</b>
<b>Detour</b>	<b>1</b>
<b>Maintenance</b>	<b>12</b>
<b>Seasonal - Maintenance</b>	<b>21</b>
<b>Safety</b>	<b>16</b>
<b>Technical Errors</b>	<b>3</b>
Bus Driver Positive Feedback	2
Bus Driver Feedback	18

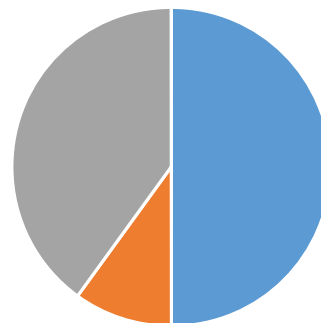
Convenience Comments Received - 248



■ Routes ■ Bus Stops ■ Frequency ■ Span ■ Amenities

<b>Positive Feedback</b>	<b>11</b>
<b>Direct Route Proposals</b>	<b>31</b>
<b>Feedback on Transfers</b>	<b>6</b>
<b>Proposed Route Realignments</b>	<b>24</b>
<b>New Route Proposals</b>	<b>8</b>
<b>Bus Stop Positive Feedback</b>	<b>4</b>
<b>Decrease Bus Stop Spacing</b>	<b>12</b>
<b>Increase Bus Stop Spacing</b>	<b>4</b>
<b>New Bus Stops Needed</b>	<b>23</b>
<b>Frequency Positive Feedback</b>	<b>4</b>
<b>Decrease Frequency</b>	<b>8</b>
<b>Increase Frequency</b>	<b>30</b>
<b>Research</b>	<b>1</b>
<b>Add More Service</b>	<b>54</b>
<b>Holiday Service</b>	<b>1</b>
<b>At Bus Stops</b>	<b>8</b>
<b>On Buses</b>	<b>8</b>
<b>At Transit Centers</b>	<b>10</b>

Other Comments Received - 50



■ General Comments ■ Budget ■ Services

<b>Positive Feedback</b>	<b>8</b>
<b>Negative Feedback</b>	<b>10</b>
<b>Questions</b>	<b>7</b>
<b>Budget Feedback</b>	<b>6</b>
<b>New Bus Technology &amp; Services</b>	<b>11</b>
<b>New Policies and Programs</b>	<b>6</b>
<b>Infrastructure</b>	<b>2</b>

# Transit on the move

SHORT-RANGE TRANSIT PLAN

## Public Notification Efforts

The most popular way participants said that they heard about the meeting

- ◆ Bulkhead Sign
- ◆ Postcard Mailer

## Notification Methods:

ADN Digital Ads.....	2/19/19 - 2/22/19
ADN Print Ads.....	2/18/19
Automatic Message on Rideline	2/19/19 - 2/22/19
<b>Bulkhead Sign on the Bus.....</b>	<b>2/07/19 - 2/22/19</b>
KTBY (Fox, ABC, CW)	
TV Commercials (255 spots).....	2/12/19 - 2/22/19
Email.....	2/08/19

Agency Stakeholders  
Assembly  
Federation of Community Councils  
Interagency Committee  
PeopleMover public contact list  
AnchorRIDES public contact list  
RideShare participants via Enterprise

* <u>Flyers</u> - translations.....	2/15/19 - 2/22/19
32 translated flyers posted at 22 locations	

<u>Flyers</u> - at meeting locations.....	2/19/19 - 2/22/19
8 Dimond Mall flyers	
Muldoon Library flyer & digital ads	

Alaska Public Media.....	2/18/19
Home Town Alaska	

MOA Internal Bulletin.....	2/11/19
----------------------------	---------

<u>Press Release</u> .....	2/08/19
KTVA News Article.....	2/08/19
Echo News Article.....	2/08/19
KTUU News Article.....	2/18/19

* <b>Postcard Mailer</b> .....	2/08/19
--------------------------------	---------

112,882 households in the Anchorage Bowl and Eagle River/Chugiak area partially translated

<u>Social Media</u> .....	2/08/19 - 2/22/19
---------------------------	-------------------

16 posts on Facebook, Instagram & Twitter

* <u>Website</u>	
------------------	--

Launched..... 12/19/18 - ongoing

Public Event Series 1 Web Banner... 2/08/19 - 2/22/19

# Transit on the move

SHORT-RANGE TRANSIT PLAN

People Mover  
AnchorRIDES  
RideSHARE



대중교통기관  
필요 · 가치 · 소망

이 계획에 관하여  
트랜짓 온더 무브는 앵커리지 시의 단거리 교통계획이며, 새롭게 막 시작되었습니다. 새로운 버스 시스템을 실행한지 1년이 되었고, 우리는 최근에 시스템이 어떻게 실행되는지를 분석하는 시스템 보고서를 발표했습니다.

## \* Translated materials

