

# **Public Review Draft Comment Period**

### HOW PEOPLE PROVIDED FEEDBACK

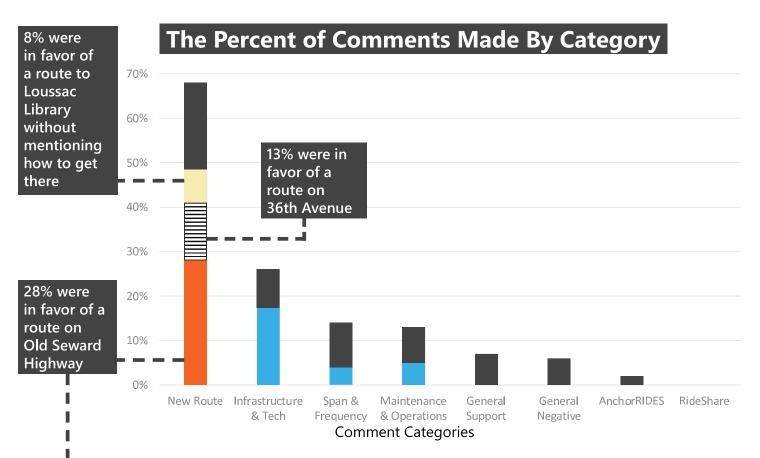
8 At Events

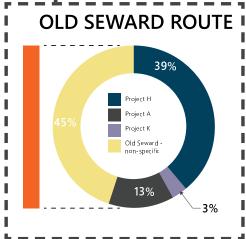
By Mail

92 By Email

**Bus Driver Feedback** 

114 TOTAL COMMENTS





#### **INFRASTRUCTURE & TECH**

17%	Buses & Bus Stops
5%	Dimond Transit Center
4%	Fat Tire Rike Racks

4% **Enhanced Rider Communications** 3% Mixed-Use Develop. / HOV / Rail

#### **MAINTENANCE & OPERATIONS**

5%	Operations
4%	Winter City Maintenance
3%	Advertising
3%	Fare Analysis
2%	On-time Performance

**Key Transfers** Missed Trips Analysis 1% 1% Route Analysis

2%

#### **SPAN & FREQUENCY**

3%	Increase Frequencies
3%	Holiday
2%	Weekend Span
2%	Morning Span
2%	Weekend Span - RT 91
2%	Decrease Frequency
1%	Weekday Span
1%	Weekday Span - RT 92
1%	Weekend Span - RT 92

4% Weekday Span - RT 91



## **Notification Efforts for the Public Review Draft**

	NOTIFICATION METHODS		
12/18/2019	Public comment period - OPENS		
12/18/2019	Bulkhead Sign on the Bus		
12/18/2019	Plans Available at the Downtown Transit Center		
12/18/2019	Email		
	Agency Stakeholders, Assembly, Federation of Com- munity Councils, Interagency Committee, People Mover contact list, AnchorRIDES public contact list		
12/18/2019 -	Social Media - ran until 1/29/20		
	20 posts on Facebook, Instagram & Twitter		
12/19/2019	Automatic Message on Rideline SUBMIT YOUR COMMENTS BY	DRAFT PLAN	AVAII ARI F
12/18/2019	TV Commercial (255 spots per week)	EAR BURUA	
	KTBY (Fox, ABC, CW)		
12/18/2019	Website Banner & Updates		
12/18/2019	ADN Digital Ad - ran until 1/31/20		
12/19/2019	Email		
	Federation of Community Councils Email Transit	<u></u>	orRIDES RideShare
12/20/2019	Email	<b>*</b>	· ·
, -,	MOA Planning Staff		
12/20/2010	•	_ 4	
12/28/2019	Postcard Mailer (includes translations) — — — — — — — — — — — — — — — — — — —		
01/02/2020	Alaska Public Media's Community Calendar - <i>up until</i> 1/31/2020		
			THE DURING
	1/31/2020		THE PUBLIC
1/2/2020	1/31/2020 Flyers (includes translations)		COMMENT
1/2/2020	1/31/2020 Flyers (includes translations) 24 flyers posted at 24 locations		COMMENT PERIOD WAS
1/2/2020	1/31/2020  Flyers (includes translations)  24 flyers posted at 24 locations  Postcards & Desk Copies of the Draft Plan  Delivered to the : Loussac, Muldoon, Mtn. View Libraries  Press Release		COMMENT PERIOD WAS OPEN FOR 45
1/2/2020 1/2/2020 1/23/2020	1/31/2020  Flyers (includes translations)  24 flyers posted at 24 locations  Postcards & Desk Copies of the Draft Plan  Delivered to the : Loussac, Muldoon, Mtn. View Libraries		COMMENT PERIOD WAS
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