

People Mover Rider Survey

January 2026

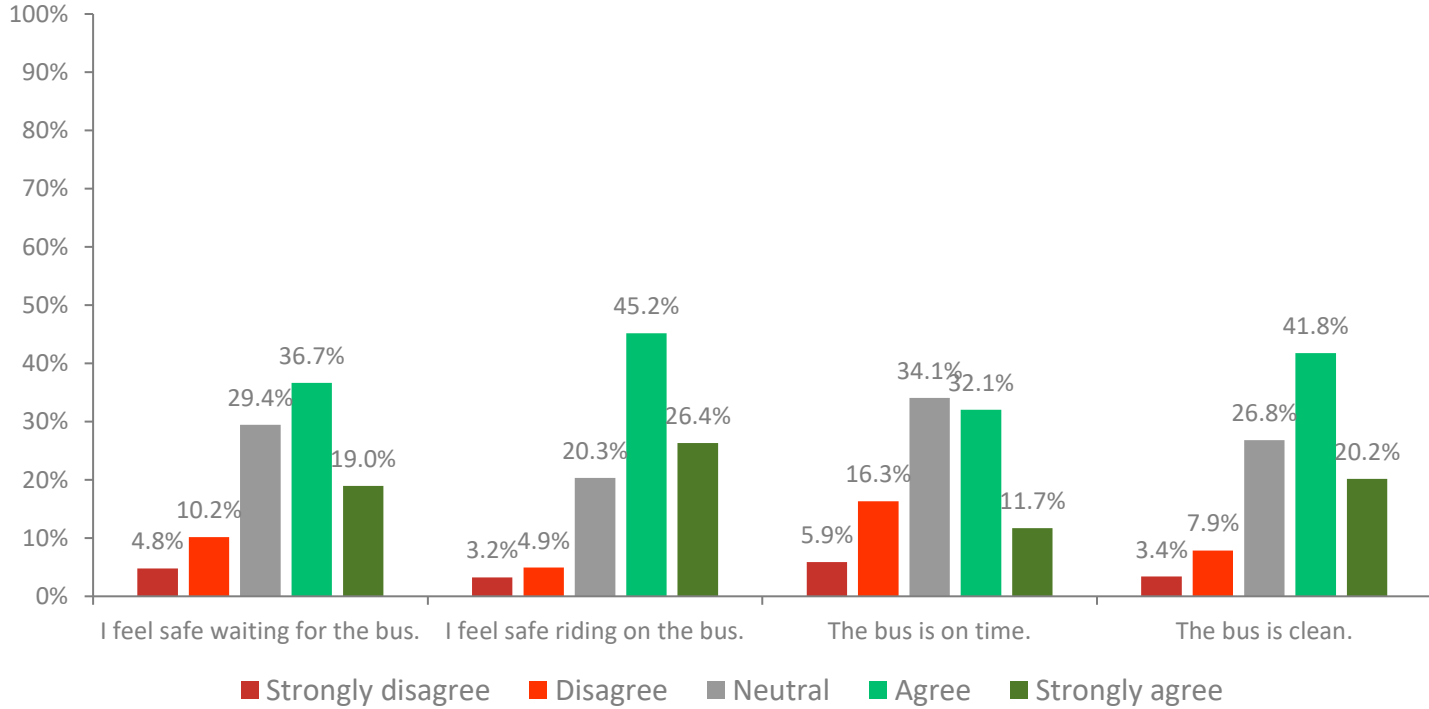
649

Total Responses

Complete Responses: 8204

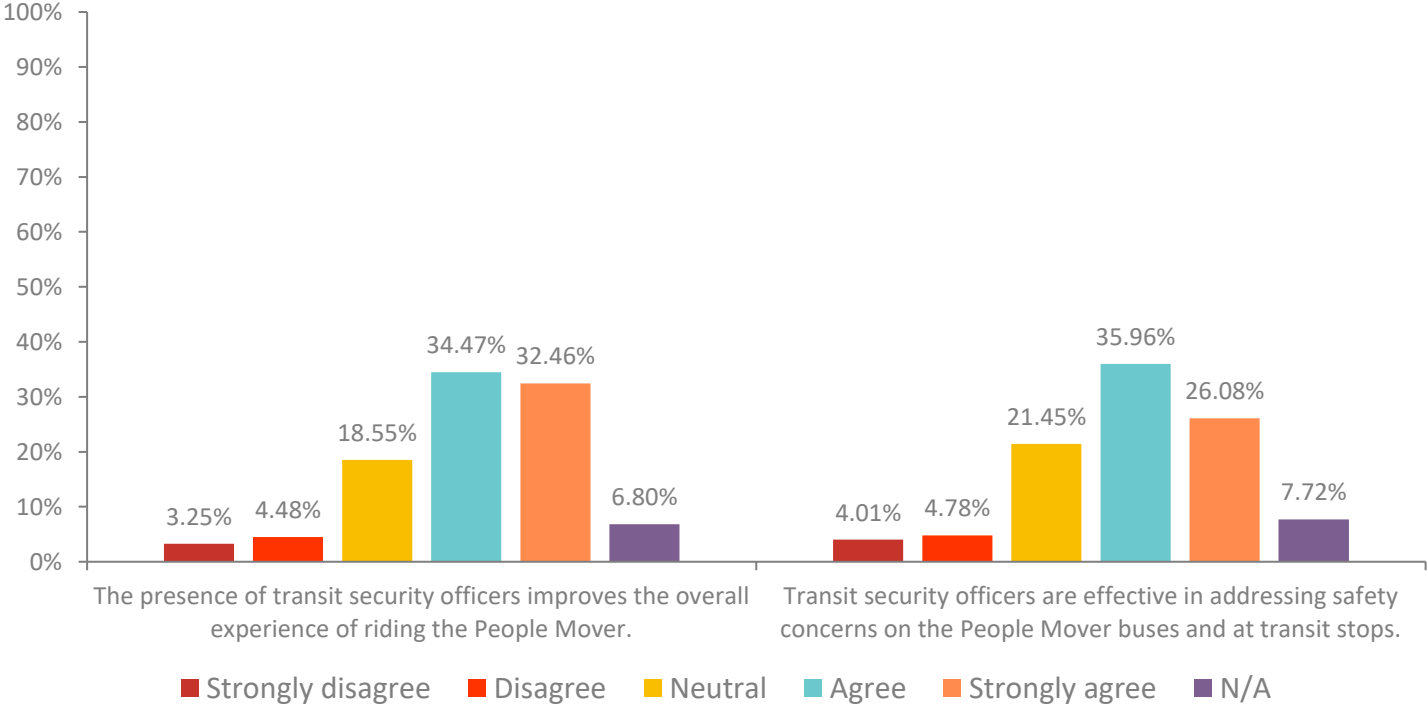
Q1: Please rate how you feel about these statements.

Answered: 649 Skipped: 0



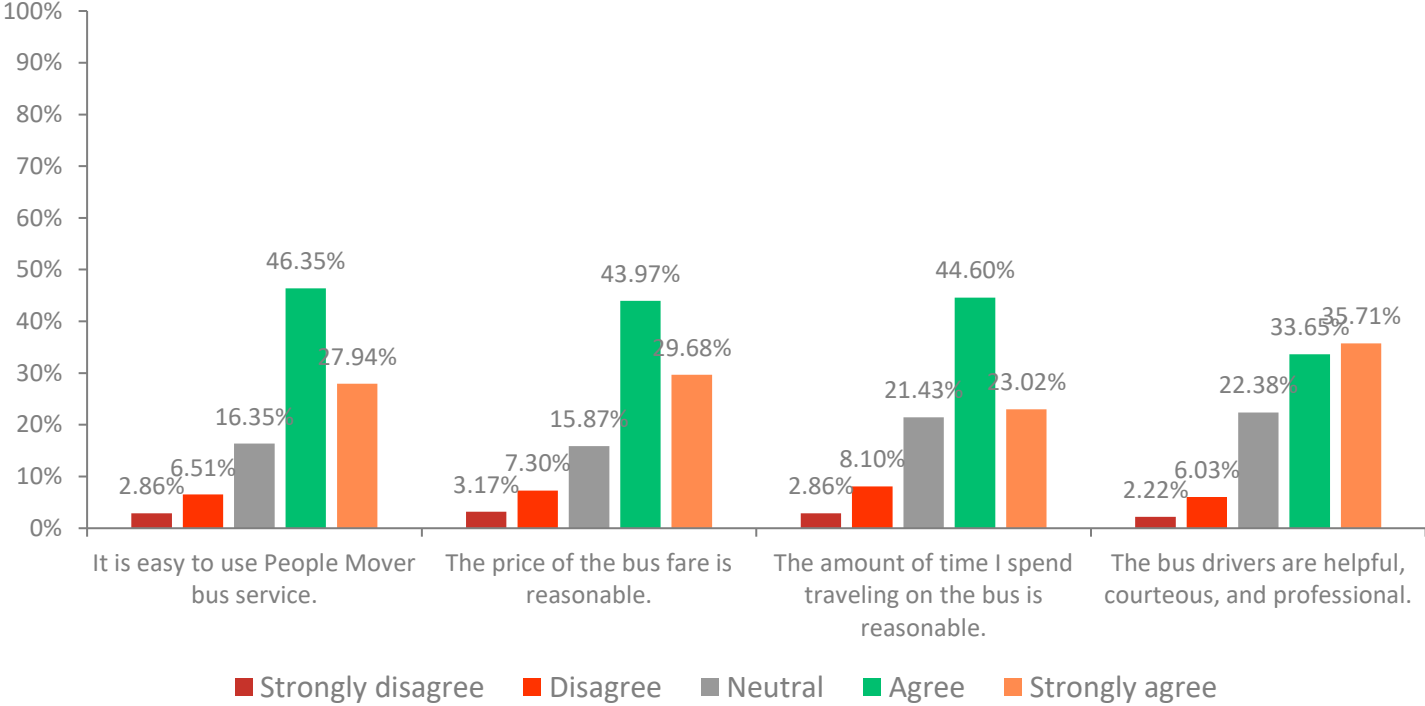
Q2: Please rate how you feel about these statements.

Answered: 648 Skipped: 1



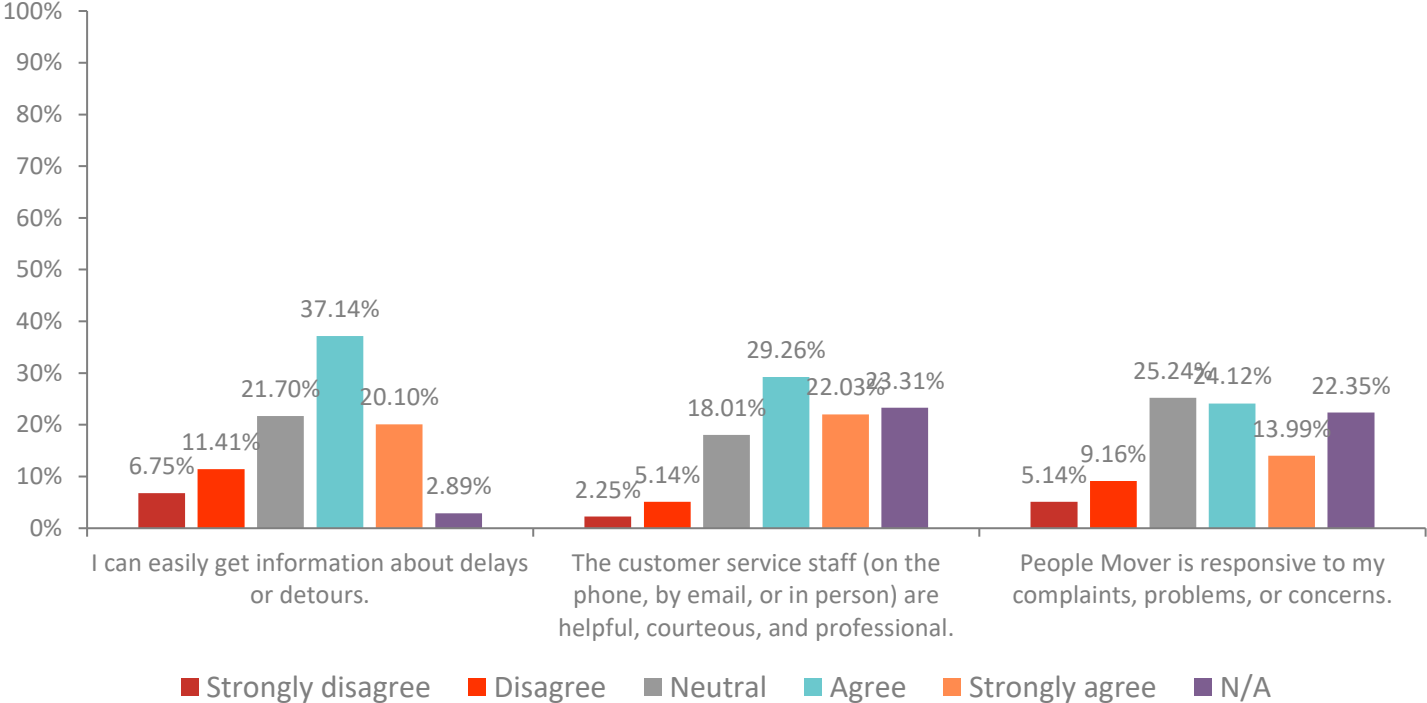
Q3: Please rate how you feel about these statements.

Answered: 630 Skipped: 19



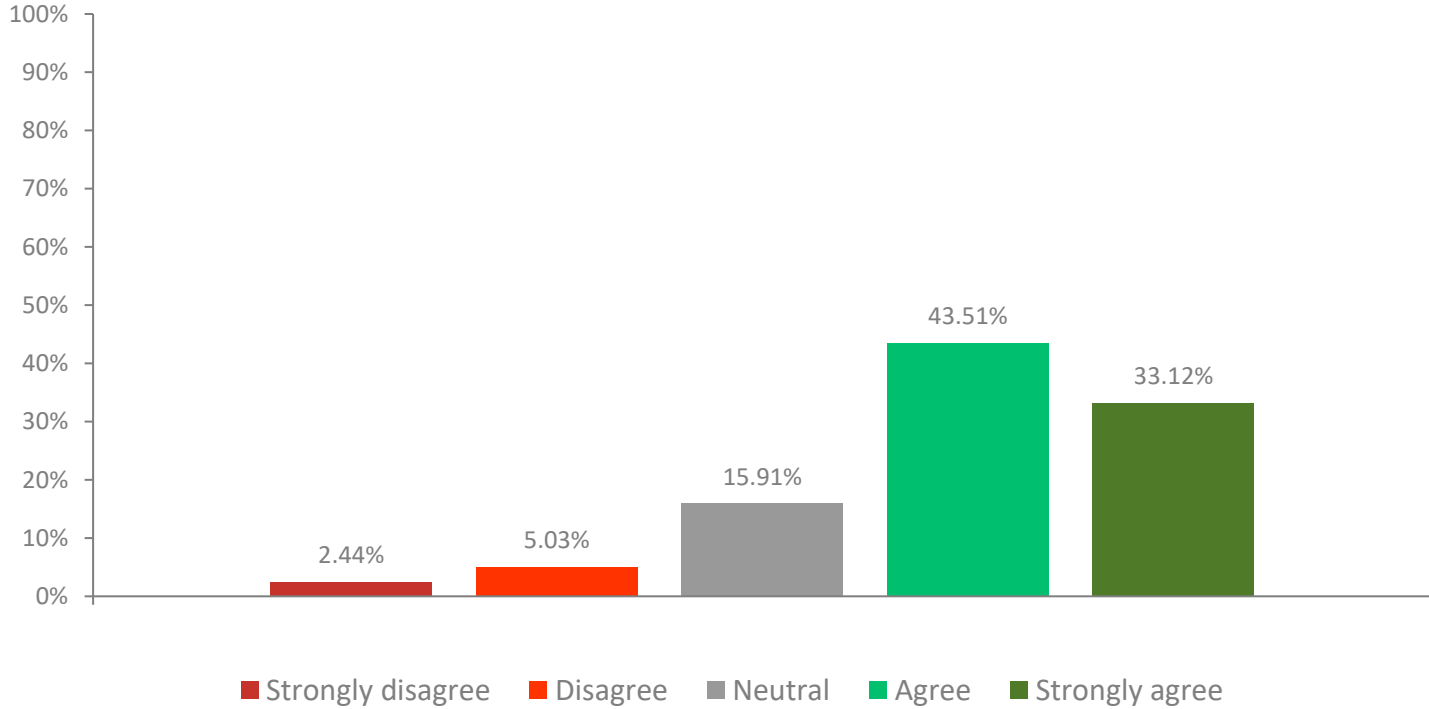
Q4: Please rate how you feel about these statements.

Answered: 622 Skipped: 27



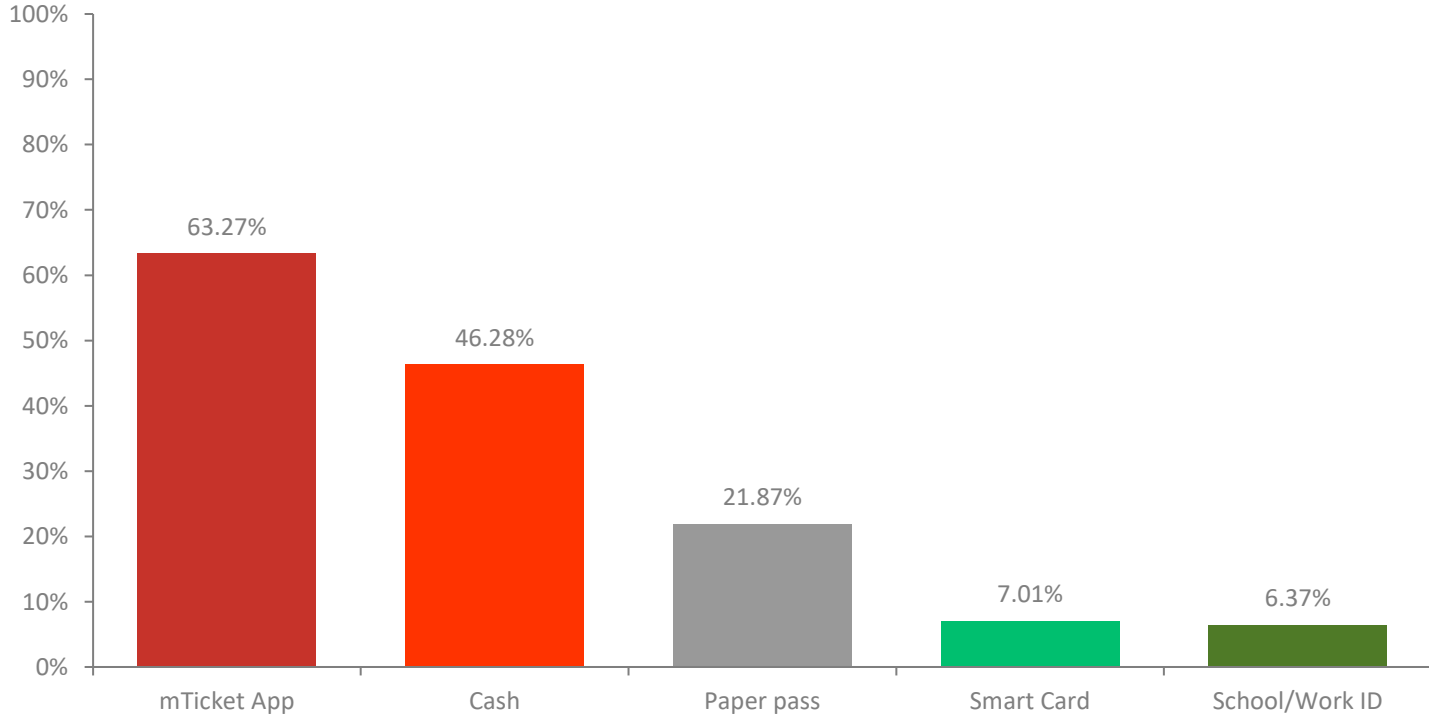
Q5: It is convenient to pay the bus fare or buy tickets/passes.

Answered: 616 Skipped: 33



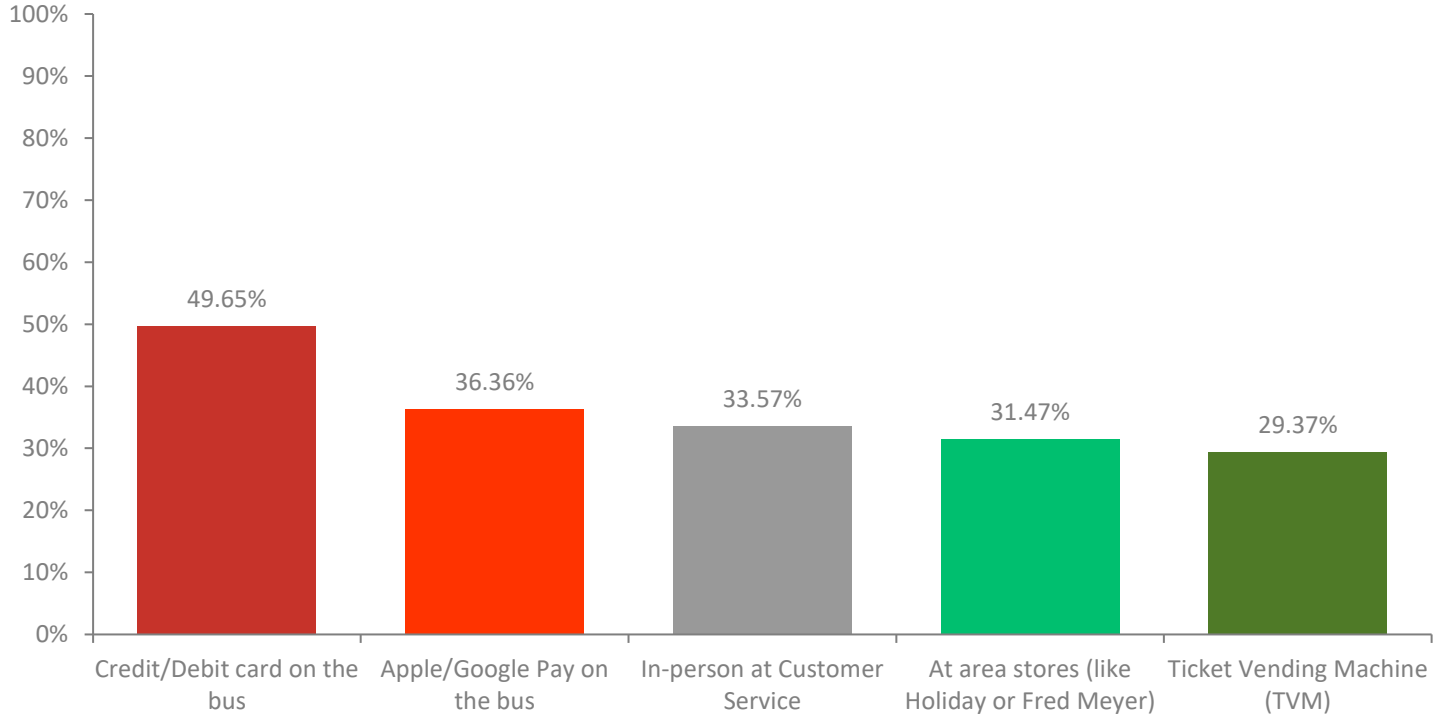
Q6: How do you pay your fare?

Answered: 471 Skipped: 178



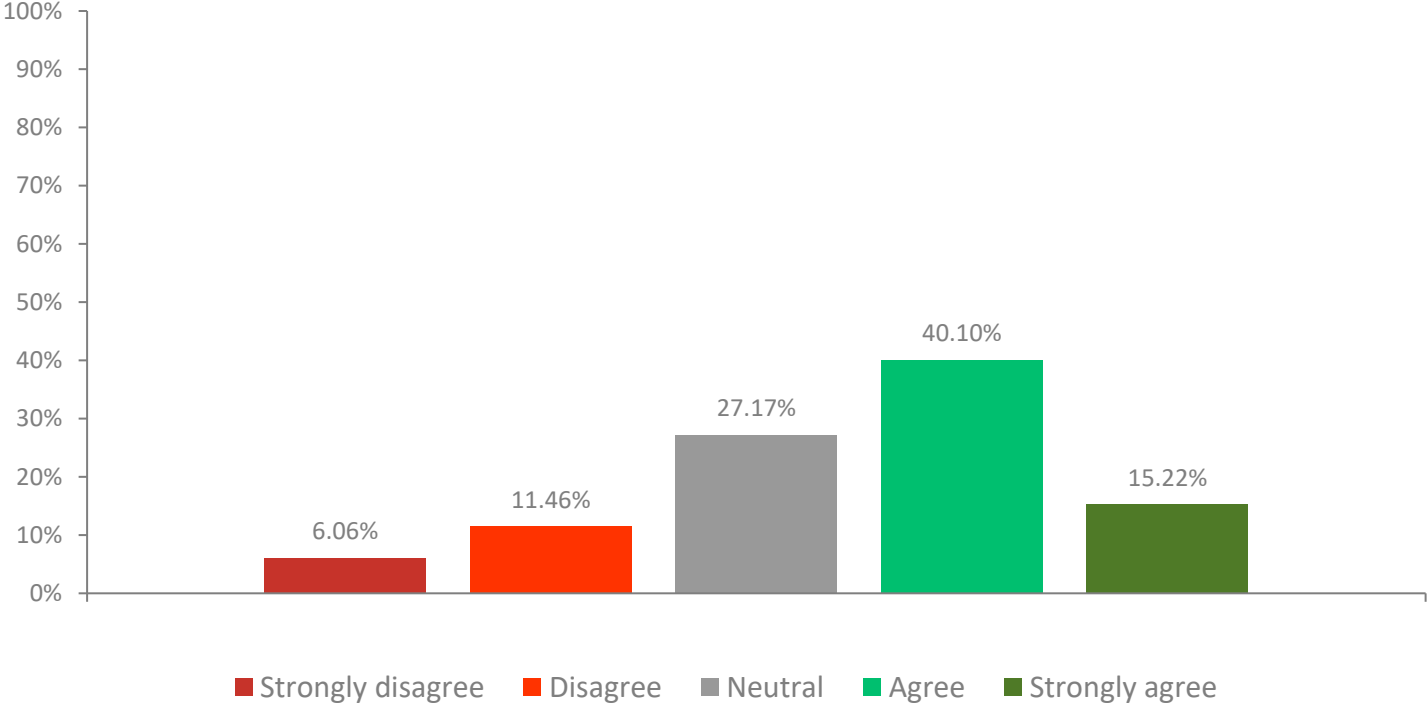
Q7: How would you prefer to pay your fare?

Answered: 143 Skipped: 506



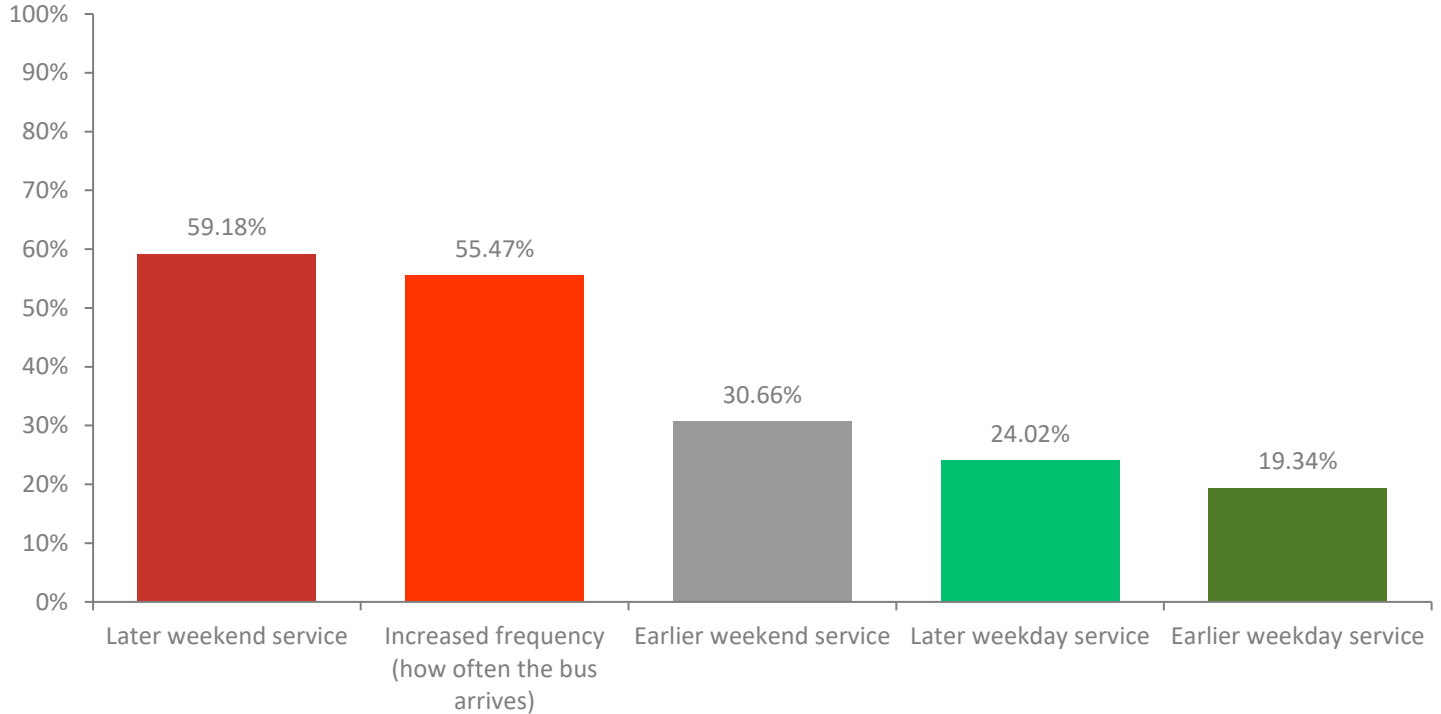
Q8: People Mover is available when I need it.

Answered: 611 Skipped: 38



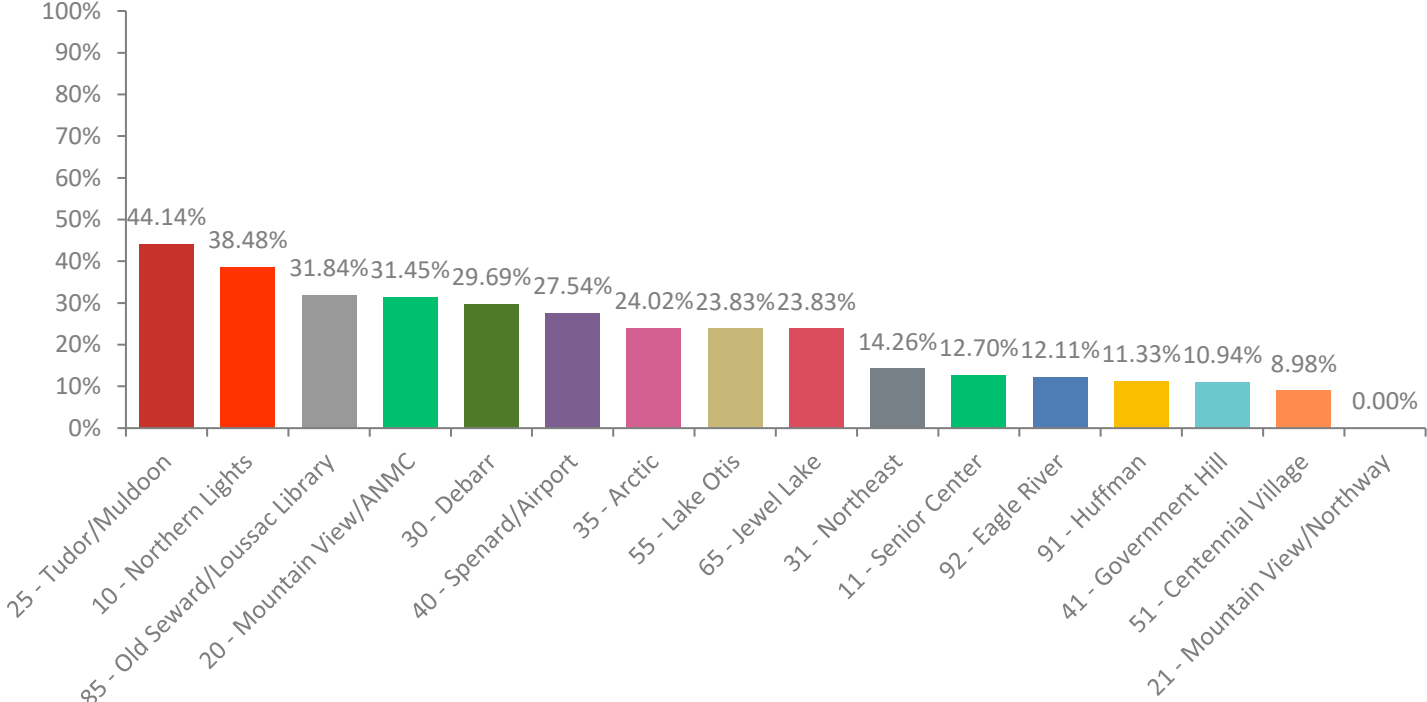
Q9: How would you improve service?

Answered: 512 Skipped: 137



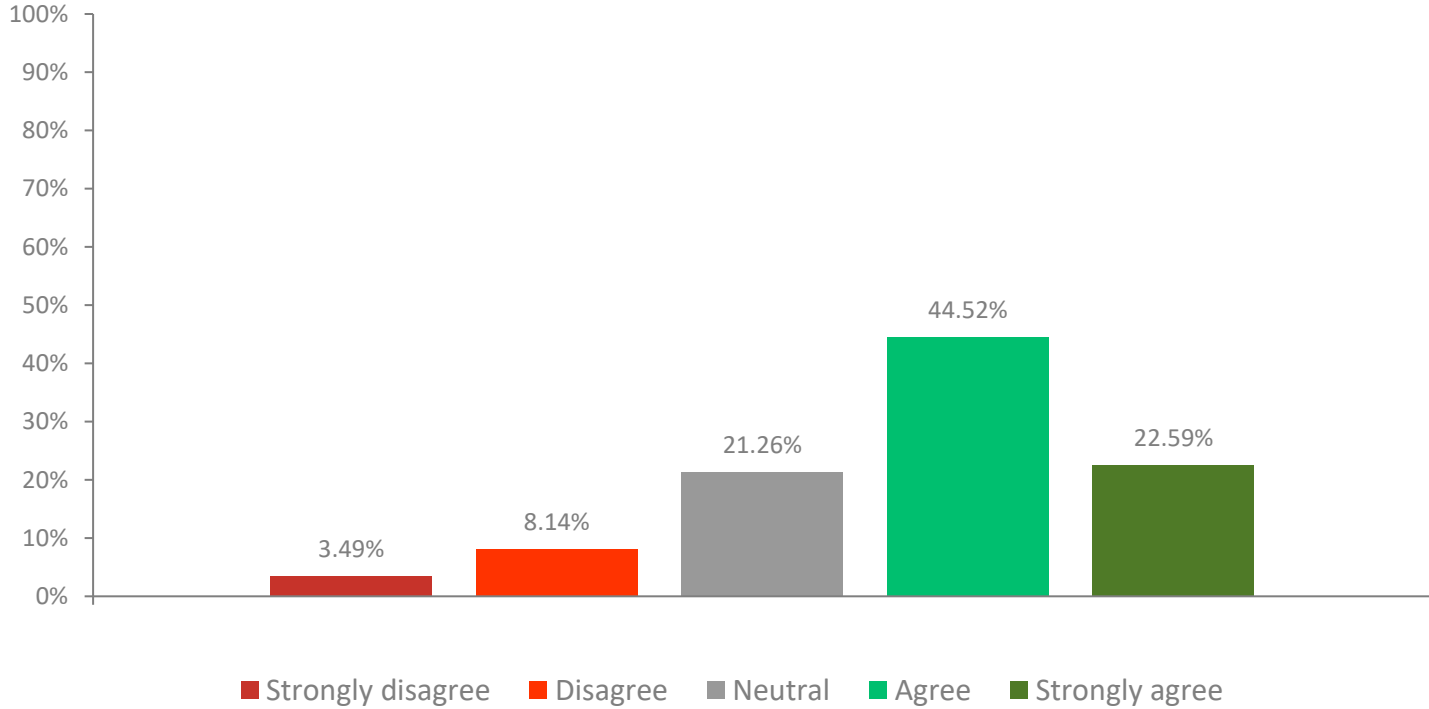
Q10: Which routes?

Answered: 512 Skipped: 137



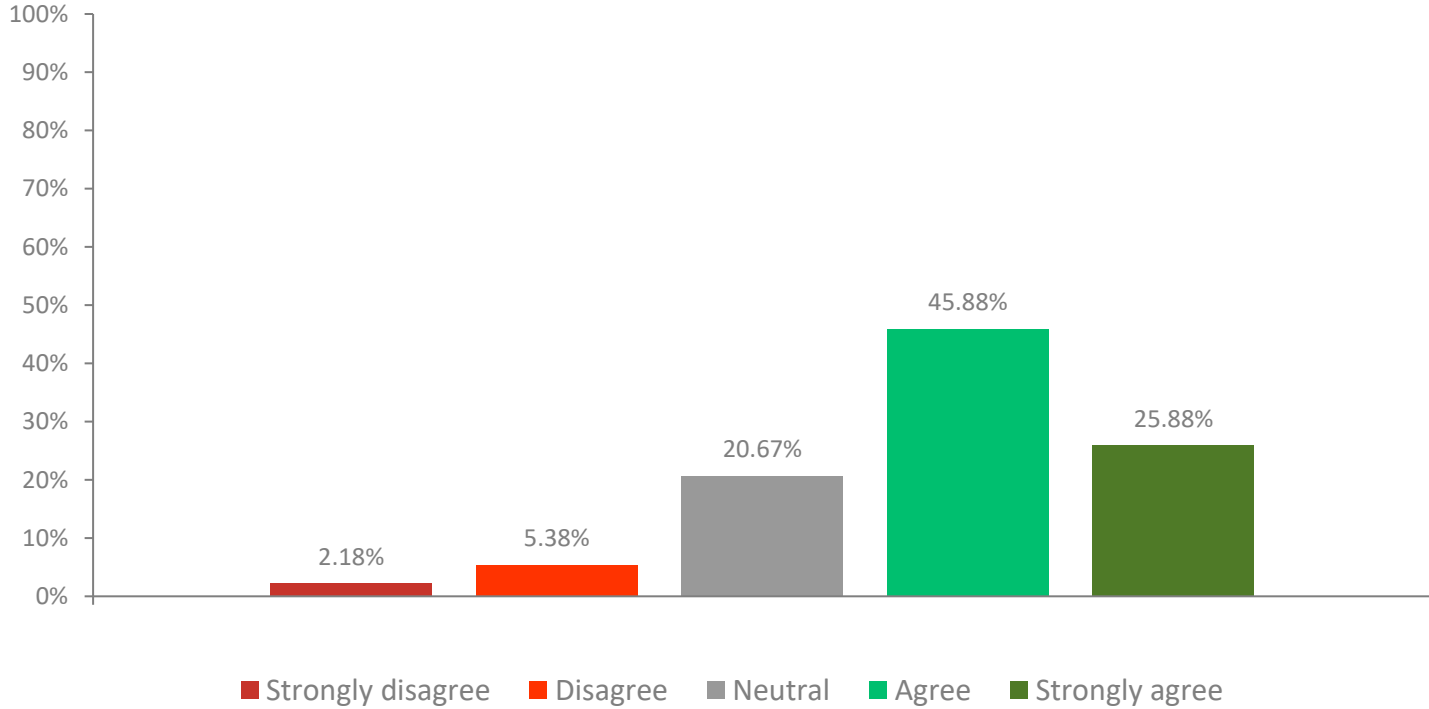
Q11: The bus goes where I need it to.

Answered: 602 Skipped: 47



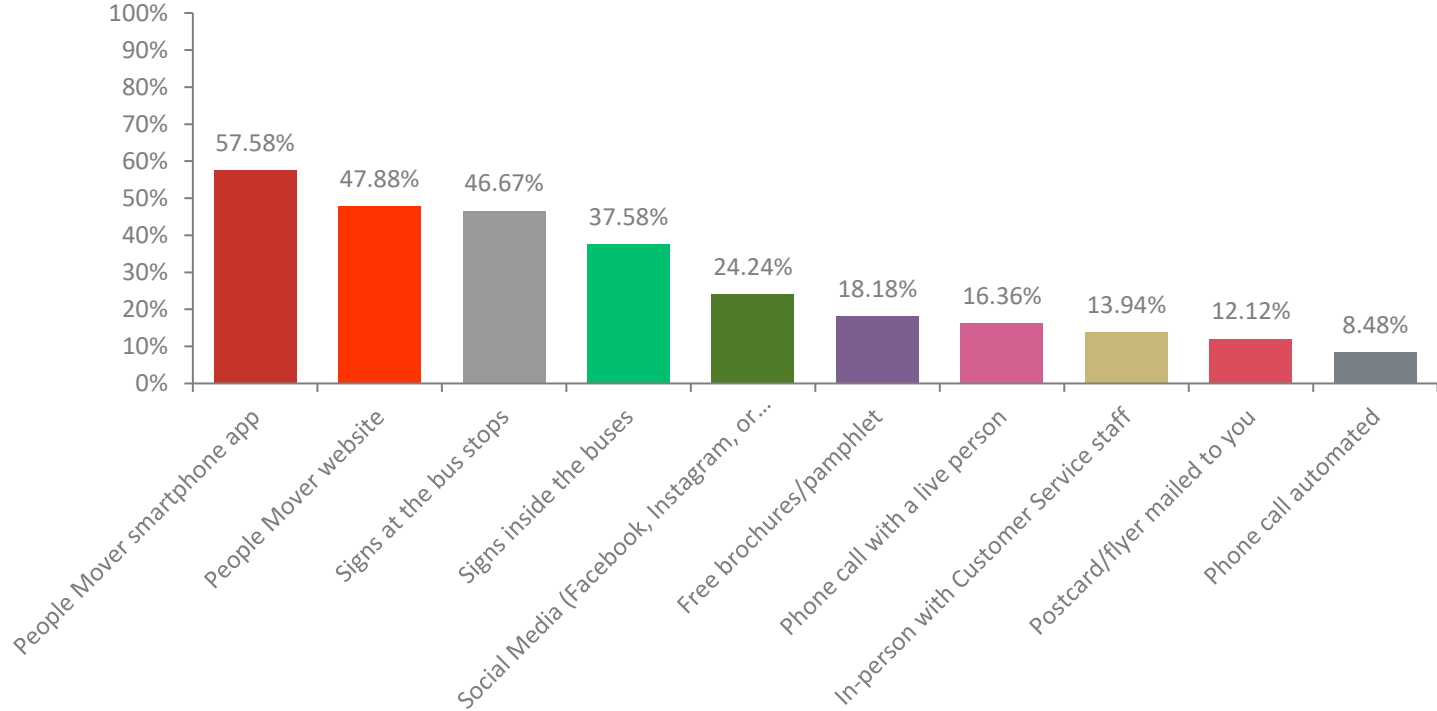
Q13: It is easy to get information about People Mover bus service.

Answered: 595 Skipped: 54



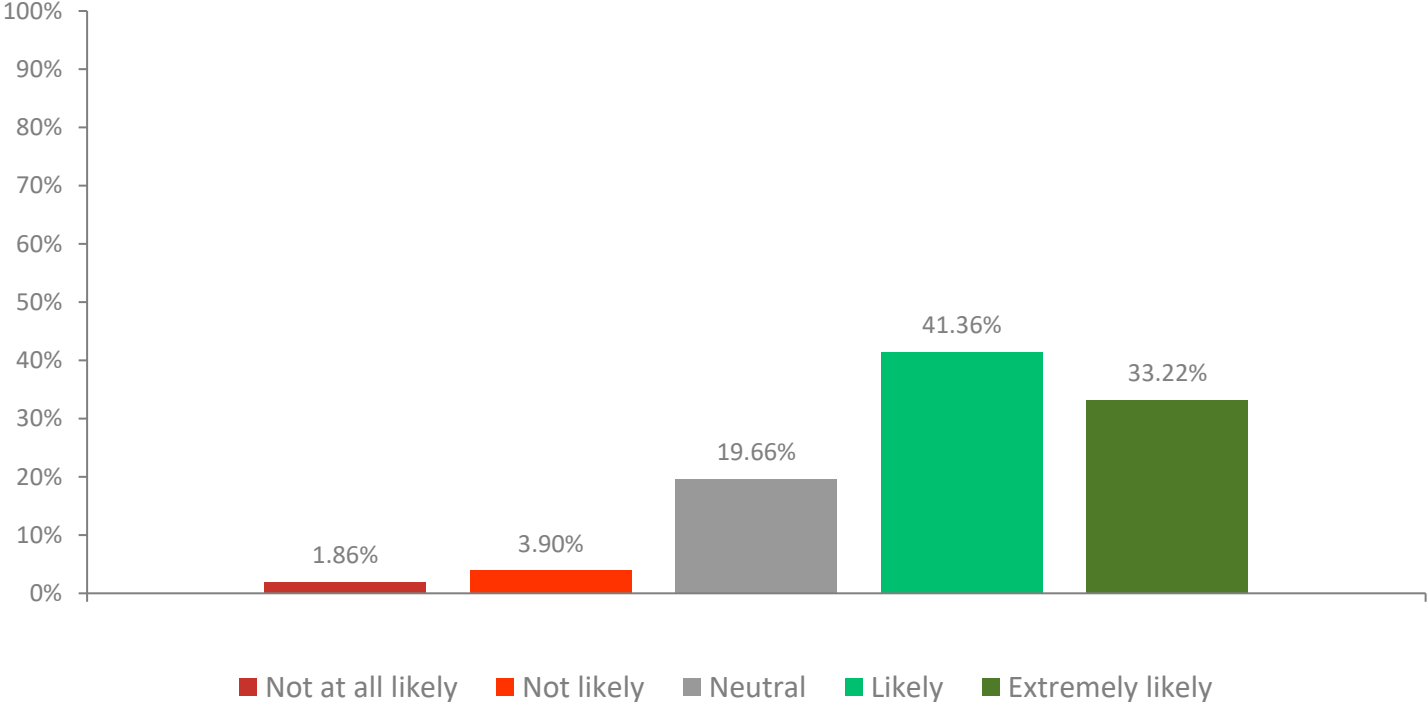
Q14: How do you prefer to get information?

Answered: 165 Skipped: 484



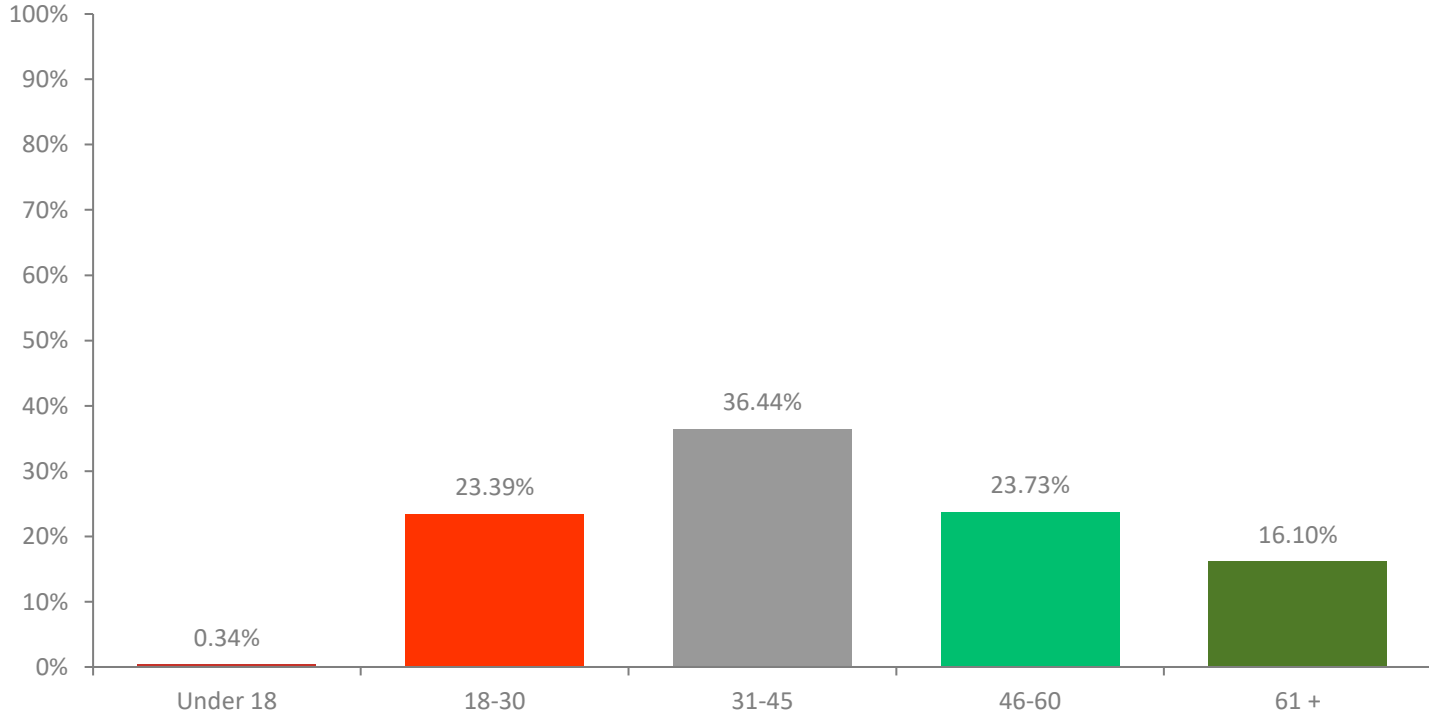
Q15: How likely are you to recommend People Mover to friends, family, or coworkers?

Answered: 590 Skipped: 59



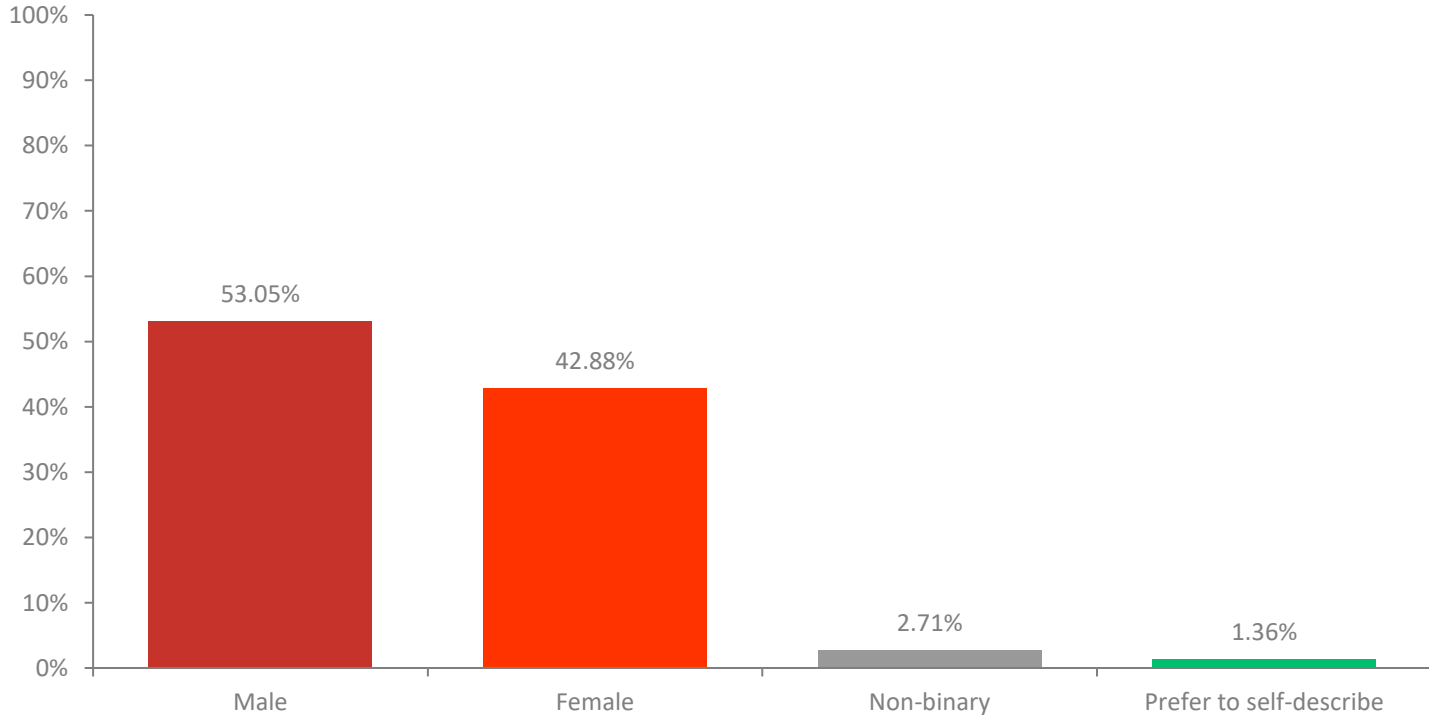
Q16: What is your current age?

Answered: 590 Skipped: 59



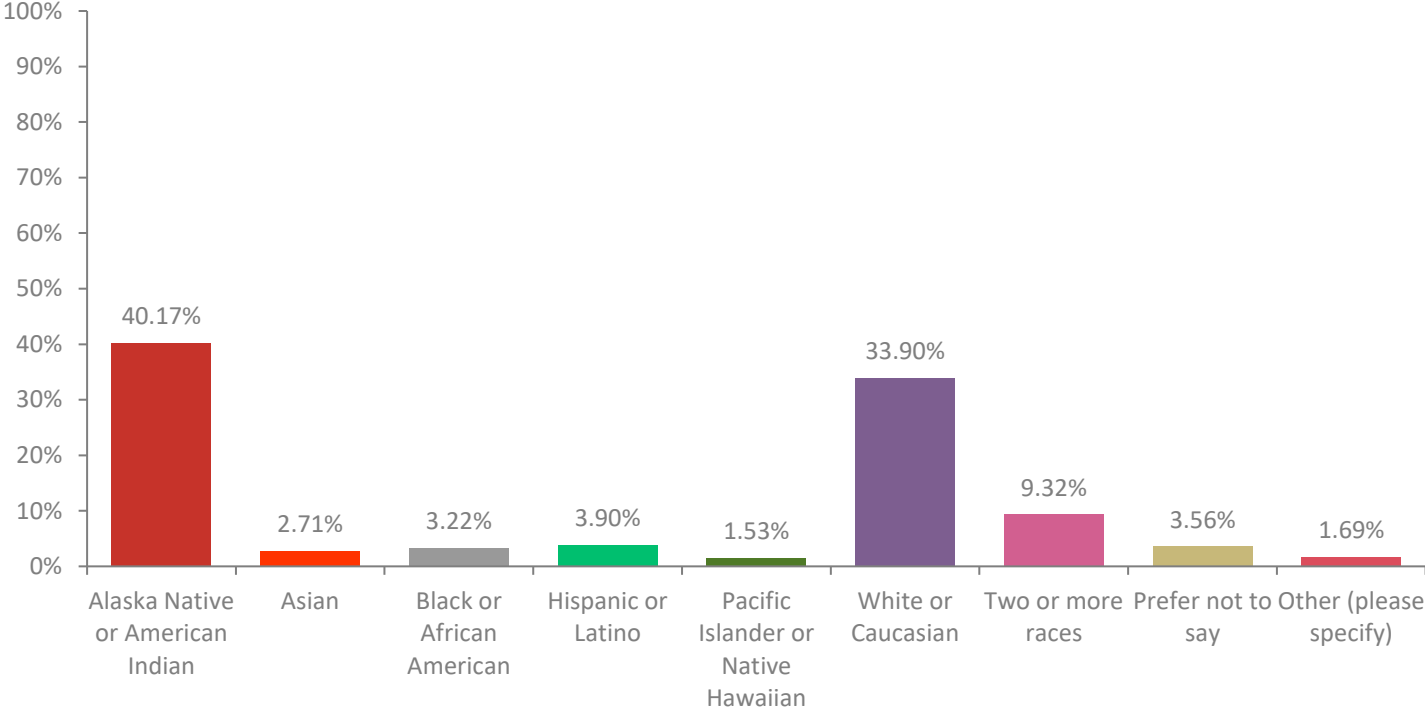
Q17: What is your gender identity?

Answered: 590 Skipped: 59



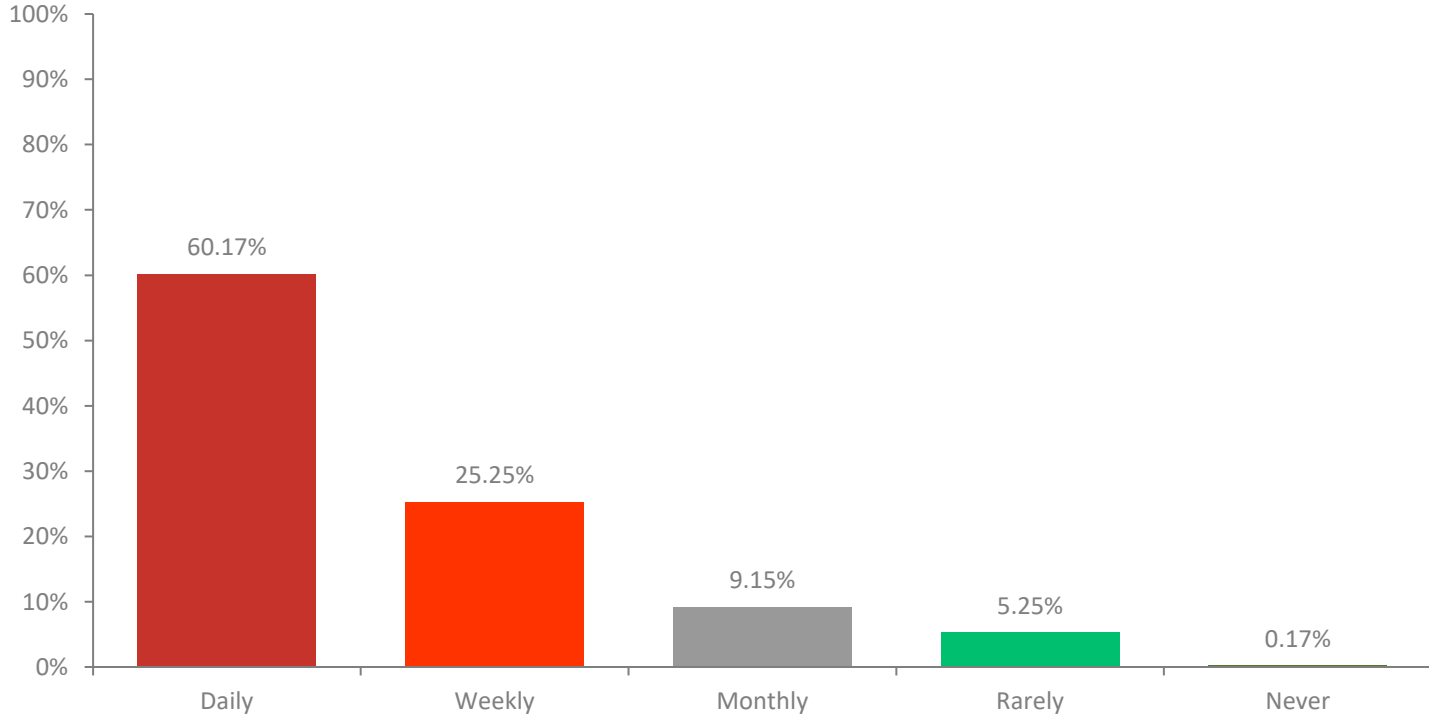
Q18: What is your race/ethnicity?

Answered: 590 Skipped: 59



Q19: How often do you use the bus?

Answered: 590 Skipped: 59



Q20: Most frequent trip purpose?

Answered: 590 Skipped: 59

