

People Mover Rider Survey

September 2025

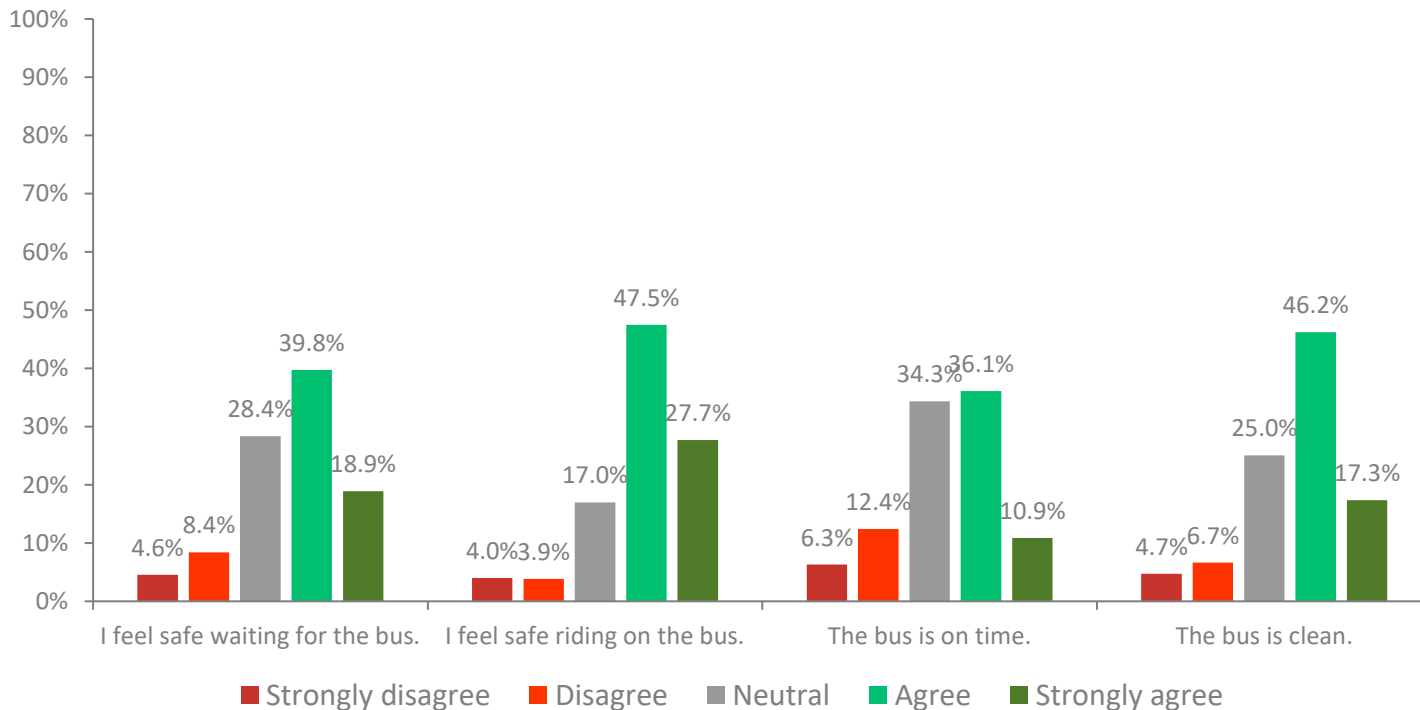
571

Total Responses for September 2025

Responses since inception: 7555

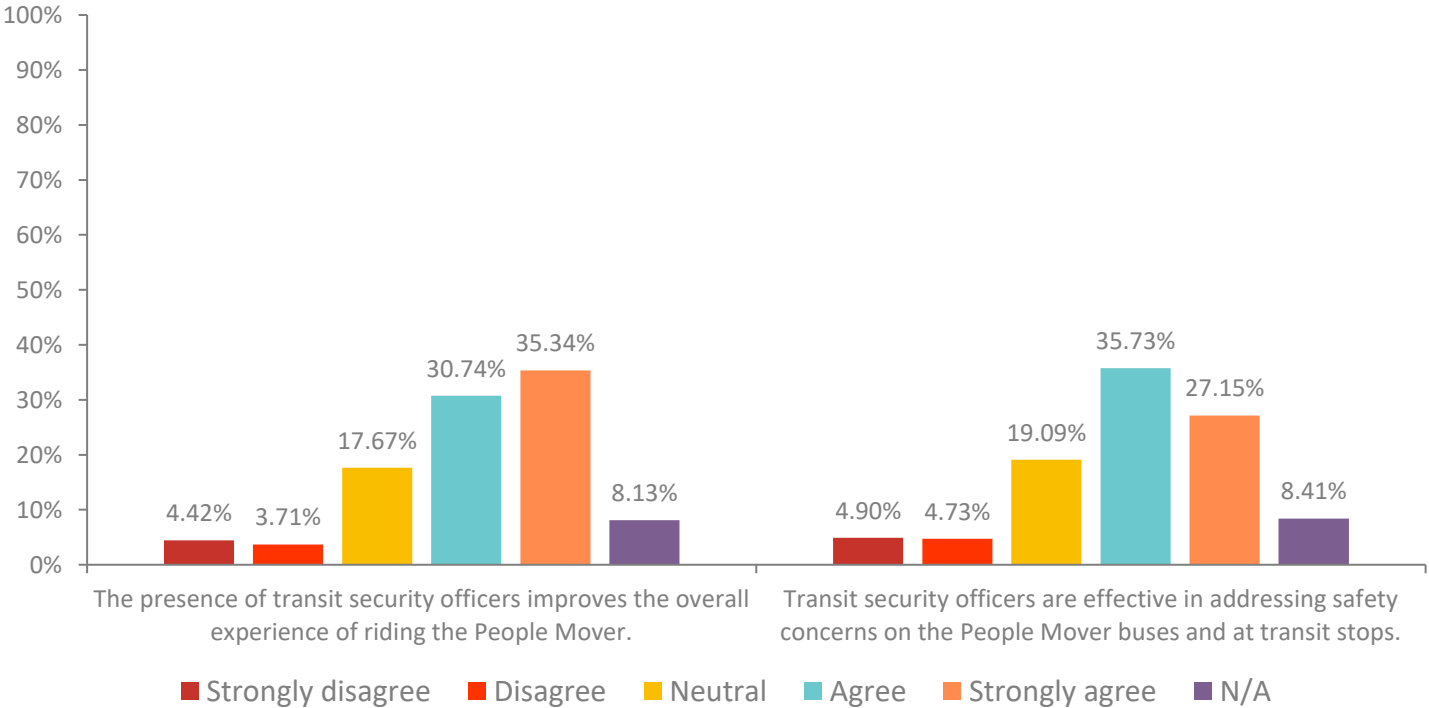
Q1: Please rate how you feel about these statements.

Answered: 571 Skipped: 0



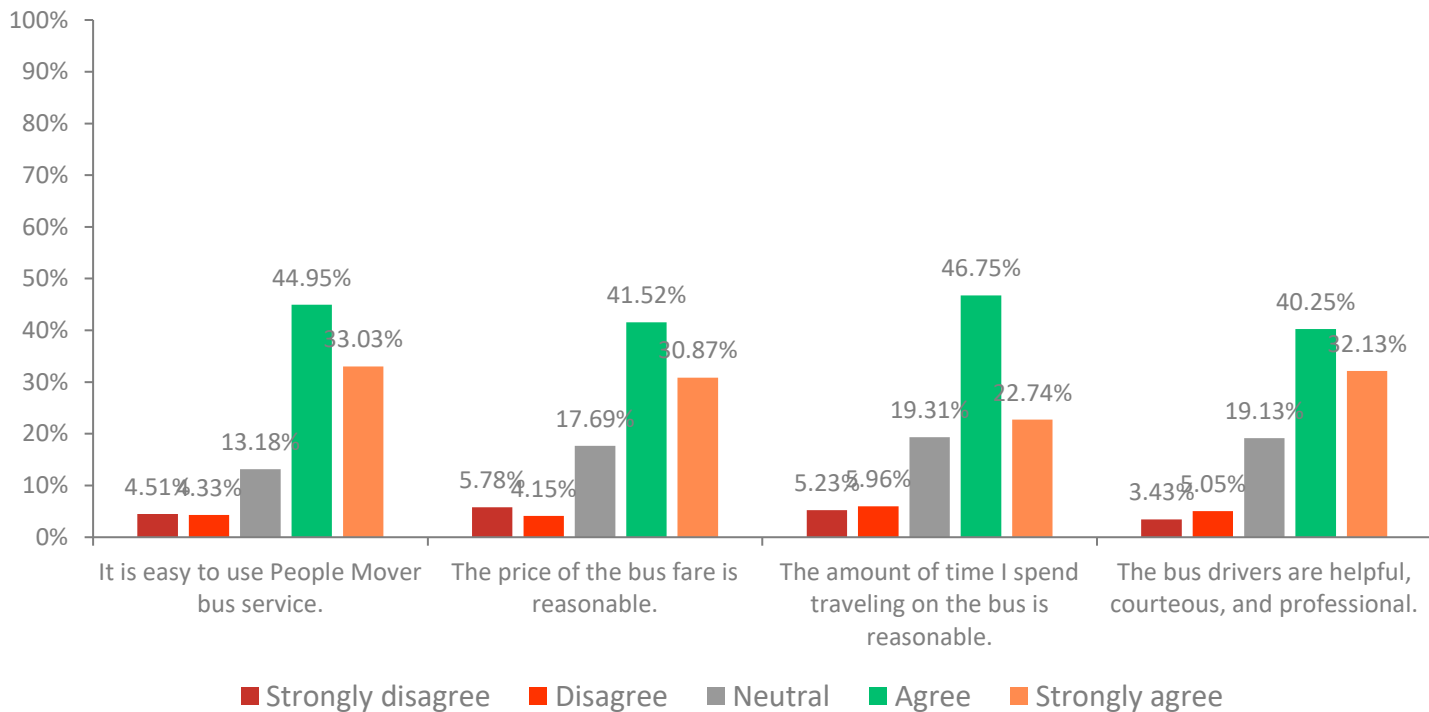
Q2: Please rate how you feel about these statements.

Answered: 571 Skipped: 0



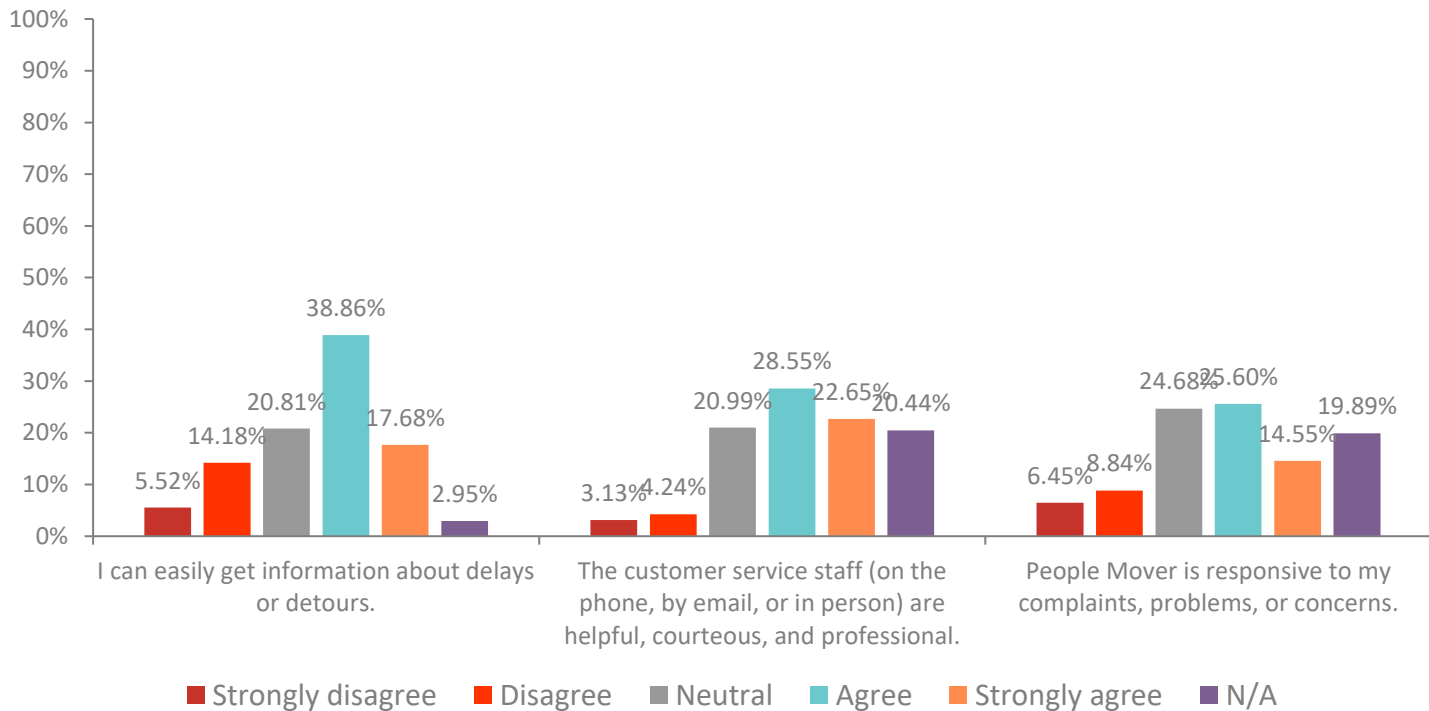
Q3: Please rate how you feel about these statements.

Answered: 554 Skipped: 17



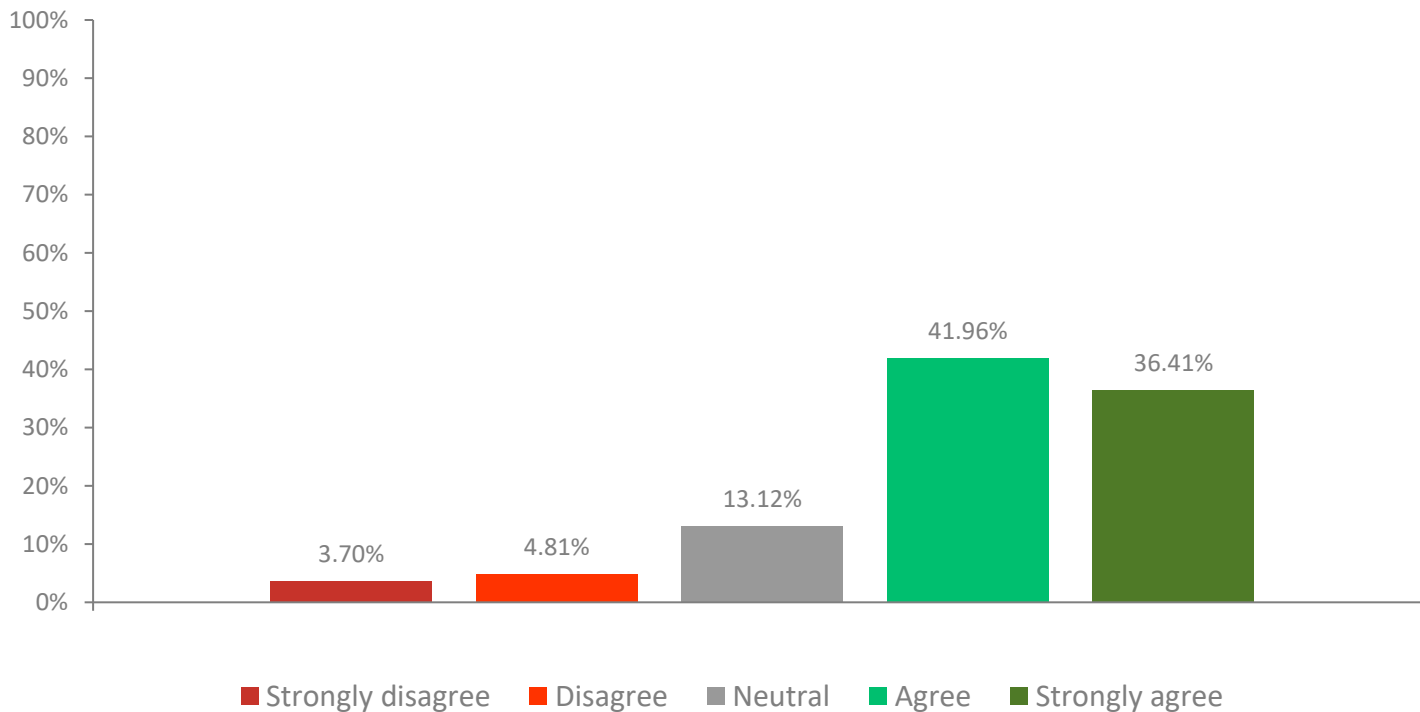
Q4: Please rate how you feel about these statements.

Answered: 543 Skipped: 28



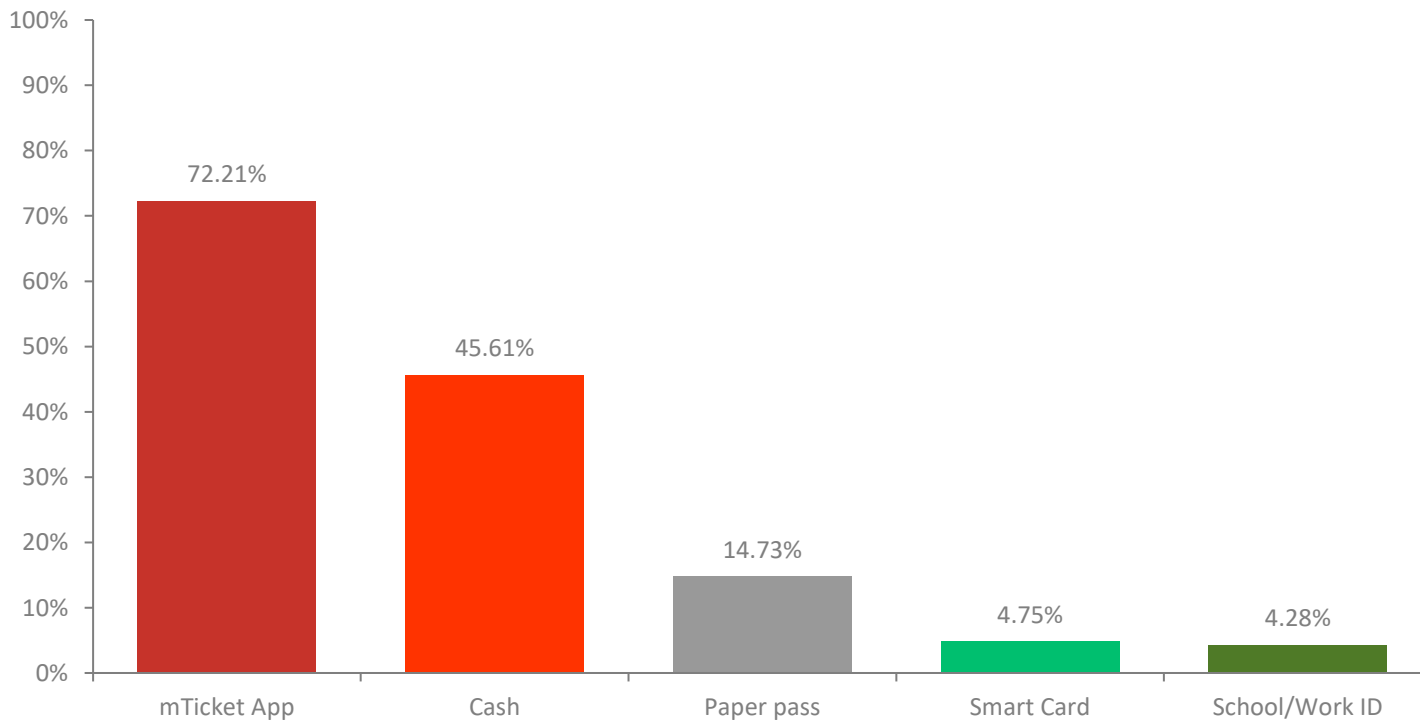
Q5: It is convenient to pay the bus fare or buy tickets/passes.

Answered: 541 Skipped: 30



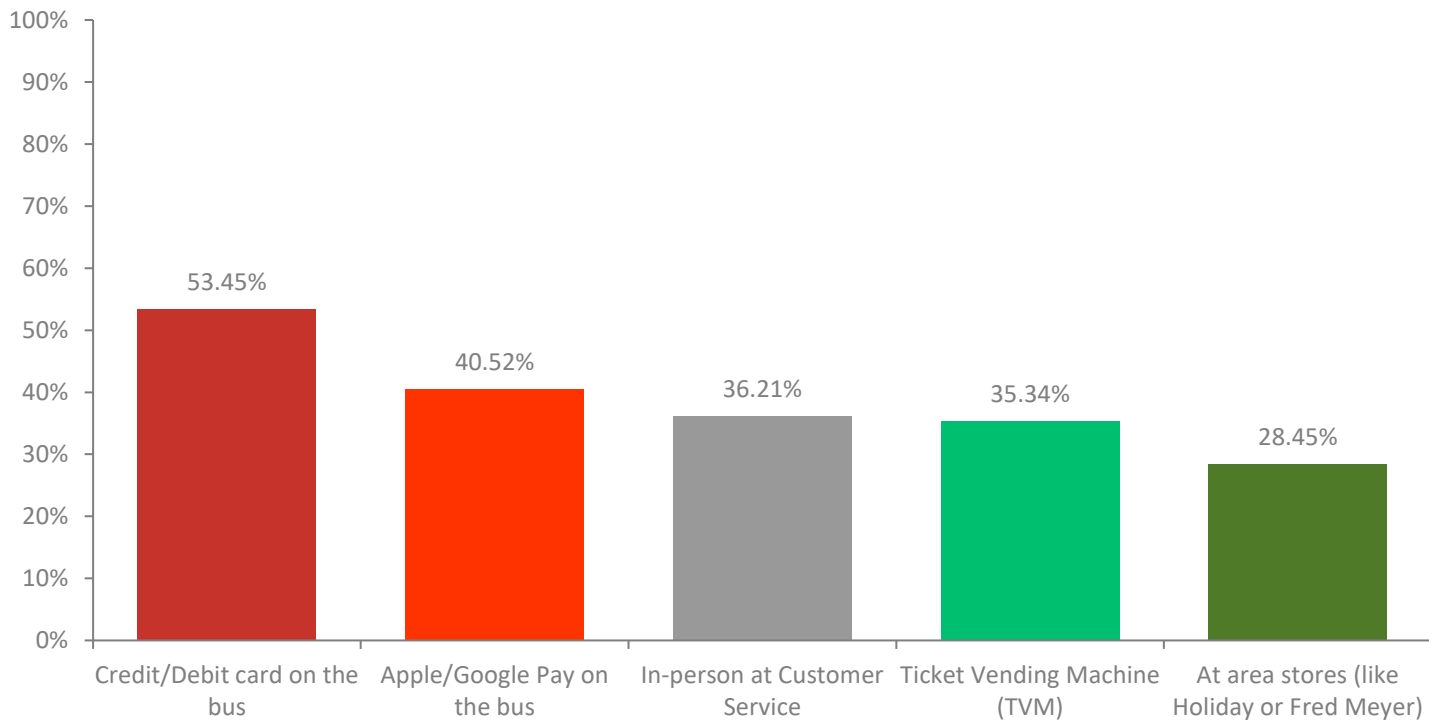
Q6: How do you pay your fare?

Answered: 421 Skipped: 150



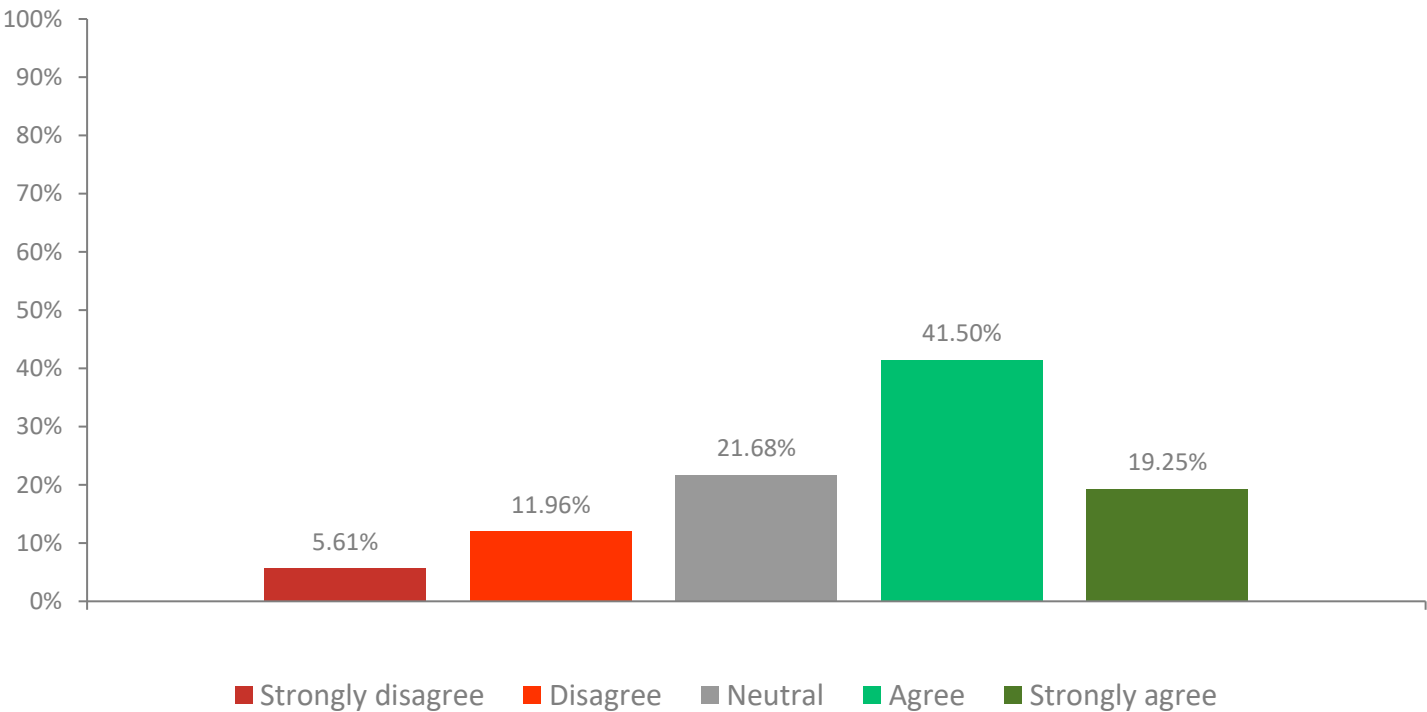
Q7: How would you prefer to pay your fare?

Answered: 116 Skipped: 455



Q8: People Mover is available when I need it.

Answered: 535 Skipped: 36



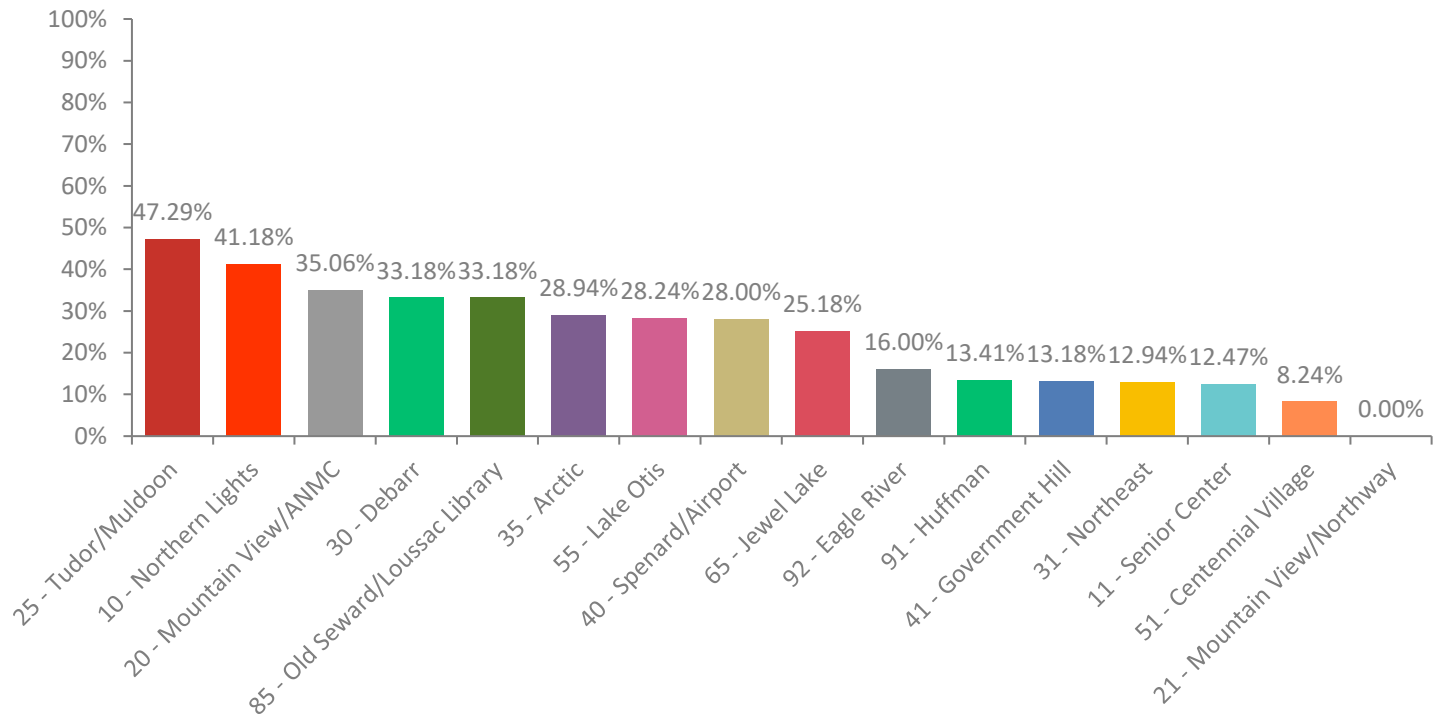
Q9: How would you improve service?

Answered: 425 Skipped: 146



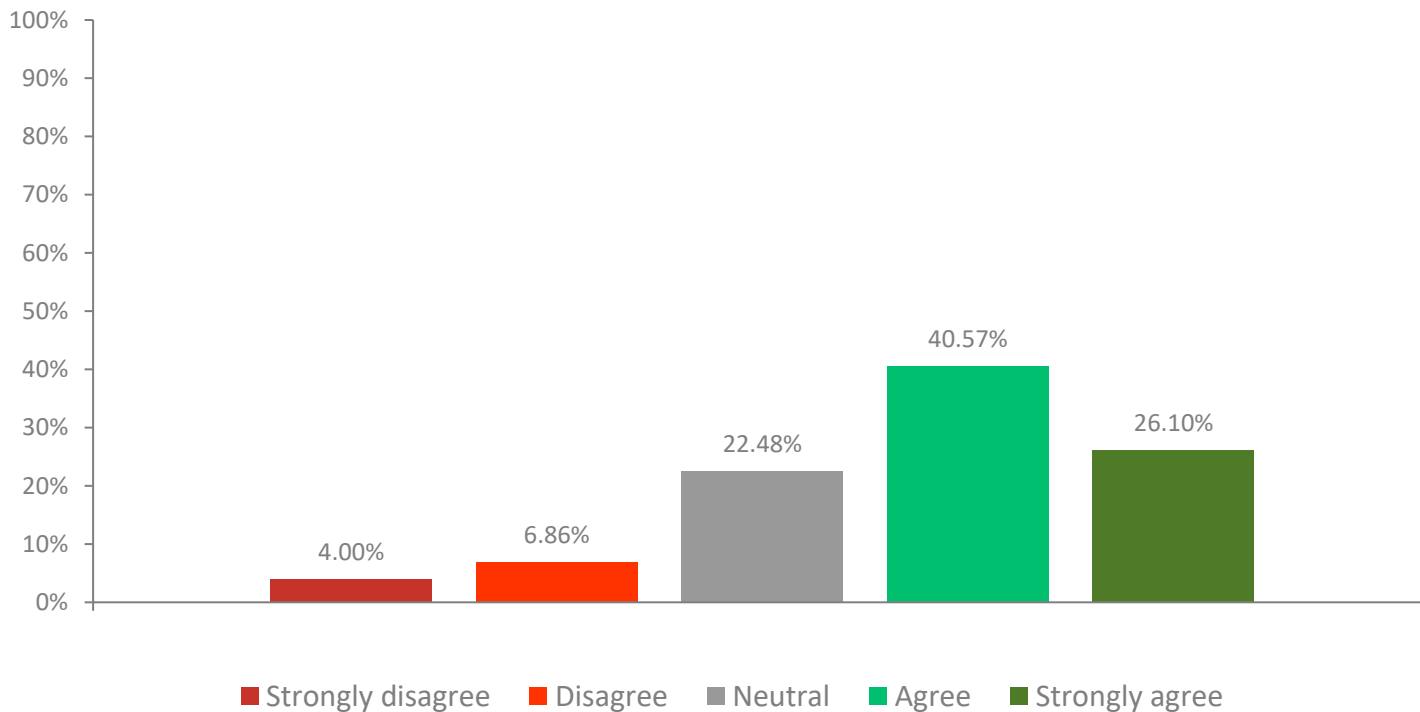
Q10: Which routes?

Answered: 425 Skipped: 146



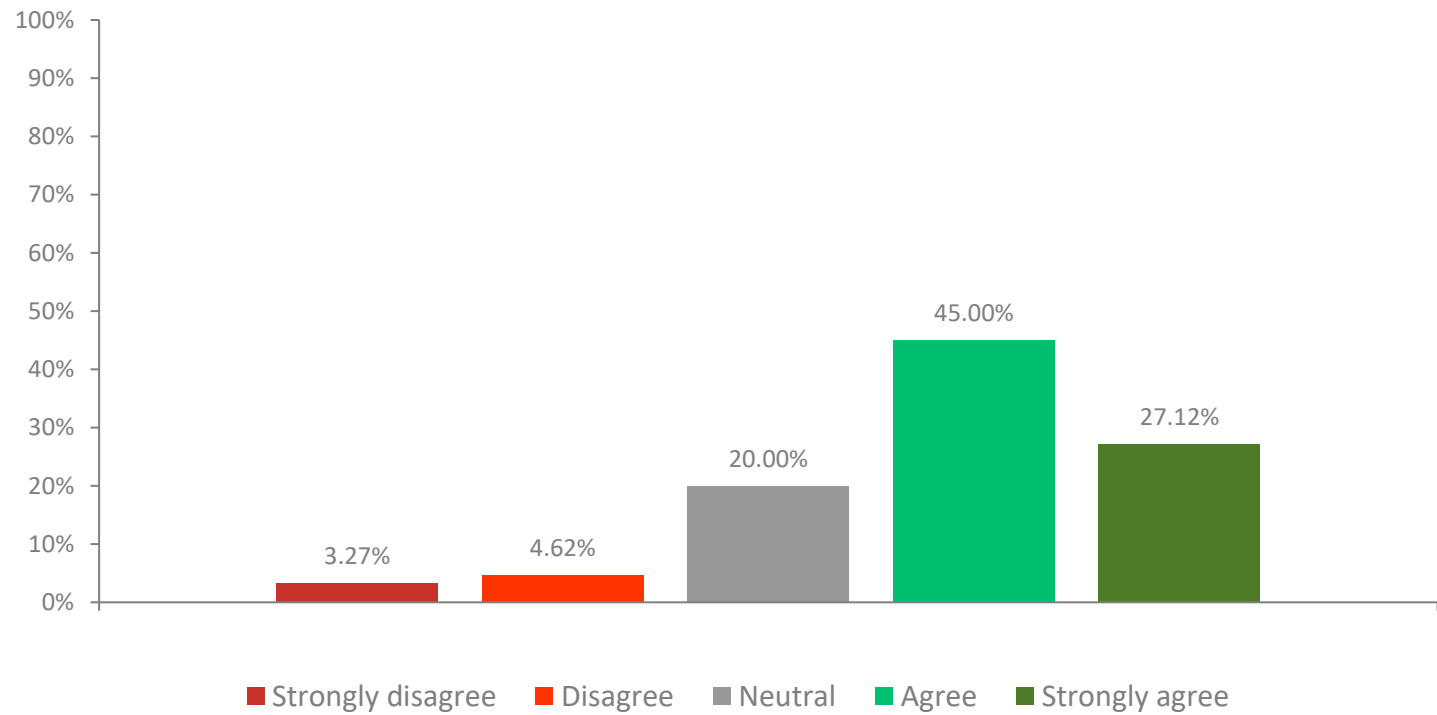
Q11: The bus goes where I need it to.

Answered: 525 Skipped: 46



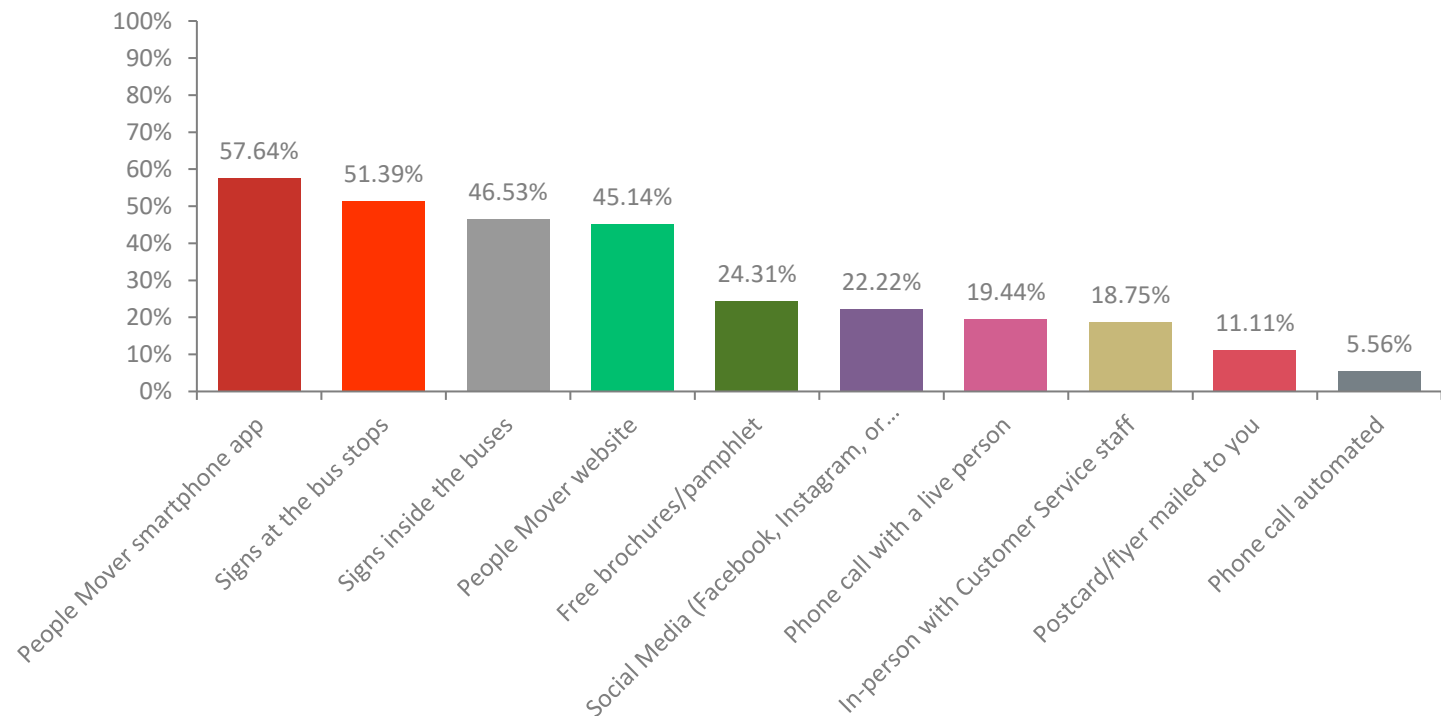
Q13: It is easy to get information about People Mover bus service.

Answered: 520 Skipped: 51



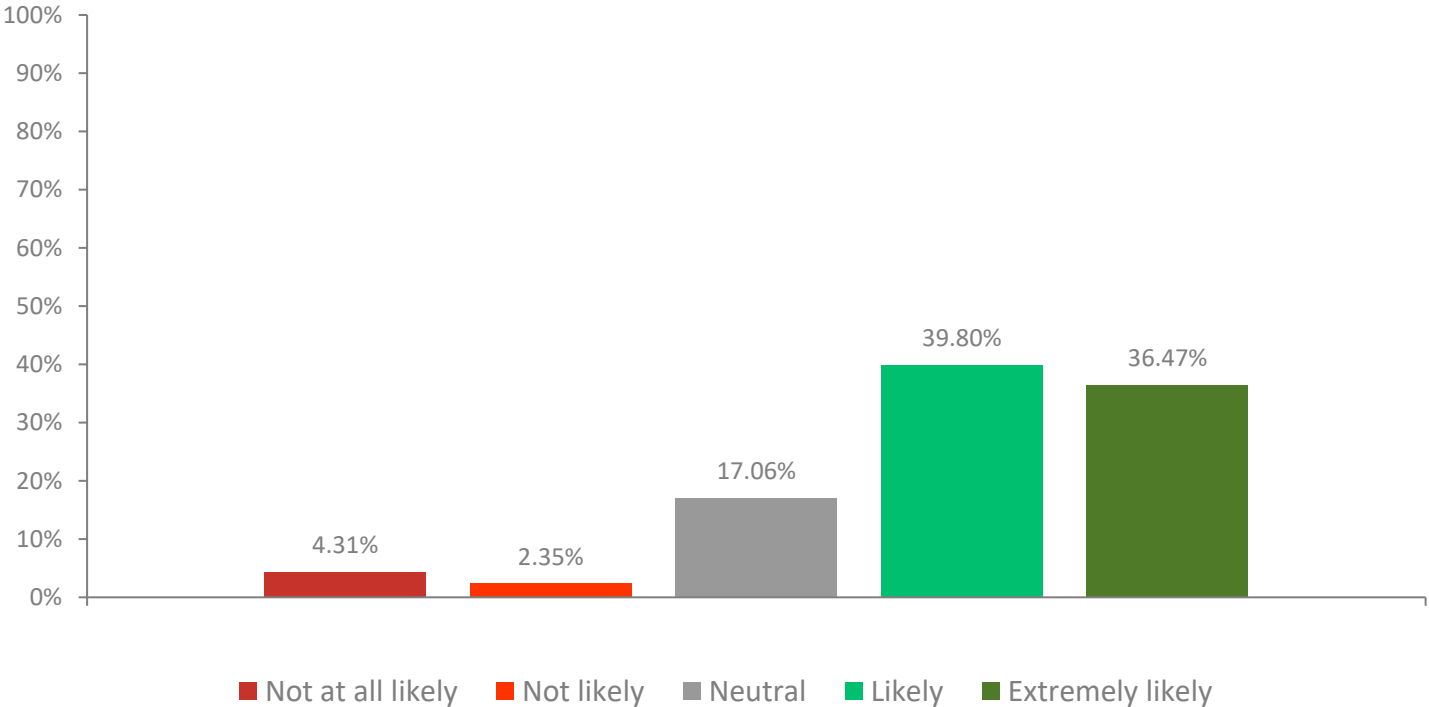
Q14: How do you prefer to get information?

Answered: 144 Skipped: 427



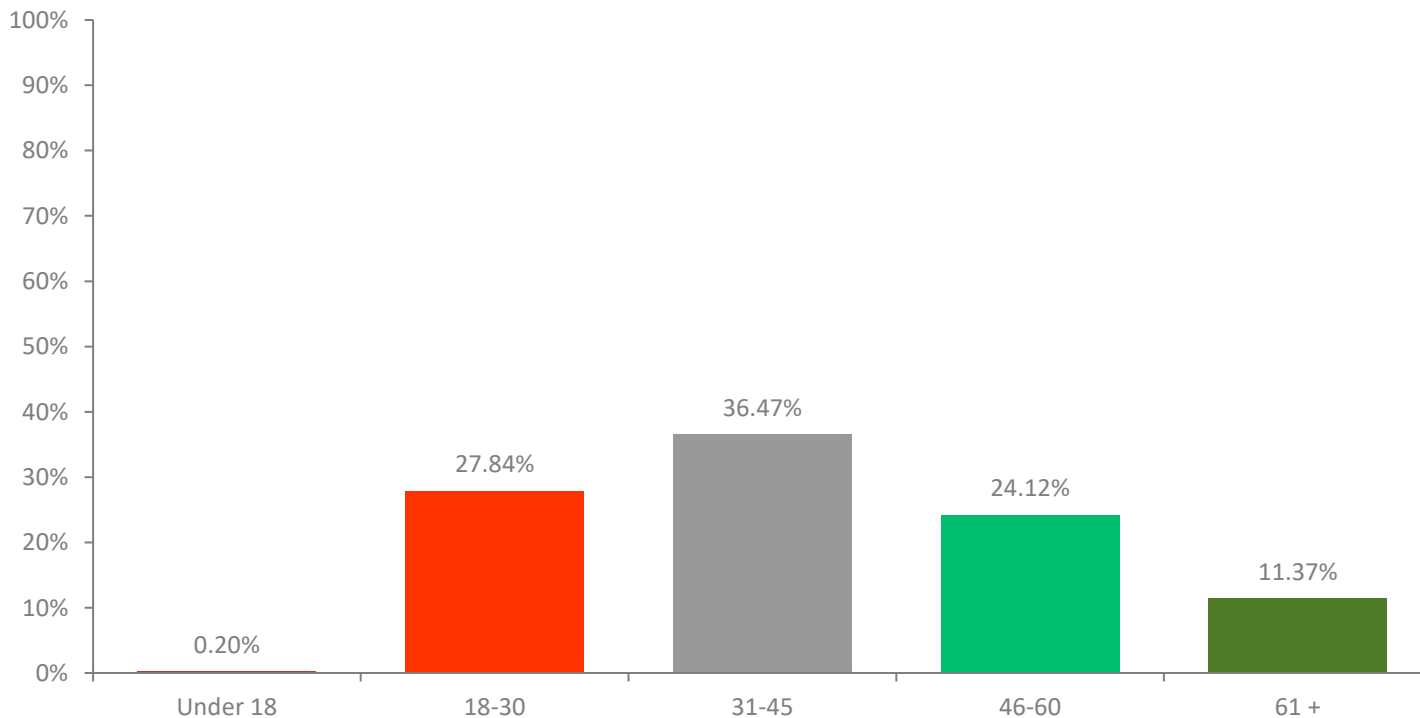
Q15: How likely are you to recommend People Mover to friends, family, or coworkers?

Answered: 510 Skipped: 61



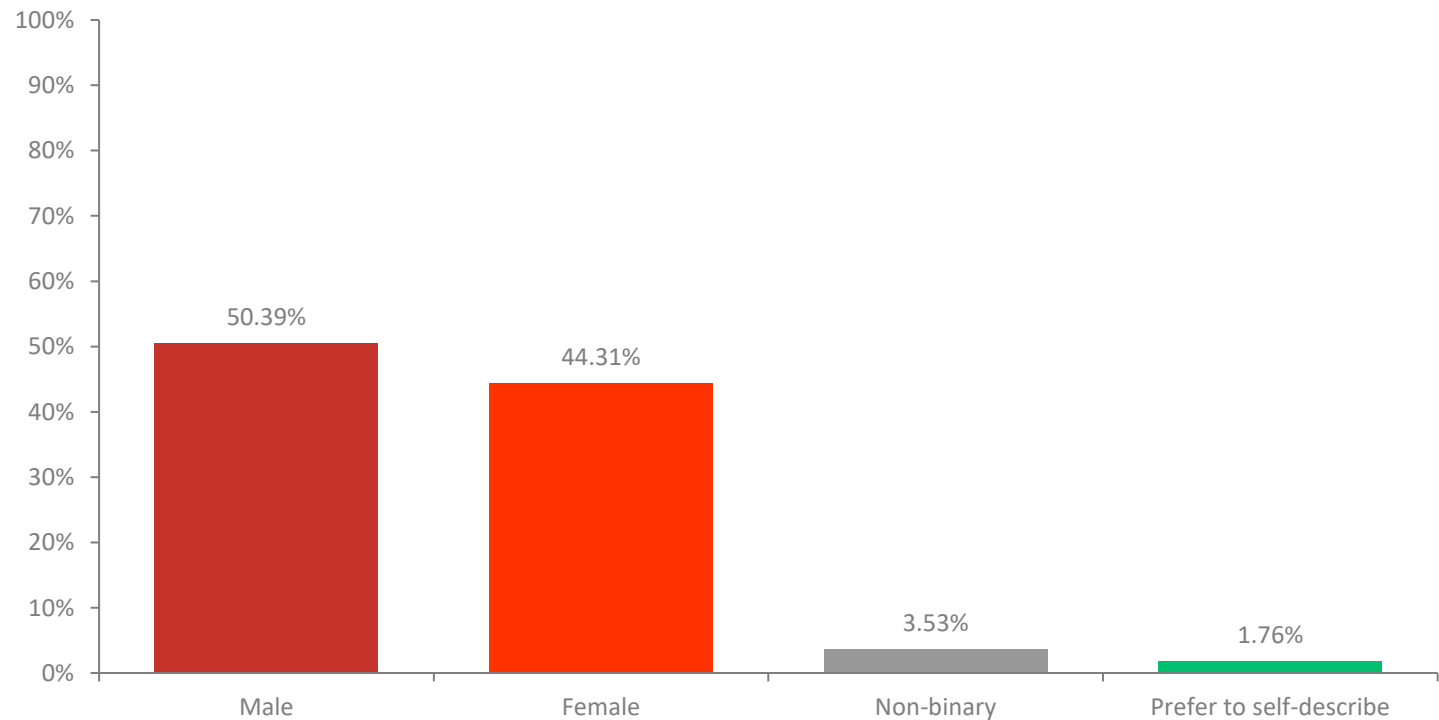
Q16: What is your current age?

Answered: 510 Skipped: 61



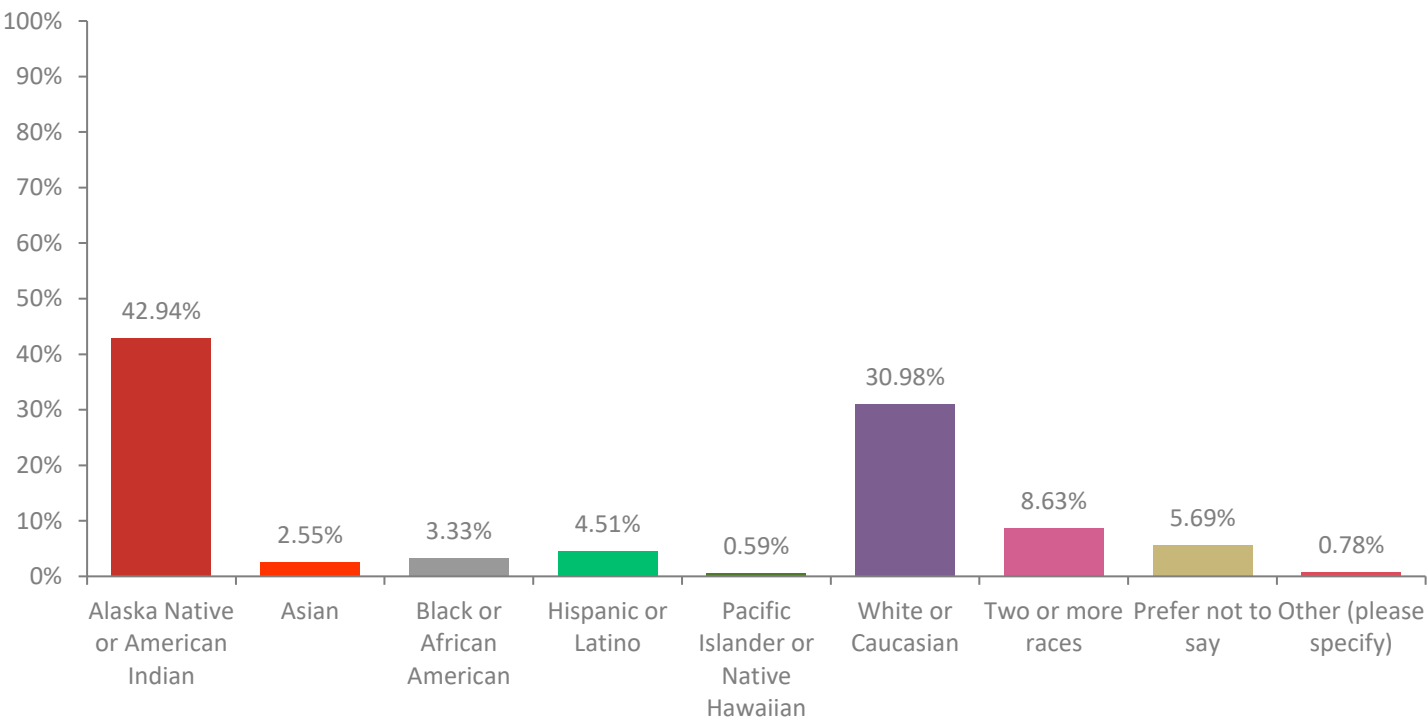
Q17: What is your gender identity?

Answered: 510 Skipped: 61



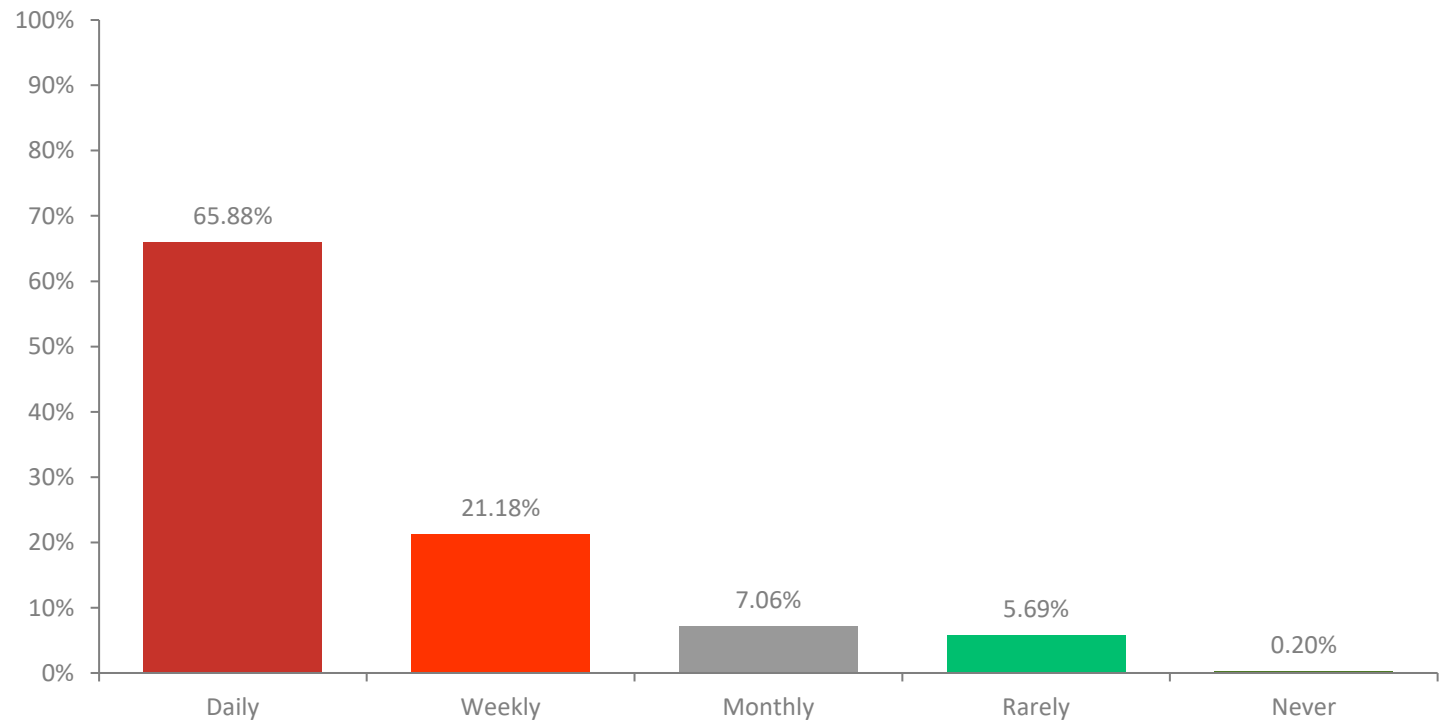
Q18: What is your race/ethnicity?

Answered: 510 Skipped: 61



Q19: How often do you use the bus?

Answered: 510 Skipped: 61



Q20: Most frequent trip purpose?

Answered: 510 Skipped: 61

