# **People Mover Rider Survey**

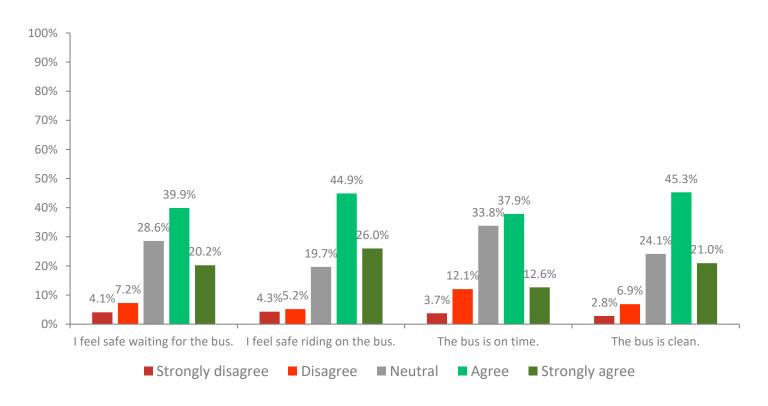
May 2025 Results

## **539**

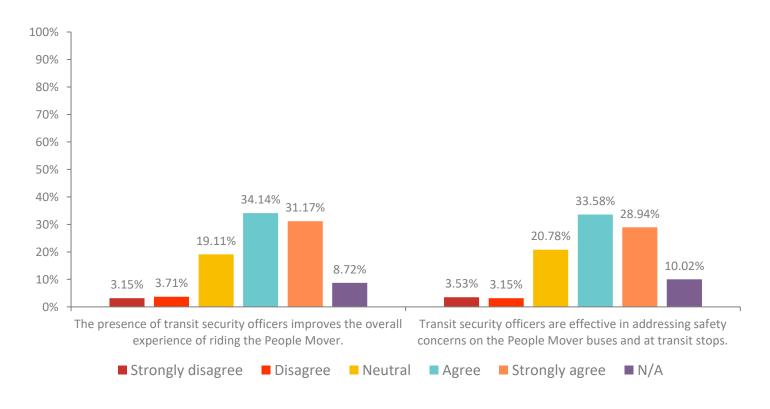
Total Responses for May 2025

Responses Since Inception: 6983

### Q1: Please rate how you feel about these statements.

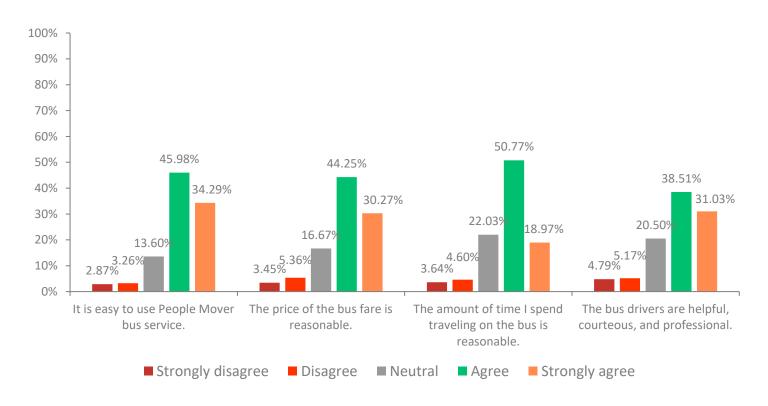


## Q2: Please rate how you feel about these statements.



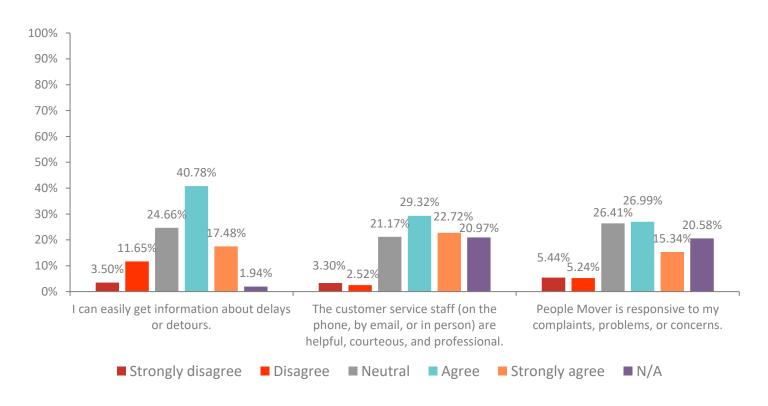
## Q3: Please rate how you feel about these statements.

Answered: 522 Skipped: 17



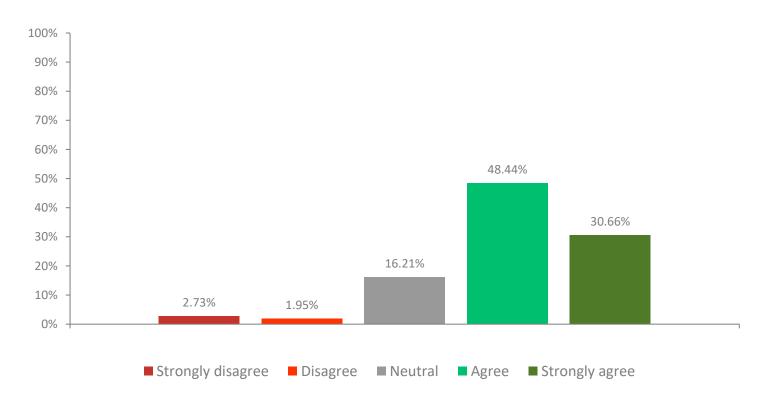
## Q4: Please rate how you feel about these statements.

Answered: 515 Skipped: 24

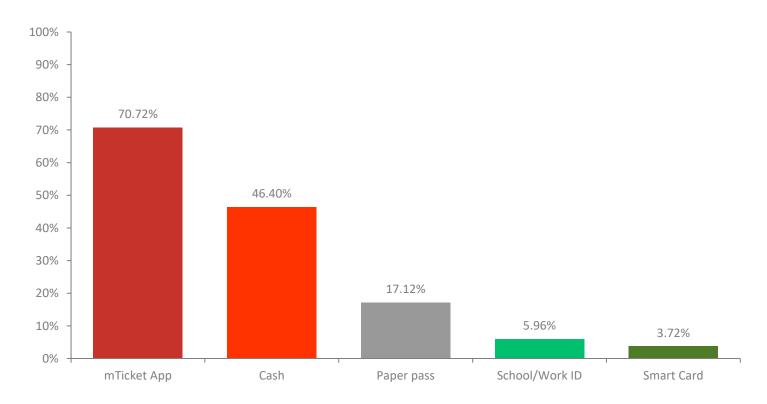


## Q5: It is convenient to pay the bus fare or buy tickets/passes.

Answered: 512 Skipped: 27

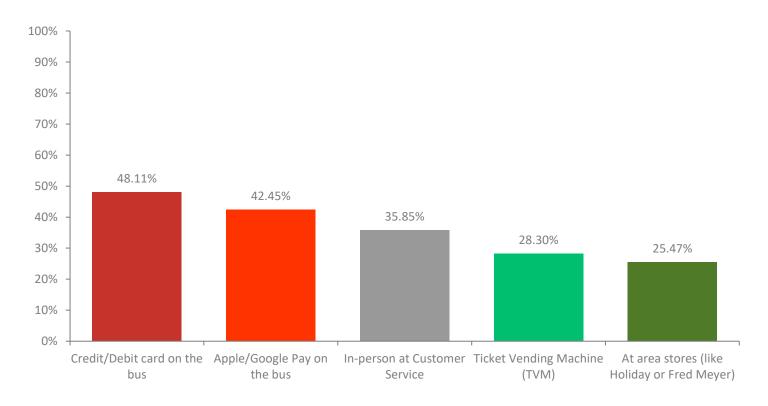


# Q6: How do you pay your fare?



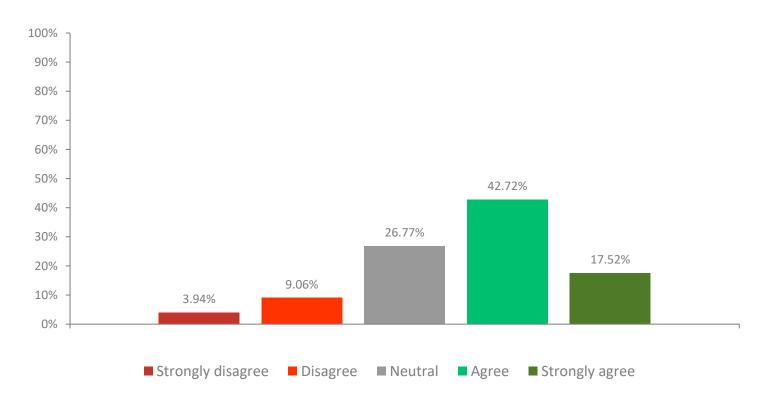
# Q7: How would you prefer to pay your fare?

Answered: 106 Skipped: 433



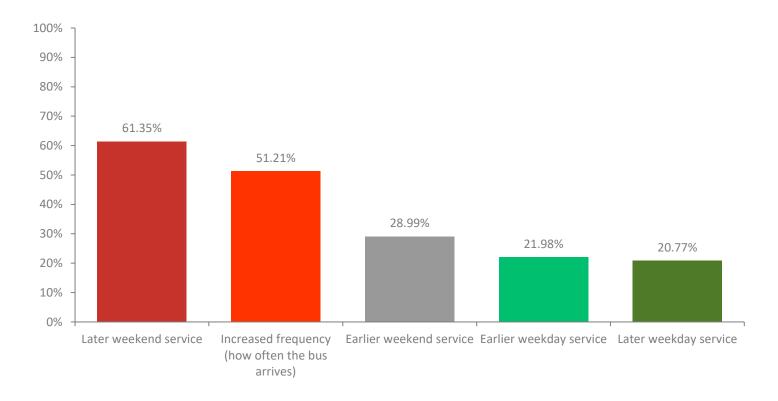
# Q8: People Mover is available when I need it.

Answered: 508 Skipped: 31

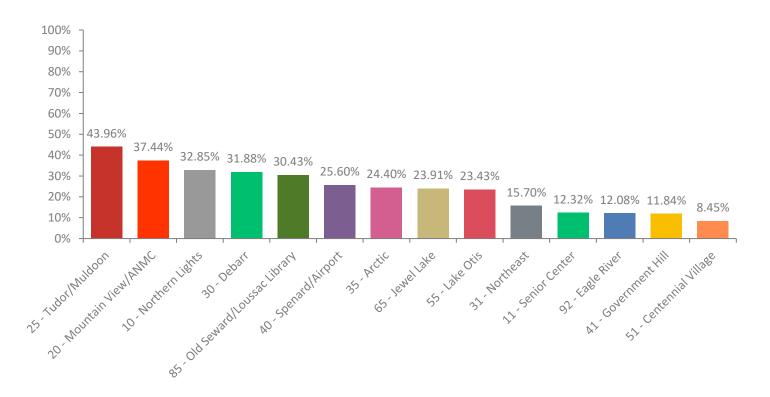




# Q9: How would you improve service?

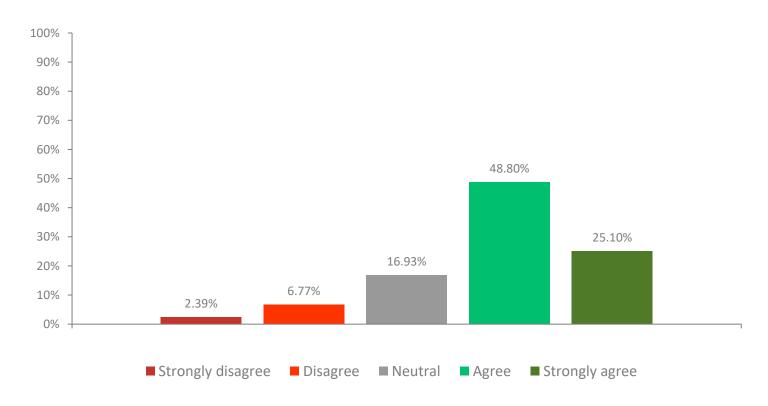


#### Q10: Which routes?



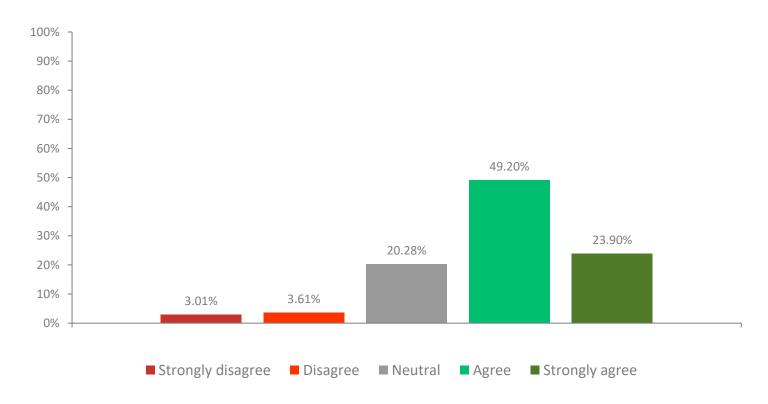
## Q11: The bus goes where I need it to.

Answered: 502 Skipped: 37

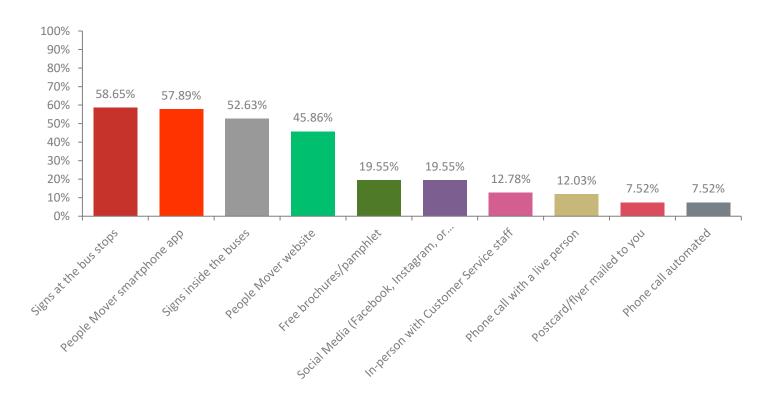




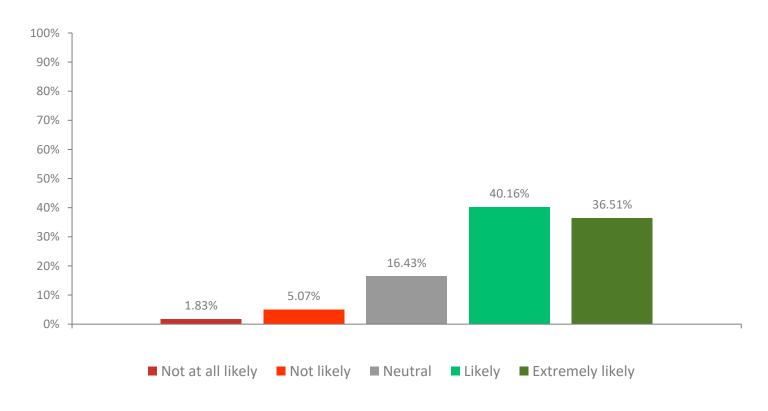
## Q13: It is easy to get information about People Mover bus service.



## Q14: How do you prefer to get information?

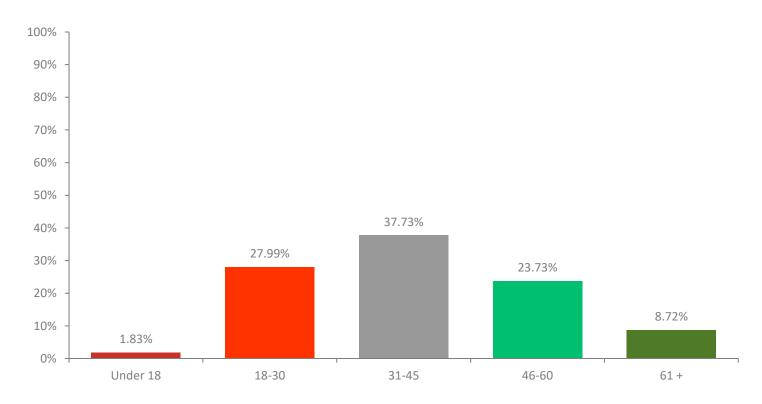


# Q15: How likely are you to recommend People Mover to friends, family, or coworkers?

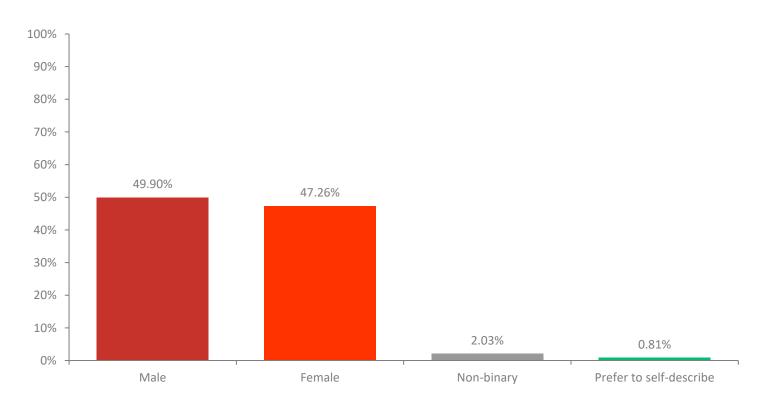




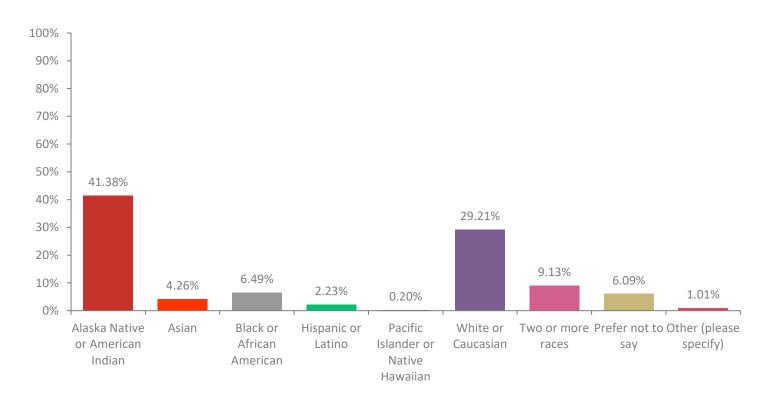
# Q16: What is your current age?



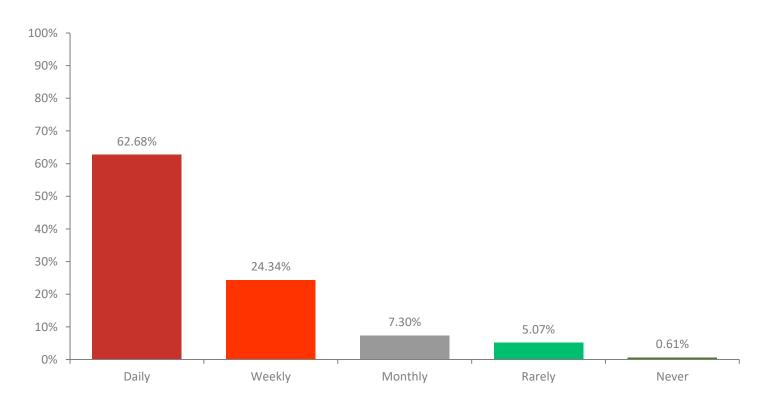
# Q17: What is your gender identity?



## Q18: What is your race/ethnicity?



## Q19: How often do you use the bus?



## **Q20: Most frequent trip purpose?**

