

Public Transit Advisory Board  
February 14, 2019, 5:30 p.m.  
*ASSEMBLY CONFERENCE ROOM (#155), CITY HALL*

**PTAB PRESENT:**

|                     |                 |                 |                  |
|---------------------|-----------------|-----------------|------------------|
| Doug Miller         | D. Hawk         | Hain F.         | Colleen Shannon  |
| Andrew Ooms         | Ted Albertson   | Kim Ansalook    | Louise Donhauser |
| Samuel Moore        | Albert Edenshaw | Alberta Hippitt | Christine Hayes  |
| Elijah Haines       | Eric Barnhill   | Bern Pedit      | Kirk Dungan      |
| Dawn Groth          | Barbara Hall    | Carl Kancir     | Bev Willke       |
| Chelsea Ward-Waller | Tyler C.        | Alan B. Rice    | Michael Jacobs   |

**STAFF:**

|                    |                 |                 |
|--------------------|-----------------|-----------------|
| Brenda Crothers    | Jennifer Ham    | Kelcie Ralph    |
| Jamie Acton        | Sean P. Rayn    | Joshua Williams |
| Bart Rudolph       | Kelcie Ralph    | Samuel Williams |
| Nicholas Abugel    | Charlie Rogge   | K. Fong         |
| Wes Renfrew        | Chase Erickson  | G. Nagel        |
| Christine Schuette | Pearl Tatum     | Karen Carson    |
| Allison Gutacker   | Nakako Thompson | Illegible       |
| Whitney Tillman    | Rose Okpealuk   | Melissa Green   |
| Jesse Ferman       | Lorraine Davis  |                 |
| Illegible          | Lily Joe        |                 |

*I. CALL TO ORDER*

**Mr. Samuel Moore** called the meeting to order at 5:30 p.m.

*II. ROLL CALL, INTRODUCTION OF MEMBERS, STAFF, AND GUESTS*

**Mr. Samuel Moore, Mr. Doug Miller, Mr. Elijah Haines, Ms. Dawn Groth, Ms. Chelsea Ward-Waller** and **Mr. Andrew Ooms** were present. After roll call, a quorum was present.

*III. PUBLIC INVOLVEMENT ANNOUNCEMENT*

An announcement was made by **Mr. Bart Rudolph** to those in attendance that there would be a public comment period in which those wishing to make comments would be allowed two minutes each. Comments would also be accepted after any informational item. Comments would be accepted both during the public comment period and during the informational item period so long as the comment made during the informational period related to that item. **Mr. Samuel Moore** also advised that comments related to route realignment or changing or improving the system be addressed during the Transit on the Move meeting which would take place right after the PTAB meeting.

*IV. APPROVAL OF AGENDA*

The February 14, 2019 agenda was unanimously approved. Elections were struck from the agenda.

*V. APPROVAL OF MINUTES*

The October 11, 2018 minutes were unanimously approved.  
The November 8, 2018 minutes were unanimously approved.  
The December 13, 2018 minutes were unanimously approved.  
The January 10, 2019 minutes were unanimously approved.

## *VI. PUBLIC COMMENT OPPORTUNITY*

**Karen Carson** - Stated that she was waiting for route 10 at 4:48 p.m.; however, while she was walking to the stop, route 10 passed her by early, resulting in Ms. Carson having to wait an additional 15 minutes for the next bus.

**Sandra Renalds** - Had concern about a driver on route 21. Specifically, she is cornered about his aggressive driving. She stated he usually is performing his route around 4:30 p.m. at the Northway Mall.

**Allen Rice** - Stated that it would be helpful for drivers to have name tags (or ID number) so that drivers could be easily identified.

**Kim Ansalook** - Stated that she was at stop 0507 on February 4th at 4:47 p.m. when the driver zoomed passed her and went to the next stop.

**Allen Forrest** - Had a concern about AnchorRIDES. Mr. Forrest stated that he is the owner/operator of Clovis assisted living home in Anchorage. Mr. Forrest suggested that the PTAB provide more flexibility with AnchorRIDES related policy when it comes to the pickup/scheduling of riders (his clients). Mr. Forrest stated that current policies as written "does not work." He explained that clients have no room for mistakes. Mr. Refrew offered his business card for further discussion.

**Eric Isler** - Stated that he likes the new schedule, especially for the east side of town. He also stated that People Mover needs to provide racks for fat tire bikes.

**Gill Stokes** - Stated that he lives in Centennial Village and finds that the stairs to get into the small busses are too steep for the elderly. Mr. Stokes also stated that there is no rear exit on the smaller buses. Mr. Stokes added that it would also be helpful for drivers to have nametags.

**Vern K.** - Stated that he was hit pretty hard by the removal of some benches at stops. Specifically, he has mobility issues and has trouble standing to wait. Mr. Vern also stated that he has had trouble with violent homeless persons accosting/assaulting him in the past.

**Uli** - Stated that it is hard to report a bus in the winter due to the dirt that accumulates on the back. She would like the back of the buses to always be clean enough to view their unique ID and route number.

**Shawn Ryan** - Stated that he appreciated the swift resolution to a concern that he brought up at the last meeting. He also stated that the 2017 service change made transit better for some but more difficult for others.

**George** - Stated that he would like direct service to the Loussac Library.

**Rose Okpealuk** - Stated that there are a lot of great bus drivers; however, there are some bus drivers that could use some more customer service training.

**Kelcie Ralph** - Stated that he appreciated a few People Mover drivers' service and wanted to publicly thank them: Ted, Steve, Rose and Jacky Brooks. However, he stated that he has been having problems with AnchorRIDES. Specifically, the drivers are not getting out of their seats when arriving to pick him up. He also wanted to thank Terry and Jason, both AnchorRIDES drivers.

**Charlie Rogge** - Stated that he uses both People Mover and AnchorRIDES and wanted to express his thanks to the security and downtown partnership on their efforts to reduce disruptive behavior.

**Kevein W.** - Stated that he appreciates that People Mover exists. However, he would be appreciative if drivers were more aware and did not leave people behind at stops and watched out for those who are approaching the stop.

**Name not given** - Stated that he had a question about security for the Downtown Transit Center security personnel. Mr. Moore advised that he contact ACDA.

**Gretchen Wehmhoff.** - Stated that she had a paper application to apply to PTAB or any other board. Ms. Wehmhoff also encouraged those in attendance to apply.

**Jimmy Enright** - Stated that every bus stop should have a trash can.

**Bev Wilkey** - Stated that security at the Downtown Transit Center are not policing smokers.

Public comment was closed at 5:45 p.m.

## *VII. BUSINESS / INFORMATION ITEMS*

### *a. 2019 Public Transportation Bonds*

- i. Ms. Acton stated that the 2019 budget was approved by the Assembly on February 29. The package was approved to be on the ballot. People Mover has a \$1.5 million capital bond ask which would leverage over \$9 million. Some of the projects include bus stop improvement, facility upgrades, equipment upgrades, and ITS solutions.

## *VIII. NEXT PTAB MEETING DATE*

Next Meeting Date: March 14, 2019, 5:30 p.m.-7:00 p.m. (Location TBD)

Comments:

**Elijah Haines** - Stated that he had no comments.

**Andrew Ooms** - Stated that Bart, Jamie and himself will be on the radio talking about the transit report card and bus planning in general. Welcomed Dawn and Chelsea to the board. Thanked Sam for his service to the board. Also stated that there should be a bus driver in some capacity at PTAB meetings or on the board.

**Doug Miller** - Stated that there has been a lot of progress on clearing sidewalks. He also stated that he was happy that he was able to reconcile a concern he had about on-time performance with the route report card.

**Dawn Groth** - Stated that she is an avid bus rider. Stated that she has noticed a big change in the last two years with personable drivers. She also learned about bus tracker and now knows where the bus is when she wants to use the system.

**Chelsea Ward-Waller** - Stated that she is a public health student and is very excited to join the board.

**Samuel Moore** - Stated that he has been attending these meetings for about 6 years and he has noticed many changes in the last few years.

## *IX. ADJOURNMENT*

The meeting adjourned at 6:23 p.m.