

Public Transit Advisory Board
November 8, 2018, 5:30 p.m.
MOUNTAIN VIEW PUBLIC LIBRARY, COMMUNITY ROOM

PTAB PRESENT:

Andrew Ooms
Doug Miller
Gretchen Wehmhoff
Samuel Moore

CITIZENS PRESENT:

Selina Metoyer
Vera Rosier
Bernard Shavings
Unidentified
Brenda C.

Tracy Zendejas
Bobbie Nelson
Kevin Slats

STAFF:

Jamie Acton
Wes Renfrew
Bart Rudolph
Nicholas Abugel
Christine Schuette
Alison Gutacker
Will Brown

Iris C.
Kim Ansaknok
Alan B. Rice
Bur W.
David Borneman
Mary Coffin
Roy Miller
Lola Esperze

I. CALL TO ORDER

Ms. Gretchen Wehmhoff called the meeting to order at 5:30 p.m.

II. ROLL CALL, INTRODUCTION OF MEMBERS, STAFF, AND GUESTS

Ms. Gretchen Wehmhoff, Mr. Andrew Ooms, Mr. Doug Miller, Mr. Samuel Moore were present. **Mr. Elijah Haines** was absent. After roll call, a quorum was not present.

Ms. Wehmhoff asked the People Mover staff present to introduce themselves to the public. All People Mover staff in attendance introduced themselves by name and title.

III. PUBLIC INVOLVEMENT ANNOUNCEMENT

An announcement was made by **Ms. Wehmhoff** to those in attendance that there would be a public comment period in which those wishing to make comments would be allowed two minutes each. Comments would also be accepted after any agenda item. Comments would be accepted both during the public comment period and during the agenda item period so long as the comment made during the agenda period related to that item.

IV. APPROVAL OF AGENDA

The November 8, 2018 agenda was not approved due to lack of a quorum.

V. APPROVAL OF MINUTES

The November 8, 2018 minutes were not approved due to lack of a quorum.

VI. PUBLIC COMMENT OPPORTUNITY

Selina Metoyer – Stated that she currently lives on Muldoon and was a frequent patron of the Loussac Library. She mentioned that unlike the Loussac Library, the Mountain View Library has direct service via route 20 (something she would like for the Loussac Library). She also mentioned that she is 77 and a half

years old and it is difficult for her to navigate the icy sidewalks in the winter encumbered by books and media from the Loussac Library, which further limits her ability to use it. Ms. Metoyer also stated that she does not like that route 20 does not run through the core of Mountain View.

Vera Rosier – Stated that 20 months ago, while she was riding on a People Mover bus, another passenger ran over her foot with a walker; the weight from both the walker and passenger damaged her foot. She also stated that initially an x-ray taken of her foot showed no damage; however, a year later, a hairline fracture appeared. **Ms. Wehmhoff** asked Ms. Rosier if this was something that she wanted to talk to with a People Mover staff person. **Ms. Rosier** stated that she filled out a report and handed it in to People Mover. She stated that the only response she got was that the image was “grainy.” **Ms. Wehmhoff** asked Mr. Will Brown if he remembered this instance. **Mr. Brown** stated that he did not remember this instance. **Ms. Wehmhoff** suggested that Ms. Rosier talk with Mr. Brown after the conclusion of the PTAB meeting. **Ms. Wehmhoff** stated that this public comment had exceeded 2 minutes and that it was time to move on. **Ms. Rosier** stated that she was not done talking. She stated that a People Mover driver was in a far-left lane and she had to wave him down to get picked up.

Unidentified – Stated that on Sunday the Downtown Transit Center is not open early enough in the morning to accommodate riders that may be traveling early.

David Bornman – Stated that some of the buses are leaving early from their time points, specifically routes 21 and 20.

Kimberly Ansknok. – Wanted to thank People Mover for providing free rides on election day.

Unidentified – Noticed that on route 20, unless she stands up, the bus will pass her by.

Unidentified – Stated that she takes route 31 to Debarr Fred Meyer bus stop and is concerned about homeless population inhabiting that area, specifically the bus accommodations.

Public comment was closed at 6:00 p.m.

VII. BUSINESS / INFORMATION ITEMS

a. PTAB vacancies

- i. **Ms. Wehmhoff** - stated that there are three vacancies, one of which needs to be filled with a person with disabilities. She also asked Mr. Rudolph if there was an update as to whether or not anyone had applied. **Mr. Rudolph** replied that no applications had been received.

b. Ridership Update

- i. **Mr. Rudolph** - stated that the end of October marked the end of new service. The month of October ridership increased 14% over last year. Sunday ridership was up 35% from last year. This is the fourth month that ridership has increased on Sundays. The next step is putting together a one-year report which should appear in front of PTAB in the next couple of months.

c. Short-Range Transit Plan

- i. **Ms. Schuette** – stated that People Mover was currently gathering and interpreting data for the short-range plan. **Mr. Moore** asked what exactly were the performance measures being measured. **Ms. Schuette** replied that People Mover would be pulling ridership

numbers, boardings and alights, on-time performance, etc. **Ms. Schuette** went on to describe how public meetings would be handled as part of the short-range plan.

ii. Plan for Public Engagement

1. **Ms. Schuette** stated that the document provided described the process People Mover will take to both notify the public and receive feedback and comments. **Ms. Wehmhoff** asked if People Mover was considering online advertisements to notify the public about the short-range plan. **Ms. Schuette** replied that they would. **Mr. Miller** asked if there were advertisements in the past for People Mover. **Mr. Rudolph** replied that there are 225 commercials a week and advertisements on local news and on the internet for the last two years.
2. **Mr. Moore** asked how MTicket was doing. **Mr. Rudolph** replied that it was doing exceptionally well. **Mr. Brown** stated that it had surpassed People Mover's ticket vending machine.

d. Board Member Requested Items

i. Event Seasonal Routes to Girdwood/Eagle River (Gretchen Wehmhoff)

1. **Ms. Wehmhoff** stated that she thought People Mover could target places like Alyeska ski resort for a fixed route. She asked if it would be economical or viable. **Ms. Acton** stated that the Federal Transit Administration (FTA) had strict guidelines about how buses can be used outside of their scheduled revenue service. Special events place People Mover in competition with private carriers. In the guidelines provided by the FTA, there are limited number of hours provided to offer outreach, usually to government business or human services organizations with no private carrier willing to provide the work. **Ms. Wehmhoff** asked if People Mover could suggest to private carriers to provide service to these locations. **Ms. Acton** replied that there generally has to be a request for proposal put out to the community. **Ms. Acton** stated she was not sure if that was the best use of People Mover's time and resources. **Ms. Wehmhoff** then asked if there could be a regularly scheduled service "route" dedicated to those areas. **Ms. Acton** stated that through the RideShare program it could be possible to build an opportunity to provide group rides to those areas.

VIII. NEXT PTAB MEETING DATE

Next Meeting Date: December 14, 2018, 5:30 p.m.-7:00 p.m. (Location TBD)

Comments:

Mr. Ooms stated that he is very eager for the ridership report and that he is very excited for the free rides provided on election day. He mentioned that if we were to provide something like that in the future, it would be nice to know as a PTAB member.

Mr. Miller stated that he had been reprimanded by drivers for running across the street. He stated that he appreciated the concern the drivers showed for his wellbeing but was wondering if drivers were instructed to address things like that. **Mr. Renfrew** stated that there was no policy but as a rule of thumb drivers would sometimes make statements to riders to be careful. **Mr. Miller** then stated it would be great to have a shuttle that goes up to the Glen Alps Trailhead (Flattop).

Ms. Wehmhoff stated that she would like to have a joint PTAB meeting with Fairbanks and if it were possible to consider it, there might be certain insights PTAB could gain by talking to another northern city.

Mr. Moore stated that he has no real complaints but he continues to have trouble with bus tracker and its real time data.

Ms. Acton stated that the Dimond Center sustained damage from a vehicle; however, funding had been secured and Dimond Center is a priority. People Mover is working to get people inside. **Mr. Moore** asked about an update on the Downtown Transit center. **Ms. Acton** stated that People Mover is currently looking at a couple of different solutions to moving the transit center temporarily.

IX. ADJOURNMENT

The meeting adjourned at 7:30 p.m.