

# PUBLIC TRANSIT ADVISORY BOARD

*FEBRUARY 14, 2013, 5:30 PM*

*CITY HALL ASSEMBLY CONFERENCE ROOM, SUITE 155*

## ***PTAB PRESENT:***

Jed Smith  
Jay Dulany  
Andrew Ooms  
Tim Sullivan  
Carlette Mack  
Carol Wren  
Sally Spieker  
*Kevin Jackson*

## ***STAFF:***

Lance Wilber  
Sandy Hansen  
Jamie Acton

## ***Guests:***

David Levy  
Renee Lacey  
George Nagel  
Louise Zeal  
Mike Gayles  
Dennis Handy  
Craig Johnie  
Buck Lumer

## ***Absent:***

Patrick Reinhart

## ***I. CALL TO ORDER***

The meeting was called to order at 5:35pm Chairperson Sally Spieker.

## ***II. ROLL CALL, INTRODUCTION OF MEMBERS, STAFF, AND GUESTS***

After roll call and introduction, a quorum was present.

## ***III. APPROVAL OF AGENDA***

Jed Smith requested an amendment to include discussion regarding the Anchorage Neighborhood Health Center under New Business. There were no objections and the agenda was adopted and passed unanimously.

## ***IV. REVIEW AND APPROVAL OF MINUTES***

The minutes for December 13, 2012 and January 10, 2013 were approved as submitted.

## ***V. PUBLIC COMMENTS***

- a. George Nagel stated that he served on the Public Transit Advisory Board from 1998-2004. Mr. Nagel said that he rides the bus frequently and has noticed an increase of alcohol related incidents occurring on the bus as well as food consumption, swearing, and loud music playing. He expressed that the youth and elders are not safe traveling alone on buses and the Transit Center Downtown is scary.
- b. Buck Lumer stated that he has a petition signed by 50 individuals regarding the poor snow removal in Anchorage and especially at bus stops. He said that he does not understand the reasons that the Route # 75 travels through the Tikahtnu Commons area twice on the inbound and outbound trips. He believes that it is a waste of money.
- c. Mike Gayles expressed that he lives near the Tudor Road/Muldoon area and he uses the Route # 75 often. He suggested that we travel into the neighborhood using 36th Avenue

east of Muldoon Road which would reduce his travel to the bus stop as he utilizes a walker on wheels. He expressed that more people would ride if we adjusted the route by reducing travel on Patterson Street and increase in the neighborhood of E 36th Avenue.

- d. Craig Johnie stated that he notices that there are different passenger types that ride the bus and our marketing could use that to our advantage. He questioned the driver's decision to allow alcoholic passengers to disrupt others on the bus. Craig said that he is aware that People Mover drivers have nice salaries and benefits however they should be nicer and respectful.
- e. Renee Lacey suggested that People Mover add more service to the Senior Center and Chugach Manor Apartments such as adjusting the Route # 15. She noticed that in the winter the walk up and down the hill (Medfra Street) can be unsafe.

Lance addressed the group and acknowledged that their comments were valid and all are issues that require work and improvement. He encouraged everyone to submit their comments when specific events happen by e-mail, comment card or via telephone with a customer service representative. Lance informed the group that cameras are on board buses and can validate all activities and incidents of concern. Lance also informed the audience that People Mover is a tenant at the Downtown Transit Center and doesn't have the ability to direct janitorial or security forces that are managed by ACDA.

Tim Sullivan commented there should be more consistency of whom the drivers should board.

## *VI. UNFINISHED BUSINESS*

### *a. How do we grow-2013 Priorities*

Lance provided a handout of PTAB priorities list compiled by the work session February 1. Highlights of the list include New Service Opportunities, Downtown Transit Center, New Midtown Transit Center, Advocacy of Public Transit, Funding (local state and federal), AMC Support and State Funding for Public Transportation.

Jed motioned to adopt the 'bold type' priorities identified at the work session. Jay Dulany seconded.

Carlette asked about the 'leads' that were discussed at the work session as individuals were assigned.

Lance confirmed that he had taken notes on the 'leads' assignment and he would convey them in the next meeting.

Carol asked if actions can be taken for the priorities that are not bold and if individuals can contribute. Lance agreed that other priorities listed may also be addressed.

The motion passed unanimously.

## *VII. NEW BUSINESS*

### *a. 2013 Performance Measures*

Lance shared a list of performance measures each department is required to report to the Administration quarterly such as the percentage of on-time trips (within 5 minutes of scheduled time) and Individuals bypassed due to capacity.

Andrew asked if individuals are bypassed is due to special events. Lance responded that Alaska Federation of Natives Convention in October and bad weather may cause the overcrowding temporarily.

Andrew inquired about the targets to achieve in the performance measures. Lance said that he can research other public transportation system within our size to compare the efficiency requirements.

b. Alaska Neighborhood Health Center

Jed Smith stated that a gentleman representing the Neighborhood Health Clinic approached him in regards to applying for a Legislative funding to continue shuttle service to the facility. The gentleman requested a letter of support from PTAB promoting outside funding to best serve the facility. Jed suggested to the board that PTAB support the ANHC in their efforts.

Tim Sullivan motioned to support as the ANHC as a board with a letter. Jay Dulany seconded.

There were no objections and it passed unanimously. E-mails will be sent within the membership to approve a letter.

### *VIII. STAFF REPORTS*

a. Federal Transit Administration Civil Rights Report

Jamie Action, Public Transit Mobility Coordinator, talked about Title VI of the Civil Rights Act of 1964 which addresses discrimination in most areas of public life in the United States. She stated that it ensures equality for public services including Public Transportation due to the federal funding Anchorage receives for our service. Public Transportation must submit a Title VI report outlining all complaints and lawsuits every three years. The Transit Advisory Board needs to be informed of the requirements and compliance.

Carol inquired about whether the FTA requires only a paper copy or do they conduct in person reviews. Jamie stated that the Triennial would include any unanswered questions.

Tim asked why the board would not be included as diversity of the board. Jamie stated that our board is appointed and not voted into the position. Jamie offered to send all board members a survey to ensure that our report was completed and that we adhere to any discrepancies.

b. Anchorage Tomorrow

Jed attended a meeting with Anchorage Tomorrow as a PTAB participant. He informed the board that Anchorage Tomorrow admitted to Jed that 20 year Transit bonds were difficult to endorse due to a 'rolling stock' definition. Jed conveyed that Anchorage Tomorrow is asking for a 150 word statement letter detailing bond practices in Transit. Lance said that he would work on a letter and get back with Jed.

### VIII. *PUBLIC COMMENT*

- a. No additional

### X. *BOARD COMMENTS*

a. Each board member thanked all guests for their participation and they encouraged additional participation in the future.

b. Andrew talked about the tax foundation roadway projects and state user fees throughout the United States. He indicated that Alaska was listed as last in user fees paid by the public at 20% versus 50% in other states. Andrew noted that Alaska has the lowest gas taxes.

The meeting was adjourned at 7:12pm

Next Meeting Date-

March 14, 2013, We will convene at 5:30pm, City Hall Room 700 (due to elections)

Tentative Meeting items:

- a. PTAB regular meeting: March 14 , 2013 (tentative staff report Marketing)
- b. PTAB regular meeting: April 11, 2013 (tentative staff report Transit Capital Projects)
- c. PTAB regular meeting: May 9, 2013 (tentative staff report Operations)