Closure of City Hall Public Counter for Treasury Department

To help slow the spread of the Coronavirus (COVID-19) in the community, the Municipality of Anchorage is temporarily closing its main customer counter area at City Hall until further notice. Please check the City’s website for future updates at www.muni.org regarding various impacts associated with the COVID-19 virus. This office closure notice affects in-person, normal business operations tied to the Treasury Division. The Treasury Department will be going virtual starting at 8:00am Wednesday, March 18th until further notice.

You can still reach the Treasury Department via phone, mail, online or e-mail as follows:

Treasurer’s Office

To access virtual services, you can email the Treasurer’s Office at wwf@muni.org call 907-343-6966 or 343-6969, or visit www.muni.org/treasury

For time sensitive matters requiring in-person cash payment please dial phone located at Suite 350 of City Hall.

We strongly encourage customers to avoid making payments in-person and to instead use regular mail, Municipal Secure Ballot Drop-Boxes (see below for more information) or pay online with credit card or e-check via Treasury’s main website or directly by visiting www.officialpayments.com

For drop-off payments, rather than enter any municipal facility, between now and municipal election day on April 7, 2020 please consider using any of the 18 Municipal Secure Ballot Drop-Boxes located throughout the Municipality. This includes drop boxes outside of City Hall, Loussac Library and Eagle River Town center. These drop boxes are emptied daily. For a map of all Municipal Secure Ballot Drop-Boxes please go to Secure Ballot Drop Box and Anchorage Accessible Vote Center Locations. For a list of Municipal Secure Ballot Drop-Boxes please go to www.muni.org/elections and click February 23, 2020 Revised Notice of Regular Election link in right side bar area of the web page.

Thank you in advance for helping the Municipality support our community during this coronavirus COVID–19 outbreak.

Coronavirus update 3-17-2020