



# 2026 Benefit Guide

SERVING ANCHORAGE,  
**SUPPORTING YOU**





# WELCOME TO YOUR MUNICIPALITY OF ANCHORAGE BENEFITS!

The Municipality of Anchorage (MOA) offers a dynamic benefits program to support your overall health. In this guide, you'll find a variety of valuable benefits and programs designed to enhance your physical, mental, and financial well-being.

We invite you to discover how you can:

- Live your best life with Medical, Dental, and Vision plans.
- Plan for a secure financial future with a Health Savings Account, Flexible Spending Accounts, 401(k) and 457(b) retirement savings plans, and Disability benefits that protect your income.
- Enjoy benefits provided at no cost to you by MOA, such as Basic Life and Accidental Death & Dismemberment Insurance, Long-Term Disability, the Employee Assistance Program, Teladoc, and Wellness resources.

This guide is designed to assist you in making your benefits enrollment choices and will serve as a handy reference. Thank you for your hard work and dedication to the MOA.

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# Benefit Basics

## Who's Eligible for Benefits?

### Employees

Active employees working at least 20 hours per week are eligible for benefits on the first of the month following or coinciding with date of hire.

### Dependents

Eligible dependents include:

- Your legal spouse, unless legally separated
- Your natural, adopted, stepchildren, or children of legal guardianship, up to age 26



## When Do I Enroll?

1

### Initial Eligibility Date

You have **30 days** from your date of hire to enroll. Benefits are effective the first of the month following or coinciding with your date of hire.

2

### Annual Open Enrollment

Each year, you can make changes to your benefits during the annual Open Enrollment period. The choices you make become effective on January 1.

3

### Qualified Change in Family Status

You have **30 days to make changes** after a qualified change in family status. Examples include:

- Marriage or divorce
- Birth or adoption of a child
- Death of a dependent
- Loss or gain of other health coverage
- Change in Medicaid or Medicare eligibility

### Remember!

The choices you make when you first become eligible or during annual Open Enrollment are in effect for the remainder of the plan year. If you get married, have a baby, or experience another qualified change in family status, you have **30 days to request changes to your benefits coverage**. Dependents are not automatically added or dropped from coverage.



# How Do I Enroll?

1	<h2>Explore</h2> <p>Review your current coverage to see if it meets your needs. Compare your benefit options and evaluate plan costs.</p>
2	<h2>Choose</h2> <p>Make your decisions about the best plans for you and your family.</p>
3	<h2>Enroll</h2> <p>Go to <a href="https://anchorageak.sharepoint.com/sites/benefits">anchorageak.sharepoint.com/sites/benefits</a> (or <a href="https://muni.org">muni.org</a> if you're away from work) and log in to SAP to enroll (SAP only works on Microsoft Edge when away from work). Follow the prompts to make your elections.</p>

## Enrolling in Muniverse

Follow the instructions to enroll based on your enrollment needs. If you need assistance enrolling, call the Benefits Hotline at **907-343-4422** or email [benefits@anchorageak.gov](mailto:benefits@anchorageak.gov).

Open Enrollment	Qualified Change in Family Status
<p>Open Muniverse at <a href="https://anchorageak.sharepoint.com/sites/benefits">anchorageak.sharepoint.com/sites/benefits</a> (use <a href="https://muni.org">muni.org</a> when away from work, on Microsoft Edge only)</p> <ol style="list-style-type: none"><li>1. Select <i>Applications, SAP, and SAP Login</i></li><li>2. Log in to SAP</li><li>3. Select <i>Self-Service</i></li><li>4. Select the <i>Open Enrollment</i> tile</li><li>5. Follow the prompts to enroll</li><li>6. Click <i>SAVE</i></li><li>7. Print the confirmation</li></ol>	<p><b>Step 1:</b></p> <ol style="list-style-type: none"><li>1. Log in to SAP in Muniverse</li><li>2. Select <i>Self-Service</i></li><li>3. Select <i>Benefits Event Form</i> tile</li><li>4. Attach supporting documentation</li><li>5. Select <i>Benefit Event Information</i></li><li>6. Add <i>New Dependents</i> if applicable</li><li>7. Check <i>Actions</i></li><li>8. Submit to the Benefits Division</li></ol> <p><b>Step 2:</b></p> <ol style="list-style-type: none"><li>1. Receive approval from the Benefits Division</li><li>2. Repeat Step 1, numbers 1-4</li><li>3. Select appropriate <i>Qualifying Event Enrollment + Work &amp; Life Events</i> tile</li><li>4. Follow the prompts to enroll</li><li>5. Click <i>SAVE</i></li></ol>



## Helpful Enrollment Tips

- You must actively enroll in the Flexible Spending Accounts (FSAs) each year you would like to participate.
- After you make your elections, print and review the confirmation statement carefully to make sure your benefits and dependent information are correct.
- If you are enrolling new dependents, you must provide their SSN and dates of birth. You will also need to provide supporting documentation, such as a marriage license or birth certificate, to prove your dependent relationship status. Upload the documentation on the *Benefits Event Form* in Self-Service in SAP.

# Medical Plan Comparison

Keeping You Healthy & Happy

Plan Features	QHDHP*	Co-Pay 1500 Plan*	750 Plan*
	In-Network	In-Network	In-Network
<b>Annual Deductible</b> Individual/Family	\$2,000 / \$4,000	\$1,500 / \$4,500	\$750 / \$2,250
<b>Annual Out-of-Pocket Maximum (OOPM)</b> Individual/Family	\$8,000 / \$10,600 (family embedded)** / \$16,000	\$4,500 / \$15,750	\$3,750 / \$15,000
<b>You pay:</b>		<b>You pay:</b>	
<b>Preventive Care Visit</b>	Covered in full	Covered in full	Covered in full
<b>Primary Care Visit</b>	20% after deductible	\$25 copay (6 visits), then 20% after deductible	20% after deductible
<b>Specialist Visit</b>	20% after deductible	\$25 copay (6 visits), then 20% after deductible	20% after deductible
<b>Lab &amp; X-ray</b>	20% after deductible	20% after deductible	20% after deductible
<b>Urgent Care</b>	20% after deductible	\$25 copay (6 visits), then 20% after deductible	20% after deductible
<b>Emergency Room</b>	20% after deductible	20% after deductible	20% after deductible
<b>Inpatient/Outpatient Hospital Services</b>	20% after deductible	20% after deductible	20% after deductible
<b>Outpatient Mental Health Services</b>	20% after deductible	\$25 copay	20% after deductible
<b>Prescription Drugs: Retail</b> (30-day supply per copay, up to a 90-day supply allowed)			
<b>Generic</b>	20% after deductible	\$15 copay	\$15 copay
<b>Preferred Brand</b>	20% after deductible	\$40 copay	\$40 copay
<b>Non-Preferred Brand</b>	20% after deductible	50% (\$250 max copay)	50% (\$250 max copay)
<b>Specialty</b> (30-day supply)	20% after deductible	50% (\$250 max copay)	50% (\$250 max copay)
<b>Prescription Drugs: Mail Order</b> (up to a 90-day supply)			
<b>Generic</b>	20% after deductible	\$30 copay	\$30 copay
<b>Preferred Brand</b>	20% after deductible	\$80 copay	\$80 copay
<b>Non-Preferred Brand</b>	20% after deductible	50% (\$500 max copay)	50% (\$500 max copay)
<b>Specialty</b> (30-day supply)	20% after deductible	50% (\$250 max copay)	50% (\$250 max copay)

\*Claims for out-of-network providers will be allowed at 125% of the Medicare fee schedule for non-emergent services.

\*\*With an embedded family OOPM, an individual on the family plan will only pay up to the family embedded OOPM amount. For example, when one family member reaches the \$10,600 family embedded OOPM, the plan will cover 100% of eligible expenses for the rest of the plan year for that family member. If two or more family members need treatment, the \$16,000 family OOPM would apply.

## Health Care Tools to Save \$\$

**Vera Care Centers:** Receive high-quality, no- or low-cost care right in your area. Plus, earn a \$200 incentive each year!

**FREE In-Network Preventive Care:** Preventive health screenings help keep you healthy throughout the year, monitor health risks, and catch any problems early.

**Mail Order Rx Program:** Fill your maintenance medication through mail order to receive a 90-day supply at a lower copay.

**Generic or Bio-similar Medications:** Talk to your doctor about taking generic or bio-similar prescriptions, which are as effective as brand-name drugs at a fraction of the cost.

## How to Find a Provider

Premera Blue Cross Blue Shield (PBCBS) of Alaska

Visit [premera.com/visitor/find-a-doctor](http://premera.com/visitor/find-a-doctor).

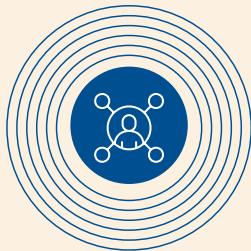
- Sign in to search in-network providers.
- Enter Yukon as the medical network.
- Select the provider you would like to see and schedule your appointment.

If you have questions, please call **800-508-4722**.

# Premera Virtual Care Resources

When you are short on time and need a doctor for minor health issues, enjoy the convenience and savings of Premera virtual care resources. Get started with these programs anytime, anywhere through the Premera MyCare app.

98point6	Talkspace	Spring Health
98point6 is your solution for everyday care. You can receive high-quality, affordable, and convenient access to medical care 24/7/365 through virtual care options.	Behavioral help is just a call away with Talkspace. Easily and conveniently connect with therapists and psychiatrists, via video or text.	Your mental health is just as important as your physical health. Spring Health connects you with providers and resources for therapy, coaching, self-guided support, and care for complex conditions.



## Matchmaker for Behavioral Health

When it comes to finding a behavioral health provider, it's important to find someone that gets you.

Premera members have access to Matchmaker for Behavioral Health, which can help remove the burden of searching for the right professional. This service customizes your search based on your preferences of religion, in-person or virtual visits, gender, race, ethnicity, and language.

Contact Premera to complete an intake over the phone. You'll receive a customized list of providers within 3-4 business days.

# Vera Whole Health Care Centers

## Exceptional Care Right in Your Area

Vera Whole Health Care Centers offer exceptional health care from two convenient locations in Eastside and Midtown Anchorage. The Municipality of Anchorage has secured unique opportunities for you to take advantage of quality care through the Vera Whole Health Care Centers. You and your spouse can also each earn a \$200 incentive every year!

A range of services are offered to help keep you and your dependents healthy and well. Health care services may include:

- Preventive Care:** Annual whole health evaluation, immunizations, screenings, wellness exams, family planning, and more
- Acute Care:** Coughs/colds, wound care, sprains and strains, rashes, urinary tract infections, back pain, and more
- Chronic Disease Management:** Diabetes, hypertension, depression, and more
- Bonus Support Services:** Health coaching, on-site labs, provider-dispensed medications, specialty care coordination, and more
- Behavioral Health Consultant:** Vera offers a dedicated behavioral health consultant at both care center locations. This expert knows the Vera system and the MOA's robust health plans and will ensure you and your family receive the best behavioral health treatments available.

Schedule an appointment by calling **907-313-7550** or visit [patients.verawholehealth.com](http://patients.verawholehealth.com) to learn more. Vera Whole Health is HIPAA compliant and does not share specific health care information with the MOA. Please note, access to Vera providers and services are not available after retirement.

## Vera Whole Health Locations

### Eastside Anchorage

1450 Muldoon Rd., Suite 100  
Anchorage, AK 99504  
**907-313-7550**

### Midtown Anchorage

582 E 36th Ave., Suite 203  
Anchorage, AK 99503  
**907-302-4950**

## Benefits & Wellness All in One Place

My Vera App is an easy to use, personalized mobile app that allows all MOA employees to access benefits in one place, track wellness goals and activities, and find resources to help build healthy habits.



# Vision & Hearing Coverage

## The Future Is Bright

The MOA offers Vision and Hearing coverage through Premera Blue Cross Blue Shield (PBCBS) of Alaska. These benefits are combined with your Medical plan. Remember, you'll save money by visiting in-network providers.

Plan Features	QHDHP	Co-Pay 1500 Plan	750 Plan
	In-Network	In-Network	In-Network
<b>Vision Exam</b> every calendar year (to allowable amount)	Covered in full	Covered in full	Covered in full
<b>Frames &amp; Lenses or Contacts</b> (instead of glasses) every calendar year	Adult: \$200 allowance Child(ren) under age 19: 1 pair of glasses or 12 mo. supply of contacts	Adult: \$200 allowance Child(ren) under age 19: 1 pair of glasses or 12 mo. supply of contacts	Adult: \$200 allowance Child(ren) under age 19: 1 pair of glasses or 12 mo. supply of contacts
<b>Hearing Exam &amp; Hardware</b> every 3 years	20%	20%	20%

# Dental Coverage

## For a Healthy Smile

Take care of your oral health with the MOA's Premera Blue Cross Blue Shield (PBCBS) of Alaska Dental coverage.

Plan Features	Dental Optima Plan
	Choice Network (Grid+)
<b>Calendar Year Deductible</b> (waived for Preventive Services)	\$25 Individual \$75 Family
<b>Calendar Year Benefit Maximum</b>	\$2,000*
<b>Diagnostic &amp; Preventive Services</b> (e.g., x-rays, cleanings, exams)	Covered in full, applies toward the Benefit Maximum
<b>Basic &amp; Restorative Services</b> (e.g., fillings, extractions, root canals)	20% after deductible
<b>Major Services</b> (e.g., dentures, crowns, bridges)	50% after deductible
<b>Nightguards</b>	1x every 3 years

\*Calendar Year Benefit Maximum is for each member of the plan.



# Valuable Health & Wellness Resources

At the MOA, our focus is on helping you be the best person you can be. That's why we provide valuable resources to support your efforts to live a healthy lifestyle.

## Stay Well with Teladoc

We're excited to offer cost-free programs that make it easier to manage diabetes, high blood pressure, prediabetes, and weight loss management. These programs empower you with the tools, insights, and expert support to help you reach your health goals.

These programs are offered at no cost to you and your eligible family members when covered on the MOA Health plan.

Teladoc for Diabetes	Teladoc for Hypertension	Teladoc Diabetes Prevention Powered by Retrofit & Weight Loss Management
<ul style="list-style-type: none"><li>▪ Unlimited test strips</li><li>▪ Connected blood glucose meter</li><li>▪ Personalized insights and more</li></ul>	<ul style="list-style-type: none"><li>▪ One-on-one coaching</li><li>▪ Connected blood pressure monitor</li><li>▪ Real-time tips and more</li></ul>	<ul style="list-style-type: none"><li>▪ One-on-one coaching</li><li>▪ Connected scale</li><li>▪ Community support and more</li></ul>

### With these programs, you'll receive:

- **Top technology:** All programs offer advanced technology that enables you to track and manage your health by automatically logging your data in a private dashboard and easy-to-use app.
- **Personalized insights:** Get real-time tips and personalized feedback to help you learn and improve—or keep up the good work!
- **Trusted coaching:** Talk to a Teladoc health coach for advice on nutrition, weight loss, and more, whenever you need extra support.
- **Important benefits (at no cost to you):** Teladoc offers even more program-specific benefits that make it easier for you to manage your health.

To learn more or join, visit [teladochealth.com/go/moa](http://teladochealth.com/go/moa).

We're always looking for ways to add programs that will enhance our benefit offerings and help maintain and improve your health and the health of your family members. If you have any questions about these programs, please visit the website or call Teladoc Member Support at **800-835-2362** and mention the registration code "MOA."



## NEW! Thyme Care Offers Cancer Support 24/7

When you enroll in one of our Premera medical plans, you have access to Thyme Care. This service is available at no cost to you and provides support and peace of mind as you or a covered family member age 18+ navigate a cancer journey.

In addition to 24/7 support, you'll have a dedicated team of experts ready to answer questions and explain test results, treatment options and side effects. Thyme Care's team will communicate and collaborate with your doctor, so everyone is on the same page.

Thyme Care also includes support for after cancer treatment, including guidance for healthy eating, better sleep, mindfulness, and financial support.

To learn more visit [thymecare.com/PremeraAlaska](http://thymecare.com/PremeraAlaska) or call or text **833-849-6300**.

## Introducing a New Level of Cancer Care

The Thyme Care Connect app is a private online platform that connects you with expert-backed resources, 24/7 symptom tracking, and more. Download the free app today from the Apple Store or Google Play.

# Employee Assistance Program (EAP)

## A Helping Hand When You Need It

When you need help with work, home, personal, or family issues, the EAP, through ComPsych, offers value-added programs and services at no charge.

You and your household members can access this confidential service to help with many of life's challenges. The EAP can help you overcome obstacles while saving you time and money.

For more information, visit [guidanceresources.com](http://guidanceresources.com) (Web ID: MOAEAP) or call **844-221-3343**.

		
3 free face-to-face or virtual sessions per incident per year	Child and elder care assistance	Financial and legal resources

## Hinge Health

### Conquer Back, Joint & Pelvic Pain

The Municipality of Anchorage partners with Hinge Health to offer innovative digital programs for back, knee, hip, pelvic and pelvic floor, neck, and shoulder pain. With the use of wearable sensors and computer vision technology, your clinical care team of physical therapists, physicians, and board-certified health coaches provide you the care you need. To learn more and enroll, visit [hinge.health/moa-join](http://hinge.health/moa-join).

Once enrolled, you'll receive the Hinge Health Welcome Kit, which includes a tablet computer and wearable motion sensors that guide you through exercise therapy.

You'll also be paired with your personal health coach who is with you every step of the way, tailoring the program specifically for you. Best of all, Hinge Health's programs are provided at **no cost to you** and your eligible dependents enrolled in a Municipality of Anchorage health plan.

For questions, call Hinge Health at **855-902-2777** or send an email to [hello@hingehealth.com](mailto:hello@hingehealth.com).

**Note:** Hinge Health often expands their offered services. Visit [hinge.health/moa-join](http://hinge.health/moa-join) for the most up-to-date information on what is offered.

### NEW Expanded Services!

Your Hinge Health benefit just got better. Services now include personalized, virtual care for pelvic pain and pelvic floor support. Scan the QR code to get started.



## Premera Wellness Resources

### More Tools to Help You Be Healthy

Premera Blue Cross Blue Shield (PBCBS) of Alaska offers wellness resources to help you and your enrolled family members make informed choices to be your best self. Explore wellness information, resources, and more at [premera.com](http://premera.com).

- **24-Hour Nuseline:** If you experience pain, an injury, or fever anytime, day or night, call Premera's 24-Hour Nurseline at **800-841-8343**. You'll speak with a registered nurse who asks the right questions and will help you decide what to do.
- **Medical Travel Support:** Get reimbursed for approved travel expenses related to qualified medical procedures at pre-approved facilities in and outside of Alaska. Call Premera at **800-508-4722** to find out if your procedure is covered.
- **CareCompass360:** With CareCompass360, you have access to Personal Health Support Clinicians that provide services to manage chronic conditions and illnesses, such as asthma and diabetes. They can also help you navigate hospital procedures. Call **888-742-1479** for more information.



# Health Savings Account (HSA)

## Save for Health Care Expenses

When you enroll in the QHDHP Medical plan, you could lower your taxable income while setting aside pre-tax funds for health care expenses in an HSA, administered by Optum Financial.

## HSA Highlights

Triple Tax Savings	Contributions	Examples of Eligible Expenses*	Paying for Health Care Expenses	No "Use It or Lose It" Rule
<ul style="list-style-type: none"><li>Contribute pre-tax money through payroll deductions</li><li>Pay for eligible expenses with tax-free money</li><li>Earn tax-free interest on unused funds</li></ul>	<ul style="list-style-type: none"><li><b>2026 Maximum Contributions:</b> \$4,400 Individual or \$8,750 Family (combined employer and employee contributions)</li><li><b>2026 MOA Contributions:</b> The MOA contributes to your HSA to offset your annual deductible (see Muniverse for more information)</li><li><b>Age 55+:</b> You may contribute an additional \$1,000 each year</li></ul>	<ul style="list-style-type: none"><li>Office visits, medical procedures, and prescriptions</li><li>Glasses and contacts</li><li>Dental expenses</li></ul>	<ul style="list-style-type: none"><li>Use your Premera HSA debit card</li><li>You may also pay out-of-pocket, then submit a claim for reimbursement</li><li>Keep your receipts in case you are asked to provide documentation</li></ul>	<ul style="list-style-type: none"><li>Unused funds roll over each year</li><li>You own the account and take contributions with you if you retire or leave MOA</li></ul>

\*Refer to IRS Publication 502 for a complete list of eligible expenses.

## How the QHDHP Medical Plan Works With the HSA

1	2	3
With the plan, <b>you pay 100%</b> of health care costs until the annual deductible is met. You can use your HSA funds to pay for these expenses.	After the deductible is met, <b>you pay 20%</b> and the plan pays 80% when using an in-network provider. You may continue to use HSA funds for these expenses.	If you meet the out-of-pocket maximum, the <b>plan pays 100%</b> for eligible services for the rest of the year.



### HSA Eligibility Requirements

- You must be enrolled in the MOA QHDHP with an HSA.
- You or your covered spouse do **not** participate in a Health Care FSA.
- You are **not** enrolled in Medicare, TRICARE, VA Benefits, or Indian Health Services (IHS).
- You are **not** claimed as a dependent on someone else's tax return.

# Flexible Spending Accounts (FSAs)

## Save Smart & Lower Your Taxes

FSAs, administered by Optum Financial, offer a smart way to stretch your dollars by setting aside pre-tax money to pay for eligible health and dependent care expenses. Each year, you must elect the annual amount you want to contribute to each account. Your contributions will be deducted pre-tax from your paycheck, which helps reduce your taxable income. If you have an HSA, you cannot participate in the Health Care FSA.

	Health Care FSA	Dependent Care FSA
Annual Contribution Limit	\$3,300	\$7,500 (\$3,750 if married and filing separately)
Eligible Expenses*	Health care plan deductibles, copays, coinsurance, prescriptions, OTC medications, dental, and vision expenses	Licensed daycare and before or after school care for children age 12 and under, disabled children, and dependent adults
Availability of Funds	The full annual amount you elect is available on your plan effective date	You can be reimbursed up to the amount available in your account
Payment or Reimbursement Options	Debit card or reimbursement	Reimbursement
Rollover Options	Yes, you may rollover up to \$660 of unused funds when you re-enroll	Unused funds do not rollover
Deadline for Services	12/31/2026	12/31/2026
Deadline to Submit for Reimbursement	3/31/2027	3/31/2027

\*Refer to IRS Publication 502 and 503 for a complete list of eligible expenses.

## FSA Reminders

- You must actively enroll in the FSAs each year you would like to participate.
- All claims must be substantiated or your FSA may be suspended.



# Life and AD&D Insurance

Get Peace of Mind

## Basic Life and AD&D Insurance

MOA automatically provides \$50,000 of Basic Life and Accidental Death & Dismemberment (AD&D) insurance at no cost to you. This coverage is provided through Unum.

## Supplemental Life and AD&D Insurance

You may also purchase additional Life and AD&D insurance for yourself, your spouse, and your children at group rates through Unum.

Benefit Features	Supplemental Life and AD&D Options*		
	Employee	Spouse	Dependent Child(ren) (up to age 26)
<b>Coverage Options</b>	\$25,000 increments		
<b>Maximum Benefit</b>	\$200,000	\$5,000	\$5,000
<b>Guaranteed Issue Amount</b>	\$200,000		
<b>Guaranteed Issue Period</b>	Within 30 days of benefits eligibility or a qualifying life event		

*\*Evidence of Insurability (EOI) may be required. If you elect voluntary coverage above the guaranteed issue limit or outside of the initial eligibility period, you will be required to submit a health questionnaire before coverage is effective.*



## How Much Supplemental Life and AD&D Insurance Should I Buy?

When deciding how much supplemental Life and AD&D coverage to buy, consider the following:

1. How much will your family need to pay debts, such as a mortgage, car loan, or credit card balances?
2. How much does your family need to maintain their current standard of living?
3. What kind of future would you like to provide for your family or others who depend on you for financial support?



### Give Your Family Peace of Mind

Choosing a beneficiary is important, as it identifies who will receive your Life insurance benefits if you pass away. You may choose anyone to be the beneficiary of your Life and AD&D policy. Review your beneficiary designation periodically to ensure it reflects your current wishes. Contact the Benefits Division for the appropriate form.

# Disability Coverage

## Keep Your Income Safe

The MOA knows an injury or illness can happen at any time. Disability coverage protects a portion of your income, so you can continue to cover your daily expenses when you are unable to work.

### Long-Term Disability (LTD)

LTD coverage is provided by MOA at no cost to you.

**Benefit:** 60% of your monthly salary, to a monthly maximum of \$6,250 if you have been disabled for more than 273 days (or the date your STD payments end, if applicable).

LTD benefits are offset with other sources of income, such as Social Security and workers' compensation and are payable based on the table below:

Age at Disability	Maximum Period of Payment
Less than 60	To age 65, but not less than 5 years
60	60 months
61	48 months
62	42 months
63	36 months
64	30 months
65	24 months
66	21 months
67	18 months
68	15 months
69 and over	12 months

### Voluntary Short-Term Disability (STD)\*

**Benefit:** Select from the following weekly maximum benefit options for the first 39 weeks of a disability:

- \$300
- \$400
- \$500
- 60% of weekly earnings up to \$1,500

**Benefits begin after the following waiting periods:**

- 0 days for injury
- 14 days for sickness
- 60 days if a disability is due to sickness within 12 months of the coverage effective date when applied for after the new hire enrollment period, or within 30 days of a change in family status

**Cost:** Premiums are payroll deducted.

**Note:** STD requires an approved integrated STD/FMLA claim through Unum. STD does not pay if you are on Workers' Comp.

*\*If you elect voluntary coverage outside of the initial eligibility period, you will be required to submit a health questionnaire before coverage is effective.*

## Family Leave Benefits

The Family and Medical Leave Act (FMLA) and Alaska Family Leave Act (AFLA) programs offer certain protections if you need to take time off from work for eligible family or medical reasons.

- **FMLA:** You may take unpaid, job-protected leave to care for a child after birth or adoption, a family member's health condition, a personal health concern, or an ill or injured family member in the military.
- **AFLA:** Alaska residents may take up to 18 weeks of job-protected leave in a 24-month period for qualifying medical conditions, as well as up to 18 weeks in a 12-month period for pregnancy, childbirth, or adoption.

**Note:** When applicable, FMLA and AFLA are applied concurrently.

### How to File a Claim

- Visit [unum.com/claims](http://unum.com/claims) or download the Unum Customer app.
- Scan the QR code for detailed claims instructions.

If you have questions regarding FMLA/AFLA, contact the Leave Administrator at **907-343-4412**.





# 401(k) & 457(b) Voluntary Retirement Savings Plans

## Build Your Wealth Now

Saving for retirement is an important part of financial wellness. The MOA sponsors 401(k) and 457(b) Deferred Compensation Plans, both administered by Empower Retirement. Contributions can be set up as pre-tax or Roth (post-tax).

Eligibility	Enrollment	Contributions
You are eligible to participate after your first paycheck has been issued. You can enroll in the 401(k), 457(b), or both plans, and allocate your asset distribution at any time.	Log in to <a href="http://moaretire.com">moaretire.com</a> at any time to enroll, choose your beneficiaries, and adjust your asset distributions.	You may contribute up to the annual IRS maximum of \$23,500* with pre-tax or post-tax dollars from your paycheck. If you are age 50+, your IRS maximum is \$31,000.

\*Maximums are subject to change for 2026.

## Get a Personalized Retirement Consultation

Whether you're just starting your career, approaching retirement, or are anywhere in between, a personalized consultation will give you the knowledge and strategies to make informed decisions about your retirement savings.

- Enroll at [moaretire.com](http://moaretire.com).
- Scan the QR code to schedule a consultation with Empower Retirement.



SCAN ME

# Helpful Benefit Terms & Definitions

To better understand your coverage, it's helpful to be familiar with benefits vocabulary. Take a moment to review these terms, which may be referenced throughout this guide.

**Balance Bill:** When an out-of-network health care provider bills a patient for the difference between what the patient's health insurance reimburses and what the provider charges.

**Copay:** A fixed dollar amount you pay the provider at the time of service; for example, a \$25 copay for an office visit or a \$15 copay for a generic prescription.

**Coinsurance:** The percentage paid for a covered service, shared by you and the plan. You are responsible for coinsurance until you reach your plan's out-of-pocket maximum. Coinsurance can vary by plan and provider network. Review the plans carefully to understand your responsibility.

**Deductible:** The amount you pay each calendar year before the plan begins paying benefits. Not all covered services are subject to the deductible. For example, the deductible does not apply to preventive care services.

**Emergency Room Care:** Care received at a hospital emergency room for life-threatening conditions.

**In-Network Care:** Care provided by contracted/preferred providers within the plan's network of providers. This enables participants to receive care at a reduced rate and save money compared to care received by out-of-network providers.

**Out-of-Network Care:** Care provided by a facility outside of the plan's network. Your out-of-pocket costs may be higher, and services may be subject to balance billing.

**Out-of-Pocket Maximum (OOPM):** The maximum amount you pay per year before the plan begins paying for covered expenses at 100%. This limit helps protect you from unexpected catastrophic expenses.

**Premium:** What you pay to be enrolled in coverage. You share this cost with the MOA and pay your portion through regular payroll deductions.

**Preventive Care:** Routine health care, including annual physicals and screenings to prevent disease, illness, and other health complications. In-network preventive care is covered at 100%.

## Benefit Acronyms

### AD&D

Accidental Death & Dismemberment

### DCFSA

Dependent Care Flexible Spending Account

### FSA

Flexible Spending Account

### HSA

Health Savings Account

### LTD

Long-Term Disability

### OTC

Over-the-Counter

### PPO

Preferred Provider Organization

### QHDHP

Qualified High Deductible Health Plan

### STD

Short-Term Disability



# Your Benefit Contacts

Coverage	Contact	Phone	Website/Email
<b>MOA Benefits Division</b>	Benefits Hotline	907-343-4422	<a href="mailto:benefits@anchorageak.gov">benefits@anchorageak.gov</a>
<b>Medical, Prescription, Vision &amp; Dental</b>	Premera Blue Cross Blue Shield of Alaska	800-508-4722	<a href="http://premera.com">premera.com</a>
<b>Virtual Care</b>	98point6	N/A	<a href="http://98point6.com">98point6.com</a>
<b>Local Health Care Centers</b>	Vera Whole Health	907-313-7550	<a href="http://patients.verawholehealth.com">patients.verawholehealth.com</a>
<b>Diabetes &amp; Hypertension Management</b>	Teladoc	800-835-2362	<a href="http://teladochealth.com/go/moa">teladochealth.com/go/moa</a>
<b>Chronic Pain Support</b>	Hinge Health	855-902-2777	<a href="http://hinge.health/moa-join">hinge.health/moa-join</a>
<b>Cancer Support</b>	Thyme Care	833-849-6300	<a href="http://thymecare.com">thymecare.com</a>
<b>Employee Assistance Program (EAP)</b>	ComPsych	844-221-3343	<a href="http://guidanceresources.com">guidanceresources.com</a> Web ID: MOAEAP
<b>Health Savings Account (HSA) &amp; Flexible Spending Account (FSA)</b>	Optum Financial with Premera Blue Cross Blue Shield of Alaska	800-941-6121	<a href="http://premera.com">premera.com</a>
<b>Life, AD&amp;D &amp; Disability</b>	Unum	800-421-0344	<a href="http://unum.com">unum.com</a>
<b>401(k) &amp; 457(b) Voluntary Retirement</b>	Empower Retirement	800-232-0859 or 907-276-1500	<a href="http://moaretire.com">moaretire.com</a>



## Legal Notices

Scan the QR code to view your Annual Legal Notices containing information about your enrollment and coverage rights. For a printed copy of your notices, contact the Benefits Division.

*This communication highlights some of your Municipality of Anchorage benefit plans. Your actual rights and benefits are governed by the official plan documents. If any discrepancy exists between this communication and the official plan documents, the plan documents will prevail. The Municipality of Anchorage reserves the right to change any benefit plan without notice. Benefits are not a guarantee of employment.*