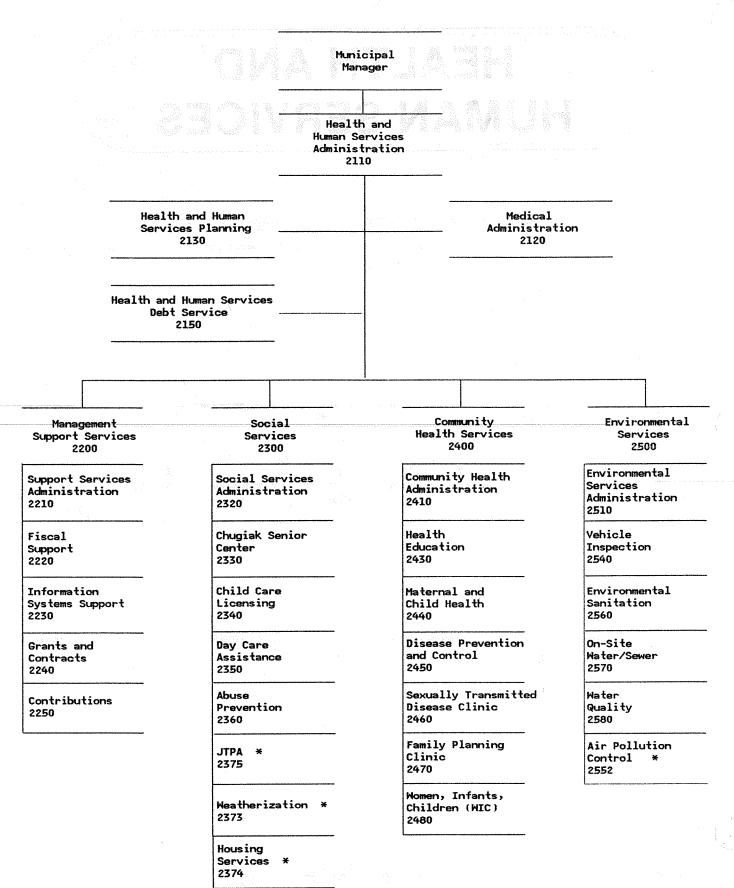
HEALTH AND HUMAN SERVICES

HEALTH AND HUMAN SERVICES



DEPARTMENT SUMMARY

DEPARTMENT

HEALTH AND HUMAN SERVICES

Mission

To enhance the quality of life for the people of Anchorage by promoting good physical and mental health, preventing illness and injury, protecting the environment and providing helping services to people in need. Additionally, to provide philosophical and professional leadership on health, welfare, and environmental matters for the community.

Major Programming Highlights

- Continue to provide high quality health and human service programs in a cost effective manner.
- Continue to conduct a comprehensive Air Quality Management Program, incorporating the air quality monitoring and Vehicle Inspection and maintenance functions.
- Continue environmental sanitation and food service inspection services. Coordinate these services with other code enforcement activities.
- Continue the delivery of quality child care services by public and private agencies through cooperation and funding from the State of Alaska.
- Enforce the wastewater code and continue investigation of on-site wastewater disposal system problems.
- Manage numerous federal and state grant-funded programs providing direct assistance to meet basic health and human service needs, including Day Care Assistance, Career Development and Training, and Home Weatherization.
- Implement the objectives in the Health and Human Services Plan, as resources allow.
- Continue to provide AIDS education to the citizens of Anchorage.
- Continue the coordination of municipal, state, federal and United Way funding to non-profit agencies through the Social Services Allocation Task Force process.
- Initiate private economic development projects utilizing the Job Training Partnership Act resources.
- Continue to provide community health nursing services for the prevention and control of communicable diseases.

Resources	1989	1990
Direct Costs	\$ 9,640,630	\$ 9,847,610
Program Revenues	\$ 2,110,950	\$ 2,131,780
Personne1	80FT 7PT	80FT 7PT
Grant Budget	\$14,373,937	\$15,356,140
Grant Personnel	66FT 9PT 2T	67FT 13PT 4T
	13 - 1	Assembly Revision 12/5/89

DEPARTMENT: HEALTH & HUMAN SERVICES

DEPARTMENT: MEALIN & NOMAN	SERVICES											
	FINANCIAL	. SUMMARY				PE	RSONNE	LS	AMMUS	RY		
DIVISION	1989 REVISED	1990 BUDGET		19	89 R	EVIS	ED			1990	BUD	GET
			l F	T P	T	T	TOTAL	ı	FT	PT	T	TOTAL
ADMINISTRATION	388,810	424,530	l	4	2		6	ı	4	2		6
MANAGEMENT SUPPORT SYCS	3,351,910	3,048,150	1	5			15	ı	15			15
SOCIAL SERVICES	653,670	745,090	1 1	1			11	ı	11			11
COMMUNITY HEALTH SVCS	1,247,180	1,297,410	1 2	1	5		26	I	20.	5		25
ENVIRONMENTAL SERVICES	2,091,420	2,259,560	2	9			29	I	30			30
			I					I				
OPERATING COST	7,732,990	7,774,740	1 8	0	7		87	ı	80	7		87
			=====	=====	====	====	=====	==:	====	=====	====	=====
ADD DEBT SERVICE	1,907,640	2,072,870	I									
			i									
DIRECT ORGANIZATION COST	9,640,630	9,847,610	1									
			I									
ADD INTRAGOVERNMENTAL	3,723,930	4,164,340	I									
CHARGES FROM OTHERS			i									
;			l									
TOTAL DEPARTMENT COST	13,364,560	14,011,950	I									
			1									
LESS INTRAGOVERNMENTAL	2,673,190	2,794,900	I									
CHARGES TO OTHERS			I									
	400 CHI 401 AND AND AND AND AND AND AND AND	cons note man man units spile spile state with shiple balan	I									
FUNCTION COST	10,691,370	11,217,050	I									
			l									
LESS PROGRAM REVENUES	2,110,950	2,131,780	1									
	AND AND AND COD AND THE THE AND AND AND		1									
NET PROGRAM COST	8,580,420	9,085,270	1									
			=====	====	====	===:		22:	=====	=====	====	======

1990 RESOURCES BY CATEGORY OF EXPENSE

	PERSONAL		OTHER	CAPITAL	TOTAL DIRECT
DIVISION	SERVICES	SUPPLIES	SERVICES	OUTLAY	COST
ADMINISTRATION	383,930	4,000	44,190		432,120
MANAGEMENT SUPPORT SVCS	796,580	54,970	2,214,820	130	3,066,500
SOCIAL SERVICES	605,820	7,250	142,190	230	755,490
COMMUNITY HEALTH SVCS	1,191,410	88,060	29,450	7,600	1,316,520
ENVIRONMENTAL SERVICES	1,706,390	18,350	567,320	2,970	2,295,030
DEPT. TOTAL WITHOUT DEBT SERVICE	4,684,130	172,630	2,997,970	10,930	7,865,660
LESS VACANCY FACTOR	90,920				90,920
ADD DEBT SERVICE					2,072,870
TOTAL DIRECT ORGANIZATION COST	4,593,210	172,630	2,997,970	10,930	9,847,610

RECONCILIATION FROM 1989 REVISED TO 1990 BUDGET

DEPARTMENT: HEALTH AND HUMAN SERVICES

	DIRECT COSTS	SITIONS PT T	
1989 REVISED BUDGET:	\$ 9,640,630	80FT	7PT
Amount Required to Continue Existing Programs in 1990:	202,150		
REDUCTIONS TO EXISTING PROGRAMS:			
DETOXAnchorage Senior CenterCommunity Service PatrolAbuse Prevention staff	(230,000) (46,500) (38,620) (30,000)	(1FT)	
EXPANSIONS IN EXISTING PROGRAMS:			
 Water Quality staff Child Care Licensing Grant Contribution * Stream Habitat Enhancement Stream Gauging, Orphan Drum Program 	64,890 60,000 15,000 . 20,000	1FT	
NEW PROGRAMS:			
- None			
MISCELLANEOUS INCREASES (DECREASES):			
Creek Clean-up funds - Spring Clean-upSupplies/equipment/other servicesDebt Service	8,000 16,830 165,230		
1990 BUDGET	\$ 9,847,610	80FT	7PT

^{*} See Service Level Analysis or Ranking Sheet for more detailed information.

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: ADMINISTRATION

PROGRAM: Administration

PURPOSE:

To provide policy direction and supervision for current programs while assessing, planning and enhancing our ability to meet the changing health and human service needs in the Anchorage area. Advise the Assembly and the Mayor about health issues.

1989 PERFORMANCES:

- Continue to identify and evaluate public health and human service needs.
- Develop programs and services to meet needs of public health.
- Improve water quality and on-site wastewater disposal systems.
- Provide policy direction and support to the Water Quality Council.
- Correlate air quality with air indices.
- Participate in hazardous waste disposal plan.
- Make clinic and field nursing operations effective.
- Implement automated enforcement of pumping of septic tanks required in Title 15.

1990 OBJECTIVES:

- To continue to identify and evaluate public health and human services needs.
- To develop programs and services to meet the needs of public health.
- To improve water quality and on-site wastewater disposal systems.
- To provide policy direction and support to the Water Quality Council.
- To correlate air quality with air indices.
 - To participate in hazardous waste disposal plan.
 - To make clinic and field nursing operations effective and meet the needs of the community.
 - To implement automated enforcement of pumping of septic tanks required in Title 15.
 - To continue to effectively administer the vehicle inspection and maintenance program.

RESOURCES:

PERSONNEL:	1988 FT 3	REVI PT 1	SED T 0	1989 FT 2	REVIS PT 1	SED T O	1990 FT 2	BUD PT 1	GET T O
PERSONAL SERVICES SUPPLIES OTHER SERVICES	\$		320 500 840	\$		920 100 290	\$		860 500 890
TOTAL DIRECT COST:	\$	299,	660	\$	213,	310	\$	226,	250
PERFORMANCE MEASURES: - Correspondence/ telephone/complaints		15,	500		15,	000		15,	000
- Commission/meetings - Special projects/ legislation			275 70		;	250 70			250 70
Medical standing ordersMedical consultations			30 450			30 100			30 100

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: H/HS DEBT SERVICE

PROGRAM: Debt Service

PURPOSE:

Payment of debt service on Animal Control Center and Water Quality bonds initially approved by the voters in 1985.

1989 PERFORMANCES:

- Continue debt service payments on Water Quality bonds approved by the voters in 1985.
- Continue debt service payments on Animal Control Center bonds approved by the voters in 1985.

1990 OBJECTIVES:

RESOURCES:

PERSONNEL:	1988 REVISED FT PT T 0 0 0	1989 REVISED FT PT T 0 0 0	1990 BUDGET FT PT T 0 0 0
DEBT SERVICE	1,294,270	1,907,640	2,072,870
TOTAL DIRECT COST:	\$ 1,294,270	\$ 1,907,640	\$ 2,072,870
PERFORMANCE MEASURES: - Bond issues administered	2	2	2

⁴⁷ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS:

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: ADMINISTRATION

PROGRAM: Health and Human Services Planning

PURPOSE:

Involve Health and Human Services Commission, DHHS and public in revising Anchorage Health and Human Svcs Plan as required by AMC 4.60.060, conduct annual plan conformance review of all Health and Human Svcss expenditures, and provide staff support to the Health and Human Services Commission.

1989 PERFORMANCES:

- Provide staff support to the Health and Human Services Commission and 5 subcommittees.
- Revise 2 of the 3 volumes (third volume revised in 1990) of the Anchorage Health and Human Services Plan (as required by AMC 4.60.060).

- Revise "The Description of Anchorage's Subsidized Health and Human Services System" including identifying levels of service.

- Assist HHS Commission in evaluating and making recommendations on HHS ordinances, programs, and policies and assess their conformance to Anchorage's Health and Human Services Plan.

- Implement citizen's participation program that involves the HHS Commission, DHHS, and the public in all objectives listed above.

- Assist HHS Commission in proposing appropriate state legislation (derived from Plan) for 1990 State Legislature.

1990 OBJECTIVES:

- Provide staff to support the Health and Human Services Commission and five subcommittees.
- Revise third volume of the Anchorage Health and Human Services Plan as required by AMC 4.60.060.
- Review "The Description of Anchorage's Subsidized Health and Human Services System."
 - Assist the HHS Commission in evaluating and making recommendations on HHS ordinances, programs and policies and assess their conformance to Anchorage's Health and Human Services Plan.
 - Implement citizens participation program that involves the HHS Commission DHHS and the public in all objectives listed above.
 - Assist HHS Commission in proposing appropriate state legislation (derived from the Plan) for the 1990 legislature.

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISIPROGRAM: Health and Human Services Planning DIVISION: ADMINISTRATION

RESOURCES:

PERSONNEL:	1988 FT 1	REVISI PT 2	ED T 0	1989 FT 2	REVI PT 1	SED T 0	1990 FT 2	BUDO PT 1	GET T 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$	222,53 3,50 18,25	00	\$	149, 3, 22,	500	\$	173,4 2,5 22,3	500
TOTAL DIRECT COST:	\$	244,36	50	\$	175,	500	\$	198,2	280
PERFORMANCE MEASURES: - Elements of comprehensive plan completed			0			1			2
 Citizens participating in policy development 		25	0			100		5	00
 Legislation/programs/ policies reviewed, evaluated 		7	0			50		1	.00
- Comprehensive Plan adopted by Assembly			1			0			1
- Public hearings/ meetings		1	4			5			15
Responses to Director's request completed			0			6			0
Responses to Division managers' request completed			0			4			0
- Policy papers for the Director		!	0			6			24

⁴⁷ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 16, 37

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: MANAGEMENT SUPPORT SVCS

PROGRAM: Administration

PURPOSE:

Provide management direction and policy guidance regarding the execution of division activities, including overseeing all centralized internal administrative support functions and serving as the department's principal ongoing administrative liaison w/other municipal departments and outside agencies.

1989 PERFORMANCES:

- Oversee the following centralized administrative support functions, including information services, non-profit agency contract administration and monitoring, and fiscal management.

- Develop a work station concept to improve reception and information and

referral services.

- Restructure fiscal management support activities to allow the exercise of more responsibility and authority at the division level.

- Improve the effectiveness and cost efficiency of common internal support

functions, including copier, mail courier, and office services.

- Assist the director's office in carrying out ongoing administrative liaison activities with other municipal departments and outside agencies.

- Administer municipal animal control contact.

1990 OBJECTIVES:

 Oversee the following centralized administrative support functions, including information services, non-profit agency contract administration and monitoring, fiscal management, personnel, and payroll for the department.

- Maintain the effectiveness and cost efficiency of common internal support functions, including copier, mail courier, office services, facility

maintenance, and MOA vehicle usage.

- Assist the director's office in carrying out ongoing administrative liaison activities with other municipal departments and outside agencies.

- Administer municipal animal control, supplemental transportation system,

and CSP contracts.

- Provide staff support to Animal Control Advisory Board, Animal Control Appeals Board, and the Social Services Allocation Task Force.

1990 PKUGKAM PLAN

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: MANAGEMENT SUPPORT SVCS

PROGRAM: Administration RESOURCES:

PERSONNEL:	1988 REVISED	1989 REVISED	1990 BUDGET
	FT PT T	FT PT T	FT PT T
	2 0 0	2 0 0	2 0 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES	\$ 120,540	\$ 120,220	\$ 118,500
	5,600	0	5,300
	850	0	1,000
TOTAL DIRECT COST:	\$ 126,990	\$ 120,220	\$ 124,800
PERFORMANCE MEASURES: - Personnel/payroll transactions - Meetings/interagency contacts - Telephone inquiries/ complaints answered - Policies and procedures processed - Correspondence prepared	9,280	10,250	12,320
	200	240	240
	1,000	1,800	2,200
	0	45	50
	350	1,125	1,400
 in office automation/ word processing Policies and procedures reviewed Animal Control refunds Petty cash transactions 	45	45	50
	0	1,000	1,400
	0	200	200

⁴⁷ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 14, 27

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: MANAGEMENT SUPPORT SVCS

PROGRAM: Fiscal Support

PURPOSE:

Provide centralized accounting, budgeting and other fiscal management support services to all grant and operating funded administrative and program functions.

1989 PERFORMANCES:

- Provide centralized document processing assistance and maintain in-house accounting records on all programs.
- Assist and/or prepare grant applications, financial reports and Assembly actions.
- Serve as the department's principal liaison with the Finance Department.
- Coordinate the preparation of quarterly budget reviews and the annual operating budget proposal.
- Evaluate and implement additional automated recordkeeping procedures, as in-house computer capabilities permit.
- Provide training to department personnel, regarding established financial management policies and procedures.
- Monitor total grant expenditures to maximize the utilization of all grant funds.

1990 OBJECTIVES:

- Provide centralized document processing and maintain in-house accounting records on all programs.
- Assist and/or prepare grant applications, financial reports and Assembly actions.
- Serve as the department's principal liaison with the Finance Department.
- Coordinate the preparation of quarterly budget reviews and the annual operating budget proposal.
- Evaluate and implement additional automated recordkeeping procedures, as in-house computer capabilities permit.
- Provide training to department personnel, regarding established financial management polices and procedures.
- Monitor total grant expenditures to maximize the utilization of all grant funds.

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: MANAGEMENT SUPPORT SVCS PROGRAM: Fiscal Support RESOURCES:

1	1988 FT	REVI PT	SED T	1989 FT	REVI PT	SED	1990 FT	BUDGET PT T
PERSONNEL:	3	2	Ó	3	Ó	ó	3	0 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$	3,	140 100 250 260	\$		590 100 050 280	\$	140,950 1,100 5,370 130
TOTAL DIRECT COST:	\$	160,	750	\$	165,	020	\$	147,550
PERFORMANCE MEASURES:								
 Total funds (millions) administered 			24			23		24
- Account ledgers maintained			70			65		69
- Billing documents processed		12,	500		12,	000		12,000
- Contract documents prepared/reviewed			70			20		23
- Assembly actions prepared			25			25		25
- Management reports prepared		:	120			100		100

⁴⁷ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 15, 20, 26

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: MANAGEMENT SUPPORT SVCS

PROGRAM: Information Services

PURPOSE:

To provide computer information systems, word processing, facility maintenance and computer training for department personnel.

1989 PERFORMANCES:

- Provide data entry and computer design, programming, and maintenance support for the department.

- Provide centralized administrative support services, including word processing, facility maintenance, mail courier, copy coordination, and physical property inventory.

- Maintain a department long-term information systems plan.

1990 OBJECTIVES:

- Provide data entry and computer design, programming, and maintenance support for the department.

- Provide centralized administrative support services, including word processing, facility maintenance, mail courier, copy coordination, and physical property inventory.

- Maintain department long-term information systems plan.

- Provide training to users on word processing and other software programs.

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: MANAGEMENT SUPPORT SVCS

PROGRAM: Information Services RESOURCES:

PERSONNEL:	1988 FT 9	REVI PT 0	SED T 0	1989 FT 8	REVI PT 0	SED T 0	1990 FT 8	BUDGET PT T 0 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$	364, 31, 192, 297,	150 430	\$	368, 41, 90,	820	\$	382,990 44,570 99,810 0
TOTAL DIRECT COST:	\$	885,8	320	\$	501,	320	\$	527,370
PERFORMANCE MEASURES: - Lines typed - Copies reproduced - Facility maintenance/ building requests processed	1	750,0 ,200,0		1,	550,(,200,(1,	350,000 200,000 475
Computer programs/ systems designed		•	5			2		2
 Computer applications maintained 			70			70		70
 Courier runs Personnel trained/word processing and office automation 			50 0			140 50		450 125
Programs writtenPersonnel trained/DBASE and Lotus			0			0 0		2 25
- Maintain personal computer, terminals & printers for users			60			85		120

⁴⁷ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 18, 30, 38, 41

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: MANAGEMENT SUPPORT SVCS

PROGRAM: Contracted Program Services

PURPOSE:

Support on-going contracted program services including the Community Services Patrol, the Animal Control Shelter, and the Supplemental Transportation System, and provide partial funding for continued maintenance and operation of the Anchorage Senior Center.

1989 PERFORMANCES:

- Contract for operation of the municipal animal control center.

- Contract for operation of a twelve month community service patrol and a six month DETOX program.

- Contract for operation of a supplemental transportation system serving the disabled community, as required under Section 504 of the 1973 Rehabilitation Act.

- Partially fund the continued operation and maintenance of the Anchorage Senior Center.
- Contract with a qualified hearing officer to litigate appeals brought before the Animal Control Advisory Board.
- Perform necessary support functions associated with the operation and maintenance of the municipal animal control center.

1990 OBJECTIVES:

- Contract for operation of the municipal animal control center.
- Contract for operation of the community service patrol program.
- Contract for operation of a supplemental transportation system serving the disabled community, as required under Section 504 of the 1973 Rehabilitation Act.
- Partially fund the continued operation and maintenance of the Anchorage Senior Center.
- Contract with a qualified hearing officer to litigate appeals brought before the Animal Control Advisory Board.
- Monitor contractor performance of support functions associated with the operation and maintenance of the animal control center.

DEPARTMENT: HEALTH & HUMAN SERVICES PROGRAM: Contracted Program Services DIVISION: MANAGEMENT SUPPORT SVCS

RESOURCES:

PERSONNEL:	1988 REVISED FT PT T 0 0 0	1989 REVISED FT PT T 0 0 0	1990 BUDGET FT PT T 0 0 0
OTHER SERVICES	2,431,440	2,093,620	1,785,790
TOTAL DIRECT COST:	\$ 2,431,440	\$ 2,093,620	\$ 1,785,790
PROGRAM REVENUES:	\$ 210,000	\$ 172,000	\$ 246,000
PERFORMANCE MEASURES: - Total user visits (Senior Center)	85,000	67,000	60,000
- Volunteer hours worked (Senior Center)	33,500	30,000	27,000
- Meetings amd special events/programs spon- sored (Senior Center)	550	450	400
- Health and support service clients (Senior Center)	3,500	2,000	1,800
 Calls dispatched (CSP) Individuals transported (CSP) 	13,800 9,100	13,800 9,000	13,800 9,500
- DETOX admissions (CSP) - Sleep off admissions (CSP)	2,200 0	2,800 0	0 8,500
- Total passenger rides (STS)	54,000	58,000	62,000
- Animals released by owners	3,700	2,400	3,200
- Animals adopted - Animals claimed - Requests for Service	2,100 2,600 24,000	1,000 800 9,000	1,500 1,500 13,000

⁴⁷ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 36, 39, 43, 45, 46

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: MANAGEMENT SUPPORT SVCS

PROGRAM: Grants/Contracts

PURPOSE:

To insure that various health and human services needed by the Anchorage community are provided through well-chosen and well-administered profit and non-profit agencies.

1989 PERFORMANCES:

- Provide staff support to the Social Services Task Force, Animal Control Advisory Board, and the Animal Control Appeals Board.

- Negotiate and prepare 50 grants or contracts.

- Provide technical assistance and training to 60 health and human services agencies in Anchorage.

- Administer and monitor \$2.35 million of Social Services Block Grant funds, \$2.09 million of municipal funds and \$233,550 of Community Development Block Grant funds through subgrants with local non-profit health and human services agencies.

- Operate a computerized eligibility determination system for transportation for the disabled.

- Provide fiscal accountability for municipal fees, refunds, and cash management policies and procedures at the Animal Control Center.

- Computerize the fiscal and performance monitoring of grants and contracts.

1990 OBJECTIVES:

- Provide staff support to the Social Services Task Force, Animal Control Advisory Board, and the Animal Control Appeals Board.

- Negotiate and prepare 51 grants or contracts.

- Provide technical assistance and training to 55 health and human services agencies in Anchorage.

- Administer and monitor \$2.35 million of Social Services Block Grant funds, \$2.1 million of municipal funds, and \$232,350 of Community Development Block Grant funds through subgrants with local non-profit health and human services agencies.

- Operate a computerized eligibility determination system for transportation for the disabled.

- Provide fiscal accountability for municipal fees, refunds, and cash management policies and procedures at the Animal Control Center.

- Computerize the fiscal and performance monitoring of grants and contracts.

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: MANAGEMENT SUPPORT SVCS PROGRAM: Grants/Contracts RESOURCES:

PERSONNEL:	1988 FT 2	REVIS PT 1	SED T 0	1989 FT 2	REVI PT 1	SED T 0	199 0 FT 2	BUDGET PT T 0 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES	\$		150 500 140	\$		780 000 950	\$	135,790 4,000 7,850
TOTAL DIRECT COST:	\$	170,0	90	\$	156,	730	\$	147,640
PERFORMANCE MEASURES: - Training hours provided - Support hours to boards and commissions - Grants/contracts monitored - Grant/contract			550 800 51			500 900 50		450 900 51
documents prepared			51			50		51
Bus passes issuedBilling documents processed		2,0	00			200 000		240 0
Fiscal transactions reviewed			60			0		0

⁴⁷ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS:

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: MANAGEMENT SUPPORT SVCS

PROGRAM: Grant Contributions

PURPOSE:

Provide municipal contributions, as required, to insure continued operation of the following grant funded programs: Home Weatherization and Social Service Block Grant.

1989 PERFORMANCES:

- Provide municipal contribution to cover costs not allowed within the administrative limitations imposed by the State of Alaska on grant funds made available for operation of the Home Weatherization program.

1990 OBJECTIVES:

- Provide for anticipated municipal contribution requirements associated with receipt of state funded FY 90 Social Services Block Grant.
- Provide municipal contribution to cover costs not allowed within the administrative limitations imposed by the State of Alaska on grant funds made available for operation of the Home Weatherization program.
- Provide municipal contribution to support grant funds made available through the Federal Community Development Block Grant (CDBG).

RESOURCES:

	1988 REVISED FT PT T	1989 REVISED FT PT T	1990 BUDGET		
PERSONNEL:	0 0 0	0 0 0	0 0 0		
OTHER SERVICES	444,000	315,000	315,000		
TOTAL DIRECT COST:	\$ 444,000	\$ 315,000	\$ 315,000		
PERFORMANCE MEASURES: - Grant funds awarded	276,200	232,350	232,350		
(CDBG) - Grant funds awarded	850,000	850,000	1,700,000		
(WX) - Grant funds awarded	3,000,000	2,843,900	3,000,000		
(SS Block Grant) - Nutrition classes held	500	525	525		
(WIC) - Counseling Sessions	200	300	300		
(WIC) - Homes weatherized	600	600	600		
 Number of Agencies awarded SS Block Grant funds 	40	42	45		

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DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: COMMUNITY HEALTH SVCS PROGRAM: Health Administration and Fee Collection

PURPOSE:

To provide supervision and direction for division, including expertise in grant writing, budget development, financial monitoring and clerical support for centralized fee collection and contributions.

1989 PERFORMANCES:

- Operate all programs within the division in a cost effective manner.
- Supervise program managers and other division staff.
- Analyze monthly and quarterly reports; coordinate grant applications; monitor contracts, revenues and expenditures.
- Provide central clerical support for fee collection, scheduling and reception activities.
- Plan, organize and coordinate division activities according to identified needs in the community.

1990 OBJECTIVES:

- Operate all programs within the division in a cost effective manner.
- Supervise program managers and other division staff.
- Analyze monthly and quarterly reports; coordinate grant applications; monitor contracts, revenues and expenditures.
- Provide central clerical support for fee collection, scheduling and reception activities.
- Plan, organize and coordinate division activities according to identified needs in the community.

RESOURCES:

PERSONNEL:	1988 FT 4	REVI: PT 0	SED T O	1989 FT 3	REVI PT 0	SED T 0	1990 FT 3	BUD PT 0	GET T 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES	\$		990 500 100	\$		460 500 100	\$		480 500 100
TOTAL DIRECT COST:	\$	181,	590	\$	154,	060	\$	161,	080
PERFORMANCE MEASURES: - Programs directed - Grant applications submitted			6 6			6 5			6 5

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: COMMUNITY HEALTH SVCS

PROGRAM: Health Education

PURPOSE:

To enhance individual and community knowledge of behavioral, physical and environmental health by promoting health, preventing illness, encouraging appropriate use of available services, and facilitating awareness of Health and Human Services issues

1989 PERFORMANCES:

- Respond to critical health education needs in the community.

- Provide health and environmental education through television, radio, newspapers, community presentations, training of trainers, and public health displays.
- Plan/develop classes and/or materials for staff and consumers of DHHS and other municipal departments, as requested.
- Continue lactation classes.

- Continue preconceptional health promotion program.

- Coordinate the AIDS task force and promote AIDS education through coordination and training in both the community and schools.
- Develop and coordinate with other agencies drug/alcohol prevention and education programs for children under 12 years old and parents.
- Incorporate skills for building self-esteem in all programs for children.
- Develop and implement an injury prevention program.
- Develop and implement classes aimed at reducing cancer and cardiovascular diseases.

1990 OBJECTIVES:

- Respond to critical health education needs in the community.
- Provide health and environmental education through television, radio, newspapers, community presentations, training of trainers, and public health displays and DHHS open house.
 - Plan/develop classes and/or materials for staff and consumers of DHHS and other municipal departments, as requested.
 - Continue preconceptional health promotion program.
 - Coordinate the AIDS task force and promote AIDS education through coordination and training in both the community and schools.
 - Participate with other agencies in drug and alcohol prevention and education programs for children under 12 years and parents.
 - Continue work in injury prevention programs.
 - Develop and implement classes aimed at reducing cancer and cardiovascular disease
 - Develop and coordinate with other agencies and community organizations a prevention and education program to reduce teen pregnancy.

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: COMMUNITY HEALTH SVCS PROGRAM: Health Education

RESOURCES:

RESO	PERSONNEL:	198 FT 1	38 REV PT 4	ISED T 0	1989 FT 2	REVI PT 4	ISED T 0	1990 FT 2	BUDGET PT T 4 0
	PERSONAL SERVIC SUPPLIES OTHER SERVICES	ES \$	2	,580 ,600 ,850	\$	2	,400 ,600 ,900	\$	213,610 3,100 2,400
	TOTAL DIRECT COST:	\$	140	,030	\$	219,	900	\$	219,110
	PROGRAM REVENUES:	\$	2	,000	\$	1,	,200	\$	0
	ORMANCE MEASURES: Community and in- service presentations Radio and TV			84 61			75 52		75
	appearances, newspape articles	r		9.1			52		52
	Health classes taught Public health display presented	s		65 30			55 24		55 24
-	Grants programs administered			4			2		2

⁴⁷ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS:

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: COMMUNITY HEALTH SVCS

PROGRAM: Family Planning

PURPOSE:

To promote the health of women and children through the provision of family planning services. To provide low income and teen women the opportunity to plan the timing and spacing of their children.

1989 PERFORMANCES:

- Provide pregnancy detection/counseling to improve pregnancy outcomes.
- Conduct laboratory tests to determine evidence of sickle cell anemia, rubella, anemia, diabetes, hypertension, and HIV testing.
- Conduct physical exams to assess normal physical health and appropriateness for birth control methods.
- Educate and counsel participants about sexuality, nutrition, all birth control methods and good health habits.
- Schedule additional clinic hours to add clients who have no other source of service.
- Expand community education to reach the appropriate target population.
- Offer public speakers in the schools to provide information about human sexuality to prevent unwanted teen pregnancies and AIDS information.
- Screen and treat family planning clients for sexually transmitted diseases including chlamydia and HIV testing.
- Provide outreach and family planning services for high risk teens, i.e., runaway, castaway and homeless youth through a Troubled Teen Project.

1990 OBJECTIVES:

- Provide pregnancy detection/counseling to improve pregnancy outcomes.
- Conduct laboratory tests to determine evidence of sickle cell anemia, rubella, anemia, diabetes, hypertension and HIV testing.
- Educate and counsel participants about sexuality, nutrition, all birth control methods and good health habits.
- Schedule additional clinic hours to add clients who have no other source of service.
- Expand community education to reach the appropriate target population.
- Offer public speakers in the schools to provide information about human sexuality to prevent unwanted teen pregnancies and AIDS information.
- Screen and treat family planning clients for sexually transmitted diseases including chlamydia and HIV testing.
- Provide outreach and family planning services for high risk teens, i.e., runaway, castaway and homeless youth through a Troubled Teen Project.
- Provide natural family planning for infertility and birth control.

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: COMMUNITY HEALTH SVCS

PROGRAM: Family Planning

RESOURCES:

PERSONNEL:	1988 FT 2	REVI PT 3	SED T 0	•	1989 FT 4	REV PT 1	ISED T 0	199 0 FT 4	BUD PT 1	GET T 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES	\$,840 ,450 ,710		\$	31	,840 ,870 ,250	\$		890 500 750
TOTAL DIRECT COST:	\$	284,	,000		\$	296	,960	\$	328,	140
PROGRAM REVENUES:	\$	85,	000		\$	55	,000	\$	55,	000
PERFORMANCE MEASURES: - Total number clients - Low income women (client sub-category)			000 000				,000 ,000			000 000
- Teen women (client sub- category)		3,	000			3,	,000		3,	000
- Total number of office visits		10,	000			11,	,000		11,	000

⁴⁷ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS:

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: COMMUNITY HEALTH SVCS

PROGRAM: Sexually Transmitted Diseases (STD)

PURPOSE:

Provide private and confidential treatment of sexually transmitted diseases, and prevention activities to reduce incidence and complications of STD.

1989 PERFORMANCES:

- Provide physical assessment, laboratory tests and treatment of sexually transmitted diseases.
- Interview clients who have gonorrhea or syphilis, trace and treat the contacts, and encourage follow-up visit for recheck.
- Increase contact follow-up in other sexually transmitted diseases which have potential serious long term health consequences.
- Continue surveillance of gonorrhea in the community; provide education in schools, jails, and other community agencies; provide information to radio, TV programs and newspapers.
- Participate in health fairs, school activities & other community events.
- Provide training to health professionals.
- Provide surveillance and treatment of Chlamydia in the community.
- Provide screening and pre- and post-test counseling for the HIV (AIDS) virus antibodies.
- Provide education on prevention of HIV transmission to schools and community groups.

1990 OBJECTIVES:

- Provide physical assessment, laboratory tests and treatment of sexually transmitted disease.
- Interview clients who have gonorrhea or syphilis, trace and treat the contacts, and encourage follow-up visit for recheck.
- Increase contact follow-up in other sexually transmitted diseases which have potential serious long term health consequences.
- Continue surveillance of gonorrhea in the community; provide education in schools, jails, and other community agencies; provide information to radio, TV programs and newspapers.
- Participate in health fairs, school activities & other community events.
- Provide training to health professionals.
- Provide surveillance, treatment and contact follow-up of chlamydia.
- Provide screening and pre- and post-test counseling for the HIV (AIDS) virus atibodies.
- Provide education on prevention of HIV transmission to schools and community groups.

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: COMMUNITY HEALTH SVCS PROGRAM: Sexually Transmitted Diseases (STD)

RESOURCES:

PERSONNEL:	1988 FT 2	REVI PT 2	SED T O	1989 FT 6	REVI PT 0	SED T 0	1990 FT 6	BUD PT 0	GET T O
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$			\$	261, 17, 3,		\$		
TOTAL DIRECT COST:	\$	165,	520	\$	283,	630	\$	311,	100
PROGRAM REVENUES:	\$	66,	110	\$	45,	000	\$	22,	500
PERFORMANCE MEASURES: - People diagnosed and treated - Gonorrhea and syphilis contacts (client subcategory)		·	350 500		•	500 500		-	000 300
- Chlamydia contacts (client sub-category)		,	250		;	250			300
Education to public,number of encounters			50			36			50
- Education: schools and agencies; # people		2,	000		2,0	000		6,0	000
- AIDS presentations - People screened and counseled			0		1,0	75 000			00 900

⁴⁷ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS:

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: COMMUNITY HEALTH SVCS

PROGRAM: Disease Prevention and Control

PURPOSE:

Provide investigation and follow-up of communicable disease outbreaks. Provide clinic services for immunizations, communicable disease screening, tuberculosis control and international travel. Provide home visits to chronically ill clients. Provide education on disease prevention.

1989 PERFORMANCES:

- Provide investigation and follow-up of communicable disease outbreaks such as food borne diseases, meningitis, and pertussis.
- Provide clinics for immunizing international travelers against potential risk of communicable disease.
- Provide clinic services for immunizations and tuberculosis control.
- Provide supervisory support to the programs funded through the Community Health Services Grant.
- Provide screening, counseling and education for prevention of AIDS (Acquired Immune Deficiency Syndrome).

1990 OBJECTIVES:

- Provide investigation and follow-up of communicable disease outbreaks such as food borne diseases, meningitis and hepatitis.
- Provide clinic services for immunizations, communicable disease screening and tuberculosis control.
- Provide clinics for immunizing international travelers against potential risk of communicable disease.
- Provide screening, counseling and education for prevention of AIDS (Acquired Immune Deficiency Syndrome)

RESOURCES:

PERSONNEL:	1988 FT 1	REVISED PT T 2 0	1989 FT 3	REVISED PT T 0 0	1990 FT 2	BUDGET PT T 0 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$	161,760 7,400 2,150 0	\$	103,700 7,700 1,650 0	\$	78,830 8,800 1,200 2,000
TOTAL DIRECT COST:	\$	171,310	\$	113,050	\$	90,830
PROGRAM REVENUES:	\$	57,300	\$	32,750	\$	35,000
PERFORMANCE MEASURES: - Clinic and TB visits - Disease investigations - Grants prepared		11,600 160 1		10,000 160 1		11,000 160 0

⁴⁷ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 2

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: COMMUNITY HEALTH SVCS

PROGRAM: Maternal Child Health

PURPOSE:

Promote healthy mothers, children and families by providing home visits, health teaching, and health assessment. Provide a satellite office for services in Eagle River and Chugiak.

1989 PERFORMANCES:

- Provide immunizations, health evaluation, intervention and education at neighborhood locations for children of families identified as potentially high risk for child abuse, poor parenting skills, poor nutrition or other medical or social problems.

- Provide home visits for health evaluation, intervention, education and referrals to mothers and children in high risk groups, e.g.; high risk pregnancy, handicapped children, child abuse, preterm infants, and infants of substance abusing mothers.

- Provide a satellite office for nursing and clinic services in Eagle River

and Chugiak.

- Provide training to health professionals regarding child injury prevention.

1990 OBJECTIVES:

- Provide immunizations, health evaluation, intervention and education at neighborhood locations forchildren of families identified as potentially high risk for child abuse, poor parenting skills, poor nutrition or other medical or social problems.

- Provide home visits for health evaluation, intervention, education and referrals to mothers and children in high risk groups, e.g. high risk pregnancy, handicapped children, child abuse, preterm infants and

infants of substance abusing mothers.

- Provide a satellite office for nursing and clinic services in Eagle River

- Provide training to health professions regarding parenting of perterm infants

- Coordinate community effort to reduce number of teen pregnancies

RESOURCES:

		REVI:	SED	1989		SED	1990	BUD	GET
PERSONNEL:	FŢ	PT	T	FT	PT	Ţ	FŢ	PT	Ţ
PERSONNEL:	Ţ	2	0	2	0	0	2	0	0
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$	118,8 5,2 4,7	200	\$		230 200 050 0	\$	1,	630 200 900 800
TOTAL DIRECT COST:	\$	128,7	10	\$	117,	480	- \$	118,	530
PERFORMANCE MEASURES: - Home visits - Well child clinic visits		2,2 1,3				800 100			800 100

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: COMMUNITY HEALTH SVCS

PROGRAM: Women, Infants and Children (WIC)

PURPOSE:

Provide nutrition education and nutritious foods to low income pregnant and breastfeeding women, infants and children under 5 years of age meeting nutritional risk guidelines.

1989 PERFORMANCES:

- Provide supervisory support to the program funded through the WIC grant.
- Provide screening for eligibility for the WIC program, i.e. nutritional risk as mandated by federal guidelines.
- Conduct nutrition education classes specific to client's individual needs.
- Issue vouchers for specifid WIC foods.
- Monitor and train food vendors participating with the WIC program.
- Provide WIC services at 3 satellite locations weekly.
- Provide referral to appropriate health agencies.

1990 OBJECTIVES:

- Provide supervisory support to the program funded through the WIC grant.
- Provide screening for eligibility for the WIC program, i.e. nutritional risk as mandated by federal guidelines.
- Conduct nutrition education classes specific to client's individual needs.
- Issue vouchers for specified WIC foods.
- Monitor and train food vendors participating with the WIC program.
- Provide WIC services at 3 satellite locations weekly.
- Provide referral to appropriate health agencies.
- Ensure that the program is in compliance with federal WIC regulations.

RESOURCES:

	1988 REVISED		1989 REVISED			1990	BUDGET		
	FT	PT	T	FT	PT	T	FT	PT	T
PERSONNEL:	0	0	0	1	0	0	1	0	0
PERSONAL SERVICES	\$		0	\$	62,	100	\$	68,	620
TOTAL DIRECT COST:	\$		0	\$	62,	100	\$	68,	620
PERFORMANCE MEASURES: - Clinic visits - Vouchers issued - Class attendance			0 0 0		26,0 22,5 6,8	500		22,	000 500 800

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: SOCIAL SERVICES

PROGRAM: Social Services Administration

PURPOSE:

To provide division administration and supervision.

1989 PERFORMANCES:

 Provide supervision, program development, leadership, and coordination for four grant funded programs and four programs supported by municipal operating funds.

- Provide administrative and clerical support for eight division programs.

- Provide technical support to Women's Commission, Senior Citizens Advisory Commission, Anchorage Senior Center Board of Directors.

1990 OBJECTIVES:

 Provide supervision, program development, leadership and coordination for five grants programs and four municipal operating budget supported programs.

- Provide technical support to the Senior Citizens Advisory Commission, the Anchorage Senior Center Board of Directors as Municipal Liason, Chugiak Senior Center Board of Directors and the Private Industry Council.

- Assist in the development of resident managed programs with the Alaska State Housing Authority public housing projects.

- Assist in the development and implementation of the State plan for the Family Support Act known as Welfare Reform.

- Administer the contract for the provision of interpreters for the hearing impaired community through sign language interpreters.

RESOURCES:

PERSONNEL:	1988 FT 2	REVISE PT 0	T O	1989 FT 2	REV: PT 0	ISED T 0	1990 FT 2	BUD PT 0	GET T 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES	\$	90,39 56 8,70	0	\$,870 500 ,920	\$		110 500 760
TOTAL DIRECT COST:	\$	99,65	0	\$	131,	290	\$	133,	370
PERFORMANCE MEASURES: - Social service programs administered			9			8			8
Commissions supported			2			4			4

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: SOCIAL SERVICES

PROGRAM: Child/Adult Care

PURPOSE:

Protect the health and safety of children in child care centers and adults in quasi-institutional facilities.

1989 PERFORMANCES:

- Assumed child care center licensing from the Alaska Department of Health and Social Services.
- Rewrote Anchorage Child Care Center regulations.
- Inspected, issued permits/licenses and investigated complaints for more than 120 child care facilities and 9 adult care facilities.
- Improved the coordination of fire, building safety, food service, and sanitation reviews for child and adult programs.
- Provided technical assistance and support to child and adult care facilities.

1990 OBJECTIVES:

- Adopt new child care center regulations and establish new monitoring procedures.
- Inspect all child/adult care facilities an average of 3 times a year.
- Coordinate fire, building safety, food service, and sanitation for child and adult care facilities.
- Provide training and technical assistance to at least 25% of facilities under license.

RESOURCES:

	1988 FT	REVI PT	SED	1989 FT	REVI:	SED T	1990 BUDGET FT PT T		
PERSONNEL:	1	3	Ö	2	Ö	Ò	2	Ö	Ö
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$,150 ,000 ,254 0	\$	4,	120 500 660 130	\$	65,	490 050 430 230
TOTAL DIRECT COST:	\$	193,	,404	\$	128,	410	\$	194,	200
PROGRAM REVENUES:	\$	26,	,000	\$	26,	000	\$	26,	000
PERFORMANCE MEASURES: - Facility permits/ licenses issued			120			112			120
 Child/adult care inspections/TA 			398			400			523
- Tracks & updates agency approvals for permit issuance			450			420			450
- Develop computerbased permit/ license data			200			200			200
- Complaint cases			79			85			85

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: SOCIAL SERVICES

PROGRAM: Day Care Assistance

PURPOSE:

Manage a state funded program providing child care assistance for low to moderate income families who are working or in training.

1989 PERFORMANCES:

- Perform 6,000 eligibility interviews and assessments.

- Provide state funded financial assistance to 1,450 families and 2,150 children eligible for child care assistance funds.

- Maintain information and referral services for 100 individuals per month.

- Conduct 17 provider billing workshops to provide technical assistance to providers regarding proper billing procedures and guidelines.
- Initiate monthly payments to 200 child care providers.
- Provide satellite office service.
- Verify 10,400 authorizations.

1990 OBJECTIVES:

- Perform 6,000 eligibility interviews and assessments.

- Provide State funded financial assistance to 1,500 families and 2,200 children eligible for child care assistance funds.

- Maintain information and referral services for 100 individuals per month.

 Conduct 12 provider billing workshops to provide technical assistance to providers regarding proper billing procedures and guidelines.

- Initiate monthly payments to 200 child care providers.

- RESOURCES:

PERSONNEL:	1988 FT 3	REVIS PT 0	SED T O	1989 FT 3	REVI PT 0	SED T 0	1990 FT 3	BUD PT 0	GET T 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES	\$	133,9 2,0 1,9		\$		450 700 000	\$	•	190 700 000
TOTAL DIRECT COST:	\$	137,8	370	\$	141,	150	\$	143,	890
PERFORMANCE MEASURES: - Families served - Children served - Applicants interviewed - Information and referral contacts		1,4 2,1 6,0 1,2	.00 .00		2, 6,	700 400 480 200		2,2 6,0	500 200 200 200 200
 Provider payments processed monthly 			0		i	200		2	200
 Payment to providers per contract days 			0			15			15
 Provider training sessions 			0			12			12
Satellite officesAuthorizations verified			0 0			0 0			0 0

⁴⁷ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 22, 23

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: SOCIAL SERVICES

PROGRAM: Abuse Prevention

PURPOSE:

To reduce levels of abuse and domestic violence in the Anchorage area.

1989 PERFORMANCES:

- Serve as a central coordination office for systematic change in the delivery of services and prevention effort in family violence, substance abuse, and emergency mental health services.

- Maintain a coordinated case management system for child abuse and neglect

- Assist in the coordination and planning of the Institute on Family Violence, Annual School on Addiction, Annual School on Mental Health, Prevention Symposium on Substance Abuse, Prevention Conference on Child Abuse, End Violence Against Women & Children media events & Family Day.
- Maintain a reference library on domestic violence, child abuse and neglect, sexual assault, substance abuse, elder abuse, and mental health.

- Provide client advocacy and emergency assistance.

- Provide specialized training to professionals on family violence,

substance abuse, and emergency services issues.

- Serve as staff for the Special Committee on Domestic Violence, Elder Abuse Task Force, Child Advovacy Network, Substance Abuse Prevention Task Force, and the Interfaith Clearinghouse (for Emergency Services).

1990 OBJECTIVES:

 Serve as a central coordination office for systematic change in the delivery of services and prevention effort in interpersonal violence, substance abuse, and emergency housing services.

- Maintain a coordinated case management system for child abuse and neglect

- Assist in the coordination and planning of the Institute on Family Violence, Annual School on Addiction, Annual School on Mental Health, Prevention Symposium on Substance Abuse, Prevention Conference on Child Abuse, End Violence Against Women & Children media events, Family Day, & the National Victims Rights Week.
- Maintain a reference library on domestic violence, child abuse and neglect. sexual assualt, substance abuse, elder abuse, and mental health.
- Provide client advocacy and emergency assistance, information & referral.
- Provide specialized training to professionals on interpersonal violence, substance abuse, and emergency housing services.
- Provide staff assistance to the Domestic Violence Committee, Elder Abuse Task Force, Child Advocacy Network, Substance Abuse Network and 4 others.

1990 PKUGRAM PLAN

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: SOCIAL SERVICES PROGRAM: Abuse Prevention RESOURCES:

PERSONNEL:	1988 FT 1	REVIS PT 2	SED T O	1989 FT 3	REVI PT 0	SED T 0	1990 FT 3	BUDGET PT T 0 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES	\$	144,7 2,0 38,2	100	\$	136, 1, 59,	100	\$	150,780 2,000 62,000
TOTAL DIRECT COST:	\$	184,9	76	\$	197,	510	\$	214,780
PERFORMANCE MEASURES: - Training manuals/films produced			1			4		3
- Coordinate training conferences			3			5		3
 Events provided during EVAWC & Child Abuse Month 			30			40		40
 Client consultation hours provided 		1,0	00		3,0	20		2,520
- Maintain data/resource files		1,8	00		1,9	20		1,980
- Committees provided staff assistance			2			7		6
- Fill resource information requests		5	60		ç	56		676
- Training manuals/films developed			10			3		2
- Training manuals typed and prepared			1			0		5
- Maintain confidential client files/enter computer based data		5	00		1,0	00		1,500
- Maintain resource library		8,0	00		8,0	00		10,000

⁴⁷ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 9, 10, 24

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: ENVIRONMENTAL SERVICES

PROGRAM: Environmental Services Administration

PURPOSE:

Manage the Environmental Services Division; provide staff supervision, administrative support, clerical support, cashiering and customer services.

1989 PERFORMANCES:

- Update older computer programs, including the citizen complaint system.
- Maintain prompt response to counter and phone customers.
- Expand staff access to department computer system so all program secretaries and supervisors can be on the network.
- Complete training of all clerical staff in use of department-wide word processing and office automation.
- Maintain an acceptable response time to nuisance, foodborne illness, and other citizen complaints.
- Maintain adequate staff expertise for prompt and effective response to health emergencies, including contaminated wells and failing septic systems.
- Secure long-term and non-tax revenue to support the Water Quality and On-Site Sewer and Water programs.
- Implement a lower cost I & M referee facility contract.
- Revise the Anchorage Air Quality Plan (SIP) for CO and PM10.
- Maintain standards and procedures for all Environmental Services programs

1990 OBJECTIVES:

- Maintain an acceptable response time to foodborne illness, nuisance, housing and other citizen complaints.
- Maintain adequate staff expertise for prompt and effective response to emergencies, including contaminated wells, failing septic systems and spills into waterways.
- Complete and implement revisions to the Anchorage Air Quality Plan (SIP) with respect to carbon monoxide and particulate matter control.
- Promptly respond to and serve callers and counter customers.
- Seek grants to supplement insufficient local funding for water quality monitoring, on-site system evaluation and environmental sanitation.
- Expand staff access to the department computer system; put all clerical and supervisory staff on the network. Provide adequate computer hardware and analytical tools to technical staff.
- Seek the transfer of the ESAN data application and the complaint system from the old Wang 2200 computer to new hardware.
- Support an earlier spring, as well as a fall, community clean-up day.

TAAO LKOGKAW LLAN

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: ENVIRONMENTAL SERVICES PROGRAM: Environmental Services Administration RESOURCES:

KESO	PERSONNEL:	1988 FT 5	REVIS PT 0	SED T O	1989 FT 5	REVIS PT 0	SED T 0	1990 FT 5	BUD PT 0	GET T 0
	PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$	253,0 1,1 3,3	00	\$	10,6	100	\$		500 900 990 0
**	TOTAL DIRECT COST:	\$	257,5	30	\$	272,1	190	\$	283,	390
i	PROGRAM REVENUES:	\$		0	\$		0	\$	7,8	300
	ORMANCE MEASURES: Ordinance and regulation revisions proposed			1			3			6
-	Customer phone and counter contacts		50,0	00		40,0	00		35,0	000
-	Advisory meetings and consultation per month			30			30			30
-	Correspondence prepared per month, incl. comp-laint response letters			30			80			80
-	Maximum number of cashiering correction notices from Treasury			5			5			3
	Contracts processed Clean Streams Partnership projects approved		;	30 0			25 25			25 25

⁴⁷ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 29, 35

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: ENVIRONMENTAL SERVICES

PROGRAM: Environmental Sanitation

PURPOSE:

Inspect food facilities (e.g., restaurants, groceries) swimming pools and spas, and other public facilities on a scheduled and complaint-responsive basis to prevent and stop health threats from contaminated food and/or facilities. Investigate housing, nuisance and noise complaints.

1989 PERFORMANCES:

- Inspect ninety percent of all food service and handling establishments at least two times during the year.

- Distribute information to help restaurant owners and food facility employees understand the food service code and sanitation requirements.

- Maintain standardization of all sanitarians to Federal FDA standards of food facility inspection.

- Update public facility code and regulations, especially those relating to rental housing health and safety requirements.

- Maintain prompt response to foodborne illness, attractive nuisance and other complaints involving a potential or actual threat to public health or safety.

- Maintain first-quarter collection of most annual permit fees.

1990 OBJECTIVES:

- Inspect 90% of all food service establishments at least twice.
- Maintain standardization of staff sanitarians to FDA standards.
- Review and update the housing code.
- Maintain prompt response to foodborne illness, attractive nuisance and other complaints involving potential or actual threats to public health or safety.
- Request approval of a code amendment requiring that all food service workers be tested and certified. If this is approved, initiate program and test each month 5% of the estimated 7,000 local food service workers.
- Seek grant funding to establish a food micro-biology lab.
- Initiate a three-year micro-biology study of local food and food facility practices.

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: ENVIRONMENTAL SERVICES

PROGRAM: Environmental Sanitation RESOURCES:

	PERSON	NNEL:	1988 FT 2	REVI: PT 9	SED T 0	1989 FT 10	REVI PT 0	SED T 0	1990 FT 10	BUD PT 0	GET T 0
,		PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$	544,2 4,0 15,7 3,1	000 '00	\$	6,	270 000 100 170	\$	7,	090 000 000 240
	TOTAL	DIRECT COST:	\$	567,0	90	\$	539,	540	\$	558,	330
	PROGRA	M REVENUES:	\$	300,0	00	\$	350,	000	\$	350,	000
***	Public inspec Public noise,	facility, food, and nuisance		2,9 1,2			•	500 200		·	500 000
-	Plans	ints received approved ints worked and		1	15 0			115 200			115 700

⁴⁷ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 4, 33

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: ENVIRONMENTAL SERVICES

PROGRAM: Water Quality

PURPOSE:

Protect surface and groundwater quality by enforcing existing codes. Investigate and eliminate sources of pollution. Develop a surface and groundwater data base for use in determining, analyzing and evaluating trends and impacts.

1989 PERFORMANCES:

- Investigate complaints and pollution sources.

- Conduct municipal-wide surface and groundwater quality monitoring.
- Oversee administration of water quality monitoring and enhancement projects funded by general obligation bonds.
- Continue hazardous materials contract for drum pick-up and spill response.
- Continue public education program to inform and educate the public about water quality issues and concerns.
- Continue efforts to mitigate and eliminate pollution sources impacting surface and groundwater quality throughout the municipality.
- Research and propose sources of long-term funding for water quality protection and enhancement.

1990 OBJECTIVES:

- Investigate complaints of stream and lake pollution. Determine sources of contamination. Enforce code.
- Continue municipal-wide surface and groundwater baseline monitoring.
- Administer water quality monitoring and enhancement projects funded with general obligation bonds.
- Contract with a qualified firm to continue "orphan drum" pick-up and response to spills of potentially hazardous materials.
- Work through the media and the school district to inform the public and youth about local water quality problems and solutions.
- Evaluate the potential impact of proposed industrial and business development on nearby stream quality.
- Continue efforts to mitigate and eliminate pollution sources impacting surface and groundwater quality throughout the municipality.
- Seek grant funds to supplement local program resources.
- Maintain sufficient qualified staff to perform the basic program functions.

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: ENVIRONMENTAL SERVICES

PROGRAM: Water Quality

RESOURCES:

PERSONNEL:	1988 FT 1	REVI: PT 2	SED T 0	1989 FT 2	REVI: PT 0	SED T 0	1990 FT 3	BUDGET PT T 0 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$	130,	700	\$	72,	450	\$	176,600 4,150 106,530 1,000
TOTAL DIRECT COST:	\$	292,6	560	\$	188,0	010	\$	288,280
PERFORMANCE MEASURES: - Complaints investigated - Pollution sources investigated - Surface water and groundwater samples collected and analyzed - Surface water stations tested - Call-outs for spills and hazardous materials pick-up.		1,8	25 50 800 20		1,2	150 50 200 .200		200 50 1,800 120 60
Monitoring wells		1	00		1	.00		80
maintainedField parameters taken,DO, Ph, & conductivity		1,8	00		1,2	00		1,800
 Plan reviews completed Clean Streams Partner- ship projects reviewed 			25 25			25 25		150 25
 Review of spill contin- gency and hazardous materials storage plans 			0			0		10

⁴⁹ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 11, 42, 49

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: ENVIRONMENTAL SERVICES

PROGRAM: On-Site Sewer & Water

PURPOSE:

Enforce the on-site wastewater and well code to assure proper installation and maintenance and to prevent surface and groundwater contamination.

1989 PERFORMANCES:

- Review setback distance waiver requests.

- Review and act on requests for on-site sewer and/or water permits.
- Respond to well complaints, including local contamination problems.
- Continue investigation of areas with high water table problems, as they relate to the performance of on-site septic systems, and coordinate these efforts with the Water Quality staff in the study of surface and ground water conditions throughout the community.
- Respond to and investigate complaints of malfunctioning septic systems.

- Monitor results of innovative wastewater system field tests.

- Instruct excavators, engineers, and pumpers on the wastewater code.
- Prepare and distribute information to assist on-site owners in the maintenance of their disposal systems.
- Work with committees, such as the Technical Review Board, to prepare revisions for update of the on-site wastewater disposal code.
- Adjust and refine the computerized on-site data system installed in 1988.

1990 OBJECTIVES:

- Review and act on requests for on-site septic and well permits, and for Health Authority Approvals.
- Process setback distance waiver requests.
- Implement revisions to the on-site wastewater disposal code approved by the Assembly in 1989 or early 1990.
- Respond to and investigate well and septic system complaints.
- Continue investigation of areas with high water table problems related to on-site septic system performance; coordinate with the Water Quality Section
- Prepare revisions to the well code and write a surface and subsurface drainage ordinance.
- Review, approve and monitor innovative on-site wastewater disposal systems.
- Distribute information on nitrates in drinking water.
- Implement computer based ground water modeling to assist in evaluation of contamination and in analysis of waivers to protect well radii.

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: ENVIRONMENTAL SERVICES

PROGRAM: On-Site Sewer & Water RESOURCES:

PERSONNEL:	1988 FT 3	REVI PT 3	SED T O	1989 FT 6	REVI PT 0	SED T 0	199 0 FT 6	BUD PT 0	GET T 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$	257,	500	\$	30,	300 500 400 870	\$	28,	510 500 200 730
TOTAL DIRECT COST:	\$	597,	740	\$	389,	070	\$	414,	940
PROGRAM REVENUES:	\$	397,	500	\$	135,	200	\$	164,	480
PERFORMANCE MEASURES: - On-Site well/septic permits issued - Health authority certificates issued - Sewer & water complaints handled - P and Z cases reviewed - Setback distance waivers - Excavator and other business certificates		!	275 500 100 210 65			275 500 100 210 65 80		:	300 550 110 250 75
and permits issuedInnovative systemsmonitored and approved			0			4			5

⁴⁷ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 5, 32

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: ENVIRONMENTAL SERVICES

PROGRAM: Vehicle Inspection Program

PURPOSE:

To reduce carbon monoxide emissions from vehicles registered and/or operated in Anchorage by conducting an annual inspection and maintenance program.

1989 PERFORMANCES:

- Coordinate with other municipal, state and federal offices to enhance and enforce I/M strategies to include in the revised State Implementation Plan (SIP) required by the U.S. Environmental Protection Agency.

- Improve program compliance and code enforcement through increased local control and coordination with the Alaska Division of Motor Vehicles.

- Develop and implement mechanic qualifications for certification and through the referee facility offer continuing education and training.

- Emphasize quality assurance and through the 1989 station and mechanic recertification process ensure that the best qualified stations and mechanics remain active in the program.

1990 OBJECTIVES:

- Monitor I/M station and I/M mechanic performance and enforce compliance with applicable municipal code, program rules and regulations.

- Perform federally required quarterly audits of I/M stations and certify and/or decertify stations, mechanics and TAS analyzers as required.

- Take and resolve motorists complaints and investigate any suspected cases of fraud and/or other significant program violations.

- Collect and analyze I/M program data and submit required local, state and federal reports.

- Maximize the capabilities and resources of the Referee Facility to better the efficiency and increase the quality and quantity of service provided.

- Maintain coordination with local, state and federal officials to maximize code enforcement efforts on program evaders.

- Participate in the development and implementation of I/M strategies to be included in the revised state implementation plan (SIP).

DEPARTMENT: HEALTH & HUMAN SERVICES PROGRAM: Vehicle Inspection Program RESOURCES: DIVISION: ENVIRONMENTAL SERVICES

PERSONNEL:	1988 REVISED FT PT T 3 4 0	1989 REVISED FT PT T 6 0 0	1990 BUDGET FT PT T 6 0 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$ 304,530 12,100 626,140 800	\$ 298,660 5,300 398,650 0	\$ 302,220 5,800 406,600 0
TOTAL DIRECT COST:	\$ 943,570	\$ 702,610	\$ 714,620
PROGRAM REVENUES:	\$ 1,235,000	\$ 1,196,000	\$ 1,225,000
PERFORMANCE MEASURES: - Facility inspections completed - Stations certified - Mechanics certified - Test analyzer system audits - Referee station actions - I/M stations monitored - I/M certified mechanic	500 100 300 600 6,000 150	500 100 300 600 6,000 150	2,500 50 150 600 5,500 125
files maintainedAdvisory meetings and	500 10	500 20	375 20
consultations per month - Correspondence prepared per month	20	50	50
Newsletters issuedCommuters identified and monitored	4 0	3,000	6 0
 Identify I/M program evaders and issue fines 	0	1,000	500

⁴⁷ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 12, 34

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: SOCIAL SERVICES

PROGRAM: Chugiak Senior Center

PURPOSE:

To supervise the Chugiak Senior Center and housing facility programs.

1989 PERFORMANCES:

- Maintain 100% occupancy of housing units.

- Maintain financial self-sufficiency of Chugiak Senior Center.
- Continue support and technical assistance to the Board of Directors.
- Work with legislature to secure additional funds for special needs housing unit to be added to current facility.

1990 OBJECTIVES:

- Maintain 100% occupancy of housing units.
- Maintain financial self-sufficiency of Chugiak Senior Center.
- Continue support and technical assistance to Board of Directors.

RESOURCES:

		1988		ISED		REV]	SED	1990		GET
PERSO	NNFI:	FT 0	PT O	0	FT 1	PT 0	0	FT 1	PT O	0
, 2,1001	T T Then See 4	Ū	•	J	•	Ů				Ū
	PERSONAL SERVICES	\$	51	,910	\$	55	,210	\$	58,	850
TOTAL	DIRECT COST:	\$	51	,910	\$	55	,210	\$	58,	850
- Senior - Apartr	E MEASURES: r citizens served ments rented teer hours ited		70	900 42 ,000			,000 42 ,000			000 42 000

49 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 48

DEPARTMENT OF HEALTH AND HUMAN SERVICES

FY90 GRANT FUNDED PROGRAMS

GRANT PROGRAM	1989 GRANT YR	1989 FUNDED POSITIONS	1990 GRANT YR	1990 FUNDED POSITIONS	GRANT PERIOD
***** TOTAL GRANT FUNDING	\$14,373,937	66FT/9PT/2T	\$15,356,140	67FT/13PT/4T	
***** TOTAL HHS GENERAL GOVERNMENT OPERATING BUDGET		80FT/7PT 146FT/16PT/2T			

1989 GRANT FUNDING REPRESENTS 59.9% OF THE TOTAL HEALTH AND HUMAN SERVICES BUDGET.

1990 GRANT FUNDING REPRESENTS 61.0% OF THE TOTAL HEALTH AND HUMAN SERVICES BUDGET.

MANAGEMENT SUPPORT DIVISION

SOCIAL SERVICES BLOCK GRANT	\$ 2	410,600	1FT 1PT	\$ 2,410,6	500	2PT	7/1/89	- 6/30/90
 Provides operating funds to various non-profit social services agencies based on recommendations developed by the Social Services Task Force. 								
HB 543 GRANT	\$	72,824	0	\$	0	0		n/a

⁻ Provides for a pass-thru grant to the Alaska Treatment Center & Child Care Connections.

	GRANT PROGRAM	1989 GRANT YR	1989 FUNDED POSITIONS	1990 GRANT YR	1990 FUNDED POSITIONS	GRANT PERIOD
	SOCIAL SERVICES DIVISION					
	DAY CARE ASSISTANCE	\$ 4,608,894	7FT	\$ 5,256,925	8FT	7/1/89 - 6/30/90
	 Provides state funded financial assistance to families and children. 					
	JOINT TRAINING PARTNERSHIP ACT (JTPA) - All JTPA Grants	\$ 2,297,794	11FT	\$ 2,632,353	11FT	7/1/89 - 6/30/90
	 Provides for skills training, on-the-job training, youth work experience, try-out employment and support services for elig adults and youth. 					
ł	CHILD CARE LICENSING	\$ 55,000	2FT	\$ 45,000	2FT	7/1/89 - 12/31/89
	- Provides for staff to enforce the state and municipal day care licensing regulations.					
	WEATHERIZATION PROGRAM (WX)	\$ 1,096,765	14FT	\$ 1,040,179	14FT	4/1/89 - 3/31/90
	- Weatherize homes for eligible low income people.					
	RENTAL REHAB	\$ 167,700	0	\$ 132,000	0	1/1/89 - 12/31/89
	 Provides for the rehabilitation of privately owned rental units thereby providing housing for lower income families. 					
*	SUMMER YOUTH EMPLOYMENT AND TRAINING (SYETP)	\$ 1,125,540	2T	\$ 1,067,671	4 T	4/1/89 - 9/30/89
	 Provides employment and job training opportunities to eligible young people ranging from 14 to 21 years of age. 					

GRANT PROGRAM	-	1989 GRANT YR	1989 FUNDED POSITIONS		1990 GRANT YR	1990 FUNDED POSITIONS	GRANT PERIOD
CDBG - SOCIAL SERVICES	\$	233,550	0	\$	228,142	0	4/1/89 - 3/31/90
 Provides operating funds to various non-profit social services agencies based on recommendations developed by the Social Services Task Force. 							
CDBG - PROJECT REHAB	\$	325,428	2FT	\$	275,751	2FT	4/1/89 - 3/31/90
- Provides for single-family, owner-occup: housing rehabilitation.	ied						
COMMUNITY HEALTH SERVICES DIVISION							
COMMUNITY HEALTH NURSING	S	914,500	15FT/3PT	\$ 1	,004,457	17FT/3PT	7/1/89 - 6/30/90
 Provides immunizations, child health clinics, control of communicable disease home visits and community education.),						
FAMILY PLANNING	\$	227,115	1FT/3PT	\$	206,931	2FT/3PT	7/1/89 - 6/30/90
- Provide family planning clinic services to low-income women and teens.							
WOMEN, INFANTS & CHILDREN (WIC)	\$	236,817	4FT/2PT	\$	403,705	4FT/3PT	7/1/89 - 6/30/90
 Provides a federally regulated women's, infants, and children's supplemental food and nutrition education program. 							
HEALTH EDUCATION/RISK REDUCTION	\$	14,925	0	\$	22,000	0	10/1/89 - 9/30/90
 Provide safety education and install safety devices in one ASBA housing project. 							
AIDS EDUCATION	\$	181,250	3FT	\$	192,500	2FT/1PT	7/1/89 - 6/30/90
- Expand AIDS education.							

GRANT PROGRAM	700 E	1989 GRANT YR	1989 FUNDED POSITIONS	1990 GRANT YR	1990 FUNDED POSITIONS	GRANT PERIOD
ENVIRONMENTAL SERVICES DIVISION						
* AIR RESOURCES	\$	405,235	6FT	\$ 437,926	5FT/1PT	1/1/89 - 12/31/89

Provides for the planning, development and implementation of an air program that meets local, state and federal requirements.

\$14,373,937 66FT/9PT/2T \$15,356,140 67FT/13PT/4T