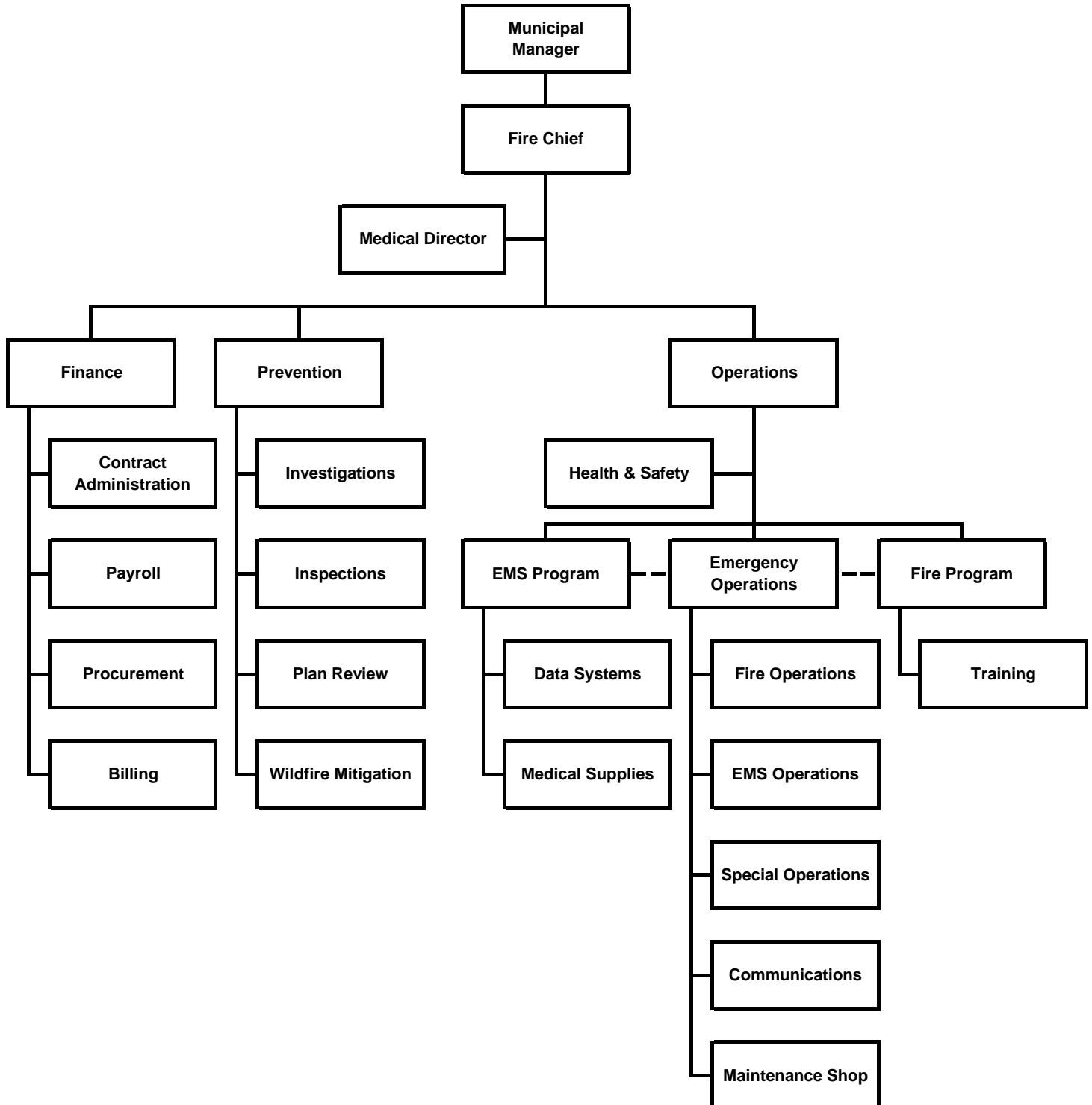


Anchorage Fire Department



Anchorage Fire Department

Description

The Anchorage Fire Department's (AFD) mission is: To serve our community before, during and after an emergency.

Department Services/Divisions

- Office of Fire Chief/AFD Administration – this division serves as the infrastructure to a professional organization seeking to serve our community. This includes providing leadership, strategic planning and financial stability for department operations.
 - Financial Services – Performs administrative duties and financial support.
 - Administrative Support
 - Patient Billing
 - Payroll Services
 - Purchasing
 - Contract Administration
 - Prevention/Fire Marshal – Performs code enforcement inspections, plan review and investigates fires and enforces compliance.
 - Fire code compliance inspections
 - Fire code plan review
 - Fire cause investigations
 - Public education
 - Community Right to Know (CRTK)
- AFD Operations
 - Communications – Processes 911 telephone calls for fire and medical emergencies and dispatches resources.
 - Data Systems – Provides IT support for apparatus and staff, updates and maintains computer hardware and software.
 - Training – Provides training and service in the following areas:
 - Pre-employment recruitment and testing
 - New hire orientation
 - Safety training
 - In-service training and career development
 - Promotional testing and certifications
 - EMS continuing education
 - Community Risk Reduction (CRR)
 - Public education and awareness
 - Injury prevention program
 - Liaison with other agencies injury prevention programs
 - Identification of Risk Reduction Solutions
 - EMS, Fire and Rescue Operations – Respond to all requests for emergency medical care within the Areawide Service Area, provide quality pre-hospital assistance, treatment and transportation of the sick and injured. Protect the public and the environment by performing rescue services within the Fire Service Areas for:
 - Fire suppression
 - Emergency rescue
 - Mitigation response to fire, injury, illness, and disaster
 - Specialty response for Hazardous Materials, Urban Search & Rescue, Dive, Front-country/Rope Rescue, Swift-water and Wildland Ops education

- Maintenance Shop – The repair and maintenance of AFD fleet services for the emergent and non-emergent apparatus that serve the citizens of Anchorage, Eagle River, Chugiak and Girdwood.
- Police & Fire Retirement – Account for the cost associated with Fire Retirement and Medical Program for all current retirees and active employees.

Department Goals that Contribute to Achieving the Mayor's Mission:

































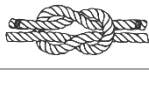














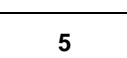


Public Safety – Strengthen public safety and revitalize neighborhoods

- Improve outcomes for sick, injured, and endangered victims.
- Reduce fire damage, eliminate fire deaths and injuries.
- Maintain one of the highest cardiac arrest survival rates in the nation.
- Maintain the highest rating from Insurance Services Office Fire Suppression
- Timely and effective response.



Administration – Make city government more efficient, accessible, transparent, and responsive

- Prevent unintended fires
- Maintain high level of responsiveness to the building community

Station Logo	#	Address	Engine	Medic	Truck	Tender	Special	Specialty
	1	122 E. 4 th Ave. Located downtown						Hazmat
	3	430 Bragaw St. Located near Mountain View						Urban Search & Rescue
	4	4350 MacInnes St. Located in midtown						Rescue & Dive / Water
	5	2207 McRae Rd. Located in Spenard						Ladder Maintenance Paid Intervention Team
	6	1301 Patterson St. Located near Muldoon						Community Risk Reduction
	7	8735 Jewel Lake Rd. Located in Jewel Lake						Sewing / Turnout Repairs
	8	6151 O'Malley Rd. Located on O'Malley						Air Resources
	9	13915 Lake Otis Pkwy. Located on DeArmoun						Front Country / Rope Rescue
	10	14861 Mountain Air Dr. Located on Rabbit Creek						Chains / Fire Protection Systems
	11	16630 Eagle River Rd. Located in Eagle River						Swift Water Rescue
	12	7920 Homer Dr. Located near Dimond						Small Tools / Equipment
	14	4501 Campbell Airstrip Rd. Located near Baxter						Wildland Ops / Radios
	15	11301 Southport Dr. Located in Southport						Hose Testing / Uniforms
		Total	14	13	5	5	4	

Municipality of Anchorage Fire Stations Map

The Municipality of Anchorage (MOA) does not warrant the accuracy of maps or data provided, nor their suitability for any particular application.



Fire Department Summary

	2019 Actuals	2020 Revised	2021 Approved	21 v 20 % Chg
Direct Cost by Division				
FD Administration	5,163,752	5,969,518	5,965,680	(0.06%)
FD Emergency Operations	90,996,872	88,891,228	90,678,628	2.01%
FD Office of the Fire Chief	489,160	390,626	401,277	2.73%
FD Police & Fire Retirement	7,393,680	8,376,623	8,267,944	(1.30%)
Direct Cost Total	104,043,463	103,627,995	105,313,529	1.63%
Intragovernmental Charges				
Charges by/to Other Departments	10,741,136	11,580,640	13,207,149	14.05%
Program Generated Revenue	(10,490,391)	(13,907,012)	(11,679,503)	(16.02%)
Function Cost Total	104,294,209	101,301,623	106,841,175	5.47%
Net Cost Total	104,294,209	101,301,623	106,841,175	5.47%
Direct Cost by Category				
Salaries and Benefits	78,095,134	77,684,586	78,689,513	1.29%
Supplies	2,652,186	2,784,801	2,879,393	3.40%
Travel	61,315	-	50,000	100.00%
Contractual/Other Services	18,220,122	18,770,575	19,010,896	1.28%
Debt Service	4,931,251	4,104,349	4,400,043	7.20%
Equipment, Furnishings	83,456	283,684	283,684	-
Direct Cost Total	104,043,463	103,627,995	105,313,529	1.63%
Position Summary as Budgeted				
Full-Time	394	394	394	-
Part-Time	-	-	-	-
Position Total	394	394	394	-

Fire

Reconciliation from 2020 Revised Budget to 2021 Approved Budget

	Direct Costs	Positions		
		FT	PT	Seas/T
2020 Revised Budget	103,627,995	394	-	-
2020 One-Time Requirements				
- Reverse 2020 1Q one-time fuel reduction	94,592	-	-	-
- Reverse 2020 1Q one-time travel reduction	50,000	-	-	-
- Reverse 2020 1Q one-time contribution for Workers' Compensation settlement recovery	(15,000)	-	-	-
Debt Service Changes				
- General Obligation (GO) Bonds	323,694	-	-	-
- Tax Anticipation Notes (TANs)	(28,000)	-	-	-
Changes in Existing Programs/Funding for 2021				
- Salaries and benefits adjustments	1,060,621	-	-	-
- Overtime alignment - net 0 adjustment of the overtime budget into the accounts that the costs will actually post to	(1,339,530)	-	-	-
	1,339,530	-	-	-
- Police & Fire Retirement	(108,679)	-	-	-
- Physicals contractual increase	364,000	-	-	-
2021 Continuation Level	105,369,223	394	-	-
2021 Proposed Budget Changes				
- Executive salaries to stay flat from 2020	(5,336)	-	-	-
- Non-Represented pay scales to stay flat from 2020	(50,358)	-	-	-
2021 Approved Budget	105,313,529	394	-	-

Fire

Division Summary

FD Administration

(Fund Center # 371000, 370200, 370100, 372000, 370179)

	2019 Actuals	2020 Revised	2021 Approved	21 v 20 % Chg
Direct Cost by Category				
Salaries and Benefits	3,532,179	4,391,755	4,295,825	(2.18%)
Supplies	842,604	889,408	984,000	10.64%
Travel	25,518	-	12,500	100.00%
Contractual/Other Services	748,926	589,855	574,855	(2.54%)
Equipment, Furnishings	14,525	98,500	98,500	-
Manageable Direct Cost Total	5,163,752	5,969,518	5,965,680	(0.06%)
Debt Service	-	-	-	-
Depreciation/Amortization	-	-	-	-
Non-Manageable Direct Cost Total	-	-	-	-
Direct Cost Total	5,163,752	5,969,518	5,965,680	-
Intragovernmental Charges				
Charges by/to Other Departments	(3,894,878)	(4,860,561)	(4,822,665)	(0.78%)
Function Cost Total	1,268,874	1,108,957	1,143,015	3.07%
Program Generated Revenue by Fund				
Fund 131000 - Anchorage Fire SA	164,150	1,000	3,305	230.50%
Program Generated Revenue Total	164,150	1,000	3,305	230.50%
Net Cost Total	1,104,724	1,107,957	1,139,710	2.87%
Position Summary as Budgeted				
Full-Time	20	26	25	(3.85%)
Position Total	20	26	25	(3.85%)

Fire Division Detail FD Administration

(Fund Center # 371000, 370200, 370100, 372000, 370179)

	2019 Actuals	2020 Revised	2021 Approved	21 v 20 % Chg
Direct Cost by Category				
Salaries and Benefits	3,532,179	4,391,755	4,295,825	(2.18%)
Supplies	842,604	889,408	984,000	10.64%
Travel	25,518	-	12,500	100.00%
Contractual/Other Services	748,926	589,855	574,855	(2.54%)
Equipment, Furnishings	14,525	98,500	98,500	-
Manageable Direct Cost Total	5,163,752	5,969,518	5,965,680	(0.06%)
Debt Service	-	-	-	-
Non-Manageable Direct Cost Total	-	-	-	-
Direct Cost Total	5,163,752	5,969,518	5,965,680	(0.06%)
Intragovernmental Charges				
Charges by/to Other Departments	(3,894,878)	(4,860,561)	(4,822,665)	(0.78%)
Program Generated Revenue				
406625 - Reimbursed Cost-NonGrant Funded	5,558	1,000	1,000	-
408380 - Prior Year Expense Recovery	39,677	-	-	-
408390 - Insurance Recoveries	116,260	-	2,305	100.00%
408580 - Miscellaneous Revenues	2,654	-	-	-
Program Generated Revenue Total	164,150	1,000	3,305	230.50%
Net Cost				
Direct Cost Total	5,163,752	5,969,518	5,965,680	(0.06%)
Charges by/to Other Departments Total	(3,894,878)	(4,860,561)	(4,822,665)	(0.78%)
Program Generated Revenue Total	(164,150)	(1,000)	(3,305)	230.50%
Net Cost Total	1,104,724	1,107,957	1,139,710	2.87%

Position Detail as Budgeted

	2019 Revised		2020 Revised		2021 Approved	
	Full Time	Part Time	Full Time	Part Time	Full Time	Part Time
Assistant Fire Chief	-	-	1	-	1	-
Fire Admin Services Associate	4	-	4	-	4	-
Fire Lead Mechanic	1	-	1	-	1	-
Fire Logistics Technician	2	-	2	-	1	-
Fire Mechanic	7	-	7	-	7	-
Fire Payroll Specialist	1	-	1	-	1	-
Fire Training Specialist	-	-	1	-	1	-
Principal Admin Officer	1	-	1	-	1	-
Safety Officer	-	-	3	-	3	-
Senior Admin Officer	1	-	1	-	1	-
Systems Analyst	2	-	3	-	3	-
Systems Analyst Supv	1	-	1	-	1	-
Position Detail as Budgeted Total	20	-	26	-	25	-

Fire

Division Summary

FD Emergency Operations

(Fund Center # 323079, 355000, 352000, 354000, 360000, 323000, 351000, 353000, 319500,...)

	2019 Actuals	2020 Revised	2021 Approved	21 v 20 % Chg
Direct Cost by Category				
Salaries and Benefits	74,073,172	72,926,705	74,030,081	1.51%
Supplies	1,806,389	1,884,393	1,884,393	-
Travel	34,495	-	24,330	100.00%
Contractual/Other Services	10,082,635	9,790,597	10,154,597	3.72%
Equipment, Furnishings	68,931	185,184	185,184	-
Manageable Direct Cost Total	86,065,621	84,786,879	86,278,585	1.76%
Debt Service	4,931,251	4,104,349	4,400,043	7.20%
Depreciation/Amortization	-	-	-	-
Non-Manageable Direct Cost Total	4,931,251	4,104,349	4,400,043	7.20%
Direct Cost Total	90,996,872	88,891,228	90,678,628	-
Intragovernmental Charges				
Charges by/to Other Departments	20,706,474	22,585,684	24,075,752	6.60%
Function Cost Total	111,703,346	111,476,912	114,754,380	2.94%
Program Generated Revenue by Fund				
Fund 101000 - Areawide General	8,838,155	12,760,697	10,519,832	(17.56%)
Fund 106000 - Girdwood Valley SA	30,300	20,000	20,000	-
Fund 131000 - Anchorage Fire SA	1,457,631	1,125,315	1,136,366	0.98%
Program Generated Revenue Total	10,326,085	13,906,012	11,676,198	(16.03%)
Net Cost Total	101,377,261	97,570,900	103,078,182	5.64%
Position Summary as Budgeted				
Full-Time	372	366	367	0.27%
Position Total	372	366	367	0.27%

Fire Division Detail

FD Emergency Operations

(Fund Center # 323079, 355000, 352000, 354000, 360000, 323000, 351000, 353000, 319500,...)

	2019 Actuals	2020 Revised	2021 Approved	21 v 20 % Chg
Direct Cost by Category				
Salaries and Benefits	74,073,172	72,926,705	74,030,081	1.51%
Supplies	1,806,389	1,884,393	1,884,393	-
Travel	34,495	-	24,330	100.00%
Contractual/Other Services	10,082,635	9,790,597	10,154,597	3.72%
Equipment, Furnishings	68,931	185,184	185,184	-
Manageable Direct Cost Total	86,065,621	84,786,879	86,278,585	1.76%
Debt Service	4,931,251	4,104,349	4,400,043	7.20%
Non-Manageable Direct Cost Total	4,931,251	4,104,349	4,400,043	7.20%
Direct Cost Total	90,996,872	88,891,228	90,678,628	2.01%
Intragovernmental Charges				
Charges by/to Other Departments	20,706,474	22,585,684	24,075,752	6.60%
Program Generated Revenue				
404090 - Building Permit Plan Review Fees	611,022	645,800	645,800	-
405120 - Build America Bonds (BABs) Subsidy	21,162	-	-	-
406370 - Fire Service Fees	30,300	20,000	20,000	-
406380 - Ambulance Service Fees	8,610,688	12,583,333	10,344,020	(17.80%)
406400 - Fire Alarm Fees	37,725	75,000	75,000	-
406410 - HazMatFac &Trans	202,093	200,000	200,000	-
406420 - Fire Inspection Fees	120,268	143,200	143,200	-
406580 - Copier Fees	92	-	-	-
406625 - Reimbursed Cost-NonGrant Funded	2,310	2,600	2,600	-
408060 - Other Collection Revenues	176,170	170,000	170,000	-
408380 - Prior Year Expense Recovery	143,308	-	-	-
408405 - Lease & Rental Revenue	34,162	39,587	40,024	1.10%
408580 - Miscellaneous Revenues	12,521	21,300	21,300	-
450010 - Contributions from Other Funds	466	-	-	-
460030 - Premium On Bond Sales	319,935	5,192	14,254	174.54%
460070 - MOA Property Sales	3,864	-	-	-
Program Generated Revenue Total	10,326,085	13,906,012	11,676,198	(16.03%)
Net Cost				
Direct Cost Total	90,996,872	88,891,228	90,678,628	2.01%
Charges by/to Other Departments Total	20,706,474	22,585,684	24,075,752	6.60%
Program Generated Revenue Total	(10,326,085)	(13,906,012)	(11,676,198)	(16.03%)
Net Cost Total	101,377,261	97,570,900	103,078,182	5.64%

Position Detail as Budgeted

	2019 Revised		2020 Revised		2021 Approved	
	Full Time	Part Time	Full Time	Part Time	Full Time	Part Time
Assistant Fire Chief	4	-	3	-	3	-
Deputy Chief/Operations	1	-	1	-	1	-

Position Detail as Budgeted

	2019 Revised		2020 Revised		2021 Approved	
	<u>Full Time</u>	<u>Part Time</u>	<u>Full Time</u>	<u>Part Time</u>	<u>Full Time</u>	<u>Part Time</u>
Dispatch Battalion Chief	1	-	1	-	1	-
Dispatcher	16	-	16	-	16	-
EMS Compliance Coordinator	1	-	1	-	1	-
EMS Quality Assurance/Quality Improvement	1	-	1	-	1	-
EMS Training Specialist	1	-	-	-	-	-
Fire Admin Services Associate	3	-	3	-	3	-
Fire Apparatus Engineer	78	-	78	-	78	-
Fire Battalion Chief	9	-	9	-	9	-
Fire Captain	47	-	47	-	47	-
Fire Inspector	8	-	8	-	8	-
Fire Investigator	1	-	1	-	1	-
Fire Logistics Technician	-	-	-	-	1	-
Fire Train M/M Video Producer	1	-	1	-	1	-
Fire Training Specialist	3	-	3	-	3	-
Firefighter	176	-	176	-	176	-
Lead Dispatcher	4	-	4	-	4	-
Safety Officer	3	-	-	-	-	-
Senior Fire Captain	13	-	13	-	13	-
Systems Analyst	1	-	-	-	-	-
Position Detail as Budgeted Total	372	-	366	-	367	-

Fire
Division Summary
FD Office of the Fire Chief
(Fund Center # 370000)

	2019 Actuals	2020 Revised	2021 Approved	21 v 20 % Chg
Direct Cost by Category				
Salaries and Benefits	483,847	366,126	363,607	(0.69%)
Supplies	3,193	11,000	11,000	-
Travel	1,302	-	13,170	100.00%
Contractual/Other Services	817	13,500	13,500	-
Equipment, Furnishings	-	-	-	-
Manageable Direct Cost Total	489,160	390,626	401,277	2.73%
Debt Service	-	-	-	-
Depreciation/Amortization	-	-	-	-
Non-Manageable Direct Cost Total	-	-	-	-
Direct Cost Total	489,160	390,626	401,277	-
Intragovernmental Charges				
Charges by/to Other Departments	(489,005)	(390,626)	(401,277)	2.73%
Function Cost Total	155	-	-	-
Program Generated Revenue by Fund				
Fund 131000 - Anchorage Fire SA	155	-	-	-
Program Generated Revenue Total	155	-	-	-
Net Cost Total	-	-	-	-
Position Summary as Budgeted				
Full-Time	2	2	2	-
Position Total	2	2	2	-

Fire
Division Detail
FD Office of the Fire Chief
(Fund Center # 370000)

	2019 Actuals	2020 Revised	2021 Approved	21 v 20 % Chg
Direct Cost by Category				
Salaries and Benefits	483,847	366,126	363,607	(0.69%)
Supplies	3,193	11,000	11,000	-
Travel	1,302	-	13,170	100.00%
Contractual/Other Services	817	13,500	13,500	-
Manageable Direct Cost Total	489,160	390,626	401,277	2.73%
Debt Service	-	-	-	-
Non-Manageable Direct Cost Total	-	-	-	-
Direct Cost Total	489,160	390,626	401,277	2.73%
Intragovernmental Charges				
Charges by/to Other Departments	(489,005)	(390,626)	(401,277)	2.73%
Program Generated Revenue				
408380 - Prior Year Expense Recovery	155	-	-	-
Program Generated Revenue Total	155	-	-	-
Net Cost				
Direct Cost Total	489,160	390,626	401,277	2.73%
Charges by/to Other Departments Total	(489,005)	(390,626)	(401,277)	2.73%
Program Generated Revenue Total	(155)	-	-	-
Net Cost Total	-	-	-	-

Position Detail as Budgeted

	2019 Revised		2020 Revised		2021 Approved	
	Full Time	Part Time	Full Time	Part Time	Full Time	Part Time
Administrative Officer	1	-	1	-	1	-
Public Safety Chief	1	-	1	-	1	-
Position Detail as Budgeted Total	2	-	2	-	2	-

Fire
Division Summary
FD Police & Fire Retirement
(Fund Center # 319000, 359000)

	2019 Actuals	2020 Revised	2021 Approved	21 v 20 % Chg
Direct Cost by Category				
Salaries and Benefits	5,935	-	-	-
Travel	-	-	-	-
Contractual/Other Services	7,387,744	8,376,623	8,267,944	(1.30%)
Manageable Direct Cost Total	7,393,680	8,376,623	8,267,944	(1.30%)
Debt Service	-	-	-	-
Non-Manageable Direct Cost Total	-	-	-	-
Direct Cost Total	7,393,680	8,376,623	8,267,944	-
Intragovernmental Charges				
Charges by/to Other Departments	(5,581,456)	(5,753,857)	(5,644,661)	(1.90%)
Function Cost Total	1,812,224	2,622,766	2,623,283	0.02%
Net Cost Total	1,812,224	2,622,766	2,623,283	0.02%
Position Summary as Budgeted				
Position Total				-

Fire
Division Detail
FD Police & Fire Retirement
(Fund Center # 319000, 359000)

	2019 Actuals	2020 Revised	2021 Approved	21 v 20 % Chg
Direct Cost by Category				
Salaries and Benefits	5,935	-	-	-
Travel	-	-	-	-
Contractual/Other Services	7,387,744	8,376,623	8,267,944	(1.30%)
Manageable Direct Cost Total	7,393,680	8,376,623	8,267,944	(1.30%)
Debt Service	-	-	-	-
Non-Manageable Direct Cost Total	-	-	-	-
Direct Cost Total	7,393,680	8,376,623	8,267,944	(1.30%)
Intragovernmental Charges				
Charges by/to Other Departments	(5,581,456)	(5,753,857)	(5,644,661)	(1.90%)
Net Cost				
Direct Cost Total	7,393,680	8,376,623	8,267,944	(1.30%)
Charges by/to Other Departments Total	(5,581,456)	(5,753,857)	(5,644,661)	(1.90%)
Net Cost Total	1,812,224	2,622,766	2,623,283	0.02%

Fire Operating Grant and Alternative Funded Programs

Program	Fund Center	Award Amount	Amount Expended As of 12/31/2020	Expected Expenditures in 2021	Expected Balance at End of 2021	Personnel			Program Expiration
						FT	PT	T	
SOA, Department of Natural Resources - WildFire Mitigation (Federal Grant) - # 3000016	352000	270,000	42,498	67,500	160,002	-	-	-	Dec-22
Earmarked federal funding to conduct Firewise Home Assessments, continue a Landowner-Cost Share Grant Program for hazard fuel reduction on private land targeting 100 acres of treatments, treat 20 acres along MOA right of ways, Construct 15 acres of fuel breaks on Eklutna Native lands, Contract 5 acres of thinning on 6 sites with excessive slopes, Remove 10 acres of bio mass along UAA and APU trails and greenbelts, provide education and outreach to residents									
Total Grant and Alternative Operating Funding for Department		270,000	42,498	67,500	160,002	-	-	-	
Total General Government Operating Direct Cost for Department				105,313,529		394	-	-	
Total Operating Budget for Department				105,381,029		394	-	-	

Anchorage: Performance. Value. Results

Fire Department

Anchorage: Performance. Value. Results.

Mission

To serve our community, before, during and after an emergency.

Core Services

- Emergency medical services response and transportation to hospitals
- Fire suppression and life rescue
- Fire code compliance inspections, fire code plan review, fire cause investigations

Accomplishment Goals

- Improve outcome for sick, injured, trapped and endangered victims
- Reduce fire damage, eliminate fire deaths and injuries
- Prevent unintended fires

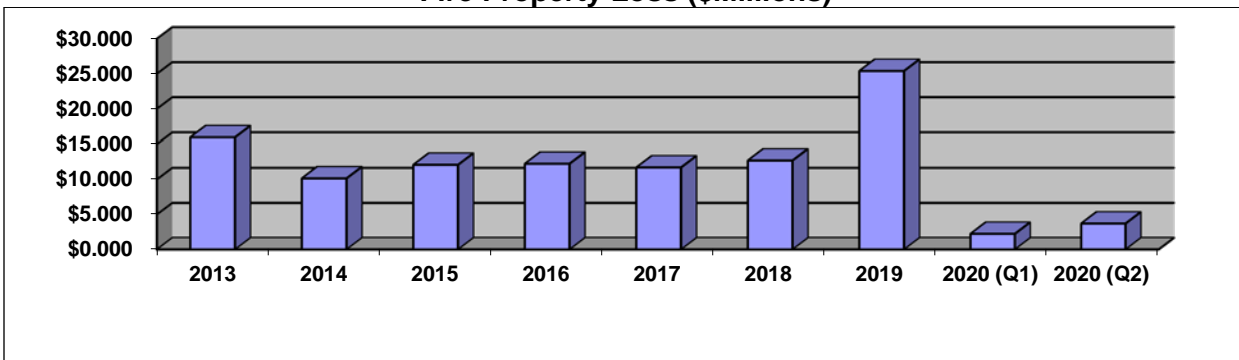
Performance Measures

Progress in achieving goals shall be measured by:

Measure #1: Annual property loss due to fire

2013	2014	2015	2016	2017	2018	2019	2020 1Q	2020 2Q
\$15.930	\$10.136	\$12.074	\$12.223	\$11.694	\$12.687	\$25.383	\$2.221	\$3.692

Fire Property Loss (\$Millions)



- Amounts are estimates based on fire department investigation
- 2017 amount reflects Royal Suites Lodge fire.
- Reduction in property loss in the 2nd quarter of 2020 may be attributed to a reduction in the number and severity of fires to people spending more time at home. For example, a reduction in unattended cooking fires because people are more likely to have the time to pay attention to their cooking.

Emergency Medical Services Division Fire Department

Anchorage: Performance. Value. Results.

Purpose

Improve outcome for sick, injured, trapped and endangered victims

Division Direct Services

- Fielding 9-1-1 emergency calls and dispatching emergency medical resources
- First response basic life support
- Advanced life support response and transportation to hospitals

Accomplishment Goals

Maintain one of the highest cardiac arrest survival rates in the nation

Performance Measures

Explanatory Information

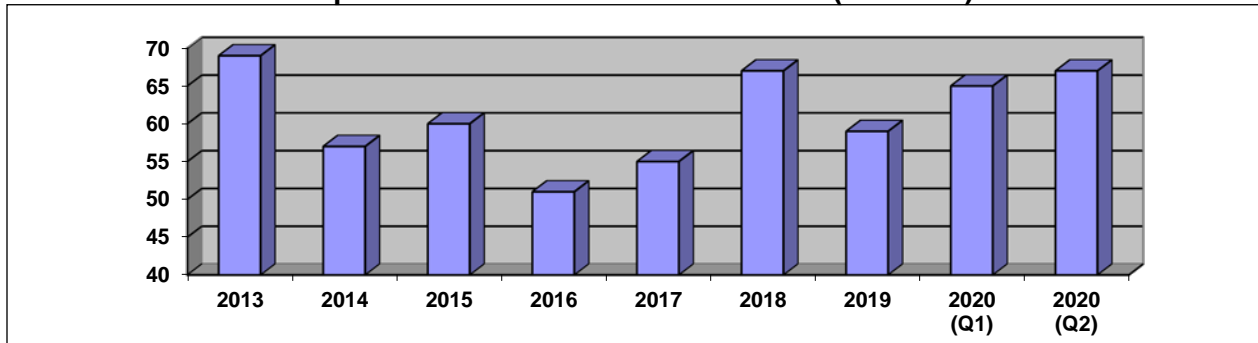
Measures are in substantial part based on National Fire Protection Association 1710: *Standard for the Organization and Deployment of Fire Suppression Operations, Emergency Medical Operations and Special Operations to the Public by Career Fire Departments 2004 Edition.*

Progress in achieving goals shall be measured by:

Measure #2: Dispatch for cardiac arrest calls
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Performance target: Units dispatched within 60 seconds, 90% of the time

	2013	2014	2015	2016	2017	2018	2019	2020 1Q	2020 2Q
Average (seconds)	69	57	60	52	55	67	59	65	67
% under 60 seconds	52%	74%	79%	73%	72%	68%	68%	64%	57%
# of cardiac dispatches	431	693	845	624	642	593	599	146	268

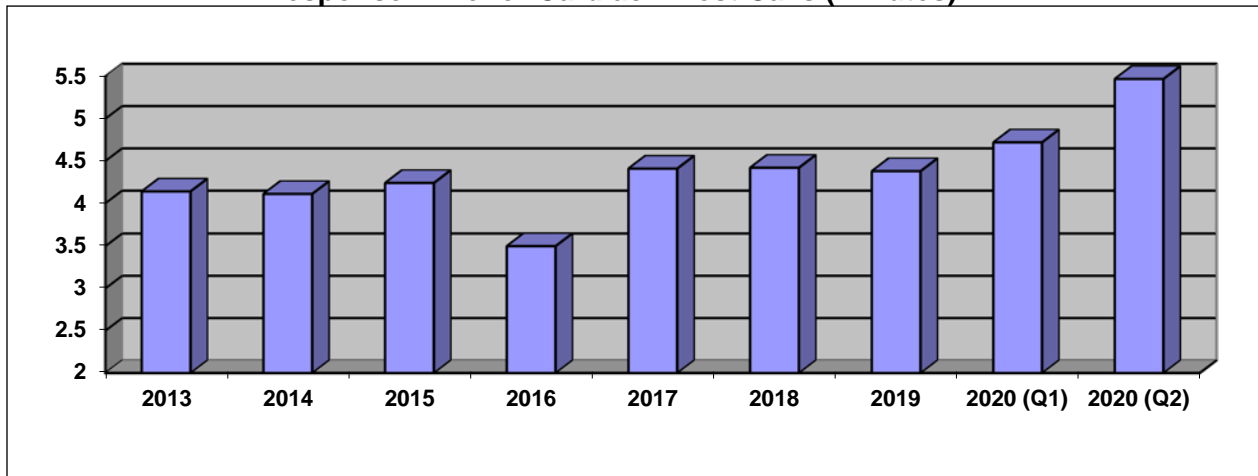
Dispatch Time for Cardiac Arrest Calls (Seconds)

In January 2013, AFD changed this measure from 90 seconds to 60 seconds.

Measure #3: Response time to cardiac arrest calls

Performance target: Arrive at the patient within 4 minutes of being dispatched, 90% of the time

	2013	2014	2015	2016	2017	2018	2019	2020 1Q	2020 2Q
Average (minutes)	4.14	4.11	4.24	3.50	4.41	4.42	4.38	4.72	5.47
% under 4 minutes	66%	70%	67%	70%	46%	46%	42%	29%	22%
# of first arriving units	595	723	845	624	641	593	599	146	265
Confirmed Cardiac Events	164	203	198	181	259	235	197	NA	NA

Response Time for Cardiac Arrest Calls (minutes)

Second quarter of 2020: Dispatch and response times may have increased for two reasons:

- The addition of coronavirus exposure screening questions asked of most callers seeking EMS services
- Prior to departing the station AFD personnel are required to don a higher level of PPE especially for EMS responses.

Fire and Rescue Operations Division Fire Department

Anchorage: Performance. Value. Results.

Purpose

Reduce fire damage, eliminate fire deaths and injuries

Division Direct Services

- Fielding 9-1-1 emergency calls and dispatching fire and rescue resources
- Fire control and suppression
- Life rescue

Accomplishment Goals

- Timely and effective response
- Insurance Services Office Fire Suppression Rating of 1 (on a scale of 10–1; 1 is highest)

Performance Measures

Explanatory Information

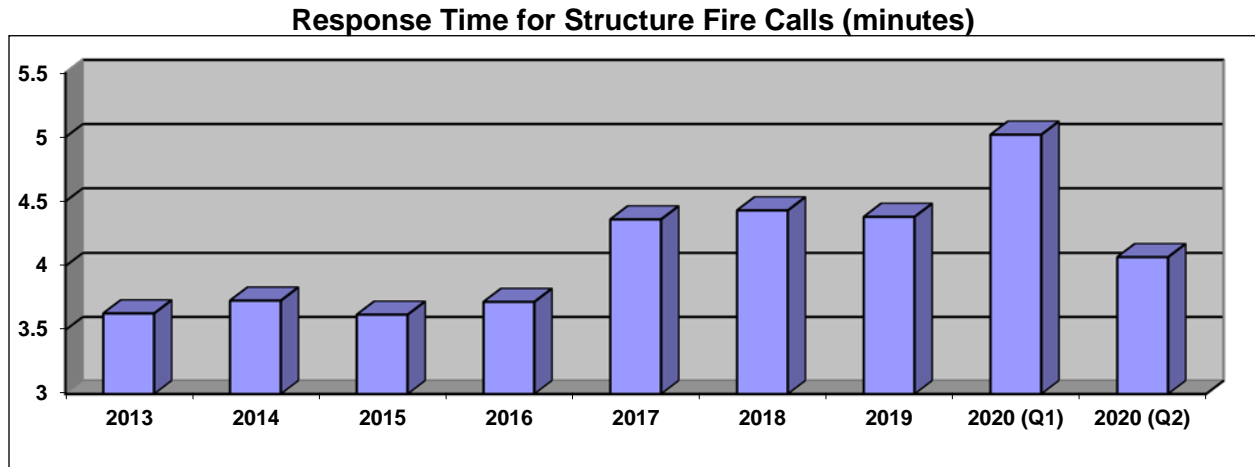
Measures are in substantial part based on National Fire Protection Association 1710: *Standard for the Organization and Deployment of Fire Suppression Operations, Emergency Medical Operations and Special Operations to the Public by Career Fire Departments 2004 Edition.*

Progress in achieving goals shall be measured by:

Measure #4: Response time to structure fire calls

Performance target: Arrive at the scene within 4 minutes of being dispatched, 90% of the time

	2013	2014	2015	2016	2017	2018	2019	2020 1Q	2020 2Q
Average (minutes)	3.63	3.73	3.62	3.72	4.36	4.43	4.38	5.02	4.07
% under 4 minutes	79%	79%	79%	63%	51%	45%	42%	22%	48%
# of first arriving units	457	407	453	394	361	392	319	41	67



Fire Prevention Division Fire Department

Anchorage: Performance. Value. Results.

Purpose

Prevent unintended fires

Division Direct Services

- Code enforcement inspections
- Certificate of Occupancy inspections
- Building plan fire code review
- Fire origin and cause investigations

Accomplishment Goals

- Maintain high level of responsiveness to the building community

Performance Measures

Progress in achieving goals shall be measured by:

Measure #5: Percentage of hotels that are inspected for life safety annually

Performance Target: 90%

2013	2014	2015	2016	2017	2018	2019	2020 1Q	2020 2Q
83%	41%	64%	100%	57%	100%	71%	42%	16%

**Reported Annually

Measure #6: Percentage of 1/3 of commercial occupancies that are inspected for fire code violations triennially

Performance Target: 90% of one-third of commercial occupancies to be inspected annually

2013	2014	2015	2016	2017	2018	2019	2020 1Q	2020 2Q
26.6%	16.3%	31.5%	42.5%	21.0%	97.0%	28%	9%	5%

**Reported Annually

Note: Critical occupancies receive required inspections, and those with a lower risk factor or lower frequency of fires are inspected as resources allow. Cannabis Industry inspections have taken a toll on inspection hours due to the volume of re-inspections and lack of adequate inspection staff.

Note: Second quarter 2020: Fire Prevention numbers are reduced for two reasons:

- Inspections were not being conducted in order to reduce exposure to the coronavirus
- Many commercial businesses were not in operation starting in March therefore inspectors could not access to the buildings to conduct inspections.

PVR Measure WC: Managing Workers' Compensation Claims

Reducing job-related injuries is a priority for the Administration by ensuring safe work conditions and safe practices. By instilling safe work practices, we ensure not only the safety of our employees but reduce the potential for injuries and property damage to the public. The Municipality is self-insured and every injury poses a financial burden on the public and the injured worker's family. It just makes good sense to WORK SAFE.

Results are tracked by monitoring monthly reports issued by the Risk Management Division.

