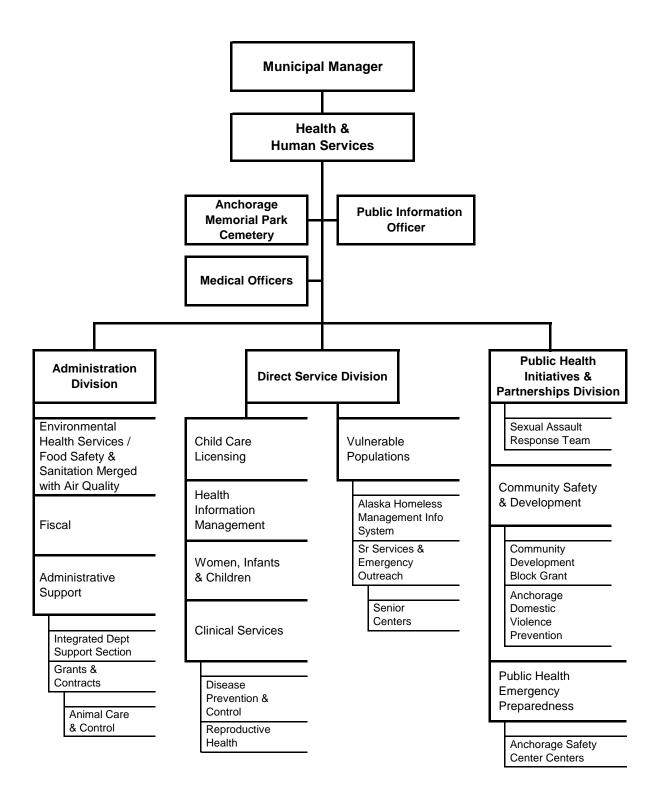
# **Health & Human Services**



## **Health & Human Services Department**

### **Description**

The Department of Health & Human Services protects and improves the public health, safety and well-being of people in Anchorage.

### **Department Services**

- Safeguard public health and safety by:
  - Preventing, detecting, and treating communicable disease;
  - Assuring a safety net of services for vulnerable citizens including homeless, victims
    of domestic violence and sexual assault, seniors, disabled, and clients of the
    Anchorage Safety Patrol and Safety Center;
  - Monitoring and enforcing air quality, sanitation, noise, child care, and animal care and control regulations.
- Strengthen the community's ability to improve its own health and well-being by:
  - o Informing, educating, and empowering people about health and aging issues;
  - Mobilizing community partnerships to identify and resolve public health, homelessness and low-income-related issues.
  - Development funding for accessible and affordable housing for people with low incomes.
  - Developing plans and policies that support individual and community health efforts.
- Develop and maintain coordinated emergency response capability for pandemics, natural disasters and bioterrorist events.
- Serve families through management of the Anchorage Memorial Park Cemetery.

#### **Divisions**

### Director

The Director oversees the Department of Health & Human Services including the direct supervision of the Deputy Director, Division Managers, Medical Officers, Public Information Officer and Cemetery Director. The Director serves as staff representative for the Municipality on the Health & Human Services Commission. The Division supports the Anchorage Memorial Park Cemetery Advisory Board.

### **Administration**

The Deputy Director oversees the Administration Division which includes Fiscal and Administrative Support, Grants and Contract Management and the Integrated Department Support Section; and Environmental Health which includes Food Safety and Sanitation and Air Quality. This Division oversees the Animal Care and Control Program Contract and provides staff representation for the Municipality on the Animal Control Advisory Board

### Public Health Initiatives and Partnerships

The Public Health Initiatives and Partnership (PHIP) Division Manager oversees Community Safety and Development (HUD housing, public safety and homeless grant funding), Anchorage Domestic Violence and Sexual Assault Intervention Program, Sexual Assault Response Team funding coordination, Aging and Disability Resource Center and Emergency Preparedness. This Division also oversees the Anchorage Safety Center/Safety Patrol contract. The Manager serves as staff representative for the following Municipality of Anchorage Commissions:

Americans with Disabilities Act Advisory Commission, Anchorage Women's Commission, Housing and Neighborhood Development Commission (HAND) and the HAND Commission Oversight Committee on Homelessness. This Division also provides staff support to the Anchorage Senior Commission and oversees the Anchorage and Chuqiak Senior Center contracts and associated funding.

### **Direct Services**

The Direct Services Division Manager oversees Child Care Licensing, the Reproductive Health Clinic, Disease Prevention and Control, the Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) and Health Information Management.

### **Department Goals that Contribute to Achieving the Mayor's Mission:**



Administration – Make city government more efficient, accessible, transparent, and responsive to the citizens of Anchorage

- Improve response to animal-bites/attacks complaints in the Municipality.
- Maximize industry compliance with safe food handling practices by inspecting facilities and effectively enforcing regulations.



Homelessness – Eradicate homelessness and improve the health of the community

Increase community and agency partnerships in public health initiatives.

# Community Development to Make Anchorage a Vibrant, Inclusive and Affordable Community

- Improve responsiveness to public health complaints.
- Reduce days non-compliant with federal air quality standards by monitoring key indicators and developing strategies to reduce air pollution.
- Ensure compliance with safe food handling practice by inspecting every permitted food establishment at least once per year.
- Improve the quality of life of those in need of long-term care by increasing the effectiveness of ADRC referrals.

# Health & Human Services Department Summary

|   | 2015<br>Actuals | 2016<br>Revised | 2017<br>Proposed | 17 v 16<br>% Chg |
|---|-----------------|-----------------|------------------|------------------|
| Direct Cost by Division                         |                 |                 |                  |                  |
| H&HS Administration                             | 4,722,339       | 5,101,334       | 4,987,548        | (2.23%)          |
| H&HS Direct Services                            | 2,282,699       | 2,114,086       | 2,178,733        | 3.06%            |
| H&HS Director                                   | 950,249         | 1,050,654       | 1,040,079        | (1.01%)          |
| H&HS Public Health Initiatives and Partnerships | 3,317,340       | 3,317,290       | 3,283,079        | (1.03%)          |
| Direct Cost Total                               | 11,272,626      | 11,583,365      | 11,489,439       | (0.81%)          |
| Intragovernmental Charges                       |                 |                 |                  |                  |
| Charges by/to Other Departments                 | 2,098,982       | 2,258,211       | 2,384,803        | 5.61%            |
| Function Cost Total                             | 13,371,608      | 13,841,576      | 13,874,242       | 0.24%            |
| Program Generated Revenue                       | (2,300,198)     | (2,478,484)     | (2,478,484)      | -                |
| Net Cost Total                                  | 11,071,411      | 11,363,092      | 11,395,758       | 0.29%            |
| Direct Cost by Category                         |                 |                 |                  |                  |
| Salaries and Benefits                           | 4,314,964       | 4,492,984       | 4,580,074        | 1.94%            |
| Supplies  | 166,745         | 184,813         | 183,763          | (0.57%)          |
| Travel  | 6,399           | 5,450           | 5,450            | -                |
| Contractual/OtherServices                       | 6,452,844       | 6,555,102       | 6,410,509        | (2.21%)          |
| Debt Service                                    | 222,900         | 327,078         | 291,705          | (10.81%)         |
| Equipment, Furnishings                          | 108,775         | 17,938          | 17,938           | -                |
| Direct Cost Total                               | 11,272,626      | 11,583,365      | 11,489,439       | (0.81%)          |
| Position Summary as Budgeted                    |                 |                 |                  |                  |
| Full-Time                                       | 53              | 54              | 53               | (1.85%)          |
| Part-Time                                       | 3               | 3               | 2                | (33.33%)         |
| Position Total                                  | 56              | 57              | 55               | (3.51%)          |

# Health & Human Services Reconciliation from 2016 Revised Budget to 2017 Proposed Budget

|  |              | Po  | sitions | S      |
|--|--------------|-----|---------|--------|
|  | Direct Costs | FT  | PT      | Seas/T |
| 2016 Revised Budget  | 11,583,366   | 54  | 1       | 2      |
| 2016 One-Time Requirements - REMOVE 2016 1Q - Public health education campaign related to marijuana.   | (100,000)    | -   | -       | -      |
| Debt Service Changes - GO Bonds  | (35,373)     | -   | -       | -      |
| Changes in Existing Programs/Funding for 2017 - Salary and benefits adjustments - position allocated fully to grant  | 102,004      | (1) | -       | -      |
| 2017 Continuation Level  | 11,549,997   | 53  | 1       | 2      |
| 2017 One-Time Requirements - Reduction in fleet rental rates   | (9,308)      | -   | -       | -      |
| 2017 Proposed Budget Changes - Reduce fuel - align budget with current fuel costs  | (1,049)      | _   | _       | -      |
| <ul> <li>Reduce contribution to senior centers by 5% - Anchorage Senior Center \$26,285 - will be reduced from \$525,700 to \$499,415 and Chugiak Senior Center \$16,000 - will be reduced from \$320,000 to \$304,000.</li> </ul> | (42,285)     | -   | -       | -      |
| - Reduce ADVSAIP operating funded grants to providers  | (36,000)     | -   | -       | -      |
| - Eliminate Environmental Health Specialist - Seasonal position, 0.25FTE   | (14,916)     | -   | -       | (1)    |
| <ul> <li>Increase funding for Netsmart/INSIGHT software maintenance contract to support<br/>clinical services</li> </ul>   | 43,000       | -   | -       | -      |
|  | 11,489,439   | 53  | 1       | 1      |

# Health & Human Services Division Summary

## **H&HS Administration**

(Fund Center # 222000, 221000, 256000, 227000, 211079, 252000, 224000, 225000, 262000)

|  | 2015<br>Actuals | 2016<br>Revised | 2017<br>Proposed | 17 v 16<br>% Chg |
|--|-----------------|-----------------|------------------|------------------|
| Direct Cost by Category                |                 |                 |                  |                  |
| Salaries and Benefits                  | 2,259,082       | 2,391,593       | 2,380,708        | (0.46%)          |
| Supplies                               | 23,943          | 29,230          | 28,843           | (1.32%)          |
| Travel                                 | 2,864           | 2,200           | 2,200            | -                |
| Contractual/Other Services             | 2,416,771       | 2,667,031       | 2,564,517        | (3.84%)          |
| Equipment, Furnishings                 | 19,680          | 11,280          | 11,280           | -                |
| Manageable Direct Cost Total           | 4,722,339       | 5,101,334       | 4,987,548        | (2.23%)          |
| Debt Service                           | -               | -               | -                | -                |
| Non-Manageable Direct Cost Total       | -               | -               | -                | -                |
| Direct Cost Total                      | 4,722,339       | 5,101,334       | 4,987,548        | -                |
| Intragovernmental Charges              |                 |                 |                  |                  |
| Charges by/to Other Departments        | (1,073,705)     | (1,241,257)     | (1,223,137)      | (1.46%)          |
| Function Cost Total                    | 3,648,633       | 3,860,077       | 3,764,411        | (2.48%)          |
| Program Generated Revenue by Fund      |                 |                 |                  |                  |
| Fund 101000 - Areawide General         | 1,440,822       | 1,559,615       | 1,559,615        | -                |
| <b>Program Generated Revenue Total</b> | 1,440,822       | 1,559,615       | 1,559,615        | -                |
| Net Cost Total                         | 2,207,812       | 2,300,462       | 2,204,796        | (4.16%)          |
| Position Summary as Budgeted           |                 |                 |                  |                  |
| Full-Time                              | 22              | 22              | 22               | -                |
| Part-Time                              | -               | 1               | -                | (100.00%)        |
| Position Total                         | 22              | 23              | 22               | (4.35%)          |

# Health & Human Services Division Detail

## **H&HS Administration**

(Fund Center # 222000, 221000, 256000, 227000, 211079, 252000, 224000, 225000, 262000)

|  | 2015<br>Actuals | 2016<br>Revised | 2017<br>Proposed | 17 v 16<br>% Chg |
|--|-----------------|-----------------|------------------|------------------|
| Direct Cost by Category                |                 |                 |                  |                  |
| Salaries and Benefits                  | 2,259,082       | 2,391,593       | 2,380,708        | (0.46%)          |
| Supplies                               | 23,943          | 29,230          | 28,843           | (1.32%)          |
| Travel                                 | 2,864           | 2,200           | 2,200            | -                |
| Contractual/Other Services             | 2,416,771       | 2,667,031       | 2,564,517        | (3.84%)          |
| Equipment, Furnishings                 | 19,680          | 11,280          | 11,280           | -                |
| Manageable Direct Cost Total           | 4,722,339       | 5,101,334       | 4,987,548        | (2.23%)          |
| Debt Service                           | -               | -               | -                | -                |
| Non-Manageable Direct Cost Total       | -               | -               | -                | -                |
| Direct Cost Total                      | 4,722,339       | 5,101,334       | 4,987,548        | (2.23%)          |
| Intragovernmental Charges              |                 |                 |                  |                  |
| Charges by/to Other Departments        | (1,073,705)     | (1,241,257)     | (1,223,137)      | (1.46%)          |
| Program Generated Revenue              |                 |                 |                  |                  |
| 404210 - Animal Licenses               | 241,079         | 256,500         | 256,500          | -                |
| 406170 - Sanitary Inspection Fees      | 923,626         | 984,065         | 984,065          | -                |
| 406510 - Animal Shelter Fees           | 211,246         | 246,750         | 246,750          | -                |
| 406520 - Animal Drop-Off Fees          | 16,085          | 29,000          | 29,000           | -                |
| 407050 - Other Fines and Forfeitures   | 37,164          | 43,250          | 43,250           | -                |
| 407080 - I&M Enforcement Fines         | 3,885           | -               | -                | -                |
| 407090 - Administrative Fines, Civil   | 7,512           | -               | -                | -                |
| 408380 - Prior Year Expense Recovery   | 24              | -               | -                | -                |
| 408400 - Criminal Rule 8 Collect Costs | 200             | -               | -                | -                |
| 408580 - Miscellaneous Revenues        | -               | 50              | 50               | -                |
| Program Generated Revenue Total        | 1,440,822       | 1,559,615       | 1,559,615        | -                |
| Net Cost                               |                 |                 |                  |                  |
| Direct Cost Total                      | 4,722,339       | 5,101,334       | 4,987,548        | (2.23%)          |
| Charges by/to Other Departments Total  | (1,073,705)     | (1,241,257)     | (1,223,137)      | (1.46%)          |
| Program Generated Revenue Total        | (1,440,822)     | (1,559,615)     | (1,559,615)      | -                |
| Net Cost Total                         | 2,207,812       | 2,300,462       | 2,204,796        | (4.16%)          |

|                        | 2015 Revised |           | 2016 Revised |           |           | 2017 Pı | roposed   |           |
|------------------------|--------------|-----------|--------------|-----------|-----------|---------|-----------|-----------|
|                        | Full Time    | Part Time |              | Full Time | Part Time |         | Full Time | Part Time |
| Accountant             | 2            | -         |              | 2         | -         |         | 2         | -         |
| Administrative Officer | 3            | -         |              | 3         | -         |         | 3         | -         |
| Deputy Director II     | 1            | -         |              | 1         | -         |         | 1         | -         |
| Environ Sanitarian I   | 3            | -         |              | 3         | 1         | Г       | 3         | -         |
| Environ Sanitarian II  | 2            | -         |              | 2         | -         |         | 2         | -         |
| Environ Sanitarian III | 1            | -         |              | 1         | -         |         | 1         | -         |
| Environ Sanitarian IV  | 1            | -         |              | 1         | -         | Г       | 1         | -         |
| Junior Admin Officer   | 1            | -         |              | 1         | -         |         | 1         | -         |

|                                   | 2015 F    | 2015 Revised |   | 2016 Revised |           | 2017 Pr |           | roposed   |
|-----------------------------------|-----------|--------------|---|--------------|-----------|---------|-----------|-----------|
|                                   | Full Time | Part Time    |   | Full Time    | Part Time |         | Full Time | Part Time |
| Office Associate                  | 1         | _            |   | 1            | -         |         | 1         | -         |
| Permit Clerk II                   | 1         | -            | П | 1            | -         | Г       | 1         | -         |
| Permit Clerk III                  | 1         | -            | П | 1            | -         | Г       | 1         | -         |
| Principal Admin Officer           | 1         | -            |   | 1            | -         | Г       | 1         | -         |
| Senior Admin Officer              | 2         | -            | П | 2            | -         | Г       | 2         | -         |
| Senior Office Associate           | 1         | -            |   | 1            | -         | Г       | 1         | -         |
| Senior Staff Accountant           | 1         | -            |   | 1            | -         |         | 1         | -         |
| Position Detail as Budgeted Total | 22        | -            |   | 22           | 1         |         | 22        | -         |

# Health & Human Services Division Summary

## **H&HS Direct Services**

(Fund Center # 245000, 232000, 233000, 238000, 243000, 246000, 235000, 233500)

|                                   | 2015<br>Actuals | 2016<br>Revised | 2017<br>Proposed | 17 v 16<br>% Chg |
|-----------------------------------|-----------------|-----------------|------------------|------------------|
| Direct Cost by Category           |                 |                 |                  |                  |
| Salaries and Benefits             | 1,047,035       | 1,065,912       | 1,132,017        | 6.20%            |
| Supplies                          | 96,864          | 120,410         | 120,308          | (0.08%)          |
| Travel                            | 3,535           | 1,250           | 1,250            | -                |
| Contractual/Other Services        | 1,134,500       | 920,306         | 918,950          | (0.15%)          |
| Equipment, Furnishings            | 764             | 6,208           | 6,208            | -                |
| Manageable Direct Cost Total      | 2,282,699       | 2,114,086       | 2,178,733        | 3.06%            |
| Debt Service                      |                 | -               | -                | -                |
| Non-Manageable Direct Cost Total  | -               | -               | -                | -                |
| Direct Cost Total                 | 2,282,699       | 2,114,086       | 2,178,733        | -                |
| Intragovernmental Charges         |                 |                 |                  |                  |
| Charges by/to Other Departments   | 2,981,402       | 3,020,558       | 3,192,785        | 5.70%            |
| Function Cost Total               | 5,264,101       | 5,134,644       | 5,371,518        | 4.61%            |
| Program Generated Revenue by Fund |                 |                 |                  |                  |
| Fund 101000 - Areawide General    | 559,656         | 596,185         | 596,185          | -                |
| Program Generated Revenue Total   | 559,656         | 596,185         | 596,185          | -                |
| Net Cost Total                    | 4,704,446       | 4,538,459       | 4,775,333        | 5.22%            |
| Position Summary as Budgeted      |                 |                 |                  |                  |
| Full-Time                         | 25              | 25              | 24               | (4.00%)          |
| Position Total                    | 25              | 25              | 24               | (4.00%)          |

# Health & Human Services Division Detail

### **H&HS Direct Services**

(Fund Center # 245000, 232000, 233000, 238000, 243000, 246000, 235000, 233500)

|                                       | 2015<br>Actuals | 2016<br>Revised | 2017<br>Proposed | 17 v 16<br>% Chg |
|---------------------------------------|-----------------|-----------------|------------------|------------------|
| Direct Cost by Category               |                 |                 |                  |                  |
| Salaries and Benefits                 | 1,047,035       | 1,065,912       | 1,132,017        | 6.20%            |
| Supplies                              | 96,864          | 120,410         | 120,308          | (0.08%)          |
| Travel                                | 3,535           | 1,250           | 1,250            | -                |
| Contractual/Other Services            | 1,134,500       | 920,306         | 918,950          | (0.15%)          |
| Equipment, Furnishings                | 764             | 6,208           | 6,208            | -                |
| Manageable Direct Cost Total          | 2,282,699       | 2,114,086       | 2,178,733        | 3.06%            |
| Debt Service                          | -               | -               | -                | -                |
| Non-Manageable Direct Cost Total      | -               | -               | -                | -                |
| Direct Cost Total                     | 2,282,699       | 2,114,086       | 2,178,733        | 3.06%            |
| Intragovernmental Charges             |                 |                 |                  |                  |
| Charges by/to Other Departments       | 2,981,402       | 3,020,558       | 3,192,785        | 5.70%            |
| Program Generated Revenue             |                 |                 |                  |                  |
| 406160 - Clinic Fees                  | 179,887         | 188,880         | 188,880          | -                |
| 406170 - Sanitary Inspection Fees     | 26,651          | 37,030          | 37,030           | -                |
| 406180 - Reproductive Health Fees     | 352,642         | 370,275         | 370,275          | -                |
| 408380 - Prior Year Expense Recovery  | 360             | -               | -                | -                |
| 408550 - Cash Over & Short            | 115             | -               | -                | -                |
| Program Generated Revenue Total       | 559,656         | 596,185         | 596,185          | -                |
| Net Cost                              |                 |                 |                  |                  |
| Direct Cost Total                     | 2,282,699       | 2,114,086       | 2,178,733        | 3.06%            |
| Charges by/to Other Departments Total | 2,981,402       | 3,020,558       | 3,192,785        | 5.70%            |
| Program Generated Revenue Total       | (559,656)       | (596,185)       | (596,185)        | -                |
| Net Cost Total                        | 4,704,446       | 4,538,459       | 4,775,333        | 5.22%            |

|                            | 2015 F    | 2015 Revised |           | 2016 Revised |           | 2017 Pr |           | roposed   |
|----------------------------|-----------|--------------|-----------|--------------|-----------|---------|-----------|-----------|
|                            | Full Time | Part Time    | Full Time | Full Time    | Part Time |         | Full Time | Part Time |
|                            |           |              |           |              |           |         |           |           |
| Accounting Clerk II        | 1         | -            | Ц         | 1            | -         |         | 1         | -         |
| Accounting Clerk IV        | 1         | -            |           | 1            | -         |         | 1         | -         |
| Family Service Specialist  | 1         | -            |           | 1            | -         |         | 2         | -         |
| General Services Manager   | 1         | -            |           | 1            | -         |         | 1         | -         |
| Medical Officer            | 1         | -            |           | 1            | -         |         | -         | -         |
| Nurse Supervisor II        | 1         | -            |           | 1            | -         |         | 1         | -         |
| Office Associate           | 4         | -            |           | 4            | -         |         | 4         | -         |
| Pers Comp Tech II          | 1         | -            | П         | 1            | -         |         | -         | -         |
| Principal Admin Officer    | 1         | -            |           | 1            | -         |         | 1         | -         |
| Public Health Nurse        | 3         | -            | П         | 3            | -         |         | 4         | -         |
| Senior Admin Officer       | 3         | -            | ΠÌ        | 3            | -         |         | 3         | -         |
| Senior Family Service Aide | 1         | -            |           | 1            | -         |         | 1         | -         |
| Senior Public Health Nurse | 3         | -            |           | 3            | -         |         | 3         | -         |

|                                   | 2015 Revised |           | 2016 F    | Revised   | 2017 Proposed |           |  |
|-----------------------------------|--------------|-----------|-----------|-----------|---------------|-----------|--|
|                                   | Full Time    | Part Time | Full Time | Part Time | Full Time     | Part Time |  |
|                                   | ĺ            |           |           |           |               |           |  |
| Sr Family Service Aide            | 3            | -         | 3         | -         | 2             | -         |  |
| Position Detail as Budgeted Total | 25           | -         | 25        | -         | 24            | -         |  |

# Health & Human Services Division Summary

## **H&HS Director**

(Fund Center # 212000, 211000, 215000, 271000)

|                                   | 2015<br>Actuals | 2016<br>Revised | 2017<br>Proposed | 17 v 16<br>% Chg |
|-----------------------------------|-----------------|-----------------|------------------|------------------|
| Direct Cost by Category           |                 |                 | ,                |                  |
| Salaries and Benefits             | 477,483         | 474,573         | 503,104          | 6.01%            |
| Supplies                          | 26,904          | 26,903          | 26,495           | (1.52%)          |
| Travel                            | -               | -               | -                | -                |
| Contractual/Other Services        | 215,425         | 222,100         | 218,775          | (1.50%)          |
| Equipment, Furnishings            | 7,537           | -               | -                | -                |
| Manageable Direct Cost Total      | 727,349         | 723,576         | 748,374          | 3.43%            |
| Debt Service                      | 222,900         | 327,078         | 291,705          | (10.81%)         |
| Non-Manageable Direct Cost Total  | 222,900         | 327,078         | 291,705          | (10.81%)         |
| Direct Cost Total                 | 950,249         | 1,050,654       | 1,040,079        | -                |
| Intragovernmental Charges         |                 |                 |                  |                  |
| Charges by/to Other Departments   | (146,942)       | (95,024)        | (140,129)        | 47.47%           |
| Function Cost Total               | 803,307         | 955,630         | 899,950          | (5.83%)          |
| Program Generated Revenue by Fund |                 |                 |                  |                  |
| Fund 101000 - Areawide General    | 299,721         | 322,684         | 322,684          | -                |
| Program Generated Revenue Total   | 299,721         | 322,684         | 322,684          | -                |
| Net Cost Total                    | 503,587         | 632,946         | 577,266          | (8.80%)          |
| Position Summary as Budgeted      |                 |                 |                  |                  |
| Full-Time                         | 3               | 3               | 3                | =                |
| Part-Time                         | 2               | 2               | 2                | -                |
| Position Total                    | 5               | 5               | 5                | -                |

# Health & Human Services Division Detail

## **H&HS Director**

(Fund Center # 212000, 211000, 215000, 271000)

|                                       | 2015<br>Actuals | 2016<br>Revised | 2017<br>Proposed | 17 v 16<br>% Chg |
|---------------------------------------|-----------------|-----------------|------------------|------------------|
| Direct Cost by Category               |                 | -               |                  |                  |
| Salaries and Benefits                 | 477,483         | 474,573         | 503,104          | 6.01%            |
| Supplies                              | 26,904          | 26,903          | 26,495           | (1.52%)          |
| Travel                                | -               | -               | -                | -                |
| Contractual/Other Services            | 215,425         | 222,100         | 218,775          | (1.50%)          |
| Equipment, Furnishings                | 7,537           | -               | -                | -                |
| Manageable Direct Cost Total          | 727,349         | 723,576         | 748,374          | 3.43%            |
| Debt Service                          | 222,900         | 327,078         | 291,705          | (10.81%)         |
| Non-Manageable Direct Cost Total      | 222,900         | 327,078         | 291,705          | (10.81%)         |
| Direct Cost Total                     | 950,249         | 1,050,654       | 1,040,079        | (1.01%)          |
| Intragovernmental Charges             |                 |                 |                  |                  |
| Charges by/to Other Departments       | (146,942)       | (95,024)        | (140,129)        | 47.47%           |
| Program Generated Revenue             |                 |                 |                  |                  |
| 404220 - Miscellaneous Permits        | -               | 50              | 50               | -                |
| 406440 - Cemetery Fees                | 299,700         | 322,634         | 322,634          | -                |
| 408380 - Prior Year Expense Recovery  | 20              | -               | -                | -                |
| Program Generated Revenue Total       | 299,721         | 322,684         | 322,684          | -                |
| Net Cost                              |                 |                 |                  |                  |
| Direct Cost Total                     | 950,249         | 1,050,654       | 1,040,079        | (1.01%)          |
| Charges by/to Other Departments Total | (146,942)       | (95,024)        | (140,129)        | 47.47%           |
| Program Generated Revenue Total       | (299,721)       | (322,684)       | (322,684)        | -                |
| Net Cost Total                        | 503,587         | 632,946         | 577,266          | (8.80%)          |

|                                   | 2015 F              | Revised | 2016 F    | Revised   | 2017 Proposed |           |  |  |
|-----------------------------------|---------------------|---------|-----------|-----------|---------------|-----------|--|--|
|                                   | Full Time Part Time |         | Full Time | Part Time | Full Time     | Part Time |  |  |
|                                   |                     |         |           |           |               |           |  |  |
| Director                          | 1                   | -       | 1         | -         | 1             | -         |  |  |
| Medical Officer                   | -                   | 1       | -         | 1         | -             | 1         |  |  |
| Senior Office Assistant           | -                   | 1       | -         | 1         | -             | 1         |  |  |
| Special Admin Assistant II        | 2                   | - [     | 2         | -         | 2             | -         |  |  |
| Position Detail as Budgeted Total | 3                   | 2       | 3         | 2         | 3             | 2         |  |  |

# Health & Human Services Division Summary

# **H&HS Public Health Initiatives and Partnerships**

(Fund Center # 272000, 261000, 254000, 239000, 242000, 240500, 236000, 241000)

|                                  | 2015<br>Actuals | 2016<br>Revised | 2017<br>Proposed | 17 v 16<br>% Chg |
|----------------------------------|-----------------|-----------------|------------------|------------------|
| Direct Cost by Category          | '               |                 |                  |                  |
| Salaries and Benefits            | 531,364         | 560,905         | 564,245          | 0.60%            |
| Supplies                         | 19,034          | 8,270           | 8,117            | (1.85%)          |
| Travel                           | -               | 2,000           | 2,000            | -                |
| Contractual/Other Services       | 2,686,148       | 2,745,665       | 2,708,267        | (1.36%)          |
| Equipment, Furnishings           | 80,794          | 450             | 450              | -                |
| Manageable Direct Cost Total     | 3,317,340       | 3,317,290       | 3,283,079        | (1.03%)          |
| Debt Service                     | -               | =               | -                | -                |
| Non-Manageable Direct Cost Total | -               | -               | -                | -                |
| Direct Cost Total                | 3,317,340       | 3,317,290       | 3,283,079        | -                |
| Intragovernmental Charges        |                 |                 |                  |                  |
| Charges by/to Other Departments  | 338,227         | 573,934         | 555,284          | (3.25%)          |
| Function Cost Total              | 3,655,567       | 3,891,224       | 3,838,363        | (1.36%)          |
| Net Cost Total                   | 3,655,567       | 3,891,224       | 3,838,363        | (1.36%)          |
| Position Summary as Budgeted     |                 |                 |                  |                  |
| Full-Time                        | 3               | 4               | 4                | -                |
| Part-Time                        | 1               | -               | -                | -                |
| Position Total                   | 4               | 4               | 4                | -                |

# Health & Human Services Division Detail

## **H&HS Public Health Initiatives and Partnerships**

(Fund Center # 272000, 261000, 254000, 239000, 242000, 240500, 236000, 241000)

|                                       | 2015<br>Actuals | 2016<br>Revised | 2017<br>Proposed | 17 v 16<br>% Chg |
|---------------------------------------|-----------------|-----------------|------------------|------------------|
| Direct Cost by Category               |                 |                 |                  |                  |
| Salaries and Benefits                 | 531,364         | 560,905         | 564,245          | 0.60%            |
| Supplies                              | 19,034          | 8,270           | 8,117            | (1.85%)          |
| Travel                                | -               | 2,000           | 2,000            | -                |
| Contractual/Other Services            | 2,686,148       | 2,745,665       | 2,708,267        | (1.36%)          |
| Equipment, Furnishings                | 80,794          | 450             | 450              | -                |
| Manageable Direct Cost Total          | 3,317,340       | 3,317,290       | 3,283,079        | (1.03%)          |
| Debt Service                          | -               | -               | -                | -                |
| Non-Manageable Direct Cost Total      | -               | -               | -                | -                |
| Direct Cost Total                     | 3,317,340       | 3,317,290       | 3,283,079        | (1.03%)          |
| Intragovernmental Charges             |                 |                 |                  |                  |
| Charges by/to Other Departments       | 338,227         | 573,934         | 555,284          | (3.25%)          |
| Net Cost                              |                 |                 |                  |                  |
| Direct Cost Total                     | 3,317,340       | 3,317,290       | 3,283,079        | (1.03%)          |
| Charges by/to Other Departments Total | 338,227         | 573,934         | 555,284          | (3.25%)          |
| Net Cost Total                        | 3,655,567       | 3,891,224       | 3,838,363        | (1.36%)          |

|                                   | 2015 Revised |           |  | 2016 Revised |           |  | 2017 Proposed |           |  |  |
|-----------------------------------|--------------|-----------|--|--------------|-----------|--|---------------|-----------|--|--|
|                                   | Full Time    | Part Time |  | Full Time    | Part Time |  | Full Time     | Part Time |  |  |
| General Services Manager          | 1            | -         |  | 1            | -         |  | 1             | -         |  |  |
| Principal Admin Officer           | 2            | -         |  | 2            | -         |  | 2             | -         |  |  |
| Senior Office Associate           | -            | 1         |  | 1            | -         |  | 1             | -         |  |  |
| Position Detail as Budgeted Total | 3            | 1         |  | 4            | -         |  | 4             | -         |  |  |

# Health & Human Services Operating Grant and Alternative Funded Programs

| Program   | Fund<br>Center | Award<br>Amount | Amount Expected<br>Expenditures<br>As of 12/31/2016 | Expected<br>Expenditures<br>in 2017 | Expected<br>Balance at<br>End of 2017 | Pe<br>FT | rsonne<br>PT | el<br>T | Program<br>Expiration |
|---|----------------|-----------------|---|-------------------------------------|---------------------------------------|----------|--------------|---------|-----------------------|
| HUMAN SERVICES MATCHING GRANT (State Grant-Direct includes Required Match from General Full - Provide operating funds to various non-profit social services agencies providing essential human services based on recommendations developed by the Social Services Task Force through United Way contract. | 224000<br>nds) | 832,951         | 416,475.00  | 416,476                             | -                                     | -        | -            | -       | Jun-17                |
| AMERICAN SOCIETY FOR THE PREVENTION OF CRUELT TO ANIMALS (ASPCA) (Restricted Contributions Grant) Equipment purchase necessary to transition to new shelter disinfectant product.   | Y 225000       | 4,700           | -   | 4,700                               | -                                     | -        | -            | -       | Dec-17                |
| AMERICAN SOCIETY FOR THE PREVENTION OF CRUELT TO ANIMALS (ASPCA) (Restricted Contributions Grant) Provide medical assistance (diagnosis, labs, radiography, medical and surgical treatment) to animals entering the Anchorage Animal Care and Control Center  | Y<br>225000    | 26,000          | -   | 26,000                              | -                                     | -        | -            | -       | Dec-17                |
| SEXUAL ASSAULT RESPONSE TEAM (State Grant)  | 224000         | 80,000          | -   | 80,000                              | -                                     | -        | -            | -       | Jun-17                |
| -Provide timely professional forensic and law enforcement evidence collections and enhance the ability of the Departme Law to successfully prosecute cases of sexual assault.   | ent of         |                 |   |                                     |                                       |          |              |         |                       |
| WOMEN, INFANTS & CHILDREN (WIC) (State Grant - Revenue Pass Thru) - Provide nutrition screening, education and supplemental food to low income pregnant, breastfeeding or postpartum women, infants and young children who are at nutritional risk.   | 238000         | 1,798,318       | 899,159   | 899,159                             | -                                     | 16.0     | 0.85         | -       | Jun-17                |
| HIV PREVENTION AND PARTNER (State Grant - Revenue Pass Thru) - Expand AIDS education outreach, testing of high-risk individuals, and HIV disease investigation  | 236000         | 88,500          | 44,250  | 44,250                              | -                                     | 0.75     | -            | -       | Jun-17                |
| PUBLIC HEALTH NURSING (State Grant - Direct) - Provide immunizations, prevention and control of TB and of communicable diseases (i.e. tuberculosis, measles, sexually transmitted diseases) and home visits to high-risk prenatal women and families.   | 237000         | 3,278,300       | 1,639,150   | 1,639,150                           | -                                     | 26       | 0.82         | -       | Jun-17                |
| CHILD CARE LICENSING (State Grant - Direct) - Provide for staff to enforce the state and municipal child care licensing regulations.  | 235000         | 1,576,526       | 788,263   | 788,263                             | -                                     | 12.0     |              | -       | Jun-17                |
| AIR QUALITY PUBLIC AWARENESS (State Grant - Revenue Pass Thru) - Provides funds from AK DOT/PF to prepare a public awareness campaign on ways to reduce winter air pollution.   | 226000         | 574,657         | 574,657   | -                                   | -                                     | -        | 0.5          | -       | Dec-16                |
| AIR QUALITY CORE GRANT 105 (State Grant - Revenue Pass Thru) - Provides monitoring, planning, air quality regulation, code enforcement and complaint response in the MOA.   | 226000         | 154,482         | 154,482   | -                                   | -                                     | -        | 0.9          | -       | Dec-16                |

# Health & Human Services Operating Grant and Alternative Funded Programs

| Program   | Fund<br>Center | Award<br>Amount  | Amount Expected<br>Expenditures<br>As of 12/31/2016                    | Expected<br>Expenditures<br>in 2017                          | Expected<br>Balance at<br>End of 2017    | Pe<br>FT                                      | ersonr<br>PT | nel<br>T | Program<br>Expiration                                    |
|---|----------------|--|--|--|--|---|--------------|----------|--|
| EMERGENCY SOLUTIONS GRANT (Federal Grant) Program provides funding to engage homeless individuals and families living on the streets, improve the quality and and numb of emergency shelters, provide essential services to shelter residents, prevent families and individuals from becoming homeless and rapid re-housing homeless families and individuals   |                | 145,260<br>145,260<br>49,500   | 132,437<br>-<br>49,500   | 12,823<br>75,000   | -<br>70,260                              | 0.05<br>0.05                                  | -            | -        | Dec-18<br>Jan-19<br>Dec-17                               |
| FDA PACIFIC REGIONAL SEMINAR (Federal Grant) - Funding to attend Food and Drug Adminstratrion Pacific Regional Seminar  | 256000         | 3,000  | 3,000  | -  | -  | -   | -            | -        | Sep-16   |
| FDA Computer Upgrade<br>(Federal Grant)<br>Update and standardize inspection laptops.   | 256000         | 20,000   | 20,000   | -  | -  | -   | -            | -        | Dec-16   |
| FDA QA Standard 4 (Federal Grant) Development of a written QA Plan and Audit Plan   | 256000         | 3,000  | 3,000  | -  | -  | -   | -            | -        | Sep-16   |
| TEEN AND UNINTENDED PREGNANCY PREVENTION (State Grant) This grant is designed to educate providers and/or young men women about the prevention of unintended pregnancies. The program goal is a reduction in the % of non-marital pregnancies through the prevention of unintended pregnancies  | nain           | 75,000   | 37,500   | 37,500   | -  | 0.6   | -            | -        | Jun-17   |
| PUBLIC HEALTH PREPAREDNESS AND RESPONSE FOR BIOTERRORISM (State Grant - Revenue Pass Thru) - Provide for public health preparedness and response for bioterrorism, infectious diseases and other public health threats and emergency training and education.  | 248000         | 457,650  | 228,825  | 228,825  | -  | 2.5   | -            | -        | Dec-16   |
| MEDICAL RESERVE CORPS (Federal Grant) - Recruit and outfit a local volunteer Medical Reserve Corp (MF   | 248000<br>RC)  | 3,500  | -  | 3,500  | -  | -   | -            | -        | Jun-18   |
| AGING DISABILITY RESOURCE CENTER (State Grant - Revenue Pass Thru and Direct)   | 233000         | 317,618  | 22,957   | 294,661  | -  | 2.0   | -            | -        | Jun-17   |
| AHFC - CASE MANAGEMENT  Provide Alaska Housing Finance Corporation with case management services for residents at Chugach View and Chugack Manor public housing sites to enable elderly and/or disabled residents to remain independent in their homes.   | 233000         | 397,110  | 58,659   | 119,875  | 218,577                                  | 1.0   |              |          | Jun-19   |
| PLANNING & DESIGN FOR THE ALASKA CENTER FOR TRE<br>(State Grant)  Services include invesigation of proposed site near existing<br>Clitheroe Center, scope development, architectural<br>programming & concept design, site planning, development of<br>a plan of finance, coordination of public process &<br>development of bridge documents for a design/build process.   | ₹ 241000       | 374,960  | -  | 374,960  |  |   |              |          | Jun-17   |
| CDBG - COMMUNITY DEVELOPMENT BLOCK GRANT (Federal Grant) Projects and activities benefit low income and homeless families, the jurisdiction's needs related to affordable housing, community development and and homelessness. The overarching goal is to provide decent housing and suitable living environments and economic opportunities for low-income persons and families through all levels of government and for | 245000         | 1,763,062<br>2,097,284<br>1,772,393<br>1,691,113<br>1,613,622<br>2,712,172 | 1,762,923<br>2,092,687<br>1,531,000<br>1,378,879<br>450,000<br>270,000 | 139<br>4,597<br>212,000<br>312,234<br>1,155,297<br>1,155,297 | 29,393<br>-<br>8,325<br>1,286,875        | 2.8<br>2.5<br>2.5<br>2.5<br>2.5<br>2.5<br>2.5 |              | -        | Dec-18<br>Dec-19<br>Dec-20<br>Dec-21<br>Dec-22<br>Dec-23 |
| HOME - HOME INVESTMENT PARTNERSHIPS PROGRAM (Federal Grant) people the jurisdiction can use HOME funds for new construction of hoursing, housing rehabilitation, assistance to homebuyers, rental assistance, site acquisition, site improvements, relocation and Section 8 assistance.   | 245000         | 703,693<br>651,856<br>598,919<br>564,961<br>835,165                        | 380,656<br>150,000<br>59,892<br>77,000<br>50,000                       | 323,037<br>318,000<br>218,000<br>20,510<br>55,000            | 183,856<br>321,027<br>467,451<br>730,165 | 0.5<br>0.4<br>0.4<br>0.4<br>0.4               | -            | -        | Dec-17<br>Dec-19<br>Dec-19<br>Dec-20<br>Dec-21           |

# Health & Human Services Operating Grant and Alternative Funded Programs

|   | Fund<br>Center | Award<br>Amount | Amount Expected<br>Expenditures<br>As of 12/31/2016 | Expected<br>Expenditures<br>in 2017 | Expected<br>Balance at<br>End of 2017 | Pe<br>FT  | rsonne<br>PT | el<br>T | Program<br>Expiration |
|---|----------------|-----------------|---|-------------------------------------|---------------------------------------|-----------|--------------|---------|-----------------------|
| DEPT OF ENERGY - ENERGY EFFICIENCY CONSERVATION BLOCK GRANT (Federal Recovery Act) (Program Income from electrical cost savings) Planning, community development, grant management and administration of federal grants; CDBG, HOME and ESG.                  | 245000         | 376,814         | 270,000   | 90,000                              | 16,814                                | 0.7       | -            | -       | Dec-18                |
| ANCHORAGE DOMESTIC VIOLENCE PREVENTION (State Grant)  Continuation of Base Project, formerly funded by Federal grant, to decrease incidents of violence against women and enhancing victim safety and offender accountability. (includes Legal and APD staff) | 249000         | 899,103         | 334,690   | 188,138                             | 376,275                               | 0.7       | -            | -       | Jun-19                |
| Total Grant and Alternative Operating Funding for Departm   | nent _         | 26,686,449      | 13,880,041  | 9,097,391                           | 3,709,018                             | 66        | 2            | -       |                       |
| Total General Government Operating Direct Cost for Depart Total Operating Budget for Department   | tment          |                 |   | 11,489,439<br>20,586,830            |                                       | 53<br>119 | 1            | 1       |                       |

Anchorage: Performance. Value. Results

## **Health & Human Services Department**

Anchorage: Performance. Value. Results.

#### Mission

Protect and improve the public health and well-being of all people in Anchorage.

### **Core Services**

- Develop and maintain coordinated emergency response capability for pandemics, natural disasters and bioterrorist events.
- Safeguard public health by:
  - Preventing, detecting, and treating communicable disease;
  - Assuring a safety net of services for vulnerable citizens;
  - Monitoring and enforcing air quality, sanitation, noise, child care, and animal control regulations.
- Strengthen the community's ability to improve its own health and well-being by:
  - Informing, educating, and empowering people about health issues;
  - Mobilizing community partnerships to identify and solve public health problems;
  - Developing plans and policies that support individual and community health efforts.

### **Accomplishment Goals**

- Improve responsiveness to public health complaints.
- Increase community and agency partnerships in public health initiatives.
- Improve response to animal-bites/attacks complaints in the Municipality. (Grants & Contracts, Animal Control)
- Reduce days non-compliant with federal air quality standards by monitoring key indicators and developing strategies to reduce air pollution. (Environmental Health Services)
- Maximize industry compliance with safe food handling practices by inspecting facilities and effectively enforcing regulations. (Environmental Health Services)
- Ensure compliance with safe food handling practices by inspecting every permitted food establishment at least once per year. (Environmental Health Services)
- Improve the quality of life of those in need of long-term care by increasing the effectiveness of ADRC referrals (Senior Services).

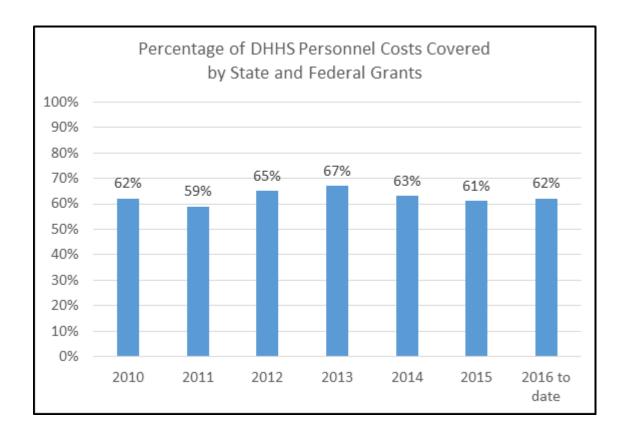
#### **Performance Measures**

Progress in achieving goals shall be measured by:

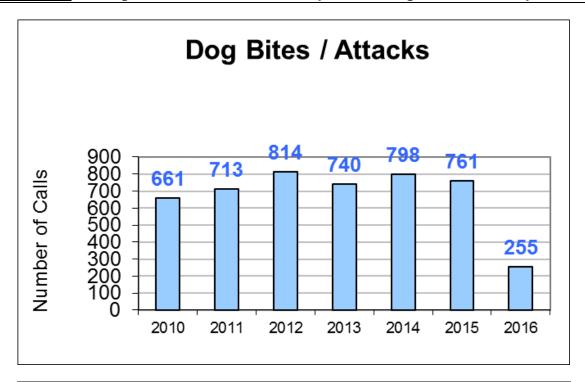
<u>Measure #1:</u> Percentage of time HHS makes contact within 24 hours (1 working day) of a high priority complaint.

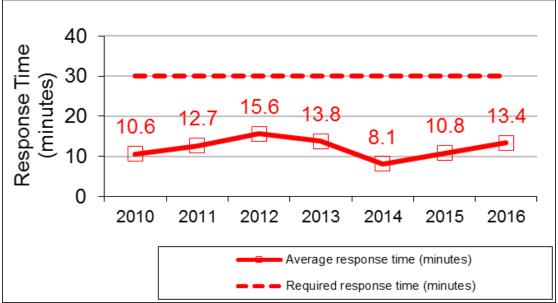
| 9/30/2015  | 100% |
|------------|------|
| 12/31/2015 | 100% |
| 3/31/2016  | 100% |
| 6/30/2016  | 100% |

Measure #2: Percent of DHHS services and programs supported by grant and non-property tax dollars.

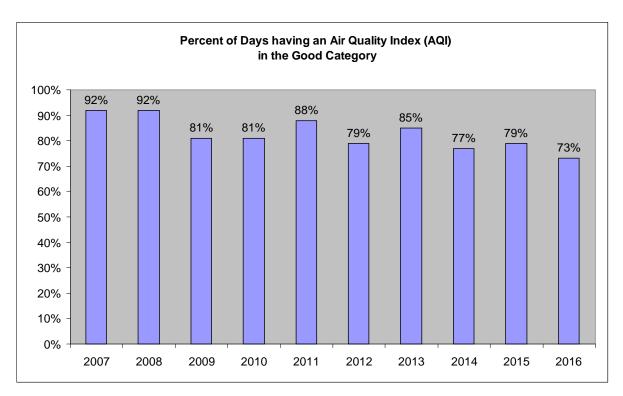


Measure #3: Average number of minutes to respond to a dog bite/attack complaint. \*





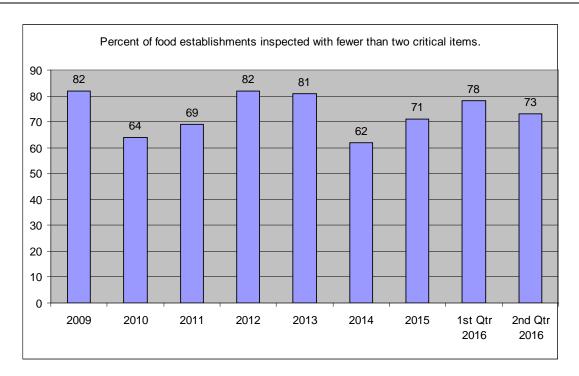
Measure #4: Percent of days in the year having an Air Quality Index (AQI) value of "Good".



During the second quarter of 2016 there were no exceedances of air quality standards, and 88% of days were classified as 'good' air quality. PM-10 concentrations (primarily road dust) at the Tudor Road monitoring site were responsible for 11 'moderate' days this quarter; none occurred in Eagle River. We appreciated the collaboration of DHHS Air Quality, MOA Street Maintenance and Alaska DOT & PF in monitoring dustiness of roads and proactively applying dust palliative as needed this spring.

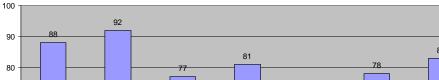
The percentage of 'good' air quality days may improve yet more in the third quarter barring infiltration of wildfire smoke.

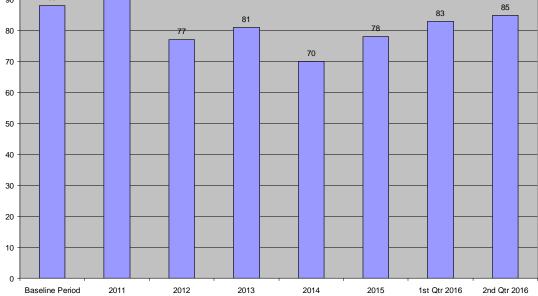
## Measure #5: Percent of food establishments inspected with fewer than two critical items.



## Measure #6: Percent of active establishments inspected within the last 12 months.\*

Percent of Facilities Inspected within last 12 Months





<u>Measure #7:</u> Percentage of Aging and Disability Resource Center (ADRC) clients who indicate that their situation improved as a result of the long-term care referral

Information not available this quarter

### PVR Measure WC: Managing Workers' Compensation Claims

Reducing job-related injuries is a priority for the Administration by ensuring safe work conditions and safe practices. By instilling safe work practices we ensure not only the safety of our employees but reduce the potential for injuries and property damage to the public. The Municipality is self-insured and every injury poses a financial burden on the public and the injured worker's family. It just makes good sense to WORK SAFE.

Results are tracked by monitoring monthly reports issued by the Risk Management Division.

