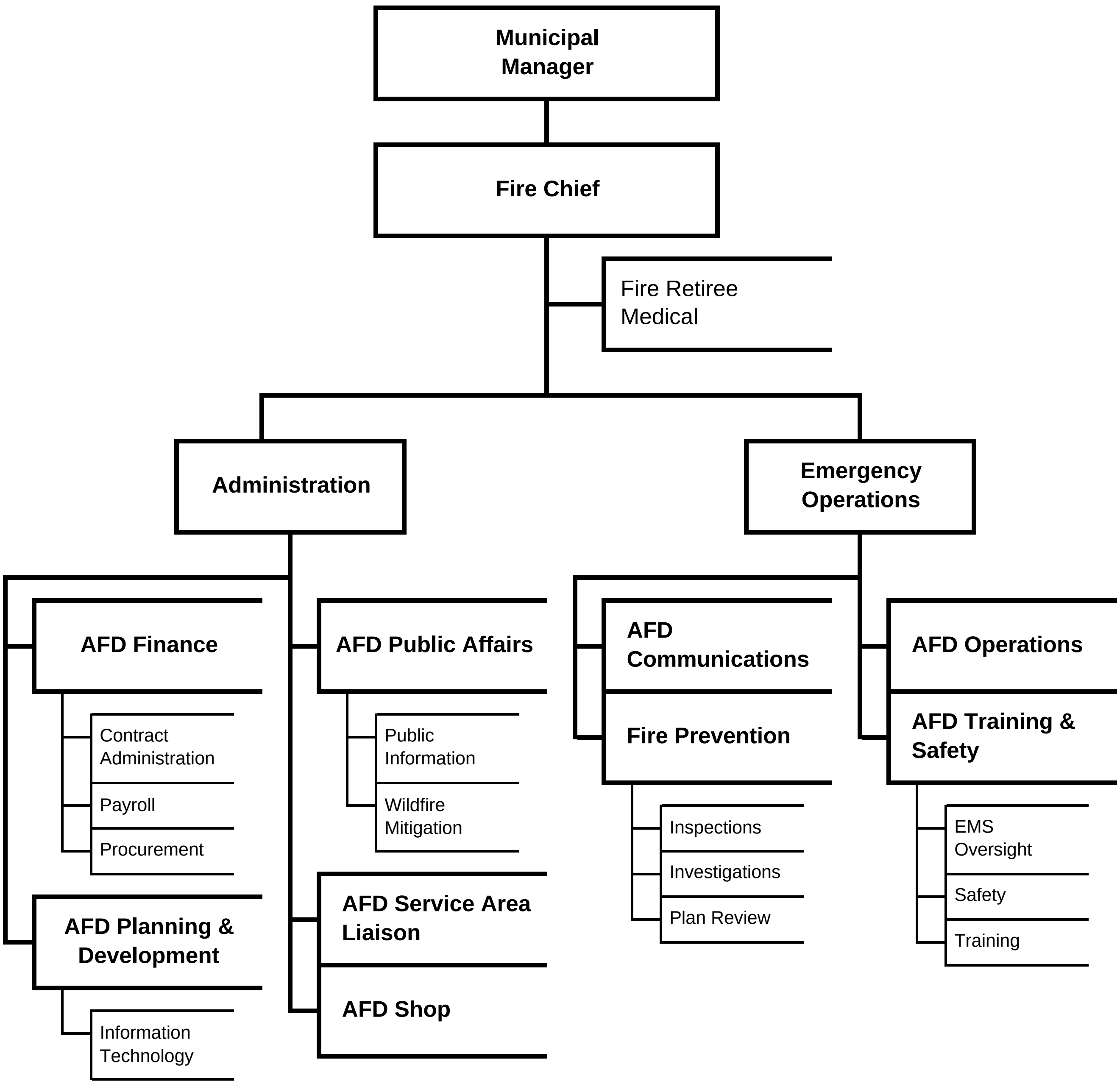
Municipality of Anchorage

Anchorage Fire Department

Anchorage Fire Department



Fire
Department Summary

	2010 Actuals	2011 Revised	2012 Proposed	12 v 11 % Chg
Direct Cost by Division				
AFD Administration	4,485,195	4,375,348	4,194,081	<4.14%>
AFD Emergency Operations	61,320,164	68,369,258	73,332,587	7.26%
Office of the Fire Chief	587,562	320,303	320,465	0.05%
Police & Fire Retirement	9,282,048	8,713,855	7,973,508	<8.50%>
Direct Cost Total	**75,674,969**	**81,778,764**	**85,820,641**	**4.94%**
Intragovernmental Charges				
Charges by Other Departments	32,127,682	38,625,169	29,871,657	<22.66%>
Charges to Other Departments	(25,018,075)	(30,204,457)	(23,662,927)	<21.66%>
Function Cost Total	**82,784,576**	**90,199,476**	**92,029,370**	**2.03%**
Program Generated Revenue	(7,551,437)	(7,223,318)	(7,454,355)	3.20%
Net Cost Total	**75,233,139**	**82,976,158**	**84,575,015**	**1.93%**
Direct Cost by Category				
Personnel	52,503,283	57,469,157	62,003,685	7.89%
Supplies	1,896,261	2,232,700	1,914,700	<14.24%>
Travel	14,824	20,000	20,000	-
Contractual/OtherServices	17,029,209	17,199,466	16,750,335	<2.61%>
Debt Service/Depreciation	3,570,858	4,494,741	4,769,221	6.11%
Equipment, Furnishings	660,533	362,700	362,700	-
Direct Cost Total	**75,674,969**	**81,778,764**	**85,820,641**	**4.94%**
Position Summary as Budgeted				
Full-Time	376	389	387	
Part-Time	2	2	2	
Position Total	**378**	**391**	**389**	

Fire
Reconciliation from 2011 Revised Budget to 2012 Proposed Budget

	Direct Costs	Positions FT	Positions PT	Positions T
2011 Revised Budget	81,778,762	389	2	-
2011 One-Time Requirements				
- Delete one-time funding for protective equipment, uniforms and other initial hire operating supplies and services for new SAFER grant hires at a cost of $7K per firefighter	(203,000)	-	-	-
Transfers (to)/from Other Agencies				
- None	-	-	-	-
Debt Service Changes				
- General Obligation Bond Debt Service	274,480	-	-	-
Changes in Existing Programs/Funding for 2011				
- Salary and benefits adjustments	2,845,238	-	-	-
- AWWU hydrant cost increase of 6% over 2011	291,216	-	-	-
2012 Continuation Level	**84,986,696**	**389**	**2**	**-**
2012 One-Time Requirements				
- None	-	-	-	-
Transfers (to)/from Other Agencies				
- None	-	-	-	-
2012 Budget Changes				
- Leave cash-out adjustment	993,502	-	-	-
- Department of Homeland Security Staffing for Adequate Fire and Emergency Response (SAFER) Grant Program - new firefighter positions cost	1,672,288	-	-	-
- Tax Cap change: Voter approved bond O&M - 2010 Prop 2 staffing of Medic #7	450,845	-	-	-
- Contribution increase to Police and Fire Retirees Medical Administration (Fund 213)	422	-	-	-
- Police and Fire Retirement Medical Trust insurance subsidy to reimburse the Medical/Dental Self Insurance (Fund 603)	73,576	-	-	-
- Police and Fire Retirement Medical - Increase of 12% in medical costs for 119 Fire Department Gentile retirees	309,406	-	-	-
- Police and Fire Retirement Trust - Adjust contribution to Police and Fire Retirement Trust per actuarial report	(1,123,752)	-	-	-
- Delete funded but vacant Programmer Analyst position; last filled May 2011 (no impact on services)	(102,237)	(1)	-	-
- Delete funded but vacant payroll position; last filled June 2011 (no impact on services due to Kronos implementation in 2012)	(104,147)	(1)	-	-
- Reduce overtime budget; savings to be realized from 29 new firefighters	(1,220,958)	-	-	-
- Non-labor savings based on analysis of average spend in prior years (no impact on services)	(115,000)	-	-	-
2012 Proposed Budget	**85,820,641**	**387**	**2**	**-**

Fire
Division Summary
AFD Administration

(Dept ID # 3701, 3702, 3710, 3720)

	2010 Actuals	2011 Revised	2012 Proposed	12 v 11 % Chg
Direct Cost by Category				
Salaries and Benefits	2,815,782	2,757,103	2,690,836	<2.40%>
Supplies	825,956	1,100,650	985,650	<10.45%>
Travel	2,228	-	-	
Contractual/Other Services	534,027	431,095	431,095	-
Equipment, Furnishings	307,203	86,500	86,500	-
Manageable Direct Cost Total	**4,485,195**	**4,375,348**	**4,194,081**	**<4.14%>**
Debt Service, Depreciation	-	-	-	
Direct Cost Total	**4,485,195**	**4,375,348**	**4,194,081**	**<4.14%>**
Revenue by Fund				
Fund 131 - Anchorage Fire SA	146,120	20,150	40,000	98.51%
Revenue Total	**146,120**	**20,150**	**40,000**	**98.51%**

Positions as Budgeted

	2010 Revised		2011 Revised		2012 Proposed	
	Full Time	Part Time	Full Time	Part Time	Full Time	Part Time
Chief Operating/Admin Officer	1	-	1	-	1	-
Fire Admin Services Associate	1	-	1	-	1	-
Fire Lead Mechanic	1	-	1	-	1	-
Fire Logistics Technician	1	-	1	-	1	-
Fire Mechanic	6	-	6	-	6	-
Fire Office Associate	3	-	3	-	3	-
Fire Payroll Associate	1	-	1	-	1	-
Fire Payroll Specialist	2	-	2	-	1	-
Fire Senior Office Asst	1	-	1	-	1	-
Info Center Consultant II	1	-	1	-	1	-
Principal Admin Officer	1	-	1	-	1	-
Programmer/Analyst	2	-	2	-	1	-
Senior Admin Officer	2	-	2	-	2	-
Systems Analyst Supv	1	-	1	-	1	-
Positions as Budgeted Total	**24**	**-**	**24**	**-**	**22**	**-**

Fire
Division Detail
AFD Administration

(Dept ID # 3701, 3702, 3710, 3720)

	2010 Actuals	2011 Revised	2012 Proposed	12 v 11 % Chg
Direct Cost by Category				
Salaries and Benefits				
1101 - Straight Time Labor	1,817,770	1,707,984	1,615,077	<5.44%>
1201 - Overtime	37,071	34,300	27,311	<20.38%>
1301 - Leave/Holiday Accruals	202,435	84,352	65,263	<22.63%>
1401 - Benefits	745,078	976,321	1,029,040	5.40%
1501 - Allow Differentials/Premiums	13,428	21,150	21,150	-
1601 - Vacancy Factor	-	(67,005)	(67,005)	-
Salaries and Benefits Total	**2,815,782**	**2,757,103**	**2,690,836**	**<2.40%>**
Supplies	825,956	1,100,650	985,650	<10.45%>
Travel	2,228	-	-	-
Contractual/Other Services	534,027	431,095	431,095	-
Equipment, Furnishings	307,203	86,500	86,500	-
Manageable Direct Cost Total	**4,485,195**	**4,375,348**	**4,194,081**	**<4.14%>**
Debt Service, Depreciation	-	-	-	-
Direct Cost Total	**4,485,195**	**4,375,348**	**4,194,081**	**<4.14%>**
Intra-Governmental Charges				
Charges By Other Departments	1,236,192	1,217,393	84,333	<93.07%>
Charges To Other Departments	(5,379,483)	(5,368,086)	(4,232,270)	<21.16%>
Program Generated Revenue				
9453 - Fire Alarm Fees	33,563	20,000	40,000	100.00%
9499 - Reimbursed Cost	1,452	150	-	-
9601 - Contributions Other Funds	107,500	-	-	-
9672 - Prior Yr Expense Recovery	3,605	-	-	-
Program Generated Revenue Total	**146,120**	**20,150**	**40,000**	**98.51%**
Net Cost				
Manageable Direct Cost	4,485,195	4,375,348	4,194,081	<4.14%>
Debt Service, Depreciation	-	-	-	-
Charges By Other Departments	1,236,192	1,217,393	84,333	<93.07%>
Charges To Other Departments	(5,379,483)	(5,368,086)	(4,232,270)	<21.16%>
Program Generated Revenue	(146,120)	(20,150)	(40,000)	98.51%
Net Cost Total	**195,783**	**204,505**	**6,144**	**<97.00%>**

Fire
Division Summary
AFD Emergency Operations

(Dept ID # 3420, 3510, 3520, 3530, 3540, 3550, 3600, 3230)

	2010 Actuals	2011 Revised	2012 Proposed	12 v 11 % Chg
Direct Cost by Category				
Salaries and Benefits	49,147,088	54,435,951	59,036,584	8.45%
Supplies	1,066,412	1,124,400	921,400	<18.05%>
Travel	11,848	10,000	10,000	-
Contractual/Other Services	7,180,339	8,030,666	8,321,882	3.63%
Equipment, Furnishings	343,619	273,500	273,500	-
Manageable Direct Cost Total	**57,749,306**	**63,874,517**	**68,563,366**	**7.34%**
Debt Service, Depreciation	3,570,858	4,494,741	4,769,221	6.11%
Direct Cost Total	**61,320,164**	**68,369,258**	**73,332,587**	**7.26%**
Revenue by Fund				
Fund 101 - Areawide General	6,441,545	6,472,631	6,551,417	1.22%
Fund 104 - Chugiak Fire SA	116,707	-	-	
Fund 131 - Anchorage Fire SA	847,065	730,537	862,938	18.12%
Revenue Total	**7,405,317**	**7,203,168**	**7,414,355**	**2.93%**

Positions as Budgeted

	2010 Revised		2011 Revised		2012 Proposed	
	Full Time	Part Time	Full Time	Part Time	Full Time	Part Time
Battalion Chief	-	-	-	-	1	-
Chief Operating/Admin Officer	1	-	1	-	1	-
Fire Apparatus Engineer	75	-	75	-	75	-
Fire Assistant Chief	2	2	1	2	1	2
Fire Assistant Chief *	-	-	1	-	1	-
Fire Battalion Chief	10	-	10	-	10	-
Fire Battalion Chief - EMS	2	-	2	-	2	-
Fire Captain	53	-	53	-	53	-
Fire Communications Officer	-	-	1	-	-	-
Fire Dispatcher	16	-	16	-	16	-
Fire Inspector	8	-	8	-	8	-
Fire Investigator	1	-	1	-	1	-
Fire Lead Dispatcher	4	-	4	-	4	-
Fire Office Associate	3	-	3	-	3	-
Fire Train M/M Video Producer	-	-	1	-	1	-
Fire Training Specialist	1	-	1	-	1	-
Firefighter	161	-	137	-	137	-
Firefighter - Medic 7	-	-	6	-	6	-
Firefighter - SAFER	-	-	26	-	26	-
Senior Fire Captain	13	-	13	-	13	-
Senior Fire Captain - SAFER	-	-	3	-	3	-
Positions as Budgeted Total	**350**	**2**	**363**	**2**	**363**	**2**

Fire
Division Detail
AFD Emergency Operations
(Dept ID # 3420, 3510, 3520, 3530, 3540, 3550, 3600, 3230)

	2010 Actuals	2011 Revised	2012 Proposed	12 v 11 % Chg
Direct Cost by Category				
Salaries and Benefits				
1101 - Straight Time Labor	28,118,944	33,531,149	36,477,752	8.79%
1201 - Overtime	4,429,593	4,210,050	2,980,919	<29.20%>
1301 - Leave/Holiday Accruals	2,499,032	1,356,206	2,578,929	90.16%
1401 - Benefits	13,720,153	15,810,074	17,470,512	10.50%
1501 - Allow Differentials/Premiums	379,366	735,128	735,128	-
1601 - Vacancy Factor	-	(1,206,656)	(1,206,656)	-
Salaries and Benefits Total	**49,147,088**	**54,435,951**	**59,036,584**	**8.45%**
Supplies	1,066,412	1,124,400	921,400	<18.05%>
Travel	11,848	10,000	10,000	-
Contractual/Other Services	7,180,339	8,030,666	8,321,882	3.63%
Equipment, Furnishings	343,619	273,500	273,500	-
Manageable Direct Cost Total	**57,749,306**	**63,874,517**	**68,563,366**	**7.34%**
Debt Service, Depreciation	3,570,858	4,494,741	4,769,221	6.11%
Direct Cost Total	**61,320,164**	**68,369,258**	**73,332,587**	**7.26%**
Intra-Governmental Charges				
Charges By Other Departments	27,566,398	32,588,242	25,321,662	<22.30%>
Charges to Other Departments	(12,894,592)	(15,774,950)	(10,280,196)	<34.83%>
Program Generated Revenue				
9131 - Bldg Permit Plan Reviews	378,860	300,000	450,000	50.00%
9335 - Build America Bonds (BABs) Subsidy	-	65,829	41,438	<37.05%>
9451 - Ambulance Service Fees	5,601,175	5,582,750	5,585,000	0.04%
9455 - Hazardous Mat Fac & Trans	134,817	121,500	121,500	-
9456 - Fire Inspection Fees	202,521	220,683	225,000	1.96%
9481 - E-911 Surcharge	838,308	887,606	966,417	8.88%
9499 - Reimbursed Cost	77,717	3,300	-	-
9601 - Contributions Other Funds	529	-	-	-
9672 - Prior Yr Expense Recovery	117,635	-	-	-
9731 - Lease & Rental Revenue	25,608	21,500	25,000	16.28%
9742 - Other Property Sales	28,146	-	-	-
Program Generated Revenue Total	**7,405,317**	**7,203,168**	**7,414,355**	**2.93%**
Net Cost				
Manageable Direct Cost	57,749,306	63,874,517	68,563,366	7.34%
Debt Service, Depreciation	3,570,858	4,494,741	4,769,221	6.11%
Charges By Other Departments	27,566,398	32,588,242	25,321,662	<22.30%>
Charges to Other Departments	(12,894,592)	(15,774,950)	(10,280,196)	<34.83%>
Program Generated Revenue	(7,405,317)	(7,203,168)	(7,414,355)	2.93%
Net Cost Total	**68,586,653**	**77,979,382**	**80,959,699**	**3.82%**

Fire
Division Summary
Office of the Fire Chief
(Dept ID # 3700)

	2010 Actuals	2011 Revised	2012 Proposed	12 v 11 % Chg
Direct Cost by Category				
Salaries and Benefits	540,414	276,103	276,265	0.06%
Supplies	3,894	7,650	7,650	-
Travel	749	10,000	10,000	-
Contractual/Other Services	32,795	23,850	23,850	-
Equipment, Furnishings	9,711	2,700	2,700	-
Manageable Direct Cost Total	**587,562**	**320,303**	**320,465**	**0.05%**
Debt Service, Depreciation	-	-	-	
Direct Cost Total	**587,562**	**320,303**	**320,465**	**0.05%**

Positions as Budgeted

	2010 Revised		2011 Revised		2012 Proposed	
	Full Time	Part Time	Full Time	Part Time	Full Time	Part Time
Executive Assistant I	1	-	1	-	1	-
Fire Chief	1	-	1	-	1	-
Positions as Budgeted Total	**2**	**-**	**2**	**-**	**2**	**-**

Fire
Division Detail
Office of the Fire Chief
(Dept ID # 3700)

	2010 Actuals	2011 Revised	2012 Proposed	12 v 11 % Chg
Direct Cost by Category				
Salaries and Benefits				
1101 - Straight Time Labor	284,988	159,068	162,240	1.99%
1201 - Overtime	1,041	27,000	27,000	-
1301 - Leave/Holiday Accruals	74,650	10,642	2,178	<79.53%>
1401 - Benefits	179,672	85,407	90,859	6.38%
1501 - Allow Differentials/Premiums	63	-	-	-
1601 - Vacancy Factor	-	(6,013)	(6,013)	-
Salaries and Benefits Total	**540,414**	**276,103**	**276,265**	**0.06%**
Supplies	3,894	7,650	7,650	-
Travel	749	10,000	10,000	-
Contractual/Other Services	32,795	23,850	23,850	-
Equipment, Furnishings	9,711	2,700	2,700	-
Manageable Direct Cost Total	**587,562**	**320,303**	**320,465**	**0.05%**
Debt Service, Depreciation	-	-	-	-
Direct Cost Total	**587,562**	**320,303**	**320,465**	**0.05%**
Intra-Governmental Charges				
Charges By Other Departments	3,228,817	4,819,534	4,465,661	<7.34%>
Charges To Other Departments	(3,816,291)	(5,080,310)	(4,786,125)	<5.79%>
Net Cost				
Manageable Direct Cost	587,562	320,303	320,465	0.05%
Debt Service, Depreciation	-	-	-	-
Charges By Other Departments	3,228,817	4,819,534	4,465,661	<7.34%>
Charges To Other Departments	(3,816,291)	(5,080,310)	(4,786,125)	<5.79%>
Net Cost Total	**88**	**59,527**	**1**	**<100.00%>**

Fire
Division Summary
Police & Fire Retirement

(Dept ID # 3190, 3590)

	2010 Actuals	2011 Revised	2012 Proposed	12 v 11 % Chg
Direct Cost by Category				
Travel	-	-	-	
Contractual/Other Services	9,282,048	8,713,855	7,973,508	<8.50%>
Manageable Direct Cost Total	**9,282,048**	**8,713,855**	**7,973,508**	**<8.50%>**
Debt Service, Depreciation	-	-	-	
Direct Cost Total	**9,282,048**	**8,713,855**	**7,973,508**	**<8.50%>**

No Positions

Fire
Division Detail
Police & Fire Retirement
(Dept ID # 3190, 3590)

	2010 Actuals	2011 Revised	2012 Proposed	12 v 11 % Chg
Direct Cost by Category				
Travel	-	-	-	-
Contractual/Other Services	9,282,048	8,713,855	7,973,508	<8.50%>
Manageable Direct Cost Total	**9,282,048**	**8,713,855**	**7,973,508**	**<8.50%>**
Debt Service, Depreciation	-	-	-	-
Direct Cost Total	**9,282,048**	**8,713,855**	**7,973,508**	**<8.50%>**
Intra-Governmental Charges				
Charges By Other Departments	96,276	-	-	-
Charges To Other Departments	(2,927,709)	(3,981,111)	(4,364,336)	9.63%
Net Cost				
Manageable Direct Cost	9,282,048	8,713,855	7,973,508	<8.50%>
Debt Service, Depreciation	-	-	-	-
Charges By Other Departments	96,276	-	-	-
Charges To Other Departments	(2,927,709)	(3,981,111)	(4,364,336)	9.63%
Net Cost Total	**6,450,615**	**4,732,744**	**3,609,172**	**<23.74%>**

Fire
Operating Grant Funded Programs

Grant Program	Current Award Amount	2011 Revised Anticipated Resources				2012 Proposed Anticipated Resources				Current Grant Term
		Amount	FT	PT	T	Amount	FT	PT	T	
Department of Homeland Security Staffing for Adequiate Fire and Emergency Response (SAFER) Grant 339011G - Staffing for Adequate Fire and Emergency Response grant for funding to increase the department's fire and emergency response capability by hiring additional 30 firefighters and safety officers	5,050,461	1,576,512	-	-	-	2,572,707	-	-	-	May-13
USFS Wildfire Mitigation 3351XG - Continue earmarked federal funding to mitigate Spruce Bark Beetle wildfire risk throughout the Municipality of Anchorage. Projected BY 2011 expenses reflect the appropriation of earmarked interest earnings in excess of $500,000.	-	259,594	2	-	-	- no additional funding	1	-	-	Completion
SOA Department of Natural Resources, Division of Forestry: American Recovery & Reinvestment Act--Hazardous Fuels Mitigation 33519GA - Provide funding to support the Municipality's ongoing urban/forest wild fire prevention activities and programs.	497,650	- no additional funding	-	-	-	- no additional funding	-	-	-	Mar-12
SOA Department of Environmental Conservation--HAZMAT Team Support 3311XXG - Provide funding to support and enhance the ability of the Municipality's oil spill response capabilities.	10,000	10,000	-	-	-	-	-	-	-	Dec-11
Miscellaneous Donations **FUND 261** - Donations from organizations and citizens for fire and emergency medical service purposes.										
Training Center Support 330711G	5,000	5,000	-	-	-	-	-	-	-	Completion
2009 Fireman's Fund Insurance, Inc.--Heritage Program - Donation to directly support fire investigation and fire safety education, and purchase additional fire rescue and personnel fitness equipment.	Misc	1,000	-	-	-	1,000 *	-	-	-	Completion
Individual and other business enterprise donations of $1,000 or less	Misc	1,000	-	-	-	1,000 *	-	-	-	Completion
Total Grant Funding		**1,853,106**	**2**	**-**	**-**	**2,574,707**	**1**	**-**	**-**	
Total Direct Costs		81,778,762	389	2	-	85,820,641	387	2	-	

Fire
Operating Grant Funded Programs

Grant Program	Current Award Amount	2011 Revised Anticipated Resources Amount	FT	PT	T	2012 Proposed Anticipated Resources Amount	FT	PT	T	Current Grant Term
Total Grant Funds & Direct Costs		**83,631,868**	**391**	**2**	**-**	**88,395,348**	**388**	**2**	**-**	

*FY11 DHS Staffing for Adequiate Fire and Emergency Response

Anchorage: Performance. Value. Results

Fire Department

Anchorage: Performance. Value. Results.

Mission

Serve our community, before, during and after an emergency.

Core Services

- Emergency medical services response and transportation to hospitals
- Fire suppression and life rescue
- Fire code compliance inspections, fire code plan review, fire cause investigations

Accomplishment Goals

- Improve outcome for sick, injured, trapped and endangered victims
- Reduce fire damage, eliminate fire deaths and injuries.
- Prevent unintended fires

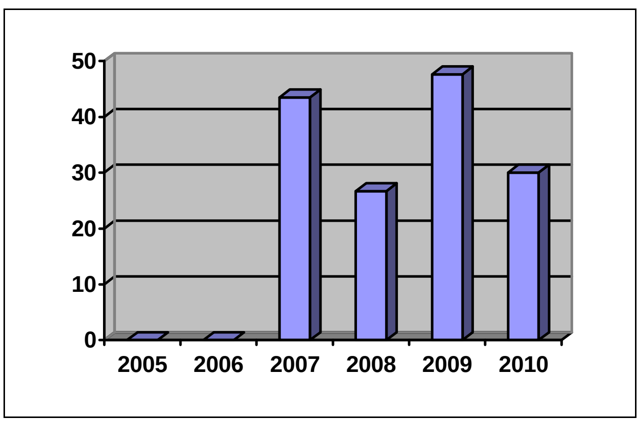
Performance Measures

Progress in achieving goals shall be measured by:

Measure: Cardiac arrest survival rate (using the Utstein template) **Reported Annually

	2005	2006	2007	2008	2009	2010
# of survivors	no data	no data	43.5%	26.7%	47.6%	30%

Cardiac Arrest Suvival Rate

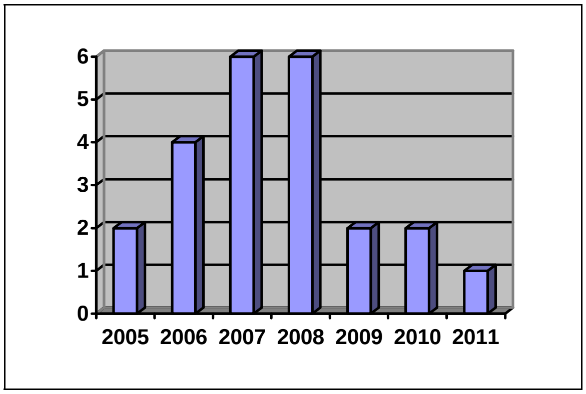


Note: The Utstein template is a set of guidelines for uniform reporting of clinical data (time point and intervals) from patients suffering cardiac arrest. Example of data points collected include the time of call received by 911, time of arrival on location, time of actual arrival at patient's side, time of first CPR, time of first defibrillation and time of return of spontaneous circulation.

Measure: Number of Fire Fatalities per annum

2005	2006	2007	2008	2009	2010	1st qtr 2011	2nd qtr 2011
2	4	6	6	2	2	1	0

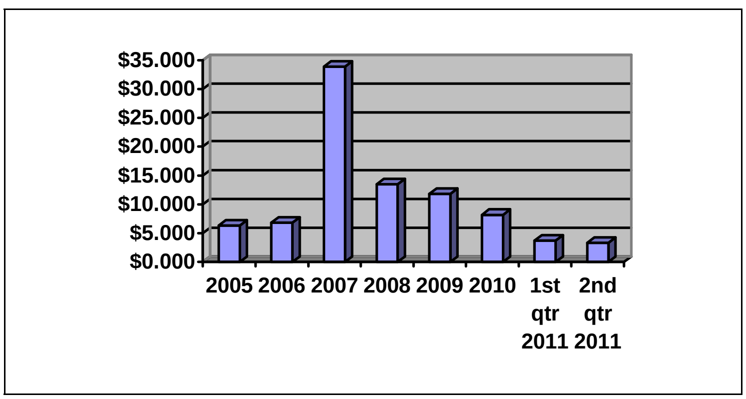
Anchorage Fire Fatalities



Measure: Annual property loss due to fire

2005	2006	2007	2008	2009	2010	1st qtr 2011	2nd qtr 2011
$6.321	$6.826	$33.859	$13.503	$11.825	$8.197	$3.734	$3.353

Fire Property Loss ($Millions)



Note: 2007 included the 1200 I Street Condominium fire.
Note: Amounts are estimates based on fire department investigation

Emergency Medical Services Division
Fire Department

Anchorage: Performance. Value. Results.

Purpose

Improve outcome for sick, injured, trapped and endangered victims

Division Direct Services

- Fielding 9-1-1 emergency calls and dispatching emergency medical resources
- First response basic life support
- Advanced life support response and transportation to hospitals

Key Accomplishments

- One of the highest cardiac arrest survival rates in the nation

Performance Measures

Explanatory Information

Measures are in substantial part based on National Fire Protection Association 1710*: Standard for the Organization and Deployment of Fire Suppression Operations, Emergency Medical Operations and Special Operations to the Public by Career Fire Departments 2004 Edition.*

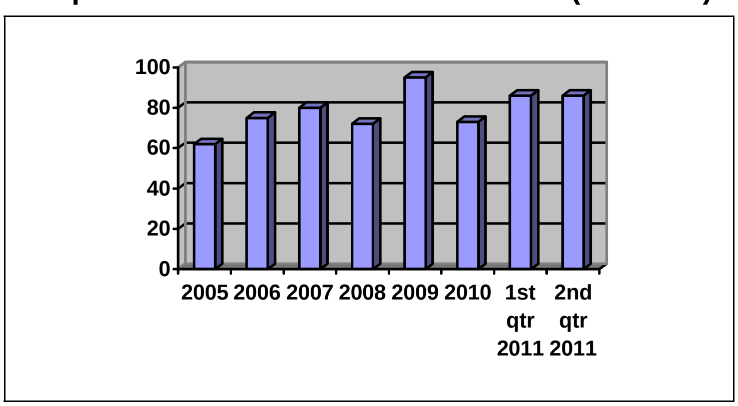
Progress in achieving goals shall be measured by:

Measure: Dispatch for cardiac arrest calls

Performance target: Units dispatched within 90 seconds, 90% of the time

	2005	2006	2007	2008	2009	2010	1st qtr 2011	2nd qtr 2011
Average (seconds)	62	75	80	72	95	73	86	86
% under 90 seconds	82%	73%	72%	75%	75%	75%	66%	74%
# of cardiac dispatches	129	329	351	371	412	361	85	100

Dispatch Time for Cardiac Arrest Calls (Seconds)

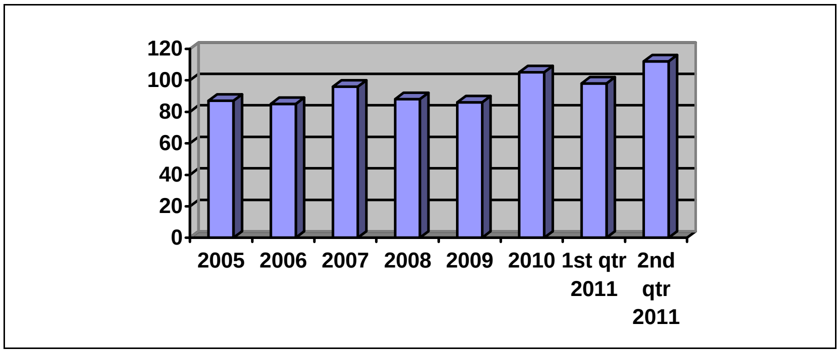


Measure: Turnout time for cardiac arrest calls

Performance target: Units en route within 90 seconds of being dispatched, 90% of the time

	2005	2006	2007	2008	2009	2010	1st qtr 2011	2nd qtr 2011
Average (seconds)	87	85	96	88	86	105	98	112
% under 90 seconds	60%	59%	64%	75%	74%	65%	71%	65%
# of responding units	352	891	980	973	1062	971	287	337

Turnout Time for Cardiac Arrest Calls (Seconds)



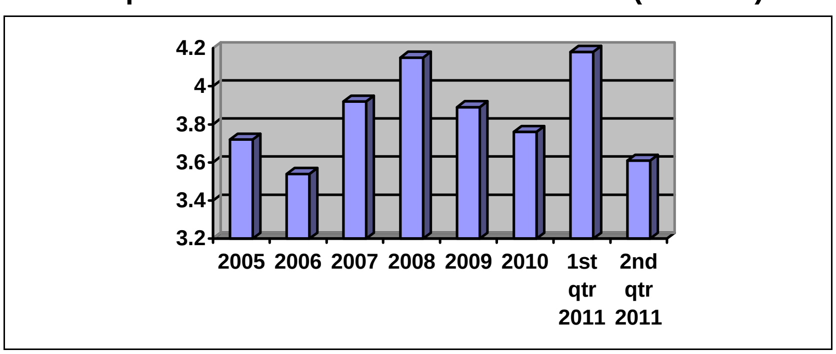
Note: Response times improved in 2008 due a change in the way turnout and response times were measured. This also explains an apparent corresponding increase in response time.
Note: AFD implemented a plan in the 2nd quarter of 2011 to improve turnout times including standardized processes and education.

Measure: Response time to cardiac arrest calls

Performance target: Arrive at the patient within 4 minutes of being dispatched, 90% of the time

	2005	2006	2007	2008	2009	2010	1st qtr 2011	2nd qtr 2011
Average (minutes)	3.72	3.54	3.92	4.15	3.89	3.76	4.18	3.61
% under 4 minutes	80%	81%	76%	70%	70%	76%	81%	84%
# of first arriving units	124	323	344	359	398	347	83	97

Response Time for Cardiac Arrest Calls (minutes)



Fire and Rescue Operations Division
Fire Department

Anchorage: Performance. Value. Results.

Purpose

Reduce fire damage, eliminate fire deaths and injuries

Division Direct Services

- Fielding 9-1-1 emergency calls and dispatching fire and rescue resources
- Fire control and suppression
- Life rescue

Key Accomplishments

- Timely and effective response
- Insurance Services Office Fire Suppression Rating of 2 (on a scale of 10–1; 1 is highest)

Performance Measures

Explanatory Information

Measures are in substantial part based on National Fire Protection Association 1710*: Standard for the Organization and Deployment of Fire Suppression Operations, Emergency Medical Operations and Special Operations to the Public by Career Fire Departments 2004 Edition.*

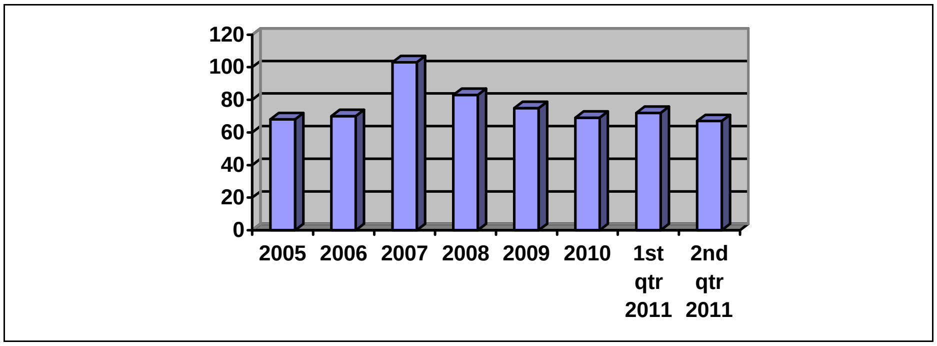
Progress in achieving goals shall be measured by:

Measure: Emergency call dispatch time for structure fire calls

Performance target: Units dispatched within 90 seconds, 90% of the time

	2005	2006	2007	2008	2009	2010	1st qtr 2011	2nd qtr 2011
Average (seconds)	68	70	103	83	75	69	72	67
% under 90 seconds	78%	79%	42%	65%	74%	79%	77%	80%
# of structure fire dispatches	572	565	557	583	644	576	142	142

Dispatch Time for Structure Fire Calls (seconds)

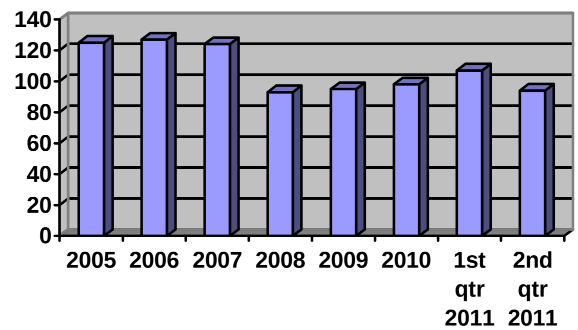


Measure: Turnout time for structure fire calls

Performance target: Units en route within 90 seconds of being dispatched, 90% of the time

	2005	2006	2007	2008	2009	2010	1st qtr 2011	2nd qtr 2011
Average (seconds)	125	127	124	93	95	98	107	94
% under 90 seconds	19%	15%	29%	57%	55%	50%	41%	51%
# of responding units	2649	2829	2821	2873	2835	2955	753	792

Turnout Time for Structure Fire Calls (seconds)



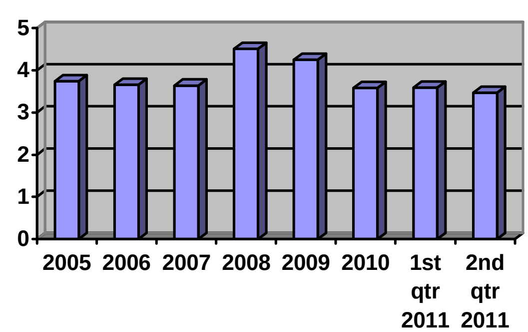
Note: Response times improved in 2008 due a change in the way turnout and response times were measured. This also explains an apparent corresponding increase in response time.

Measure: Response time to structure fire calls

Performance target: Arrive at the scene within 4 minutes of being dispatched, 90% of the time

	2005	2006	2007	2008	2009	2010	1st qtr 2011	2nd qtr 2011
Average (minutes)	3.74	3.66	3.64	4.51	4.25	3.58	3.59	3.47
% under 4 minutes	76%	78%	77%	62%	66%	81%	79%	87%
# of first arriving units	560	549	532	537	608	553	140	142

Response Time for Structure Fire Calls (minutes)



Fire Prevention Division
Fire Department

Anchorage: Performance. Value. Results.

Purpose

Prevent unintended fires

Division Direct Services

- Code enforcement inspections
- Certificate of Occupancy inspections
- Building plan fire code review
- Fire origin and cause investigations

Key Accomplishments

- High level of responsiveness to the building community

Performance Measures

Progress in achieving goals shall be measured by:

Measure: Percentage of hotels that are inspected for life safety annually

Performance Target: 90%

2005	2006	2007	2008	2009	2010	2011 1st qtr	2011 2nd qtr
19%	100%	100%	100%	100%	73%	85%	85%

**Reported Annually

Measure: Commercial occupancies are inspected for fire code violations every three years

Performance Target: inspect 1/3 or 33% of commercial occupancies annually

2005	2006	2007	2008	2009	2010	2011 1st qtr	2011 2nd qtr
7.3%	9.5%	10.9%	12.0%	13.2%	5.8%	11.9%	11.9%

**Reported Annually

Note: Critical occupancies receive required inspections, and those with a lower risk factor or lower frequency of fires are inspected as resources allow.

Measure: Percentage of Certificate of Occupancy inspections completed within the same day requested

Performance Target: 100% of same day turnaround

2005	2006	2007	2008	2009	2010	2011 1st qtr	2011 2nd qtr
No data					No data	98%	98%

Measure: Average time from initial submittal to first review of plans for life-safety compliance

Performance Target: Complete in 20 working days

2005	2006	2007	2008	2009	2010	2011 1st qtr	2011 2nd qtr
No data					No data	No data	No data

Note: This data measure requires reporting from the Hansen permitting system. This system only recently came online (January 2011) and the system is still being implemented and tested. The measure will be included as soon as it is available.

Measure: Average time to determine origin and cause of fire (in days)

2010	2011 1st qtr	2011 2nd qtr
4.5	7	7

Note: Starting in 2010, the department is tracking actual time to determine the origin and cause of a fire; prior years' data was based on the time to complete the entire investigative report. This data is represented below.

2008	2009
54	53

Reducing job-related injuries is a priority for the Administration by ensuring safe work conditions and safe practices. By instilling safe work practices we ensure not only the safety of our employees but reduce the potential for injuries and property damage to the public. The Municipality is self-insured and every injury poses a financial burden on the public and the injured worker's family. It just makes good sense to WORK SAFE.

Results are tracked by monitoring monthly reports issued by the Risk Management Division.