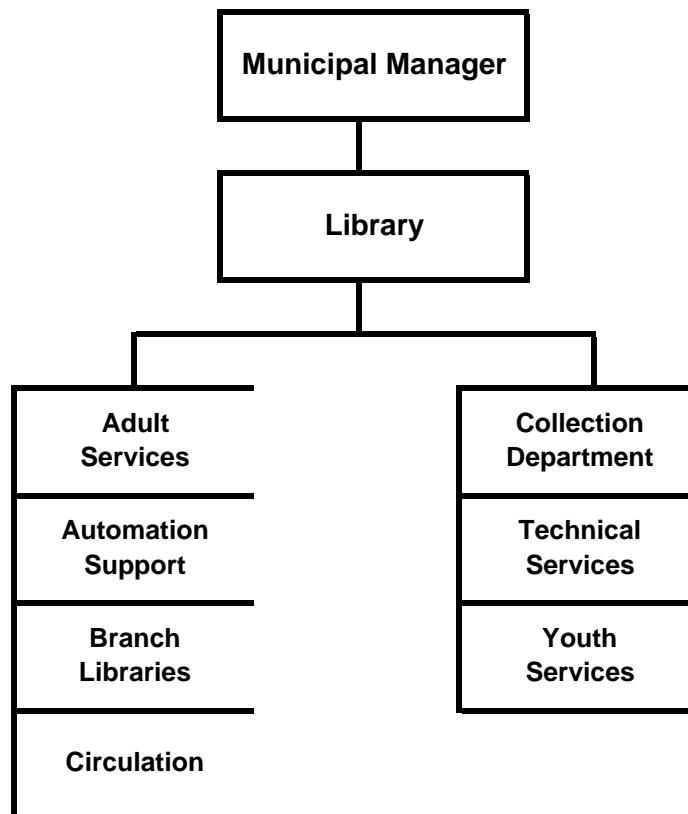


Library



Library

Description

The library strives to deliver opportunities for education, information, and enrichment for Municipal residents. The library currently operates with five different locations throughout the Municipality.

Department Services

- Education: foundational and self-directed
- Information: materials, research assistance and instruction
- Technology: computing access and services

Library Department Summary

| | 2010 Actuals | 2011 Revised | 2012 Approved | 12 v 11 % Chg |
|-------------------------------------|-------------------|-------------------|-------------------|----------------------|
| Direct Cost by Division | | | | |
| Library | 7,404,917 | 7,742,765 | 7,754,877 | 0.16% |
| Direct Cost Total | 7,404,917 | 7,742,765 | 7,754,877 | 0.16% |
| Intragovernmental Charges | | | | |
| Charges by Other Departments | 2,962,077 | 3,513,664 | 3,094,576 | <11.93%> |
| Function Cost Total | 10,366,994 | 11,256,429 | 10,849,453 | <3.62%> |
| Program Generated Revenue | (409,903) | (537,099) | (387,000) | <27.95%> |
| Net Cost Total | 9,957,090 | 10,719,330 | 10,462,453 | <2.40%> |
| Direct Cost by Category | | | | |
| Personnel | 6,061,985 | 6,381,584 | 6,370,696 | <0.17%> |
| Supplies | 54,850 | 60,556 | 59,616 | <1.55%> |
| Travel | - | 500 | - | - |
| Contractual/OtherServices | 1,269,601 | 1,235,030 | 1,284,870 | 4.04% |
| Debt Service/Depreciation | - | - | - | - |
| Equipment, Furnishings | 18,481 | 65,095 | 39,695 | <39.02%> |
| Direct Cost Total | 7,404,917 | 7,742,765 | 7,754,877 | 0.16% |
| Position Summary as Budgeted | | | | |
| Full-Time | 66 | 64 | 63 | |
| Part-Time | 24 | 29 | 28 | |
| Position Total | 90 | 93 | 91 | |

Library

Reconciliation from 2011 Revised Budget to 2012 Approved Budget

| | Direct Costs | Positions | | |
|--|------------------|-----------|-----------|----------|
| | | FT | PT | T |
| 2011 Revised Budget | 7,742,765 | 64 | 29 | - |
| 2011 One-Time Requirements | | | | |
| - Delete 2011 one-time funding due to retirements and one-time adjustment to balance cost of personnel changes | 7,285 | - | - | - |
| - Delete 2011 one-time funding for software | (27,000) | - | - | - |
| Transfers (to)/from Other Agencies | | | | |
| - None | - | - | - | - |
| Debt Service Changes | | | | |
| - None | - | - | - | - |
| Changes in Existing Programs/Funding for 2011 | | | | |
| - Salary and benefits adjustments | 333,919 | - | - | - |
| 2012 Continuation Level | 8,056,969 | 64 | 29 | - |
| 2012 One-Time Requirements | | | | |
| - None | - | - | - | - |
| Transfers (to)/from Other Agencies | | | | |
| - None | - | - | - | - |
| 2012 Proposed Budget Changes | | | | |
| - Leave cash-out adjustment | (189,872) | - | - | - |
| - Savings from retirement of 3 positions previously filled by long term employees (no impact on services) | (36,092) | - | - | - |
| - Delete funded but vacant Associate Librarian position; created in 2011 and never filled | (53,519) | - | (1) | - |
| - Delete funded but vacant Library Assistant II position | (72,609) | (1) | - | - |
| 2012 S Revisions/Assembly Amendments/Mayor Vetoes | | | | |
| - Augment library materials budget | 50,000 | - | - | - |
| 2012 Approved Budget | 7,754,877 | 63 | 28 | - |

Library

Division Summary

Library

(Dept ID # 5355, 5364, 5371, 5372, 5373, 5381, 5382, 5383)

| | 2010 Actuals | 2011 Revised | 2012 Approved | 12 v 11 % Chg |
|-------------------------------------|------------------|------------------|------------------|-----------------------|
| Direct Cost by Category | | | | |
| Salaries and Benefits | 6,061,985 | 6,381,584 | 6,370,696 | <0.17%> |
| Supplies | 54,850 | 60,556 | 59,616 | <1.55%> |
| Travel | - | 500 | - | |
| Contractual/Other Services | 1,269,601 | 1,235,030 | 1,284,870 | 4.04% |
| Equipment, Furnishings | 18,481 | 65,095 | 39,695 | <39.02%> |
| Manageable Direct Cost Total | 7,404,917 | 7,742,765 | 7,754,877 | 0.16% |
| Debt Service, Depreciation | - | - | - | |
| Direct Cost Total | 7,404,917 | 7,742,765 | 7,754,877 | 0.16% |
| Revenue by Fund | | | | |
| Fund 101 - Areawide General | 409,903 | 537,099 | 387,000 | <27.95%> |
| Revenue Total | 409,903 | 537,099 | 387,000 | <27.95%> |

Positions as Budgeted

| | 2010 Revised | | 2011 Revised | | 2012 Approved | |
|------------------------------------|--------------|-----------|--------------|-----------|---------------|-----------|
| | Full Time | Part Time | Full Time | Part Time | Full Time | Part Time |
| Administrative Officer | 1 | - | 1 | - | 1 | - |
| Associate Librarian | 7 | 1 | 6 | 2 | 6 | 1 |
| Asst Municipal Librarian | 1 | - | 1 | - | 1 | - |
| Junior Admin Officer | 1 | 2 | 1 | 2 | 1 | 2 |
| Librarian | 1 | - | 1 | - | 1 | - |
| Library Assistant | - | - | 1 | 1 | 1 | 1 |
| Library Assistant I | - | - | - | 2 | - | 2 |
| Library Assistant II | 20 | 4 | 19 | 4 | 18 | 4 |
| Library Assistant III | 13 | 1 | 12 | 1 | 12 | 1 |
| Library Clerk | - | 13 | - | 14 | - | 14 |
| Prof Librarian I | 7 | 3 | 7 | 3 | 7 | 3 |
| Prof Librarian II | 10 | - | 10 | - | 10 | - |
| Prof Librarian III | 4 | - | 4 | - | 4 | - |
| Senior Office Associate | 1 | - | 1 | - | 1 | - |
| Positions as Budgeted Total | 66 | 24 | 64 | 29 | 63 | 28 |

Library

Division Detail

Library

(Dept ID # 5355, 5364, 5371, 5372, 5373, 5381, 5382, 5383)

| | 2010 Actuals | 2011 Revised | 2012 Approved | 12 v 11 % Chg |
|--|------------------|-------------------|-------------------|-----------------------|
| Direct Cost by Category | | | | |
| Salaries and Benefits | | | | |
| 1101 - Straight Time Labor | 3,327,478 | 3,867,395 | 3,881,779 | 0.37% |
| 1201 - Overtime | 836 | 34,150 | 34,150 | - |
| 1301 - Leave/Holiday Accruals | 442,416 | 260,970 | 83,923 | <67.84%> |
| 1401 - Benefits | 2,289,642 | 2,606,552 | 2,758,327 | 5.82% |
| 1501 - Allow Differentials/Premiums | 1,613 | 900 | 900 | - |
| 1601 - Vacancy Factor | - | (388,383) | (388,383) | - |
| Salaries and Benefits Total | 6,061,985 | 6,381,584 | 6,370,696 | <0.17%> |
| Supplies | 54,850 | 60,556 | 59,616 | <1.55%> |
| Travel | - | 500 | - | - |
| Contractual/Other Services | 1,269,601 | 1,235,030 | 1,284,870 | 4.04% |
| Equipment, Furnishings | 18,481 | 65,095 | 39,695 | <39.02%> |
| Manageable Direct Cost Total | 7,404,917 | 7,742,765 | 7,754,877 | 0.16% |
| Debt Service, Depreciation | - | - | - | - |
| Direct Cost Total | 7,404,917 | 7,742,765 | 7,754,877 | 0.16% |
| Intra-Governmental Charges | | | | |
| Charges By Other Departments | 2,962,077 | 3,513,664 | 3,094,576 | <11.93%> |
| Program Generated Revenue | | | | |
| 9213 - Library Fines | 207,607 | 290,000 | 215,000 | <25.86%> |
| 9445 - Library Non-Resident Fees | 1,535 | 3,000 | 1,500 | <50.00%> |
| 9448 - Library Fees | 3,021 | 19,154 | 2,500 | <86.95%> |
| 9494 - Copier Fees | 28,908 | 30,000 | 29,000 | <3.33%> |
| 9672 - Prior Yr Expense Recovery | 790 | - | - | - |
| 9733 - Building Rental | 93,199 | 110,000 | 90,000 | <18.18%> |
| 9742 - Other Property Sales | 63 | - | - | - |
| 9782 - Lost Book Reimbursement | 42,672 | 45,000 | 44,000 | <2.22%> |
| 9785 - Sale Of Books | 138 | 4,000 | - | - |
| 9791 - Cash Over & Short | (7) | - | - | - |
| 9798 - Miscellaneous Revenues | 31,979 | 35,945 | 5,000 | <86.09%> |
| Program Generated Revenue Total | 409,903 | 537,099 | 387,000 | <27.95%> |
| Net Cost | | | | |
| Manageable Direct Cost | 7,404,917 | 7,742,765 | 7,754,877 | 0.16% |
| Debt Service, Depreciation | - | - | - | - |
| Charges By Other Departments | 2,962,077 | 3,513,664 | 3,094,576 | <11.93%> |
| Program Generated Revenue | (409,903) | (537,099) | (387,000) | <27.95%> |
| Net Cost Total | 9,957,090 | 10,719,330 | 10,462,453 | <2.40%> |

Library Operating Grant Funded Programs

| Grant Program | Dept ID | Award Amount | Amount Expended As of 12/31/2011 | Expected Expenditures in 2012 | Expected Balance at End of 2012 | Personnel | | | Grant Expiration |
|---|--------------------|------------------|----------------------------------|-------------------------------|---------------------------------|-----------|-----------|----------|------------------|
| | | | | | | FT | PT | T | |
| Public Library Assistance (State Grant - Direct) - Provides financial support for public library operation | 539111G | 67,500 | 3,584 | 63,916 | - | - | - | - | Jun-12 |
| 1-800 Interlibrary Loan and Reference Services (State Grant - Revenue Pass Thru) - Provide interlibrary loan service and backup reference services to all public, school and community libraries in Alaska | 539311G | 82,426 | 31,346 | 51,080 | - | - | 1 | 1 | Dec-11 |
| Ready to Read Phase VI (State Grant - Revenue Pass Thru) - Continue goals and objectives of Ready to Read Phase I | 539411G | 78,752 | 34,240 | - | - | - | 1 | 1 | Jun-12 |
| Net Lender Reimbursement (State Grant - Direct) - Provide funding to support and enhance the ability of the Municipality's oil spill response capabilities. | 539511G 539512G | 19,704 18,768 | 19,704 - | - 18,768 | - - | - - | - - | - - | Dec-11 Dec-12 |
| Community Read Program (Miscellaneous Operating Grants - Restricted Contributions) -Donations from organizations and citizens for fire and emergency medical service purposes | 539711G 539712G | 20,000 20,000 | - 1,919 | 20,000 6,000 | - 12,081 | - - | - - | - - | none none |
| First-Time PLA Conference Attendance 2008 & Zingtrain Customer Service Training | 53988G | 8,527 | 7,527 | - | 1,000 | - | - | - | Mar-10 |
| Continuing Education (State Grant - Revenue Pass Thru) | 53999G | 2,000 | 1,833 | - | 167 | - | - | - | Jan-11 |
| Friends of the Library Donations (Fund 261) -Fund acquisitions, programs or library services | | 20,000 | - | - | 20,000 | - | - | - | none |
| Total Grant Funding | | | 100,153 | 159,764 | 33,248 | - | 2 | 2 | |
| Total Direct Costs | | | | <u>7,754,877</u> | | 63 | 28 | - | |
| Total Grant Funds and Direct Costs | | | | 7,914,641 | | 63 | 30 | 2 | |

Anchorage: Performance. Value. Results

Library

Anchorage: Performance. Value. Results.

Mission

Deliver opportunities for education, information, and enrichment for Municipal residents.

Core Services

- Education: foundational and self-directed
- Information: materials, research assistance and instruction
- Technology: computing access and services

Accomplishment Goals

- Increase opportunities for our children's success when they enter school by teaching the foundations of reading, social skills and, creative skills through early learning educational activities.
- Improve civic engagement, cultural enrichment, and enhance the quality of life for all Anchorage residents through provision of life-long educational services including library materials, online resources and programs/events.
- Improve economic advancement by providing equitable access to computing equipment and resources and improve public safety by providing safe and stimulating places for teens and clean, well-maintained buildings for all.

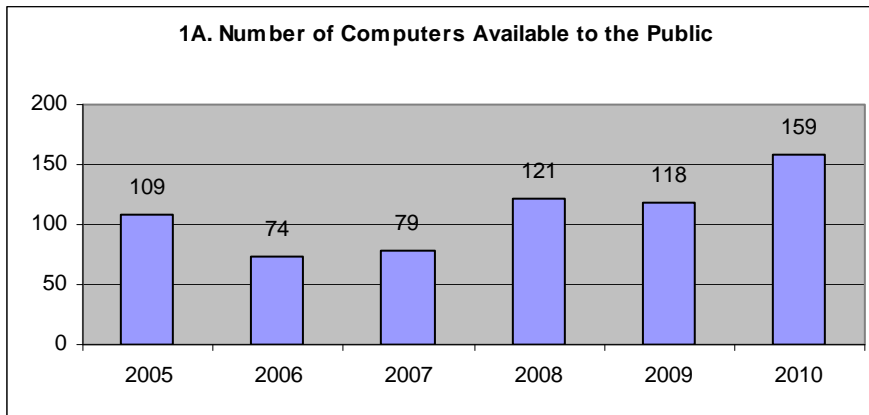
Performance Measures

| |
|---|
| Measure #1: Increase library use and performance in relation to national standards |
|---|

Note: In 2007, Mountain View branch closed pending relocation to its former building and Muldoon branch closed for relocation and reopened. In 2008, Gerrish branch closed for relocation and reopened. In 2009, library hours were significantly reduced (by 1,308 from 2008) due to a staff furlough and the closure of the Chugiak-Eagle River Branch for 3 months between moving locations. This loss of hours negatively impacted the rate of usage and circulation of materials.

Unless specified, data for peer libraries is from the Public Library Data Service annual statistical report or Institute of Museum and Library Services. Peer libraries information is the average of 35 libraries with comparable service populations. These libraries were originally identified in the Anchorage Public Library Community Plan (2008).

A. Number of computers available for public use



Peer libraries*:

| 2005 | 2006 | 2007 | 2008 | 2009 | 2010 |
|------|------|------|------|------|------|
| | | | 144 | 204 | n/a |

2008 data identified in Anchorage Public Library Community Plan process,
 2009 data from Institute of Museum and Library Services' Public Libraries Survey
 2010 data is unavailable

B. Age of public and staff computers

Average age of computers

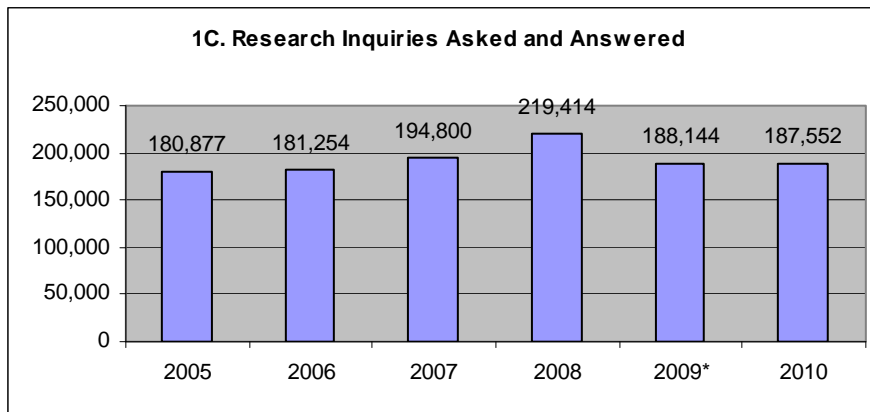
| 2005 | 2006 | 2007 | 2008 | 2009 | 2010 |
|------|------|---------|------|------|------|
| 5.17 | 3.86 | no data | 3.25 | 2.74 | 3.46 |

Industry standard – no computer over 5 years old

Number of computers more than 5 years old

| 2005 | 2006 | 2007 | 2008 | 2009 | 2010 |
|------|------|------|------|------|------|
| 59 | 24 | 0 | 27 | 0 | 0 |

C. Research inquiries asked and answered



*2009 – Furlough & Chugiak-Eagle River relocation reduced open hours by 1308

2011 Progress: Research inquiries

| Q1 | Q2 | Q3 | Q4 | Total |
|--------|--------|--------|----|---------|
| 41,618 | 43,878 | 51,764 | | 137,260 |

Telephone reference discontinued

Research inquiries asked and answered per capita

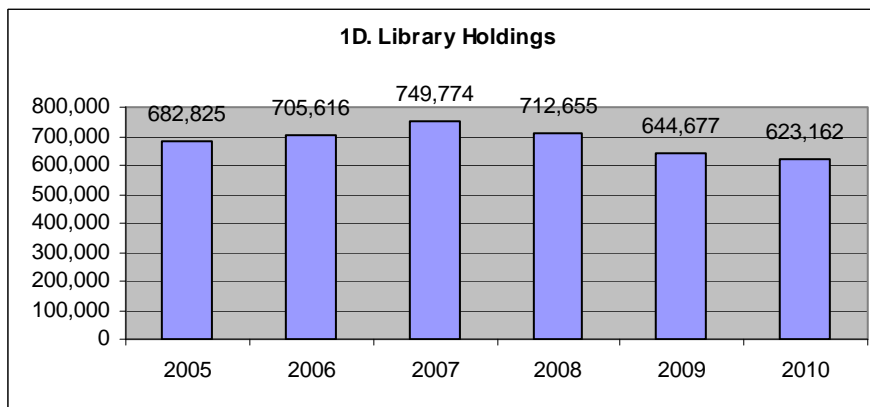
| 2005 | 2006 | 2007 | 2008 | 2009* | 2010 |
|------|------|------|------|-------|------|
| 0.64 | 0.64 | 0.68 | 0.76 | 0.65 | 0.64 |

*2009 – Furlough & Chugiak-Eagle River relocation reduced open hours by 1308

Peer libraries:

| 2005 | 2006 | 2007 | 2008 | 2009 | 2010 |
|------|------|------|------|------|------|
| | | | 1.13 | 1.14 | 1.10 |

D. Library holdings



2011 Progress: Total library holdings

| Q1 | Q2 | Q3 | Q4 | Total |
|---------|---------|---------|----|-------|
| 633,233 | 586,348 | 597,557 | | n/a |

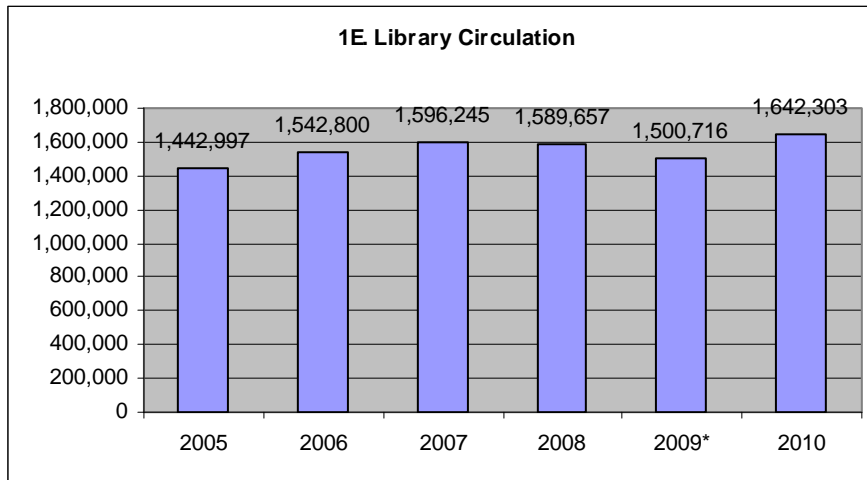
Library holdings per capita

| 2005 | 2006 | 2007 | 2008 | 2009 | 2010 |
|------|------|------|------|------|------|
| 2.41 | 2.49 | 2.63 | 2.45 | 2.22 | 2.23 |

Peer libraries:

| 2005 | 2006 | 2007 | 2008 | 2009 | 2010 |
|------|------|------|------|------|------|
| | | | 2.61 | 2.69 | 2.58 |

E. Library circulation



*2009 – Furlough & Chugiak-Eagle River relocation reduced open hours by 1308

2011 Progress: items in circulation

| Q1 | Q2 | Q3 | Q4 | Total |
|---------|---------|---------|----|-----------|
| 400,646 | 406,273 | 414,216 | | 1,221,135 |

Circulation per capita

| 2005 | 2006 | 2007 | 2008 | 2009* | 2010 |
|------|------|------|------|-------|------|
| 5.10 | 5.44 | 5.60 | 5.47 | 5.21 | 6.41 |

*2009 – Furlough & Chugiak-Eagle River relocation reduced open hours by 1308

Peer libraries:

| 2005 | 2006 | 2007 | 2008 | 2009 | 2010 |
|------|------|------|------|------|------|
| | | | 8.84 | 9.48 | 9.31 |

Circulation per registered borrower

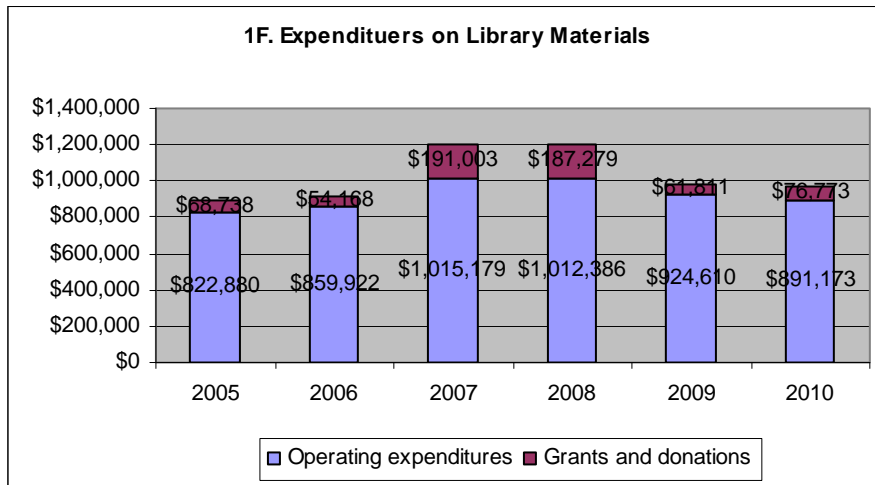
| 2005 | 2006 | 2007 | 2008 | 2009* | 2010 |
|-------|-------|-------|------|-------|------|
| 12.36 | 11.39 | 10.40 | 9.31 | 8.07 | 9.75 |

*2009 – Furlough & Chugiak-Eagle River relocation reduced open hours by 1308

Peer libraries:

| 2005 | 2006 | 2007 | 2008 | 2009 | 2010 |
|------|------|------|-------|-------|-------|
| | | | 15.46 | 16.81 | 17.45 |

F. Materials expenditures



Percentage of total expenditures for library materials

| | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 |
|----------------------|-------|-------|-------|-------|-------|-------|
| Total direct costs | 12.1% | 12.0% | 13.0% | 12.0% | 12.2% | 11.7% |
| Total function costs | 8.6% | 8.3% | 9.0% | 8.5% | 8.3% | 8.0% |

Peer libraries:

| | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 |
|----------------------|------|------|------|-------|-------|-------|
| Total function costs | | | | 12.8% | 12.1% | 11.6% |

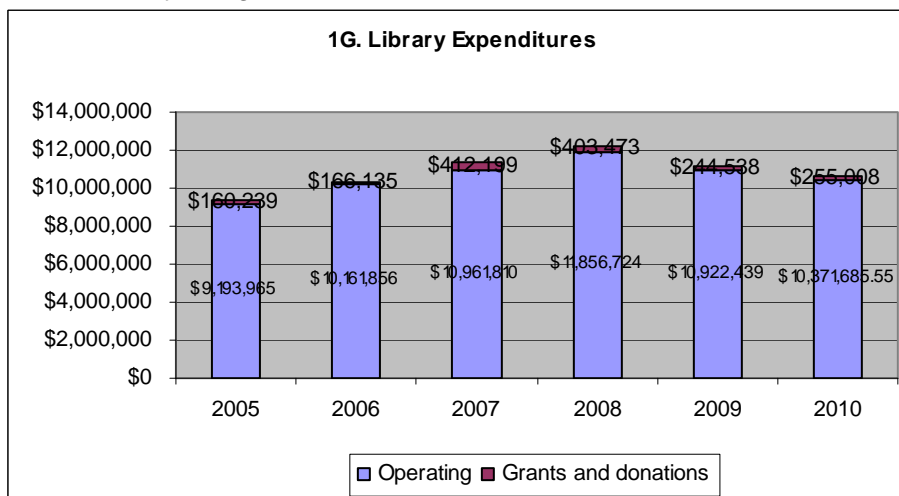
Materials expenditures per capita

| 2005 | 2006 | 2007 | 2008 | 2009 | 2010 |
|--------|--------|--------|--------|--------|--------|
| \$2.91 | \$3.03 | \$3.57 | \$3.48 | \$3.18 | \$3.05 |

Peer libraries:

| 2005 | 2006 | 2007 | 2008 | 2009 | 2010 |
|------|------|------|--------|--------|--------|
| | | | \$4.58 | \$4.47 | \$4.11 |

G. Overall library budget



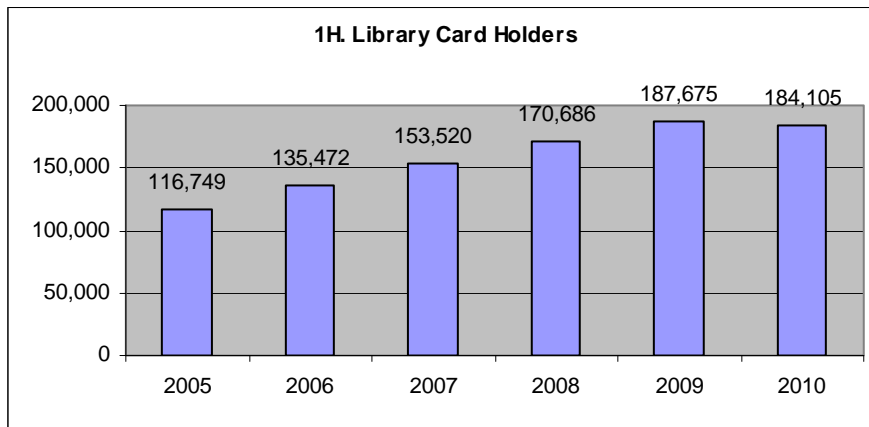
Overall library costs per capita

| | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 |
|----------------------|---------|---------|---------|---------|---------|---------|
| Total direct costs | \$24.04 | \$25.34 | \$27.36 | \$28.96 | \$26.01 | \$26.06 |
| Total function costs | \$34.02 | \$36.55 | \$39.37 | \$41.21 | \$38.49 | \$38.24 |

Peer libraries:

| | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 |
|----------------------|------|------|------|---------|---------|---------|
| Total function costs | | | | \$35.53 | \$36.09 | \$35.78 |

H. Library card holders



2011 Progress: new library cards

| Q1 | Q2 | Q3 | Q4 | Total |
|-------|-------|-------|----|--------|
| 4,669 | 5,443 | 8,288 | | 18,400 |

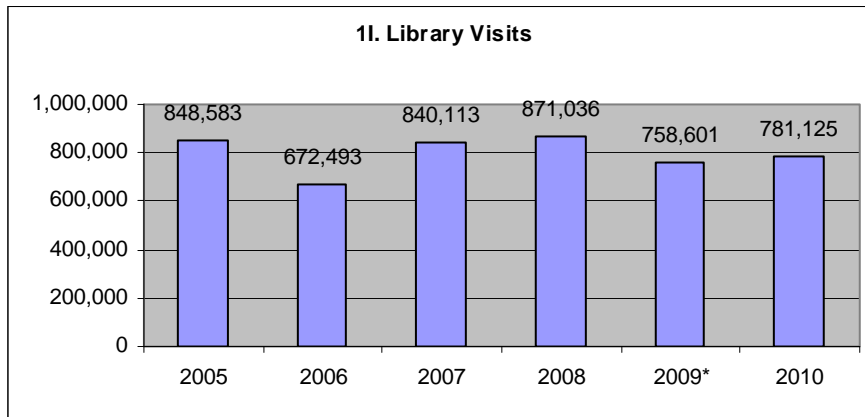
Library card holders as percentage of total population

| 2005 | 2006 | 2007 | 2008 | 2009 | 2010 |
|-------|-------|-------|-------|-------|-------|
| 41.3% | 47.7% | 53.9% | 58.7% | 64.5% | 65.8% |

Peer libraries:

| 2005 | 2006 | 2007 | 2008 | 2009 | 2010 |
|------|------|------|-------|-------|-------|
| | | | 55.8% | 55.3% | 55.9% |

I. Library visits



*2009 – Furlough & Chugiak-Eagle River relocation reduced open hours by 1308

2011 Progress: number of library visits

| Q1 | Q2 | Q3 | Q4 | Total |
|---------|---------|---------|----|---------|
| 188,828 | 166,791 | 210,235 | | 565,854 |

Library visits per capita

| 2005 | 2006 | 2007 | 2008 | 2009* | 2010 |
|------|------|------|------|-------|------|
| 3.00 | 2.37 | 2.95 | 3.00 | 2.61 | 2.79 |

*2009 – Furlough & Chugiak-Eagle River relocation reduced open hours by 1308

Peer libraries:

| 2005 | 2006 | 2007 | 2008 | 2009 | 2010 |
|------|------|------|------|------|------|
| | | | 4.75 | 4.86 | 4.90 |

Library visits per library card holder

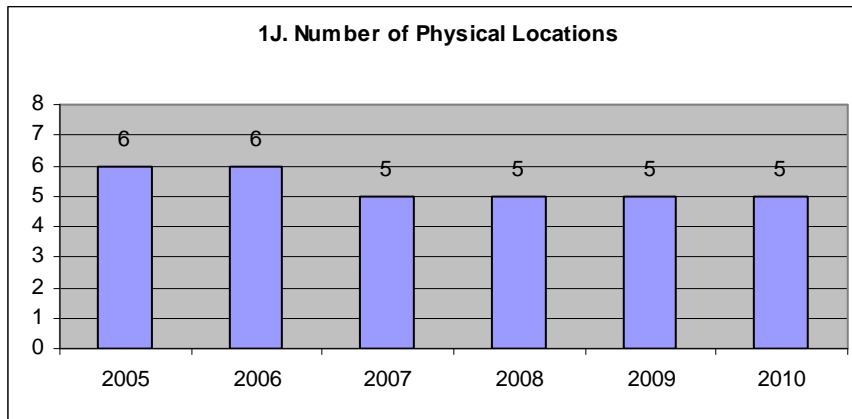
| 2005 | 2006 | 2007 | 2008 | 2009* | 2010 |
|------|------|------|------|-------|------|
| 7.27 | 4.96 | 5.47 | 5.10 | 4.04 | 4.24 |

*2009 – Furlough & Chugiak-Eagle River relocation reduced open hours by 1308

Peer libraries:

| 2005 | 2006 | 2007 | 2008 | 2009 | 2010 |
|------|------|------|------|------|------|
| | | | 8.86 | 9.34 | 9.45 |

J. Library locations

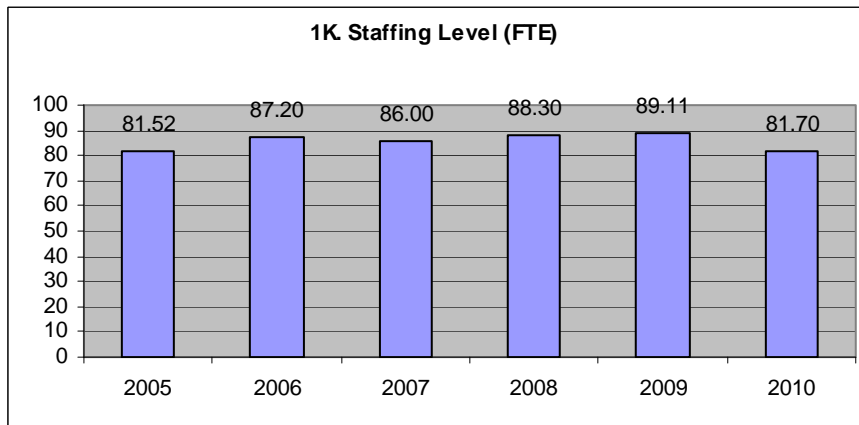


*2010 – MV opened in September; SD closed in December

Peer libraries:

| 2005 | 2006 | 2007 | 2008 | 2009 | 2010 |
|------|------|------|------|------|------|
| | | | 10 | 9 | 9 |

K. Staffing level



Peer libraries:

| 2005 | 2006 | 2007 | 2008 | 2009 | 2010 |
|------|------|------|--------|--------|--------|
| | | | 142.97 | 141.67 | 133.60 |

Circulation per FTE

| 2005 | 2006 | 2007 | 2008 | 2009* | 2010 |
|--------|--------|--------|--------|--------|--------|
| 17,701 | 17,693 | 18,561 | 18,003 | 16,841 | 20,102 |

*2009 – Furlough & Chugiak-Eagle River relocation reduced open hours by 1308

Peer libraries:

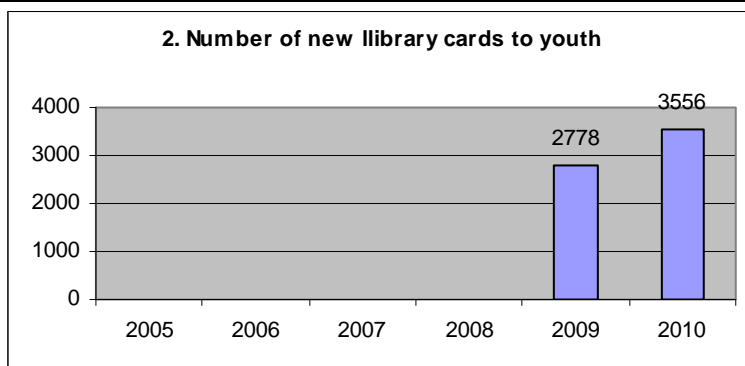
| 2005 | 2006 | 2007 | 2008 | 2009 | 2010 |
|------|------|------|--------|--------|--------|
| | | | 17,636 | 19,396 | 20,380 |

Percentage expended on personnel (salaries and benefits)

| | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 |
|----------------------|-------|-------|-------|-------|-------|-------|
| Total direct costs | 77.6% | 75.8% | 77.7% | 80.7% | 81.0% | 82.6% |
| Total function costs | 54.9% | 52.6% | 54.0% | 56.7% | 54.7% | 56.3% |

Peer libraries:

| | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 |
|----------------------|------|------|------|-------|-------|-------|
| Total function costs | | | | 66.3% | 65.7% | 65.8% |

Measure #2: New library cards issued to youth, with a goal of 25% increase annually

Percentage change in new library cards to youth

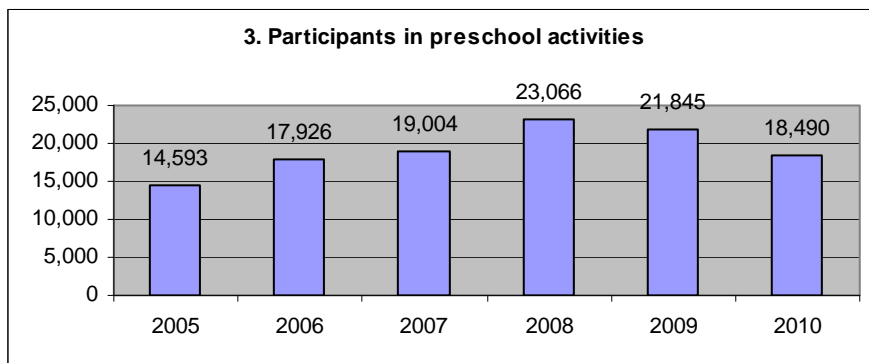
| 2005 | 2006 | 2007 | 2008 | 2009 | 2010 |
|---------|---------|---------|---------|---------|------|
| no data | no data | no data | no data | no data | 28% |

2011 Progress

| Q1 | Q2 | Q3 | Q4 | Total |
|-----|-----|-----|----|-------|
| 688 | 928 | 785 | | 2,401 |

Background: Of states ranking in the top half of all states on reading scores, more than four-fifths (82%) ranked in the top half on circulation of children's materials per capita. Conversely, four out of five states (83 percent) in the bottom half on reading scores also rank in the bottom half on children's circulation. (Lance, Keith Curry and Robbie Bravman Marks. "The Link between Public Libraries and Early Reading Success." *School Library Journal*. September 1, 2008. <http://www.schoollibraryjournal.com/article/CA6590044.html>)

Measure #3: Number of participants attending preschool activities, with a goal of 10% increase annually



Percentage change in participation in preschool activities

| 2005 | 2006 | 2007 | 2008 | 2009* | 2010* |
|---------|------|------|------|-------|-------|
| no data | 23% | 6% | 21% | -5% | -15% |

*2009 – Furlough & Chugiak-Eagle River relocation reduced open hours by 1308

2010 – Staff reductions resulted in the elimination of 3 weekly preschool activities Q4 2009

2011 Progress

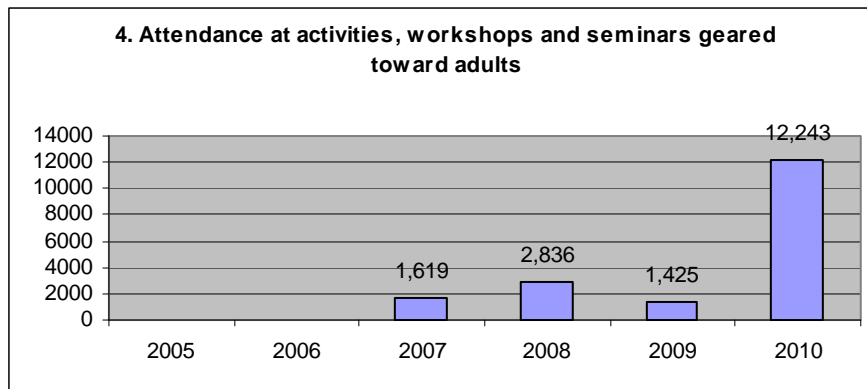
| Q1 | Q2 | Q3 | Q4 | Total |
|-------|-------|-------|----|--------|
| 6,535 | 4,125 | 3,528 | | 14,188 |

Background: Investments in high quality early childhood development programs consistently generate benefit cost-ratios exceeding 3-to-1—or more than \$3 return for every \$1 invested. For low-income and disadvantaged children, for every \$1 invested in a quality pre-K program, there is a nearly \$13 public benefit through savings on future public expenditures like special education, welfare, and especially crime. The economic and social benefits from these investments amount to much more than just improvements in public balance sheets. By improving the skills of a large fraction of the U.S. workforce, these programs raise the gross domestic product, reduce poverty, and strengthen U.S. global competitiveness. (Bright Futures, the early childhood education newsletter of the National Governors Association. <http://www.nga.org/Files/pdf/0501TaskForceReadiness04.pdf>)

In nearly half the classrooms (46%), at least one out of five kids was inadequately prepared for kindergarten when they started schools (Mason-Dixon Polling & Research, Inc., Kindergarten Teachers Poll, (<http://www.fightcrime.org/releases.php?id=101>)).

Of states ranking in the top half on reading scores, seven out of 10 (70 percent) ranked in the top half on attendance at children's programs per capita. By contrast, seven out of 10 states (71 percent) in the bottom half on reading scores also rank in the bottom half on children's program attendance. (Lance, Keith Curry and Robbie Bravman Marks. "The Link between Public Libraries and Early Reading Success." *School Library Journal*. September 1, 2008. <http://www.schoollibraryjournal.com/article/CA6590044.html>)

Measure #4: Activities, workshops and seminars geared toward adults offered, with a goal of 10% increase in attendance annually



Number of activities, workshops and seminars geared toward adults

| 2005 | 2006 | 2007 | 2008 | 2009* | 2010 |
|---------|------|------|------|-------|------|
| no data | 12 | 38 | 52 | 41 | 86 |

*2009 – Furlough & Chugiak-Eagle River relocation reduced open hours by 1308

2011 Progress

| Q1 | Q2 | Q3 | Q4 | Total |
|-------|-------|-------|----|--------|
| 1,082 | 4,514 | 4,667 | | 10,263 |

Background: When libraries work with local and state agencies to provide business development data, workshops, and research, market entry costs to prospective small businesses are reduced, existing businesses are strengthened, and new enterprises are created. The public library reduces costs to local workforce development agencies by providing a wide range of employment information resources, access to online employment and career certification tests with computers and other technology. (Urban Libraries Council, "Making Cities Stronger: Public Library Contributions to Local Economic Development." January 2007.)

PVR Measure WC: Managing Workers' Compensation Claims

Reducing job-related injuries is a priority for the Administration by ensuring safe work conditions and safe practices. By instilling safe work practices we ensure not only the safety of our employees but reduce the potential for injuries and property damage to the public. The Municipality is self-insured and every injury poses a financial burden on the public and the injured worker's family. It just makes good sense to WORK SAFE.

Results are tracked by monitoring monthly reports issued by the Risk Management Division.

