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# FINANCE

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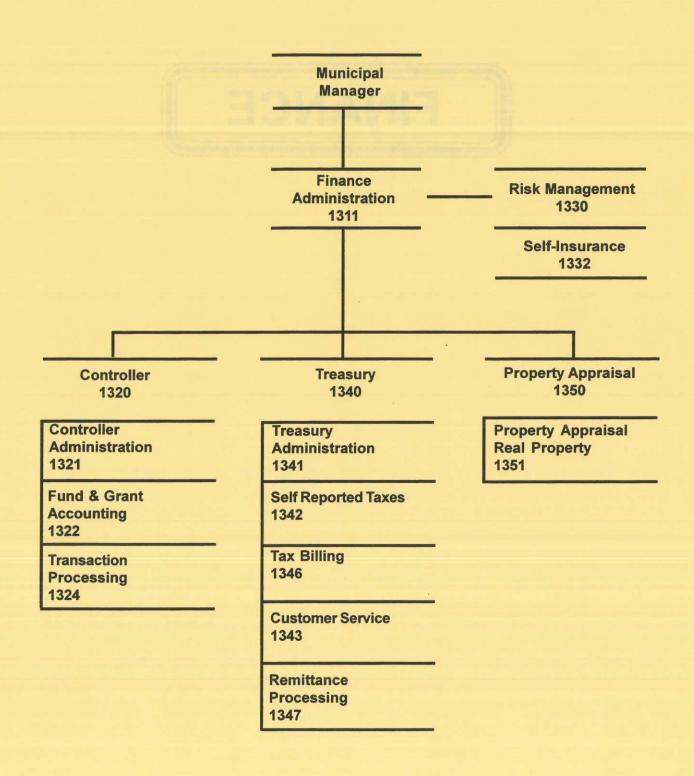
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# FINANCE



#### **DEPARTMENT SUMMARY**

Department

**FINANCE** 

### Mission

To manage the overall financial operations of the Municipality, ensure the fiscal integrity of the Municipality and provide an environment for efficient and effective business practices.

### **Major Department Highlights**

- Launch "A Framework for Improvement" which will update the Municipality's business practices and improve the system-based tools used to provide financial management information to the public, the Assembly and the Mayor.
- Provide a fair and equitable tax assessment roll on real and personal property.
- Invest all Municipal funds to yield the highest revenues consistent with investment policies.
- Administer the Risk Management function for the Municipality, concentrating on education and negotiation and administration of claims to reduce the Municipality's financial exposure.
- Manage and administer all financing activities for the Municipality.
- Process all revenue and expenditure activities through the Municipality's accounting systems.

RESOURCE			2000		2001
Direct Costs		\$ 1	2,951,970	\$ 10	,503,990
Program Re	venues	\$	461,620	\$	324,550
Personnel		114	4 FT 1 PT		72 FT

# 2001 RESOURCE PLAN

DEPARTMENT: FINANCE

	FINANCIAL	. SUMMARY			PE	RSONNE	LS	SUMMA	RY		
DIVISION	2000 REVISED	2001 BUDGET		2006	REVIS	ED			2001	BUDO	ET
		l	FT	PT	Ŧ	TOTAL	£	FT	PT	т	TOTAL
FINANCE ADMINISTRATION	180,110	528,200	2			2	į	6		•	6
CONTROLLER	1,873,580	1,758,790	30			30	i	22			22
RISK HANAGEMENT	196,060	200,660				3	i	3			
TREASURY.	2,868,900	1,739,910		1.		42	1	28			3
PROPERTY ASSESSMENT	2,454,140	1,197,250				38	1				28
SELF INSURANCE	5,379,180	5,079,180				ခန	ŧ	13			13
	******		****				i	~ ~ ~			
OPERATING COST	12,951,970	10,503,990	114	1		115	1	72			72
		Į.	======	======	=====				=====		
ADD DEBT SERVICE	0	o i									
DIRECT ORGANIZATION COST	12,951,970	10,503,990									
ADD INTRAGOVERNMENTAL CHARGES FROM OTHERS	7,641,160	   6,147,450 									
	*****										
TOTAL DEPARTMENT COST	20,593,130	16,651,440									
LESS INTRAGOVERNMENTAL CHARGES TO OTHERS	12,523,180	10,215,630									
	*********										
FUNCTION COST	8,069,950	6,435,810									
		1									
LESS PROGRAM REVENUES	461,620	324,550									
<b>Ch. The A. L. C. C.</b>	**********										
nc: PROGRAM COST	7,608,330	6,111,260									
<b>当中大学中华中华中华大学中国大学工作中国中华中华中华中华</b>	=======================================	*********			*				<b></b>		

# 2001 RESOURCES BY CATEGORY OF EXPENSE

DIVISION	PERSONAL SERVICES	SUPPLIES	OTHER Services	CAPITAL OUTLAY	TOTAL DIRECT COST
FINANCE ADMINISTRATION CONTROLLER RISK MANAGEMENT TREASURY PROPERTY ASSESSMENT SELF INSURANCE	461,000 1,298,940 190,900 1,587,910 971,440	3,730 12,670 3,350 24,650 20,160	16,970 497,330 10,490 168,810 205,930 5,079,180	51,500 540 12,480 39,210	533,200 1,808,940 205,280 1,793,850 1,236,740
DEPT. TOTAL WITHOUT DEBT SERVICE LESS VACANCY FACTOR ADD DEBT SERVICE	4,510,190 153,200	64,560	5,978,710	103,730	5,079,180  10,657,190 153,200
TOTAL DIRECT ORGANIZATION COST	4,356,990	64,560	5,978,710	103,730	10,503,990

# RECONCILIATION FROM 2000 REVISED BUDGET TO 2001 PROPOSED BUDGET

# **DEPARTMENT: FINANCE**

	DIR	ECT COSTS	POSITIONS		
			FT	PT	T
2000 REVISED BUDGET:	\$	12,951,970	114	1	
2000 ONE-TIME REQUIREMENTS: - None					
AMOUNT REQUIRED TO CONTINUE EXISTING PROGRAMS IN 2001:		405 500			
- Salaries and benefits adjustment		185,530			
TRANSFERS (TO)/FROM OTHER AGENCIES: - Foreclosure position transferred to Heritage Land Bank - Payroll budget transferred to Employee Relations		(164,900) (175,790)	(1)		
MISCELLANEOUS INCREASES (DECREASES): - Insurance decrease		(9,000)			
2001 CONTINUATION LEVEL:	\$	12,787,810	113	1	0
PROGRAMMATIC BUDGET CHANGES: - Updating business practices with Version 7.5 PeopleSoft, Pro-Cards and decentralizing					
<ul><li>accounting functions</li><li>Using market indices in property appraisal</li><li>Updating appeals process in property appraisal</li></ul>	\$	(705,540) (1,314,530)	(11) (21)	(1)	
Consolidating customer service activities		(216,720)	(8)		
- Reduction in support staff		(47,030)	(1)		
2001 PROPOSED BUDGET:	\$	10,503,990	72	0	0

DEPARTMENT: FINANCE DIVISION: FINANCE ADMINISTRATION

PROGRAM: Office of the Chief Fiscal Officer

#### PURPOSE:

Oversee all financial operations and activities of the Municipality.

#### 2000 PERFORMANCES:

- Continue to provide same level of finanical services to Municipal departments.

- Continue to seek alternative methods of capital financing in order to secure funds at the lowest possible cost to the Municipality.

### 2001 PERFORMANCE OBJECTIVES:

 Develop financial reporting practices that provide meaningful and reliable finanical data to the public, the Assembly, the Mayor and the Municipality's operating agencies and departments.

- Explore methods and propose changes to expand the Municipality's revenue

base.

- Offer experienced general business advice to the Mayor and Municipality. departments to enhance the efficiency and effectiveness of Municipal operations.
- Ensure methods of capital financing result in the lowest possible cost of borrowing.
- Participate in long term planning initiatives to lower the cost of government.
- Supervise the activities associated with the Municipal-wide ERP System, PeopleSoft.

#### RESOURCES:

PERSONNEL:	<b>1999</b> FT 2	REVISED PT T 0 0	<b>2000</b> FT 2	REVISED PT T 0 0	<b>2001</b> FT 6	BUDGET PT T 0 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$	159,670 1,320 11,710 6,070	\$	161,010 1,320 11,710 6,070	\$	456,000 3,730 16,970 51,500
TOTAL DIRECT COST:	\$	178,770	\$	180,110	\$	528,200

22 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 1, 7, 19

DEPARTMENT: FINANCE DIVISION: CONTROLLER

PROGRAM: Transaction Processing

#### **PURPOSE:**

To ensure all transactions processed through the Municipality are properly classified, accounted for and reported.

#### 2000 PERFORMANCES:

- Processed 26 bi-weekly payrolls for approximately 2800 employees.

- Provided required payroll reports to regulatory agencies in a timely manner.
- Continued timely payments to vendors to take advantage of all possible discounts offered to the Municipality.
- Processed required Federal reporting on vendors in a timely manner.

#### 2001 PERFORMANCE OBJECTIVES:

- Process, classify and reconcile all cash receipts transactions which flow through the Municipality of Anchorage from tax revenues and grants to pool fees.
- Process, classify and reconcile all cash disbursement transactions which are generated from Municipal budgeted expenditures, capital project activities, debt repayment, tax refunds and adjustments, & miscellaneous cash payment activites that occur in the normal course of Municipal business.

#### **RESOURCES:**

	1999 FT	PT T	2000 FT	PT T	2001 FT	BUDGET PT T
PERSONNEL:	11	1 0	11	1 0	11	0 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$	583,060 4,610 18,270 7,190	\$	583,130 4,400 18,540 7,190	\$	534,970 3,150 428,590 0
TOTAL DIRECT COST:	\$	613,130	\$	613,260	\$	966,710
PROGRAM REVENUES:	\$	0	\$	0	\$	125,000
WORK MEASURES:  - Biweekly checks/advices  - Accounts payable checks issued  - Invoices paid  - Manual checks  - Cash receipts processed  - Checks and advices disbursed		76,000 38,500 140,735 18,000 32,000 115,000		71,000 38,500 140,735 18,000 32,000 115,000		71,000 38,500 140,735 18,000 32,000 115,000

22 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 11, 12

DEPARTMENT: FINANCE

DIVISION: CONTROLLER

PROGRAM: Fund Accounting

#### PURPOSE:

To ensure the Municipality's fiscal integrity through proper accumulation and classification of Municipal asset, liablity, revenue and expenditure accounts between the Municipality's 115 fund accounts.

### 2000 PERFORMANCES:

- Provided annual financial reports with supporting audit workpapers in an accurate and timely manner.

- Provided monthly financial reports in the most effective format in an

accurate and timely manner.

- Provided training to CPS computerized monthly report users in regards to preparing input documents, reading and understanding reports, and using on line queries.

- Controlled expenditures of funds based on Assembly appropriation.

- Processed grant reports, requests and financial transactions in a timely

- Updated Municipal accounting guide.

- Provided support for the new Human Resources/Payroll/Financial Information system.

# 2001 PERFORMANCE OBJECTIVES:

- Provide annual financial reports with supporting audit workpapers in an accurate and timely manner.

- Provide monthly financial reports in the most effective format in an

accurate and timely manner.

- Provide training to CPS computerized monthly report users in regards to preparing input documents, reading and understanding reports, and using on-line queries.

- Control expenditures of funds based on Assembly appropriation.

- Process grant reports, requests and financial transactions in a timely

- Update Municipal accounting guide.

- Provide support for the new HR/Payroll/FIS system.

DEPARTMENT: FINANCE DIVISION: CONTROLLER

PROGRAM: Fund Accounting RESOURCES:

PERSONNEL:	1999 REVISED FT PT T 19 0 0	<b>2000 REVISED</b> FT PT T 19 0 0	2001 BUDGET FT PT T 11 0 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$ 1,208,160 13,900 70,830 12,190	\$ 1,165,190 13,700 69,240 12,190	\$ 713,820 9,520 68,740 0
TOTAL DIRECT COST:	\$ 1,305,080	\$ 1,260,320	\$ 792,080
WORK MEASURES:			
<ul><li>Reports prepared/ reviewed</li></ul>	7,600	7,600	488
- Transactions classified & reconciled	523,559	523,559	523,559
<ul> <li>Grants accounted for in single audits (State and Federal)</li> </ul>	637	637	739
<ul> <li>Funds managed</li> <li>Individual grant</li> <li>revenue confirmations</li> <li>completed</li> </ul>	102 275	101 283	101 173

22 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 4, 10, 13

DEPARTMENT: FINANCE DIVISION: TREASURY

PROGRAM: Division Admin and Management of Funds

#### PURPOSE:

To collect and account for all monies received by the Municipality, invest funds to obtain maximum interest earnings consistent with safety of principal; bill and collect all Municipal taxes. Monitor and report on MOA Trust Fund Performance to IAC, Assembly & Municipal Administration.

#### 2000 PERFORMANCES:

- Supervised and administered the functions of the Treasury Division in accordance with all applicable laws, policies and regulations.
- Invested Municipal funds as provided by the Municipal Code.
- Monitored cash flow and ensured availability of funds to cover daily expenditures.
- Coordinated and enforced the collection of funds due the Municipality.
- Monitored compliance of MOA Trust Fund with Municipal Code and Charter. Interfaced with investment consultant and Investment Advisory Commission to ensure due diligence and prudent decision making process with regard to administration of MOA Trust Fund.

#### 2001 PERFORMANCE OBJECTIVES:

- Supervise and administer the functions of the Treasury Division in accordance with all applicable laws, policies and regulations.
- Invest Municipal funds as provided by the Municipal Code.
- Monitor cash flow and ensure availability of funds to cover daily expenditures.
- Coordinate and enforce the collection of funds due the Municipality.
- Monitor compliance of MOA Trust Fund with Municipal Code and Charter. Interface with investment consultant and Investment Advisory Commission to ensure due diligence and prudent decision making process with regard to administration of MOA Trust Fund.

DEPARTMENT: FINANCE DIVISION: TREASURY

PROGRAM: Division Admin and Management of Funds

RESOURCES:

PERSONNEL:	1999 FT 5	REVISED PT T 0 0	<b>2000</b> FT 5	REVISED PT T 0 0	-2001 FT 4	BUDGET PT T 0 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$	376,750 4,540 35,460 2,500	\$	380,310 4,540 36,610 2,500	\$	308,180 4,600 30,880 0
TOTAL DIRECT COST:	\$	419,250	\$	423,960	\$	343,660
PROGRAM REVENUES:	\$	38,400	\$	39,760	\$	27,200
WORK MEASURES: - Investment pieces bid - Average daily invest- ment balance (\$000)		130 365,000		130 350,000		125 0
<ul><li>Real &amp; personal prop- erty taxes billed (\$000)</li></ul>		227,420		230,000		230,000
- Investment & collateral items recorded on JEs & tracked on database		880		880		880
- Total dollar value of investment pieces bid (\$000)		665,000		650,000		250,000
- MOA Trust Fund portfo- lio valuation (\$000)		128,000		152,000		156,000

22 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 3, 6, 14

DEPARTMENT: FINANCE DIVISION: TREASURY

PROGRAM: Self Reporting Tax Revenue

#### **PURPOSE:**

Administer Self Assessed & Self Reported Tax Codes: Administer Tobacco, Hotel-Motel, Rental Vehicle & Personal Property Taxes; and E-911 Surcharge.

#### 2000 PERFORMANCES:

 Verified all MOA cash receipts and supporting documentation prior to FIS recording in general ledger.

- Provided accountability for the Municipal cash flow.

- Maintained control and security of all Municipal cash collections.

- Maintained control of disbursments of Municipal checks.

- Administered and enforced the Tobacco Tax and Hotel/Motel Tax programs.

- Administered and enforced the Enhanced 911 Surcharge program.

- Processed 729,000 utility payments throughout the year.

- Prepared and averaged daily deposit of \$429,700.

- Monitored and processed 2,800 returned checks for collection.

- Processed exception items as required.

- Machine processed 45,000 property tax payments.

#### 2001 PERFORMANCE OBJECTIVES:

- Identify and register taxpayers subject to code requirements.
- Receive, record and report tax returns and remittances.

- Audit tax returns for accuracy and adequacy.

 Administer & enforce the Tobacco, Hotel/Motel, Rental Vehicle and Personal Property Taxes; and administer and enforce the Enhanced E-911 Surcharge.

DEPARTMENT: FINANCE DIVISION: TREASURY

PROGRAM: Self Reporting Tax Revenue

RESOURCES:

KESU	PERSONNEL:	1999 FT 6	PT T 0 0	<b>2000</b> FT 6	REVISED PT T 0 0	2001 FT 10	BUDGET PT T 0 0
	PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$	302,030 2,890 24,350 3,000	\$	302,630 2,890 24,350 3,000	\$	569,080 3,550 21,600
	TOTAL DIRECT COST:	\$	332,270	\$	332,870	\$	594,230
	PROGRAM REVENUES:	\$	27,160	\$	11,300	\$	11,300
-	MEASURES: Vehicle rental tax collected (\$) Vehicle rental tax returns processed Vehicle rental tax audit findings/ collections (\$) Tobacco tax collected (\$) Hotel/Motel tax collected (\$) Penalties & Interest collected (\$) Tobacco tax audit findings/collections		0 0 0 5,080,000 0,000,000 44,000 200,000	·	0 0 0 000,000 000,000 70,000	8,	320 140,000 200,000 350,000 94,000 350,000
•••	(\$) Hotel/Motel tax audit		95,000		125,000		350,000
water	finding/collections (\$) Enhanced 911 Surcharges Hotel/Motel Tax returns processed	1	,070,000 480	1,	070,000 480	1,	070,000 480
=	Tobacco Tax returns processed		300		300		300

<sup>22</sup> SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS:

DEPARTMENT: FINANCE DIVISION: TREASURY

PROGRAM: Tax Billing and Collection

#### **PURPOSE:**

To bill, collect, and process all property taxes; to maintain taxes receivable; provide tax information to the public; administer aircraft registration & collect registration tax.

#### 2000 PERFORMANCES:

- Billed and collected both real and personal property taxes.

- Proceeded with foreclosures provided by AS 29.45.

- Provided professional service and information to the public.

- Administered aircraft tax registration and collection.

#### 2001 PERFORMANCE OBJECTIVES:

- Bill and collect both real and personal property taxes.

- Provide professional service and information to the public.

- Administer aircraft tax registration and collection.

#### RESOURCES:

PERSONNEL:	1999 FT 6	REVISED PT T 0 0	<b>2000</b> FT 6	REVISED PT T 0 0	2001 FT 4	BUDGET PT T 0 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$	294,000 7,600 201,700 1,000	<b>\$</b>	294,340 7,600 201,700 1,000	\$	185,610 7,600 70,700 2,600
TOTAL DIRECT COST:	\$	504,300	\$	504,640	\$	266,510
PROGRAM REVENUES:	\$	60,250	\$	52,270	\$	5,900
WORK MEASURES:  - Tax bills issued  - Property tax payments processed (\$ 000)  - Bankruptcy cases maintained  - Taxpayer inquiries serviced  - Tax deposits processed  - Aircraft tax collected (in \$)		111,980 251,930 820 38,100 860 170,495		118,000 250,000 400 39,000 810 170,450		118,000 134,890 400 29,000 0 170,450

<sup>22</sup> SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 9, 20

DEPARTMENT: FINANCE

DIVISION: TREASURY

PROGRAM: Remittance Processing

#### **PURPOSE:**

To process all utility payments received daily for prompt credit to customer accounts and deposit to bank; to collect, control, and transmit utility payment data to the three Municipal utilities daily.

#### 2000 PERFORMANCES:

- Processed 894,000 utility payments throughout the year.
- Prepared and averaged daily deposit of \$429,700.
- Monitored and processed 2,100 returned checks for collection.
- Processed exception items as required.
- Machine processed 39,050 property tax payments.

#### 2001 PERFORMANCE OBJECTIVES:

- Process 729,000 utility payments throughout the year.
- Prepare and average daily deposit of \$429,700.
- Monitor and process 2,000 returned checks for collection.
- Process exception items as required.
- Machine process 35,000 property tax payments.

#### **RESOURCES:**

1999 FT 3	PT 2	ED T 1	2000 FT 3			2001 FT 4	BUDGET PT T 0 0
\$	6,10 37,90	00 00	.\$	6; 36;	,100 ,750	\$	160,620 5,900 31,980 1,500
\$	227,32	20	\$	253,	,470	\$	200,000
	2,80 45,00	00 00		2, 45,	,800		700,000 2,000 35,000 729,000
	FT 3	FT PT 2  \$ 182,3. 6,1. 37,9. 1,0. \$ 227,3. 729,0. 2,8. 45,0.	3 2 1 \$ 182,320 6,100 37,900 1,000	FT PT T FT 3	FT PT T FT PT 3 2 1 3 2	FT PT T FT PT T 3 2 1  \$ 182,320 \$ 209,620 6,100 6,100 37,900 1,000  \$ 227,320 \$ 253,470  729,000 729,000  2,800 2,800  45,000 45,000	FT PT T FT PT T FT A FT FT A FT A FT A F

22 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 23

DEPARTMENT: FINANCE

DIVISION: TREASURY

PROGRAM: Customer Service

#### PURPOSE:

To interface with the public and provide exceptional customer service for the functional areas of tax collection and adjustments, property appraisal and appeals, and cash receipts and disbursements.

#### 2000 PERFORMANCES:

#### 2001 PERFORMANCE OBJECTIVES:

- Provide clerical assistance to Appraisal Staff & Controller Section by means of customer service for public inquiries to those sections.

- Respond to approximately 25,000 inquiries, counter contacts, phone and public inquiries.

- Provide clerical assistance to business audit programs.

- Review and complete administrative decisions on exemption requests for senior citizens/disabled veterans, educational, religious, charitable, community purpose, and farm deferment considerations.

- Clerical handling of personal & business property returns.

- Maintain ownership & legal descriptions for property in the Municipality.

- Establish economic units for appropriate uncoupled parcels.

- Complete transfer of 15000 property cards to electronic file by scanning.

- Expand electronic data file with 15000 photo images and 5000 sketches.

- Respond to approximately 200,000 inquiries for information on real and business properties.

DEPARTMENT: FINANCE PROGRAM: Customer Service RESOURCES:

DIVISION: TREASURY

PERSONNEL:	1999 REVISED FT PT T 52 0 0	<b>2000 REVISED</b> FT PT T 49 0 0	<b>2001 BUDGET</b> FT PT T 6 0 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$ 3,043,300 37,810 324,150 0	\$ 2,927,280 37,810 289,330 0	\$ 310,480 3,000 13,650 8,380
TOTAL DIRECT COST:	\$ 3,405,260	\$ 3,254,420	\$ 335,510
PROGRAM REVENUES:	\$ 126,110	\$ 126,110	\$ 6,250
WORK MEASURES: - Process exemption requests (incl. Sr. Citizens & Veterans) - Maintain property/	0	0	9,000 100,000
<ul><li>ownership records/</li><li>Digitize records</li><li>Establish economic unit for appropirate uncoupled parcels</li></ul>	0	0	100
<ul> <li>Complete transfer of 15,000 property cards</li> </ul>	0	0	15,000
<ul><li>to electronic files</li><li>Respond to inquiries</li><li>from customers on</li><li>real &amp; busi properties.</li></ul>	0	0	100,000
<ul> <li>Respond to customer inquiries on tax/MOA payments/counter☎</li> </ul>	0	0	25,000

22 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 21

DEPARTMENT: FINANCE DIVISION: RISK MANAGEMENT

PROGRAM: Risk Management

#### **PURPOSE:**

To protect the Municipality from loss by developing and enforcing policies and procedures which will reduce the frequency and severity of losses to the Municipality

#### 2000 PERFORMANCES:

 Identified, minimized exposure to loss; managed worker's compensation and liability claims; administered insurance/self-insurance program.

- Maintained comprehensive property insurance program for Municipal real and personal property at a reasonable insurance premium.

- Continued to reduce the cost of worker's compensation claims.

 Returned injured Municipal workers to duty as soon as possible utilizing modified work policy to reduce cost.

- Continued reducing the cost of legal services by use of in-house attorney and cost control litigation program.

- Recovered twice the risk management operating budget by collection of subrogated tort damage claims for general government and the utilities.

- Continued to administer strong Municipal-wide safety program to reduce the cost of worker's compensation and tort liability claims and suits.

- Assisted all Municipal departments in administering and understanding Federal OSHA and environmental unfunded mandates.

- Provided 3 seminars monthly in conjunction w/ the "Insights" 3 year plan.

#### 2001 PERFORMANCE OBJECTIVES:

- Identify and minimize exposure to loss; manage worker's compensation and liability claims; administer insurance/self-insurance program.
- Maintain comprehensive property insurance program for all Municipal real and personal property at a reasonable insurance premium.

- Continue to reduce the cost of worker's compensation claims.

- Return injured Municipal workers to duty as soon as possible utilizing modified work policy to reduce cost.
- Continue reducing the cost of legal services by use of in-house attorney and cost control litigation program.
- Recover twice the risk management operating budget by collection of subrogated tort damage claims for general government and the utilities.
- Continue to administer strong Municipal-wide safety program to reduce the cost of worker's compensation and tort liability claims and suits.
- Assist all Municipal departments in administering and understanding Federal OSHA and environmental unfunded mandates.
- Provide 3 seminars monthly in conjunction w/ the "Insights" 3 year plan.

DEPARTMENT: FINANCE DIVISION: RISK MANAGEMENT PROGRAM: Risk Management

RESOURCES:

	1999 REVISED FT PT T	2000 REVISED FT PT T			
PERSONNEL:	3 0 0	3 0 0	3 0 0		
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$ 195,370 3,350 5,389,670 540	\$ 181,680 3,350 5,389,670 540	\$ 186,280 3,350 5,089,670 540		
TOTAL DIRECT COST:	\$ 5,588,930	\$ 5,575,240	\$ 5,279,840		
WORK MEASURES: - Damage claims	861,000	861,000	861,000		
recovered (\$)	001,000	001,000	001,000		
<ul> <li>Municipal contracts reviewed</li> </ul>	625	625	625		
<ul> <li>Workers' compensation claims reduced</li> </ul>	454	454	454		
- General liability claims reduced	238	238	238		
<ul> <li>Auto liability claims controlled</li> </ul>	120	120	120		
- Safety meetings held	45	45	45		
<ul> <li>Safety building inspections</li> </ul>	40	40	40		

22 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 5, 15, 16, 17, 18, 22

DEPARTMENT: FINANCE

DIVISION: PROPERTY ASSESSMENT

PROGRAM: Property Appraisal

#### PURPOSE:

Prepare a mass appraisal of Anchorage's 98,000 parcels of residential and commercial property annually. Manage the public process of property valuation appeals and work with the Board of Equalizations to arrive at a fair and equitable valuation at full value.

#### 2000 PERFORMANCES:

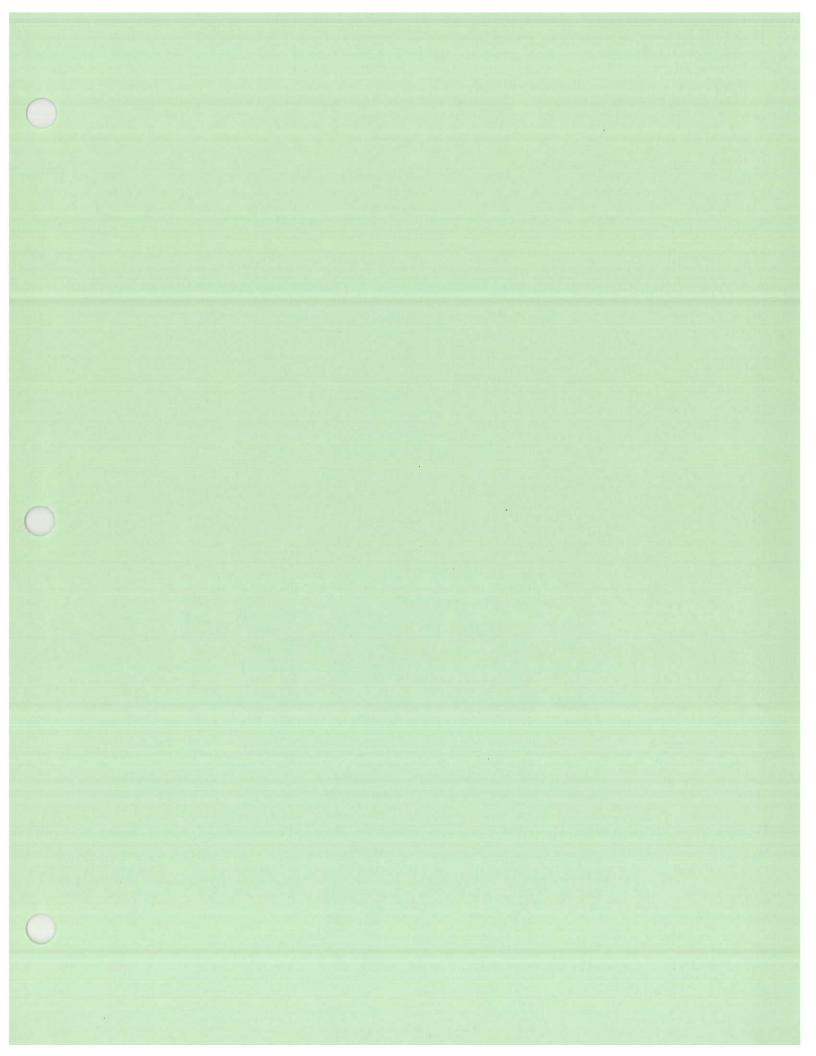
#### 2001 PERFORMANCE OBJECTIVES:

- Assess most taxable real property within the Municipality.
- Certify seven (7) real and personal/business property rolls.
- Complete reinventory on 9000 real property parcels.
- Review and resolve property valuation protests.
- Review and complete appeal responses to the Board of Equalization.
- Assess most taxable business property in the Municipality.
- Complete uncoupling of remaining parcels to support GIS efforts.

DEPARTMENT: FINANCE DIVISION: PROPERTY ASSESSMENT PROGRAM: Property Appraisal RESOURCES: 1999 REVISED 2000 REVISED 2001 BUDGET PT PΤ FT FT T FT PΤ Т PERSONNEL: 0 0 0 0 0 0 13 0 0 0 PERSONAL SERVICES 0 931,950 0 0 20,160 SUPPLIES OTHER SERVICES 205,930 0 0 CAPITAL OUTLAY 0 0 39,210 TOTAL DIRECT COST: 0 0 \$ \$ 1,197,250 PROGRAM REVENUES: \$ 148,900 WORK MEASURES: - Certify, coordinate & 7 7 7 propare rolls - Valuation of personal/ 31,500 31,500 31,500 business property returns - Revaluation of real 87,876 89,801 89,801 property - Business property 90 100 100 discovery porgram (expressed as a %) - Conduct onsite physical 9,617 9,675 9,675 reinventories - Prepare appeals to the 4,425 7,275 7,275 Board of Equalization (incl admin review) - Add residential new 1,200 1.700 1,700 construction/remodels to assessment roll - Coordinate real prop-2,900 3,400 3,400 erty appeals process 450 450 450 - Business property audit program - Business property 50 100 100 random sample audits

16 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 2

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#### MUNICIPALITY OF ANCHORAGE 2001 DEPARTMENT RANKING

DEP	T:	12	-FI	NANCE										
DEP	T	В	UDGE	C UNIT/		SL	SVC							
RAN			PROG			CODE	LVL							
******						CODE	FAF							
1	0 S	438 OUR - TA	-Offi CE OF X SUF	ANCE ADMINIS ice of the C F FUNDS, THI PPORT PPORT		CB		relevant support o the Divis Property Be respon activitie and depar	financial in f Municipal in or Trea Appraisal an sible for MO s and supportments with	, reliable and formation in goals. Supervise sury, Accounting, d Risk Management. A's financing t MOA agencies prudent advice				
	,							on busine	ss activitie	s.				
Pi	ERS	ONNI	EL	PERSONAL		OTHER		DEBT	CAPITAL					
FT		PT	T	SERVICE	SUPPLIES	SERVICES		SERVICE	OUTLAY	TOTAL				
1		0	0	107,640	3,230	6,520		0	51,500					
					0,230	-,		Ū	52,500	100,070				
	2 1351-PROPERTY APPRAISAL 0822-Property Appraisal SOURCE OF FUNDS, THIS SVC LEVEL: TAX SUPPORT PROGRAM REVENUES 148,900 PERSONNEL PERSONAL					98,0 OTHER	0F	98,000Prep commer98,0 the pucomm appealthe Equaliappe equitaEqua	pare a mass 300 parcels mercial prop public proc aals and wor alization to	sal of Anchorage's appraisal of Anchor of residential and erty annually. Mana ess of property valk with the Board of arrive at a fair a tion at full value.				
FT		) ?T	T	SERVICE	SUPPLIES	SERVICES		SERVICE	OUTLAY	TOTAL				
13			-	931,950	20,160			O O		TOTAL				
3	3 1341-TREASURY ADMINISTRATION 0047-Division Admin and Manage SOURCE OF FUNDS, THIS SVC LEVEL: IGC SUPPORT				1341-TREASURY ADMINISTRATION CB 1 Ensouth of the control of the co						Ensure fiscal integrity of the Municipality by meeting performance objectives and administering the functions of the Treasury Division in compliance with applicable Municipal policies, ordinances and State statutes.			
PE	RSO	NNE	L	PERSONAL		OTHER		DEBT	CAPITAL					
FT		T	7	SERVICE	SUPPLIES	SERVICES		SERVICE	OUTLAY	TOTAL				
2		0	0	140,280	4,600	9,650		2EKATCE						
•-		-	v	170,200	טטט, ד	7,030		, U	0	154,530				
	· ••• ••		-	on the sale and was seen and so sale and so sale										

0438-Office of the Chief Fisca

TAX SUPPORT

IGC SUPPORT

SOURCE OF FUNDS, THIS SVC LEVEL:

# MUNICIPALITY OF ANCHORAGE 2001 DEPARTMENT RANKING

-	ų.	J	J C C	U	200		บ	0	95,770	
PEI FT 1	SONNE PT O	EL T O	PERSONAL SERVICE 95,510	SUPPLIES 0	OTHER SERVICES 260	;	DEBT SERVICE 0	CAPITAL OUTLAY	TOTAL	
6	0047- SOUR(	Divi:	SURY ADMINIS sion Admin a FUNDS, THIS	nd Manage	CO	OF	revenue fur tax billing service. sources to sharing of Municipal	nctions of p g, tax audit Explore alte ensure a fa the tax bur commissions and the Ass	alities tax-derive property appraisal and customer ernative revenue air & equitable eden, work with and interface wit	Ι,
PE FT 1	RSONNI PT 0	T	PERSONAL SERVICE 86,490	SUPPLIES 2,400	OTHER SERVICES 9,050	ò	DEBT SERVICE 0	CAPITAL OUTLAY 540	TOTAL 98,480	į
5	0439 SOUR	-Risk		SVC LEVEL:	СВ	OF		applying Ris	s self-insured sk Management	
FT 1	RSONN PT 0	T 0	PERSONAL SERVICE 95,140	SUPPLIES 2,270	OTHER SERVICE: 16,95	S	DEBT SERVICE 0	CAPITAL OUTLAY 0	TOTAL 114,360	ome over som Name
	0042 SOUR	-Fund CE OF C SUP			CB		Municipal through ll Oversee th audit, Com	financial to 5 different e completion	the compilation or ransactions, operating funds. n of the annual Annual Financial it.	f
DEPT DEPT RANK			UNIT/		SL Code	SVC			•	

OF reports which monitor the Municipality's

FIS system and help departments maximize their knowledge and effective use of

3 financial progress through the fiscal

year. Manage the MOA's PeopleSoft

PeopleSoft.

#### MUNICIPALITY OF ANCHORAGE 2001 DEPARTMENT RANKING

DEPT: 12 -FINANCE DEPT BUDGET UNIT/ RANK PROGRAM

SI SVC CODE LVL

PERSONNEL		EL	PERSONAL		OTHER	DEBT	CAPITAL			
FT	PT	T	SERVICE	SUPPLIES	SERVICES	SERVICE	OUTLAY	TOTAL		
4	0	0	283,000	500	10,450	0	0	293,950		

CB

8 1342-SELF-REPORTED TAXES 0661-Self Reporting Tax Revenu SOURCE OF FUNDS, THIS SVC LEVEL: TAX SUPPORT

PROGRAM REVENUES

11,300

- l Verify the sufficiency, of all Tobacco, OF Hotel/Motel, Rental Vehicle, & Personal
- 2 Property Tax returns submitted by businesses subject to Municipal Code. Perform audits of business records of reporting entities. Identify and register tax payers. Verify and account for tax returns and payments.

PE	SONNI	EL	PERSONAL		OTHER	DEBT	CAPITAL	
FT	PT	T	SERVICE	SUPPLIES	SERVICES	SERVICE	OUTLAY	TOTAL
10	0	0	569,080	3,550	21,600	0	0	594,230

CB

1346-TAX BILLING 0444-Tax Billing and Collectio SOURCE OF FUNDS, THIS SVC LEVEL: TAX SUPPORT

PROGRAM REVENUES 5.900

- 1 To supervise and maintain property
- OF tax billings & collections; receive and process tax payments and requests for

tax information. To balance tax receivable system with FIS daily; input adjustments and payments to the tax system; and provide information to the public regarding property taxes.

PE	RSONNI	EL	PERSONAL		OTHER	DEBT	CAPITAL	
FT	PT	T	SERVICE	SUPPLIES	SERVICES	SERVICE	OUTLAY	TOTAL
3	0	0	145,670	7,600	70,700	0	2,600	226,570

CB

10 1322-CENTRAL ACCOUNTING SECTN 0042-Fund Accounting SOURCE OF FUNDS, THIS SVC LEVEL:

IGC SUPPORT

l Responsible for all fund accounting

0F activities within the Municipality.

2 including monthly and annual reconciliations. Compile the annual CAFR report; prepare all workpapers for the external audit. Implement new pronouncements of the GASB, attend educational conferences to ensure Municipal compliance with regulatory requirements.

# MUNICIPALITY OF ANCHORAGE 2001 DEPARTMENT RANKING

DEPT: 12 -FINANCE DEPT BUDGET UNIT/ RANK PROGRAM

SL SVC CODE LVL

PERSONNEL		ΞL	PERSONAL		OTHER	DEBT	CAPITAL	
FT	PT	T	SERVICE	SUPPLIES	SERVICES	SERVICE	OUTLAY	TOTAL
6	C	0	386,990	5,250	38,580	0	0	430,820

CB

11 1324-CENTRAL PROCESSING SECTN
0044-Transaction Processing
SOURCE OF FUNDS, THIS SVC LEVEL:

IGC SUPPORT

- 1 Perform cash disbursement for MOA's
- OF \$200 million annual expenditures, plus appenditures for all bond payments, all capital improvement initiatives, tax refunds, and other misc payments made throughout the course of normal MOA operations.

PE	PERSONNEL		PERSONAL		OTHER	DEBT	CAPITAL		
FT	PT	T	SERVICE	SUPPLIES	SERVICES	SERVICE	OUTLAY	TOTAL	
6	0	0	278,280	2,560	405,070	0	0	685,910	

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CO

12 1324-CENTRAL PROCESSING SECTN
0044-Transaction Processing
SOURCE OF FUNDS, THIS SVC LEVEL:

IGC SUPPORT
PROGRAM REVENUES

125,000

2 Record in MOA's financial records all

OF Cash Receipt transactions, including all property tax, Federal and State grant, special assessment, fines and fee receipts that occur as part of MOA's normal operations. Coordinate with agencies and departments performing remote cash receipts to ensure MOA cash is property accounted for as it moves through the system to bank deposit.

PERSONNEL		EL	PERSONAL		OTHER	DEBT	CAPITAL	
FT	PT	T	SERVICE	SUPPLIES	SERVICES	SERVICE	OUTLAY	TOTAL
5	0	0	256,690	590	23,520	0	0	280,800

CO

13 1322-CENTRAL ACCOUNTING SECTN 0042-Fund Accounting SOURCE OF FUNDS, THIS SVC LEVEL:

IGC SUPPORT

2 Responsible for financial recordkeeping

OF reporting for the Federal and State
2 grants issued to & by the Municipality.
Compile the Municipality's annual Single
Audit report; prepare all workpapers for
external audit. Review grant activity
and reporting to ensure compliance with
grant requirements. Allocate overhead
costs to grant activities. Attend
educational conferences.

# MUNICIPALITY OF ANCHORAGE 2001 DEPARTMENT RANKING

DEPT: 12 -FINANCE DEPT BUDGET UNIT/ RANK PROGRAM

SL SVC CODE LVL

PE	RSONN	EL	PERSONAL		OTHER		DEBT	CAPITAL						
FT	PT	Т	SERVICE	SUPPLIES	SERVICES		SERVICE	OUTLAY	TOTAL					
4	0	0	231,690	2,000	13,210		0	0	246,900					
14	1341	 -TRF4	SURY ADMINIS	TRATION	CO	2	France fie	scal integr	ity of the	COR MADE THAT EAST MEET AND MADE THAT COM-				
	0047	-Divi	sion Admin a	nd Manage		OF	Municipal: & related following	he						
	IG	C SUP	PORT						new & matured i					
	PROGRAM REVENUES 27,200 PERSONNEL PERSONAL						ments & transfers of funds, maintain investment database, prepare reports for Fiscal Off, maintain collateral deposition or receipt documentation & perform caflow and investment activities.							
PE	RSONN	EL	PERSONAL		OTHER		DEBT	CAPITAL						
FT	PT	T	SERVICE	SUPPLIES	SERVICES		SERVICE	OUTLAY	TOTAL					
1	0	0	72,390	0	20,970		0	0	93,360					
<b></b> _								UPS ONE DATE AND THAT EAST DEC ADOPT THE PROT PERS						
15	15 1330-RISK MANAGEMENT 0439-Risk Management SOURCE OF FUNDS, THIS SVC LEVEL				CO 3 Continue recovering \$400,000  OF \$1,000,000 annually from personal damaging Municipal property.  Worker's compensation and to									
	IG	IGC SUPPORT				GC SUPPORT						ne Municipa		£11.43
PF	RSONNI	FI	PERSONAL		OTHER		DEBT	CAPITAL						
FT	PT	Т	SERVICE	SUPPLIES			SERVICE	OUTLAY	TOTAL					
1	0	0	46,430	0	350		0	0	46,780					
***	1770		*********	-				مور ومو دين مي مي مي دين دين وي دين دين دين رو پو√ = سر پو سي						
16											2 Continue to fulfill legal requirements OF of a certified self-insurer. Provide			
			FUNDS, THIS	SVC LEVEL:					lity exposures					
							the Munici	ipality, ma	intain a fund o	f				
	IGC SUPPORT					-	claims rese claims adj	rves and assure ustment.						
PF	RSONNE	EL	PERSONAL		OTHER		DEBT	CAPITAL						
FT	PT	T	SERVICE	SUPPLIES	SERVICES		SERVICE	OUTLAY	TOTAL					
0	0	0	0	0	1,603,890		0	0	1,603,890					

# MUNICIPALITY OF ANCHORAGE 2001 DEPARTMENT RANKING

0807	51									(
DEPT DEPT RANK			UNIT/		SL SL	SVC LVL				
17	0439 SOUR	INSURANCE Management FUNDS, THIS	SVC LEVEL:	C0	OF	of a cert: contracted	ified self-: d legal serv	legal requirements insurer. Provide vices for Workers' eral Liability		
ĐE	RSONN		PERSONAL		OTHER		DEBT	CAPITAL		
FT	PT	T	SERVICE	SUPPLIES	SERVICES		SERVICE	OUTLAY	TOTAL	
0		0	0	0	250,000	0	0	0	250,000	
18	0439 SOUR	-Risk CE OF C SUP	INSURANCE Management FUNDS, THIS PORT REVENUES	SVC LEVEL:	СВ	0F	of a certi workers' c employees coverage t	ified self- compensation and to prov	legal requirements insurer. To provid n for Municipal vide insurance cipality in the nic loss.	
PE FT 0	RSONNI PT O	EL T O	PERSONAL SERVICE 0	SUPPLIES 0	OTHER SERVICES 3,225,290	5	DEBT SERVICE 0	CAPITAL OUTLAY O	TOTAL 3,225,290	
19	19 1311-FINANCE ADMINISTRATION 0438-Office of the Chief Fisca SOURCE OF FUNDS, THIS SVC LEVEL: IGC SUPPORT				СВ	OF	Provide executive support to the Chief Fiscal Officer, expediting contracts, grants, Assembly Memos through the Finance Department, coordinating meeti schedules, preparing presentations, and tracking the Chief Fiscal Officer' weekly calendar.			
PE FT 1	RSONNE PT 0	EL T O	PERSONAL SERVICE 65,360	SUPPLIES 0	OTHER SERVICES	ò	DEBT SERVICE 0	CAPITAL OUTLAY O	TOTAL 65,360	
20			BILLING Billing and (	Collectio	CO	2 0F		aircraft r	registration progr tax.	am

SOURCE OF FUNDS, THIS SVC LEVEL:

TAX SUPPORT

PROGRAM REVENUES

2 Coordinate real & personal property

Municipality.

bankruptcy cases with MOA attorneys, involving property taxes owed to

# MUNICIPALITY OF ANCHORAGE 2001 DEPARTMENT RANKING

DEPT: 12 -FINANCE DEPT BUDGET UNIT/ RANK PROGRAM

SL SVC CODE LVL

	PE FT 1	ERSONNE PT 0	T	PERSONAL SERVICE 39,940	SUPPLIES 0			DEBT SERVICE O	CAPITAL OUTLAY O	TOTAL 39,940	
	SOURCE OF TAX SUPP PROGRAM R PERSONNEL FT PT T			omer Service FUNDS, THIS PORT		0F	requests. CADASTRAL Input and documents, programs, tion adjus	inquiries and maintain all GIS functions. operty conveyance inges, exemption esses and valua- e, maintain, scan erty records and ments.			
erese.		PT	Т	PERSONAL SERVICE 310,480		OTHER SERVICES 13,650		DEBT SERVICE O	CAPITAL OUTLAY 8,380	TOTAL 335,510	
	22 1330-RISK MANAGEMENT 0439-Risk Management SOURCE OF FUNDS, THIS SVC LEVEL: IGC SUPPORT					CO	0F	to the Ris Collect, p collection	k Management	documents and hat produce	
	FT	RSONNE PT 0	T	PERSONAL SERVICE 53,360	SUPPLIES 950	OTHER SERVICES 1,090		DEBT SERVICE 0	CAPITAL OUTLAY O	TOTAL 55,400	
	23	0445- SOURC TAX	Remi		sing		0F	ML&P bills remittance batches. into the r transmit d	into batche processing. Process util emittance pr ata to utili	rate AWWU, SWS & s required for Input manual ity & tax payments occasing system. ties. Ensure comer accounts.	
	PE FT 4	RSONNE PT 0	L T O	PERSONAL SERVICE 160,620	SUPPLIES 5,900	OTHER SERVICES 31,980		DEBT SERVICE 0	CAPITAL OUTLAY 1,500	TOTAL 200,000	

BPAB010R

# MUNICIPALITY OF ANCHORAGE

BPAB010R	MUNI	CIPALI	TYOFA	NCHORA	G E	
09/27/00 080751		2001 DE	PARTMENT RAN	KING		
080751						
DEPT: 12 -FINANCE						
DEPT BUDGET UNIT/		SL SV				
RANK PROGRAM		CODE LVI	_		•	
SUBTOTAL OF FUNDED SERVICE	LEVELS, FI	NANCE				
PERSONNEL PERSONAL	******	OTHER	DEBT	CAPITAL		
FT PT T SERVICE 72 0 0 4,356,990	50PPL1E5	5ERVICES	SERVICE 0	OUTLAY 103,730 1	· · · -	
					10,503,990	
DEPARTMENT OF FI					10 4% 64 44 44 44 54 54 54 54 54 54 54 54 54 54	
	* * * * *		• • • • •		10,503,990	
26 1761 TREACHER ADMINISTRA			_			
24 1341-TREASURY ADMINIST 0047-Division Admin an			Treasury / functions	Administratio	on support	
SOURCE OF FUNDS, THIS	_					
TOO CURRENT						
IGC SUPPORT						
PERSONNEL PERSONAL FT PT T SERVICE	CHDDI YEC	OTHER	DEBT			
4 0 1 315,710	0 20LLTTC2	SERVICES 0	SERVICE 0	OUTLAY 0	TOTAL 315,710	
	_	_	_	_	313,710	
						<b></b>
25 1342-SELF-REPORTED TAX	ES	CO 2	Prepare de	posits, prep	eare & control	*
0661-Self Reporting Ta					ument files and	
SOURCE OF FUNDS, THIS	SVC LEVEL:	2			licenses and	
IGC SUPPORT					eports. Support   desk auditors.	
PROGRAM REVENUES	0	-	runctions	to tieid and	desk augitors.	
PERSONNEL PERSONAL		OTHER	DEBT	CAPITAL		
FT PT T SERVICE	SUPPLIES	SERVICES	SERVICE	OUTLAY	TOTAL	
3 0 0 169,250	0	0	0	0	169,250	
		alle till like like alle sek ser open gan gan gan gan gan		. Well 40% from the gare new cons con con con succ suc suc	the special part and the same special part are one specially constant and the party open	
04 1704 070701						
26 1324-CENTRAL PROCESSING 0044-Transaction Proces		CO 3			le services to al	1
SOURCE OF FUNDS, THIS		0F 3			At this level ving reports, ven	
		ū			r A/P documents	
IGC SUPPORT			will be re	ceived, file	d and maintained	
					mber of accounts	
					yment. The backlo	9
					l increase until available to	
			process pa			
PERSONNEL PERSONAL		OTHER	DEBT	CAPITAL		
FT PT T SERVICE	SUPPLIES	SERVICES	SERVICE	OUTLAY	TOTAL	
8 0 0 320,580	50	0	0	0	320,630	

# M U N I C I P A L I T Y O F A N C H O R A G E 2001 DEPARTMENT RANKING

DEPT:	12	-FINA	ANCE
DEPT	В	UDGET	UNIT/
RANK		PROGR/	/M

SL SVC CODE LVL

27 1351-PROPERTY APPRAISAL
0822-Property Appraisa1
SOURCE OF FUNDS THIS SUCCEPTED

2 Prepare a mass appraisal of Anchorage's
0F 98,000 parcels of residential and

SOURCE OF FUNDS, THIS SVC LEVEL: TAX SUPPORT

2 commercial property annually. Manage the public process of property valuation appeals and work with the Board of Equalization to arrive at a fair and equitable valuation at full value.

PEI	RSONNE	EL	PERSONAL		OTHER	DEBT	CAPITAL	
FT	PT	T	SERVICE	SUPPLIES	SERVICES	SERVICE	OUTLAY	TOTAL
29	0	0	1,634,480	0	0	0	0	1,634,480

ND

28 1321-CONTROLLER ADMINISTRATION
0042-Fund Accounting
SOURCE OF FUNDS, THIS SVC LEVEL:

2 Provide secretarial support services OF to the controller.

2

IGC SUPPORT

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			PERSONAL		OTHER	DEBT	CAPITAL		
FT	PT	T	SERVICE 47,030	SUPPLIES	SERVICES	SERVICE	OUTLAY	TOTAL	
1	0	0	47,030	0	0	0	0	47,030	

TOTALS FOR DEPARTMENT OF FINANCE

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, FUNDED AND UNFUNDED . . . . .

PERSI	NMMF	L.	PERSUNAL		UTHER	DEBI	CAPITAL	
T F	PT	Ţ	SERVICE	SUPPLIES	SERVICES	SERVICE	OUTLAY	TOTAL
7	0	1	6,844,040	64,610	5,978,710	0	103,730	12,991,090