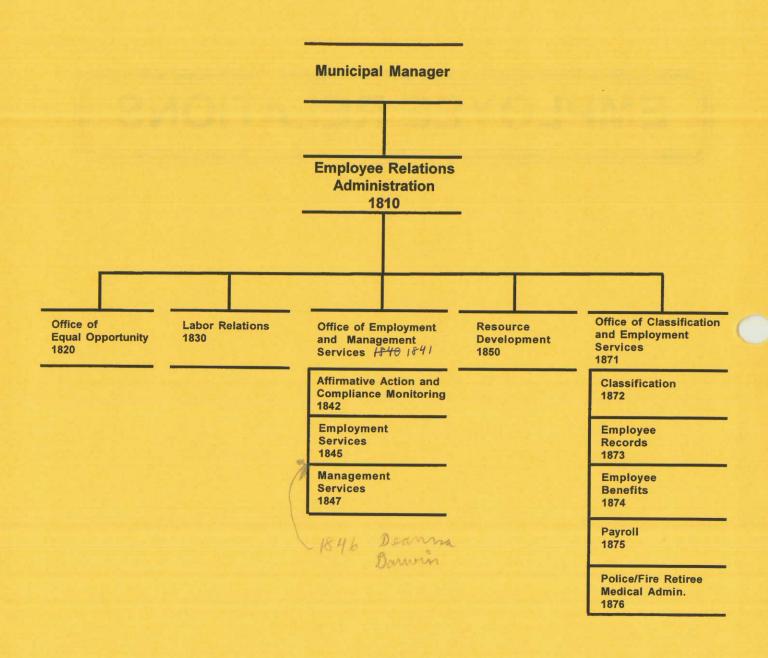
EMPLOYEE RELATIONS

EMPLOYEE RELATIONS



DEPARTMENT SUMMARY

Department

EMPLOYEE RELATIONS

Mission

To provide human resource systems and services for the Municipality in an efficient, equitable and professional manner so that the Municipal work force can provide required services to the public.

Major Department Highlights

- Operate recruitment and employment programs to provide adequate staffing to Municipal agencies.
- Conduct classification reviews to ensure that employee duties and responsibilities are commensurate with the range authorized for positions.
- Negotiate competitive compensation, cost containment and productivity provisions under labor contracts for Municipal employee organizations.
- Working with Finance and MISD, continue to support the new Financial Information/Human Resource/payroll system, including implementation of new modules and version upgrades.
- Provide basic training for Municipal employees to meet merit system requirements.
- Conduct organizational reviews to assist Municipal departments in meeting program objectives and community service priorities without additional service costs.
- Develop and implement programs to promote employees' awareness of health cost management and achieve health cost containment.
- Coordinate Municipal compliance with AMC 3.30.19, the Drug Free Workplace Act and Federal Transit Administration drug testing requirements.
- Provide education and coordinate affirmative action and disability management programs.
- Ensure equitable participation of minority/women businesses in Municipal contracting opportunities on Federally funded projects.
- Coordinate Municipal compliance with the Americans with Disabilities Act (ADA).

| RESOURCES | 2001 | |
|------------------|--------------|--------------|
| Direct Costs | \$ 2,851,700 | \$ 2,706,460 |
| Program Revenues | \$ 15,300 | \$ 15,300 |
| Personnel | 29 FT 4 PT | 26 FT 1PT |

2001 RESOURCE PLAN

DEPARTMENT: EMPLOYEE RELATIONS

| | FINANCIAL | SUMMARY | | | | Р | ERS | SONNEL | SUM | IMAR | Υ | | | (|
|-------------------------------------------|--------------|-------------|-----------------------------------------|----|------|-------|-----|--------|---------|------|------|------|-------|-----------------------|
| DIVISION | 2000 REVISED | 2001 BUDGET | | | 2000 | REVI | SED | 3 | | | 2001 | BUD | GET | * |
| | | | į | FT | PT | T | 1 | FOTAL | l F | T | PT | T | TOTAL | |
| EMPLOYEE RELATIONS ADMIN | 163,810 | 149,280 | ě | 2 | | | | 2 | Į | 2 | | | 2 | 15 10 |
| EQUAL OPPORTUNITY | 239,560 | 164,290 | ľ | 3 | 1 | | | 4 | į | 2 | | | 2 | 18 20 |
| LABOR RELATIONS | 72,730 | 55,000 | 1 | | | | | | i | 1 | | | 1 | 1830 |
| EMPLOYMENT/MANAGEMENT SVS | 879,770 | 658,120 | Ę | 11 | | | | 11 | 1 1 | 0 | | | 10 | 1048-18 |
| OFFICE RESOURCE DEVELOP | 173,770 | 81,550 | ŧ | 1 | 1 | | | 2 | * | 1 | | | 1 | 1850 |
| CLASS & EMPLOYEE SVCS | 690,120 | 650,880 | 1 | 12 | 2 | | | 14 | l 1 | 0 | 1 | | 11 | 111/1/1/ |
| POLICE/FIRE RET MED LIAB | 631,940 | 947,340 | | | | : | | | l | | | | | |
| OPERATING COST | 2,851,700 | 2,706,460 | 1 | 29 | 4 | | | 33 | 2 | 6 | 1 | | 27 | |
| | | | ==== | | | ***** | === | ====== | ==== | === | | ==== | | |
| ADD DEBT SERVICE | 0 | 0 | \$ | | | | | | | | | | | |
| DIRECT ORGANIZATION COST | 2,851,700 | 2,706,460 | 1 | | | | | | | | | | | |
| ADD INTRAGOVERNMENTAL CHARGES FROM OTHERS | 1,890,080 | 1,944,460 | | | | | | | | | | | | |
| TOTAL DEPARTMENT COST | 4,741,780 | 4,650,920 | ****** | | | | | | | | | | | |
| LESS INTRAGOVERNMENTAL CHARGES TO OTHERS | 4,055,000 | 3,583,060 | } | | | | | | | | | | | |
| FUNCTION COST | 686,780 | 1,067,860 | *************************************** | | | | | | | | | | | and the second second |
| LESS PROGRAM REVENUES | 40,300 | 15,300 | 1 | | | | | | | | | | | V |
| NET PROGRAM COST | 646,480 | 1,052,560 | Į. | | | | | | | | | | | |

2001 RESOURCES BY CATEGORY OF EXPENSE

| DIVISION | PERSONAL SERVICES | SUPPLIES | OTHER Services | CAPITAL OUTLAY | TOTAL DIRECT COST |
|----------------------------------|-----------------------------------------|-------------------------------|-------------------|----------------------------------------|----------------------|
| EMPLOYEE RELATIONS ADMIN | 145,710 | 1,710 | 1,860 | | 149,280 |
| EQUAL OPPORTUNITY | 155,640 | 650 | 8,000 | | 164,290 |
| LABOR RELATIONS | 53,670 | 830 | 500 | | 55,000 |
| EMPLOYMENT/MANAGEMENT SVS | 595,470 | 15,600 | 59,810 | | 670,880 |
| OFFICE RESOURCE DEVELOP | 66,290 | 14,720 | 540 | | 81,550 |
| CLASS & EMPLOYEE SVCS | 581,860 | 15,680 | 59,990 | | 657,530 |
| POLICE/FIRE RET MED LIAB | | | 947,340 | | 947.340 |
| | ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ | ** ** ** ** ** ** ** ** ** ** | | | ****** |
| DEPT. TOTAL WITHOUT DEBT SERVICE | 1,598,640 | 49,190 | 1,078,040 | | 2,725,870 |
| LESS VACANCY FACTOR | 19,410 | | | | 19,410 |
| ADD DEBT SERVICE | | | | | 2,7,12 |
| 4 | *** | ****** | | ************************************** | |
| TOTAL DIRECT ORGANIZATION COST | 1,579,230 | 49,190 | 1,078,040 | | 2,706,460 |

RECONCILIATION FROM 2000 REVISED BUDGET TO 2001 APPROVED BUDGET

DEPARTMENT: EMPLOYEE RELATIONS

| | DIR | ECT COSTS | POSITIONS | | | |
|--------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------|-----------------------|-----------|-----|---|--|
| | *************************************** | | | PT | Ť | |
| 2000 REVISED BUDGET: | \$ | 2,851,700 | 29 | 4 | | |
| 2000 ONE-TIME REQUIREMENTS: | | | | | | |
| Classification Study Legal Services for Police Department | | (125,000) (25,000) | | | | |
| AMOUNT REQUIRED TO CONTINUE EXISTING PROGRAMS IN 2001: | | , , | | | | |
| - Salaries and benefits adjustment | | (25,470) | | | | |
| TRANSFERS (TO)/FROM OTHER AGENCIES: - Payroll budget transfer from Finance Department | | 175,790 | | | | |
| MISCELLANEOUS INCREASES (DECREASES): - Insurance increase | | 0.000 | | | | |
| - Contributions for eligible participants in PFML | | 8,000 315,400 | | | | |
| 2001 CONTINUATION LEVEL: | \$ | 3,175,420 | 29 | 4 | 0 | |
| PROGRAMMATIC BUDGET CHANGES: - Savings plan (401k, 457) participants will deal with | | | | | | |
| plan providers; no consulting support | \$ | (44,010) | | | | |
| - Job vacancies will take longer to fill | | (29,485) | | | | |
| Job creation and classification analysis will take longer Civil rights investigation and statistical reporting will | | (53,645) | | | | |
| be curtailed | | (67,280) | (1) | (1) | | |
| Manual checks will take longer to be processed Employee records services will be curtailed; employ- | | (28,190) | | (1) | | |
| ment verification, problem resolution will be delayed | | (137,790) | (2) | | | |
| MOA delivered training programs will be reduced | | (104,790) | | (1) | | |
| - No funding for employee merit/suggestion awards | | (23,880) | | | | |
| - Personnel and labor relations clerical tasks delayed | | (34,890) | (1) | | | |
| - Labor Relations funding to assist with arbitrations | | 55,000 | 1 | | | |
| 2001 APPROVED BUDGET: | \$ | 2,706,460 | 26 | 1 | 0 | |

DEPARTMENT: EMPLOYEE RELATIONS DIVISION: EMPLOYEE RELATIONS ADMIN

PROGRAM: Employee Relations Administration

PURPOSE:

To direct, coordinate, and assist the activities of four offices supporting the Municipal workforce and to provide departmental input on proposed Municipal activities, policies, plans, and reorganizations. To prepare the department's budget and review State, Federal and Municipal legislation.

2000 PERFORMANCES:

- Managed and directed work activities for the department's four program offices/agencies.
- Allocated resources to meet Municipal and department objectives.
- Participated in administrative activities before the Assembly and the boards, commissions and task forces supported by the department.
- Directed and developed strategies to complement the cost containment goals of the Municipality.
- Coordinated department's Management Information System requirements.
- Developed and managed the department's Emergency Management Plan.
- Monitored Federal, State and local legislation.
- Developed human resource policies and procedures for the Municipality.

2001 PERFORMANCE OBJECTIVES:

- Manage and direct work activities for the department's four program offices/agencies.
- Allocate resources to meet Municipal and department objectives.
- Participate in administrative activities before the Assembly and the boards, commissions and task forces supported by the department.
- Direct and develop strategies to complement the cost containment goals of the Municipality.
- Coordinate department's Management Information System requirements.
- Develop and manage the department's Emergency Management Plan.
- Monitor Federal, State and local legislation.
- Develop human resource policies and procedures for the Municipality.

DEPARTMENT: EMPLOYEE RELATIONS DIVISION: EMPLOYEE RELATIONS ADMIN

PROGRAM: Employee Relations Administration RESOURCES:

| KESU | SOURCES: | | | REV: | I SED T | 2000 FT | REV: | I SED T | 200 1 FT | BU E PT | GET T |
|------|-----------------|-------------------------------------------------|---------|------|----------------------|------------|------|----------------------|--------------------|-------------------|-------------------|
| | PERSO | NNEL: | FT 2 | 0 | Ô | 2 | Ö | Ö | 2 | Ö | Ô |
| | | PERSONAL SERVICES SUPPLIES OTHER SERVICES | \$ | 2 | ,420 ,790 ,870 | \$ | 2 | ,660 ,790 ,360 | \$ | | 710 710 860 |
| | TOTAL | DIRECT COST: | \$ | 194 | ,080 | \$ | 163, | ,810 | \$. | 149, | 280 |
| | | RES: /Commission/ Forces supported | | | 3 | | | 3 | | | 3 |
| | Respoi | nses/interpre- ns provided | | | 100 | | | 100 | | | 100 |
| **** | Board | Assembly action prepared | | | 50 | | | 50 | | | 50 |
| | State, legis | /Federal lation reviewed esponded to | | | 30 | | | 30 | | | 30 |

34 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 1, 13

DEPARTMENT: EMPLOYEE RELATIONS DIVISION: EMPLOYMENT/MANAGEMENT SVS

PROGRAM: Personnel Administration

PURPOSE:

To coordinate work efforts necessary to meet the needs of the Municipality and support the Municipal workforce through administration of a charter-mandated merit personnel system.

2000 PERFORMANCES:

- Managed the work activities of three personnel program units.

- Supported labor negotiations and on-going contract administration through provision of technical staff support on personnel management issues.

- Participated in organizational review activities.

- Participated in cost containment activities.

2001 PERFORMANCE OBJECTIVES:

- Manage the work activities of three personnel program units.

- Support labor negotiations and on-going contract administration through provision of technical staff support on personnel management issues.

- Participate in organizational review activities.

- Participate in cost containment activities.

| | 1999 FT | REVISE PT | D 200 T FT | O REVISED PT T | 2001 FT | BUDGET PT T |
|------------------------------------------------------------------------------------------|------------|----------------------|---------------|-------------------------|-------------------|----------------------|
| PERSONNEL: | 2 | | 0 2 | 0 0 | 1 | 0 0 |
| PERSONAL SERVICES SUPPLIES OTHER SERVICES | \$ | 122,46 40 2,86 | 0 | 122,670 400 2,400 | \$ | 91,830 400 920 |
| TOTAL DIRECT COST: | \$ | 125,72 | 0 \$ | 125,470 | \$ | 93,150 |
| WORK MEASURES: | | | | | | |
| - Labor contract | | | 4 | 4 | | 4 |
| <pre>negotiations supported - Cost containment/ reduction projects managed</pre> | | | 7 | 7 | | 7 |
| Percent of time directly spent on labor relations activities | | 4 | 0 | 40 | | 40 |
| - Program units supported | | | 3 | 3 | | 3 |
| Boards/Committees supported | | 1 | 2 | 2 | | 2 |
| Outreach recruitment programs coordinated | | į | 2 | 2 | | 2 |
| Program assistance responses reported | | 91 |) | 90 | | 90 |

³⁴ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 22

DEPARTMENT: EMPLOYEE RELATIONS

DIVISION: EMPLOYMENT/MANAGEMENT SVS

PROGRAM: Employment Services

PURPOSE:

To provide employment services to meet staffing requirements of the Municipality through employee promotion, transfer and new hire.

2000 PERFORMANCES:

- Received and processed requests for personnel.

- Received and processed applications for employment.

 Maintained computerized employment recordkeeping system in support of merit system, EEO and Affirmative Action requirements.

- Conducted substance abuse screening on successful applicants for selected safety sensitive positions.

- Conducted recruitment for firefighters, paramedics and EMTs for future hire.

- Conducted recruitment for police officers for future academies.

- Conducted outreach recruitment with emphasis on minorities.

- Conducted/participated in job fairs.

2001 PERFORMANCE OBJECTIVES:

- Receive and process requests for personnel.

- Receive and process applications for employment.

- Maintain computerized employment recordkeeping system in support of merit system, EEO and Affirmative Action requirements.

- Conduct substance abuse screening on successful applicants for selected safety sensitive positions.

- Conduct recruitment for firefighters, paramedics and EMTs for future hire.

- Conduct recruitment for police officers for future academies.

- Conduct outreach recruitment with emphasis on minorities.

- Conduct/participate in job fairs.

RESOURCES:

| | DED COMME | FT | REVI: | T | 2000 FT | PT | T | 2001 FT | BUDGET PT T |
|---|-------------------------------------------------------------------------|----|-------|-------------------|------------|------|----------------------|------------|---------------------------|
| | PERSONNEL: | 4 | 0 | 0 | 4 | 0 | 0 | 4 | 0 0 |
| | PERSONAL SERVICES SUPPLIES OTHER SERVICES | \$ | | 480 300 300 | \$ | 4 | ,290 ,800 ,800 | \$ | 192,810 4,800 2,800 |
| • | TOTAL DIRECT COST: | \$ | 224,0 | 080 | \$ | 233, | ,890 | \$ | 200,410 |
| • | <pre> 〈 MEASURES: - Job vacancies filled - Applications received </pre> | | 10,0 | 700 000 | | 10, | 700 ,000 | | 700 10,000 |

34 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 3, 7, 24, 31

DEPARTMENT: EMPLOYEE RELATIONS DIVISION: LABOR RELATIONS

PROGRAM: Labor Relations Manager

PURPOSE:

The Labor Relations Manager is responsible for the administration of and conducting contract negotiation, arbitration proceedings and grievance processing. He/she provides guidance and counseling to all Municipal departments concerning labor and grievance issues.

2000 PERFORMANCES:

- Continued to develop protocol for all phases of contract administration.
- Coordinated activities of Management Services to administer grievances.
- Developed workload indicators to identify situations requiring outside counsel or the Municipal Law Department.
- Analyzed workload indicators to promote optimum utilization of resources.
- Continue relationship between Labor Relations and Records and Benefits to optimize grievance resolutions and minimize extra work.
- Interpreted labor agreements and advised executives and managers on same.
- Established advisory groups for each agreement.
- Created bargaining teams to include operational managers.
- Developed comprehensive compensation/benefits packages tailored to each bargaining unit.
- Examined settlement flexibility to save time and reduce costs.
- Provided labor relations training for Municipal managers and supervisors.
- Developed comprehensive briefings to cover each ratified contract.
- Represented Muni in arbitrations and Employee Relations Board hearings.

2001 PERFORMANCE OBJECTIVES:

- Continue to develop protocol for all phases of contract administration.
- Coordinate activities of Management Services to administer grievances.
- Develop workload indicators to identify situations requiring outside counsel or the Municipal Law Department.
- Analyze workload indicators to promote optimum utilization of resources.
- Continue relationship between Labor Relations and Records and Benefits to optimize grievance resolutions and minimize extra work.
- Interpret labor agreements and advise executives and managers on same.
- Establish advisory groups for each agreement.
- Create bargaining teams to include operational managers.
- Develop comprehensive compensation/benefits packages tailored to each bargaining unit.
- Examine settlement flexibility to save time and reduce costs.
- Provide labor relations training for Municipal managers and supervisors.
- Develop comprehensive briefings to cover each ratified contract.
- Represent Muni in arbitrations and Employee Relations Board hearings.

DEPARTMENT: EMPLOYEE RELATIONS DIVISION: LABOR RELATIONS

PROGRAM: Labor Relations Manager RESOURCES:

| RESO. | SKOLS. | 1999 FT | REVI PT | SED T | 2000 FT | REVI PT | SED | 2001 FT | BUD PT | GET T |
|-------------|-------------------------------------------------|------------|------------|-------------------|-------------------|------------|-------------------|------------|-----------|-------------------|
| | PERSONNEL: | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 |
| | PERSONAL SERVICES SUPPLIES OTHER SERVICES | \$ | 1, | 950 290 340 | \$ | 1, | 100 290 340 | \$ | | 670 830 500 |
| | TOTAL DIRECT COST: | \$ | 133, | 580 | \$ | 72, | 730 | \$ | 55, | 000 |
| WORK | MEASURES: | | | | • | | | | | |
| *** | Contracts negotiated | | | 0 | | | 0 | | | 0 |
| UNIT | Grievance arbitrations | | | 60 | | | 60 | | | 30 |
| 10. | Interest arbitrations | | | 1 | | | 1 | | | 1 |
| | Meet-and-confer sessions held | | | 12 | | | 12 | | | 6 |

³⁴ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS:

DEPARTMENT: EMPLOYEE RELATIONS DIVISION: EMPLOYMENT/MANAGEMENT SVS

PROGRAM: Personnel Management Services

PURPOSE:

Provide Municipal agencies with advice and assistance with respect to personnel and labor relations issues, with an emphasis on the coordination of effort in meeting the full range of agency personnel needs and the resolution of labor disputes.

2000 PERFORMANCES:

 Represented the Municipality in the investigation, processing and resolution of grievances.

- Administered the employee discipline program.

- Represented the Municipality in disciplinary actions.

- Provided guidance and assistance to managers and supervisors on labor agreement and personnel rules interpretation and implementation.

- Participated in training sessions for managers and supervisors.

- Investigated complaints related to human resource issues, programs and policies and developed resolution recommendations and strategies.
- Provided coordinated services to all departments on human resource needs and issues.
- Advised Municipal managers and supervisors on labor and personnel impacts of proposed policy or program initiatives and changes.
- Provided assistance to staff of the Employee Relations Department in obtaining information necessary from Municipal agencies to process service and employment requests.

2001 PERFORMANCE OBJECTIVES:

- Represent the Municipality in the investigation, processing and resolution of grievances.

- Administer the employee discipline program.

- Represent the Municipality in disciplinary actions.

- Provide guidance and assistance to managers and supervisors on labor agreement and personnel rules interpretation and implementation.

- Participate in training sessions for managers and supervisors.

- Investigate complaints related to human resource issues, programs and policies and develop resolution recommendations and strategies.
- Provide coordinated services to all departments on human resource needs and issues.
- Advise Municipal managers and supervisors on labor and personnel impacts of proposed policy or program initiatives and changes.
- Provide assistance to staff of the Employee Relations Department in obtaining information necessary from Municipal agencies to process service and employment requests.

DEPARTMENT: EMPLOYEE RELATIONS DIVISION: EMPLOYMENT/MANAGEMENT SVS PROGRAM: Personnel Management Services RESOURCES:

| PERSOI | NNEL: | 1999 FT 2 | REVI PT 0 | TSED T 0 | 2000 FT 2 | REVI PT 0 | SED T 0 | 2001 FT 2 | BUC PT 0 | GET T 0 |
|-------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|-----------------|-----------------|-----------------------------------|------------------------|-----------------|-----------------------------------|------------------------|----------------|-----------------------------|
| | PERSONAL SERVICES SUPPLIES OTHER SERVICES | \$ | | 630 400 500 | \$ | | 250 400 000 | \$ | | 840 400 000 |
| TOTAL | DIRECT COST: | \$ | 143, | 530 | \$ | 134, | 650 | \$ | 136, | 240 |
| - Grieva - Discip proces - Inform proces - Inform resolv - Progra | ances processed ances resolved Dinary actions ssed mal complaints ssed mal complaints | | | 75 50 130 40 25 70 | | | 75 50 130 40 25 70 | | | 75 50 130 40 25 |

34 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: $18,\ 21$

DEPARTMENT: EMPLOYEE RELATIONS r

DIVISION: EMPLOYMENT/MANAGEMENT SVS

PROGRAM: Classification

PURPOSE:

To maintain classification plans through recommendations for establishing new classes and revisions of existing classes, developing new and revising existing class specifications and recommending proper allocation of positions to Municipality of Anchorage classification plans.

2000 PERFORMANCES:

- Conducted and participated in salary surveys for benchmark positions.
- Conducted classification studies and desk audits to determine proper classification and pay levels for selected positions.
- Updated position descriptions and class specifications to comply with Federal law and new requirements.
- Reviewed the current classification procedures and approval processes and recommended appropriate changes.
- Developed written policies and procedures for the classification program.
- Reviewed class specifications to insure that minimum qualification statements are accurate and defensible.
- Participated in departmental reorganization analyses and implementation.

2001 PERFORMANCE OBJECTIVES:

- Conduct and participate in salary surveys for benchmark positions.
- Conduct classification studies and desk audits to determine proper classification and pay levels for selected positions.
- Update position descriptions and class specifications to comply with Federal law and new requirements.
- Review the current classification procedures and approval processes and recommend appropriate changes.
- Develop written policies and procedures for the classification program.
- Review class specifications to insure that minimum qualification statements are accurate and defensible.
- Participate in departmental reorganization analyses and implementation.

DEPARTMENT: EMPLOYEE RELATIONS DIVISION: EMPLOYMENT/MANAGEMENT SVS PROGRAM: Classification RESOURCES: 1999 REVISED 2000 REVISED 2001 BUDGET FT PT T FT PT T FT PT T PERSONNEL: 2 0 0 2 0 0 2 0 0 PERSONAL SERVICES \$ 131,560 128,990 97,980 SUPPLIES 1,250 1,250 1,250 OTHER SERVICES 145,700 145,700 700 TOTAL DIRECT COST: 278,510 \$ 275,940 \$ 99,930 **WORK MEASURES:** - Position description 600 600 600 reviews - Desk audits 40 40 40 - Labor market salary 2 2 0 survey - Class specifications 100 100 100 reviewed and updated - Salary surveys 10 10 10 participated in - Grievances, arbitration 6 6 6 and litigation actions

50

50

50

supported

completed

- Flex-staff studies

³⁴ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: $8,\ 33$

DEPARTMENT: EMPLOYEE RELATIONS DIVISION: EMPLOYMENT/MANAGEMENT SVS PROGRAM: Affirmative Action/Disability Mgmt Admn

PURPOSE:

Coordinate efforts to employ qualified minority, female and disabled employees; return injured employees to work; comply with the Drug Free Workplace Act and ensure a work environment free from substance abuse and violence. Comply with the Americans with Disabilities Act.

2000 PERFORMANCES:

- Continued efforts to achieve a workforce which is balanced in terms of race and gender, provide employment opportunities for the disabled.

- Evaluated efforts of appointing authorities to achieve goals established for the affirmative action, disability and substance abuse programs.

 Promoted supervisor/employee awareness of affirmative action, harassment, disability management, workplace diversity, and substance abuse programs and Americans with Disabilities Act through training and communications.

- Coordinated Federal and State reporting requirements for affirmative action, safety and substance abuse.

- Administered substance abuse testing program, including training.

- Evaluated program effectiveness by monitoring drug test results, returnto-duty contracts, supervisory assistance requests and training response.

- Coordinated Municipal activities to achieve compliance with the Americans with Disabilities Act.

- Conducted training on liability for violations of labor/employment laws.

- Administered program which addresses violence in the workplace.

2001 PERFORMANCE OBJECTIVES:

- Continue efforts to achieve a workforce which is balanced in terms of race and gender, provide employment opportunities for the disabled.

- Evaluate efforts of appointing authorities to achieve goals established for the affirmative action, disability and substance abuse programs.

 Promote supervisor/employee awareness of affirmative action, harassment, disability management, workplace diversity, and substance abuse programs and Americans with Disabilities Act through training and communications.

- Coordinate Federal and State reporting requirements for affirmative action, safety and substance abuse.

- Administer substance abuse testing program, including training.

- Evaluate program effectiveness by monitoring drug test results, returnto-duty contracts, supervisory assistance requests and training response.

- Coordinate Municipal activities to achieve compliance with the Americans with Disabilities Act.

- Conduct training on liability for violations of labor/employment laws.

- Administer program which addresses violence in the workplace.

DEPARTMENT: EMPLOYEE RELATIONS DIVISION: EMPLOYMENT/MANAGEMENT SVS PROGRAM: Affirmative Action/Disability Mgmt Admn

| RESU | onces. | 1999 REVISED FT PT T | | SED | 2000 REVISED FT PT T | | 2001 FT | BUDG PT | ET T | |
|--------------|----------------------------------------------------------------------|-------------------------|------|-------------------|-------------------------|------|-------------------|------------|---------------------|-----|
| | PERSONNEL: | 1 | 0 | 0 | 1 | . 0 | 0 | 1 | 0 | 0 |
| | PERSONAL SERVICES SUPPLIES OTHER SERVICES | \$ | 5, | 660 760 890 | \$ | 5, | 680 750 390 | \$ | 69,2 5,7 53,3 | 750 |
| | TOTAL DIRECT COST: | \$ | 149, | 310 | \$ | 124, | 820 | \$ | 128,3 | 390 |
| | MEASURES: Workplace violence/ harassment training sessions | | • | 6 | | | 6 | | | 6 |
| **** | Substance abuse/ safety reports | | | 4 | · | | 4 | | | 4 |
| - | Responses to requests for assistance with program compliance | | | 60 | | | 60 | | | 60 |
| | Drug Detection and Discipline training courses | | | 5 | | | 5 | | | 5 |
| - | Substance abuse tests managed (pre-employment post-accident, etc.) | | | 458 | | | 220 | | 2 | 20 |
| | Program effectiveness evaluations | | | 2 | | | 2 | | | 2 |
| | Municipal programs evaluated for compliance with ADA | | | 5 | | | 5 | | | 5 |
| мон | Supervisor training on ADA and liability for violation of laws | | | 6 | | | 6 | | | 6 |
| •• | Random substance abuse tests managed | | 1 | 437 | | | 580 | | 5 | 80 |
| **** | Supervisor liability and diversity training | | | 4 | | | 4 | | | 4 |
| della | Workplace Violence Training conducted | | | 4 | | | 4 | | | 4 |

³⁴ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 6, 25, 26, 28, 29

DEPARTMENT: EMPLOYEE RELATIONS DIVISION: CLASS & EMPLOYEE SVCS

PROGRAM: Records and Benefits Administration

PURPOSE:

Direct, coordinate and support the Municipal records, benefits and other employee programs. Facilitate inter- and intra-department employee relations and personnel support. Provide oversight and support of Peoplesoft HRMS and Payroll system.

2000 PERFORMANCES:

- Provided direction and coordination for records and benefits program activities.
- Provided support for the performance management program.
- Provided support for Municipal employee relations training programs.
- Provided labor costing information to labor relations in support of wage reopeners and contract negotiations.
- Provided staff support to the Employee Incentive Committee.
- Provided staff support to the Employee Relations Board.
- Continued to implement additional phases of the HRMS/Payroll System.
- Through reorganization with Payroll, enhanced staff capabilities to meet user needs and improve MOA business processes.
- Prepared amendments to the Personnel Rules for consistency and to reflect current practices and objectives.
- Provided staff support to the Municipal Prefunding Investment Board.
- Provided direction for the staff of the Police and Fire Retiree Medical Funding Program.

2001 PERFORMANCE OBJECTIVES:

- Provide direction and coordination for records and benefits program activities.
- Provide support for the performance management program.
- Provide support for Municipal employee relations training programs.
- Provide labor costing information to labor relations in support of wage reopeners and contract negotiations.
- Provide staff support to the Employee Incentive Committee.
- Provide staff support to the Employee Relations Board.
- Continue to implement additional phases of the Human Resources and Payroll system, including system upgrades; train system users; adapt MOA business processes as necessary.
- Prepare amendments to the Personnel Rules for consistency and to reflect current practices and objectives.
- Provide staff support to the Municipal Prefunding Investment Board.
- Provide direction for the staff of the Police and Fire Retiree Medical Funding Program.

DEPARTMENT: EMPLOYEE RELATIONS DIVISION PROGRAM: Records and Benefits Administration DIVISION: CLASS & EMPLOYEE SVCS

| | PERSO | NNEL: | 1999 FT 3 | REVI PT 0 | SED T 0 | 2000 FT 2 | REVI PT 0 | SED T 0 | 2001 FT 2 | BUC PT 0 | OGET T 0 |
|------|------------------|--------------------------------------------------------|-----------------|-----------------|-------------------|-----------------|-----------------|-------------------|------------------------|----------------|-------------------|
| | · · | PERSONAL SERVICES SUPPLIES OTHER SERVICES | \$ | | 090 500 720 | \$ | | 520 500 690 | \$ | | 000 500 420 |
| | TOTAL | DIRECT COST: | \$ | 245, | 310 | \$ | 210, | 710 | \$ | 160, | 920 |
| | | yee merit awards yee suggestions | | | 30 15 | | | 30 15 | | | 0 |
| ••• | Assem | oly memoranda | | | 25 | | | 25 | | | 25 |
| - | genera Employ | yee of the Year | | | 15 | | | 15 | | | 0 |
| cont | Work l | ations received Jnit of the Year ations received | | | 15 | | | 15 | | | 0 |

³⁴ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 2, 17, 32

DEPARTMENT: EMPLOYEE RELATIONS DIVISION: CLASS & EMPLOYEE SVCS

PROGRAM: Municipal Employee Records Programs

PURPOSE:

To provide a comprehensive centralized employee records program for active and terminated Municipal employees.

2000 PERFORMANCES:

- Provided personnel/payroll training program for departmental payroll clerks, including updates to the Payroll Clerk Manual.

- Implemented pay, benefit and other contractual changes required by labor contracts.

- Processed personnel actions to reflect employment and personal transactions affecting Municipal employees.

- Monitored unemployment insurance decisions and filed appeals.

- Provided information and reports to management and department personnel.

- Provided centralized oversight of injury leave to insure proper payment and coordination with workers compensation.

- Implemented additional phases of the Human Resouraces Information System and provide training as necessary.

- Automated current manual processes: new hire packets, logs, personnel forms.

2001 PERFORMANCE OBJECTIVES:

- Provide personnel/payroll training program for departmental payroll clerks, including updates to the Payroll Clerk Manual.

 Implement pay, benefit and other contractual changes required by labor contracts.

- Process personnel actions to reflect employment and personal transactions affecting Municipal employees.

- Monitor unemployment insurance decisions and file appeals when warranted.

- Provide information and reports to management and department personnel.

- Provide centralized oversight of injury leave to insure proper payment and coordination with workers compensation.

- Implement additional phases of the Human Resouraces Information System and provide training as necessary.

- Automate current manual processes: new hire packets, logs, personnel forms.

DEPARTMENT: EMPLOYEE RELATIONS DIVISION: CLASS & EMPLOYEE SVCS PROGRAM: Municipal Employee Records Programs

| PERSONNEL: | 1999 REVISE FT PT 4 0 | D 2000 REVISED T FT PT T 0 4 0 0 | 2001 BUDGET FT PT T 2 0 0 | | | |
|-----------------------------------------------------------------------------------------------------|-----------------------------|----------------------------------------|---------------------------------|--|--|--|
| PERSONAL SERVICES SUPPLIES OTHER SERVICES | \$ 185,95 5,50 2,75 | 5,500 | \$ 70,850 1,980 0 | | | |
| TOTAL DIRECT COST: | \$ 194,20 | 0 \$ 181,230 | \$ 72,830 | | | |
| WORK MEASURES: - Personnel actions processed | 12,00 | 0 12,000 | . 4,000 | | | |
| Service awards provided | 50 | 500 | | | | |
| Payroll clerk meetings conducted | 4 | 5 5 | 0 | | | |
| Unemployment insurance hearings attended | 1 | 5 15 | .0 | | | |
| - New employee | 12 | 5 125 | 50 | | | |
| orientations conductedWritten employmentverifications processed | 1,75 | 0 1,750 | 1,500 | | | |
| Identification cards issued | 60 | 0 600 | 350 | | | |
| Active personnel files maintained | 2,82 | 5 2,825 | 2,825 | | | |
| Confidential medical files maintained on | 2,50 | 0 2,500 | 2,500 | | | |
| Municipal employees - Non-standard personnel actions processed (e.g. | 1 | 2 12 | 0 | | | |
| <pre>grievance settlements) - Terminated employee files retired</pre> | 1,10 | 0 1,100 | 1,100 | | | |

³⁴ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 20, 23

DEPARTMENT: EMPLOYEE RELATIONS DIVISION: CLASS & EMPLOYEE SVCS

PROGRAM: Municipal Employee Benefits Program

PURPOSE:

To administer a comprehensive, centralized employee benefits program.

2000 PERFORMANCES:

- Conducted annual enrollment for appropriate employee benefit programs.

- Emphasized the importance of pre-retirement planning by conducting pre-retirement planning workshops and using other communications tools.

- Conducted employee communications programs, health screening, wellness programs, etc., to emphasize the importance of good health and good consumer behavior to the Municipality and individual employees.

- Implemented negotiated benefit changes.

- Prepared request for proposals for health, life and disability coverages. Prepared RFP for 401(k) plan to provide daily valuation.

- Supported the Deferred Compensation Committee and the 401(k) Retirement Committee in their efforts to provide effective defined contribution retirement plans for Municipal employees.

2001 PERFORMANCE OBJECTIVES:

- Conduct annual enrollment for appropriate employee benefit programs.

- Emphasize the importance of pre-retirement planning by conducting pre-retirement planning workshops and using other communications tools.

 Conduct employee communications programs, health screening, wellness programs, etc., to emphasize the importance of good health and good consumer behavior to the Municipality and individual employees.

- Implement negotiated benefit changes.

- Prepare requests for proposals or extend contracts with benefits

providers and/or insurance carriers as appropriate.

- Support the Deferred Compensation Committee and the 401(k) Retirement Committee in their efforts to provide effective defined contribution retirement plans for Municipal employees.

DEPARTMENT: EMPLOYEE RELATIONS DIVISION PROGRAM: Municipal Employee Benefits Program DIVISION: CLASS & EMPLOYEE SVCS

| RESOURCES: | circl roo , rogi am | | |
|-----------------------------------------------------------------------------------------------|-------------------------------|-------------------------------|------------------------------|
| REJUNCEJ. | 1999 REVISED FT PT T | 2000 REVISED FT PT T | 2001 BUDGET FT PT T |
| PERSONNEL: | 4 0 0 | 4 0 0 | 4 0 0 |
| PERSONAL SERVICES SUPPLIES OTHER SERVICES | \$ 236,030 6,500 22,500 | \$ 229,850 6,500 22,500 | \$ 208,080 6,500 7,500 |
| TOTAL DIRECT COST: | \$ 265,030 | \$ 258,850 | \$ 222,080 |
| PROGRAM REVENUES: | \$ 15,300 | \$ 15,300 | \$ 15,300 |
| WORK MEASURES: | | | |
| - Insurance premium | 12 | 12 | 12 |
| payments processedAnnual enrollment in flex and premium only plans | 2,300 | 2,000 | 1,800 |
| - Hardship applications from salary deferral plans | 25 | 25 | 25 |
| - Terminated employees purchasing insurance under COBRA | 100 | 100 | 100 |
| - Retirement workshops conducted | 4 | 4 | 4 |
| - Summary benefit plan descriptions written | 0 | 3 | 3 |
| - Retiree service and earning verifications | 120 | 120 | 120 |
| - New hire insurance | 104 | 104 | 104 |
| benefits orientationRFP and benefitcontracts prepared or | 5 | 5 | 5 |
| <pre>renewed - 457/401(k) open enrollments conducted/</pre> | 8 | 8 | 8 |
| <pre>facilitated - Investment management/ recordkeeping/trustee</pre> | 9 | 9 | 9 |
| contracts administered - 401(k)/457 Committee | 24 | 24 | 24 |
| meetings supported | | | |
| Benefits newsletters produced | 2 | 4 | 4 |
| Supervisory training delivered (Insights) | 10 | 10 | 10 |
| Insurance fund analyses prepared | 4 | 4 | 4 |

³⁴ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 9, 14, 19, 30

DEPARTMENT: EMPLOYEE RELATIONS

DIVISION: CLASS & EMPLOYEE SVCS

PROGRAM: Municipal Payroll

PURPOSE:

To issue payroll checks to Municipal employees and process all associated tax, employer contribution and employee deduction payments and reports.

2000 PERFORMANCES:

- Processed 26 bi-weekly payrolls for approximately 2800 regular employees.
- Provided required payroll reports to regulatory agencies in a timely manner.
- Upgraded payroll system to Peoplesoft Version 7.5 with associated functional and processing improvements.
- Realized increased efficiencies through reorganization with the Employee Relations Department, Records and Benefits Division.

2001 PERFORMANCE OBJECTIVES:

- Process 26 bi-weekly payrolls for approximately 2800 regular employees.
- Provide required payroll reports to regulatory agencies in a timely manner.
- Enhance training opportunities for departmental payroll clerks on payroll and time and labor topics.

| PERSONNEL: | 1999 FT 0 | REVI PT 0 | SED T 0 | 2000 FT 0 | REVI PT 0 | SED T 0 | 2001 FT 2 | BUD PT 0 | OGET T 0 |
|--------------------------------------------------------------------------------------------------------------------------------|-----------------|-----------------|---------------|------------------------|-----------------|---------------|-----------------|----------------|-------------------|
| PERSONAL SERVICES SUPPLIES OTHER SERVICES | \$ | | 0 0 0 | \$ | | 0 0 0 | \$ | | 830 200 570 |
| TOTAL DIRECT COST: | \$ | | 0 | \$ | | 0 | \$ | 155, | 600 |
| WORK MEASURES: - Manual payroll checks | | 1, | 000 | | 1, | 000 | | | 300 |
| written - Payroll data base transactions | | 8, | 000 | | 8, | 000 | | 4, | 000 |
| Biweekly checks/advices Manual checks, leave adjustments/donations, worksheet adjustments | | 71, 18, | | | 71, 18, | | | | 000 000 |

³⁴ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 4, 16

DEPARTMENT: EMPLOYEE RELATIONS DIVISION: POLICE/FIRE RET MED LIAB

PROGRAM: Retiree Medical Programs

PURPOSE:

Funding for the MOA required contribution to the Police and Fire Retiree Medical Funding Trust on behalf of eligible retirees.

2000 PERFORMANCES:

2001 PERFORMANCE OBJECTIVES:

RESOURCES:

| | 1999 | REVI | SED | 2000 | REVI: | SED | 2001 | BU | JGET |
|--------------------|------|------|-----|------|-------|-----|------|-----|-------------|
| | FT | PT | T | FT | PT | T | FT | PT | T |
| PERSONNEL: | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OTHER SERVICES | | 486, | 740 | | 631, | 940 | | 947 | , 340 |
| TOTAL DIRECT COST: | \$ | 486, | 740 | \$ | 631, | 940 | \$ | 947 | , 340 |

34 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS:

DEPARTMENT: EMPLOYEE RELATIONS DIVISION: CLASS & EMPLOYEE SVCS

PROGRAM: Retiree Medical Programs

PURPOSE:

To provide staff support for the Police and Fire Retiree Medical Funding Trust. This program also supports the Prefunding Investment Board and the financial support for the pre-1995 Police and Fire Retirees who have Municipally paid health coverage.

2000 PERFORMANCES:

 Administered contractual relationships with investment managers, custodians and other professionals for the Medical Funding Trust.

- Provided information to program participants regarding the operation of the Funding Trust, including descriptions of available health insurance options.
 - Prepared regular reports for the Funding Trustees regarding the status of the program.
 - Reviewed policies and procedures adopted by the Trustees for possible revision.
 - Provided on-going staff support to the Medical Funding Board of Trustees.
 - Administered medical reimbursement program to include determination of allowable expense reimbursement in compliance with Internal Revenue Code.
 - Maintained premium account records for members including contributions, premium payments, reimbursements, interest earnings and account balances.
 - Monitored asset allocation mix to insure investment policy is being met, and adjusted investments as necessary.

2001 PERFORMANCE OBJECTIVES:

- Administer contractual relationships with investment managers, custodians and other professionals for the Medical Funding Trust.
- Provide information to program participants regarding the operation of the Funding Trust, including descriptions of available health insurance options.
- Prepare regular reports for the Funding Trustees regarding the status of the program.
- Review policies and procedures adopted by the Trustees for possible revision.
- Provide on-going staff support to the Medical Funding Board of Trustees.
- Administer medical reimbursement program to include determination of allowable expense reimbursement in compliance with Internal Revenue Code.
- Maintain premium account records for members including contributions, premium payments, reimbursements, interest earnings and account balances.
- Monitor asset allocation mix to insure investment policy is being met, and adjust investments as necessary.

DEPARTMENT: EMPLOYEE RELATIONS PROGRAM: Retiree Medical Programs DIVISION: CLASS & EMPLOYEE SVCS

| NEJO | PERSONNEL: | 1999 FT 0 | REVI PT 1 | SED T 0 | 2000 FT 0 | REVI PT 1 | SED T 0 | 2001 FT 0 | BUD PT 1 | GET T 0 |
|------|-----------------------------------------------------------------------|-----------------|-----------------|--------------------------|------------------------|-----------------|---------------------------|-----------------|----------------|------------------------|
| | PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY | \$ | 1, | 310 500 500 940 | \$ | 1, | ,330 ,500 ,500 0 | \$ | 1, | 450 500 500 0 |
| | TOTAL DIRECT COST: | \$ | 71, | 250 | \$ | 39, | ,330 | \$ | 39, | 450 |
| | MEASURES: Number of meetings of the Medical Funding Trustees | | | 12 | | | 12 | | | 12 |
| _ | Number of participants in the Funding Trust | | | 87 | | | 87 | | | 87 |
| | Professional services contracts administered | | | 3 | | | 3 | | | 3 |
| 5940 | Meetings of the Pre-funding Investment Board | | | 4 | | | 4 | | | 4 |
| • | Actuarial valuations performed | | | 1 | | | 1 | | | 0 |

³⁴ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 10, 11

DEPARTMENT: EMPLOYEE RELATIONS DIVISION: EQUAL OPPORTUNITY

PROGRAM: Equal Opportunity

PURPOSE:

To monitor the compliance of the Municipality and its contractors with the requirements of Municipal, State, and Federal laws regarding Equal Employment, Minority Business Enterprise, Contract Compliance, and to educate and to assist the public sector and Municipal employees in these areas.

2000 PERFORMANCES:

- Minimized informal/formal complaints of discrimination through training and education. Investigated informal complaints of discrimination.

- Coordinated the Municipality's response to formal complaints.

- Collected and compiled data for required program reports.

- Annual update of the Municipality's D/WBE program and documents to assure compliance with Federal requirements.

- Provided assistance and training to Municipal departments and agencies to insure that the Municipality complies with D/WBE requirements.

- Assured that D/WBE certification program complies with Federal standards.

- Published and updated the D/WBE directory.

- Developed & implemented affirmative action programs for D/WBE & contract compliance programs.

- Provided assistance to Municipal departments and agencies to ensure that the Municipality complies with contract compliance program requirements.

- Performed construction and professional services project onsite reviews.

- Investigated complaints of non-compliance with D/WBE requirements.

2001 PERFORMANCE OBJECTIVES:

- Minimize informal/formal complaints of discrimination through training and education. Investigate/resolve informal complaints of discrimination.

- Coordinate the Municipality's response to formal complaints.

- Collect and compile data for required program reports.

- Annual update of the Municipality's D/WBE program and documents to assure compliance with Federal requirements.

- Provide assistance and training to Municipal departments and agencies to insure that the Municipality complies with D/WBE requirements.

- Assure that D/WBE certification program complies with Federal standards.

- Publish and update the D/WBE directory.

- Develop and implement affirmative action programs for D/WBE and contract compliance programs.

- Provide assistance to Municipal departments and agencies to ensure that the Municipality complies with contract compliance program requirements.

Perform construction and professional services project onsite reviews.
 Investigate/resolve complaints of non-compliance with D/WBE requirements.

DEPARTMENT: EMPLOYEE RELATIONS DIVISION: EQUAL OPPORTUNITY PROGRAM: Equal Opportunity

| RESU | JKCES: | 1999 FT | REVIS | SED T | 2000 FT | REVI PT | SED T | 2001 FT | BUDGET PT T |
|------|---------------------------------------------------------------------------|------------|---------------------|----------|-------------------|-------------------|-----------|------------|-------------------------|
| | PERSONNEL: | 3 | 1 | Ó | 3 | 1 | Ó | 2 | 0 0 |
| | PERSONAL SERVICES SUPPLIES OTHER SERVICES | \$ | 228,1 1,4 9,7 | 130 | \$ | 227, 1, 10, | 430 | \$ | 155,640 650 8,000 |
| | TOTAL DIRECT COST: | \$ | 239,3 | 30 | \$ | 239, | 560 | \$ | 164,290 |
| | MEASURES: Informal complaints reviewed | | | 55 | | | 55 | | 35 |
| *** | D/WBE directories distributed | | 2,0 | 00 | | 2, | 000 | | 2,000 |
| | D/WBE certifications Coordinate/investigate formal complaints | | 4 | 25 20 | | | 425 20 | | 425 12 |
| | Contract Compliance Certifications | | 4 | 00 | | i | 400 | | 0 |
| | Onsite D/WBE reviews State, local and Federal compliance reports compiled | | 2 | 50 28 | | | 250 28 | | 250 19 |
| *** | Hours of training and technical assistance in | | 1 | 80 | | ; | 225 | | 190 |
| - | program requirements Establish D/WBE goals on projects | | | 75 | | | 20 | | 20 |
| | Hours assisting MOA departments with OEO issues | | 1,3 | 00 | | 1, | 500 | | 1,150 |
| | On-site visits to con- struction and profes- | | 8 | 00 | | | 400 | | 400 |
| - | sional services proj Utilization reports received and reviewed | | 5 | 00 | | ; | 300 | | 300 |

³⁴ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 5, 15

DEPARTMENT: EMPLOYEE RELATIONS DIVISION: OFFICE RESOURCE DEVELOP

PROGRAM: Employee & Organizational Development

PURPOSE:

To deliver training and consultative services in a way which encourages employee productivity and professional management practices and promotes organizational excellence and customer first service. This office exists to support Municipal agencies in carrying out their mission.

2000 PERFORMANCES:

- Conducted 40 to 50 courses through quarterly calendar.

- Designed and implemented specific to agency training.

- Promoted/facilitated use of 360 degree feedback process in 3 agencies.

- Implemented new training programs based on needs assessment.

- Facilitated delivery of 6 - 9 Insights sessions.

- Promoted and provided technical assistance in implementing performance review systems.
- Provided emphasis on customer service through training, newsletter and incentives.
- Facilitated implementation of agency interventions (conflict mediation, team building, training plans).
- Provided administrative and technical training support to Peoplesoft Project.
- Promoted internship placements under new UAA contract and procedural changes.

2001 PERFORMANCE OBJECTIVES:

- Conduct 40 to 50 courses through quarterly calendar.
- Design and implement specific to agency training.
- Promote and facilitate use of 360 degree feedback process in 3 agencies.
- Implement new training programs based on needs assessment.
- Facilitate delivery of 6 9 Insights sessions.
- Promote and provide technical assistance in implementing performance review systems.
- Provide emphasis on customer service through training, newsletter and incentives.
- Facilitate implementation of agency interventions (conflict mediation, team building, training plans).
- Provide administrative and technical training support to Peoplesoft Project.
- Promote internship placements under new UAA contract and procedural changes.

DEPARTMENT: EMPLOYEE RELATIONS DIVISION: OFFICE RESOURCE DEVELOP PROGRAM: Employee & Organizational Development

| RESOURCES: | | | | - | | | | | | |
|------------------------------------------------------------------|--------|------|------|-------------------|------|------|-------------------|------|------------|-----|
| | | 1999 | | SED | 2000 | REVI | SED | 2001 | BUD | GET |
| DEDCALLE | | FŢ | PT | Ţ | FŢ | PT | Ţ | FŢ | PT | T |
| PERSONNEL: | | 2 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 |
| PERSONAL SUPPLIES OTHER SER | | \$ | | 940 600 300 | \$ | | 720 600 450 | \$ | 66, 14, | |
| TOTAL DIRECT CO | ST: | \$ | 196, | 840 | \$ | 158, | 770 | \$ | 81, | 550 |
| WORK MEASURES: - Hours of spec. training, consumprep and develop | lting; | | 1, | 530 | | 1, | 530 | | | 500 |
| Days of training quarterly calend | | | | 80 | | | 80 | | | 55 |
| - Courses or group processes facil- annually | 0 | | | 52 | | | 52 | | | 22 |
| - Employee partic (expected level) | | | 1, | 000 | | 1, | 000 | | 1 | 400 |
| - Number of calend courses rated 7 1 - 10 scale | iar | | | 79 | | | 79 | | | 43 |
| Employees received training in cust service | | | I | 650 | | | 650 | | ā. | 400 |

³⁴ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 27

30

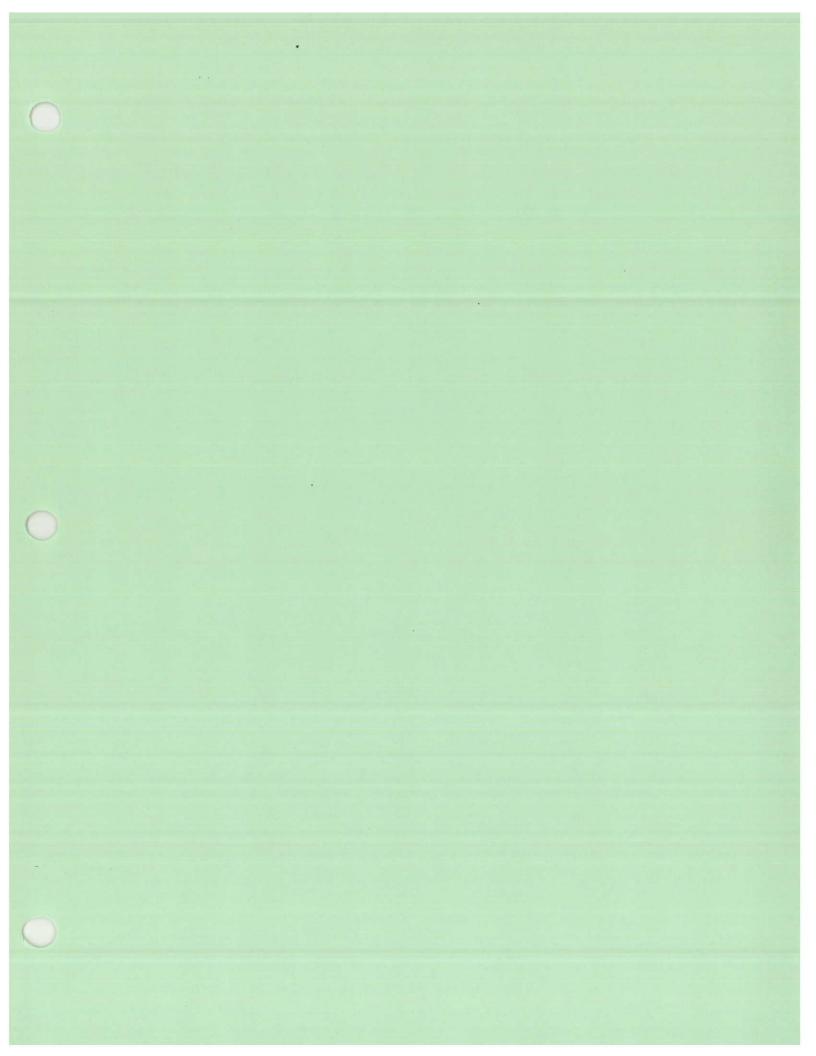
30

20

- Days of training in

customer service

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MUNICIPALITY OF ANCHORAGE 2001 DEPARTMENT RANKING

| DEPT: 17 | -EMPLOYER | E RELATIONS |
|----------|-----------|--------------------|
|----------|-----------|--------------------|

DEPT BUDGET UNIT/ RANK - PROGRAM

SL SVC CODE LVL

1 1810-EMPLOYEE RELATIONS ADMIN 0172-Employee Relations Admini SOURCE OF FUNDS, THIS SVC LEVEL:

l This level funds the Employee Relations OF Director. This level will provide

2 resources necessary to respond to the most basic requests and support essential program requirements. No resources will be available to address new program areas.

IGC SUPPORT

IGC SUPPORT

| PER | PERSONNEL PE | | PERSONAL | | OTHER | DEBT | CAPITAL | |
|-----|--------------|---|----------|----------|----------|---------|---------|---------|
| FT | PT | T | SERVICE | SUPPLIES | SERVICES | SERVICE | OUTLAY | TOTAL |
| 1 | 0 | 0 | 101,240 | 1,710 | 1,860 | 0 | 8 | 104,810 |

2 1871-Class & Emp Svcs Admin 0748-Records and Benefits Admi SOURCE OF FUNDS, THIS SVC LEVEL: CB

l Direct and coordinate the employee

OF records and benefits activities.

7 Provide inter- and intradepartmental support for employee relations and personnel programs. Provide support for labor relations activities by developing costing information. Support Employee Incentive Committee and other ad hoc task forces, committees and programs. Support Peoplesoft HRMS.

PERSONNEL PERSONAL OTHER DEBT CAPITAL FT PT T SERVICE SUPPLIES SERVICES SERVICE OUTLAY 1 .0 0 96,270 ° 0 3,000 800 0 100,070

3 1845-EMPLOYMENT SERVICES 0188-Employment Services SOURCE OF FUNDS, THIS SVC LEVEL:

CB

1 Assist departmental efforts to recruit

TOTAL

OF qualified employees.

IGC SUPPORT

PERSONNEL PERSONAL OTHER DEBT CAPITAL FT PT T SERVICE SUPPLIES TOTAL SERVICES SERVICE OUTLAY 0 0 66,640 1,900 1,800 0 0 70,340 BPAB010R 12/08/00 172032

M U N I C I P A L I T Y O F A N C H O R A G E 2001 DEPARTMENT RANKING

DEPT: 17 -EMPLOYEE RELATIONS

DEPT BUDGET UNIT/ RANK PROGRAM

IGC SUPPORT

- IGC SUPPORT

IGC SUPPORT

SL SVC CODE LVL

4 1875-Payroll 0802-Municipal Payroll SOURCE OF FUNDS, THIS SVC LEVEL: CR

1 Insure fiscal integrity of Municipal
0F payroll function. Insure proper account-

3 ing of disbursements/collections pertaining to payroll. Comply with all applicable State, Federal and local payroll regulations. Responsible for the issuance of approximatly 69,160 biweekly payroll checks/advices annually. Assist 40 departmental payroll clerks.

PERSONNEL PERSONAL OTHER DERT CAPITAL FT PT T SERVICE SUPPLIES OUTLAY SERVICES SERVICE TOTAL 0 0 80,210 990 18,020 0 0 99.220

5 1820-EQUAL OPPORTUNITY
0282-Equal Opportunity
SOURCE OF FUNDS, THIS SVC LEVEL:

CB

1 Management of Office of Equal

OF Opportunity for all mandated activities.

4 Provide support for resolution of internal complaints and early resolution of formal complaints.

PERSONNEL PERSONAL OTHER DEBT CAPITAL FT PT T SERVICE SUPPLIES SERVICES SERVICE OUTLAY TOTAL 1 0 0 71,780 100 6,800 0 0 78,680

6 1842-AFFIRMATIVE ACTION 0005-Affirmative Action/Disabi SOURCE OF FUNDS, THIS SVC LEVEL: CB

l Administer affirmative action, substance

OF abuse, workplace diversity, workplace

5 violence, and disability management programs to meet established goals. Coordinate Municipal activities to achieve compliance with the Americans with Disabilities Act.

| PEI | RSONNI | EL | PERSONAL | | OTHER | DEBT | CAPITAL | • |
|-----|--------|----|----------|----------|----------|---------|---------|--------|
| FT | PT | T | SERVICE | SUPPLIES | SERVICES | SERVICE | OUTLAY | TOTAL |
| 1 | 1.0 | 0 | 69,250 | 5,750 | 8,390 | 0 | O | 83,390 |

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MUNICIPALITY OF ANCHORAGE 2001 DEPARTMENT RANKING

DEPT BUDGET UNIT/ RANK PROGRAM SL SVC CODE LVL

7 1845-EMPLOYMENT SERVICES

0188-Employment Services SOURCE OF FUNDS, THIS SVC LEVEL: C.

- 2 Provide limited recruitment activities
- OF for Municipal departments. Provide
- 4 coordination of pre-employment physical

IGC SUPPORT

| PE | RSONNI | EL | PERSONAL | | OTHER | DEBT | CAPITAL | |
|----|--------|----|----------|----------|----------|---------|---------|--------|
| FT | PT | T | SERVICE | SUPPLIES | SERVICES | SERVICE | OUTLAY | TOTAL |
| 1 | . 0 | 0 | 58,870 | 1,400 | 1,000 | 0 | 0 | 61,270 |

8 1846-CLASSIFICATION 0798-Classification

2 Analysis and design of pay plans,

OF including development of alternative

SOURCE OF FUNDS, THIS SVC LEVEL:

3 pay structures. On-going salary administration, including conducting and participating in salary and benefits surveys to determine Municipal position

CB

relative to selected markets. Perform classification studies and analysis.

| PE | PERSONNEL PERSONAL | | PERSONAL | PERSONAL OTHER | | | CAPITAL | |
|----|--------------------|---|----------|----------------|----------|---------|---------|--------|
| FT | PT | T | SERVICE | SUPPLIES | SERVICES | SERVICE | OUTLAY | TOTAL |
| 1 | . 0 | 0 | 66,290 | 0 | 500 | 0 | 0 | 66,790 |

CB

9 1874-Employee Benefits 0745-Municipal Employee Benefi SOURCE OF FUNDS, THIS SVC LEVEL:

IGC SUPPORT
PROGRAM REVENUES

500

1 Provide funding for a Benefits

OF Technician position which conducts new

5 employee benefit orientation and informs terminating employees of benefit options. This position answers routine employee inquiries, maintains automated system for enrollment/payment for self-pay and processes disability and life insurance claims and dependent care reimbursement.

PERSONNEL PERSONAL OTHER DEBT CAPITAL FT PT T SERVICE SUPPLIES **SERVICES** SERVICE OUTLAY TOTAL n n 42,790 3,500 2,600 0 48,890

MUNICIPALITY OF ANCHORAGE 2001 DEPARTMENT RANKING

| DEPT: 17 -EMPLOYEE RELAT | IONS |
|--------------------------|------|
|--------------------------|------|

DEPT BUDGET UNIT/
RANK PROGRAM

SL SVC CODE LVL

CB

10 1876-P/F RET MED ADMIN 0749-Retiree Medical Programs SOURCE OF FUNDS, THIS SVC LEVEL:

1 Provide funding for a technical level OF position to provide support to the

2 Police and Fire Retiree Medical Funding Trust as required by AMC 3.87. The position supports the Board of Trustees and provides services to the plan participants.

IGC SUPPORT

| PE | RSONNI | EL | PERSONAL | | OTHER | DEBT | CAPITAL | |
|----|--------|----|----------|----------|----------|---------|---------|--------|
| FT | PT | T | SERVICE | SUPPLIES | SERVICES | SERVICE | OUTLAY | TOTAL |
| 0 | . 1 | 0 | 17,450 | 1,500 | 500 | . 0 | 0 | 19,450 |

CB

11 1876-P/F RET MED ADMIN 0749-Retiree Medical Programs SOURCE OF FUNDS, THIS SVC LEVEL:

IGC SUPPORT

- 2 Provides funding to support the
- OF investment advisor and other
- 2 professional support necessary to operate the Prefunding Investment Fund which was established to pre-fund the Municipality's obligation to the Retiree Medical Funding Trust.

| PE | RSONNE | EL | PERSONAL | | OTHER | DEBT | CAPITAL | |
|----|--------|----|----------|----------|----------|---------|---------|--------|
| FT | PT | T | SERVICE | SUPPLIES | SERVICES | SERVICE | OUTLAY | TOTAL |
| 0 | 0 | 0 | 0 | 0 | 20,000 | 0 | 0 | 20,000 |

CO

12 1860-POLICE/FIRE RET MED LIAB 0727-Retiree Medical Programs SOURCE OF FUNDS, THIS SVC LEVEL:

IGC SUPPORT

1 Contributions on behalf of eligible OF participants in the Police and Fire

1 Retiree Medical Funding Program. These costs are covered by allocated revenues contributed from other funds.

| PEI | RSONNI | EL | PERSONAL | | OTHER | DEBT | CAPITAL | |
|-----|--------|----|----------|----------|----------|---------|---------|---------|
| FT | PT | T | SERVICE | SUPPLIES | SERVICES | SERVICE | OUTLAY | TOTAL |
| 0 | 0 | 0 | . 0 | 0 | 947,340 | 0 | 0 | 947,340 |

MUNICIPALITY OF ANCHORAGE 2001 DEPARTMENT RANKING

ncor

| DEPT: 17 | -EMPLOYEE | RELATIONS |
|----------|-----------|-----------|
|----------|-----------|-----------|

BUDGET UNIT/ DEPT RANK PROGRAM

C 1 SVC CODE LVL

13 1810-EMPLOYEE RELATIONS ADMIN 0172-Employee Relations Admini CR

2 Provide basic support to the Employee OF Relations Director and the department by

SOURCE OF FUNDS, THIS SVC LEVEL:

PERSONAL

2 providing for a Senior Office Associate. We will have the basic resources necessary to respond to requests and support essential program requirements.

CABTTAL

IGC SUPPORT

PERSONNEL

| , | | | · mire differen | | | 4.5 No. 25 1 | MAI TIME | | |
|----|----|---|-----------------|----------|----------|--------------|----------|--------|--|
| FT | PT | T | SERVICE | SUPPLIES | SERVICES | SERVICE | OUTLAY | TOTAL | |
| 1 | 0 | 0 | 44,470 | 0 | 0 | 0 | 0 | 44,470 | |
| | | | | | | • | | | |

CB

THEP

14 1874-Employee Benefits 0745-Municipal Employee Benefi SOURCE OF FUNDS, THIS SVC LEVEL:

> IGC SUPPORT PROGRAM REVENUES 14,800

2 Administer health, life and disability OF insurance programs. Administer flexible

5 benefit program including dependent care. Administer salary deferral programs including 401(k) and 457 deferred comp. Participate in cost containment efforts to reduce health care insurance costs. Prepare employee communiciations to ensure understanding of all benefit programs.

| PERSONNEL | | EL | PERSONAL | | OTHER | DEBT | CAPITAL | |
|-----------|----|----|----------|----------|----------|---------|---------|--------|
| FT | PT | T | SERVICE | SUPPLIES | SERVICES | SERVICE | OUTLAY | TOTAL |
| 1 | 0 | 0 | 72,390 | 2,000 | 2,100 | G | 0 | 76,490 |

15 1820-EQUAL OPPORTUNITY 0282-Equal Opportunity SOURCE OF FUNDS, THIS SVC LEVEL:

CB

2 Ensure equitable opportunity to Disadvantaged/Women Business Enterprises

IGC SUPPORT

4 to participate in Municipal contracting, strengthen certification procedures and compliance with regulations by validating information through onsite interviews. Annual update of MOA D/WBE program and documents to assure compliance with Federal requirements. Develop affirmative action plans for D/WBE program.

| PERSONNEL | | EL | PERSONAL | • | OTHER | DEBT | CAPITAL | |
|-----------|----|-----|----------|----------|----------|---------|---------|--------|
| FT | PT | · T | SERVICE | SUPPLIES | SERVICES | SERVICE | OUTLAY | TOTAL |
| 1 | 0 | 0 | 83,860 | 550 | 1,200 | 0 | 0 | 85,610 |

M U N I C I P A L I T Y O F A N C H O R A G E 2001 DEPARTMENT RANKING

| DEPT: | 17 | -EMPLOYEE | RELATIONS |
|-------|----|-----------|-----------|
|-------|----|-----------|-----------|

DEPT BUDGET UNIT/ RANK PROGRAM

IGC SUPPORT

SL SVC CODE LVL

16 1875-Payrol1

0802-Municipal Payroll

SOURCE OF FUNDS, THIS SVC LEVEL:

2 Process, review and balance payroll data

OF for approximately 2660 regular

3 employees. Provide service to process payroll liabilities, i.e., child support, wage attachments/levies, union dues/ assessments, credit union deductions,

direct deposit.

| PERSONNEL | | EL | PERSONAL | | OTHER | DEBT | CAPITAL | |
|-----------|----|----|----------|----------|----------|---------|---------|--------|
| FT | PT | Ţ | SERVICE | SUPPLIES | SERVICES | SERVICE | OUTLAY | TOTAL |
| 1 | 0 | 0 | 55,620 | 210 | 550 | 8 | 0 | 56,380 |

CB

CO

17 1871-Class & Emp Svcs Admin 0748-Records and Benefits Admi SOURCE OF FUNDS, THIS SVC LEVEL:

IGC SUPPORT

2 Provide funding for secretarial support

OF for the Records and Benefits Division

7 and the Employee Relations Board. The position is also responsible for support to the Employee Incentive Committee and administers the employee discount programs.

| PERSONNEL | | EL. | PERSONAL | | OTHER | DEBT | CAPITAL | |
|-----------|----|-----|----------|----------|----------|---------|---------|--------|
| FŢ | PT | T | SERVICE | SUPPLIES | SERVICES | SERVICE | OUTLAY | TOTAL |
| 3 | 0 | 0 | 46,730 | 1,500 | 2,620 | 0 | 0 | 50,850 |

CB

18 1847-Management Services 0735-Personnel Management Serv SOURCE OF FUNDS, THIS SVC LEVEL:

IGC SUPPORT

l Provide funding for one Senior

OF Administrative Officer to support a

2 personnel management and labor relations program. Provide training and advice to Department Managers and Supervisors. Process disciplinary actions and assist with grievance activity.

| PERSONNEL | | EL | PERSONAL | | OTHER | DEBT | CAPITAL | |
|-----------|-----|----|----------|----------|----------|---------|---------|--------|
| FT | PT | T | SERVICE | SUPPLIES | SERVICES | SERVICE | OUTLAY | TOTAL |
| 1 | . 0 | 0 | 69,280 | 1,850 | 1,750 | 0 | 0 | 72,880 |

PERSONNEL

0

PT T

FT

1

PERSONAL

SERVICE

61,560

SUPPLIES

1,550

MUNICIPALITY OF ANCHORAGE 2001 DEPARTMENT RANKING

| 172 | 032 | | | | | | WOLLD KING | | | |
|-------------------|--------------|------------------|-----------------------------------------------------|-------------------|----------|--------------|-------------------------------------------------------------------|--------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|----|
| DEP DEP RAN | T | | PLOYEE RELAT: CUNIT/ RAM | IONS | SL . | SVC LVL | | | | |
| 19 | 9745 Sour | i-Munj ICE Of | loyee Benefi icipal Employ F FUNDS, THIS | vee Benefi | CO | 3 OF 5 | recommenda program im | n support of | rsis and health insurance cost containment sals/contracts for | |
| | 16 | ic suf | PORT | | | | employee b Employee b Review). insurance plan descr | penefit progr Assistance Pr Monitor fina programs. P riptions to e | ams (health, life, ogram, Utilization ncial position of repare summary nsure employee ance programs. | |
| PI | ERSONN | EL | PERSONAL | - | OTHER | | DEBT | CAPITAL | | |
| FT | | T | SERVICE | SUPPLIES | SERVICE | | SERVICE | OUTLAY | TOTAL | |
| 1 | 0 | 0 | 61,650 | 500 | 1,40 | 0 | . 0 | 0 | 63,550 | |
| 20 | 0746 SOUR | -Muni | oyee Records cipal Employ FUNDS, THIS PORT | ee Record | СВ | 3 OF 4 | personnel inactive e provides f maintenance microfiche | files for al mployees. T ull-time sup e including maintenance | his service level port for file filing, copying, | - |
| | RSONN | | PERSONAL | | OTHER | | DEBT | CAPITAL | | |
| FT 1 | PT 0 | T 0 | SERVICE 32,230 | SUPPLIES 1,410 | SERVICES | S D | SERVICE 0 | OUTLAY O | TOTAL 33,640 | |
| 21 | 0735 Sour | Pers | gement Servi onnel Manage FUNDS, THIS PORT | ment Serv | СВ | 0F | Administra support a labor rela training a managers a | tions program nd advice to nd supervison | position to personnel and m. Provide department rs. Process | ** |
| | | | | | | | matters. | ry actions an | nu grievance | |

OTHER

250

SERVICES

DEBT

SERVICE

0

CAPITAL

OUTLAY

TOTAL

63,360

M U N I C I P A L I T Y O F A N C H O R A G E 2001 DEPARTMENT RANKING

172032

DEPT: 17 -EMPLOYEE RELATIONS
DEPT BUDGET UNIT/

DEPT BUDGET UNIT/ RANK PROGRAM

SL SVC CODE LVL

22 1841-PERSONNEL ADMIN

IGC SUPPORT

0138-Personnel Administration SOURCE OF FUNDS, THIS SVC LEVEL: CB

1 Provide direction and support to the OF personnel activities to insure coor-

2 dinated work efforts to aid agencies in meeting their employment needs. Administer a Charter-required merit personnel system. Provide support to special projects and programs affecting the Municipal workforce and directly support

labor relations activities.

| PEI | RSONNE | EL | PERSONAL | | OTHER | DEBT | CAPITAL | |
|-----|--------|----|----------|----------|----------|---------|---------|--------|
| FT | PT | 7 | SERVICE | SUPPLIES | SERVICES | SERVICE | OUTLAY | TOTAL |
| ì | 0 | 0 | 91,830 | 400 | 920 | O | 0 | 93,150 |

CB

23 1873-Employee Records 6746-Municipal Employee Record SOURCE OF FUNDS, THIS SVC LEVEL:

IGC SUPPORT

- 4 Provide funds for a Records Specialist
- OF to process necessary personnel and
- 4 personal actions for Municipal employees. This position is responsible for document preparation and editing of personnel actions to ensure accuracy and consistency. Employee services such as employment verification, identification cards and service awards would be provided.

| PEI | RSONNE | EL | PERSONAL | | OTHER | DEBT | CAPITAL | |
|-----|--------|----|----------|----------|----------|---------|---------|--------|
| FT | PT | 7 | SERVICE | SUPPLIES | SERVICES | SERVICE | OUTLAY | TOTAL |
| 1 | 0 | 0 | 38,620 | 570 | 0 | 0 | 0 | 39,190 |

ÇÜ

24 1845-EMPLOYMENT SERVICES 0188-Employment Services SDURCE OF FUNDS, THIS SVC LEVEL:

IGC SUPPORT

- 4 Provide secretarial and receptionist
- OF support to the Employment Office, as 4 well as Resource Development and

Affirmative Action. This position supports several program areas and a number of professional positions with different objectives. Process correspondence, greet applicants and provide information on program areas.

| PEF | RSONNI | ΞL | PERSONAL | | OTHER | DEBT | CAPITAL | |
|-----|--------|----|----------|----------|----------|---------|---------|--------|
| FT | PT | T | SERVICE | SUPPLIES | SERVICES | SERVICE | OUTLAY | TOTAL |
| 1 | . 0 | 0 | 39,310 | 0 | 0 | 0 | 0 | 39,310 |

MUNICIPALITY OF ANCHORAGE 2001 DEPARTMENT RANKING

| DEP' DEP' RANI | T BUDGE | PLOYEE RELAT T UNIT/ RAM | IONS | SL CODE | SVC LVL | | | |
|----------------------|------------------------|--------------------------------------------|-----------------------------------|-----------------------------|--------------|-------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|
| . 25 | 0005-Aff | | | C0 | OF | program as safety ser Public Tra other idea positions | s required by nsitive posit ansportation ntified safet in the Munic | Department and |
| | | | | | | alcohol te | | - |
| PE FT 0 | PT T | PERSONAL SERVICE 0 | SUPPLIES 0 | OTHER SERVICES 20,000 | 5 | DEBT SERVICE 0 | CAPITAL OUTLAY O | TOTAL 20,000 |
| 26 | 0005-Affi | | CON ion/Disabi S SVC LEVEL: | co | OF | substance occupying Tests incl reasonable return-to- | public safet ude: pre-emp suspicion, | for employees y positions. ployment, post-accident and e recordkeeping |
| PE | RSONNEL | PERSONAL | | OTHER | | DEBT | CAPITAL | |
| FT 0 | PT T 0 0 | SERVICE 0 | SUPPLIES 0 | SERVICES 4,000 | ; | SERVICE 0 | OUTLAY 0 | TOTAL 4,000 |
| 27 | 0244-Emp1 | CE RESOURCE Dyee & Organ FUNDS, THIS | izational | CO | 2 0F 2 | service sk nical supp and analyz back surve mote and re successes practices administer | ills training ort in desigr ing results o ys; formalize ecognize cust (e.g., newsle | tter), recommend vel of service; ram; develop |
| PER FT 1 | RSONNEL PT T 0 0 | PERSONAL SERVICE 66,290 | SUPPLIES 14,720 | OTHER SERVICES 540 | | DEBT SERVICE 0 | CAPITAL OUTLAY O | TOTAL 81,550 |

MUNICIPALITY OF ANCHORAGE 2001 DEPARTMENT RANKING

| DEPT: 17 -EMPLOYEE RELATIONS DEPT BUDGET UNIT/ RANK PROGRAM 28 1842-AFFIRMATIVE ACTION 0005-Affirmative Action/Disabi SOURCE OF FUNDS, THIS SVC LEVEL: IGC SUPPORT | OF | Provide the resources for professional services to revaluate medical diagnosis/ prognosis, analyze essential job functions and make recommendations on reasonable accommodations for disabled |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | | applicants and employees to ensure Municipal compliance with the requirements of the Americans with Disabilities Act and to assist the MOA to make disability determinations. |
| PERSONNEL PERSONAL FT PT T SERVICE SUPPLIES 0 0 0 0 0 | OTHER SERVICES 15,000 | DEBT CAPITAL SERVICE DUTLAY TOTAL 0 0 15,000 |
| 29 1842-AFFIRMATIVE ACTION 0005-Affirmative Action/Disabi SOURCE OF FUNDS, THIS SVC LEVEL: IGC SUPPORT | 0F | This level of service provides funding for the random drug testing program for IAFF employees. Testing will be conducted on 50% of the eligible employees. |
| PERSONNEL PERSONAL FT PT T SERVICE SUPPLIES 0 0 0 0 0 | OTHER SERVICES 6,000 | DEBT CAPITAL SERVICE OUTLAY TOTAL 0 0 6,000 |
| 30 1874-Employee Benefits 0745-Municipal Employee Benefi SOURCE OF FUNDS, THIS SVC LEVEL: IGC SUPPORT | CO 4 OF 5 | Provide support for salary deferral programs (401(k) and 457) and retirement programs (PERS and PFRS). Enroll 401(k) plan participants, monitor and reconcile recordkeeping reports. Prepare employee communications on pension benefit programs. Serve as liaison between Public Employees Retirement System and participants. |
| PERSONNEL PERSONAL FT PT T SERVICE SUPPLIES 1 0 0 31,250 500 | OTHER SERVICES 1,400 | DEBT CAPITAL SERVICE OUTLAY TOTAL 0 0 33,150 |

| В | P | A | В | O | 1 | 0 | K |
|---|---|---|---|---|---|---|---|
| 1 | 2 | / | O | 8 | 1 | 0 | U |
| | | | | | | | |

MUNICIPALITY OF ANCHORAGE

| | BPAB 12/0 1720 | 8/00 | | | MUNIC | | | Y OF ANCHURAGE ARTMENT RANKING | |
|---------------------------------------------------------------------------------------------------------------|----------------------|-------------------|--------------|-------------------------------------------------------|-------------------|--------------------------|----------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|
| | DEPT DEPT RANK | BU | | .OYEE RELATIO UNIT/ AM | NS | | VC VL | | |
| | 31 | 0188- SOURC | Empl | DYMENT SERVIC Dyment Servic FUNDS, THIS PORT | es | СВ | OF | Provide recruitment services to all Municipal agencies in support of their personnel needs. Conduct testing. Maintain automated recordkeeping systems. | |
| | | | | | | ATILES | | nent conttai | |
| | FT 1 | RSONNE PT 0 | T 0 | PERSONAL SERVICE 27,990 | SUPPLIES 1,500 | OTHER SERVICES O | | DEBT CAPITAL SERVICE OUTLAY TOTAL 0 0 29,490 | ~~~ |
| | 32 | 0748- SOURC | Reco | s & Emp Svcs rds and Benef FUNDS, THIS | its Admi | СО | OF | In 1997, the division used MISD COPs to purchase computer equipment. This level of service provides the 20% funding necessary to repay MISD. | |
| Ng | | RSONNE | | PERSONAL | cuppi Tee | OTHER SERVICES | | DEBT CAPITAL SERVICE OUTLAY TOTAL | |
| e de la companya de | FT O | PT 0 | T 0 | SERVICE 0 | SUPPLIES 0 | 10,000 | | 0 0 10,000 | |
| | 33 | 0798- SOURC | ·Clas | SIFICATION sification funds, This Port | SVC LEVEL: | СВ | OF | Process requests from departments for new positions, reclasifications and range changes. Assist departments in restructuring to meet their personnel needs. Recommend bargaining unit designations. Review and update class specifications to ensure accuracy. | W 40- 40- |
| | PE FT 1 | RSONNI PT O | EL T O | PERSONAL SERVICE 31,690 | SUPPLIES 1,250 | OTHER SERVICES 200 | | DEBT CAPITAL SERVICE OUTLAY TOTAL 0 0 33,140 | |
| | 34 | 0272 | -Labo | R RELATIONS r Relations M FUNDS, THIS | - | СВ | 0F | l Assist department personnel in the F management of their separate labor l relations programs. |) (Man angle 40 |
| | | IG | C SUP | PORT | | | | | |
| | PE FT 1 | RSONNI PT 0 | EL T O | PERSONAL SERVICE 53,670 | SUPPLIES 830 | OTHER SERVICES 500 | | DEBT CAPITAL SERVICE OUTLAY TOTAL 0 0 55,000 | |

| 203 | 2 | | ů | | | | | |
|---------------|----------------------------|------------------|----------------|--------------------------------------------------------|--------------------------------------------------------------|--------------|--------------------------------------------------|---------------------------------------|
| EPT: | | | LOYEE RELATIO |)NS | | | | |
| EPT | | | UNIT/ | | SL SVC | | | |
| ANK | F | ROGR | AM | | CODE LVL | • | | |
| UBTC | TAL C | F FU | NDED SERVICE | LEVELS, EM | PLOYEE RELATI | ONS | | |
| PER | SONNE | L | PERSONAL | | OTHER | DEBT | CAPITAL | |
| FT | PT | T | SERVICE | SUPPLIES | SERVICES | SERVICE | OUTLAY | TOTAL |
| 26 | 1 | 0 | 1,579,230 | 49,190 | 1,078,040 | 0 | 0 | 2,706,460 |
| * * | | DEP | ARTMENT OF E | MPLOYEE RELA | TIONS | FUNDING LI | 4E | age and the size of the size with the |
| | • • | | | | | | | 2,706,460 |
| ~ - | 1077 | r 1 | O do- | | CB 2 |) Provide fi | unding for a | Records Supervison |
| 33 | | - | oyee Records | ee Record | ni ni | - position | to ensure the | timely and |
| | | | FUNDS, THIS | | | | maintenance o | |
| | Jount | , v; | , 01100, 11120 | | | | /payroll syst | |
| | IGO | : SUP | PORT | | | | | o departmental |
| | | | | | | payroll c | lerks, prepar | e required |
| | • | | | | | | , and provide | |
| | i | | | | | | services such ion, ID cards | as employment , etc. |
| pri | SONNE | -1 | PERSONAL | | OTHER | DEBT | CAPITAL | |
| FT | PT | T | SERVICE | SUPPLIES | SERVICES | SERVICE | DUTLAY | TOTAL |
| 1 | 0 | 0 | 59,350 | 500 | 1,300 | 0 | 0 | 61,150 |
| | ne bino eller und delle el | * 62 -04 -45 -02 | | over due took Allo hale religions may said bed rive de | t Hijo sipa mine man dier der deer 400 400 400 600 600 600 6 | | gain ann agus agus agus agus agus agus agus agus | |
| 36 | | | CE RESOURCE | | CB : | l Provide c | ore services | in management and ment. Emphasis i |
| | | | oyee & Organ | | U | r organizat | taative role | and program coor- |
| | SOUR | JE OF | FUNDS, THIS | SAC TEAET: | ! | dination. | Undate manac | ement curriculum, |
| | ** | - CHE | PORT | | | | plans and com | |
| | 1.01 | . 3UF | FUKI | | | resources | ; facilitate | "continuous" |
| | : | | | | | improveme | nt; team buil | ding, work design |
| | | | | | | problem s | olving and pl | anning processes |
| | | | | | | and perfo | rmance feedba | ick assessments. |
| | penuu | C 8 | PERSONAL | | OTHER | DEBT | CAPITAL | |
| D** | RSONNI Pt | t. T | SERVICE | SUPPLIES | SERVICES | SERVICE | OUTLAY | TOTAL |
| | 3 1 | - | 82,190 | | 13,960 | | 0 | 104,710 |
| PE FT 1 | . 0 | 0 | | | | | | |

37 1874-Employee Benefits 0745-Municipal Employee Benefi SOURCE OF FUNDS, THIS SVC LEVEL:

IGC SUPPORT

OF consulting services for the committees 5 responsible for the administration of the Municipality's 401(k) and 457 Deferred Compensation Plan. Complex legal, investment, financial and benefits questions encountered in the operation of these programs require

MUNICIPALITY OF ANCHORAGE 2001 DEPARTMENT RANKING

DEPT: 17 -EMPLOYEE RELATIONS

DEPT BUDGET UNIT/ RANK PROGRAM

SL SVC CODE LVL

expert advice.

| | • | | | | | | | | |
|---------------|--------------------|--------------|---------------------------------------------|-------------------|-----------------------------|----|----------------------------------------------------------------------|----------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|
| PE FT O | RSONN PT 0 | EL T O | PERSONAL SERVICE 0 | SUPPLIES 0 | OTHER SERVICES 15,000 | | DEBT SERVICE 0 | CAPITAL OUTLAY 0 | TOTAL 15,000 |
| 38 | 0282 SOUR | -Equa | L OPPORTUNIT 1 Opportunit FUNDS, THIS | У | СВ | OF | data for statistics Business (and equal Provide states publications) | the Office of al reports mogoals and Con opportunity tatistical arlic and respo | emputer terminal Equal Opportunity Enitoring Minority entract Compliance, requirements. End staff support, end to routine consored programs Opportunity. |
| PE FT 1 | RSONN PT · O | EL T O | PERSONAL SERVICE 38,140 | SUPPLIES 1,040 | OTHER SERVICES 400 | | DEBT SERVICE 0 | CAPITAL OUTLAY 0 | TOTAL 39,580 |
| 39 | SOUR | -Muni | cipal Payrol FUNDS, THIS | | CO | 0F | data for a employees and other service no liabilitic insure pro | approximately . Prepare ter on-demand ch ecessary to p es and data b | elance payroll 2660 regular mination checks, hecks. Provide brocess payroll base input to ution of checks/ |
| FT | RSONN PT 1 | EL T O | PERSONAL SERVICE 28,190 | SUPPLIES 0 | OTHER SERVICES 0 | | DEBT SERVICE 0 | CAPITAL OUTLAY 0 | TOTAL 28,190 |
| 40 | 0746 SOUR | -Muni | oyee Records cipal Employ FUNDS, THIS | ee Record | СВ | OF | specialis orientati This posi ment data system re | t to conduct on and termin tion would en into the pen | funds one records new employee nation processing. nter basic employ- rsonnel/payroll hire, promotion |

MUNICIPALITY OF ANCHORAGE 2001 DEPARTMENT RANKING

| DEPT: | 17 | -EMPL | OYEE | RELATIONS |
|-------|----|-------|-------|-----------|
| DEPT | В | UDGET | UNITA | f |

DEPT BUDGET UN: RANK PROGRAM SL SVC CODE LVL

| | SONNE PT | | PERSONAL SERVICE | SUPPLIES | OTHER SERVICES | DEBT SERVICE | CAPITAL GUTLAY | TOTAL |
|---------------|----------------------------------------------------------------|-----------------------------------------|--------------------------------------------------------------------------|-------------------------------------------------------|----------------------------|----------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|
| | : 0 | 0 | | 3,590 | 1,450 | 0 | 0 | 43,420 |
| il | 0282 SOUR | -Equa. | OPPORTUNIT Opportunit FUNDS, THIS | У | O | F i.e., res 4 data anal Manager. prepare i considera associate | earch, compil yze and organ Interview wi nitial drafts tion. Techni d with compla | for OEO Manager's |
| FT | RSONN PT , 1 | T | PERSONAL SERVICE 27,300 | SUPPLIÉS 350 | OTHER SERVICES 50 | DEBT SERVICE 0 | CAPITAL OUTLAY 0 | TOTAL 27,700 |
| | | | | | | | | |
| 42 | 0748 SOUR | -Reco | | | n | F recogniti 7 of the Ye individua | on of employe ar Program. | pport the annual ses in the Employee This includes both recognition of the |
| PE | 0748 SOUR | -Reco CE OF C SUP | rds and Bene FUNDS, THIS | efits Admi S SVC LEVEL: | OTHER | F recogniti 7 of the Ye individua | on of employe ar Program. l awards and | es in the Employee This includes both recognition of the |
| PE FT 0 | 0748 SOUR IG RSONN PT 0 | -Reco CE OF C SUP EL T O | PORT PERSONAL SERVICE 10,000 SS & Emp Svc. | SUPPLIES 0 Admin | OTHER SERVICES 1,000 | Precogniti recogniti | on of employer ar Program. l awards and ng work units CAPITAL DUTLAY O Funding to support of the program, where and employer are program, where and employer are program. | ees in the Employee This includes both recognition of the . TOTAL |
| PE FT 0 | 0748 SOUR IG RSONN PT 0 1871 0748 SOUF | -Reco CE OF C SUP EL T O | PORT PERSONAL SERVICE 10,000 SS & Emp Svc. ords and Benefin Funds, THI | sfits Admi S SVC LEVEL: SUPPLIES 0 s Admin efits Admi | OTHER SERVICES 1,000 | PF recogniti Tof the Ye individua outstandi DEBT SERVICE 0 4 Provide f DF Incentive T merit awa | on of employer ar Program. l awards and ng work units CAPITAL DUTLAY O Funding to support of the program, where and employer are program, where and employer are program. | res in the Employee This includes both recognition of the TOTAL 11,000 pport the Employee ich includes the |

| BPAB01 | OR |
|--------|----|
| 12/08/ | 00 |
| 172032 | |

SERVICE

SUPPLIES

0

SERVICES

20,000

SERVICE

0

TOTAL

20,000

OUTLAY

0

M U N I C I P A L I T Y O F .A N C H O R A G E 2001 DEPARTMENT RANKING

| 1720 | 32 | 2 | | | | 2001 | | ACTIENT RANCING | | | |
|----------------------|-----|----------------|--------|-----------------------------------------------------|---------------|------------|--------------|-----------------|-------------|-----------------|--|
| DEPT DEPT RANK | Γ | Bi | | LOYEE RELATI UNIT/ | ONS | SŁ CODE | SVC LVL | | | | |
| 44 | ŧ | 0138 SOUR | -Pers | ONNEL ADMIN connel Admini FUNDS, THIS | | C0 | 2 0F 2 | | | | |
| PE | ERS | SONNI | EL | PERSONAL | | OTHER | ! | DEBT | CAPITAL | | |
| FT 1 | | PT 0 | T 0 | SERVICE 34,890 | SUPPLIES 0 | SERVICE | S 0 | SERVICE 0 | OUTLAY O | TOTAL 34,890 | |
| 45 | E | 9748- SOUR(| Reco | s & Emp Svcs rds and Bene FUNDS, THIS PORT | fits Admi | CO | 7 0F 7 | | | | |
| PE | RS | ONNE | :L | PERSONAL | | OTHER | | DEBT | CAPITAL | | |
| FT O | | PT 0 | T 0 | SERVICE 10,100 | SUPPLIES 0 | SERVICE | S 0 | SERVICE 0 | OUTLAY O | TOTAL 10,100 | |
| 46 | 0 | 1798- SOURC | Clas | SIFICATION sification funds, THIS | SVC LEVEL: | co | 3 OF 3 | • | | | |
| PE | RS | ONNE | Ł | PERSONAL | | OTHER | | DEBT | CAPITAL | | |

| BPAB010R |
|----------|
| 12/08/00 |
| 172032 |

MUNICIPALITY OF ANCHORAGE 2001 DEPARTMENT RANKING

| DEPT: | 17 | -EMPLOYEE | RELATIONS |
|-------|-----|-----------|---------------------|
| DEFE | 2.8 | | I/F = LA I Y MOSS W |

DEPT BUDGET UNIT/ SL SVC CODE LVL PROGRAM RANK

47 1871-Class & Emp Svcs Admin 0748-Records and Benefits Admi SOURCE OF FUNDS, THIS SVC LEVEL:

6 Provide support for the performance OF management program, employee incentive 7 program, certain training programs on personnel issues, and development of supervisory manuals and policies and procedures.

· IGC SUPPORT

| | CAPITAL | DEBT | OTHER | | PERSONAL | īL. | SONNI | PEF |
|-------|---------|---------|----------|----------|----------|-----|-------|-----|
| ATOT | OUTLAY | SERVICE | SERVICES | SUPPLIES | SERVICE | T | PT | FT |
| 30,16 | 0 | 0 | 0 | 0 | 30.160 | n | 'n | n |

CO

TOTALS FOR DEPARTMENT OF EMPLOYEE RELATIONS

, FUNDED AND UNFUNDED

CAPITAL DEBT PERSONNEL **PERSONAL** OTHER TOTAL SERVICES SERVICE OUTLAY FT PT T SERVICE SUPPLIES 3,135,140 0 8 1,131,200 63,230 3 1,940,710