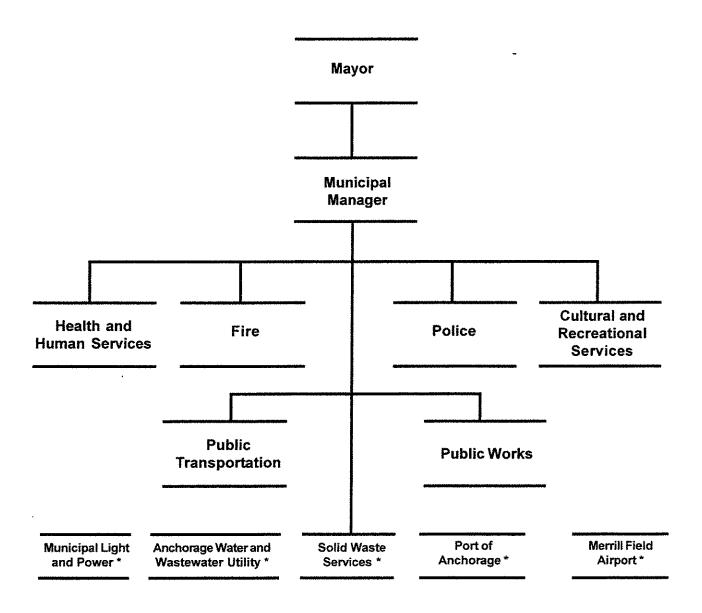
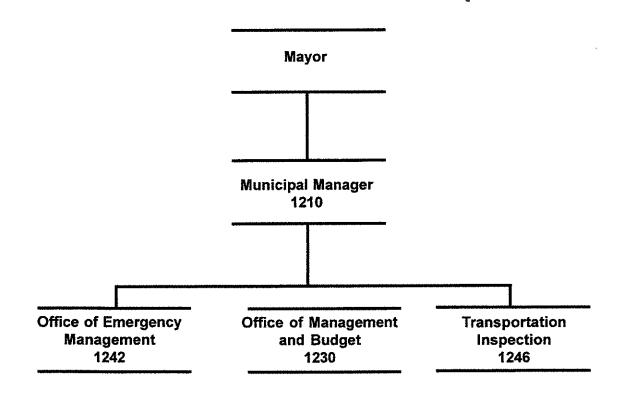
MUNICIPAL MANAGER



^{*} The public utilities publish a separate budget document.

MUNICIPAL MANAGER



DEPARTMENT SUMMARY

Department

MUNICIPAL MANAGER

Mission

Responsible to the Mayor for the overall administrative policy, and operations. Maintain a working relationship between the Municipality and the local legislative body. Evaluate Municipal services and programs to ensure they are effectively and efficiently provided.

Major Program Highlights

Municipal Manager

 Provide executive management of Anchorage Water and Wastewater Utility, Department of Cultural and Recreational Services, Fire, Health and Human Services, Merrill Field Airport, Municipal Light and Power, Police, Port, Public Works, Solid Waste Services, and Public Transportation. Provide direct management of the Office of Emergency Management, Office of Management and Budget, Transportation Inspection Office and Director of Radio Communications.

Office of Emergency Management

 Provide emergency management capabilities to the Municipality through mitigation, preparedness, response, and recovery activities.

Office of Management and Budget

Develop fiscal projections and impact data to facilitate informed general government and utility operating and capital budget decisions; facilitate development of general government and utilities operating and capital budgets; prepare applications and summary reports and monitor legislative action for State Revenue Sharing and Safe Communities Program; prepare Central Services Plan and Indirect Cost Proposals; monitor and maintain the Intragovernmental Charge System (IGC); monitor user fees and related charges; develop the capital and operating budget portions of the legislative program; implement a general government-wide program of performance measures; provide management analysis and review services; and administer external management reviews.

Transportation Inspection

- Provide an enforcement program of Municipal laws and regulations pertinent to taxicab, limousines, vehicles for hire, dispatch services and chauffeurs.

Wireless Communications

- Provide management and technical expertise to oversee and plan short/long term strategies to enhance the Municipality's wireless communication capabilities. Provide policy direction to develop effective liaison with state and federal communication agencies.

RESOURCES	1998	1999
Direct Costs	\$1,590,950	\$1,587,330
Program Revenues	\$ 575,740	\$ 275,700
Personnel	19FT 1PT	20FT 3PT
Grant Budget	\$ 42,500 *	\$ 58,720
Grant Personnel	1PT *	1 PT

^{*} The Local Emergency Planning Committee Grant shown here in 1998 was under Operations Manager Department in the 1998 budget, and moved to Municipal Manager Department effective July 1, 1998.

1999 RESOURCE PLAN

DEPARTMENT: MUNICIPAL MANAGER

	FINANCIAL	. SUMMARY			PI	ERSONNE	L	SUMM/	RY		
DIVISION	1998 REVISED	1999 BUDGET		199	8 REVIS	SED			1999	9 BUDO	SET
			1 F	r Pt	τ	TOTAL	. 1	FT	PT	Ŧ	TOTAL
MUNI MANAGER ADMIN	362,180	400,930	1	÷		4	1	5			5
OFFICE MANAGEMENT/BUDGET	724,570	738,260	1 1)		10	1	10			10
OFFICE EMERGENCY MGMT		201,940	1				1	3			3
TRANSPORTATION INSPECTION		207,030	1				1	2	3		5
HERITAGE LAND BANK	430,160		1	1		5	1				
HLB-REAL ESTATE SVC	74,040		1	L		1	1				
			1				1				
OPERATING COST	1,590,950	1,548,160	1 1	9 1		20	1	20	3		23
]=====		======	-=====	===	=====	=====	=====	=====
ADD DEBT SERVICE	0	39,170	1								
			l								
DIRECT ORGANIZATION COST	1,590,950	1,587,330	I NOT	E: 19	98 dat	a on ti	his	Res	ource	Plan	
			I dif	fers f	rom th	e cumu	lat	ive	1998 d	ata c	n
ADD INTRAGOVERNMENTAL	445,380	716,640	I the	TOIIO cutive	wing P reora	rogram anizat	PI ion	ans eff	due to ective	tne in	
CHARGES FROM OTHERS			mid	-1998.	9		. •				
			1								
TOTAL DEPARTMENT COST	2,036,330	2,303,970	I								
			1								
LESS INTRAGOVERNMENTAL	730,520	1,205,440	ł								
CHARGES TO OTHERS			ł								
			1								
FUNCTION COST	1,305,810	1,098,530	i								
			I								
LESS PROGRAM REVENUES	575,740	275,700	i								
			ļ								
NET PROGRAM COST	730,070	822,830	1								
NET PROGRAM COST	730,070	822,830	!								

1999 RESOURCES BY CATEGORY OF EXPENSE

DIVISION	PERSONAL SERVICES	SUPPLIES	OTHER SERVICES	CAPITAL OUTLAY	TOTAL DIRECT COST
MUNI MANAGER ADMIN	374,630	5,740	18,170	2,390	400, 9 30
OFFICE MANAGEMENT/BUDGET	703,120	5,300	29,300	1,600	739,320
OFFICE EMERGENCY MGMT	175,400	3,000	12,690	10,850	201,940
TRANSPORTATION INSPECTION	174,730	5,000	27,300		207,030
DEPT. TOTAL WITHOUT DEBT SERVICE	1,427,880	19,040	87,460	14,840	1,549,220
LESS VACANCY FACTOR	1,060				1,060
ADD DEBT SERVICE					39,170
					~~~~~~~~
TOTAL DIRECT ORGANIZATION COST	1,426,820	19,040	87,460	14,840	1,587,330

# RECONCILIATION FROM 1998 REVISED BUDGET TO 1999 BUDGET

# **DEPARTMENT: MUNICIPAL MANAGER**

	DIRECT COSTS		P	;	
			FT	PT	T
1998 REVISED BUDGET:	\$	1,590,950	19	1	
1998 ONE-TIME REQUIREMENTS: - None					
AMOUNT REQUIRED TO CONTINUE EXISTING PROGRAMS IN 1999:					
- Salaries and Benefits Adjustment		27,820			
TRANSFERS TO/FROM OTHER DEPARTMENTS: - 1999 Personal Services					
HLB Transferred to Executive Manager		(375,720)	(5)	(1)	
Dir Radio Comm Transferred from Ops Mgr		68,310	1		
Trans Insp Transferred from Ops Mgr		174,730	2	3	
OEM Transferred from Ops Mgr		175,400	3		
<ul> <li>Net Change in Non-Personal Services Cost Resulting from Transfers</li> </ul>		(75,830)			
MISCELLANEOUS INCREASES (DECREASES):					
- Decrease in Voter Approved Debt Service		(3,330)			
1998 CONTINUATION LEVEL:	\$	1,582,330	20	3	0
FUNDED NEW/EXPANDED SERVICE LEVELS:					
<ul> <li>Supplies to Keep EOC Functional &amp; Maintain Preparedness</li> </ul>		5,000			
UNFUNDED CURRENT SERVICE LEVELS: - None					
1999 BUDGET:	\$	1,587,330	20 FT	3 PT	0 T

DEPARTMENT: MUNICIPAL MANAGER

DIVISION: MUNI MANAGER ADMIN

PROGRAM: Administration

#### PURPOSE:

Responsible to the Mayor for overall conduct of the administrative functions, administrative policy, and operations of the Municipality.

#### 1998 PERFORMANCES:

-Provided executive management of Community Planning & Development, Finance, Management Information Systems, Property & Facility Management, and Purchasing; and direct supervision of the Operations Manager.

-Provided executive direction and coordination to the Office of Management and Budget and Heritage Land Bank.

-Provided direct management of the Municipal Manager's Office to include the Assembly agenda function & coordination of the legislative program.

-Coordinated Assembly agenda documents and correspondence from all Municipal departments, including utilities.

-Administered lobbying contracts to secure support of legislative and operating/capital budget priorities.

-Maintained a working relationship between the Municipality and the state legislature.

-Evaluated Municipal services and programs to ensure they were effectively and efficiently provided.

- -Provide executive management of Anchorage Water and Wastewater Utility, Department of Cultural and Recreational Services, Fire, Health and Human Services, Merrill Field Airport, Municipal Light and Power, Police, Port, Public Works, Solid Waste Services and Public Transportation.
- -Provide direct management to the Office of Management and Budget, Office of Emergency Management, Transportation Inspection Office, and Director of Radio Communications.
- -Coordinate the Assembly agenda function for the Administration, to include agenda documents and correspondence from all Municipal departments and utilities.
- -Evaluate Municipal services and programs to ensure they are effectively and efficiently provided.

DEPARTMENT: MUNICIPAL MANAGER DIVISION: MUNI MANAGER ADMIN

PROGRAM: Administration RESOURCES:

KESU	PERSONNEL:		1997 FT 4	REVI PT 0	SED T 0	1998 FT 4	REV PT 0	ISED T 0	1999 FT 5	BUDGET PT T 0 0
		PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$		570 590 300 430	\$	4	,390 ,940 ,500 350	\$	374,630 5,740 18,170 2,390
	TOTAL	DIRECT COST:	\$	370,	890	\$	362	,180	\$	400,930
	PROGRA	AM REVENUES:	\$		200	\$		200	\$	200
	Ordina Review Resolu Review Memora	w/process Assembly		1,	165 350 108		1	165 350 ,108		153 310 1,241

²¹ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 1, 6, 8

DEPARTMENT: MUNICIPAL MANAGER DIVISION: OFFICE EMERGENCY MGMT

PROGRAM: Emergency Management Operations

#### PURPOSE:

Provide emergency management capabilities to the Municipality through mitigation, preparedness, response and recovery activities.

#### 1998 PERFORMANCES:

- -Continued development of Emergency Management computer system.
- -Developed exercises/drills to evaluate CEMP and operations.
- -Continued CEMP, EOC operational and related training.
- -Represented city on local area planning committees/commissions/agencies.
- -Negotiated fund agreement with FEMA.
- -Coordinated two mass casualty exercises and supported one other exercise.
- -Continued EOC design of emergency management system.
- -Concluded project management of \$710,000 in 1995 flood reimbursement grts.
- -Applied for grants to support city-wide preparedness.
- -Provided grant administration/support to the Local Emergency Planning Committee.
- -Provided public awareness program & timely responses to public inquiries.
- -Provided liaison to area federal, state, local & non-profit agencies.
- -Provided 24-hour on-call responses to coordinate Municipal resources.
- -Managed bond funded EOC renovation.
- -Continued development/revision of EOC procedures, forms and checklists.

- -Develop exercises/drills to evaluate CEMP and city operations.
- -Continue CEMP, EOC operations and related training.
- -Represent city on local area planning committees/commissions/agencies.
- -Negotiate funding agreement with the Federal Emergency Management Agency.
- -Coordinate two mass casualty exercises and support one other exercise.
- -Continue EOC upgrade and development of emergency management system.
- -Apply for and facilitate grants to support city-wide preparedness.
- -Provide public awareness program & timely responses to public inquiries.
- -Provide liaison to area federal, state, local & non-profit agencies.
- -Provide 24-hour on-call response to coordinate Municipal resources.
- -Manage bond funded EOC design and renovation.
- -Continue development/revision of EOC procedures, forms and checklists
- -Provide grant administration and support to the Local Emergency Planning Committee.

DEPARTMENT: MUNICIPAL MANAGER DIVISION: OFFICE EMERGENCY MGMT

PROGRAM: Emergency Management Operations

RESOURCES:

RESU	PERSOI	NNEL:	1997 FT 3	REVISED PT T 0 C	FT	REVISED PT T 0 0	1999 FT 3	BUDGET PT T 0 0
		PERSONAL SERVICES SUPPLIES OTHER SERVICES DEBT SERVICE CAPITAL OUTLAY	\$	170,270 2,000 13,780 13,600 2,000	  -  -	172,000 2,000 12,540 42,500 7,000	\$	175,400 3,000 12,690 39,170 10,850
	TOTAL	DIRECT COST:	\$	201,650	\$	236,040	\$	241,110
	PROGRA	AM REVENUES:	\$	64,000	\$	64,000	\$	64,000
	Exerci Inform Prepar Emerge Traini Tablet Coordi	RES: ttee meetings ises supported mation requests redness briefings ency Plan updates ing classes top exercise ination meetings		60 3 750 20 1 6 2 100 4		60 3 750 20 2 6 2 110 3		60 3 750 20 2 6 2 100 3
	EOC ra FEMA t State/ EOC ac OEM ir	adio system checks craining requests Federal reports ctivations ncident responses reviewed		104 20 14 3 12 20		104 20 14 3 12 20		104 20 14 3 12 20

²¹ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS:  $3,\ 5,\ 9,\ 14,\ 21$ 

DEPARTMENT: MUNICIPAL MANAGER DIVISION: TRANSPORTATION INSPECTION

PROGRAM: Transportation Inspection

#### PURPOSE:

Provide an enforcement program of Municipal laws and regulations pertinent to taxicabs, limousines, vehicles for hire, dispatch services and chauffeurs.

#### 1998 PERFORMANCES:

- Completed revision of Title 11.

- Submitted changes to Title 11 and AMCR 11.10 Vehicle Inspection Criteria.
- Improved quality of regulated vehicles through increased mechanical and cleanliness inspections.
- Improved Anch. Chauffeur Training through more thorough English language proficiency testing, examination revisions and expanded driver safety instruction.
- Improved public service awareness of chauffeur's responsibilities to public and authority to regulate for hire vehicles.
- SAC and ATC studied and made recommendations for improving reg. vehicle chauffeur safety and accountability at dispatch service and permit owner/lease operator level.
- Monitored and analyzed statistics on equipment age, maintenance and condition of regulated vehicles under Title 11.
- Continued to actively administer alcohol and drug testing program.

- Aggressively implement revised Title 11.
- Rewrite with increased clarity and improve Anchorage Municipal Code Regulations 11.10 and 11.20.
- Develop a comprehensive chauffeur's handbook based on the revised Title 11 and supporting regulations.
- Improve the quality of regulated vehicles through increased mechanical and cleanliness inspections.
- Expand Anch Chauffeur Training with better instruction, better content and tougher testing standards.
- Improve the public service awareness of chauffeur responsibilities to the public through public service announcements.
- In the event of a taxicab meter rate increase, data will be captured quarterly on change of leases and permits. Analyze info to determine amount of increase realized by chauffeurs, vehicle owners and permit owners.
- Continue to administer the alcohol/drug testing program.

DEPARTMENT: MUNICIPAL MANAGER DIVISION: TRANSPORTATION INSPECTION PROGRAM: Transportation Inspection RESOURCES:

RESOURCES:  PERSONNEL:	<b>1997</b> FT 2	REVIS PT 3	ED T 0	1998 FT 2	REVI PT 3	SED T 0	1999 FT 2	BUDGET PT T 3 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$	180,6 5,0 25,1 7,5	00 80	\$	21,	000	\$	174,730 5,000 27,300 0
TOTAL DIRECT COST:	\$	218,3	90	\$	215,	510	\$	207,030
PROGRAM REVENUES:	\$	220,7	80	\$	211,	360	\$	211,500
WORK MEASURES: - On-street vehicle inspections - Chauffeur, permittee, veh. owner/dispatch spot inspections			84 25			8 <b>0</b> 0 925		800 900
- Complaints from		1	42			150		150
<ul><li>public investigated</li><li>Hearing participation</li><li>Title 11 citations</li><li>issued</li></ul>			42 05			45 100		40 100
<ul><li>Fix-it tickets and verbal warnings</li></ul>		3	54			200		250
<ul><li>Taxi meters certified</li><li>Random drug tests</li><li>Post accident/citation</li></ul>		3	81 41 82			370 350 80		375 350 100
<pre>drug tests - Alcohol tests - Chauffeur licenses issued</pre>			57 34			175 450		175 420
- DMV Checks - Limo/Veh. for hire new permits & taxi permit transfers			34 50		ı	450 40		420 45
- Taxi/limo/veh. for hire		1	96			200		200
<pre>permits renewed - Changes of vehicles/   dispatch to taxi   permits</pre>			86			70		70

²¹ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 4, 10, 13, 15, 19

DEPARTMENT: MUNICIPAL MANAGER DIVISION: OFFICE MANAGEMENT/BUDGET

PROGRAM: Municipal Budgeting

#### PURPOSE:

To plan fiscal and operational requirements, prepare, evaluate and manage the Municipal budgets, and coordinate state and federal grant assistance.

#### 1998 PERFORMANCES:

- Improved fiscal projections and impact data to facilitate informed general gov't and utility operating and capital budget decisions.
- Facilitated development of general government operating and utilities capital budgets.
- Developed budget funding alternatives.
- Prepared applications and summary reports, and monitored legislative action for State Revenue Sharing and Municipal Assistance.
- Prepared the Central Services Plan which establishes and explains billing methodologies used in charging users for services provided.
- Prepared the Indirect Cost Proposals which support claims to indirect costs on grants and contracts with federal and state government agencies.
- Monitored and maintained the Intragovernmental Charge System (IGC) for fairness and accuracy.
- Monitored user fees and related charges to meet fee policy requirements.
- Developed a legislative program which complies with the state matching grant program to best meet the needs of the Municipality.

- Continue to improve fiscal projections and impact data to facilitate informed general gov't and utility operating and capital budget decisions.
- Facilitate development of general government operating and utilities capital budgets.
- Develop budget funding alternatives.
- Prepare applications and summary reports, and monitor legislative action for State Revenue Sharing and Safe Communities Program.
- Prepare the Central Services Plan which establishes and explains billing methodologies used in charging users for services provided.
- Prepare the Indirect Cost Proposals which support claims to indirect costs on grants and contracts with federal and state government agencies.
- Monitor and maintain the Intragovernmental Charge System (IGC) for fairness and accuracy.
- Monitor user fees and related charges to meet fee policy requirements.
- Develop a legislative program which will comply with the state matching grant program to best meet the needs of the Municipality.

DEPARTMENT: MUNICIPAL MANAGER DIVISION: OFFICE MANAGEMENT/BUDGET PROGRAM: Municipal Budgeting RESOURCES: 1997 REVISED 1998 REVISED 1999 BUDGET FT PT Т FT PT Τ FT PT PERSONNEL: 9 0 0 9 0 0 9 0 0 PERSONAL SERVICES 622,930 614,550 627,140 SUPPLIES 6,000 5,020 5,020 7,590 OTHER SERVICES 17,600 17,600 CAPITAL OUTLAY 1,450 1,450 1,450 TOTAL DIRECT COST: \$ 637,970 \$ 638,620 651,210 WORK MEASURES: - Operating grants 55 56 56 coordinated 3 4 - Indirect cost rate _4 proposals prepared for grants - Budget transfers 458 450 450 processed - Supplemental appropria-140 140 144 tions processed - Capital grants main-184 188 188 tained and monitored 655 - Total capital 597 655 projects maintained and monitored

²¹ SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 2, 7, 11, 16, 17, 20

DEPARTMENT: MUNICIPAL MANAGER DIVISION: OFFICE MANAGEMENT/BUDGET

PROGRAM: Management Services

#### PURPOSE:

Provide tools and assistance to increase efficiency and effectiveness of MOA operations; help organizations better understand and meet public expectations through the design and delivery of timely, economic and appropriate services; research emerging world-wide local government management trends.

#### 1998 PERFORMANCES:

- Began a General Government-wide program of performance measurement.
- Provided management analysis services to Municipal leadership as needed.
- Conducted and administered management reviews as required.
- Introduced system modeling as a management tool.
- Assumed management of Municipal Indigent Defense contract.

#### 1999 PERFORMANCE OBJECTIVES:

- Continue a General Government-wide program of performance measurement.
- Provide management analysis services to Municipal leadership as needed.
- Conduct and administer management reviews as required.
- Continue management of Municipal Indigent Defense contract.

#### RESOURCES:

PERSONNEL:	1997 FT 1	REVISED PT T 0 0	1998 FT 1	REVISED PT T 0 0	1999 FT 1	BUDGET PT T 0 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$	74,560 300 12,050 150	\$	73,820 280 11,700 150	\$	74,920 280 11,700 150
TOTAL DIRECT COST:	\$	87,060	\$	85,950	\$	87,050
WORK MEASURES:  - Major management analysis projects - Short-term management analysis projects - Long-term, multi-year managment analysis projects		7 45 3		6 40 3		6 40 3

21 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 12, 18

# MUNICIPAL MANAGER

# **OPERATING GRANT FUNDED PROGRAMS**

		FY98 FY98		FY99	FY99 FY99					
GRANT PROGRAM		Amount	FT	PT	T	Amount	FT	PT	T	GRANT PERIOD
GRANT FUNDING	\$	42,500	0	1	0 \$	58,720	0	1	0	
MUNICIPAL MANAGER GENERAL GOVERNMENT OPERATING BUDGET	\$	1,590,950 1,633,450	19 19	1 2	\$ 0 \$		20 20	3	0	
GRANT FUNDING REPRESENTED 2.7%		OF THE DEPA	RTMI	ENT'S	REVI	SED 1998 DIR	ECŢ	COST	OPEF	RATING BUDGET.
GRANT FUNDING SHOULD ADD 3.7%	•	TO THE DEPA	RTM	ENT'S	APPR	OVED 1999 D	IRECT	cos	ST OPE	ERATING BUDGET.
LOCAL EMERGENCY PLANNING COMMITTEE (LEPC)  - Provide funding for the operational requirements of the LEPC.	s	42,500		1	\$	58,720		1		7/1/98 - 6/30/99
Total	\$	42,500	0	1	0 \$	58,720	0	1	0	

^{*} In 1998 this grant, which is granted to the Office of Emergency Management, was within the Operations Manager Department.