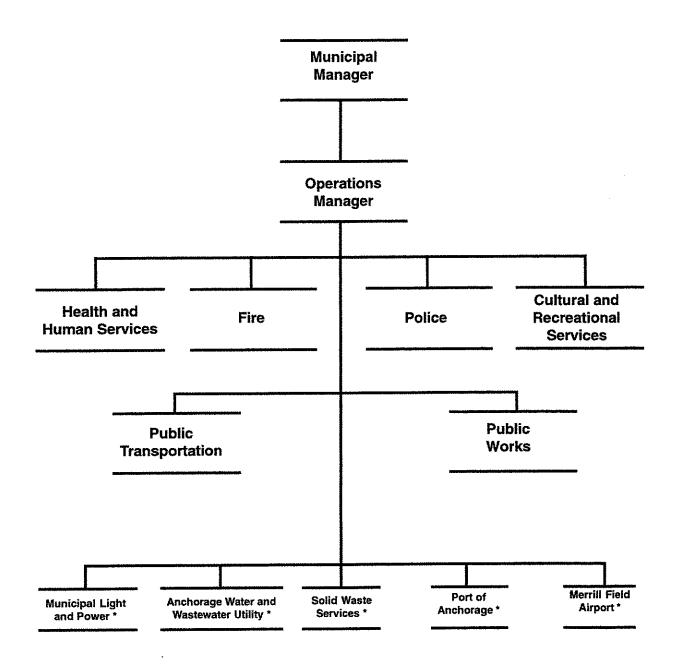
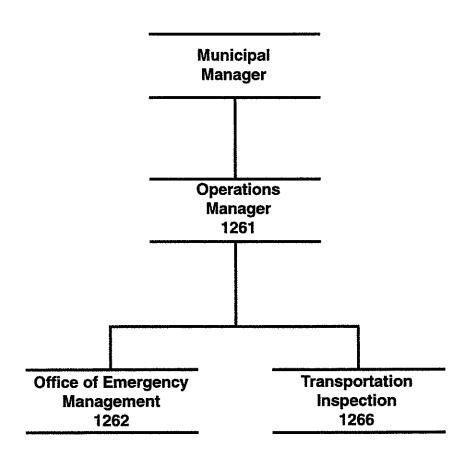
# **OPERATIONS MANAGER**



<sup>\*</sup> The public utilities publish a separate budget document.

# **OPERATIONS MANAGER**



## **DEPARTMENT SUMMARY**

# Department

#### **OPERATIONS MANAGER**

# Mission

To provide executive management of the Municipality's operating departments, to include the utilities, enterprise activities and general government operating departments.

# **Major Program Highlights**

#### Operations Manager

- Provide executive management of Anchorage Water and Wastewater Utility, Department of Cultural and Recreational Services, Fire, Health and Human Services, Merrill Field Airport, Municipal Light and Power, Police, Port, Public Works, Solid Waste Services, and Transit.
- Provide direct management of the Office of Emergency Management, Transportation Inspection Office and the Director of Radio Communications.
- Review operating department and utility budgets in view of the Administration's budget policies and priorities.
- Perform research and prepare various reports and recommendations relevant to the functions of the operating departments and utilities.
- Oversee the management and operations of all Municipal radio communications.

#### Office of Emergency Management

- Provide emergency management capabilities to the Municipality through mitigation, preparedness, response, and recovery activities.
- Oversee the establishment of the Municipal Emergency Operations Center.

#### Transportation Inspection

- Provide an enforcement program of Municipal laws and regulations pertinent to taxicabe, limousines, vehicles for hire, dispatch services and chauffeurs.

RESOURCES	1997	1998
Direct Costs	\$ 735,960	\$ 766,290
Program Revenues	\$ 284,780	\$ 275,360
Personnel	9FT 3PT	9FT 3PT
Grant Budget	\$ 47,690	\$ 43,000
Grant Personnel	1PT	1PT

#### 1998 RESOURCE PLAN

DEPARTMENT: OPERATIONS MANAGER

	FINANCIAL	SUMMARY			P	ERSONNE	L s	SUMM/	RY		
DIVISION	1997 REVISED	1998 BUDGET		199	7 REVI	SED			1998	BUD(	SET
			( F	T PI	• т	TOTAL		FT	PT	T	TOTAL
OPERATIONS MANAGER	315,920	314,740	ł	4		4	I	4			4
OFFICE OF EMERGENCY MGMT	188,050	193,540	ı	3		3	1	3			3
TRANSPORTATION INSPECTION	218,390	215,510	1	2 3	;	5	1	2	3		5
			1				ı				
OPERATING COST	722,360	723,790	I	9 3	;	12	ł	9	3		12
			=====	=====	=====	======	==:	=====	=====	=====	=====
ADD DEBT SERVICE	13,600	42,500	1								
	***		ł								
DIRECT ORGANIZATION COST	735,960	766,290	1								
			1								
ADD INTRAGOVERNMENTAL	586,440	746,700	i								
CHARGES FROM OTHERS			1								
			1								
TOTAL DEPARTMENT COST	1,322,400	1,512,990	I								
			i								
LESS INTRAGOVERNMENTAL	976,780	1,157,510	I								
CHARGES TO OTHERS			l								
			ł				•				
FUNCTION COST	345,620	355,480	1								
			1								
LESS PROGRAM REVENUES	284,780	275,360	i								
			1								
NET PROGRAM COST	60,840	80,120	i								•
				=====	======	======	==	====	=====	=====	======

#### 1998 RESOURCES BY CATEGORY OF EXPENSE

DIVISION	PERSONAL SERVICES	SUPPLIES	OTHER SERVICES	CAPITAL OUTLAY	TOTAL DIRECT
OPERATIONS MANAGER	299,570	2,840	12,330		314,740
OFFICE OF EMERGENCY MGMT	172,000	2,900	12,540	7,000	193,540
TRANSPORTATION INSPECTION	179,540	5,000	21,420	9,550	215,510
		***			
DEPT. TOTAL WITHOUT DEBT SERVICE	651,110	9,840	46,290	16,550	723,790
LESS VACANCY FACTOR ADD DEBT SERVICE					42,500
		*	~~~~~~~~~~		
TOTAL DIRECT ORGANIZATION COST	651,110	9,840	46,290	16,550	766,290

# RECONCILIATION FROM 1997 REVISED BUDGET TO 1998 BUDGET

DEPARTMENT: OPERATIONS MANAGER					
	DIRE	ECT COSTS	P	OSITION	
	-		FT	PT	T
1997 REVISED BUDGET:	\$	735,960	9	3	
1997 ONE-TIME REQUIREMENTS: - None					
AMOUNT REQUIRED TO CONTINUE EXISTING PROGRAMS IN 1998:					
- Salaries and Benefits Adjustment		830			
<ul> <li>Non-Personal Services Inflation Adjustment</li> <li>Reduction in Budgeted Costs of Programs and Services</li> </ul>		2,160 (6,560)			
- Reduction in Budgeted Costs of Programs and Services		(0,500)			
ANGORI LAMEGUO MODEACEC (DECDEACEC).					
MISCELLANEOUS INCREASES (DECREASES): - Increase in Voter Approved Debt Service		28,900			
- morease in voter Approved Bobt Golvido					
1997 CONTINUATION LEVEL:	\$	761,290	9	3	0
FUNDED NEW/EXPANDED SERVICE LEVELS:					
- Emergency Operations Center, Emergency		5,000			
Information System (EIS) Support					
UNFUNDED CURRENT SERVICE LEVELS:					
- None					

1998 BUDGET:

766,290

9 FT

3 PT 0 T

DEPARTMENT: OPERATIONS MANAGER DIVISION: OPERATIONS MANAGER

PROGRAM: Operations Management

#### **PURPOSE:**

Responsible to the Municipal Manager for the executive management of the Municipality's operating departments, to include the utilities, enterprise activities, and general government operating departments.

#### 1997 PERFORMANCES:

 Provided executive management of Anchorage Water and Wastewater Utility, Department of Cultural and Recreational Services, Fire, Health and Human Services, Merrill Field Airport, Municipal Light and Power, Police, Port, Public Works, Solid Waste Services and Public Transportation.

- Provided direct management of the Office of Emergency Management, Transportation Inspection Office, and Director of Radio Communications.

- Reviewed operating department and utility budgets in view of the administration's budget policies and priorities.

- Performed research and prepared various reports and recommendations relevant to the functions of the operating departments and utilities.

#### 1998 PERFORMANCE OBJECTIVES:

- Provide executive management of Anchorage Water and Wastewater Utility,
   Department of Cultural and Recreational Services, Fire, Health and
   Human Services, Merrill Field Airport, Municipal Light and Power,
   Police, Port, Public Works, Solid Waste Services and Public
   Transportation.
- Provide direct management of the Office of Emergency Management, Transportation Inspection Office, and Director of Radio Communications.
- Review operating department and utility budgets in view of the administration's budget policies and priorities.
- Perform research and prepare various reports and recommendations relevant to the functions of the operating departments and utilities.

#### RESOURCES:

	1996	REVISED	1997	REVISED	1998	BUDGET
	FT	PT T	FT	PT T	FT	PT T
PERSONNEL:	3	0 0	4	0 0	4	0 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES	\$	232,030 2,240 12,850		299,350 3,240 13,330	\$	299,570 2,840 12,330
TOTAL DIRECT COST:	\$	247,120	\$	315,920	\$	314,740

13 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 3, 7, 12

DEPARTMENT: OPERATIONS MANAGER DIVISION: OFFICE OF EMERGENCY MGMT

PROGRAM: Emergency Management Operations

#### **PURPOSE:**

Provide emergency management capabilities to the Municipality through mitigation, preparedness, response, and recovery activities.

#### 1997 PERFORMANCES:

- Continued development of Emergency Management computer system.
- Developed exercises/drills to evaluate CEMP and operations.
- Continued CEMP training, EOC operational training.
- Represented city on locat area planning committees/commissions/agencies.
- Negotiated funding agreement with FEMA>
- Coordinated two mass casualty exercises and supported one other exercise.
- Continued EOC upgrades and development of emergency management system.
- Managed over \$700,000 in 1995 flood reimbursement grants.
- Applied for grants to support city-wide preparedness.
- Provided grant administration and grant funded staff support to Anchorage Local Emergency Planning Committee.
- Provided public awareness program & timely responses to public inquiries.
- Provided liaison to area federal, state, local & non-profit agencies.
- Provided 24-hour on-call responses to coordinate Municipal resources.
- Managed bond funded EOC renovation.
- Continued development/revision of EOC procedures, forms and checklists.

#### 1998 PERFORMANCE OBJECTIVES:

- Develop exercises/drills to evaluate CEMP and operations.
- Continue CEMP training, EOC operational training.
- Represent city on local area planning committees/commissions/agencies.
- Negotiate funding agreement with FEMA (Federal Emergency Management Agency).
- Coordinate two mass casualty exercises and support one other exercise.
- Continue EOC upgrade and development of emergency management computer system by integrating equipment, software, programs, forms & checklists.
- Apply for grants to support city-wide preparedness.
- Provide grant administration and grant funded staff support to Anchorage Local Emergency Planning Committee.
- Provide public awareness program & timely responses to public inquiries.
- Provide liaison to area federal, state, local & non-profit agencies.
- Provide 24-hour on-call response to coordinate Municipal resources.
- Manage bond funded EOC renovation.
- Continue development/revision of EOC procedures, forms and checklists.

DEPARTMENT: OPERATIONS MANAGER DIVISION: OFFICE OF EMERGENCY MGMT

PROGRAM: Emergency Management Operations
RESOURCES:

PERSONNEL:	1996 FT 3	REVISED PT T 0 0	1 <b>997</b> FT 3	REVISED PT T 0 0	1998 FT 3	BUDGET PT T 0 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES DEBT SERVICE CAPITAL OUTLAY	\$	165,010 5,800 11,450 0	\$	170,270 2,000 13,780 13,600 2,000	\$	172,000 2,000 12,540 42,500 7,000
TOTAL DIRECT COST:	\$	182,260	\$	201,650	\$	236,040
PROGRAM REVENUES:	\$	64,000	\$	64,000	\$	64,000
WORK MEASURES:  - Committee meetings  - Exercises supported  - Information requests  - Preparedness briefings  - Emergency Plan (CEMP)		70 3 750 25 1		60 3 750 20 1		60 3 750 20 2
updates - Training classes - Tabletop Exercise - Coordination Meetings - Grants/contracts managed		3 2 12 3		6 2 100 4		6 2 100 4
- EOC radio system checks - FEMA training requests - State/Federal reports - EOC activations - OEM incident responses - Plans reviewed		104 10 10 3 12 9		104 20 14 3 12 20		104 20 14 3 12 20

13 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 1, 2, 4, 11, 13

DEPARTMENT: OPERATIONS MANAGER DIVISION: TRANSPORTATION INSPECTION

PROGRAM: Transportation Inspection

#### **PURPOSE:**

Provide an enforcement program of Municipal laws and regulations pertinent to taxicabs, limousines, vehicles for hire, dispatch services and chauffeurs.

#### 1997 PERFORMANCES:

- Expanded implementation and enforcement of Title 11.

- Revised Anch. Chauffeur Training curriculum with more emphasis on professionalism. Coordinated & established new tougher chauffeur exams.
- Revised & established extensive vehicle inspection standards.

- Recorded, investigated & evaluated complaints.

- Supervised, evaluated & revised the Assembly drug & alcohol program.
- Increased enforcement through on-street inspections with emphasis on permit owner & lease operator responsibility/dispatch service performance & chauffeur service to the public.
- Increased overview of limos & vehicles for hire by inspection of operations, records & chauffeurs.
- Automated administrative procedures, chauffeur license renewals, vehicle inspections & complaint/citation tracking.
- Established system for capturing and maintaining statistical data and work load requirements occurring in the taxicab, limo & vehicle for hire industry.

#### 1998 PERFORMANCE OBJECTIVES:

- Aggressively implement revised Title 11.
- Rewrite with increased clarity and improve Anchorage Municipal Code Regulations 11.10 and 11.20.
- Develop a comprehensive chauffeur's handbook based on the revised Title 11 and supporting regulations.
- Improve quality of for hire vehicles through increased mechanical & cleanliness inspections.
- Improve Anch Chauffeur Training with more flexible contract, better instruction, better content and tougher testing standards.
- Improve public service awareness of chauffeur's responsibilities to public & authority to regulate for hire vehicles.
- Capture data quarterly on changes of leases and permits as result of meter increases. Analyze info to determine amount of increase realized by chauffeurs, vehicle owners and permit owners.
- Monitor and analyze the statistics on equipment age, maintenance and condition of regulated vehicles under Title 11.

DEPARTMENT: OPERATIONS MANAGER DIVISION: TRANSPORTATION INSPECTION PROGRAM: Transportation Inspection RESOURCES:

RESOURCES:		REVISED		REVISED	1998	
PERSONNEL:	FT 2	PT T 3 0	FT 2	PT T 3 0	FT 2	PT T 3 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$	155,960 4,000 26,930 5,670	\$	180,660 5,000 25,180 7,550	<b>\$</b> ·	179,540 5,000 21,420 9,550
TOTAL DIRECT COST:	\$	192,560	\$	218,390	\$	215,510
PROGRAM REVENUES:	\$	220,780	\$	220,780	\$	211,360
WORK MEASURES:						
<ul> <li>On-street vehicle inspections</li> </ul>		800		800		800
- Chauffeur, permittee, veh. owner/dispatch spot inspections		350		350		350
- Complaints from public investigated		150		150		150
<ul><li>Hearing participation</li><li>Title 11 citations</li><li>issued</li></ul>		45 100		45 100		45 100
<ul> <li>Fix-it tickets and verbal warnings</li> </ul>		200		200		200
- Taxi meters certified		370		370		370
- Random drug tests		350		350		350
<ul> <li>Post accident/citation drug tests</li> </ul>		25		25		25
<ul><li>Alcohol tests</li><li>Chauffeur licenses</li><li>issued</li></ul>		175 <b>450</b>		175 <b>450</b>		175 <b>450</b>
- Background checks		450		450		450
<ul> <li>Limo/Veh. for hire new permits &amp; taxi permit transfers</li> </ul>		40		40		40
<ul> <li>Taxi/limo/veh. for hire permits renewed</li> </ul>		200		200		200
- Changes to taxi permits		50		50		50

<sup>13</sup> SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 5, 6, 8, 9, 10

### **OPERATIONS MANAGER**

### **OPERATING GRANT FUNDED PROGRAMS**

		FY97		FY97		FY98		FY9	8	
GRANT PROGRAM		Amount	FT	PT 1		Amount	FT	PT	T	GRANT PERIOD
GRANT FUNDING	\$	47,690		1	\$	43,000		1		
OPERATIONS MANAGER GENERAL GOVERNMENT OPERATING BUDGET	\$_ \$	735,960 783,650	9	<u>3</u> 4	\$_ *	766,290 809,290	9	3_4	· · · · · · · · · · · · · · · · · · ·	
GRANT FUNDING REPRESENTED 6.1%	OF T	HE DEPARTI	MENT	rs 1997	DIRE	ECT COST E	UDG	ìΕΤ.		
GRANT FUNDING REPRESENTS 5.3% O	F TH	E DEPARTM	ENTS	PROP	OSE	0 1998 DIRE	OT C	OST	BUD	GET.
Local Emergency Planning Committee (LEPC)	\$	47,690		1PT	\$	43,000		1PT		7/1/97 - 6/30/98
Provides funding for the establishment a operations of the LEPC.	.nd									
Tot	tal \$	47,690		1PT		43,000		1PT		•

BPAB010R 1/16/97 3501

#### MUNICIPALITY OF ANCHORAGE 1998 DEPARTMENT RANKING

DEPT: 04 -OPERATIONS MANAGER

DEPT BUDGET UNIT/ SL SVC RANK PROGRAM CODE LVL

1 1262-OFFICE OF EMERGENCY MGMT 0717-Emergency Management Oper SOURCE OF FUNDS, THIS SVC LEVEL:

TAX SUPPORT **IGC SUPPORT**  3 Debt Service on General Obligation Bonds OF passed April, 1996.

5

PERSONNEL PERSONAL OTHER DEBT CAPITAL

CB

FT PT T SERVICE SUPPLIES SERVICES SERVICE OUTLAY TOTAL 0 0 13,600 0 13,600

2 1262-OFFICE OF EMERGENCY MGMT NV 4 Increase in debt service over 1997 OF level. 0717-Emergency Management Oper 5

SOURCE OF FUNDS, THIS SVC LEVEL: TAX SUPPORT **IGC SUPPORT** 

PEF	SONNE	EL	PERSONAL		OTHER	DEBT	CAPITAL	
FT	PT	T	SERVICE	SUPPLIES	SERVICES	SERVICE	OUTLAY	TOTAL
0	0	0	0	0	0	28,900	0	28,900

CB

- 3 1261-OPERATIONS MANAGER 0716-Operations Management SOURCE OF FUNDS, THIS SVC LEVEL: TAX SUPPORT IGC SUPPORT
- 1 Provide executive management of Anchor-OF age Water & Wastewater, Cultural &
- 3 Recreational Svcs., Fire, Health & Human Services, Merrill Field, Municipal Light & Power, Police, Port, Public Works, Solid Waste Services and Transit. Provide direct management of Office of Emergency Management, Transportation Inspection and Director of Radio Communications. (SL reduced \$1300)

PE	RSONNI	EL	PERSONAL		OTHER	DEBT	CAPITAL	
FT	PT	T	SERVICE	SUPPLIES	SERVICES	SERVICE	OUTLAY	TOTAL
2	0	Ð	163,300	2,040	9,400	0	0	174,740

CB

- 1262-OFFICE OF EMERGENCY MGMT 0717-Emergency Management Oper SOURCE OF FUNDS, THIS SVC LEVEL: TAX SUPPORT **IGC SUPPORT** PROGRAM REVENUES 64,000
- 1 Provide basic emergency management OF services and on-call response. Limited
- 5 EOC procedures updates, inter- and intragovernmental liaison. Limited representation in the state's hazardous materials program, coordination of training, and public awareness program. Manage EOC G.O. bond upgrade project.

BPAB010R 09/16/97 163501

# MUNICIPALITY OF ANCHORAGE 1998 DEPARTMENT RANKING

DEPT: 04 -OPERATIONS MANAGER

DEPT BUDGET UNIT/ SL SVC RANK PROGRAM CODE LVL

							(	SL reduced \$	\$1,660)
PE FT 2	RSONNI PT O	EL T O	PERSONAL SERVICE 116,280	SUPPLIES 1,900	OTHER SERVICES 10,960		DEBT SERVICE 0	CAPITAL OUTLAY 2,000	TOTAL 131,140
5	0736- SOUR	Tran E OF	SPORTATION 1 Sportation 1 FUNDS, THIS	Inspection		0F	T.I. Divis requirement chauffeurs and dispatadminister cause, posand alcohowehicle in	ion and enfo ts of Title , permittees ch companies s the randor t-accident/s	
	RSONNI		PERSONAL		OTHER		DEBT	CAPITAL	
FT 1	PT C	T 0	SERVICE 77,210	SUPPLIES 4,300	SERVICES 19,760		SERVICE 0	OUTLAY O	TOTAL 101,270
6	0736 Sour	-Tran			СВ	0F	license & random, re post citat procedures provides C supervises sonnel/acc mgmt funct	permit issue asonable causion drug & a a compiles sommission so are payable, payable	isters & verifies ance. Assists with use, post-accident/ alcohol testing status reports & upport. Office mgr, ist; payroll/perpurchasing & cash ts in budget prep, visions.
	RSONN		PERSONAL		OTHER		DEBT	CAPITAL	
FT 1	PT O	T 0	SERVICE 45,500	SUPPLIES 300	SERVICES 670		SERVICE 0	OUTLAY 1,550	TOTAL 48,020
7	1261	 -OPER	RATIONS MANA	 GER		 2	This posit	ion provide	s technical

7 1261-OPERATIONS MANAGER
0716-Operations Management
SOURCE OF FUNDS, THIS SVC LEVEL:
TAX SUPPORT
IGC SUPPORT

2 This position provides technical OF and professional assistance to the

3 Operations Manager on a regular basis. It provides the Operations Manager with the resources to be able to address problems in a timely manner, therefore improving the efficiency and effectiveness of the operating departments/ utilities. (SL reduced \$100)

BPAB010R /16/97 3501

# MUNICIPALITY OF ANCHORAGE 1998 DEPARTMENT RANKING

DEPT: 04 -OPERATIONS MANAGER

DEPT BUDGET UNIT/ RANK PROGRAM

TAX SUPPORT

SL SVC CODE LVL

PE FT	RSONNI Pt	EL T	PERSONAL SERVICE	SUPPLIES	OTHER SERVICES	;	DEBT SERVICE	CAPITAL OUTLAY	TOTAL			
1	0	0	69,060	400	1,280		0	0	70,740			
8	0736 SOUR	Trar CE OF	NSPORTATION Isportation F FUNDS, THI		10	F 6	enforcement chauffeur & dispatch inspection issues ci & verbal Participa ings. Pro	nt of Title l s, permittees h companies. ns. Investiga tations. Issu warnings for tes in appeal	ovides part-time  l regs concerning  , vehicle owners  Performs on-street  tes complaints &  minor offenses.  of citation hear- assist. in absence  Inspector.			
PE	RSONNE	EL	PERSONAL		OTHER		DEBT	CAPITAL				
,	PT	T	SERVICE	SUPPLIES	SERVICES	:	SERVICE	OUTLAY	TOTAL			
0	1	0	18,780	50	160		0	4,000	22,990			
9	0736- SOURC	-Trar CE OF	NSPORTATION ISPORTATION F FUNDS, THI		OF	F 4	enforcement chauffeur: & dispatch drug test: street in: plaints & fix-it tic minor offo	nt of Title l s, permittees h companies. ing requireme spections. In issues citat ckets & verba	vides part-time  l regs concerning  , vehicle owners  Carries out random  ents. Performs on-  evestigates com-  tions. Issues  l warnings for  ipates in appeal			
PE	RSONNE	EL	PERSONAL		OTHER		DEBT	CAPITAL				
FT	PT	T	SERVICE	SUPPLIES	SERVICES	:	SERVICE	OUTLAY	TOTAL			
	1	0	18,780	50	160		0	4,000	22,990			
10	0736-	Trar	NSPORTATION Isportation FFUNDS, THI		OF	F 8	& aids in	the issuance	s as receptionist of chauffeur verifying drug &			

alcohol test results, running background

checks, fingerprinting, receiving fees, & compiling test scores. Also assists with the permit renewal process & updates & consolidates office files.

BPAB010R 09/16/97 163501

# M U N I C I P A L I T Y O F A N C H O R A G E 1998 DEPARTMENT RANKING

DEPT: 04 -OPERATIONS MANAGER

DEPT BUDGET UNIT/ SL SVC RANK PROGRAM CODE LVL

RANK		PROGR	AM		CODE	LVL				
PERSONNEL PERSONAL					OTHER	2	DEBT CAPITAL			
FT	PT	T	SERVICE	SUPPLIES	SERVICE		SERVICE	OUTLAY	TOTAL	
0	1	0	19,270	300	67	70	0	0	20,240	
11	0717- SOURCE TAX	Emer		ment Oper	CO	OF	table-top operations rosters, g preparedne awareness Emergency	guides, che grant package ess and suppo program. De Management B	EMP training, cklists, on-ca s for Muni-wid rt for public velop/update a	ll e n
	RSONNI	-	PERSONAL		ОТНЕ		DEBT	CAPITAL		,
FT 1	PT O	T 0	SERVICE 55,720	SUPPLIES 100	SERVICE 1,58		SERVICE 0	OUTLAY O	TOTAL 57,400	;
12 1261-OPERATIONS MANAGER 0716-Operations Management SOURCE OF FUNDS, THIS SVC LEVEL: TAX SUPPORT IGC SUPPORT				C0	0F	Director of Radio Communications to oversee the management and operations of all Municipal radio communications. This position reports directly to the Operations Manager.(SL reduced \$500)				
PEI	RSONNI	<b>E</b> i	PERSONAL		OTHE	<b>5</b>	DEBT	CAPITAL		
FT	PT	T	SERVICE	SUPPLIES	SERVICE		SERVICE	OUTLAY	TOTAL	
1	6	0	67,210	400	1,6		0	0	69,260	
13	1262-OFFICE OF EMERGENCY MGMT 0717-Emergency Management Oper SOURCE OF FUNDS, THIS SVC LEVEL: IGC SUPPORT				ND	5 0F 5	Annual EIS Support and Enhancement Plan for EIS/WIN - LAN unlimited license. Provides automatic upgrades of EIS soft- ware packages as they become available and provides telephonic technical support for the EOC EIS system for both			

PERSONNEL PERSONAL OTHER CAPITAL DEBT PT T SERVICE SUPPLIES SERVICES SERVICE OUTLAY TOTAL 0 0 0 G 5,000 5,000

day-to-day operations and on a 24 hour

basis during disasters.

В	P	A	B	0	1	0	F
	`	1	1	6	/	9	7
		5	5	0	1		

## MUNICIPALITY OF ANCHORAGE 1998 DEPARTMENT RANKING

35	01							
DEPT DEPT RANK	В		RATIONS MANA( UNIT/ AM	GER		SVC LVL		,
SUBT	OTAL	OF FUI	NDED SERVICE	LEVELS, OP	ERATIONS M	ANAGER		
PE FT 9	RSONN Pt 3	EL T O	PERSONAL SERVICE 651,110	SUPPLIES 9,840	OTHER SERVICES 46,290		CAPITAL OUTLAY 16,550	TOTAL 766,290
		- DEP/	ARTMENT OF OI	PERATIONS MA	NAGER · · · · ·	FUNDING LIN	E	766,290
ΤO	TALS	FOR DI	EPARTMENT OF	OPERATIONS	MANAGER	, FUNDED AN	D UNFUNDED	,
PE FT 9	RSONN PT 3	EL T O	PERSONAL SERVICE 651,110	SUPPLIES 9,840	OTHER SERVICES 46,290		CAPITAL OUTLAY 16,550	TOTAL 766,290