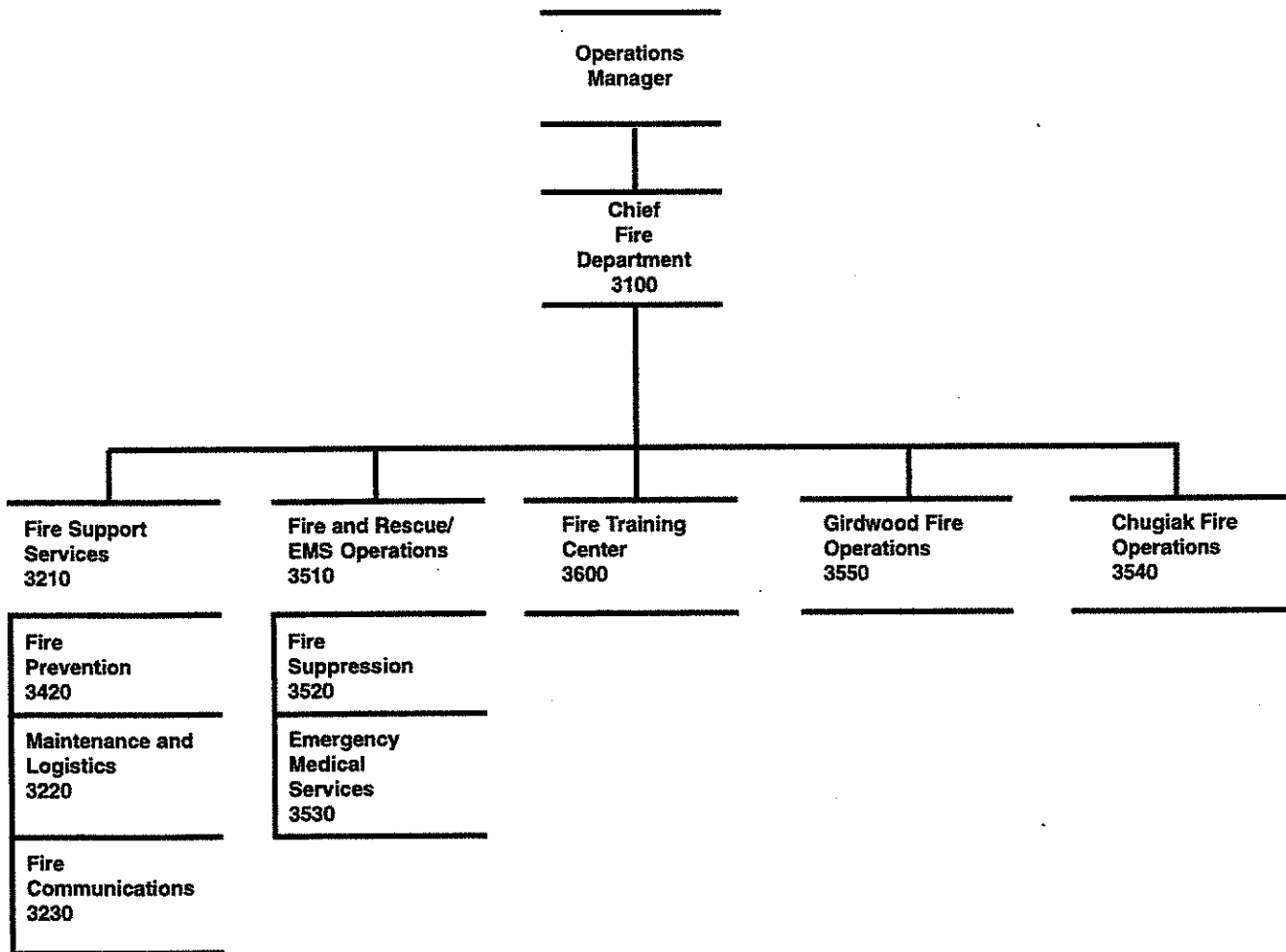


Fire

FIRE



DEPARTMENT SUMMARY

Department FIRE

Mission

To minimize the loss of life and property within the Municipality of Anchorage by delivering high quality, cost effective and progressive fire suppression, rescue and emergency medical services to the public.

Major Program Highlights

- Fire Suppression crews will operate 11 fire stations, respond to emergencies with an average response time of 4.5 minutes, conduct Community Right-to-Know (CRTK) surveys, and fire safety inspections.
- Emergency Medical Services units at 5 stations will respond to requests for medical assistance providing basic care to the nearest medical facility.
- Fire Prevention personnel will review commercial, multi-family and other new construction plans; make fire safety inspections; respond to citizen complaints/requests relative to fire safety; conduct public fire education lectures and training sessions; investigate all fires of suspicious cause, arson fires, and fires resulting in injury or death; and conduct Community Right-to-Know (CRTK) inspections.
- Fire Training Center will provide manipulative and academic training for line personnel, college level and continuing education courses in fire science, and fire brigade training for local organizations.
- A continuing training program will provide the required support to ensure that all fire line personnel receive the necessary training to fully support the B110 integration plan which was successfully implemented in 1995.

RESOURCES

	1995	1996
Direct Costs	\$ 28,608,410	\$ 28,892,680
Program Revenues	\$ 2,359,630	\$ 2,359,870
Personnel	277FT	277FT

1996 RESOURCE PLAN

DEPARTMENT: FIRE

DIVISION	FINANCIAL SUMMARY		PERSONNEL SUMMARY			
	1995 REVISED	1996 BUDGET	1995 REVISED		1996 BUDGET	
			FT	PT	T	TOTAL
FIRE ADMINISTRATION	1,703,420	636,110	9		9	7
FIRE RETIREE MEDICAL		1,726,680				
FIRE SUPPORT SERVICES	1,210,280	1,339,140	17		17	18
EMERGENCY MEDICAL SERVICE	4,680,070		37		37	
EMS/FIRE SERVICES		4,272,270				36
FIRE & RESCUE OPERATIONS	18,676,460	18,507,330	195		195	196
FIRE PREVENTION	1,087,500	1,009,620	12		12	12
FIRE TRAINING CENTER	612,260	761,280	7		7	8
OPERATING COST	27,969,990	28,252,430	277		277	277
ADD DEBT SERVICE	638,420	640,250				
DIRECT ORGANIZATION COST	28,608,410	28,892,680				
ADD INTRAGOVERNMENTAL CHARGES FROM OTHERS	6,812,580	7,831,410				
TOTAL DEPARTMENT COST	35,420,990	36,724,090				
LESS INTRAGOVERNMENTAL CHARGES TO OTHERS	4,036,400	5,367,890				
FUNCTION COST	31,384,590	31,356,200				
LESS PROGRAM REVENUES	2,359,630	2,359,870				
NET PROGRAM COST	29,024,960	28,996,330				

1996 RESOURCES BY CATEGORY OF EXPENSE

DIVISION	PERSONAL SERVICES	SUPPLIES	OTHER SERVICES	CAPITAL OUTLAY	TOTAL DIRECT COST
FIRE ADMINISTRATION	470,030	13,240	152,840		636,110
FIRE RETIREE MEDICAL			1,726,680		1,726,680
FIRE SUPPORT SERVICES	1,271,810	24,250	37,630	5,450	1,339,140
EMS/FIRE SERVICES	4,036,590	133,430	61,600	142,450	4,374,070
FIRE & RESCUE OPERATIONS	14,810,850	376,810	3,062,000	390,030	18,639,690
FIRE PREVENTION	937,890	25,550	28,180	18,000	1,009,620
FIRE TRAINING CENTER	605,210	48,200	59,190	48,680	761,280
DEPT. TOTAL WITHOUT DEBT SERVICE	22,132,380	621,480	5,128,120	604,610	28,486,590
LESS VACANCY FACTOR	234,160				234,160
ADD DEBT SERVICE					640,250
TOTAL DIRECT ORGANIZATION COST	21,898,220	621,480	5,128,120	604,610	28,892,680

RECONCILIATION FROM 1995 REVISED BUDGET TO 1996 BUDGET

DEPARTMENT: FIRE

	<u>DIRECT COSTS</u>	<u>POSITIONS</u>		
		FT	PT	T
1995 REVISED BUDGET:	\$ 28,608,410	277	0	0
1995 ONE-TIME REQUIREMENTS:				
- B110 Medic Unit	(138,240)			
- Alexander Case Overtime	(70,000)			
AMOUNT REQUIRED TO CONTINUE EXISTING PROGRAMS IN 1996:				
- Salaries and Benefits Adjustment	573,820			
- Non-Personal Services Inflation Adjustment	59,150			
1995 CONTINUATION LEVEL:	<u>\$ 29,033,140</u>	<u>277</u>	<u>0</u>	<u>0</u>
FUNDED NEW/EXPANDED SERVICE LEVELS:				
- Arctic Winter Games Support	8,000			
UNFUNDED CURRENT SERVICE LEVELS:				
- None				
MISCELLANEOUS INCREASES (DECREASES)				
- Fire Retiree Medical	(92,350)			
- Vehicle Purchases for Fire Prevention	(101,800)			
- Contracted Medical Officer	55,000			
- Miscellaneous Increase/Reduction	(9,310)			
1996 BUDGET REQUEST:	<u>\$ 28,892,680</u>	<u>277 FT</u>	<u>0 PT</u>	<u>0 T</u>

1996 P R O G R A M P L A N

DEPARTMENT: FIRE
PROGRAM: Administration

DIVISION: FIRE ADMINISTRATION

PURPOSE:

Provide command, control, planning and overall management of department activities in the Anchorage Bowl, Eagle River/Chugiak and Girdwood areas. This includes emergency operations, fire suppression and emergency medical services.

1995 PERFORMANCES:

- Maintained an Insurance Services Offices (ISO) rating as high as possible commensurate with available resources.
- Provided 16 full-time in-service fire companies for fire prevention and suppression activities in the Anchorage Bowl/Eagle River areas.
- Budgeted for & recorded the costs of the Retiree Medical expenses.

1996 PERFORMANCE OBJECTIVES:

- Maintain Insurance Services Office (ISO) rating as high as possible commensurate with available resources.
- Provide 16 full-time in-service fire companies for fire prevention and suppression activities in the Anchorage Bowl/Eagle River areas.
- Provide direct administrative support to the Girdwood and Chugiak fire service areas.
- Perform OSHA mandated health and safety functions.
- Provide for professional review of all medical protocols.

RESOURCES:

	1994 REVISED			1995 REVISED			1996 BUDGET		
	FT	PT	T	FT	PT	T	FT	PT	T
PERSONNEL:	8	0	0	9	0	0	7	0	0
PERSONAL SERVICES		\$	585,530		\$	597,080		\$	470,030
SUPPLIES			11,480			12,540			13,240
OTHER SERVICES			812,020			1,082,600			152,840
CAPITAL OUTLAY			3,910			11,200			0
TOTAL DIRECT COST:		\$	1,412,940		\$	1,703,420		\$	636,110

WORK MEASURES:

- In-service fire companies supervised 16 16 16

36 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 2, 6, 8, 9

1996 P R O G R A M P L A N

DEPARTMENT: FIRE DIVISION: FIRE RETIREE MEDICAL
 PROGRAM: Fire Retiree Medical-Retired

PURPOSE:

- Account for the costs associated with Fire Retirement Medical Program for current retirees.

1995 PERFORMANCES:

- Accounted for costs in the Fire Retiree Medical Program in the Administration budget in 1995.

1996 PERFORMANCE OBJECTIVES:

- Account for the costs associated with the Fire Retiree Medical Program.

RESOURCES:

	1994 REVISED			1995 REVISED			1996 BUDGET		
	FT	PT	T	FT	PT	T	FT	PT	T
PERSONNEL:	0	0	0	0	0	0	0	0	0
OTHER SERVICES			0			0			1,076,840
TOTAL DIRECT COST:	\$		0	\$		0	\$		1,076,840

WORK MEASURES:

- Fire Retiree Medical Program costs monitored for Command Officers			0			0			914,380
- Fire Retiree Medical Program costs monitored for Firefighters			0			0			162,460

36 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS:

16

1996 P R O G R A M P L A N

DEPARTMENT: FIRE
 PROGRAM: Fire Retiree Medical-Active

DIVISION: FIRE RETIREE MEDICAL

PURPOSE:

- Account for the Fire Retiree Medical Program costs associated with active members.

1995 PERFORMANCES:

- Costs for the Fire Retiree Medical Program were accounted for in an administrative budget unit.

1996 PERFORMANCE OBJECTIVES:

- Account for the Fire Retiree Medical Program costs associated with active members.

RESOURCES:

	1994 REVISED			1995 REVISED			1996 BUDGET		
	FT	PT	T	FT	PT	T	FT	PT	T
PERSONNEL:	0	0	0	0	0	0	0	0	0
OTHER SERVICES			0			0			649,840
TOTAL DIRECT COST:	\$		0	\$		0	\$		649,840

WORK MEASURES:

- Fire Retiree Medical Program costs monitored for Firefighters
- | | | | |
|--|---|---|---------|
| | 0 | 0 | 649,840 |
|--|---|---|---------|

36 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS:

1996 PROGRAM PLAN

DEPARTMENT: FIRE
PROGRAM: Fire/Rescue Operations

DIVISION: FIRE & RESCUE OPERATIONS

PURPOSE:

Operate 11 fire stations staffed with full-time firefighters, 1 station and a facility staffed by auxiliaries, and 4 stations staffed by volunteers to provide an acceptable level of fire and rescue services to the people of Anchorage, Eagle River, South Fork, Chugiak and Girdwood.

1995 PERFORMANCES:

- Responded to all structural fires in Girdwood within seven (7) minutes.
- Provided 48 hours of training per volunteer and 150 hours of training per auxiliary.
- Responded to and arrived at all emergencies in Anchorage and Eagle River areas in less than an average of 5.5 minutes.
- Responded to requests for emergency services.
- Conducted pre-fire plan inspections.
- Provided automatic defibrillator services in the Anchorage and Eagle River areas within an average of 4.5 minutes.
- Implemented B-110 Integration plan which consolidated both fire suppression and emergency medical service activities under the Operation Division.

1996 PERFORMANCE OBJECTIVES:

- Respond to and arrive at all emergencies in Anchorage and Eagle River areas in less than 4.5 minutes.
- Respond to requests for emergency services.
- Provide automatic defibrillator services in Anchorage and Eagle River areas within an average of 4.5 minutes.
- Conduct pre-fire inspections.

RESOURCES:

	1994 REVISED			1995 REVISED			1996 BUDGET		
	FT	PT	T	FT	PT	T	FT	PT	T
PERSONNEL:	187	0	0	195	0	0	196	0	0
PERSONAL SERVICES	\$15,718,110			\$14,225,570			\$14,678,490		
SUPPLIES	379,880			388,800			376,810		
OTHER SERVICES	2,887,770			3,720,830			3,062,000		
DEBT SERVICE	433,370			428,030			429,600		
CAPITAL OUTLAY	324,840			341,260			390,030		
TOTAL DIRECT COST:	\$19,743,970			\$19,104,490			\$18,936,930		
PROGRAM REVENUES:	\$ 25,500			\$ 485,930			\$ 25,500		

WORK MEASURES:

- Total requests for emergency services 10,050 10,510 11,560
- Fire Cause/Origin Investigations 1,530 1,520 1,550
- Pre-fire Plan Inspection 0 30 45

36 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS:
1, 11, 12, 15, 31, 32, 34, 35

1996 P R O G R A M P L A N

DEPARTMENT: FIRE
PROGRAM: Emergency Medical Services

DIVISION: EMERGENCY MEDICAL SERVICE

PURPOSE:

To respond to all requests for emergency medical care within the Municipality, provide quality pre-hospital assistance, treatment and transportation to the appropriate medical facility.

1995 PERFORMANCES:

- Responded to alarms.
- Transported patients.
- Achieved an average response time of 5.0 minutes.
- Implemented the B-110 Integration Plan which consolidated the fire suppression and emergency medical service activities under Operations Division.

1996 PERFORMANCE OBJECTIVES:

- Respond to alarms.
- Transport patients.
- Maintain an average response time of 4.5 minutes.

RESOURCES:

	1994 REVISED			1995 REVISED			1996 BUDGET		
	FT	PT	T	FT	PT	T	FT	PT	T
PERSONNEL:	40	0	0	37	0	0	36	0	0
PERSONAL SERVICES	\$ 3,479,790			\$ 4,078,450			\$ 3,934,790		
SUPPLIES	131,080			132,890			133,430		
OTHER SERVICES	71,990			223,430			61,600		
DEBT SERVICE	209,480			210,390			210,650		
CAPITAL OUTLAY	43,650			245,300			142,450		
TOTAL DIRECT COST:	\$ 3,935,990			\$ 4,890,460			\$ 4,482,920		
PROGRAM REVENUES:	\$ 1,600,000			\$ 1,600,000			\$ 2,029,270		

WORK MEASURES:

- Total responses 12,700 13,000 13,500
- Transport patients 7,900 8,000 8,500

36 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS:
3, 7, 14, 29, 30

1996 PROGRAM PLAN

DEPARTMENT: FIRE **DIVISION:** FIRE SUPPORT SERVICES
PROGRAM: Fire Prevention and Support Services

PURPOSE:

Provide command, control, planning and management of Fire Prevention, Code Enforcement, Maintenance and Logistics, and Emergency Communications divisions/sections.

1995 PERFORMANCES:

- This function was performed as part of the Administration unit in 1995.

1996 PERFORMANCE OBJECTIVES:

- Process requests for facility maintenance.
- Provide timely support services in maintaining and modifying record management programs.
- Coordinate repairs and construction services for Fire Department facilities.
- Develop budgets for division/sections within established timeframes and fiscal constraints.
- Provide command supervision and administrative guidance to four diverse operations: Fire Prevention, Code Enforcement, Vehicle Maintenance, and Emergency Communications for fire and emergency medical responses.

RESOURCES:

	1994 REVISED			1995 REVISED			1996 BUDGET		
	FT	PT	T	FT	PT	T	FT	PT	T
PERSONNEL:	0	0	0	0	0	0	1	0	0
PERSONAL SERVICES	\$		0	\$		0	\$		96,810
SUPPLIES			0			0			850
OTHER SERVICES			0			0			4,100
CAPITAL OUTLAY			0			0			350
TOTAL DIRECT COST:	\$		0	\$		0	\$		102,110

WORK MEASURES:

- Process facility maintenance requests 230
- Provide support service for record management programs 35
- Coordinate facility repairs and construction 20
- Develop operating budgets for Division/sections 4

36 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS:

1996 PROGRAM PLAN

DEPARTMENT: FIRE
PROGRAM: Fire Prevention

DIVISION: FIRE PREVENTION

PURPOSE:

Prevent fires and abate hazardous conditions in order to safeguard life and property to a reasonable degree through systems of fire regulation and enforcement, public education and fire protection engineering.

1995 PERFORMANCES:

- Conducted commercial, multi-residential and fire/life safety system construction plan reviews while maintaining a 10-day turnaround period.
- Processed 750 CRTK inventory reports for placard and billing determinations and updated the CAMEO data for each facility.
- Processed to their conclusion all requests for licensing, permits, referrals, complaints and general information.
- Maintained and monitored files and 3,220 fire and life safety systems for program assignments, logistical support and risk analysis.
- Provided public fire education and information lectures, presentations, training sessions and demonstrations.
- Accomplished 1665 fire and life safety inspections in new and existing buildings.

1996 PERFORMANCE OBJECTIVES:

- Conduct commercial, multi-residential and fire/safety system construction plan reviews while maintaining a 10-day turnaround period.
- Process 750 CRTK inventory reports for placard and billing determinations and update the CAMEO data for each facility.
- Accomplish 1,875 fire and life safety inspections in new and existing buildings.
- Process to their conclusion all requests for licensing, permits, referrals, complaints and general information.
- Maintain and monitor files and 3,375 fire safety systems for program assignments, logistical support and risk analysis.
- Provide public fire education and information lectures, presentations, training sessions, and demonstrations.

1996 P R O G R A M P L A N

DEPARTMENT: FIRE
 PROGRAM: Fire Prevention
 RESOURCES:

DIVISION: FIRE PREVENTION

	1994 REVISED			1995 REVISED			1996 BUDGET		
	FT	PT	T	FT	PT	T	FT	PT	T
PERSONNEL:	13	0	0	12	0	0	12	0	0
PERSONAL SERVICES			\$ 1,012,750			\$ 920,700			\$ 937,890
SUPPLIES			28,200			26,000			25,550
OTHER SERVICES			19,380			23,800			28,180
CAPITAL OUTLAY			2,600			117,000			18,000
TOTAL DIRECT COST:			\$ 1,062,930			\$ 1,087,500			\$ 1,009,620
PROGRAM REVENUES:			\$ 239,750			\$ 234,500			\$ 263,500
WORK MEASURES:									
- Fire protection system plan review			1,990			1,660			1,180
- Code enforcement inspections			1,030			900			1,100
- Complaint inspections			279			300			250
- Hazardous materials inspections and report analysis			1,060			1,100			1,075
- Public education and information presentations			260			200			250
- Data input: reports, plans, information			13,000			13,500			13,500
- Inspections: certificates of occupancy FPS systems			420			690			620
- License, permit, code compliance and fire system inspections			391			465			230
- Process CRTK reports, billings, files, and correspondence			2,000			2,200			2,300
- Process fire investigation cases, reports, files & correspondence			150			150			180

36 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS:
 5, 18, 19, 23, 36

1996 PROGRAM PLAN

DEPARTMENT: FIRE
PROGRAM: Maintenance

DIVISION: FIRE SUPPORT SERVICES

PURPOSE:

To provide preventive maintenance for the whole fleet and operational maintenance for fire apparatus and emergency medical ambulances, support vehicles, and all hand operated and portable equipment. This includes numerous pieces of equipment used in special rescue operations.

1995 PERFORMANCES:

- Performed oil changes and preventative maintenance on all vehicles in the Fire Department every 3,000 miles or as appropriate.
- Processed engine repair orders within 10 days of receipt.
- Processed body and vehicle equipment repair orders within 10 days of receipt.
- Responded to all after hour emergency repair requests within 60 minutes.
- Maintained an accurate inventory database for 2600 line items.
- Serviced and certified all apparatus pumps and aerial ladder/platforms.
- Developed bid specifications for emergency vehicles and performed site visits at the manufacturers' location.

1996 PERFORMANCE OBJECTIVES:

- Perform oil changes and preventative maintenance on all vehicles every 3,000 miles or as otherwise appropriate.
- Process engine repair orders within 10 days of receipt of the requests.
- Process body and vehicle equipment repair orders within 10 days of the receipt of the request.
- Respond to all after hour emergency repair requests within 60 minutes of notice.
- Maintain an accurate inventory database for 2,600 line items.
- Service and certify all apparatus pumps and aerial ladder/platforms.
- Develop bid specifications for emergency vehicles and perform site visits at the manufacturers' location.

1996 P R O G R A M P L A N

DEPARTMENT: FIRE
 PROGRAM: Maintenance
 RESOURCES:

DIVISION: FIRE SUPPORT SERVICES

	1994 REVISED			1995 REVISED			1996 BUDGET		
	FT	PT	T	FT	PT	T	FT	PT	T
PERSONNEL:	5	0	0	5	0	0	5	0	0
PERSONAL SERVICES	\$	377,870		\$	348,580		\$	351,120	
SUPPLIES		17,000			17,000			17,000	
OTHER SERVICES		13,030			18,090			19,010	
CAPITAL OUTLAY		20,180			0			2,000	
TOTAL DIRECT COST:	\$	428,080		\$	383,670		\$	389,130	
WORK MEASURES:									
- Emergency fleet availability percentage		95			100			0	
- Preventive maintenance inspections		298			319			0	
- Support fleet availability percentage		95			100			0	
- Oil changes and preventative maintenance		0			0			330	
- Engine repair work orders		0			0			100	
- Tire changes, rotations and repairs		0			0			275	
- Body and vehicle equipment repair work orders		0			0			80	
- Data input: Invoices, RO's, inventory, etc.		0			0			2,400	
- After hour emergency repairs		0			0			80	
- Fabrication work orders		0			0			200	
- Service and certify all apparatus and pumps		0			0			45	

36 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS:
 10, 22, 27

1996 P R O G R A M P L A N

DEPARTMENT: FIRE
 PROGRAM: Fire and EMS Communications

DIVISION: FIRE SUPPORT SERVICES

PURPOSE:

To provide emergency communications for responses to requests for emergency services and provide communications support for all Fire Department units. Provide dispatch service for private ambulance service.

1995 PERFORMANCES:

- Processed all emergency calls and related paperwork accurately and within identified timeframes.
- Processed all business and non-emergency calls to their conclusion.
- Services were dispatched within 60 seconds of an emergency request.

1996 PERFORMANCE OBJECTIVES:

- Process all emergency calls and related paperwork accurately and within the identified timeframes.
- Process all business and non-emergency calls to their conclusion.
- Services dispatched within 60 seconds of the emergency request.

RESOURCES:

	1994 REVISED			1995 REVISED			1996 BUDGET		
	FT	PT	T	FT	PT	T	FT	PT	T
PERSONNEL:	13	0	0	12	0	0	12	0	0
PERSONAL SERVICES	\$	933,190		\$	800,580		\$	823,880	
SUPPLIES		9,400			8,810			6,400	
OTHER SERVICES		16,690			15,720			14,520	
CAPITAL OUTLAY		3,500			1,500			3,100	
TOTAL DIRECT COST:	\$	962,780		\$	826,610		\$	847,900	
PROGRAM REVENUES:	\$	19,200		\$	19,200		\$	21,600	

WORK MEASURES:

- Process all emergency calls	23,780	24,540	31,270
- Process all business and non-emergency calls	186,500	186,500	203,500
- Services dispatched within 60 seconds	22,500	23,560	25,470

36 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS:
 4, 24, 26, 28

1996 P R O G R A M P L A N

DEPARTMENT: FIRE
PROGRAM: Training Center

DIVISION: FIRE TRAINING CENTER

PURPOSE:

Provide a facility as the focal point for the coordination of training and educational development of all department personnel, South Central Alaska emergency services personnel, and the citizens of Anchorage.

1995 PERFORMANCES:

- Provided academic continuing education and manipulative training for Fire Operations, Emergency Medical, Fire Prevention and Dispatch.
- Provided college level and continuing education courses.
- Addressed local service organizations on fire safety, first aid & Hazmat.
- Provided fire brigade training for private organizations.
- Coordinated and managed all training for the B110 integration.

1996 PERFORMANCE OBJECTIVES:

- Provide academic continuing education and manipulative training for Fire Operations, Emergency Medical, Fire Prevention, Fire Dispatch, and Maintenance Division personnel.
- Provide college level and continuing education courses.
- Address local service organizations on fire safety, first aid, and Hazmat.
- Provide fire brigade training for private organizations.
- Coordinate and manage all training for all Fire Department requirements.

RESOURCES:

	1994 REVISED			1995 REVISED			1996 BUDGET		
	FT	PT	T	FT	PT	T	FT	PT	T
PERSONNEL:	4	0	0	7	0	0	8	0	0
PERSONAL SERVICES	\$	331,430		\$	525,320		\$	605,210	
SUPPLIES		18,850			23,800			48,200	
OTHER SERVICES		28,750			36,880			59,190	
CAPITAL OUTLAY		13,300			26,260			48,680	
TOTAL DIRECT COST:	\$	392,330		\$	612,260		\$	761,280	
PROGRAM REVENUES:	\$	20,000		\$	20,000		\$	20,000	

WORK MEASURES:

- Academic training hours per position per year	100	250	250
- Manipulative training hours per position per year	200	500	500
- Training/briefings to outside service organizations	8	22	22

36 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 20, 21, 25, 33