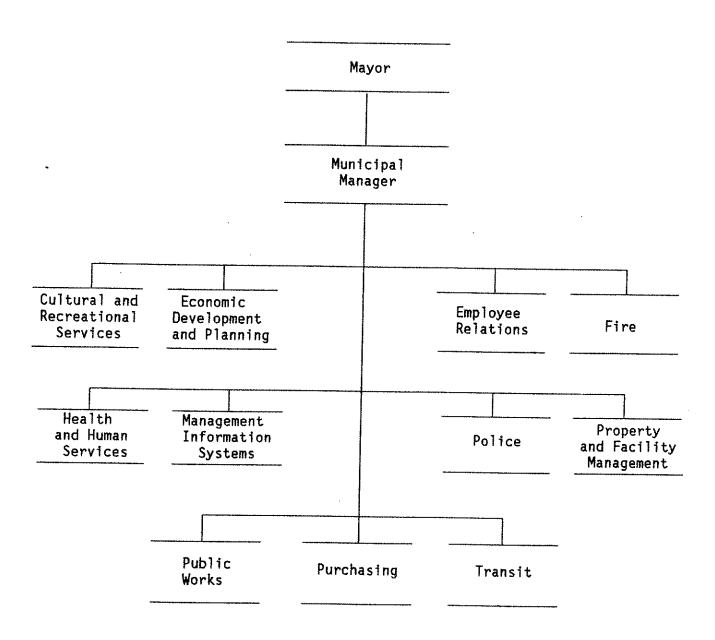
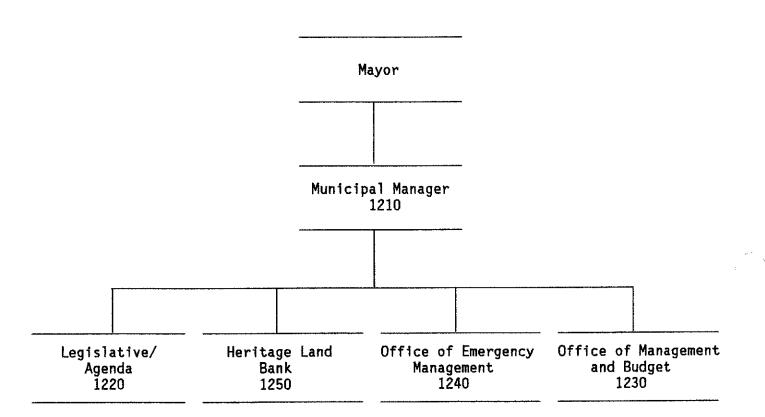
# MUNICIPAL MANAGER



## MUNICIPAL MANAGER



## DEPARTMENT SUMMARY

## DEPARTMENT

## MUNICIPAL MANAGER

## Mission

To provide executive administration of the municipal agencies of Anchorage Fire Department, Anchorage Police Department, Cultural and Recreational Services, Economic Development and Planning, Employee Relations, Health and Human Services, Management Information Systems, Property and Facility Management, Public Works, Purchasing and Transit; provide executive direction and coordination to the Office of Management and Budget, the Office of Emergency Management and Heritage Land Bank; provide liaison for the Municipality with other governmental agencies, legislative bodies and organizations; and support Assembly agenda coordination.

## MAJOR PROGRAMMING HIGHLIGHTS

- Provide executive administration to Anchorage Fire Department, Anchorage Police Department, Cultural and Recreational Services, Economic Development and Planning, Employee Relations, Health and Human Services, Management Information Systems, Property and Facility Management, Public Works, Purchasing and Transit.
- Provide executive direction and coordination to the Office of Management and Budget, Office of Emergency Management and Heritage Land Bank.
- Coordinate all agenda and correspondence items to be submitted to the Assembly from all departments, including utilities.
- Establish a working relationship with the Municipality and the State Legislature.
- Administer lobbying contracts to secure support of legislative and operating/capital budget priorities.
- Evaluate municipal services and programs to ensure they are effectively and efficiently provided.

Resources	1991	1992
Direct Costs	\$ 2,505,580	\$ 2,471,570
Program Revenues	\$ 829,380	\$ 769,100
Personnel	22FT 1PT	20FT 1PT
Grant Budget	\$ 13,400	\$ 191,340
Grant Personnel	0	0

## 1992 RESOURCE PLAN

DEPARTMENT: MUNICIPAL MANAGER

Mark Mark (1994) . A tention and tention and account.	FINANCIAL	SUMMARY				PE	RSONN	EL :	SUM	MAR	Y		
DIVISION	1991 REVISED	1992 BUDGET			1991	REVIS	ED				1998	2 BUDG	ET
			1 F	Т	PT		TOTA	LI	F	T	PT	T	TOTAL
MUNI MANAGER ADMIN	275,200	306,190	1	4			4	1		4			4
LEGISLATIVE/AGENDA	175,790	141,480	I	2			2	j	;	1			1
OFFICE MANAGEMENT/BUDGET	1,491,970	1,455,920	]	.0	1		11	1	10	)	0		10
EMERGENCY MANAGEMENT	140,510	141,180	1	2			2	I		1	1		2
HERITAGE LAND BANK	409,040	413,610	I	4			4	Ī		4			4
	*****					***		I					
OPERATING COST	2,492,510	2,458,380	1 3	22	1		23	1	2	0 -	1		21
			====	===	=====	:====	=====	===	===	z = =	====	:===::	*====
ADD DEBT SERVICE	13,070	13,190	1										
			Į.										
DIRECT ORGANIZATION COST	2,505,580	2,471,570	I										
			1										
ADD INTRAGOVERNMENTAL	667,900	633,380	l										
CHARGES FROM OTHERS			1										
			ı										
TOTAL DEPARTMENT COST	3,173,480	3,104,950	ı										
			1										
LESS INTRAGOVERNMENTAL	595,220	703,090	1										
CHARGES TO OTHERS			1										
	******	*********	1										
FUNCTION COST	2,578,260	2,401,860	l										
			I										
LESS PROGRAM REVENUES	829,380	769,100	I										
			I										
NET PROGRAM COST	1,748,880	1,632,760	I										
		********	======	2 Z Z	=====	2222	*###	:ZZ:	====	#2:	2222	=====	

## 1992 RESOURCES BY CATEGORY OF EXPENSE

	PERSONAL		OTHER	CAPITAL	TOTAL DIRECT
DIVISION	SERVICES	SUPPLIES	SERVICES	OUTLAY	COST
MUNI MANAGER ADMIN	292,490	2,800	10,600	300	306,190
LEGISLATIVE/AGENDA	86,770	1,000	53,710		141,480
OFFICE MANAGEMENT/BUDGET	681,900	4,200	767,810	12,800	1,466,710
EMERGENCY MANAGEMENT	123,500	1,000	13,680	3,000	141,180
HERITAGE LAND BANK	295,340	1,400	116,870		413,610
			***		
DEPT. TOTAL WITHOUT DEBT SERVICE	1,480,000	10,400	962,670	16,100	2,469,170
LESS VACANCY FACTOR	10,790			•	10,790
ADD DEBT SERVICE					13,190
			***		
TOTAL DIRECT ORGANIZATION COST	1,469,210	10,400	962,670	16,100	2,471,570

## RECONCILIATION FROM 1991 REVISED TO 1992 BUDGET REQUEST

## DEPARTMENT: MUNICIPAL MANAGER

	DIRECT COSTS	POS FT	ITION: PT	<u>S</u>
1991 REVISED BUDGET:	\$ 2,505,580	22	1	
1991 ONE-TIME REQUIREMENTS: - None				
AMOUNT REQUIRED TO CONTINUE EXISTING PROGRAMS IN 1992: - Salaries and Benefits Adjustment - Non-Personal Services Inflation Adjustmen	145,230 t 41,970			
TRANSFERS TO/FROM OTHER DEPARTMENTS: - None				
REDUCTIONS IN EXISTING PROGRAMS:  - Reduce Legislative Agenda Support  - Eliminate Utility Budget Analyst  - Reduce Emergency Services Officer from	(47,330) (76,650)	(1) (1)		
Full Time to Part-time - Reduction in Indigent Defense Costs - Non-Personal Services Inflation Absorption - Reduce Lobbying Services	(14,270) (85,300) n (41,970) (10,000)	(1)	1	
EXPANSIONS IN EXISTING PROGRAMS:  - Contract Management Services  - Convert Part-time to Full Time Assist Agenda Support	10,000 7,500	1	(1)	
<ul> <li>Contractual Services - Temporary Assistant in Agenda Support</li> </ul>	t 15,000		(-)	
NEW PROGRAMS: - None				
MISCELLANEOUS INCREASES (DECREASES):  - Assessments (Heritage Land Bank)  - Remove Vacancy Factor  - Other Services  - Miscellaneous	5,000 10,790 (3,050) 9,070			•
1992 BUDGET REQUEST	\$ 2,471,570	20FT	1PT	<u>0T</u>

DEPARTMENT: MUNICIPAL MANAGER DIVISION: MUNI MANAGER ADMIN

PROGRAM: Administration

## **PURPOSE:**

Responsible for the overall executive management of the municipal operating agencies.

## 1991 PERFORMANCES:

- Provide overall executive management of the municipal operating operating agencies: Cultural & Recreation Services, Economic Development and Planning, Employee Relations, Fire, Health and Human Services, Management Information Systems, Police, Property and Facility Management, Public Works, Purchasing and Transit.

- Provide direct management of the Offices of Management and Budget, Emergency Management, Legislative/Agenda and Heritage Land Bank.

- Evaluate municipal services and identify community issues and needs.
- Improve the efficiency and effectiveness of municipal organizations, staffing reviews, performance measures, code revisions, policy directives, and employee cost saving ideas.
- Assure that municipal programs and services are effectively provided.

#### 1992 OBJECTIVES:

- Provide overall executive management of the municipal operating agencies: Cultural & Recreation Services, Economic Development and Planning, Employee Relations, Fire, Health and Human Services, Management Information Systems, Police, Property and Facility Management, Public Works, Purchasing and Transit.
- Provide direct management of the Office of Management and Budget, Legislative/Agenda, Emergency Management and Heritage Land Bank.
- Evaluate municipal services and identify community issues and needs.
- Improve the efficiency and effectiveness of municipal organizations, staffing reviews, performance measures, code revisions, policy directives, and employee cost saving ideas.
- Assure that municipal programs and services are effectively provided.

## **RESOURCES:**

	1990	REVISED	1991 REVISED		1992	BUDGET
	FŢ	PT T	FT	PT T	FT	PT T
PERSONNEL:	4	0 0	4	0 0	4	0 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$	249,450 2,590 10,850 0	\$	261,800 2,800 10,600 0	\$	292,490 2,800 10,600 300
TOTAL DIRECT COST:	\$	262,890	\$	275,200	\$	306,190
PROGRAM REVENUES:	\$	1,000	\$	1,000	\$	200

21 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 1, 4, 8

DEPARTMENT: MUNICIPAL MANAGER DIVISION: LEGISLATIVE/AGENDA

PROGRAM: Legislative/Agenda Support

### PURPOSE:

To provide liaison for the municipality with other governmental agencies, legislative bodies, and organizations regarding a range of policy issues and specific projects, and provide Assembly agenda coordination with all municipal agencies, the administration and the Clerk's Office.

## 1991 PERFORMANCES:

- Provide coordination between the Municipality and the state legislature during the 1991 session.

- Establish a working relationship with other communities in Alaska on issues of mutual concern, e.g. Railbelt Coalition.

- Coordinate a working relationship with the municipality and the D.C. lobbyist on federal legislation, appropriations and administrative actions affecting Anchorage.

- Provide assistance to all departments, including utilities,

with Assembly agenda documents and legislation.

- Coordinate all agenda items to be submitted to the Assembly with municipal departments, the administration and the Clerk's Office.

- Provide the public with information regarding the legislation program/ agenda documents as requested.

## 1992 OBJECTIVES:

-Continue to provide coordination between the Municipality and the state legislature during the 1992 session.

-Continue to establish a working relationship with other communities in Alaska on issues of mutual concern, e.g. Railbelt Coalition.

-Continue to coordinate a working relationship with the municipality and the D.C. lobbyist on federal legislation, appropriations and administrative actions affecting Anchorage.

-Continue to provide assistance to all departments, including utilities,

with Assembly agenda items.

-Continue to coordinate all agenda items to be submitted to the Assembly with municipal departments, the administration and the Clerk's Office.

-Analyse impacts of state and federal mandates on the municipal budget and economy.

DEPARTMENT: MUNICIPAL MANAGER PROGRAM: Legislative/Agenda Support RESOURCES: DIVISION: LEGISLATIVE/AGENDA

RESOURCES:		REVISE		1 REVISED	1992	
PERSONNEL:	FT 2	PT 1	FT 2	PT T 0 0	FT 1	PT T 0 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES	\$	88,740 1,000 23,090	)	122,050 1,250 52,490	\$	86,770 1,000 53,710
TOTAL DIRECT COST:	\$	112,830	\$	175,790	\$	141,480
PERFORMANCE MEASURES:						
- General Government agenda items.		612	) )	650		961
- Utility agenda items		257	•	260		343
<ul> <li>Requests for review of legislative bills from utilities.</li> </ul>		50		50		50
<ul> <li>Request for review of legislative bills from Gen'l. Govt.</li> </ul>		177		180	•	180

21 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 7, 12

DEPARTMENT: MUNICIPAL MANAGER DIVISION: OFFICE MANAGEMENT/BUDGET

PROGRAM: Municipal Budgeting

### **PURPOSE:**

To coordinate and monitor the municipal operating, capital and utility budgets and to coordinate the grants for general government.

### 1991 PERFORMANCES:

- Improved fiscal projections and impact data to facilitate informed budget decisions.

- Provided municipal departments with the latest budget management information.

- Ensured user fees and related charges met the fee policy requirements.
- Reviewed the intragovernmental charge system for fairness and accuracy.

- Provided preliminary budgeting information.

## 1992 OBJECTIVES:

- Improve fiscal projections and impact data to facilitate informed budget decisions.

- Continue to provide municipal departments with the latest budget management information.

- Ensure user fees and related charges meet the fee policy requirements.

- Continue to review the intragovernmental charge system for fairness and accuracy.

- Provide preliminary budgeting information.

## **RESOURCES:**

RESOURCES.	1990 FT	REVISED PT T	1991 FT	REVISED PT T	1992 FT	BUDGET PT T
PERSONNEL:	9	1 0	9	1 0	9	0 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$	567,220 3,180 4,460 9,100	\$	586,180 4,100 4,500 11,800	\$	596,750 4,200 7,810 12,800
TOTAL DIRECT COST:	\$	583,960	\$	606,580	\$	621,560
PERFORMANCE MEASURES: - Operating grants coordinated - Indirect cost rate		52 3		47 3		47 3
<ul><li>proposals prepared for grants</li><li>Budget transfers processed</li></ul>	•	413		400		400
- Supplemental appropria- tions processed		134		130		130
- Capital grants main-		200		150		160
<ul><li>tained and monitored</li><li>Capital projects</li><li>maintained and</li><li>monitored.</li></ul>		450		400		450

21 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 2, 6, 9, 15, 20

DEPARTMENT: MUNICIPAL MANAGER DIVISION: OFFICE MANAGEMENT/BUDGET

PROGRAM: Indigent Defense

## **PURPOSE:**

Provide legal services for indigents charged with municipal violations.

## 1991 PERFORMANCES:

- Managed the indigent defense contract in a cost effective manner.
- Developed further means of reducing costs and increasing repayments.

## 1992 OBJECTIVES:

- Continue to manage the indigent defense contract in a cost effective manner.
- Develop further means of reducing costs and increasing repayments.

## **RESOURCES:**

	1990 FT	REV PT	ISEC	) -	1991 FT	REV PT	ISED	1992 FT	BUD PT	GET
PERSONNEL:	Ö	0	ò	1	0	Ó	Ó	0	0	Ó
OTHER SERVICES		637	,810	}		810	,300		725,	000
TOTAL DIRECT COST:	\$	637	,810		\$	810	,300	\$	725,	000
PROGRAM REVENUES:	\$	12	,000		\$	12	,000	\$	25,	000
PERFORMANCE MEASURES: - Indigent defense cases - Base cost per case		3	,290 212			3	,460 200			385 185

<sup>21</sup> SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 3, 10

DEPARTMENT: MUNICIPAL MANAGER DIVISION: OFFICE MANAGEMENT/BUDGET

PROGRAM: Management Services

### PURPOSE:

Increase the efficiency and cost effectiveness of all municipal operations to better meet public service requirements, reduct costs, and increase the quality of life in the Municipality of Anchorage.

## 1991 PERFORMANCES:

- Conducted management, organization and staffing reviews.

- Provided management assistance to municipal agencies with emphasis on organization structure, staffing, internal management controls, service delivery, automation and revenue enhancement.

- Conducted cost saving reviews of agency expenditures.

- Coordinated the development and annual review of municipal policies and procedures.
- Coordinated the MUNI HOTLINE for reporting inefficiencies, waste and
- Monitored all internal/external audits to insure appropriate and complete responses to all findings and concerns.

## 1992 OBJECTIVES:

- Conduct management, organization, and staffing reviews.
- Continue to provide management assistance to municipal agencies.
- Continue to develop and implement municipal-wide cost saving measures.
- Continue to coordinate and assist special task groups assigned to analyze municipal-wide issues.
- Continue to coordinate the development and annual review/revision of municipal policies and procedures.
- Continue to coordinate the MUNI HOTLINE for reporting inefficiencies, waste and abuse.
- Monitor all internal/external audits to insure appropriate and complete responses to all findings and concerns.

DEPARTMENT: MUNICIPAL MANAGER DIVISION: OFFICE MANAGEMENT/BUDGET PROGRAM: Management Services **RESOURCES:** 1990 REVISED 1991 REVISED 1992 BUDGET FT PT FT PT FT PT T PERSONNEL: 1 0 0 1 0 1 0 0 0 PERSONAL SERVICES \$ 71,230 74,690 74,360 SUPPLIES 100 100 OTHER SERVICES 500 300 35,000 TOTAL DIRECT COST: \$ 71,830 75,090 \$ \$ 109,360 PERFORMANCE MEASURES: - Major management 4 6 4 assistance projects - Short-term management 16 22 19 assistance projects - Policies and procedures 100 106 100 reviewed/revised/new - New policies and 3 15 12 procedures - MUNI HOTLINE calls 125 75 60 received/follow-up - Internal/External audit 0 10 30 responses

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<sup>21</sup> SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 16, 19, 21

DEPARTMENT: MUNICIPAL MANAGER DIVISION: EMERGENCY MANAGEMENT

PROGRAM: Emergency Management

### **PURPOSE:**

Provide emergency management capabilities to the municipality through mitigation, preparedness, response and recovery activities.

#### 1991 PERFORMANCES:

- Complete study of required modifications for the Emergency Operations Center (EOC).

- Rewrite the Emergency Operations Plan (EOP) with required revisions, additions, updates.

- Conduct two exercises.

- Coordinate Municipal participation in two exercises conducted by others.

- Provide earthquake-vulnerability-assessment training to MOA personnel.

- Provide adequate staff support for the Hazard Materials Commission/ Local Emergency Planning Committee (LEPC).

- Coordinate emergency plans with representatives of the Anchorage School District and with local public and private utilities.

## 1992 OBJECTIVES:

- Revise/update all annexes to the Emergency Operations Plan (EOP).

- Coordinate the EOP with the Anchorage School District and all public and private utilities.

- Provide adequate support for the Hazard Materials Commission/Local Emergency Planning Committee (LEPC).

- Conduct two exercises and participate in two exercises conducted by others.

- Complete development of a comprehensive emergency management system using existing computer equipment and software.

- Provide four briefings on the mitigaton of hazards to community groups.

- Develop preliminary plans for modifications to the primary and two alternate Emergency Operations Centers.

- Complete a hazards analysis/vulnerability assessment.

- Provide timely responses to the public regarding disaster preparedness.

DEPARTMENT: MUNICIPAL MANAGER DIVISION: EMERGENCY MANAGEMENT PROGRAM: Emergency Management RESOURCES: 1990 REVISED 1991 REVISED 1992 BUDGET PT FT PT FT T FT PT Ţ Т PERSONNEL: 2 0 0 2 0 0 1 1 0 PERSONAL SERVICES 133,830 126,080 123,500 **SUPPLIES** 750 1,400 1,000 13,680 OTHER SERVICES 10,980 10,980 CAPITAL OUTLAY 2,700 3,000 TOTAL DIRECT COST: 146,210 140,510 \$ \$ 141,180 \$ PROGRAM REVENUES: \$ 20,000 \$ 20,000 \$ 20,000 **PERFORMANCE MEASURES:** - Disaster exercises 2 2 2 - Information requests 100 100 100 answered - Community awareness 20 0 4 briefings - Perform vulnerability/ 1 1 1 risk analysis. - Provide training 15 0 4 classes for MOA employees.

<sup>21</sup> SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 5, 13

DEPARTMENT: MUNICIPAL MANAGER DIVISION: HERITAGE LAND BANK

PROGRAM: Heritage Land Bank

#### PURPOSE:

To establish and maintain a comprehensive management system for municipal lands. These lands are reserved for future public uses, surplus lands are disposed of in an orderly manner and revenues resulting from those actions are used to acquire lands for future public needs.

## 1991 PERFORMANCES:

- Work with the State of Alaska to finalize patent of selected lands.

- Develop map of all Municipally owned properties.

- Develop marketing plans and strategy for disposal of lands previously identified as appropriate for disposal.

- Work with Economic Development & Planning Dept. on potential for development, enhancement and/or disposal of lands.

- Continue to process special requests for acquisition of HLB property in an expeditious manner.
- Promote more community input in the disposal planning process.
- Perform master planning on major parcels.
- Maintain active lease and permit management.

- Perform periodic site inspections of HLB properties.

- Review agency plans & budgets as to their effect on HLB lands or funds.

- Perform periodic review of agency land requirements.

- Develop RFP to market a 4-Seasons Destination Resort at Winner Creek, along with proposed golf course.

## 1992 OBJECTIVES:

- Work with State of Alaska to finalize patent of selected lands.

- Develop marketing plans and strategy for disposal of lands previously identified as appropriate for disposal.

- Work with Economic Development & Planning Dept. on potential for development, enhancement and/or disposal of lands.

- Continue to process special requests for acquisition of HLB property in an expeditious manner.

- Promote more community input in the disposal planning process.
- Perform master planning on major parcels.
- Maintain active lease and permit management.
- Perform periodic site inspections of HLB properties.
- Review agency plans & budgets as to their effect on HLB lands or funds.

- Perform periodic review of agency land requirements.

- Develop RFP to market a 4-Season Destination Ski Resort at Winner Creek, along with proposed golf course.

DEPARTMENT: MUNICIPAL MANAGER DIVISION: HERITAGE LAND BANK PROGRAM: Heritage Land Bank RESOURCES: 1990 REVISED 1991 REVISED 1992 BUDGET FT PT T FT PT T FT PT T PERSONNEL: 3 0 0 4 0 0 4 0 0 191,990 PERSONAL SERVICES 266,850 295,340 SUPPLIES 500 500 1,400 149,400 141,690 OTHER SERVICES 116,870 DEBT SERVICE 13,510 13,070 13,190 TOTAL DIRECT COST: 355,400 422,110 \$ 426,800 \$ PROGRAM REVENUES: \$ 907,770 796,380 \$ 723,900 \$ PERFORMANCE MEASURES: Maintain HLB inventory of 426 426 426 parcels of land Perform Master Planning 5 5

<sup>21</sup> SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 11, 14, 17, 18

## DEPARTMENT OF MUNICIPAL MANAGER

## FY92 OPERATING GRANT FUNDED PROGRAMS

GRANT PROGRAM		1991 GRANT YR	1991 FUNDED POSITIONS	 <b></b>	1992 GRANT YR	1992 FUNDED POSITIONS	GRANT PERIOD
***** TOTAL GRANT FUNDING	s	13,400		s	191,340		
**** TOTAL MANAGER GENERAL GOVERNMENT OPERATING BUDGET	s	2,505,580	22FT/1PT	\$	2,471,570	20FT/1PT	
	\$	2,518,980	22FT/1PT	\$	2,662,910	20FT/1PT	_
***** GRANT FUNDING REPRESENTED .5% OF TH	E DEPA	rtments 1991	TOTAL BUDGET.				
***** GRANT FUNDING REPRESENTS 7.2% OF TH	e depa	RTMENTS 1992	TOTAL BUDGET.				
EMERGENCY MANAGEMENT OFFICE							
COMMUNITY RIGHT TO KNOW (CRTK)	\$	13,400		\$	0		
<ul> <li>Provides funding to purchase equipment and professional services to transfer pertinent hazardous materials information from CRTK files into the CAMEO database.</li> </ul>							
LOCAL EMERGENCY PLANNING COMMITTEE (LEPC)	\$	0		\$ (	191,340 Estimated)		10/1/91 - 9/30/92
<ul> <li>Provides funding to assist in establishing a LEPC to plan for response to emergency releases of oil and hazardous substances.</li> </ul>		•					
	\$	13,400		\$	191,340		-