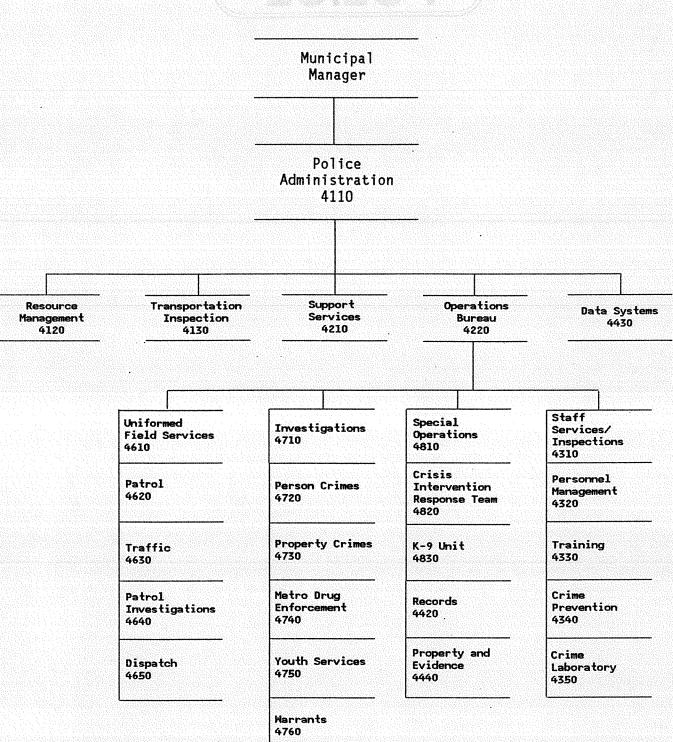
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# POLICE

## **POLICE**

30129



## DEPARTMENT SUMMARY

DEPARTMENT

**POLICE** 

Mission

To provide effective and efficient police service within the Police Service Area of the Municipality of Anchorage.

## MAJOR PROGRAMMING HIGHLIGHTS

- Approximately 805,690 telephone calls (1.5 per minute) will be received and 516,680 processed by the Communications Section for the 110-square mile Anchorage Police Service Area.
- Police Records Section responses to requests for service are expected to be 390,000 (one every 1 minute 10 seconds).
- The Communications Section will process approximately 69,530 emergency telephone (911) calls (one every 7 minutes 33 seconds).
- Crime Prevention personal contacts will be 33,000.
- Value of drugs seized will increase 186% to \$5,720,400.
- Requests for police service are expected to be 117,000.
- The Transportation Inspection agency has become a section within the Police Department.

RESOURCES 1988 1989

31,054,940 Direct Costs \$34,303,950 \* \$31,236,060

Program Revenues \$ 2,113,930 \$ 1,912,260

 Personnel
 389FT 1PT \*
 349FT 2PT

 371FT 2pT
 389FT 1PT \*

\* Includes \$152,870 and 2FT and 1PT from Transportation Inspection.

379 FT2 PT

## 1989 RESOURCE PLAN

DEPARTMENT: POLICE

	FINANCIAL	SUMMARY					PEI	RSONNE	L:	SUMM	IARY			
DIVISION	1988 REVISED	1989 BUDGET			1988	REV	'ISI	ED				1989	BUD	GET
	•		1 1	T	PT		т	TOTAL	1	FT	•	PT	Т	TOTAL
POLICE ADMIN	791,960	551,660	1	7				7	1	3	3			3
RESOURCE MANAGEMENT	4,033,700	3,745,190	1	7				7	1	4	+			4
SUPPORT SERVICES		166,030	I						1	2	:			2
STAFF SERVICES	1,527,480	1,827,380	1	L5				15	I	21				21
TECHNICAL SERVICES	3,493,680	2,878,870	1 6	52				62	Į	50	)			50
UNIFORMED FIELD SERVICES	17,993,480	15,563,490	1 23	27				227	I	198	3			198
INVESTIGATION SERVICES	6,079,170	6,093,190	1 (	59				69	ı	72	:			72
TRANSPORTATION INSPECTION	152,870	144,510	I	2	1			3	I	2	:	2		4
									i		-			
OPERATING COST	34,072,340	30,970,320	38	39	1			390	1	352	:	2		354
			====:	==	====	====	===		==	====	===	===:	====	=====
ADD DEBT SERVICE	231,610	265,740	i											
			I											
DIRECT ORGANIZATION COST	34,303,950	31,236,060	1											
·			1											
ADD INTRAGOVERNMENTAL CHARGES	5,687,920	6,127,830	I											
CHARGES FROM OTHERS			ì											
			I											
TOTAL DEPARTMENT COST	39,991,870	37,363,890	1											
			1											
LESS INTRAGOVERNMENTAL	531,700	366,680	1											
CHARGES TO OTHERS														
			1											
FUNCTION COST	39,460,170	36,997,210	!											
·			1											
LESS PROGRAM REVENUES	2,113,930	1,912,260	1											
		TF 004 050	1											
NET PROGRAM COST	37,346,240	35,084,950	-											

## 1989 RESOURCES BY CATEGORY OF EXPENSE

	PERSONAL		OTHER	CAPITAL	TOTAL DIRECT
DIVISION	SERVICES	SUPPLIES	SERVICES	OUTLAY	COST
POLICE ADMIN	193,490	3,500	354,670		551,660
RESOURCE MANAGEMENT	248,160	114,830	3,382,200		3,745,190
SUPPORT SERVICES	160,590	. 600	4,840		166,030
STAFF SERVICES	1,556,740	132,750	133,980	3,910	1,827,380
TECHNICAL SERVICES	2,622,860	51,900	247,200	4,050	2,926,010
UNIFORMED FIELD SERVICES	15,341,630	161,820	414,740	34,070	15,952,260
INVESTIGATION SERVICES	5,873,210	33,140	182,050	4,790	6,093,190
TRANSPORTATION INSPECTION	143,890	2,280	6,250		152,420
					~~~~~~
DEPT. TOTAL WITHOUT DEBT SERVICE	26,140,570	500,820	4,725,930	46,820	31,414,140
LESS VACANCY FACTOR	443,820				443,820
ADD DEBT SERVICE					265,740
TOTAL DIRECT ORGANIZATION COST	25,696,750	500,820	4,725,930	46,820	31,236,060

gran Care 1,135.000

# RECONCILIATION FROM 1988 REVISED TO 1989 BUDGET

DEPARTMENT: POLICE

	DIRECT COSTS	Po:	SITIONS PT T
1988 REVISED BUDGET:	\$34,151,080	387FT	
Amount Required to Continue Existing Programs in 1989:	(540,820)		
TRANSFER FROM OTHER DEPARTMENT:			
- Transportation Inspection	144,510	2FT	2PT
REDUCTIONS TO EXISTING PROGRAMS:			
- To review and coordinate all incoming vehicle theft and misdemeanor crime	(410,330)	(5FT)	fulte s
reports; provide follow-up investigation and coordination with other agencies, for all reported vehicle thefts and all misdemeanor crimes to include domestic violence assaults and writ violations and Crimestopper reports to provide investigative support for the Municipal Prosecutor and District Attorney.			1.1.
- Conduct follow-up investigation of	(319,680)	(4FT)	LUIL S
burglaries, felony thefts, fraud, forgery, and embezzlements. Promptly and successfully identify, arrest and prosecute offenders, and recover stolen property.			
			1.176
- To maintain Police facilities comprising the headquarters building and all substations; includes all mechanical systems, back-up computer, dispatch and electrical power systems, telephones, security systems, keys, fleet fuel, custodial service, general building maintenance and repair; grounds and parking lot	(80,180)	(1FT)	Am v

S denotes sworn position.

maintenance.

# RECONCILIATION FROM 1988 REVISED TO 1989 BUDGET

DEPARTMENT: POLICE

	DIRECT COSTS	FT PT T	
To investigate all fatality and serious physical injury accidents; follow-up investigation of hit and run accidents; and enforce traffic laws.	(674,910)	(8FT)	7\$
- To investigate 40 allegations of serious misconduct by employees; resolve 25 minor citizen complaints against employees; review 20 supervisor disciplinary action reports; provide assistance in preparation of defense in 6 major law suits against the department; and conduct inspection of 12 sections to insure operational compliance with policy and procedures.	(83,050)	(1FT)	s ofe
- Police-in-School Liaison Officers will be assigned to three junior high schools and their feeder elementary schools in the Police service area. Their role will be that of teacher, counselor and community outreach resource. The additional officer assigned to the program will contact an additional 10,000 secondary and elementary school students and citizens through 75 presentations.	(233,650) (460,520)		<b>S</b> .
- To microfilm 7,514,000 documents; respond to 65% of all requests for records service; process 80% of all police reports; retrieve 50% of all records document requests; and process 55% of all incoming correspondence.	(460,520)	_(10FT)	

S denotes sworn position.

## RECONCILIATION FROM 1988 REVISED TO 1989 BUDGET

DEPARTMENT: POLICE

DIRECT LOSTS	PO:	SITIONS
-	FT	PT
	*	
(346,530)	(6FT)	•

(237,660) (4)

- To resolve emergency requests within one minute; non-emergency requests within five minutes, two seconds; maintain continuous radio communications with all field police units; and process all criminal information inquiries from officers in the field; train personnel for computer aided dispatch implementation in an organized and timely manner.
- Provide command direction and supervision of division sections; recommend and implement operational policy; develop and implement operational methods and procedures; evaluate activities of division and implement corrective action as needed; provide necessary services to support the activities of all other divisions, section and other criminal justice agencies and to the public.

(71,030) (1FT)

379FT 2PT

## **EXPANSIONS IN EXISTING PROGRAMS:**

None

NEW PROGRAMS:

NO NE

MISCELLENEOUS INCATOUR (Demeory)

SUPPLIES

OTHER SERVICES

OPHER SERVICES

(111,630)

PERSONAL SERVICES

(211,630)

(4142,960)

1989 BUDGET

\$31,236,060

352FT 2PT

31,054,940

371FT 2PT

S denotes sworn position.

DEPARTMENT: POLICE DIVISION: POLICE ADMIN

PROGRAM: Police Administration

#### PURPOSE:

To provide management of the police department to ensure continuous, efficient and effective operational and administrative capability through management of fiscal, material, facilities, and equipment resources.

## 1988 PERFORMANCES:

- Continue to exercise strong and committed leadership to effect improvement in the operations of the department.
- Complete amendments of the department rules and procedures to improve their clarity while ensuring that standards of performance are established and maintained.
- Maintain coordination of law enforcement objectives and public safety goals with other criminal justice agencies and the public and private entities associated with law enforcement.
- Continue to improve department awareness of the municipal administration public safety goals.
- Maintain quality of investigations of employee misconduct complaints.

## 1989 OBJECTIVES:

- To ensure the safety of the public and the protection of property and to maintain the peace and enforce the laws.
- To lead a reorganization of the police department operations.
- To develop and improved police statistics reporting system.

### RESOURCES:

PERSONNEL:	1987 FT 8	REVI PT 0	SED T 0	1988 FT 6	REVI PT 0	SED T 0	1989 FT 5	BUD PT 0	GET T O
PERSONAL SERVICES SUPPLIES OTHER SERVICES	\$	610, 2, 201,	090	\$	580, 5, 210,	320	\$	354, 4, 359,	100
TOTAL DIRECT COST:	\$	813,	990	\$	795,	960	\$	717,	690
PERFORMANCE MEASURES: - Citizen complaints against police (per 1000 population)			32			32			0
- Requests for police service		117,	755		116,	997			0
- Average emergency re-			3			3			0
sponse time (min) - Investigation			73			0			0
clearance rate (%) - Personnel actions		1,	000		1,	000			0
completed - Crime prevention		45,	000		55,	000			0
<ul><li>personal contacts</li><li>Complaints against</li><li>employees reviewed</li></ul>			110		*	90			0

52 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 1, 14, 15

DEPARTMENT: POLICE DIVISION: UNIFORMED FIELD SERVICES

PROGRAM: Special Operations

#### JRPOSE:

To direct resources for all specialized units to include Crisis Intervention Response Team, Crisis Resolution Unit, K-9, Explosive Ordinance Demolition, Special Events, Dignitary Protection, Reserves, Explorers and Disaster Managewment.

## 1988 PERFORMANCES:

- Responded to 5 CIRT call out situations.

- Responded to 13,000 K-9 requests doing 633 building searches and making 142 arrests.
- Responded to 8 EOD calls.
- Responded to 40 Dignitary protection requests.
- Responded to 75 Special Event requests.

## 1989 OBJECTIVES:

- Respond to 10 CIRT call out requests.
- Respond to 13,000 K-9 requests.
- Respond to 10 EOD requests.
- Respond to 20 Dignitary Protection requests.
- Respond to 75 Special Event Requests.
- Provide training and expertise in all listed areas.

## **RESOURCES:**

PERSONNEL:	1987 REVISED FT PT T 65 0 0	1988 REVISED FT PT T 57 0 0	1989 BUDGET FT PT T 52 0 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$ 3,194,670 62,060 292,220 61,980	\$ 3,057,620 96,000 282,210 37,250	\$ 3,148,010 87,570 48,000 20,270
TOTAL DIRECT COST:	\$ 3,610,930	\$ 3,473,080	\$ 3,303,850
PROGRAM REVENUES:	\$ 30,700	\$ 36,100	\$ 29,600
PERFORMANCE MEASURES: K-9 Requests Explosive Ordinance Demolition requests Dignitary Protection	11,209 7 25	. 13,000 8 40	13,000 10
requests Special Event Support	50	75	75
requests Crisis Intervention call out requests	5	8	10

52 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 4, 5, 23, 28, 29, 38, 42, 43, 44

DEPARTMENT: POLICE DIVISION: UNIFORMED FIELD SERVICES

PROGRAM: Uniformed Operations

#### PURPOSE:

To direct resources for initial response to all requests for police service; maintain an average response time of less than three and one-half minutes to emergency calls; coordinate special events requirements; provide effective traffic enforcement program; and safely resolve hostage incidents

## 1988 PERFORMANCES:

- Respond to 116,997 requests for police service.
- Arrest 1,587 drunk drivers.
- Maintain an average three-minute ten-second response to emergency calls.
- Issue 32,739 hazardous citations, and investigate 8,303 accidents.
- Safely resolve 16 hostage and/or crisis situations.
- Have specialized traffic responses to 21 fatality and serious injury accidents.
- Answer and handle 97,055 911 Emergency phone calls.

- Respond to 97,650 requests for police service.
- Arrest 1,680 drunk drivers.
- Maintain an average three-minute twenty second response to emergency calls.
- Issue 21,400 hazardous citations, and investigate 3,500 accidents.
- Have specialized traffic responses to 10 fatality and serious injury accidents.
- Answer and handle 69,530 911 Emergency phone calls.

## . 1989 PROGRAM PLAN

DEPARTMENT: POLICE DIVISION: UNIFORMED FIELD SERVICES

PROGRAM: Uniformed Operations

RESOURCES: 1987 REVISED 1988 REVISED 1989 BUDGET FT PT T FT PT FT PT T T PERSONNEL: 254 0 0 228 0 0 181 0 0 PERSONAL SERVICES \$18,329,930 \$17,386,200 \$13,564,810 SUPPLIES 91,410 128,150 106,350 OTHER SERVICES 339,300 447,140 394,440 DEBT SERVICE 187,270 231,610 265,740 CAPITAL OUTLAY 43,300 61,990 17,850 TOTAL DIRECT COST: \$18,991,210 \$18,255,090 \$14,349,190 PROGRAM REVENUES: \$ 1,228,780 \$ 1,201,000 \$ 1,330,320 PERFORMANCE MEASURES: - Requests for service 117,755 116,997 97,650 (Response to) - Average emergency 180 180 229 response time (in Seconds) - Drunk driver arrests 1,783 1,587 1.680 - Hazardous citations 39,000 32,739 21,400 issued - Accidents investigated 9,430 8,303 3,500 - Fatality and Serious 30 21 10 Injury callout - Training hours 960 1,440 3,000 - Handle 911 Emergency 92,842 97,055 69,530 Telephone calls 449,540 Telephone calls answered 576,690 516,680 911 Response Time 12 12 12 (in seconds) 7,000 Court Liaison Requests 6,300 7,000 Non-Criminal Requests 2,675 3,100 3,100 for Service Reports Reviewed 23,400 7,200 21,600 Cases Assigned for 2,800 2,940 980 Follow-up Cases Closed 2,520 2,650 880

52 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 2, 3, 8, 19, 21, 25, 30, 39

DEPARTMENT: POLICE DIVISION: RESOURCE MANAGEMENT

PROGRAM: Resource Management

#### PURPOSE:

To insure continuous operational and administrative capability through management of fiscal, materiel, facilities and equipment resources; long and short range planning; maintain effective monitoring of supply and utilization of police vehicles; and coordinate budget development.

## 1988 PERFORMANCES:

-Assisted in the implementation of management study recommendations.

-Updated the Police Service Area Expansion Plans.

-Provided assistance in budget development and management practice changes, and improved the economy of police vehicle acquisition and maintenance.

-Provided monthly financial reports to aid managers with effective spending plans.

-Monitored the receiving, stocking and issuing of office supplies, uniforms, equipment and forms for the overall Police Department.

- -Provide guidance and assistance with budget development and management practice changes.
- -Develop strategies to improve the economy of police vehicle acquisition and maintenance.
- -Provide monthly financial reports to assist managers effectively spend section funds to attain maximum benefit for each dollar spent.
- -Prepare a strategy of long and short range planning to assist the department directors in managing all resources effectively and efficiently

DEPARTMENT: POLICE DIVISION: RESOURCE MANAGEMENT

PROGRAM: Resource Management RESOURCES:

PERSONNEL:	1987 REVIS FT PT 0 0	ED 19 T FT 0 5		1989 BUDGET FT PT T 19 0 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES	\$	0 \$ 0 0	517,590 119,850 3,395,260	\$ 1,063,920 134,630 3,601,700
TOTAL DIRECT COST:	\$	0 \$	4,032,700	\$ 4,800,250
PROGRAM REVENUES:	\$	0 \$	290,450	\$ 326,880
PERFORMANCE MEASURES: Police Vehicles Monitored Financial Reports Prepared Research Projects Purchase Transactions Computer Input Transactions Inventories Accomplished Forms Monitored & Ordered Service Requests Processed Operational Status Reports Prepared Operations Manuals Prepared & Updated Maintenance Schedules Coordinated	1,6 10,0		343 360 6 1,700 13,000 18 110 300 52 10	340 560 8 1,750 15,000 20 110 0

52 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 13, 16, 27, 41

DEPARTMENT: POLICE DIVISION: INVESTIGATION SERVICES

PROGRAM: Investigation Services

#### **PURPOSE:**

To direct investigation of criminal offenses against persons and property ensuring that resources are used effectively; reduce the occurrence of crime through prompt identification, apprehension and prosecution of offenders; and effect a reduction of loss of life, property, and injuries.

## 1988 PERFORMANCES:

- Receive 17,750 and assign 9,970 criminal cases for investigation.

- Achieve a clearance rate of 73 percent of Person Crime cases assigned.
- Achieve a clearance rate of 60 percent of Property Crimes cases assigned.
- Seize \$2,000,000 in illegal drugs.
- Receive 27,550 and clear 25,210 court documents.

- Receive 12,380 cases and assign 3,940 for investigation.
- Achieve a clearance rate of 73% of Person Crimes assigned.
- Achieve a clearance rate of 60% of Property Crimes assigned.
- Seize \$ 5,720,400 in illiegal drugs.
- Seize \$ 2,000,000 in crime related property seizures.
- Receive 29,350 and clear 25,200 court documents.

DEPARTMENT: POLICE DIVISION: INVESTIGATION SERVICES

PROGRAM: Investigation Services
RESOURCES:

KE	SOURCES:	1987 REVISED FT PT T	1988 REVISED FT PT T	1989 BUDGET FT PT T
	PERSONNEL:	83 0 0	75 0 0	72 0 0
	PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$ 6,808,980 26,150 195,220 52,200	\$ 5,817,530 44,990 169,660 43,590	\$ 5,873,210 33,140 182,050 4,790
	TOTAL DIRECT COST:	\$ 7,082,550	\$ 6,075,770	\$ 6,093,190
	PROGRAM REVENUES:	\$ 365,600	\$ 378,250	\$ 22,500
PE	RFORMANCE MEASURES: - Criminal cases received - Criminal cases assigned - Clearance rate of assigned cases	12,250 3,650 412	12,300 3,875 296	12,380 3,940 180
	- Value of drugs seized (\$)	1,500,000	2,000,000	5,720,400
	- Prisoners transported Court Generated Documents Received	4,591 23,810	6,000 27,550	4,900 29,350
	Court Generated Documents Served	20,320	25,210	25,200
	Documents Typed Cases Cleared Crimes Solved Charges Filed Drug Cases Reported Cases Assigned(closed)	13,000 1,424 745 1,113 977 975	14,000 1,565 550 1,430 875 590	15,590 1,650 550 2,250 1,050 1,109

52 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 6, 7, 9, 10, 12, 20, 22, 26, 32, 33, 40, 46, 47, 48

DEPARTMENT: POLICE DIVISION: STAFF SERVICES

PROGRAM: Support Services

#### **PURPOSE:**

To administer the Complaints Investigation Program; administer the labor agreement; prepare and maintain time accounting records; provide training in accordance with the Police Standards Council Act: process photographs required in prosecution; and increase public awareness of crime prevention.

## 1988 PERFORMANCES:

- Maintained adherence to department policy and procedures through 100 Investigations of Employee Misconduct.
- Processed 450 applicants; hired 38 employees; processed 40 promotions.
- Certified 24 police officers recruits after 11,240 hours of training.
- Conducted 55,000 public contacts with crime prevention information.
- Processed 33,000 photos, 5,500 items of evidence and 6,000 fingerprints.

- To maintain quality of investigation of employee misconduct complaints.
- Process 400 applicants for police employment; and hire 40 employees.
- Conduct 11,000 hours of recruit training to certify 15 Police Officers.
- Maintain the ratio of police officers per Junior high school at 3:7.
- Process 36,000 photos, 5,500 items of evidence and 2,500 fingerprints.

DEPARTMENT: POLICE DIVISION: STAFF SERVICES

PROGRAM: Support Services RESOURCES:

1987 REVISED 1988 REVISED 1989 BUDGET

	PERSONNEL:	FT PT T 18 0 0	FT PT T 16 0 0	FT PT T 21 0 0
	PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$ 1,373,160 17,020 31,130 5,980	\$ 1,272,090 119,400 110,890 16,100	\$ 1,556,740 132,750 133,980 3,910
	TOTAL DIRECT COST:	\$ 1,427,290	\$ 1,518,480	\$ 1,827,380
PEI	RFORMANCE MEASURES:  - Personnel Actions completed  - Applications processed  - Recruit Academy training (hours)  - In-service training (hours)	1,000 450 11,000 4,600	1,000 450 11,000 11,240	500 400 11,000 11,520
	- Crime Prevention cit- izens contacted	56,850	55,000	60,000
	- Neighborhood Crime Watch Presentations and surveys	535	500	375
1	Computerized finger- print match searches	4,000	6,000	2,500
	Rolls of Film Developed Photographs printed Safe Home Presentations Major Complaints Investigated Inspection of Section Programs Prepare 6 Law Suits	5,200 24,000 15 100 15	4,500 33,000 6 80 15	4,000 36,000 15 40 12
	of Trial			

52 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: .11, 17, 18, 24, 31, 34, 45, 49

DEPARTMENT: POLICE DIVISION: TRANSPORTATION INSPECTION

PROGRAM: Transportation Inspection

#### PURPOSE:

Provide a 24 hour enforcement program of all municipal laws and regulations pertaining to taxicabs, limousines, vehicles for hire, chauffeurs and dispatch services.

#### 1988 PERFORMANCES:

- Continue to monitor and randomly select for-hire vehicles for on-street inspection to ensure the public safety.
- Provide for new computerized chauffeur licensing procedures.
- Continue to monitor semi-annual for-hire vehicle inspection program.
- Pursue purchasing new computer hardware and software to upgrade all current manual and computer record systems.
- Continue to coordinate with private transportation providers and Transit Department in seeking solutions to alternative transportation needs.
- Continue to implement Title 11 amendment changes.

- Finalize transfer of all current permit and vehicle owner records to the new computerized program.
- Integrate I/M yearly inspections with the semi-annual inspection program.
- Continue to monitor and randomly select for-hire vehicles for on-street inspections to ensure public safety.
- Implement new Title 11 amendments.
- Continue to coordinate with private transportation providers and Transit Department in seeking solutions to alternative transportation needs.
- Finalize implementing new computerized chauffeur licensing record system.
- Discuss, develop and prepare draft proposals for the design of an administrative structure for a truck inspection program.

DEPARTMENT: POLICE DIVISION: TRANSPORTATION INSPECTION

PROGRAM: Transportation Inspection RESOURCES:

PERSONNEL:	1987 FT 3	REVISED PT T 0 0	1988 FT 2	REVISED PT T 1 0	1989 FT 2	BUDGET PT T 2 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$	155,520 1,400 1,600 0	\$	142,140 1,400 2,350 6,980	\$	135,980 2,280 6,250 0
TOTAL DIRECT COST:	\$	158,520	\$	152,870	\$	144,510
PROGRAM REVENUES:	\$	205,630	\$	208,130	\$	202,960
PERFORMANCE MEASURES: Chauffeur licenses Title 11 citations Vehicles inspected Taximeters certified Hearing participation		850 70 550 400 40		800 50 900 650 40		800 80 1,000 700 40

<sup>52</sup> SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS:  $35,\ 36,\ 37$