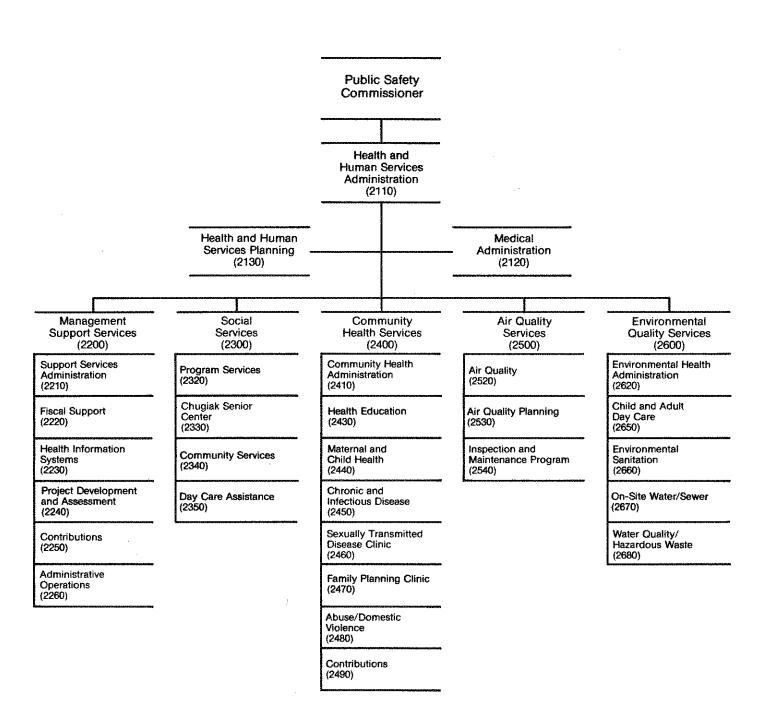
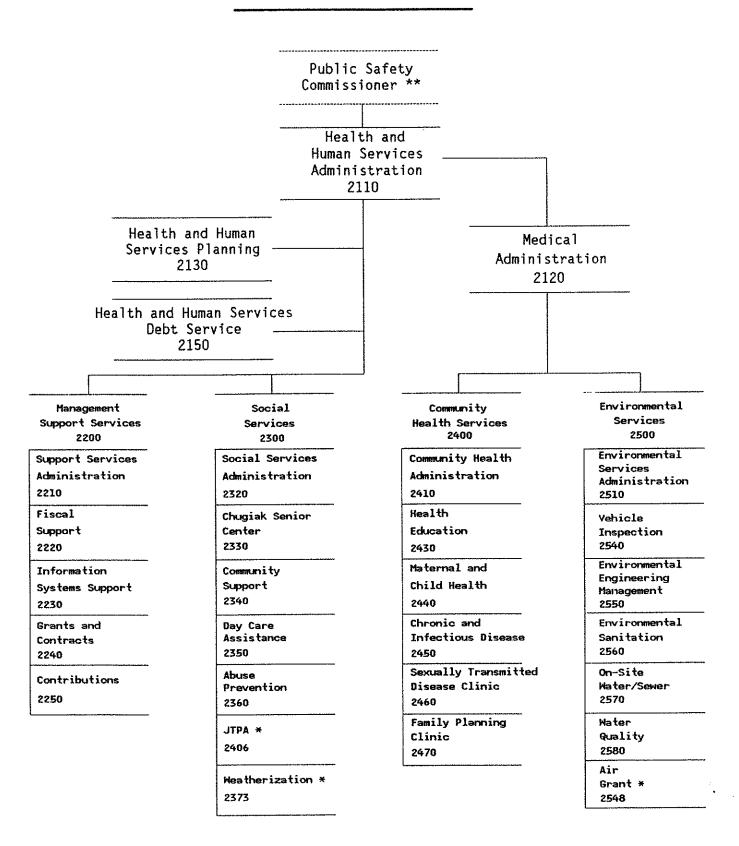
# HEALTH AND HUMAN SERVICES

# **HEALTH AND HUMAN SERVICES**



# HEALTH AND HUMAN SERVICES



<sup>\*</sup> Grant Funded

<sup>\*\*</sup> Public Safety Commissioner duties are performed by the Police Chief on an additional assignment basis.

# DEPARTMENT SUMMARY

# DEPARTMENT

# HEALTH AND HUMAN SERVICES

# Mission

To enhance the quality of life for the people of Anchorage by promoting good physical and mental health, preventing illness and injury, protecting the environment and providing helping services to people in need.

# MAJOR PROGRAMMING HIGHLIGHTS

- Continue to conduct a comprehensive Air Quality Management Program, incorporating the air quality monitoring and Vehicle Inspection and Maintenance functions.
- Initiate an air quality traffic corridor study to complement the Air Quality Program.
- Continue environmental sanitation and food service inspection services. Coordinate these services with other code enforcement activities.
- Expand the delivery of quality child care services by public and private agencies.
- Enforce the revised wastewater code and continue investigation of on-site wastewater disposal system problems, and implement a major education program concerning the proper operation and maintenance of on-site systems.
- Manage numerous federal and state grant funded programs providing direct assistance to meet basic health and human service needs, including Day Care Assistance, Career Development and Training, and Home Weatherization.
- Implement a community-wide drug education program.
- Implement the goals adopted in the Health and Human Services Plan, as resources allow.
- Develop a plan for coordinating municipal, state, federal and United Way funding to non-profit agencies.

Resources	1987	1988
Direct Costs	\$10,783,060	\$10,416,710
Program Revenues	\$ 2,302,270	\$ 2,528,910
Personnel	97FT 5PT	93FT 4PT
Grant Budget	\$13,843,743	\$13,382,534
	56FT 2T	55FT 7PT

#### 1988 RESOURCE PLAN

DEPARTMENT: HEALTH & HUMAN SERVICES

	FINANCIAL	SUMMARY				PE	RSONNE	LS	SUMMA	RY		
DIVISION	1987 REVISED	1988 BUDGET			1987	REVIS	ED			1988	BUDG	ET
			1	FT	PŤ	T	TOTAL	. 1	FT	PT	T	TOTAL
ADMINISTRATION	565,970	531,940	I	8	1		9	l	8			8
MANAGEMENT SUPPORT SVCS	3,577,270	4,175,720	ı	22			22	ŧ	18			18
SOCIAL SERVICES	1,198,840	634,900	1	12			12	I	13			13
COMMUNITY HEALTH SVCS	1,150,310	1,077,910	1	20	4		24	I	20	4		24
ENVIRONMENTAL SERVICES	2,938,840	2,701,970	l	35			35	1	34			34
			i					1				
OPERATING COST	9,431,230	9,122,440	1	97	5		102	1	93	4		97
			==	=====	=====	=====	.=====	==:	====	=====	====	=====
ADD DEBT SERVICE	1,351,830	1,294,270	1									
			I									
DIRECT ORGANIZATION COST	10,783,060	10,416,710	I									
			1									
ADD INTRAGOVERNMENTAL CHARGES	5,071,400	5,103,710	I									
CHARGES FROM OTHERS			1									
			1									
TOTAL DEPARTMENT COST	15,854,460	15,520,420	ļ									
			1									
LESS INTRAGOVERNMENTAL	3,469,870	3,934,750	1									
CHARGES TO OTHERS			1									
	**		l									
FUNCTION COST	12,384,590	11,585,670	1									
			I									
LESS PROGRAM REVENUES	2,302,270	2,528,910	ı									
			1									
NET PROGRAM COST	10,082,320	9,056,760	1									
		========	====	=====	=====	=====	-=====	===	====	=====	====	======

#### 1988 RESOURCES BY CATEGORY OF EXPENSE

	PERSONAL		OTHER	CAPITAL	TOTAL DIRECT
DIVISION	SERVICES	SUPPLIES	SERVICES	OUTLAY	COST
ADMINISTRATION	527,910	6,000	37,090	100	571,100
MANAGEMENT SUPPORT SVCS	840,200	36,500	3,132,760	235,760	4,245,220
SOCIAL SERVICES	613,830	6,000	56,690		676,520
COMMUNITY HEALTH SVCS	1,036,290	78,110	39,110	600	1,154,110
ENVIRONMENTAL SERVICES	1,719,390	27,400	1,075,480	6,000	2,828,270
DEPT. TOTAL MITHOUT DEBT SERVICE	4,737,620	154,010	4,341,130	242,460	9,475,220
LESS VACANCY FACTOR	352,780				352,780
ADD DEBT SERVICE					1,294,270
			*** ** ** ** ** ** ** ** **		*** *** *** *** *** *** *** *** ***
TOTAL DIRECT ORGANIZATION COST	4,384,840	154,010	4,341,130	242,460	10,416,710

# RECONCILIATION FROM 1987 REVISED TO 1988 BUDGET

DEPARTMENT: HEALTH AND HUMAN SERVICES

	DIRECT COSTS	Pos	SITIONS
1987 Revised Budget:	\$10,783,060	97FT	5PT
TRANSFER TO PARKS AND RECREATION:			
- ARCA Recreational Program funding	(123,120)		
REDUCTIONS TO EXISTING PROGRAMS:			
<ul> <li>Administrative/management/clerical</li> <li>Vehicle I &amp; M administration</li> <li>CSP/Detox, sleep-off contract</li> <li>Interpreter referral/emergency housing</li> <li>Environmental services water quality/on-site studies</li> <li>Environmental sanitation code enforcement</li> </ul>	(234,780) (99,660) (80,000) (11,770) (175,570)	(4FT) (1FT)	(1PT)
EXPANSIONS IN EXISTING PROGRAMS:	, , ,	` ,	
<ul> <li>Increased MOA supplement to State Social Services Block Grant (replaces direct MOA grants)</li> </ul>	93,120		
- Public health nurse - AIDS education - Department information systems upgrade	43,150	1FT	
- On-site - Daycare - Department-wide	50,000 70,000 60,000		
NEW PROGRAMS:			
<ul><li>Drug prevention</li><li>Air corridor study</li><li>On-site septic system education/inspection</li></ul>	63,110 50,000 150,000	1FT	
MISCELLANEOUS INCREASES (DECREASES):			
<ul> <li>Anchorage Senior Center O&amp;M cost savings</li> <li>Supplemental Transportation cost savings</li> <li>Vehicle I &amp; M referee facility</li> <li>6.6% benefits adjustment</li> </ul>	(10,000) (51,000) (31,110) (82,550)		
1988 BUDGET	\$10,416,710	93FT	4PT

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: ADMINISTRATION

PROGRAM: Administration

#### PURPOSE:

To provide policy direction and supervision for current programs while assessing, planning and enhancing our ability to meet the changing health and human service needs in the Anchorage area and advise the Assembly, Mayor, and Public Safety Commissioner about health issues.

#### 1987 PERFORMANCES:

- Continue to identify and evaluate public health and human service needs.
- Develop programs and services to meet needs of public health.
- Improve water quality and on-site wastewater disposal systems.
- Provide policy direction and support to the Water Quality Council.
- Correlate air quality with air indices.
- Revise Title 16.60 Food and Food Facilities.
- Participate in hazardous waste disposal plan.
- Make clinic and field nursing operations effective.

#### 1988 OBJECTIVES:

- Continue to identify and evaluate public health and human service needs.
- Develop programs and services to meet needs of public health.
- Improve water quality and on-site wastewater disposal systems.
- Provide policy direction and support to the Water Quality Council.
- Correlate air quality with air indices.
- Participate in hazardous waste disposal plan.
- Make clinic and field nursing operations effective.
- Implement automated enforcement of pumping of septic tanks required in Title 15.

#### **RESOURCES:**

	1986 FT	REVI PT	SED T	1987 FT	REVI PT	SED T	1988 FT	BUI PT	DGET
PERSONNEL:	5	1	Ö	4	1	0	4	Ö	Ó
PERSONAL SERVICES SUPPLIES OTHER SERVICES	\$	153, 1, 17,	600	\$		840 400 110	\$	2	,590 ,500 ,840
TOTAL DIRECT COST:	\$	172,	650	\$	316,	350	\$	289	930
PERFORMANCE MEASURES: - Correspondence/ telephone/complaints		15,	000		15,	500		15	,500
- Commission/meetings - Special projects/ legislation			150 50			275 70			275 70
<ul><li>Medical standing orders</li><li>Medical consultations</li></ul>			30 400			30 450	۷		30 450

57 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 11, 14, 37

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: ADMINISTRATION

PROGRAM: Health and Human Services Planning

#### **PURPOSE:**

Implement comprehensive health and human services plan, evaluate the consistency of health and human service policy, resource allocations, and programs in relation to this plan, and begin updating information base for use in preparing 1989 comprehensive plan.

# 1987 PERFORMANCES:

- Collect and organize health and human service delivery system database including detailed analysis of changes in expenditures and revenue sources between FY 1987 and FY 1988.
- Compare health and social problems to existing programs and establish priorities, goals, and objectives (strategies).
- Assembly adopts Anchorage's (first) comprehensive plan as recommended by the Health and Human Services Commission.
- Plan is implemented. Recommendations in the plan are communicated and integrated into resource allocation processes including the Social Services Block Grant, the HHS Department's budget, etc. Resource allocations are evaluated as to their conformance with the plan.
- Review and make recommendations on legislation, budgets, programs, and policies based on conformance with the comprehensive plan.
- Provide staff support to the Health and Human Services Commission.
- Provide a significant citizens' participation program in the development of all plans and policy recommendations.

- Prepare implementation strategies for policy recommendations/objectives identified in Anchorage's 1987 Comprehensive Health and Human Services Plan and begin initial implementation phase.
- Continue long-range planning process (as mandated by AMC 4.60.060, new plan completed every two years) by updating the information base and re-examining Anchorage's most critical health and social service issues. Provide staff support to the Health and Human Services Commission.
- Provide a significant citizens' participation program in the development of all plans and policy recommendations.
- Review and make policy recommendations on legislation, budgets, programs, and policies and determine their conformance with Anchorage's 1987 Comprehensive Health and Human Services Plan.
- Develop program evaluation (effectiveness) capability and implement evaluations on designated programs.

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: ADMINISTRATION

PROGRAM: Health and Human Services Planning

		REVI	SED	1987		SED	1988 BUDGET				
PERSONNEL:	FT 4	PT O	0	FT 4	PT O	0	FT 4	PT O	0		
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$	33,	730 100 280 500	\$		720 000 900 0	\$	26,	500		
TOTAL DIRECT COST:	\$	230,	610	\$	249,	620	\$	242,	010		
PERFORMANCE MEASURES:			_			_			_		
<ul> <li>Elements of compre- hensive plan completed</li> </ul>			1			3			2		
<ul> <li>Citizens participating in policy development</li> </ul>			750		1,	000		1,	000		
- Legislation/policies reviewed			30			40			70		
- Comprehensive Plan adopted by Assembly			0			1			0		
- Programs evaluated			0			0			10		

<sup>57</sup> SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 15

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: MANAGEMENT SUPPORT SVCS

PROGRAM: Administration

#### PURPOSE:

Provide management direction and policy guidance regarding the execution of division activities, including overseeing all centralized internal administrative support functions and serving as the department's principal ongoing administrative liaison w/other municipal departments and outside agencies.

#### 1987 PERFORMANCES:

- Oversee the following centralized administrative support functions, including information services, non-profit agency contract administration and monitoring, and fiscal management.
- Develop a work station concept to improve reception and information and referral services.
- Restructure fiscal management support activities to allow the exercise of more responsibility and authority at the division level.
- Improve the effectiveness and cost efficiency of common internal support functions, including copier, mail courier, and office services.
- Assist the director's office in carrying out ongoing administrative liaison activities with other municipal departments and outside agencies.
- Administer municipal animal control contract.

- Oversee the following centralized administrative support functions, including information services, non-profit agency contract administration and monitoring, fiscal management, personnel, and payroll for the department.
- Improve the effectiveness and cost efficiency of common internal support functions, including copier, mail courier, office services, facility maintenance, and MOA vehicle usage.
- Assist the director's office in carrying out ongoing administrative liaison activities with other municipal departments and outside agencies.
- Administer municipal animal control, supplemental transportation system, and CSP/DETOX contracts.

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: MANAGEMENT SUPPORT SVCS

PROGRAM: Administration

PERSONNEL:	1986 FT 6	REVI: PT 0	SED T O	1987 FT 3	REVI PT 0	SED T 0	1988 FT 2	BUD PT 0	GET T O
i Litto Offith his	Ü	Ü	U	3	٠,	v	<b>C</b>	O	Ů
PERSONAL SERVICES SUPPLIES OTHER SERVICES	\$		590 000 470	\$		810 380 650	\$	-	750 100 850
TOTAL DIRECT COST:	\$	258,	060	\$	142,	840	\$	118,	700
PERFORMANCE MEASURES:									
- Personnel/payroll transactions		9,	100		9,	280		9,	150
- Meetings/interagency contacts			156			208			208
- Telephone inquiries/ complaints		1,	560		2,	540		1,	500
- Policies and procedures processed			20			15			15
- Correspondence prepared per month			15			20			20

<sup>57</sup> SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 23

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: MANAGEMENT SUPPORT SVCS PROGRAM: Contracted Program Services

#### **PURPOSE:**

Support on-going contracted program services including the Community Services Patrol, the Animal Control Shelter, and the Supplemental Transportation System, and provide partial funding for continued maintenance and operation of the Anchorage Senior Center.

#### 1987 PERFORMANCES:

- Contract for operation of the municipal animal shelter.
- Contract for operation of 24-hour community service partrol/DETOX program which incorporates a medical DETOX/sleep off treatment alternative.
- Contract for operation of a supplemental transportation system serving the disabled community, as required under Section 504 of the 1973 Rehabilitation Act.
- Partially fund the continued operation and maintenance of the Anchorage Senior Center.
- Contract with a qualified hearing officer to litigate appeals brought before the Animal Control Advisory Board.
- Perform necessary support functions associated with the operation and maintenance of the municipal animal shelter.
- Provide for a hearing officer to litigate appeals brought before the Animal Control Advisory Board.

- Contract for operation of the municipal animal shelter.
- Contract for operation of the community service patrol/DETOX program, at a reduced level, which incorporates a modified social DETOX alternative.
- Contract for operation of a supplemental transportation system serving the disabled community, as required under Section 504 of the 1973 Rehabilitation Act.
- Partially fund the continued operation and maintenance of the Anchorage Senior Center.
- Contract with a qualified hearing officer to litigate appeals brought before the Animal Control Advisory Board.
- Perform necessary support functions associated with the operation and maintenance of the municipal animal shelter.

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: MANAGEMENT SUPPORT SVCS

PROGRAM: Contracted Program Services

PERSONNEL:	1986 REVISED FT PT T 0 0 0	FT PT T	1988 BUDGET FT PT T 0 0 0
			0 0 0
OTHER SERVICES	0	1,210,000	2,588,440
TOTAL DIRECT COST:	\$ 0	\$ 1,210,000	\$ 2,588,440
PROGRAM REVENUES:	\$ 0	\$ 0	\$ 185,000
PERFORMANCE MEASURES:			
- Total user visits (Senior Center)	74,500	80,000	85,000
- Volunteer hours worked	30,810	32,700	33,500
(Senior Center) - Meetings amd special events/programs spon-	400	500	550
<pre>sored (Senior Center) - Health and support   service clients   (Senior Center)</pre>	2,700	3,500	3,500
- Calls dispatched (CSP)	10,340	13,350	13,800
<ul> <li>Individuals transported (CSP)</li> </ul>	7,790		9,100
- DETOX admissions (CSP)	1,800	600	2,200
<ul><li>Sleep off admissions (CSP)</li></ul>	0	2,700	0
- Total passenger rides (STS)	53,000	50,000	54,000
- Animals released by	3,750	4,000	3,700
owners - Animals adopted	2,680	2,150	2,100
- Animals claimed	2,860 2,860		2,100

<sup>57</sup> SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 25, 39, 44, 45, 55

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: MANAGEMENT SUPPORT SVCS

PROGRAM: Fiscal Support

#### PURPOSE:

Provide centralized accounting, budgeting and other fiscal management support services to all grant and operating funded administrative and program functions.

#### 1987 PERFORMANCES:

- Provide centralized document processing assistance and maintain in-house accounting records on all programs.
- Assist in the preparation of grant applications, financial reports and Assembly actions.
- Restructure financial support functions to allow for the exercise of greater management authority at the division level.
- Expand use of in-house computer processing capabilities to record and generate financial management information.
- Conduct additional financial management workshops.
- Serve as the department's principal liaison with the Finance Department.
- Coordinate the preparation of quarterly budget reviews and the annual operating budget proposal.

- Provide centralized document processing assistance and maintain in-house accounting records on all programs.
- Assist in the preparation of grant applications, financial reports and Assembly actions.
- Serve as the department's principal liaison with the Finance Department.
- Coordinate the preparation of quarterly budget reviews and the annual operating budget proposal.
- Evaluate and possibly implement additional automated recordkeeping procedures, as in-house computer capabilities permit.
- Provide additional training to departmental personnel, as needed, regarding established financial management policies and procedures.

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: MANAGEMENT SUPPORT SVCS

PROGRAM: Fiscal Support

		REVI	SED		REVI	SED	1988 BUDGET				
	FT	PT	T	FT	PΤ	T	FT	PT	T		
PERSONNEL:	6	0	0	5	0	0	5	0	0		
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$		110 450 850 0	\$	5,	250 400 810 500	\$	5,	570 100 750 260		
TOTAL DIRECT COST:	\$	273,	410	\$	215,	960	\$	206,	680		
PERFORMANCE MEASURES:											
<ul> <li>Total funds (millions) administered</li> </ul>			26			24			24		
<ul> <li>Account ledgers maintained</li> </ul>			65			75			70		
- Billing documents processed		11,	700		11,	700		12,	500		
<ul><li>Contract documents prepared/reviewed</li></ul>			65			75			70		
- Assembly actions prepared			20			25			25		
- Management reports prepared			70			85			120		

<sup>57</sup> SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 16, 29, 47

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: MANAGEMENT SUPPORT SVCS

PROGRAM: Information Services

#### **PURPOSE:**

To provide computer information systems, word processing, mail, and building maintenance support for department personnel.

#### 1987 PERFORMANCES:

- Provide data entry and computer programming and maintenance support for the department.

- Provide centralized administrative support services, including word processing, facility maintenance, mail courier, copy coordination and physical property inventory.

- Maintain a department long-term information systems plan.

#### 1988 OBJECTIVES:

- Provide data entry and computer design, programming, and maintenance support for the department.

- Provide centralized administrative support services, including word processing, facility maintenance, mail courier, copy coordination, and physical property inventory.

- Maintain a department long-term information systems plan.

#### **RESOURCES:**

	1986	S REVI	SED	1987 REVISED			1988 BUDGET		
	FT	PT	T	FT	PT	T	FT	PT T	
PERSONNEL:	7	1	0	10	0	0	9	0 0	
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$	45,	250 200 940 800	\$	22 53	,990 ,000 ,460 ,000	\$	342,960 22,800 111,580 235,500	
TOTAL DIRECT COST:	\$	548,	190	\$	555	,450	\$	712,840	
PERFORMANCE MEASURES:									
- Lines typed		750,	,000		750	,000		750,000	
- Copies reproduced	•	1,200	,000	1	,200	,000	1	,200,000	
<ul> <li>Facility maintenance/ building requests processed</li> </ul>		·	0			450		475	
<ul> <li>Computer programs/ systems designed</li> </ul>			2			2		5	1
<ul> <li>Computer applications maintained</li> </ul>			40			50		70	ı
- Courier runs			0			650		0	J

57 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 17, 36, 41, 49, 50, 51

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: MANAGEMENT SUPPORT SVCS

PROGRAM: Grants/Contracts

#### **PURPOSE:**

To insure that various health and human services needed by the Anchorage community are provided through well-chosen and well-administered profit and non-profit agencies.

#### 1987 PERFORMANCES:

- Provide continuing funding for alcoholism treatment and prevention, crisis intervention, personal safety and family services programs.
- Provide assistance to agencies to operate recreation and transportation programs for the disabled.
- Negotiate and prepare 71 grants or contracts.
- Monitor execution of a \$2.410 million Social Services block grant and \$244,000 Community Development Block Grant which provides direct funding to local non-profit social and health agencies.
- Administer and supervise the municipal VISTA program.

#### 1988 OBJECTIVES:

- Provide staff support to the social services task force, animal control advisory board, and the animal control appeals board.
- Negotiate and prepare 51 grants or contracts.
- Provide technical assistance and training to 75 health and human services agencies in Anchorage.
- Administer and monitor \$2.35 million in state funds, \$2.07 million in municipal and over \$400,000 in federal funds awarded through subgrants with local non-profit health and human services agencies.
- Operate a computerized eligibility determination system in support of the Supplemental Transportation System (STS) serving the disabled.

#### RESOURCES:

		<b>REVI</b>	SED	198	37 REV	ISED	1988	BUD	GET .
	FT	PT	T	FT	PT	Τ	FT	PT	T
PERSONNEL:	4	0	0	4	0	0	2	0	0
PERSONAL SERVICES SUPPLIES OTHER SERVICES	\$	196, 2, 594,	800	\$		,070 ,500 ,450	\$		420 500 140
TOTAL DIRECT COST:	\$	793,	230	\$	1,453	,020	\$	132,	060
PROGRAM REVENUES:	\$		0	\$	210	,000	\$		0
PERFORMANCE MEASURES: - Training hours provided - Support hours to boards and commissions			040 350			,280 ,420			650 800
- Grants/contracts monitored			50			55			51
- Grant/contract			50			55			51
documents prepared - Bus passes issued			325			440			100

57 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 18

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: MANAGEMENT SUPPORT SVCS

PROGRAM: Grant Contributions

#### PURPOSE:

Provide municipal contributions, as required, to insure continued operation of the following grant funded programs: Women, Infants and Children (WIC) supplemental nutrition; Home Weatherization; and Social Service Block Grant

#### 1987 PERFORMANCES:

- Provide contribution to supplement grant funds made available for operation of the Women, Infants and Children (WIC) nutritional program.
- Provide municipal contribution to cover costs not allowed within the administrative limitations imposed by the State of Alaska on grant funds made available for operation of the Home Weatherization program.

#### 1988 OBJECTIVES:

- Provide for anticipated municipal contribution requirements associated with receipt of state funded FY '89 Social Service Block Grant.
- Provide contribution to supplement grant funds made available for operation of the Women, Infants and Children (WIC) nutritional program.
- Provide municipal contribution to cover costs not allowed within the administrative limitations imposed by the State of Alaska on grant funds made available for operation of the Home Weatherization program.

#### RESOURCES:

RESOURCES.	1986 REVISED FT PT T	1987 REVISED FT PT T	1988 BUDGET FT PT T		
PERSONNEL:	0 0 0	0 0 0	0 0 0		
OTHER SERVICES	0	0	417,000		
TOTAL DIRECT COST:	\$ 0	\$ 0	\$ 417,000		
PERFORMANCE MEASURES:					
- Grant funds awarded (WIC)	202,550	206,910	276,200		
- Grant funds awarded (WX)	684,950	984,810	850,000		
- Grant funds awarded (SS Block Grant)	2,410,000	2,410,000	3,000,000		
- Nutrition classes held (WIC)	500	500	500		
- Counseling Sessions (WIC)	200	200	200		
<ul> <li>Homes weatherized</li> <li>Number of Agencies</li> <li>awarded funds CSS</li> <li>Block Grant</li> </ul>	400 42	674 30	600 40		

57 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 42, 43, 46

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: H/HS DEBT SERVICE

PROGRAM: Debt Service

#### **PURPOSE:**

Payment of debt service on Animal Shelter and Water Quality bonds initially approved by the voters in 1985.

#### 1987 PERFORMANCES:

- Provide funds for the payment of debt service on Water Quality bonds approved by the voters in 1985.
- Provide funds for the payment of debt service on Animal Shelter bonds approved by the voters in 1985.

#### 1988 OBJECTIVES:

- Continue debt service payments on Water Quality bonds approved by the voters in 1985.
- Continue debt service payments on Animal Shelter bonds approved by the voters in 1985.

#### RESOURCES:

	1986	REVI	SED	1987 F	REVISED	1988 BUDGET				
	FT	PT	T	FT F	T T	FT	PT T			
PERSONNEL:	0	0	0	0	0 0	0	0 0			
DEBT SERVICE			0	1,3	351,830	1,	294,270			
TOTAL DIRECT COST:	\$		0	\$ 1,3	351,830	\$ 1,	294,270			
PERFORMANCE MEASURES:			_							
<ul> <li>Bond issues</li> <li>administered</li> </ul>			1		2		2			

57 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 26

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: COMMUNITY HEALTH SVCS PROGRAM: Health Administration and Fee Collection

#### **PURPOSE:**

To provide supervision and direction for division, including expertise in grant writing, budget development, financial monitoring and clerical support for centralized fee collection and contributions.

#### 1987 PERFORMANCES:

- Operate all programs within the division in a cost effective manner.
- Supervise program managers and other division staff.
- Analyze monthly and quarterly reports; coordinate grant applications; monitor contracts, revenues and expenditures.
- Establish a central clerical support unit for fee collection, scheduling, billing and reception activities for the division.
- Plan, organize and coordinate division activities and provide temporary clerical support.

# 1988 OBJECTIVES:

- Operate all programs within the division in a cost effective manner.
- Supervise program managers and other division staff.
- Analyze monthly and quarterly reports; coordinate grant applications; monitor contracts, revenues and expenditures.
- Establish a central clerical support unit for fee collection, scheduling, billing and reception activities.
- Plan, organize and coordinate division activities according to identified needs in the community.

#### **RESOURCES:**

	1986	REVI	SED	1987	987 REVISED 1988 E					
	FT	PT	T	FT	PΤ	T	FT	PT	T	
PERSONNEL:	5	0	0	5	0	0	4	0	0	
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$	273,	760	\$	1,	980 500 100 100	\$		270 500 100 0	
TOTAL DIRECT COST:	\$	503,	930	\$	220,	680	\$	167,	870	
PERFORMANCE MEASURES: - Programs directed - Grant applications submitted			8 7			6 7			5 6	

57 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS:

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: COMMUNITY HEALTH SVCS PROGRAM: Chronic & Infectious Disease

#### PURPOSE:

Supervise programs funded by the state sponsored Community Health Services Grant, provide clinic services for immunizations and tuberculosis control; provide investigation and follow-up of communicable disease outbreaks and provide home visits to chronically ill and elderly clients.

#### 1987 PERFORMANCES:

- Provide clinics in August where 3,000 school age children are immunized.
- Provide tuberculosis control services through TB clinic and worksite screening clinics.
- Provide clinics for immunizing international travelers against potential risk of communicable disease.
- Hold hypertension screening clinics and classes for worksite locations.

#### 1988 OBJECTIVES:

- Provide investigation and follow-up of communicable disease outbreaks such as food borne diseases, lice and meningitis.
- Provide clinics for immunizing international travelers against potential risk of communicable disease.
- Provide clinic services for immunizations and tuberculosis control.
- Provide supervisory support to the programs funded through the Community Health Services Grant.
- Provide screening, counseling and education for prevention of AIDS (Acquired Immune Deficiency Syndrome).

#### RESOURCES:

	1986 REVISED			1987 REVISED			1988 BUDGET			
	FT	PT	T	FT	РΤ	T	FT	PT	T	
PERSONNEL:	3	0	3	2	0	0	3	0	0	
PERSONAL SERVICES SUPPLIES OTHER SERVICES	\$		530 600 550	\$		840 500 650	\$		190 400 150	
TOTAL DIRECT COST:	\$	209,	680	\$	123,	990	\$	166,	740	
PROGRAM REVENUES:	\$	47,	500	\$	40,	000	\$	57,	300	
PERFORMANCE MEASURES: - Clinic and TB visits - Disease investigations - AIDS presentations			000 160 0			000 160 0		18,	000 160 48	

57 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 1, 38

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: COMMUNITY HEALTH SVCS

PROGRAM: Health Education

#### **PURPOSE:**

To provide health education in the community and teach skills needed to prevent illness and enhance well being. To decrease the overall cost of health care to the public through the reduction of health risks.

#### 1987 PERFORMANCES:

- Respond to critical health education needs in the community as they develop.
- Provide health and environmental education through television, radio, newspaper, community presentations and public health displays.
- Provide child safety/accident prevention education & guidance to parents.
- Plan/develop classes and/or material for staff and consumers of Env. Svc.
- Teach lactation classes.
- Provide classes on hypertension.
- Complete obesity study in Anchorage school children.
- Develop & distribute info. on early prenatal care & preconceptional hlth.
- Expand tobacco prevention program.
- Participate in AIDS task force & promote AIDS education through coordination and training in both community and schools.
- Investigate, develop and coordinate with other agencies drug/alcohol prevention and education programs for children under twelve years old.
- Provide health education to departments within the Municipal workplace.

- Respond to critical needs in the community as they develop.
- Provide health and environmental education through television, radio, newspaper, community presentations and public health displays.
- Continue early childhood safety education to the community.
- Plan/develop classes and/or materials for staff and consumers of DHHS and other municipal departments, as requested.
- Continue lactation and hypertension classes.
- Develop childhood obesity prevention and education program.
- Field test preconceptual health promotion program.
- Maintain tobacco prevention program.
- Participate in AIDS task force and promote AIDS education through coordination and training in both community and schools.
- Develop and coordinate with other agencies drug/alcohol prevention and education programs for children under twelve years old.
- Incorporate skills for building self-esteem in all programs for children.
- Provide health training for day care centers.

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: COMMUNITY HEALTH SVCS

PROGRAM: Health Education

		REVI	SED	1987 REVISED			1988 BUDGET		
PERSONNEL:	FT 1	PT 3	0	FT 2	PT 3	0	FT 2	PT 3	0
PERSONAL SERVICES SUPPLIES OTHER SERVICES	\$		700 500 040	\$	2,	,180 ,200 ,400	\$		700 600 850
TOTAL DIRECT COST:	\$	145,	240	\$	170,	780	\$	188,	150
PROGRAM REVENUES:	\$		0	\$	2,	,000	\$	2,	000
PERFORMANCE MEASURES:									
<ul> <li>Community and in- service presentations</li> </ul>			64			65			84
- Radio and TV appearances, newspaper articles			52			52			61
- Classes taught			60			65			65
<ul> <li>Public health displays presented</li> </ul>			15			26			30
<ul> <li>Grants programs administered</li> </ul>			3			3			4

<sup>57</sup> SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 5, 27

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: COMMUNITY HEALTH SVCS

PROGRAM: Family Planning

#### PURPOSE:

To provide family planning services to low income and teen women to help plan the timing and spacing of their children.

#### 1987 PERFORMANCES:

- Provide pregnancy detection and counseling services to improve pregnancy outcomes.
- Conduct laboratory tests to determine evidence of sickle cell anemia, rubella, anemia, diabetes and hypertension.
- Conduct physical exams to assess normal physical health and appropriateness for birth control methods.
- Educate and counsel participants about sexuality, nutrition, birth control methods and good health habits.
- Schedule additional clinic hours to add clients who have no other source of service.
- Expand community education to reach the appropriate target population.
- Offer public speakers in the schools to provide information about human sexuality to prevent unwanted teen pregnancies.
- Screen and treat family planning clients for sexually transmitted diseases.

- Provide pregnancy detection and counseling services to improve pregnancy outcomes.
- Conduct laboratory tests to determine evidence of sickle cell anemia, rubella, anemia, diabetes, hypertension, and HIV testing.
- Conduct physical exams to assess normal physical health and appropriateness for birth control methods.
- Educate and counsel participants about sexuality, nutrition, birth control methods and good health habits.
- Schedule additional clinic hours to add clients who have no other source of service.
- Expand community education to reach the appropriate target population.
- Offer public speakers in the schools to provide information about human sexuality to prevent unwanted teen pregnancies and AIDS information.
- Screen and treat family planning clients for sexually transmitted diseases including HIV testing.

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: COMMUNITY HEALTH SVCS

PROGRAM: Family Planning

	1986		1987				
	FT	PT T	FT	PT T	FT	PT T	
PERSONNEL:	4	3 0	4	1 0	4	1 0	
PERSONAL SERVICES SUPPLIES OTHER SERVICES	\$	270,500 52,940 14,230	\$	218,330 41,450 16,500	\$	215,650 41,450 18,710	
TOTAL DIRECT COST:	\$	337,670	\$	276,280	\$	275,810	
PROGRAM REVENUES:	\$	97,000	\$	90,000	\$	85,000	
PERFORMANCE MEASURES:							
- Total number clients		6,035		6,000		6,000	
- Low income women		3,017		3,000		3,000	
<pre>(client sub-category)</pre>				•		•	
<ul> <li>Teen women (client sub- category)</li> </ul>		3,018		3,000		3,000	
- Total number of office visits		11,023		11,000		11,000	
+ : U : UU							

<sup>57</sup> SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 7, 28

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: COMMUNITY HEALTH SVCS

PROGRAM: Sexually Transmitted Diseases

#### **PURPOSE:**

Operate the clinic to reduce the incidence of sexually transmitted diseases and their complications in the community.

#### 1987 PERFORMANCES:

- Provide physical assessment, laboratory tests and treatment of sexually transmitted diseases.
- Interview clients who have gonorrhea or syphilis, trace and treat the contacts, and encourage follow-up visit for recheck.
- Continue surveillance of gonorrhea in the community; provide education in schools, jails, and other community agencies; provide information to radio, TV programs and newspapers.
- Participate in health fairs, school activities and other community events
- Provide training to health professionals.
- Increase surveillance and treatment of Chlamydia in the community.

- Provide physical assessment, laboratory tests and treatment of sexually transmitted diseases.
- Interview clients who have gonorrhea or syphilis, trace and treat the contacts, and encourage follow-up visit for recheck.
- Continue surveillance of gonorrhea in the community; provide education in schools, jails, and other community agencies; provide information to radio, TV programs and newspapers.
- Participate in health fairs, school activities and other community events.
- Provide training to health professionals.
- Increase surveillance and treatment of Chlamydia in the community.
- Provide screening and pre and post test counseling for the AIDS virus antibodies.
- Provide education on prevention of AIDS to schools and community groups.

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: COMMUNITY HEALTH SVCS

PROGRAM: Sexually Transmitted Diseases

	1986 FT	REVIS	SED T	FT PT T FT P					
PERSONNEL:	6	0	0	4	0	0	4	0	0
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$			\$	4,	270 160 300 600	\$	4,	520 960 600 600
TOTAL DIRECT COST:	\$	311,2	90	\$	172,	330	\$	158,	680
PROGRAM REVENUES:	\$	54,0	000	\$	49,	500	\$	66,	110
PERFORMANCE MEASURES: - People diagnosed and treated - Gonorrhea and syphilis contacts (client sub- category)		8,0 1,0			·	750 700		-	750 700
- Chlamydia contacts (client sub-category)		9	00			250			250
- Education to public, number of encounters			20			14			14
- Education: schools and agencies; # people		3,6	00		2,	000		2,	000

<sup>57</sup> SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 10

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: COMMUNITY HEALTH SVCS

PROGRAM: Maternal Child Health

#### PURPOSE:

To provide home visits, immunizations, health teaching and health assessment to mothers and children in high risk groups; provide a satellite office for services in Eagle River and Chugiak.

#### 1987 PERFORMANCES:

- Provide immunizations, screening and health assessment at neighborhood locations for children of families identified as high risk for child abuse, poor parenting skills, poor nutrition or other medical or social problems.
- Provide home visits, teaching, screening and referral to mothers and children in high risk groups, e.g., special care nursery, high risk pregnancy, child abuse.
- Provide a satellite office for nursing and clinic services in Eagle River/Chugiak.

#### 1988 OBJECTIVES:

- Provide immunizations, screening and health assessment at neighborhood locations for children of families identified as high risk for child abuse, poor parenting skills, poor nutrition or other medical or social problems.
- Provide home visits, teaching, screening and referral to mothers and children in high risk groups, e.g., special care nursery, high risk pregnancy, child abuse, and infants of substance abusing mothers.
- Provide a satellite office for nursing and clinic services in Ealge River/Chugiak.
- Provide training to other health professionals regarding child accident prevention education.

#### **RESOURCES:**

	1986 FT	REVI PT	SED	1987 FT	REVI	SED	1988 FT	1988 BUDGET FT PT T			
PERSONNEL:	4	2	Ó	3	Ó	Ó	3	Ö	ò		
PERSONAL SERVICES SUPPLIES OTHER SERVICES	<b>\$</b>		450 500 730	\$	5	,120 ,200 ,100	\$		760 200 700		
TOTAL DIRECT COST:	\$	219,	680	\$	130	420	\$	120	660		
PERFORMANCE MEASURES: - Home visits - Well child clinic visits			800 500			,500 ,500			500 800		

57 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS:

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: SOCIAL SERVICES

PROGRAM: Social Services Administration

# **PURPOSE:**

To provide division administration and supervision.

#### 1987 PERFORMANCES:

- Provided supervision, program development, leadership, and coordination for five grant funded programs and four programs supported by municipal operating funds.
- Provided administrative and clerical support for same 9 programs.
- Provided staff support to Women's Commission, Senior Citizens Advisory Commission, and Anchorage Commission on Youth.

#### 1988 OBJECTIVES:

- Provide supervision, program development, leadership, and coordination for five grant funded programs and four programs supported by municipal operating funds.
- Provide administrative and clerical support for same nine programs.
- Provide staff support to Women's Commission and Senior Citizens Advisory Commission.

#### **RESOURCES:**

	1986	REV1	SED	1987	REV.	[SED	1988 BUDGET			
	FT	PT	T	FT	PΤ	T	FT	PT	T	
PERSONNEL:	3	0	0	3	0	0	2	0	0	
PERSONAL SERVICES SUPPLIES OTHER SERVICES	\$		540 500 500	\$	3	,900 ,300 ,250	\$	82,8 7,8	840 0 260	
TOTAL DIRECT COST:	\$	125,	540	\$	129	,450	\$	90,	100	
PERFORMANCE MEASURES: - Social service programs administered			7			9			9	
- Commissions supported			3			2			2	

57 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 21

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: SOCIAL SERVICES

PROGRAM: Community Services

#### PURPOSE:

Protect the health and safety of children in child care centers and adults in quasi-institutional facilities; provide direct relief to individuals in crisis situations.

#### 1987 PERFORMANCES:

- Inspected, issued permits, and investigated complaints for more than 100 child care facilities and 7 adult care facilities.
- Improved the coordination of fire, building safety, food service, and sanitation reviews for child and adult programs.
- Provided technical assistance and support to child and adult care facilities.

#### 1988 OBJECTIVES:

- Inspect 90% of child and adult care facilities a minimum of 3 times.
- Coordinate fire, building safety, food service, and sanitation for child and adult care facilities.
- Reduce duplication of public effort by consolidating program licensing function and health permit function.
- Provide training and technical assistance to at least 50% of facilities under permit.

	1986 REVISED					1987 REVISED							
	FT	P.		Т		FT	PT	•		T	PΤ	T	
PERSONNEL:	8	١	0	0		5	0	(	0	5	0	0	
PERSONAL SERVICES SUPPLIES OTHER SERVICES DEBT SERVICE CAPITAL OUTLAY	\$		3, 00,	500 530 330 430 0		\$	2	,240 ,000 ,120 ,120	0 0 0	\$	2	,230 ,100 ,930 0	
TOTAL DIRECT COST:	\$	1,0	83,	790		\$	821	,33	0	\$	232	,260	
PROGRAM REVENUES:	\$		23,	500		\$	26	,00	0	\$	26	,000	
PERFORMANCE MEASURES: - Facility permits issued - Child/adult care contacts - Emergency assistance (clients served)				118 450 990			1	12: 47: ,00:	5			250 ,000 ,000	

<sup>57</sup> SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 3, 35

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: SOCIAL SERVICES

PROGRAM: Day Care Assistance

#### PURPOSE:

Manage a state funded program providing child care assistance for low to moderate income families who are working or in training.

#### 1987 PERFORMANCES:

- Determined eligibility of 6,000 families requesting service from state funded program.
- Provided state funded financial assistance to 1,400 families and 2,000 children who met eligibility requirements.
- Provided information and referral services to 1,500 individuals.
- Initiated payments to 200 child care providers and monitored accountability of provider's billings.
- Provided technical assistance to providers to ensure correct procedure regarding state regulations. (Conducted 11 provider billing workshops.)
- Provided agency coordination between programs and local providers.
- Assisted with planning of the Creative Activities Workshop.

#### 1988 OBJECTIVES:

- Perform 6,000 eligibility interviews and assessments.
- Provide state funded financial assistance to 1,700 families and 2,300 children eligible for child care assistance funds.
- Maintain information and referral services for 100 individuals per month.
- Conduct 10 provider billing workshops to provide technical assistance to providers regarding proper billing procedures and guidelines.
- Initiate payments to 210 child care providers.

#### **RESOURCES:**

	1986 FT	REVI PT	SED T	1987 FT	REVI PT	SED T	1988 BUDGET FT PT T				
PERSONNEL:	2	0	Ô	2	Ô	Ó	3	Ó	Ó		
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$	10,	810	\$	9,	020 400 010 350	\$		380 000 900 0		
TOTAL DIRECT COST:	\$	117,	370	\$	129,	780	\$	131,	280		
PERFORMANCE MEASURES: - Families served - Children served - Applicants interviewed - Information and referral contacts		2, 6,	700 550 000 500		2, 6,	400 000 000 200		2, 6,	700 300 000 200		

57 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 12

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: SOCIAL SERVICES

PROGRAM: Abuse Prevention

#### PURPOSE:

To reduce levels of abuse and domestic violence in the Anchorage area.

#### 1987 PERFORMANCES:

- Provided a central referral point for municipal services, direct services, and prevention programs related to abuse.

- Developed and implemented comprehensive training materials for police, prosecutors, and judges.

- Assisted in developing prevention curriculum for use in public schools and in the community.

- Supervised the development of a coordinated case management system for child abuse and neglect cases in Anchorage.

- Maintained reference library on domestic violence, child abuse & neglect, sexual assault, and elder abuse.

- Assisted in coordination of "End Violence Against Women and Children," Family Violence Institute, and Annual School on Addictions.

- Provided client advocacy in complex family violence cases.

- Serve as a central coordination office for systematic change in the delivery of services and prevention effort in family violence, substance abuse, and mental health.
- Maintain a coordinated case management system for child abuse and neglect
- Assist in the coordination and planning of the Institute on Family Violence, Annual School on Addiction, Annual School on Mental Health, Prevention Symposium on Substance Abuse, Prevention Conference on Child Abuse, and End Violence Against Women & Children media events.
- Maintain a reference library on domestic violence, child abuse & neglect, sexual assault, substance abuse, elder abuse, and mental health.
- Assist in developing prevention curriculae in public schools.
- Continue to develop training materials for law enforcement and courts.
- Provide client advocacy and emergency assistance to those in crisis.
- Provide specialized training to professionals on family violence and substance abuse issues.
- Evaluate effectiveness of family violence intervention policy.

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: SOCIAL SERVICES PROGRAM: Abuse Prevention

PERSONNEL:	1986 FT 1	REVISE PT 0	D 198 T FT 0 1	REVISED PT T	1988 FT 2	BUDGET PT T 0 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES	\$	53,11 30 22,25	0	54,860 300 16,000		99,160 1,900 31,600
TOTAL DIRECT COST:	\$	75,66	0 \$	71,160	\$	132,660
PERFORMANCE MEASURES: - Training manuals/films produced - Coordinate training conferences - Events provided during End Violence Against Women and Children		1	3 1 1	8 2 20		1 3 30
- Client consultation hours provided		69	6	945		1,000
- Maintain data/resource files		2,00	0	2,000		0
- Committees provided staff assistance			3	1		2
- Fill resource information requests			0	410		560
<ul> <li>Training manuals/films developed</li> </ul>			0	4		10

<sup>57</sup> SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 13, 54

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: SOCIAL SERVICES

PROGRAM: Chugiak Senior Center

# PURPOSE:

To supervise the Chugiak Senior Center facility and programs.

### 1987 PERFORMANCES:

- Volunteers' hours of service exceeded 50,000.
- Maintained 100% occupancy of senior housing units.
- Raised all additional funds needed to operate center programs.
- Provided support and technical assistance to the Board of Directors of the Chugiak Senior Center.

#### 1988 OBJECTIVES:

- Maintain 100% occupancy of housing units.
- Maintain financial self sufficiency of Chugiak Senior Center.
- Continue support and technical assistance to the Board of Directors.

#### RESOURCES:

	1986 REVISED			1987	1987 REVISED			1988 BUD		
	FT	PT	T	FT	PΤ	T	FT	PT	T	
PERSONNEL:	1	0	0	1	0	0	1	0	0	
PERSONAL SERVICES	\$	51,	920	\$	47	,120	\$	48	,600	
TOTAL DIRECT COST:	\$	51,	920	\$	47	,120	\$	48	,600	
PERFORMANCE MEASURES:										
<ul> <li>Senior citizens served</li> </ul>			900			900			900	
<ul> <li>Apartments rented</li> </ul>			42			42			42	
<ul> <li>Volunteer hours recruited</li> </ul>		50,	,000		50	,000		50	,000	

57 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 24

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: ENVIRONMENTAL SERVICES

PROGRAM: Environmental Sanitation

#### PURPOSE:

Inspect restaurants, swimming pools, spas, and other public facilities on a regular and complaint-responsive basis to prevent and stop threats to public health from contaminated food or facilities. Investigate sewage, noise, dust, housing, and other nuisance complaints.

#### 1987 PERFORMANCES:

- Inspect ninety percent of all food service and handling establishments four times during the year.
- Prepare a guide to help restaurant owners understand the food service code.
- Standardize all sanitarians to FDA standards of food facility inspection.
- Respond to all life and health safety complaints.

#### 1988 OBJECTIVES:

- Inspect 90% of all food service and handling establishments more than once during the year.
- Distribute a guide to help restaurant owners understand the food service code.
- Standardize all sanitarians to FDA standards of food facility inspection.
- Respond to all life and health safety complaints.
- Implement revised food and food provisions of AMC 16.60.
- Complete plan review procedures and requirements.

#### **RESOURCES:**

	1986	REVISED	1987	REVISED	1988	BUDGET
	FT	PT T	FT	PT T	FT	PT T
PERSONNEL:	11	0 0	12	0 0	11	0 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$	599,510 6,000 641,990 6,880	\$	593,230 4,000 14,700 2,310	\$	508,760 4,000 15,700 3,100
TOTAL DIRECT COST:	\$ 1	,254,380	\$	614,240	\$	531,560
PROGRAM REVENUES:	\$	479,580	\$	280,000	\$	300,000
PERFORMANCE MEASURES:						
<ul> <li>Public facility inspections</li> </ul>		3,500		4,560		4,560
<ul> <li>Public facility, sewer/ water, junk car, noise, and nuisance complaints</li> </ul>		5,250		1,800		1,500
- Junk cars picked up		1,000		650		0

57 SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 9, 52, 53, 57

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: ENVIRONMENTAL SERVICES PROGRAM: Environmental Engineering Management

#### **PURPOSE:**

Manage On-Site and Water Quality programs. Provide advanced-level engineering expertise and professional leadership for these programs.

#### 1987 PERFORMANCES:

- Fully implement the revised wastewater ordinance passed in 1986, especially the bi-annual septic tank pumping mandate.
- Complete inventory/study of failing and/or potentially problematic onsite septic system areas of the municipality. Develop comprehensive strategy for addressing these problems.
- Develop and seek approval of means to fully fund the on-site program through fees, including a possible annual septic tank assessment.
- Continue surface water quality projects.

- Oversee areawide bacteriological surveys of 12 lakes and 14 streams.
- Provide engineering expertise for areawide surface and groundwater baseline monitoring programs.
- Administer automation/computerization of on-site program to enforce mandated bi-annual pumping of septic tanks.
- Provide clerical/computer support for issuance of permits and response to complaints.

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: ENVIRONMENTAL SERVICES PROGRAM: Environmental Engineering Management RESOURCES:

RESOURCES:	1986 FT	REVI PT	SED T	1987 FT	REVISED PT T	1988 FT	BUDGET PT T
PERSONNEL:	0	Ö	ò	3	0 0	2	o o
PERSONAL SERVICES OTHER SERVICES	\$		0 0	\$	122,620 300	\$	92,820 300
TOTAL DIRECT COST:	\$		0	\$	122,920	\$	93,120
PERFORMANCE MEASURES: - On-site water and sewer permits processed - Septic pumping verifications			0		450 3,000		500 6,000
processed - Health authority			0		1,000		1,000
<ul><li>certificates processed</li><li>Subdivision reviews</li><li>processed</li></ul>			0		300		300
<ul> <li>Customer contacts</li> <li>Complaints and pollution source investigations recorded</li> </ul>			0		6,000 150		6,000 150
- Surface and groundwater samples recorded			0		800		800
- Complaints resolved, including site reviews			0		300		300
- Correspondence prepared			0		10		10
<pre>per month - Advisory meetings/   consultations per   month</pre>			0		10		12
- Ordinances prepared/ revised			0		1		2

<sup>57</sup> SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 22, 33

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: ENVIRONMENTAL SERVICES

PROGRAM: Environmental Quality

#### PURPOSE:

Manage the Environmental Services Division, providing staff supervision, administrative support, clerical support, cashiering and other necessary customer services.

#### 1987 PERFORMANCES:

- Expand professional capacity to improve surface and ground water quality.
- Expand capacity to respond to and solve citizen complaints and, thereby, provide improved service.
- Co-locate operating sections of the division to realize benefits of combined administrative and clerical staff.
- Operate a successful Vehicle Inspection and Maintenance program in order to attain National Air Quality Ambient Air Standard for Carbon Monoxide by December 31, 1987.
- Assuming the availability of adequate computer support, complete automation of the Environmental Services Division's various data collection and analysis functions.

- Finish computerization of environmental data processing, especially for the On-Site Sewer and Water program.
- Improve response time to customer service inquiries, particularly with respect to requests made by phone.
- Increase clerical staff accessibility to word processing.
- Maintain an acceptable response time, with respect to the investigation of nuisance and other complaints, in spite of staff limitations.
- Maintain adequate staff expertise for prompt and accurate response to water emergencies, such as contaminated private wells and failing septic systems.
- Secure additional sources of non-tax revenue to support On-Site and Water Quality programs.
- Compile standards and procedures to assist staff and the public in their efforts to meet the requirements of ordinances for activities associated with the I/M, Sanitation and Water Quality programs.

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: ENVIRONMENTAL SERVICES

PROGRAM: Environmental Quality

PERSONNEL:	1986 FT 12	REVISED PT T 0 1	198 <b>7</b> FT 3	REVISED PT T 0 0	1988 FT 5	BUDGET PT T 0 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$	551,230 4,500 6,370 130	\$	179,280 1,100 4,630 0	\$	242,300 1,100 3,350 0
TOTAL DIRECT COST:	\$	562,230	\$	185,010	\$	246,750
PERFORMANCE MEASURES: - Ordinance revisions submitted		1		1		1
- Customer phone and counter contacts		52,000		47,000		50,000
- Complaint resolutions, including site reviews		250		300		300
- Advisory meetings and consultations per month		25		30		30
- Correspondence prepared per month		60		80		80

<sup>57</sup> SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 20, 34

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: ENVIRONMENTAL SERVICES

PROGRAM: Water Quality

#### PURPOSE:

Protect surface and ground water quality by enforcing existing codes. Investigate and eliminate sources of pollution. Develop a data base for surface and ground water quality in order to evaluate future trends and impacts.

#### 1987 PERFORMANCES:

- Investigate complaints and pollution sources.
- Perform two areawide bacteriological surveys.
- Measure water levels and collect samples for 35 shallow monitoring wells.
- Initiate expanded surface and groundwater baseline monitoring program, utilizing supplemental funding from 1986 general obligation bonds.
- Conduct weekly bacteria surveys of Fish, Chester, and Campbell Creeks.
- Participate in additional cooperative surface water stream flow and and seep studies, in conjunction with ongoing activities conducted by the U.S.G.S.

- Investigate complaints and pollution sources.
- Conduct municipal-wide surface and groundwater baseline monitoring.
- Oversee the administration of expanded water quality monitoring and enhancement projects funded by voter-approved general obligation bonds.

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: ENVIRONMENTAL SERVICES

PROGRAM: Water Quality

PERSONNEL:	1986 FT 5	REVISED PT T 0 0	1987 FT 3	REVISED PT T 0 0	1988 FT 3	BUDGET PT T 0 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES DEBT SERVICE CAPITAL OUTLAY	\$	199,850 1,900 213,200 150,300 3,000	\$	149,820 4,700 212,020 0 2,100	\$	147,200 4,700 130,240 0 600
TOTAL DIRECT COST:	\$	568,250	\$	368,640	\$	282,740
PERFORMANCE MEASURES:  - Complaints investigated - Pollution sources investigated - Surface water and ground water samples collected and analyzed - Surface and ground water stations main- tained and tested		65 50 550 105		100 50 800 220		100 50 900 230
- Responses to stream and lake spills		0		20		20
- Monitoring wells maintained		0		100		100
- Stream discharge measurements taken		0		950		1,035

<sup>57</sup> SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 8, 32

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: ENVIRONMENTAL SERVICES

PROGRAM: On-Site Sewer & Water

#### **PURPOSE:**

Enforce the on-site wastewater and well code to assure proper installation and maintenance and to prevent surface and groundwater contamination.

#### 1987 PERFORMANCES:

- Review setback distance waiver requests.
- Review and approve (or deny) requests for on-site sewer and/or water installations (i.e., permits).
- Implement and enforce the revised wastewater code.
- Continue investigation of areas with high water table problems which are adversely affecting the performance of existing on-site septic systems and subsequently result in degradation of the shallow groundwater.
- Assuming the availability of adequate computer support, develop and implement a program to enforce the mandated bi-annual pumping of septic tanks, and automate the on-site wastewater and private well data for easy access and retrieval.
- Monitor the results of several field test sites of innovative wastewater disposal systems.
- Coordinate with the Water Quality program staff in the overall surface and groundwater quality study, protection, and improvement effort.
- Write and issue a public brochure regarding residential septic systems.

- Review setback distance waiver requests.
- Review & take action on requests for on-site sewer and/or water permits.
- Implement and enforce the revised wastewater code.
- Continue investigation of areas with high water table problems, as they relate to the performance of on-site septic systems, and coordinate these efforts with the Water Quality staff in the study of surface and ground-water conditions throughout the community.
- Prepare and implement a surface and subsurface drainage ordinance.
- Identify and computerize all on-site septic and well files.
- Automate tracking program to enforce bi-annual pumping ordinance and initiate comprehensive information program for septic system owners.
- Monitor results of innovative wastewater system field tests.
- Implement annual "operating permit" and related fee for all single-family on-site septic systems and revise AMC 15.55, Well Water Standards.
- Instruct excavators, pumpers and engineers on wastewater code; and prepare and distribute information to on-site sewer and water users.

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: ENVIRONMENTAL SERVICES

PROGRAM: On-Site Sewer & Water

3 0 0	FT PT T 5 0 0	FT PT T 5 0 0
\$ 171,970 2,900 3,500 2,500	\$ 280,800 4,500 262,150 1,800	\$ 273,040 5,500 299,750 1,500
\$ 180,870	\$ 549,250	\$ 579,790
\$ 150,090	\$ 176,350	\$ 597,500
900 1,800 325 1,200	450 1,000 350 300 60 14 0 25	500 1,000 350 300 60 20 25 50
		200
0 0 0	3,000 0 0 0	6,000 70 7 10,000 800
	\$ 171,970 2,900 3,500 2,500 \$ 180,870 \$ 150,090 900 1,800 325 1,200 0 0 0 0	3 0 0 5 0 0  \$ 171,970

<sup>57</sup> SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 4, 31, 48, 56

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: ENVIRONMENTAL SERVICES PROGRAM: Vehicle Inspection Program

#### **PURPOSE:**

To reduce carbon monoxide emissions from vehicles registered and/or operated in Anchorage by conducting an annual inspection and maintenance program.

#### 1987 PERFORMANCES:

- Monitor over 125 active I/M stations, over 450 I/M certified mechanics and over 6000 Referee facility actions.
- Perform quarterly audits of stations and begin the recertification/decertification of all I/M stations and mechanics.
- Investigate any suspected cases of fraud or other program violations.
- Collect data and prepare required local, state, and federal reports.
- Upgrade the data acquisition and reporting system.
- Expand the use of the Referee Facility to include certification testing, computer data tracking and documented vehicle visits.

- Monitor I/M station and I/M mechanic performance and enforce compliance with applicable municipal code, program rules and regulations.
- Perform federally required quarterly audits of I/M stations and certify and/or decertify stations, mechanics, and analyzers as required.
- Take and resolve motorists complaints and investigate any suspected cases of fraud and/or other program violations.
- Collect and analyze program data and submit required local, state and federal reports.
- Complete the I/M program data acquisition and reporting system to include required upgrades and enhancements.
- Maximize the capabilities and resources of the Referee facility to better the efficiency and increase the quality of service provided by the vehicle inspection program.
- Coordinate with state and federal officials to further compliment efforts to enforce compliance among those individuals who intentionally avoid the requirements of the vehicle inspection program.

DEPARTMENT: HEALTH & HUMAN SERVICES DIVISION: ENVIRONMENTAL SERVICES

PROGRAM: Vehicle Inspection Program

PERSONNEL:	1986 REVISED FT PT T 8 0 0	1987 REVISED FT PT T 9 0 0	1988 BUDGET FT PT T 8 0 0
PERSONAL SERVICES SUPPLIES OTHER SERVICES CAPITAL OUTLAY	\$ 333,630 14,500 740,530 0	\$ 366,870 17,500 712,050 2,360	\$ 328,970 12,100 626,140 800
TOTAL DIRECT COST:	\$ 1,088,660	\$ 1,098,780	\$ 968,010
PROGRAM REVENUES:	\$ 1,451,000	\$ 1,428,420	\$ 1,210,000
PERFORMANCE MEASURES:			
<ul> <li>Facility inspections completed</li> </ul>	600	600	500
<ul> <li>Stations certified</li> <li>Mechanics certified</li> <li>Test analyzer system audits</li> </ul>	50 90 600	180 460 600	100 300 600
- Referee station actions - I/M station files maintained	5,790 140	6,000 150	6,000 150
- I/M certified mechanic	450	500	500
<ul><li>files maintained</li><li>Advisory meetings and consultations per month</li></ul>	12	10	10
- Correspondence prepared	25	20	20
<pre>per month - Newsletters issued</pre>	0	4	4

<sup>57</sup> SERVICE LEVELS ARE FUNDED FOR THE DEPARTMENT. THIS PROGRAM HAS LEVELS: 6, 30, 40

# DEPARTMENT OF HEALTH AND HUMAN SERVICES

# FY88 GRANT FUNDED PROGRAMS

GRANT PROGRAM	1987 GRANT YR	1987 FUNDED POSITIONS	1988 GRANT YR	1988 FUNDED POSITIONS	GRANT PERIOD
**** TOTAL GRANT FUNDING	\$13,843,743	56FT/7PT/2T	\$13,382,534	55FT/7PT/3T	
**** TOTAL HHS GENERAL GOVERNMENT OPERATING BUDGET	\$10,783,060	97FT/5PT	\$10,416,710	94FT/3PT	
	\$24,626,803	153FT/13PT/2T	\$23,799,244	149FT/10PT/3T	
1987 GRANT FUNDING REPRESENTS 56.2% OF THE	TOTAL HEALTH	AND HUMAN SER	VICES BUDGET.		
1988 GRANT FUNDING RETRESENTS 56.2% OF THE	TOTAL HEALTH	AND HUMAN SER	VICES BUDGET.		
MANAGEMENT SUPPORT DIVISION					
SOCIAL SERVICES BLOCK GRANT	\$ 2,410,600	2FT	\$ 2,410,600	2FT	7/1/87 - 6/30/88
<ul> <li>Provides operating funds to various non-profit social services agencies based on recommendations developed by the Social Services Task Force.</li> </ul>					
HB 574 GRANT	\$ 500,000	0	s N/A		N/A
- Provides for the prevention and treatment services for abused children.					
HB 29 GRANT	\$ 500,000	0	s N/A		N/A
<ul> <li>Provided as a pass-thru grant to the successful organization that will house the Covenant House Program.</li> </ul>					
* DRAM-EDY HIGHWAY SAFETY PROGRAM	\$ 25,000	0	\$ 25,000	0	7/1/87 - 6/30/88
<ul> <li>Supports the Dram-Edy program to help youths deal with numerous health and safety issues.</li> </ul>					·

GRANT PROGRAM	722	1987 GRANT YR	1987 FUNDED POSITIONS	2 27	1988 GRANT YR	1988 FUNDED POSITIONS	GRANT PERIOD
SOCIAL SERVICES DIVISION							
DAY CARE ASSISTANCE	s	3,612,008	6FT	s	4,675,430	7FT	7/1/87 - 6/30/88
<ul> <li>Provides state funded financial assistance to families and children.</li> </ul>							
RETIRED SENIOR VOLUNTEER PROGRAM (RSVP)	\$	158,060	2FT	s	N/A		N/A
<ul> <li>Provides recruitment, training and place for people over 60 in the volunteer positions of their choice with various community service organizations.</li> </ul>	men	t					
JOINT TRAINING PARTNERSHIP ACT (JTPA)	\$ :	1,730,976	11FT	\$ :	1.962,170	11FT	7/1/87 - 6/30/88
<ul> <li>Provides for skills training, on-the-job training, youth work experience, try-out employment and support services for elig adults and youth.</li> </ul>	ibl	9					
* JTPA TECHNICAL ASSISTANCE	\$	10,000	0	\$	10,000	0	12/1/87 - 6/30/88
<ul> <li>Provides for training of JTPA staff, including purchase of training publication and materials.</li> </ul>	ons						
* JTPA INCENTATIVE	\$	54,244	0	S	60,000	0	11/1/87 - 6/30/88
<ul> <li>Provides additional support for on-going JTPA programs based on review of prior year performance.</li> </ul>							
JTPA STATE EDUCATION COORDINATION	s	77.500	0	s	N/A		N/A
<ul> <li>Provides supplemental education and train assistance to JTPA participants to enhance existing programs and placement efforts.</li> </ul>		ı					
JTPA 3% OLDER WORKER	\$	98,025	0	\$	70,562	0	7/1/87 - 6/30/88
<ul> <li>Provides job training and placement for older workers in unsubsidized employment.</li> </ul>							

GRANT PROGRAM	27	1987 Grant Yr	1987 FUNDED POSITIONS	= 24 4	1988 GRANT YR	1988 FUNDED POSITIONS	GRANT PERIOD
VICTIM/WITNESS ASSISTANCE PROGRAM	\$	92,500	2FT	\$	83,000	0	11/1/86 - 3/30/88
<ul> <li>Provides coordination of child abuse and neglect cases and monitoring of criminal justice system response to domestic viol</li> </ul>		<b>.</b>					
WEATHERIZATION PROGRAM (WX)	s	684,950	8,5FT	\$	984,813	9.5FT	3/31/87 - 3/31/88
<ul> <li>Weatherize homes for eligible low income people.</li> </ul>							
* RENTAL REHAB	s	76,000	0	\$	70,000	0	OPEN
<ul> <li>Provides for the rehabilitation of privately owned rental units thereby providing housing for lower income families.</li> </ul>							
RESPITE	s	479,500	0	s	N/A		N/A
<ul> <li>Frovides both in-home and out-of-home, short-term, temporary care for disbaled persons.</li> </ul>							
* SUMMER YOUTH EMPLOYMENT AND TRAINING (SYETP)	s	776.621	2T	\$	750,000	2T	4/1/88 - 9/30/88
<ul> <li>Provides employment and job training opportunities to eligible young people ranging from 14 to 21 years of age.</li> </ul>							
CDBG - SOCIAL SERVICES	s	244,650	0	\$	245,400	0	4/1/87 - 3/31/88
<ul> <li>Provides operating funds to various non-profit social services agencies based on recommendations developed by the Social Services Task Force.</li> </ul>							
CDBG - PROJECT REHAB	\$	391,304	1.5FT	\$	300,000	1.5FT	4/1/87 - 3/31/88
<ul> <li>Provides for single-family, owner-occupy housing rehabilitation.</li> </ul>	ied						

GRANT PROGRAM	=	1987 GRANT YR	1987 FUNDED POSITIONS	ಬರಿ ಮು	1988 GRANT YR	1988 FUNDED POSITIONS		NT PERIOD
COMMUNITY HEALTH SERVICES DIVISION								
COMMUNITY HEALTH NURSING	\$	834,925	13FT/3PT	\$	856,000	13FT/3PT	7/1/8	7 - 6/30/88
<ul> <li>Provides immunizations, child health clinics, control of communicable disease home visits and community education.</li> </ul>	٠.							
FAMILY PLANNING	\$	243,830	2FT/2PT	s	219,150	2FT/2PT/IT	7/1/8	7 - 6/30/88
<ul> <li>Provide family planning clinic services to low-income women and teens.</li> </ul>								
WOMEN, INFANTS & CHILDREN (WIC)	s	202,550	3FT/2PT	s	220,409	3FT/2PT	7/1/87	7 - 6/30/88
<ul> <li>Provides a federally regulated women's, infants, and children's supplemental food and nutrition education program.</li> </ul>								
CHILD ACCIDENT PREVENTION	\$	10,000	0	\$	N/A	0		N/A
<ul> <li>Educate parents about improved safety of children.</li> </ul>								
HYPERTENSION SCREENING	\$	10,000	0	\$	N/A	0		N/A
<ul> <li>Provide hypertension screening, education and monitoring for high risk adults at the work site.</li> </ul>								
HEALTH EDUCATION/RISK REDUCTION	\$	20,000	0	\$	20,000	0	7/1/87	- 6/30/88
- Provides education directed towards reducing tobacco use by youths.								
HOME REALTH AIDE	\$	250,500	0	\$	N/A	0		N/A
- Provide nursing care, therapy and health aide services to people with an acute medical condition who have no other source of revenue for this care	es							

of revenue for this care.

	CPANT PROGRAM	<b></b>	1987 GRANT YR	1987 FUNDED POSITIONS	==	1988 GRANT YR	1988 FUNDED POSITIONS	GRANT PERIOD
*	AIDS EDUCATION	\$	N/A	0	\$	50,000	151	10/1/87 - 6/30/88
	- Expand AIDS education.							
	CHILDHOOD OBESITY	\$	N/A	0	s	20,000	0	10/1/87 - 6/30/88
	<ul> <li>Program to reduce incidence of risk factors for childhood obesity in the Anchorage community.</li> </ul>							
	ENVIRONMENTAL SERVICES DIVISION							
*	AIR RESOURCES	\$	350,000	5FT	\$	350,000	5FT	1/1/88 - 12/31/88
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Provides for the planning, development and implementation of an air program that meets local, state and federal requirements.

\$13.843.743 55FT/8PT/2T \$13,382,534 55FT/6PT/1T

<sup>\*</sup> ESTIMATED - ACTUAL 1988 GRANT YEAR FIGURES NOT AVAILABLE.