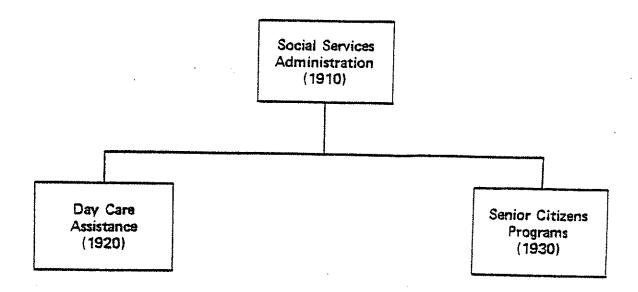
# ORGANIZATION CHART SOCIAL SERVICES



## DEPARTMENT OF SOCIAL SERVICES

The Department of Social Services has administrative responsibility for the implementation and operation of the state and federally funded Comprehensive Employment and Training Act, Day Care Assistance Program, Housing & Community Services and Senior Citizens Programs. The Department also provides administrative and staff support to the Opportunities for the Handicapped Commission and Commission on Youth.

Social Services Administration - This division provides executive management of the Municipality's Day Care Assistance and Senior Citizens programs as well as management and administration of large federal and state housing, community services, employment and training grant programs.

Day Care Assistance - This division is the local contract administrator for the State of Alaska day care assistance grants. The grant entitles eligible parents or guardians who are working or in training to receive financial assistance on a sliding scale basis for child care costs.

Senior Citizens Program - Working closely with the Municipal Senior Citizens Advisory Commission, this Division coordinates Municipal activities for senior citizens, supervises activities of the Retired Senior Volunteer Program and is the Municipal liaison with Chugiak Senior Citizens Housing and Center programs.

The major portion of the Department of Social Services activities are grantfunded and therefore not reflected in the operating budget. As the Prime Sponsor for local CETA funds, the Employment and Training Division manages a Public Service Employment Program, Youth Employment Program, On-The-Job Training/Adult Work Experience Program, Private Sector Initiative Program and Class Room Training, with the desired goal of obtaining unsubsidized employment within a specific period. The Housing and Community Services Division is responsible for the implementation and operation of Project REHAB. Funded primarily through Community Development Block Grant funds, the program provides direct loans or grants to eligible clients to rehabilitate dwellings with the spcific goal of energy conservation. The Weatherization component provides weather stripping, storm doors, insulation and minor work repairs through a grant from the Department of Energy.

MUNICIPALITY OF ANCHORAGE

**DEPARTMENTAL SUMMARY** 

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DEPARTMENT

Social Services

| ACCOU<br>NUMBI | INT<br>ER DIVISIONS/SECTIONS      | 1979        | 1980    |           | 1981        |          |
|----------------|-----------------------------------|-------------|---------|-----------|-------------|----------|
|                |                                   | ACTUAL      | REVISED | REQUESTED | RECOMMENDED | APPROVED |
| 1910           | Administration                    | 77,160      | 104,830 | 185,140   | 183,220     | 183,220  |
| 1920           | Day Care Assistance               | 80,030      | 143,870 | 108,360   | 105,720     | 105,720  |
| 1930           | Senior Citizens Program           | 62,900      | 100,720 | 127,060   | 125,850     | 125,850  |
|                | Direct Organizational<br>Cost     | 220,090     | 349,420 | 420,560   | 414,790     | 414,790  |
|                | Add Intragovernmental<br>Charges  | 135,320     | 176,240 | 187,490   | 197,930     | 201,670  |
|                | Total Departmental Cost           | 355,410     | 525,660 | 608,050   | 612,720     | 616,460  |
|                | Less Intragovernmental<br>Charges | 122,770     | 211,880 | 242,330   | 237,800     | 240,040  |
|                | Function Cost                     | 232,640     | 313,780 | 365,720   | 374,920     | 376,420  |
|                | Less Revenues                     | -0 <b>-</b> | -0-     | -0-       | 97,810      | 97,810   |
|                | Local Tax Cost                    | 232,640     | 313,780 | 365,720   | 277,110     | 278,610  |
|                |                                   |             |         |           |             |          |
|                |                                   |             |         |           |             | ,        |
| COMM           | FNTARY                            |             |         | ·······   | <del></del> |          |

COMMENTARY

| DEPT.             | UNIT NO.   | DIV            | INUT NO  | 252  | <br>     | } |
|-------------------|------------|----------------|----------|------|----------|---|
|                   | CIALL IAC. | DIV.           | UNIT NO. | SEC. | UNIT NO. | ĺ |
| . Social Services | 1900       | Administration | 1910     |      |          | l |
| 1400000           | <u> </u>   |                |          |      |          | į |

## MISSION

To facilitate maximum development and implementation of Social Services program activities and objectives.

# SUMMARY DESCRIPTION OF 1981 LEVEL OF SERVICE

Two administrative positions and one secretary with a supportive staff of one CETA position, providing technical administrative and clerical support to programs in the Department of Social Services.

| WORKLOAD   | WORK ACTIVITIES   | SERVICE PRODUCTS/OUTCOME   |
|--|---|--|
| 63 employees in department   | Guidance and technical assistance in budget preparation     | Three annual operating budgets developed   |
| Three Commissions: Senior citizens, youth, opportunities for the handicapped | Staff support at 39 com-<br>mission meeting                 | Public records of commission activities - agendas, minutes   |
|  | Liason between local, state and Federal government agencies | Increased interaction and working relationship with local, state and federal agencies                                      |
|  | Grant proposal preparation                                  | Increased funds provided for five major department programs which will result in implementing an area agency for the aging |

## CHANGES FROM CURRENT LEVEL

Commission meetings to be increased thirty percent in response to community needs. Increased meeting will require increased staff time to support the opportunities for the handicapped and youth commissions.

| DESCRIPTION                 | 1979 ACTUAL | 1980 BUDGETED | 1981 PLANNED |
|-----------------------------|-------------|---------------|--------------|
| Number of positions         | 1           | 3             | 3            |
| Commission support meeting  | -           | 39            | 51           |
| Staff training sessions     | 2           | 3             | 4            |
| Handicapped access workshop | 1           | 2             | 2            |
| Grant application           | 0           | 1             | 2            |

**RESOURCE SUMMARY** 0101 Areawide General FUND: PAGE 349 Unit No. DIV. Unit No. SEC. Unit No. 1900 1910 Social Services Administration 1979 1980 1981 FINANCIAL RESOURCES REVISED RECOMMENDED APPROVED **ACTUAL** REQUESTED 51,140 89,950 142,390 142,390 1000 Personal Services 142,390 2,790 2,350 3,340 2000 Supplies 3,340 3,340 21,930 11,650 34,200 3000 Other Services & Charges 36,120 34,200 4000 -0--0--0-**Debt Service** -0--0-5000 Capital Outlay 1,300 880 3,290 3,290 3,290 **DIRECT ORGANIZATIONAL COST** 77,160 104,830 183,220 185,140 183,220 48,390 74,730 81,010 Intragovernmental Charges 81,160 83,500 **BUDGET UNIT COST** 125,550 179,560 266,300 264,230 266,720 Intragovernmental Revenue 120,770 161,880 242,330 237,800 240,040 7000 4,780 26,430 17,680 23,970 **FUNCTION COST** 26,680 Local Revenue: Taxes Other Than Property -0--0--0--0--0-Licenses and Permits -0--0--0--0--0--0--0-Fines and Forfeitures -0--0--0-Charges for Services -0--0--0--0--0--0--0-Other Local Revenue -0--0--0-Total Local Revenue -0--0--0--0--0--0--0--0--0-State Revenue -0--0-Federal Revenue -0--0--0--0-Fund Balance Appropriated -0--0--0--0--0-**TOTAL REVENUES** -0--0--0--0--0-**LOCAL TAXES REQUIRED** 23,970 4,780 17,680 26,430 26,680 1981 RANGE & 1980 PERSONNEL RESOURCES BUDGET STEP REQUESTED RECOMMENDED **APPROVED** Director of Social Services 22E 1 1 1 1 1 1 1 Senior Administrative Officer 15N D-E 1 Senior Office Associate 10N D-E 1 1 1 1

TOTAL

NUMBER OF CETA POSITIONS SUPPORTING THIS BUDGET UNIT:

3

3

7

3

| _ Day Care                           | FAGE 550 | : |
|--------------------------------------|----------|---|
| - Social Services 1900 Day Care 1920 |          |   |
| Assistance                           | 1920     |   |

1981 WORK PROGRAM

## MISSION

To assist families and day care providers by obtaining grants to assist eligible parents with their day care costs, provide information and referral for residents in need, and provide subsidy payments to licensed facilities on behalf of participating parents.

## SUMMARY DESCRIPTION OF 1981 LEVEL OF SERVICE

One Senior Accounting Clerk, one Senior Office Assistant with the assistance of two eligibility workers funded by state grants, and one CETA clerical position supervised by one Administrative Officer will interview, issue referrals, determine eligibility and issue authorizations for eligible applicants. The accounting section will process billings and monitor grant and division funds. Outreach eligibility visitations and public relations will be conducted as assigned by the Administrative Officer.

| WORKLOAD  | WORK ACTIVITIES   | SERVICE PRODUCTS/OUTCOME  |
|---|---|---|
| State grant, North Mountain<br>View grant       | Apply for grant, contract<br>out part of North Mountain<br>View | State grant - \$2,000,000<br>North Mountain View -<br>\$150,000             |
| Interview 300 applicants per month              | Determine eligibility, issue authorization                      | 300 applicants per month interviewed 1500 families on program for year      |
| 75 individuals per month needing other services | Counselling and referral  | 100 persons counselled and/or referred per month                            |
| 150 billings per month                          | Audit billings, prepare check requests                          | \$2,150,000 subsidy payments per year; 1,800 check requests issued per year |
| Five groups per month requesting information    | Public speaking   | 60 presentations per year   |
| Four outreach eligibility visitations per month | Outreach eligibility at Girdwood, Eagle River, and Chugiak      | 48 outreach eligibility visits per year                                     |

CHANGES FROM CURRENT LEVEL
Increase in number of clients
Increase in cost of care per child
Implementation of Latchstring Program
Implement systematic outreach visitations
Increase public relations activity

| PERFORMANCE MEASURES FOR THIS LEVEL OF SERVICE |             |               |              |  |  |  |  |
|--|-------------|---------------|--------------|--|--|--|--|
| DESCRIPTION                                    | 1979 ACTUAL | 1980 BUDGETED | 1981 PLANNED |  |  |  |  |
| Number of families on program                  | 1,302       | 3,000         | 1,500        |  |  |  |  |
| Number of children on program                  | 1,818       | 5,160         | 2,800        |  |  |  |  |
| Number of applicants interviewed               | 2,846       | 4,410         | 3,600        |  |  |  |  |
| Number of referrals                            | 800         | 900           | 900          |  |  |  |  |
| Number of checks issued                        | 1,103       | 1,900         | 1,800        |  |  |  |  |
| Number of outreach eligibility visitations     | -18-        | -0-           | -48-         |  |  |  |  |

RESOURCE SUMMARY PAGE 351 \_0101 Areawide General FUND:\_ Unit No. DIV. Unit No. SEC. Unit No. 1900 1920 Social Services Day Care Assistance 1979 1980 1981 FINANCIAL RESOURCES REQUESTED RECOMMENDED ACTUAL REVISED APPROVED 89,220 Personal Services 73,510 134,430 89,220 1000 89,220 3,980 2000 1,900 2,040 3,980 3,980 Supplies 3,000 6,410 10,300 12,940 3000 10,300 Other Services & Charges -0--0--0--0-4000 -0-**Debt Service** 1,620 990 2,220 2,220 5000 Capital Outlay 2,220 **DIRECT ORGANIZATIONAL COST** 80,030 143,870 108,360 105,720 105,720 50,560 58,360 53,260 58,710 58,830 6000 Intragovernmental Charges 130,590 **BUDGET UNIT COST** 197,130 166,720 164,430 164,550 Intragovernmental Revenue 2,000 50,000 -0--0--0-128,590 147,130 166,720 164,430 **FUNCTION COST** 164,550 Local Revenue: Taxes Other Than Property -0--0--0--0--0--0--0--0-Licenses and Permits -0--0--0--0--0-Fines and Forfeitures -0--0--0--0--0-Charges for Services -0--0--0--0--0--0-Other Local Revenue -0--0--0--0-Total Local Revenue -0--0--0--0--0-State Revenue -0--0--0--0--0-Federal Revenue -0--0-**Fund Balance Appropriated** -0--0--0--0--0--0--0--0-**TOTAL REVENUES** -0--0-**LOCAL TAXES REQUIRED** 128,590 147,130 166,720 164,430 164,550 1981 RANGE & 1980 PERSONNEL RESOURCES STEP BUDGET REQUESTED RECOMMENDED APPROVED 1 1 Administrative Officer 14N B-C 1 1 1 1 Senior Accounting Clerk C-D 1 Senior Office Assistant 1 1 C-D 1 1

TOTAL

NUMBER OF CETA POSITIONS SUPPORTING THIS BUDGET UNIT:

3

3

3

3

2

| . , |                 |          |                             |          |      | <br>774  |   |
|-----|-----------------|----------|-----------------------------|----------|------|----------|---|
|     | DEPT.           | UNIT NO. | DIV.                        | UNIT NO. | SEC. | UNIT NO. | į |
|     | Social Services | 1900     | Senior Citizens<br>Programs | 1930     |      |          | 1 |

1981 WORK PROGRAM

## MISSION

To maximize personal independence of Anchorage senior citizens and prevent home-bound isolation through utilization of a multidisciplinary approach to provide assistance from state and federal grants.

## SUMMARY DESCRIPTION OF 1981 LEVEL OF SERVICE

A Senior Administrative Office and two Family Service Counselors will develop a five year planning and service area plan on aging. Local planning for 1981 will be based on local need determined through public hearings and assessments.

## WORKLOAD

Municipal Senior Citizens
Advisory Commission
Senior citizens/individuals
request for assistance
Retired Senior Volunteer
Program operation
Coordinated comprehensive
service delivery based on
community needs

#### WORK ACTIVITIES

Provide staff support for five to six Municipal Senior Citizen Advisory Commission per month Provide information and referral to 50-75 individuals per month Interview and determine level of interest in volunteerism for seniors Identify demands for service gaps in services through matrix of service development

## SERVICE PRODUCTS/OUTCOME

PAGE 352

Staff support (attendance, minutes, letters) provided for five to six Municipal Senior Citizens Advisory Commission related meeting per month Information and referral provided for 50-75 individuals with assistance and advocacy on their behalf Recruit, place and train 20-25 senior volunteers per quarter A developed service matrix based on a continuum of care from community

CHANGES FROM CURRENT LEVEL

None

| DESCRIPTION                                   | 1979 ACTUAL | 1980 BUDGETED | 1981 PLANNED |
|---|-------------|---------------|--------------|
| Municipal Senior Citizens Advisory Commission |             |               |              |
| meetings                                      | 1.5         | 1             | 18           |
| Number of senior volunteers active (RSVP)     | 168         | 225           | 260          |
| Statistic on information/referral             |             | 50-75/month   | 200-250/mont |
| Service coordination system implemented and   |             |               |              |
| functioning                                   | -0          | -0-           | 1            |

RESOURCE SUMMARY FUND:\_\_0101 Areawide General **PAGE** 353 DEPT. Unit No. DIV. Unit No. Senior Citizens Program 1930 1900 Social Services 1979 1980 1981 FINANCIAL RESOURCES ACTUAL REVISED REQUESTED RECOMMENDED APPROVED 54,000 102,570 87,250 1000 Personal Services 102,570 102,570 860 880 2,810 2000 Supplies 2,810 2,810 8,040 3000 11,710 20,180 18,970 Other Services & Charges 18,970 -0--0--0-4000 **Debt Service** -0--0-1,500 -0-880 1,500 5000 Capital Outlay 1,500 62,900 100,720 **DIRECT ORGANIZATIONAL COST** 127,060 125,850 125,850 Intragovernmental Charges 58,210 6000 36,370 48,250 47,970 59,340 **BUDGET UNIT COST** 99,270 148,970 184,060 185,190 175,030 7000 Intragovernmental Revenue -0--0--0--0--0-**FUNCTION COST** 99,270 148,970 175,030 184,060 185,190

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TOTAL

NUMBER OF CETA POSITIONS SUPPORTING THIS BUDGET UNIT:

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**APPROVED** 

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Local Revenue:

State Revenue

Federal Revenue

**TOTAL REVENUES** 

Taxes Other Than Property

Licenses and Permits

Fines and Forfeitures

Charges for Services

Other Local Revenue

Fund Balance Appropriated

**LOCAL TAXES REQUIRED** 

PERSONNEL RESOURCES

Senior Administrative Officer

Family Service Counselor

Total Local Revenue