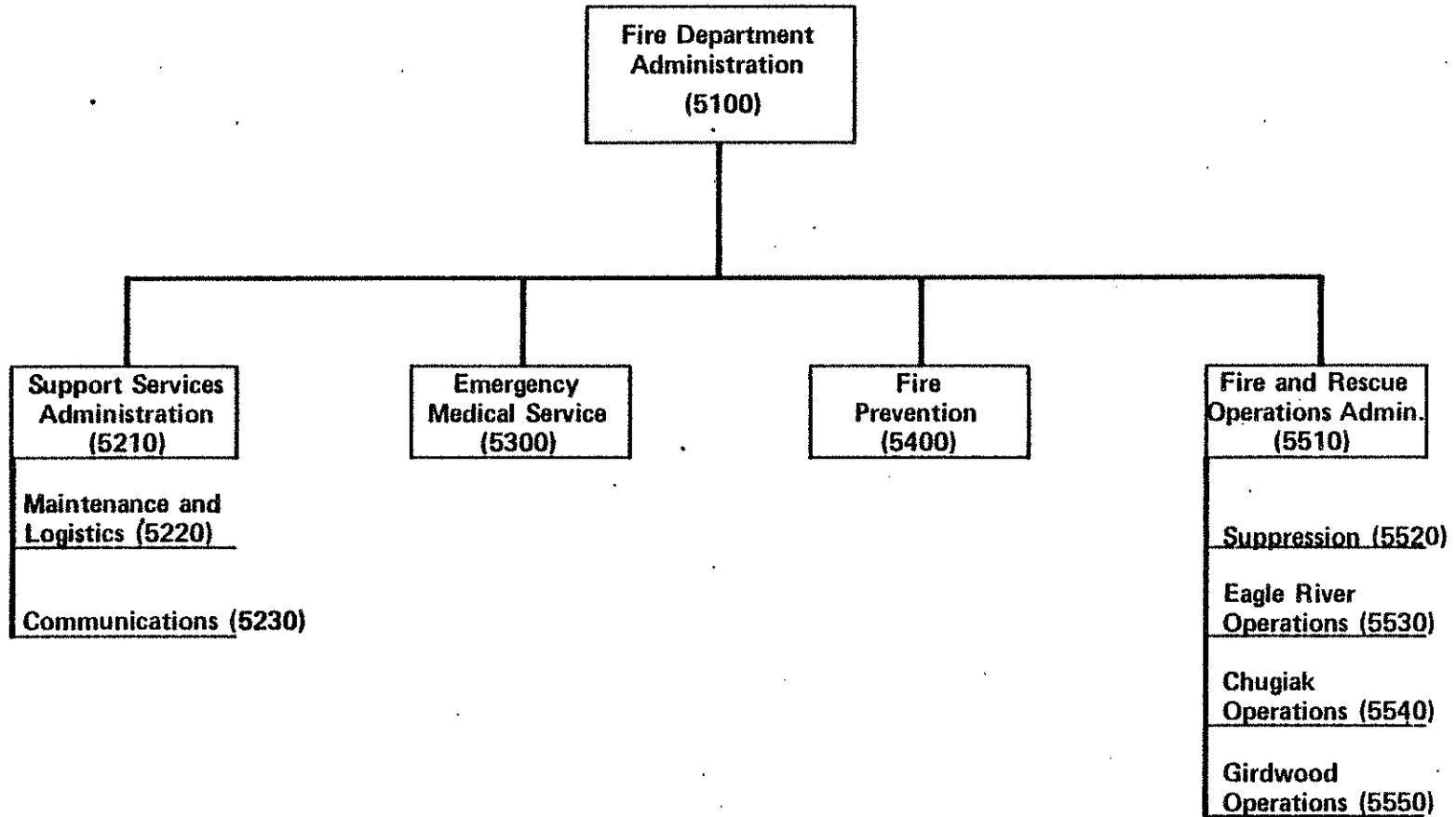


ORGANIZATION CHART

Fire Department



DEPT. Fire		MAJOR OBJECTIVES FOR 1977	MAJOR OBJECTIVES FOR 1978	MAJOR PROGRAM CHANGES FOR 1978
CODE	BUDGET UNIT			
5100	Administration	N/A	Maintain daily average of 3.85 persons per fire company.	None
5210	Administration (Support Services)	N/A	Accomplish \$23,460 annual savings.	Assume responsibility for management & maintenance of administrative/support vehicle fleet. (Fleet is now managed & maintained by Equipment and Supply.)
5220	Maintenance & Logistics	Maintain emergency vehicles to 90% efficiency rate. Complete standardization of vehicle appearance & markings.	Maintain emergency vehicles to 93% efficiency rate. Maintain administrative & support vehicles to 90% efficiency rate.	Assume responsibility for performing maintenance and/or repair of administrative & support vehicles. Program change can be accomplished within present staffing and space assets.
5230	Communications	Receive incoming calls for assistance and dispatch emergency equipment and personnel.	Receive incoming calls for assistance and dispatch emergency equipment and personnel. Reduce number of street corner fire alarm boxes.	Reduction of street corner boxes will result in reduced operational costs with little or no impact on services provided.
5300	Emergency Medical Services	Respond to an estimated 9,800 requests for medical assistance & transport an estimated 5,800 patients.	Respond to an estimated 11,500 requests for medical assistance & transport an estimated 7,000 patients.	Implement a medic unit housed at Fire Station 9.
5400	Fire Prevention	Assign fire prevention education responsibility to one inspector. Reduce arson/suspicious fires by 10%.	Reduce arson/suspicious fires by 15%.	None
5510	Administration (Fire & Rescue Operations)	N/A	Adopt and implement performance standards for firefighters.	Adopt National Fire Protection Association standard 1001 as replacement for locally established performance standards.
5520	Operations	Maintain readiness to respond to public requests for emergency assistance. Perform 750 fire prevention inspections for places of business	Maintain readiness to respond to public requests for emergency assistance. Perform 1000 fire prevention inspections for places of business	None
5530	Eagle River Operations	Maintain readiness to respond to public requests for emergency assistance. Perform 35 fire prevention inspections for places of business	Maintain readiness to respond to public requests for emergency assistance. Perform 50 fire prevention inspections for places of business	None
5540	Chugiak Operations	Maintain volunteer fire department operation at level desired by Board of Supervisors.	Maintain volunteer fire department operation at level desired by Board of Supervisors.	None
5550	Girdwood Operations	Maintain volunteer fire department operation at level desired by Board of Supervisors.	Maintain volunteer fire department operation at level desired by Board of Supervisors.	None

DEPT.	Unit No.	DIV.	Unit No.	SEC.	Unit No.		
Fire	5000	Administration	5100				
PERFORMANCE INDICATORS							
OBJECTIVES	DESCRIPTION	Work-load	Efficiency	Effectiveness	1977	1978	
1. Maintain average daily staffing per fire company.	# of fire companies daily	X				15	
	# of apparatus "on line" daily	X				21	
	# of personnel available daily		X			66	
	% of available personnel required to maintain average			X		87%	
	2. Employ 3 qualified minority persons.	# of persons recruited	X		X		3
		% of goal achieved					100%
3. Implement new firefighter entrance examination utilizing validated written exam.	# of applicants examined	X				180	
	cost per exam		X			\$8.33	
4. Maintain effective labor relations with minimum of grievances.	% of applicants qualified			X		65%	
	# of meetings	X				4	
	# of staff hours		X			48	
	# of grievances filed			X		0	
5. Assist Girdwood V.F.D. to maintain level of service desired by the community.	# of meetings	X				14	
	# of staff hours		X			54	
6. Assist Chugiak V.F.D. to maintain level of service desired by the community.	maintaining budgetary limits			X		100%	
	# of meetings	X				8	
	# of staff hours		X			24	
	maintaining budgetary limits			X		100%	

EVIDENCE DEMONSTRATING THE NEED FOR THIS LEVEL OF SERVICE:

1. Insurance Services Offices (ISO) recommended staffing for fire companies is 4 persons per company department goal to maintain 3.85 persons continues the level of service that existed prior to unification as approved by Assembly.
2. Municipal affirmative action policy.
3. 12 year old test should be replaced for security reasons. Federal guidelines address validated tests.
4. Labor union grievances take a great deal of staff time to resolve and adversely affect the morale and effectiveness of the organization.
5. Municipal policy.
6. Municipal policy.

CHANGES FROM CURRENT OPERATIONS:

1. None
2. Quantifies existing policy
3. Replaces current written examination
4. Formalizes existing policy and requires minimum of 4 meetings annually
5. None
6. None

SUMMARY OF PLAN FOR ACCOMPLISHING OBJECTIVES:

1. Monitor daily and report quarterly on daily fire company staffing, including sickness, injury, annual and emergency leaves to develop predictive statistical basis for valid staffing recommendations to Municipal administration.
2. Hire a minimum of 3 additional minority persons for Fire & Rescue Operations Suppression Section from minority groups under-represented in the Affirmative Action Goals and Timetables Chart by positive recruitment efforts.
3. Secure validated McCann Associates firefighter entrance examination to replace existing 12 year old examination that has not been validated to demonstrate "good faith" attempt at compliance with E.E.O. requirements.
4. Institute minimum of quarterly meetings between fire administration and firefighter union leadership to maintain and improve labor relations posture of the department.
5. Meet on regularly scheduled basis with Girdwood Board of Supervisors and fire chief to review budget status, planning, and level of service.
6. Meet on regularly scheduled basis with Chugiak Board of Supervisors and fire chief to review budget status, planning, and level of service.

DEPT. Fire	Unit No. 5000	DIV. Support Services	Unit No. 5200	SEC. Administration	Unit No. 5210			
PERFORMANCE INDICATORS								
OBJECTIVES		DESCRIPTION	Work-load	Effi- ciency	Effec- tiveness	1977	1978	
1. Accomplish annual savings of approximately \$23,460 in departmental operating costs.		# of staff hours required to establish/implement program	X				24	
		# of staff hours required to analyze cost effectiveness	X				36	
		Monthly per-unit cost/vehicles maintained			X		\$195	\$150
		Actual maintenance cost at end of budget year				X	\$70,260	\$46,800
		2. Initiate and complete necessary managerial and clerical actions to insure timely and efficient operation of Support Services.		# of staff hours required for management responsibility (Maintenance & Logistics and Communications)	X			1000
# of staff hours required for preparation and co-ordination of department plans/programs	X					777	527	
# of staff hours required for fiscal and management analyses	X					1700	1850	
Cost per hour for administrative functions					X		\$11	\$12.50

EVIDENCE DEMONSTRATING THE NEED FOR THIS LEVEL OF SERVICE:

Support Services Division is, as the name implies, a service organization providing direct support to other departmental budget units. The Fire Department provides emergency service to a population of 175,107 persons within the fire service areas. The nature of public protection demands the utmost dependability and readiness for equipment and personnel providing this service. Failure to provide positive management and direction to accomplish maintenance, supply and communication functions will result in degradation of fire protection and Emergency Medical Services provided to the citizens of the Municipality.

CHANGES FROM CURRENT OPERATIONS:

- Administrative vehicle fleet management and maintenance is now a function of budget unit 7470 (Equipment & Supply), and is paid by interfund charges. If approved, the fire department can assume these responsibilities within present assets of space and personnel and realize an annual savings of approximately \$23,460 per year.
- Support Services Administration is a new budget unit for 1978. Funding of administrative function was included in the Maintenance & Logistics budget for 1977.

SUMMARY OF PLAN FOR ACCOMPLISHING OBJECTIVES:

OBJECTIVE	TASK
1. Accomplish annual savings of \$23,460	Establish program procedures Implement program Analyze cost-effectiveness and adjust if necessary Monitor efficiency of maintenance program Establish parameters for replacement of non-economical vehicles
2. Provide positive management and clerical support for the Support Services Division	Analyze various reports, policies, etc. to determine program effectiveness Recommend changes, or different methods to improve efficiency or reduce costs Develop long range plans and goals based on projected requirements Perform management/cost effectiveness analysis & advise Fire Chief of irregularities Monitor fiscal activities of all departmental budget units Receive, sort and distribute incoming correspondence Manage record retention program Provide written guidance for compliance with Municipal fiscal policies

DEPT.	Unit No.	DIV.	Unit No.	SEC.	Unit No.	
Fire	5000	Support Services	5200	Maintenance & Logistics	5220	
PERFORMANCE INDICATORS						
OBJECTIVES	DESCRIPTION	Work-load	Effi- ciency	Efec- tiveness	1977	1978
1. Insure 93% "in-service" efficiency rate for fire vehicles and ambulances	# of shop hours required for inspection, testing & repair Standard hourly shop rate % of fleet availability	X	X	X	1600 \$30 88%	1800 \$33 93%
2. Insure 90% "in-service" efficiency rate for administrative and support vehicles	# of vehicles Frequency of service Average monthly maintenance cost per unit % of fleet availability	X X	X	X	\$195 81%	26 Bimonthly \$150 90%
3. Insure annual testing, inspection and repair of fire suppression support equipment, life support apparatus and miscellaneous tools	# of units to be serviced # of staff hours required for service	X	X		470 1000	520 1400
4. Provide procurement, warehousing and distribution of supplies/materials to support department operations	# of purchase orders processed and line items # of line items distributed in response to requests Average monthly cost per station	X X		X	730 P.O. 68 item 68 item \$1700	750 P.O. 80 item 80 item \$1760
5. Perform physical inventory of personal property to determine status and ascertain needs	# of staff hours required to accomplish inventory # of items inventoried and marked # of items identified for disposal or replacement	X		X X		190 450 to be determined

EVIDENCE DEMONSTRATING THE NEED FOR THIS LEVEL OF SERVICE:

The maintenance and logistics section is a service function whose activities directly support the end product of providing emergency medical service and fire suppression capability to a public population of 175,107 persons. Job tasks and activities are predicated on maintenance requirements to insure instant response and operational dependability for a fleet of approximately 46 special purpose vehicles and 26 administrative and support vehicles. Fire protection and emergency medical service functions are housed in eleven fire stations which are manned 24 hours per day. Logistical support to maintain the structures in acceptable conditions in regards to housekeeping supplies is an absolute must. Without adequate support activities, it is possible and probable, that degradation of public fire protection would result. The intangible results could include rise in property loss and deaths due to fire, increased insurance rates based on recommendations of Insurance Services Office.

CHANGES FROM CURRENT OPERATIONS:

Reference Objective No. 2: Removes administrative and support vehicle responsibilities from Equipment and Supply and places same upon Maintenance and Logistics at estimated annual savings of \$23,460.

	1977	1978
1. # of vehicles maintained	30	26
2. Average monthly cost per unit	\$195	\$150
3. Program cost	\$70,260	\$46,800

SUMMARY OF PLAN FOR ACCOMPLISHING OBJECTIVES:

Objective:	Task:
1. Maintain Emergency Vehicles	Develop schedule to insure recurring maintenance cycle Perform inspection, testing, and repairs Analyze data reports to determine effectiveness
2. Maintain administrative & support vehicles	Develop schedule to insure recurring maintenance cycle Perform inspection and repairs Analyze data reports to determine effectiveness
3. Inspect, test, & repair equipment & tools	Inspect equipment and tools in place Requisition required parts for repairs Transport items to shop, repair, & return to service
4. Procure, warehouse and distribute supplies/materials	Determine needs by analysis of consumption data Generate requisitions--receive incoming supplies/materials Process supply requests & distribute supplies on recurring schedule
5. Perform personal property inventory	Visit all locations having accountable personal property Visually inspect property and annotate property records Determine condition of property & take action to replace if necessary Reconcile property records and file results

DEPT. Fire	Unit No. 5000	DIV. Support Services	Unit No. 5200	SEC. Communications	Unit No. 5230
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OBJECTIVES	DESCRIPTION	PERFORMANCE INDICATORS			1977	1978
		Work load	Efficiency	Effectiveness		
1. Receive approximately 15,150 calls for assistance and dispatch equipment and personnel within 1.0 minutes.	# and frequency of calls received	X			14,000	15,150
	# of staff hours required to provide continuous operation of dispatch function		X		17,520	17,520
2. Survey, evaluate and adjust number and location of street-corner fire alarm boxes.	% of calls processed within time parameter			X	91%	94%
	# of staff hours to research data for one-year alarm records	X				40
	# of staff hours required to disconnect and remove boxes	X				3
	# of reductions in alarm boxes currently maintained		X			approx. 32

EVIDENCE DEMONSTRATING THE NEED FOR THIS LEVEL OF SERVICE:

Communications is a service function directly serving the needs of the public to request assistance during fire or medical emergencies. Primary demand factor is projected population of 175,107 to be served during this budget year.

CHANGES FROM CURRENT OPERATIONS:

None.

SUMMARY OF PLAN FOR ACCOMPLISHING OBJECTIVES:

OBJECTIVE	TASK
1. Receive emergency calls and dispatch equipment	Provide 24 hour manning for communications center Received and document incoming calls Dispatch equipment and personnel commensurate with situation Complete proper forms for each response and file records Test radio equipment daily
2. Determine requirements for street fire alarm boxes and adjust total number	Analyze alarms received for consecutive 12 month period Determine locations from which boxes are to be removed Disconnect and remove boxes from service

DEPT. Fire	Unit No. 5000	DIV. Emergency Medical Service	Unit No. 5300	SEC.	Unit No.
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OBJECTIVES	DESCRIPTION	PERFORMANCE INDICATORS			1977	1978
		Work-load	Efficiency	Effectiveness		
1. Respond to all request for medical assistance providing basic & advanced life support as outlined by the Medical Advisory Board	# of estimated alarms	X			9,800	11,500
	# of estimated patients transports	X			5,800	7,000
	# required for staffing medic unit daily		X		9	11
	% of medical reports evaluated on patients transported			X	85%	
2. Respond to 90% of the medic alarms in the "bowl" area within 4 minutes for initial response & 10 minutes for secondary responses	# of estimated alarms	X			9,000	10,500
	% of response within time frame		X		75%	90%
	% of dispatch cards evaluated			X	95%	95%
3. Sponsor a Cardio-Pulmonary Resuscitation (CPR) instructor course.	# of hours of instruction	X			6	6
	estimated total cost		X		\$500	\$500
	# of estimated certified CPR instructors			X	40	40
4. Provide Emergency Medical Treatment (EMT) training to available fire suppression personnel	# of estimated students	X				60
	estimated total cost		X			\$1,200
	# of estimated certified EMT's			X		60

EVIDENCE DEMONSTRATING THE NEED FOR THIS LEVEL OF SERVICE:

With the continued increase in requests for medical assistance as demonstrated by statistic analysis, citizens of this community rely on this service for pre-hospital medical care 24 hours a day year around. The Division of Emergency Medical Service is the only service providing advance life support within the municipality. With the training to fire fighters in Emergency Medical Treatment a vital basic life support service is provided for initial response, without this continued support the staffing requirements for this division would essentially require a medic unit assigned to each Fire Station. As there is no other system of advanced or basic life support within the municipality a secondary responsibility of transporting the non-emergency patient is mandated. Heart disease still remains the number one cause of death for non-injury patients, in providing CPR instructor training to citizens of the municipality, basic CPR instruction will be given to a wide cross section of the community.

CHANGES FROM CURRENT OPERATIONS:

An improvement in advance life support will be realized by the addition of a medical unit at Fire Station 9 (Huffman Rd.) to serve the southern portion of the bowl area.

SUMMARY OF PLAN FOR ACCOMPLISHING OBJECTIVES:

OBJECTIVES	TASK
1. Respond to 11,500 medic alarms	Provide basic & advanced life support in the municipality. Treat patients at the scene to prepare for transporting. Maintain equipment and medical supplies for effective use. Provide administrative and medical supervision. Provide continuing medical education for paramedics.
2. Respond to 90% of emergency alarms within the prescribed time frames.	Utilize fire companies as initial responders Utilize medic units in joint operations. Evaluate dispatch cards for effectiveness. Implement a fully staffed medic unit at Huffman Fire Station.
3. Sponsor a CPR Instructors course.	Provide classroom facilities. Assist in platform instruction. Evaluate & test student proficiency. Provide training aids.
4. Provide EMT Training to department personnel.	Utilize paramedics as primary instructors. Provide training aids & materials. Evaluate & test student proficiency. Assist in obtaining National certification for students.

DEPT. Fire	Unit No. 5001	DIV. Fire Prevention	Unit No. 5400	SEC.	Unit No.
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OBJECTIVES	DESCRIPTION	PERFORMANCE INDICATORS			1977	1978
		Work load	Efficiency	Effectiveness		
1. Increase by 100%, inspections of multi-residential occupancies.	# of inspections to be accomplished	X			800	2240
	# of multi-residential buildings	X			2125	2240
	% of total inspected			X	35	100
2. Reduce by 15% the incendiary incidence by an Arson Awareness Campaign.	# of cases investigated - First Quarter	X			59	TBD
	# of apprehensions - First Quarter		X		15	TBD
	# of Arson Fires reduced			X	Unknown	TBD
3. Reduce average time for Building Plan Reviews by 15%.	# of plans reviewed per week	X			15	15
	# of hours per plan review			X	3	2.5

EVIDENCE DEMONSTRATING THE NEED FOR THIS LEVEL OF SERVICE:

- Residential fires continue to lead the per capita fire loss in Anchorage with resultant life hazard and injury. Transportation Planning estimates a 5% increase in multi-residential dwellings in Anchorage Bowl Area and there are now an estimated 1000 buildings (tri-plex or more) that have never been inspected for fire safety except during and immediately after construction.
- Public awareness of the crime of arson has been an effective deterrent in several other cities and is recommended nationally. Present incendiary/suspicious fire incidence of 47% has resulted in excessive insurance costs to citizens and can only be reduced through education, detection, and conviction.
- Citizen complaints regarding process time for review of building plans and final inspection for occupancy.

CHANGES FROM CURRENT OPERATIONS:

- Current inspection procedures do not concentrate in residential occupancies except in the new construction phase or those requiring licenses such as hotels, motels, dormitories, and rooming houses.
- There is very minimal community awareness of the arson problem, except where this cause is listed for fire incidence or an arrest made. The Metropolitan Fire Investigation Unit is newly formed and awareness of its operation has not been stressed.
- Unlimited access of citizen requests for service in the Plan Review function has resulted in delays, interruptions, and excessive review time. An appointment only conference schedule will limit this access by the public.

SUMMARY OF PLAN FOR ACCOMPLISHING OBJECTIVES:

- Survey district to identify location, size, and assign fire department identification numbers to all multi-residential occupancies (tri-plex or above). Train and supervise suppression forces to assist Division in inspections. Inform public of department objective to engender cooperation.
- To compose a Mayoral Proclamation of Arson Awareness Week with news media and service clubs to receive a cover letter announcement. To initiate roving patrols of on-duty firefighters in well marked staff cars to patrol areas of high arson incidence. To establish an Arson Award Program (For information leading to the arrest and conviction) through the Anchorage Independent Insurance Agents Association. Coordinate through media representatives, a local documentary on Arson Problem.
- To accomplish this objective an "appointment basis only" policy will be established to handle inquiries by the public. This will accommodate more time for review of building plans submitted. This plan to be operational during times of heavy workload as demands for services are relative to workload.

DEPT. Fire	Unit No. 5001	DIV. Fire & Rescue Operations	Unit No. 5500	SEC. Administration	Unit No. 5510
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OBJECTIVES	DESCRIPTION	PERFORMANCE INDICATORS			1977	1978
		Work-load	Efficiency	Effectiveness		
1. Formulate and implement performance standards for basic firefighter training based on NFPA 1001	Prepare performance standards for probationary, intermediate, and journeyman level	X				3
	# of staff hours required		X			240
	% of firefighters completing probationary standard in 1978			X		100%
	% of firefighters & engineers completing intermediate standard			X		100%
2. Establish ranked list of qualified firefighter applicants	# of applicants	X				180
	# of staff hours required		X			240
	# of qualified applicants on list			X		80
3. Design and implement departmental training program	# of specialized classes	X				15
	# of fire company reviews	X				150
	# of examinations	X				10
	# of staff hours required		X			300
	# of training hours required		X			160
	# of personnel tested	X				195
4. Participate in interagency programs for mutual aid and fire disaster planning.	# of agencies participating	X				10
	# of meetings	X				36
	# of staff hours required		X			160
	# of contracts administered			X		9

EVIDENCE DEMONSTRATING THE NEED FOR THIS LEVEL OF SERVICE:

1. Standard training program is a requirement of the Insurance Services Office (ISO). Training programs are an area of ISO grading and a poor rating in this area can cause assessment of deficiency points on an ISO grading inspection.
2. To comply with Municipal policy, Personnel Regulations, E.E.O. guidelines and insure a pool of qualified applicants to fill vacancies that occur in the firefighting force.
3. Continuous training is necessary to effectively deliver the fire suppression resources of the department when and where needed to accomplish the division mission. Required by ISO; training is a graded item on the grading schedule.
4. Provides non-cost assistance to all fire agencies during major incidents in their respective areas of responsibility providing availability of specialized equipment and manpower that would not ordinarily be available. Water utility agreements required by Municipal policy.

CHANGES FROM CURRENT OPERATIONS:

1. None. Formalizes program previously developed.
2. None. Result of program developed and approved in 1977.
3. None.
4. None. Water utility agreements approved and developed in 1977.

SUMMARY OF PLAN FOR ACCOMPLISHING OBJECTIVES:

1. Establish training standards and performance criteria for probationary, intermediate, and journeyman firefighter levels and present necessary classroom and practical training to qualify all members of the force at their appropriate skill level.
2. To establish a ranked hiring list of qualified firefighter applicants as a result of the administration of written, physical ability, and oral interview examinations conducted within the purview of Municipal regulations and guidelines.
3. Develop, administer, and monitor a departmental training program designed to improve and maintain skill levels of personnel and the efficiency and effectiveness of fire fighting and rescue companies in the performance of emergency and non-emergency duties.
4. Maintain an effective working relationship with other fire departments to coordinate and effectively utilize all fire fighting and rescue resources available to the department during major alarms and disaster situations. Maintain an effective working relationship with both area water utilities to insure effective fire hydrant maintenance and input fire department requirements in water system planning.

DEPT. Fire	Unit No. 5001	DIV. Fire & Rescue Operations	Unit No. 5500	SEC. Suppression	Unit No. 5520
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OBJECTIVES	DESCRIPTION	PERFORMANCE INDICATORS				1977	1978
		Work-load	Efficiency	Effectiveness	Efficiency		
1. Respond to estimated 5,000 alarms maintaining an average response time of 4 minutes.	# of emergency calls	X				4,750	5,000
	# of personnel required daily		X			66	66
	% of response average 4 minutes			X		90%	100%
2. Conduct 250 fire flow tests on hydrant system.	# of fire flow tests	X				225	250
	# of staff hours required		X			1,350	1,500
3. Complete 1,000 company business inspections by in-service fire companies.	# of inspections	X				750	1,000
	# of staff hours required		X			3,000	4,000
4. Complete 30 pre-fire plans.	# of pre-fire plans	X				10	30
	# of staff hours required		X			400	1,000

EVIDENCE DEMONSTRATING THE NEED FOR THIS LEVEL OF SERVICE:

1. Meet Insurance Services Office requirement; minimize fire damage; minimize trauma from injuries of all types; keep citizens' insurance rates at present levels, maintain level of service.
2. Providing fire fighting forces with critical information for combating fire; gather information to assist in planning with water utilities, and meet I.S.O. requirements.
3. Reduce potential hazards to life and property through correction of hazardous conditions; provide fire company personnel with significant information in case of fire or other emergency, and, meet I.S.O. requirements.
4. Pre-fire planning results in more efficient fire fighting contributing to reduction of loss of life and property.

CHANGES FROM CURRENT OPERATIONS:

1. Utilization of data base provided by computerized station location study based on response time as the determinant factor in box assignments.
2. Increase of 25 fire flow tests due to expanding water system and construction of new buildings.
3. Increase company inspections by 250.
4. Increase of pre-fire plans for updating of present plans and consolidation of forms.

SUMMARY OF PLAN FOR ACCOMPLISHING OBJECTIVES:

1. Assign box responses based on data accumulated from computerized station location study to take advantage of any potential reduction in response time.
2. Conduct 250 fire flow tests to determine gallons per minute of fire fighting water available in specific areas to provide information influencing tactical operations, major alarm assignments and planning recommendations to water utilities.
3. Assign individual fire companies to inspection districts to conduct business inspections of commercial occupancies, correct fire and life hazards, and familiarize personnel with structures and contents located within their still district.
4. Complete 30 pre-fire plans of special and target hazard occupancies to improve potential major fire operations at these occupancies and reduce the potential loss of life and property.

DEPT. Fire	Unit No. 5002	DIV. Fire and Rescue Operations	Unit No. 5501	SEC. Eagle River	Unit No. 5530	
PERFORMANCE INDICATORS						
OBJECTIVES	DESCRIPTION	Work-load	Effi- ciency	Effac- tiveness	1977	1978
1. Respond to estimated 350 alarms maintaining an average response time of 4.5 minutes.	# of emergency calls	X			330	350
	# of personnel required daily		X		2	2
	% of response averaging 4.5 mins.			X	90%	100%
2. Complete 4 pre-fire plans of major buildings within the Service Area.	# of pre-fire plans	X			1	4
	# of staff hours required		X		50	200
3. Complete 50 company business inspections.	# of inspections	X			35	50
	# of staff hours required		X		175	250

EVIDENCE DEMONSTRATING THE NEED FOR THIS LEVEL OF SERVICE:

1. Meet Insurance Services Office requirements, minimize fire damage; minimize trauma from injuries; and maintain level of service.
2. Provide fire fighting force with critical information in order to expeditiously rescue occupants, protect exposures and bring fires under control efficiently.
3. Familiarize firefighters with buildings for fire operations, meet requirements of I.S.O. and provide building owners with fire prevention techniques.

CHANGES FROM CURRENT OPERATIONS:

1. Utilizing information from computerized station location study completed in 1977 response routes will be analyzed and improved where indicated.
2. Increase of pre-fire plans for 1978 due to consolidating forms and information need and updating pre-fire plan format.
3. To meet increase in business activity.

SUMMARY OF PLAN FOR ACCOMPLISHING OBJECTIVES:

1. Maintain fire company in state of 100% readiness by daily check of apparatus and equipment, operating at the authorized level of service of 2 persons. Performing schedule on-going training and maintaining 1 water tanker at 100% readiness.
2. Complete 4 pre-fire plans of special and target hazard occupancies to improve potential major fire operations at these occupancies and reduce the potential loss of life and property.
3. Assign fire company to inspection districts to conduct business inspections of commercial occupancies, correct fire and life hazards, and familiarize personnel with structures and contents located within the district.

DEPT. Fire	Unit No. 5003	DIV. Fire and Rescue Operations	Unit No. 5502	SEC. Chugiak Operations	Unit No. 5540
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OBJECTIVES	DESCRIPTION	PERFORMANCE INDICATORS				1977	1978
		Work load	Efficiency	Effectiveness			
Maintain level of service desired by the community as expressed through the Chugiak Board of Supervisors.	Annual budget preparation/ execution	X				1	1
	Budget status report preparation and presentation	X				1	1

EVIDENCE DEMONSTRATING THE NEED FOR THIS LEVEL OF SERVICE:

Municipal policy. Chugiak Board of Supervisors and fire chief.

CHANGES FROM CURRENT OPERATIONS:

None.

SUMMARY OF PLAN FOR ACCOMPLISHING OBJECTIVES:

Utilize administrative support available from Anchorage Fire Department to assist with planning, budgeting, and purchasing.

DEPT. Fire	Unit No. 5004	DIV. Fire and Rescue Operations	Unit No. 5503	SEC. Girdwood Operations	Unit No. 5550
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OBJECTIVES	DESCRIPTION	PERFORMANCE INDICATORS			1977	1978
		Work-load	Efficiency	Effectiveness		
Maintain level of service desired by the community as expressed through the Girdwood Board of Supervisors.	Annual budget preparation/ execution	X			1	1
	Budget status report preparation and presentation	X			1	1

EVIDENCE DEMONSTRATING THE NEED FOR THIS LEVEL OF SERVICE:

Girdwood Board of Supervisors and fire chief. Municipal policy.

CHANGES FROM CURRENT OPERATIONS:

None.

SUMMARY OF PLAN FOR ACCOMPLISHING OBJECTIVES:

Utilize administrative support available from Anchorage Fire Department to assist with planning, budgeting, purchasing, maintenance, and auxiliary payroll.