INFORMATION TECHNOLOGY

MUNICIPALITY OF ANCHORAGE

Capital Improvement Program

PROJECT LIST BY DEPARTMENT

Information Technology YEAR BONDS **PROJECT TITLE** STATE FEDERAL OTHER **TOTAL** Infrastructure LIFECYCLE MANAGEMENT 2011 0 0 0 1,300 1,300 **Project CIP Total** 0 0 0 1,300 1,300 Infrastructure CIP Total 0 0 1,300 1,300 0 **Applications** ENTERPRISE RESOURCE PLANNING (ERP) 2011 0 0 0 13,700 13,700 REPLACEMENT 0 **Project CIP Total** 0 0 13,700 13,700 0 0 0 13,700 13,700 **Applications CIP Total**

2011

Project CIP Total

Information Technology CIP Total

Security CIP Total

0

0

0

0

0

0

0

0

0

0

110

110

110

15,110

110

110

110

15,110

Security

SYSTEM SECURITY

Infrastructure

LIFECYCLE MANAGEMENT

Project ID: ITD08904

Project Type: IT Start Date: January 2008

Location: Assembly: Areawide, House: District 50-Anchorage End Date: December 2013

Areawide, Community: Areawide

Description:

This project includes the scheduled replacement of hardware and software required for employees to deliver municipal services. Some of the elements of infrastructure are highly visible, e.g., phones and computers, while others are not as obvious, e.g., wiring systems, network hardware, servers, and their software.

For 2011, scheduled upgrades and replacements are expected to include:

- virtual desktop infrastructure to include desktop devices
- voice-over internet protocol phones, approximately 300
- network upgrades

Comments:

IT supports over 2,600 desktop computers connected to the Municipal network.

Justification:

Replacing and upgrading systems within a lifecycle plan avoids productivity loss due to network failures; desktop virtualization reduces hardware and hardware support costs.

| | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | Total |
|----------------------------|-------|------|------|------|------|------|-------|
| Revenue Sources | | | | | | | |
| Internal Charges to Others | 1,300 | 0 | 0 | 0 | 0 | 0 | 1,300 |
| Project Total: | 1,300 | 0 | 0 | 0 | 0 | 0 | 1,300 |

O & M Costs

ENTERPRISE RESOURCE PLANNING (ERP) REPLACEMENT

Project ID: ITD08901

Project Type:ITStart Date:January 2011Location:Assembly: AreawideEnd Date:December 2013

Description:

Key goals of a new system:-

- Improve the manageability and reporting capabilities of ERP solution and its ability to share data with other municipal systems and departments.
- Provide stability/performance/scalability/manageability/operating savings afforded by upgrading to a solution housed in a distributed environment.
- Engage in a software assurance and maintenance agreement provided by current 'off-the-shelf' ERP solutions.
- Realize operating benefits by minimizing customization and reengineering organizational processes toward those more optimized and efficient.

Comments:

Justification:

The current PeopleSoft ERP system was purchased in 1998. It is version 7.5—several versions behind industry standard—and is no longer under a support contract. Due to the age of the current system, the maintenance and operating expense of the mainframe environment it runs on, and the operating efficiencies expected to be achieved through a thorough process reengineering and reimplementation project, the MOA is planning an ERP replacement.

| | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | Total |
|----------------------------|--------|------|------|------|------|------|--------|
| Revenue Sources | | | | | | | |
| Internal Charges to Others | 13,700 | 0 | 0 | 0 | 0 | 0 | 13,700 |
| Project Total: | 13,700 | 0 | 0 | 0 | 0 | 0 | 13,700 |

O & M Costs

SYSTEM SECURITY

Project ID: ITD08906

Project Type: IT Start Date: January 2008

Location: Assembly: Areawide, House: District 50-Anchorage End Date: December 2013

Areawide, Community: Areawide

Description:

This project includes the management of software configuration changes to the MOA's network equipment. This project also leverages the deployment of Symantec end-point protection on the MOA desktops and laptops.

Comments:

Justification:

Providing a safe and secure environment for the MOA computing environment is part of the MOA IT Roadmap. These measure will secure access to the MOA network when clients become vulnerable due to malicious code.

| | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | Total |
|----------------------------|------|------|------|------|------|------|-------|
| Revenue Sources | | | | | | | |
| Internal Charges to Others | 110 | 0 | 0 | 0 | 0 | 0 | 110 |
| Project Total: | 110 | 0 | 0 | 0 | 0 | 0 | 110 |

O & M Costs