# MANAGEMENT INFORMATION SYSTEMS

#### MANAGEMENT INFORMATION SYSTEMS

#### **Department Goal**

The goal of the 2002-2007 Capital Improvement Budget/Program is to continue to provide cost effective, quality computer processing and telecommunications services to the Municipality while at the same time reducing costs by:

- consolidation of application systems where appropriate,
- integration of existing and new application systems to reduce redundant data entry, storage and management,
- · automation of after-hours computer operations where possible, and
- ensuring the appropriate use of technology.

#### **Program Statement**

The department goal can be accomplished through continued application system development and enhancement and implementation of various new software packages. All project costs will be funded via a commercial loan to Management Information Systems that will be repaid through realized savings and allocations to other departments.

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# MUNICIPALITY OF ANCHORAGE Capital Improvement Program PRIORITY LIST BY DEPARTMENT (000's)

MANAGEMENT	INFORMATIC	N SVSTEMS
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YEAR	PROJECT	TITLE	DEPT PRIORITY	GO	MATCHING GRANTS	STATE	OTHER SOURCES	TOTAL REQUEST
	GORY: Management Information	········			<b>Y</b>	·		
	ENTERPRISE SERVER PROCESSOF	REPLACEMENT	1	0	0	0		750
	MOA SERVER HARDWARE		2	0	0	0		139
	MOA SERVER SOFTWARE		3	0	0	0		304
	GIS INTEGRATION NETWORK INFRASTRUCTURE		4 5	0	0	0		145 250
	PBX UPGRADES		6	0	0	0		396
	GENERAL GOVERNMENT COP PRO	IECTS	7	0	0	0		775
	MISD DESKTOP HARDWARE		8	0	0	0		180
	DB2 DATABASE MANAGEMENT SOF	TWARE	9	0	0	0		120
	COMPUTER DISASTER RECOVERY		10	0	0	0		200
	ENTERPRISE WIDE DESKTOP LICEN		11	0	0	0		500
	OTAL: Management Information			0	0	0		3,759
TOT A	L FOR 2002	-		0	0	0	3,759	3,759
	GORY: Management Information	Systems		· · · · · · · · · · · · · · · · · · ·		<b>U</b>	3,739	3,73
	MOA SERVER HARDWARE	Oyotomo	1	0	0	0	400	400
	MOA SERVER SOFTWARE		2	0	0	0		130
	GIS INTEGRATION		3	0	0	0		125
	NETWORK INFRASTRUCTURE		4	0	0	0	···•	250
····	PBX UPGRADES		5	0	0	0		200
	GENERAL GOVERNMENT COP PRO	JECTS	6	0	0	0		750
*************	DATA BASE SOFTWARE		7	0	0	0		150
	MISD DESKTOP HARDWARE		8	0	0	0		180
	DB2 DATABASE MANAGEMENT SOF	TWARE	9	0	0	0		120
	ENTERPRISE WIDE DESKTOP LICEN		10	0	0	0		500
	OTAL: Management Information			0	0	0		2,625
ГОТА	L FOR 2003			0	0	0	2,625	2,62
ATE	GORY: Management Information	Systems		***************************************	100			
2004	MOA SERVER SOFTWARE		1	0	0	0	130	130
2004	MOA SERVER HARDWARE		2	0	0	0	750	750
2004	NETWORK INFRASTRUCTURE		3	0	0	0	250	250
2004	PBX UPGRADES		4	0	0	0	20	20
	GENERAL GOVERNMENT COP PRO	JECTS	5	0	0	0	865	865
	MISD DESKTOP HARDWARE		6	0	0	0		17
	DATA BASE SOFTWARE		7	0	0	0		150
	DB2 DATABASE MANAGEMENT SOF	TWARE	8	0	0	0		120
	GIS INTEGRATION		9	0	0	0		22
	ENTERPRISE SERVER PRINTER RE		10	0	0	0		150
	ENTERPRISE WIDE DESKTOP LICEN			0 <b>0</b>	0	0	<del></del>	500
	OTAL: Management Information	ni Systems		U				3,335
	L FOR 2004			0	0	0	3,335	3,33
	GORY: Management Information	Systems				T		
	MOA SERVER SOFTWARE		1	0	0	0		375
	MOA SERVER HARDWARE		2	0	0	0		965
	NETWORK INFRASTRUCTURE PBX UPGRADES		3	0	0	0		250
	GENERAL GOVERNMENT COP PRO	IFCTS	<b>4</b> 5	0	0	0	~~	20
	MISD DESKTOP HARDWARE	ULUIO	6	0	0	0 0	···	63: 15:
	DATA BASE SOFTWARE		7	0	0	0		150
	DB2 DATABASE MANAGEMENT SOF	TWARE	8	0	0	0	··· <del>†</del> ······	120
	GIS INTEGRATION	ITTAILE	9	0	0	0		14
	ENTERPRISE SERVER REPLACEME	NT	10	0	0	0		3,00
	ENTERPRISE WIDE DESKTOP LICEN		11	0	0	0	···	50
	OTAL: Management Information	······································		0	0	0		6,31
	C :/ L=:aagocoa				1			
Т	L FOR 2005			0	0	0	6,310	6,310

21,449

0

21,449

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#### MUNICIPALITY OF ANCHORAGE Capital Improvement Program PRIORITY LIST BY DEPARTMENT (000's)

	MANAGEMEN	IT INFORM	ATION	ISYST	EMS .		
YEAR	PROJECT TITLE	DEPT PRIORITY	GO BONDS	MATCHING GRANTS	STATE GRANTS	OTHER SOURCES	TOTAL REQUEST
CATEGORY: Ma	anagement Information Systems						
2006 MOA SERV	ER SOFTWARE	1	0	0	0	130	130
2006 MOA SERV	ER HARDWARE	2	0	0	0	400	400
2006 NETWORK	INFRASTRUCTURE	3	0	0	0	250	250
2006 PBX UPGR	ADES	4	0	0	0	20	20
2006 GENERAL	GOVERNMENT COP PROJECTS	5	0	0	0	800	800
2006 MISD DESK	(TOP HARDWARE	6	0	0	0	150	150
2006 DATA BASI	SOFTWARE	7	0	0	0	150	150
2006 GIS INTEG	RATION	8	0	0	0	125	125
2006 DB2 DATA	BASE MANAGEMENT SOFTWARE	9	0	0	0	120	120
2006 ENTERPRI	SE WIDE DESKTOP LICENSES	10	0	0	0	500	500
TOTAL: Ma	anagement Information Systems		0	0	0	2,645	2,645
TOTAL FOR 20			0	0	0	2,645	2,645
	anagement Information Systems			Ţ	1	7	
2007 MOA SERV		1	0	0	0		130
	'ER HARDWARE	2	0	0	0		400
	INFRASTRUCTURE	3	0	0	0		250
2007 GIS INTEG		4	0	0	0		12
2007 GENERAL	GOVERNMENT COP PROJECTS	5	0	0	0	700	700
2007 MISD DESI	(TOP HARDWARE	6	0	0	0	300	300
2007 DATA BAS	E SOFTWARE	7	0	0	0	150	150
2007 DB2 DATA	BASE MANAGEMENT SOFTWARE	8	0	0	0	120	120
2007 PBX UPGR	ADES	9	0	0	0	100	100
2007 ENTERPRI	SE WIDE DESKTOP LICENSES	10	0	0	0	500	500
TOTAL 14			•	0	0	2,775	0.77
TOTAL: Ma	anagement Information Systems		0	U		2,775	2,775

0

0

TOTAL FOR ALL YEARS MANAGEMENT INFORMATION SYSTEMS

epartment  Management Information Systems	2002 0	ROJECT COST	Category Management	: Information Systems
	S-Stat A-Ass∎	(000's) te B-Bond t D-D.O.T.	O&M COST	COMMUNITY COUNCIL - PRIORITY
PROJECT TITLE AND DESCRIPTION	H-Herit	eral 0-Other age Land Bank ing State Grant	DEBT SERVICE	l-Essential 2-Necessary 3-Desireable
ENTERPRISE SERVER PROCESSOR REPLACEMENT Upgrade or replace Enterprise Server with more efficient processor.	0=	750	93.8	
MOA SERVER HARDWARE Cycled replacement of NT servers. Includes Includes redundant fiber storage, power supplies, processors, new high capacity servers for additional technology enhancement and user requirements.	0=	139	37.0 0.0	Areawide
MOA SERVER SOFTWARE Licensing of all Network operating system software and Network system management tools (Anti-virus, EA, SMS, Sentry etc.) Support product CD subscriptions.	0=	304	38.0 0.0	Areawide
GIS INTEGRATION Integrate GIS processes throughout the City.	0=	145	18.1 0.0	Areawide
NETWORK INFRASTRUCTURE City wide Cisco upgrades and additions	0=	250	31.3 0.0	Areawide
For specific funding needed in later years, pl name/description included in the Capital Im	ease rev provemen	view the sa nt Program	me project section.	2002

Management Information Systems		ROJECT COST	Category Management	Information Systems
PROJECT TITLE AND DESCRIPTION	A-Ass≡ F-Fede H-Herit	e B-Bond ht D-D.O.T. ral O-Other age Land Bank	0&M COST (000's)	COMMUNITY COUNCIL - PRIORITY
TROSECT TITLE AND DESCRIPTION	M-Matchi	ng State Grant	DEBT SERVICE	l-Essential 2-Necessary 3-Desireable
PBX UPGRADES Management terminal, expansion Dimond Data Center, City Hall expansion and miscellaneous PBX software and hardware upgrades.	0=	396	49.5 0.0	Areawide
GENERAL GOVERNMENT COP PROJECTS  COP funds allocated for General Government agencies for new PC's (3 year financing) and specific PC vertical software.	0=	775	96.9 0.0	Areawide
MISD DESKTOP HARDWARE Replace 1/3 of MISD PC's per year Replace 1/4 of MISD printers per year Enhance 1/3 of MISD PC's per year	0=	180	21.9	Areawide
DB2 DATABASE MANAGEMENT SOFTWARE Software utilities for time critical database (data) migrations between databases and database environments, complex database maintenance and database change management.	0=	120	15.0 0.0	Areawide
COMPUTER DISASTER RECOVERY PREPARATION Purchase and install two high availability redundant servers located strategically to (Continued on Next Page)	0=	200	25.0 0.0	
For specific funding needed in later years, pl name/description included in the Capital Im				2002

Management Information Systems	2002 PROJECT COST	Category  Management Information Systems					
PROJECT TITLE AND DESCRIPTION	(000's) S-State B-Bond A-Assmt D-D.O.T. F-Federal O-Other H-Heritage Land Bank	0&M COST (000's)	COMMUNITY COUNCIL - PRIORITY				
PROJECT TITLE AND DESCRIPTION	M-Matching State Grant	DEBT SERVICE	l-Essential 2-Necessary 3-Desireable				
COMPUTER DISASTER RECOVERY PREPARATION (Continued) provide computer power for major functions to compensate for loss of any Municipal comput- ing facilities.							
ENTERPRISE WIDE DESKTOP LICENSES This contract will count all of the Desktops and Servers (2500) in the Municipality including all subagencies like the Utilities. Then, for a three year period, we first get all new software based on the new Microsoft Windows 2000 release (both Operating System & Office). We also qualify for all upgrades within the three years and it will give us all of the Backoffice Clients (SQL, Exchange, SMS, SNA and Windows Server 2000).	0= 500	125.0	Areawide				
For specific funding needed in later years, pl name/description included in the Capital Im	ease review the sam provement Program s	ne project section.	2002				

Department		Category	
Management Information Systems	2002 PROJECT COST	Management	t Information Systems
PROJECT TITLE AND DESCRIPTION	S-State B-Bond A-Assmt D-D.O.T. F-Federal O-Other H-Heritage Land Bank	0&M COST	COMMUNITY COUNCIL - PRIORITY
PROJECT TITLE AND DESCRIPTION	M-Matching State Grant	DEBT SERVICE	l-Essential 2-Mecessary 3-Desireable
Sub-Total(s)	0= 3,759		
Category Total	3,759	551.5 0.0	
*************	*****	*****	*********
Department Total(s)	0= 3,759		
Grand Total of Management Information Systems	3,759	551.5 0.0	
For specific funding needed in later years, pl name/description included in the Capital Im	ease review the sam provement Program s	ne project section.	2002

Department  Management Information Systems	Category  Management Information Systems											
PROJECT TITLE AND DESCRIPTION	(000's) S-State B-Bond A-Assmt D-D.O.T. F-Federal O-Other H-Heritage Land Bank M-Matching State								State			
TROSECT TITLE AND BESCRIPTION	200	2	2	003	20	04	2	005	200	06	2	007
ENTERPRISE SERVER PROCESSOR REPLACEMENT Upgrade or replace Enterprise Server with more efficient processor.	0=	750										
MOA SERVER HARDWARE  Cycled replacement of NT servers. Includes  Includes redundant fiber storage, power  supplies, processors, new high capacity  servers for additional technology enhancement and user requirements.	0=	139	0=	400	0=	750	0=	965	0=	400	0=	400
MOA SERVER SOFTWARE Licensing of all Network operating system software and Network system management tools (Anti-virus, EA, SMS, Sentry etc.) Support product CD subscriptions.	0=	304	0=	130	0=	130	0=	375	0=	130	0=	130
GIS INTEGRATION Integrate GIS processes throughout the City.	0=	145	0=	125	0=	225	0=	145	0=	125	0=	125
NETWORK INFRASTRUCTURE City wide Cisco upgrades and additions	0=	250	0=	250	0=	250	0=	250	0=	250	0=	250
								2	002 -	200	7	

Department  Management Information Systems	Category Management Information Systems											
PROJECT TITLE AND DESCRIPTION	(000	)'s)	tate B-I	ond A-Assm	t D-D.O.	T. F-Feder	al 0-0th	ner H-Herit	age Land	Bank M-Ma	tching S	State
TROJECT TITLE AND DESCRIPTION	200	2	2	03	20	04	20	005	20	06	2	007
PBX UPGRADES  Management terminal, expansion Dimond Data  Center, City Hall expansion and miscellaneous  PBX software and hardware upgrades.	0=	396	0=	20	0=	20	0=	20	0=	20	0=	100
GENERAL GOVERNMENT COP PROJECTS  COP funds allocated for General Government agencies for new PC's (3 year financing) and specific PC vertical software.	0=	775	0=	750	0=	865	0=	635	0=	800	0=	700
MISD DESKTOP HARDWARE Replace 1/3 of MISD PC's per year Replace 1/4 of MISD printers per year Enhance 1/3 of MISD PC's per year	0=	180	0=	180	0=	175	0=	150	0=	150	0=	300
DB2 DATABASE MANAGEMENT SOFTWARE Software utilities for time critical database (data) migrations between databases and database environments, complex database maintenance and database change management.	0=	120	0=	120	0=	120	0=	120	0=	120	0=	120
COMPUTER DISASTER RECOVERY PREPARATION Purchase and install two high availability redundant servers located strategically to (Continued on Next Page)	0=	200										
							1.5	2	002 -	- 200	7	

Department	Category									
Management Information Systems	Management Information Systems									
PROJECT TITLE AND DESCRIPTION	(000's) S-S	State B-Bond A-Ass	mt D-D.O.T. F-Feder	al O-Other H-Herit	tage Land Bank M-Ma	tching State				
TROSECT TITLE AND DESCRIPTION	2002	2003	2004	2005	2006	2007				
COMPUTER DISASTER RECOVERY PREPARATION (Continued) provide computer power for major functions to compensate for loss of any Municipal comput- ing facilities.										
ENTERPRISE WIDE DESKTOP LICENSES This contract will count all of the Desktops and Servers (2500) in the Municipality including all subagencies like the Utilities. Then, for a three year period, we first get all new software based on the new Microsoft Windows 2000 release (both Operating System & Office). We also qualify for all upgrades within the three years and it will give us all of the Backoffice Clients (SQL, Exchange, SMS, SNA and Windows Server 2000).	O= 500	0= 500	0= 500	0= 500	0= 500	O= 500				
DATA BASE SOFTWARE Other relational database management systems (UDB) and database servers to support the data warehouse and other business require- ments (GIS).		0= 150	0= 150	0= 150	0= 150	0= 150				
			,	2	002 - 200	7				

Department Management Information Systems	Category  Management Information Systems												
PROJECT TITLE AND DESCRIPTION	(000's) S-State B-Bond A-Assmt D-D.O.T. F-Federal O-Other H-Heritage Land Bank M-Matching State												
PROJECT TITLE AND DESCRIPTION	2002	2003	2004	2005	2006	2007							
ENTERPRISE SERVER PRINTER REPLACEMENT Replace or upgrade Enterprise Server printer  ENTERPRISE SERVER REPLACEMENT Replace Enterprise Server based on the economics.			0= 150	0= 3,000									
Sub-Total(s)	0= 3,759	0= 2,625	0= 3,335	0= 6,310	0= 2,645	0= 2,775							
Category Total	3,759	2,625	3,335	6,310	2,645	2,775							
************	******	*****	******	*****	******	******							
Department Total(s)	0= 3,759	0= 2,625	0= 3,335	0= 6,310	0= 2,645	0= 2,775							
Grand Total of Management Information Systems	3,759	2,625	3,335	6,310	2,645	2,775							
				2	002 - 200	7							