# MANAGEMENT INFORMATION SYSTEMS

#### **MANAGEMENT INFORMATION SYSTEMS**

#### **Department Goal**

The goal of the 2002-2007 Capital Improvement Budget/Program is to continue to provide cost effective, quality computer processing and telecommunications services to the Municipality while at the same time reducing costs by:

- consolidation of application systems where appropriate,
- integration of existing and new application systems to reduce redundant data entry, storage and management,
- automation of after-hours computer operations where possible, and
- ensuring the appropriate use of technology.

#### **Program Statement**

The department goal can be accomplished through continued application system development and enhancement and implementation of various new software packages. All project costs will be funded via a commercial loan to Management Information Systems that will be repaid through realized savings and allocations to other departments.

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### MUNICIPALITY OF ANCHORAGE Capital Improvement Program PRIORITY LIST BY DEPARTMENT (000's)

		MANAGEMENT	INFORM	ATION	LSYSTE	EMS .		
YEAR	\ <b>!</b>	PROJECT TITLE	DEPT PRIORITY	GO	MATCHING	STATE	OTHER SOURCES	TOTAL
ATF	GORY: Management I		PRIORITY	BOND2	GRANIS	GRANIS	SOURCES	REQUEST
		PROCESSOR REPLACEMENT	1	0	0	0	750	75
	MOA SERVER HARDWA		2	0	0	0		13
	MOA SERVER SOFTWA		3	0	0	0		30
	GIS INTEGRATION	NE .	4	0	0	0		14
	NETWORK INFRASTRU	CTURE	5	0	0	0		25
2002	PBX UPGRADES		6	0	0	0	396	39
	GENERAL GOVERNMEN	IT COP PROJECTS	7	0	0	0	775	77
2002	MISD DESKTOP HARDW	/ARE	8	0	0	0	180	18
2002	DB2 DATABASE MANAG	EMENT SOFTWARE	9	0	0	0	120	12
2002	COMPUTER DISASTER	RECOVERY PREPARATION	10	0	0	0	200	20
	ENTERPRISE WIDE DES		11	0	0	0		50
		Information Systems		0	0	0	3,133	3,75
	L FOR 2002	· · · · · · ·		0	0	0	3,759	3,75
	GORY: Management I						400	
	MOA SERVER HARDWA		1	0	0	0		40
	MOA SERVER SOFTWA	RE .	2	0	0	0		13
	GIS INTEGRATION	OTLIDE	3 4	0	0	0		12
	NETWORK INFRASTRU	CTURE	5	0	0	0		25 2
	GENERAL GOVERNMEN	IT COD DDO IECTS	6	0	0	0		75
	DATA BASE SOFTWARE		7	0	0	0		15
	MISD DESKTOP HARDW		8	0	0	0	-	18
	DB2 DATABASE MANAG		9	0	0	0		12
	ENTERPRISE WIDE DES		10	0	0	0		50
		Information Systems	,	0	0	0	2,625	2,62
	L FOR 2003			0	0	0	2,625	2,62
	GORY: Management I							
	MOA SERVER SOFTWA		1	0	0	0		13
	MOA SERVER HARDWA		2	0	0	0		75
		LTURE	3	0	0	0		25
	PBX UPGRADES GENERAL GOVERNMEN	IT COD DDO IFCTS	5	0	0	0		2 86
	MISD DESKTOP HARDW		6	0	0	0		17
	DATA BASE SOFTWARE		7	0	0	0		17
	DB2 DATABASE MANAG		8	0	0	0		12
	GIS INTEGRATION	LINENT SOFTWARE	9	0	0	0		22
		PRINTER REPLACEMENT	10	0	0	0		15
	ENTERPRISE WIDE DES		11	0	0	0		50
	OTAL: Management	Information Systems		0	0	0	3,335	3,33
Т							3,335	3,33
	L FOR 2004			0	0	0	3,333	
ГОТА	L FOR 2004 GORY: Management I	nformation Systems		0	0	0	3,333	
TOTA CATE			1	0	0	0		37
OTA ATE	GORY: Management I	RE	1 2				375	
OTA ATE 2005 2005	GORY: Management I MOA SERVER SOFTWA	RE RE		0	0	0	375 965	96
OTA ATE 2005 2005 2005	GORY: Management I MOA SERVER SOFTWA MOA SERVER HARDWA	RE RE	2	0	0	0	375 965 250	37 96 25
OTA ATE 2005 2005 2005 2005	GORY: Management I MOA SERVER SOFTWA MOA SERVER HARDWA NETWORK INFRASTRU	RE RE CTURE	2 3	0 0 0	0 0 0	0 0 0	375 965 250 20	96 25 2
CATE 2005 2005 2005 2005 2005 2005 2005 2005	GORY: Management I MOA SERVER SOFTWAI MOA SERVER HARDWA NETWORK INFRASTRUI PBX UPGRADES GENERAL GOVERNMEN MISD DESKTOP HARDW	RE RE CTURE IT COP PROJECTS VARE	2 3 4 5 6	0 0 0 0 0	0 0 0 0 0	0 0 0	375 965 250 20 635	96 25 2 63 15
CATE 0 2005 2005 2005 2005 2005 2005 2005 20	GORY: Management I MOA SERVER SOFTWAI MOA SERVER HARDWA NETWORK INFRASTRUI PBX UPGRADES GENERAL GOVERNMEN MISD DESKTOP HARDW DATA BASE SOFTWARE	RE RE CTURE IT COP PROJECTS VARE	2 3 4 5 6 7	0 0 0 0 0 0	0 0 0 0 0 0	0 0 0 0	375 965 250 20 635 150	96 25 2 63
CATE 02005 2005 2005 2005 2005 2005 2005 200	MOA SERVER SOFTWAI MOA SERVER HARDWA METWORK INFRASTRUI PBX UPGRADES GENERAL GOVERNMEN MISD DESKTOP HARDW DATA BASE SOFTWARE DB2 DATABASE MANAG	RE RE CTURE IT COP PROJECTS VARE	2 3 4 5 6 7 8	0 0 0 0 0 0	0 0 0 0 0	0 0 0 0 0	375 965 250 20 635 150 150	96 25 2 63 15 15
OTA 2005 2005 2005 2005 2005 2005 2005 2005 2005 2005	MOA SERVER SOFTWAI MOA SERVER HARDWA METWORK INFRASTRUI PBX UPGRADES GENERAL GOVERNMEN MISD DESKTOP HARDW DATA BASE SOFTWARE DB2 DATABASE MANAG GIS INTEGRATION	RE RE CTURE  IT COP PROJECTS //ARE EMENT SOFTWARE	2 3 4 5 6 7 8	0 0 0 0 0 0 0	0 0 0 0 0 0 0	0 0 0 0 0 0 0 0	375 965 250 20 635 150 150 120	96 25 2 63 15 15 12
OTA ATE 2005 2005 2005 2005 2005 2005 2005 2005 2005 2005	MOA SERVER SOFTWAI MOA SERVER HARDWA METWORK INFRASTRUI PBX UPGRADES GENERAL GOVERNMEN MISD DESKTOP HARDW DATA BASE SOFTWARE DB2 DATABASE MANAG GIS INTEGRATION ENTERPRISE SERVER I	RE RE CTURE  IT COP PROJECTS VARE EMENT SOFTWARE	2 3 4 5 6 7 8 9	0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0	375 965 250 20 635 150 150 120 145 3,000	96 25 2 63 15 15 12 14 3,00
OTA ATE 2005 2005 2005 2005 2005 2005 2005 200	MOA SERVER SOFTWAI MOA SERVER HARDWA METWORK INFRASTRUI PBX UPGRADES GENERAL GOVERNMEN MISD DESKTOP HARDW DATA BASE SOFTWARE DB2 DATABASE MANAG GIS INTEGRATION ENTERPRISE SERVER I ENTERPRISE WIDE DES	RE RE CTURE  IT COP PROJECTS VARE EMENT SOFTWARE  REPLACEMENT SKTOP LICENSES	2 3 4 5 6 7 8	0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0	375 965 250 20 635 150 150 120 145 3,000 500	96 25 63 15 15 12 14 3,00
OTA (ATE) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005)	MOA SERVER SOFTWAI MOA SERVER HARDWA METWORK INFRASTRUI PBX UPGRADES GENERAL GOVERNMEN MISD DESKTOP HARDW DATA BASE SOFTWARE DB2 DATABASE MANAG GIS INTEGRATION ENTERPRISE SERVER I ENTERPRISE WIDE DES	RE RE CTURE  IT COP PROJECTS VARE EMENT SOFTWARE	2 3 4 5 6 7 8 9	0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0	375 965 250 20 635 150 120 145 3,000 500	96 25 2 63 15 15 12 14 3,00

### MUNICIPALITY OF ANCHORAGE Capital Improvement Program PRIORITY LIST BY DEPARTMENT (000's)

	MANAGEMEN	IT INFORM	ATION	I SYSTI	EMS -		
YEAR	PROJECT TITLE	DEPT PRIORITY	GO BONDS	MATCHING GRANTS		OTHER SOURCES	TOTAL REQUEST
CATEGORY:	Management Information Systems						
<b>2006</b> MOA SE	RVER SOFTWARE	1	0	0	0	130	130
<b>2006</b> MOA SE	RVER HARDWARE	2	0	0	0	400	400
<b>2006</b> NETWO	RK INFRASTRUCTURE	3	0	0	0	250	250
2006 PBX UP	GRADES	4	0	0	0	20	20
2006 GENERA	AL GOVERNMENT COP PROJECTS	5	0	0	0	800	800
2006 MISD DE	ESKTOP HARDWARE	6	0	0	0	150	150
2006 DATA BA	ASE SOFTWARE	7	0	0	0	150	150
2006 GIS INT	EGRATION	8	0	0	0	125	12
<b>2006</b> DB2 DA	TABASE MANAGEMENT SOFTWARE	9	0	0	0	120	12
2006 ENTERF	PRISE WIDE DESKTOP LICENSES	10	0	0	0	500	50
-	Management Information Systems		0	0	0	2,645	2,64
TOTAL FOR	2006		0	0	0	2,645	2,64
ATEGORY:	Management Information Systems						
<b>2007</b> MOA SE	RVER SOFTWARE	1	0	0	0	130	13
2007 MOA SE	RVER HARDWARE	2	0	0	0	400	40
2007 NETWO	RK INFRASTRUCTURE	3	0	0	0	250	25
2007 GIS INT	EGRATION	4	0	0	0	125	12
2007 GENER	AL GOVERNMENT COP PROJECTS	5	0	0	0	700	70
2007 MISD DE	ESKTOP HARDWARE	6	0	0	0	300	30
<b>2007</b> DATA BA	ASE SOFTWARE	7	0	0	0	150	15
<b>2007</b> DB2 DA	TABASE MANAGEMENT SOFTWARE	8	0	0	0	120	12
	GRADES	9	0	0	0	100	10
2007 ENTERF	PRISE WIDE DESKTOP LICENSES	10	0	0	0	500	500
TOTAL:	Management Information Systems		0	0	0	2,775	2,77
OTAL FOR	2007		0	0	0	2,775	2,77
OTAL FOR	ALL YEARS MANAGEMENT INFORM	ATION SYSTEMS	0	0	0	21,449	21,449

Department			Category					
Management Information Systems		OJECT COST	Management Information Systems					
PROJECT TITLE AND DESCRIPTION		e B-Bond t D-D.O.T. ral O-Other age Land Bank	0&M COST (000's)	COMMUNITY COUNCIL - PRIORITY				
TROSECT TITLE AND DESCRIPTION	M-Matchi	ng State Grant	DEBT SERVICE (000's)	l-Essential 2-Necessary 3-Desireable				
ENTERPRISE SERVER PROCESSOR REPLACEMENT Upgrade or replace Enterprise Server with more efficient processor.	0=	750	93.8 0.0					
MOA SERVER HARDWARE  Cycled replacement of NT servers. Includes  Includes redundant fiber storage, power  supplies, processors, new high capacity  servers for additional technology enhancement  and user requirements.	0=	139	37.0 0.0	Areawide				
MOA SERVER SOFTWARE Licensing of all Network operating system software and Network system management tools (Anti-virus, EA, SMS, Sentry etc.) Support product CD subscriptions.	0=	304	38.0 0.0	Areawide				
GIS INTEGRATION Integrate GIS processes throughout the City.	0=	145	18.1	Areawide				
NETWORK INFRASTRUCTURE City wide Cisco upgrades and additions	0=	250	31.3	Areawide				
For specific funding needed in later years, pl name/description included in the Capital Im	ease rev provemen	riew the sa nt Program	me project section.	2002				

Management Information Systems		OJECT COST	Category  Management Information Systems					
PROJECT TITLE AND DESCRIPTION	S-Stat A-Ass⊪ F-Fede H-Herit	e B-Bond t D-D.O.T. ral O-Other age Land Bank	0&M COST	COMMUNITY COUNCIL - PRIORITY				
TROSECT TITLE AND DESCRIPTION	M-Matchi	ng State Grant	DEBT SERVICE	l-Essential 2-Necessary 3-Desireable				
PBX UPGRADES  Management terminal, expansion Dimond Data  Center, City Hall expansion and miscellaneous  PBX software and hardware upgrades.	0=	396	49.5 0.0	Areawide				
GENERAL GOVERNMENT COP PROJECTS COP funds allocated for General Government agencies for new PC's (3 year financing) and specific PC vertical software.	0=	775	96.9	Areawide				
MISD DESKTOP HARDWARE Replace 1/3 of MISD PC's per year Replace 1/4 of MISD printers per year Enhance 1/3 of MISD PC's per year	0=	180	21.9	Areawide				
DB2 DATABASE MANAGEMENT SOFTWARE Software utilities for time critical database (data) migrations between databases and database environments, complex database maintenance and database change management.	0=	120	15.0	Areawide				
COMPUTER DISASTER RECOVERY PREPARATION Purchase and install two high availability redundant servers located strategically to (Continued on Next Page)	0=	200	25.0 0.0					
For specific funding needed in later years, pl name/description included in the Capital Im				2002				

Management Information Systems	2002 PROJECT COST	Category  Management Information Systems					
PROJECT TITLE AND DESCRIPTION	S-State B-Bond A-Assmt D-D.O.T. F-Federal O-Other H-Heritage Land Bank M-Matching State Grant	0&M COST	COMMUNITY COUNCIL - PRIORITY				
TROCEST TITLE THIS SECOND TO	n-natching State Grant	DEBT SERVICE	l-Essential 2-Necessary 3-Desireable				
COMPUTER DISASTER RECOVERY PREPARATION (Continued) provide computer power for major functions to compensate for loss of any Municipal comput- ing facilities.							
ENTERPRISE WIDE DESKTOP LICENSES This contract will count all of the Desktops and Servers (2500) in the Municipality including all subagencies like the Utilities. Then, for a three year period, we first get all new software based on the new Microsoft Windows 2000 release (both Operating System & Office). We also qualify for all upgrades within the three years and it will give us all of the Backoffice Clients (SQL, Exchange, SMS, SNA and Windows Server 2000).	0= 500	125.0	Areawide				
For specific funding needed in later years, pl name/description included in the Capital Im	ease review the sam provement Program s	me project section.	2002				

Department  Management Information Systems	2002 PROJECT COST	Category Management	t Information Systems
PROJECT TITLE AND DESCRIPTION	S-State B-Bond A-Assmt D-D.O.T. F-Federal O-Other H-Heritage Land Bank	0&M COST	COMMUNITY COUNCIL - PRIORITY
TROJECT TITLE AND DESCRIPTION	M-Matching State Grant	DEBT SERVICE	l-Essential 2-Necessary 3-Desireable
Sub-Total(s)	0= 3,759		
Category Total	3,759	551.5 0.0	
**********	*****	*****	***********
Department Total(s)	0= 3,759		
Grand Total of Management Information Systems	3,759	551.5 0.0	
For specific funding needed in later years, pl name/description included in the Capital Im	ease review the sam provement Program s	me project section.	2002

Department  Management Information Systems	Category  Management Information Systems											
PROJECT TITLE AND DESCRIPTION	(000's) S-State B-Bond A-Assmt D-D.O.T. F-Federal O-Other H-Heritage Land Bank M-Matching State							State				
TROSECT TITLE AND DESCRIPTION	200	12	2	003	2004		2005		2006		2007	
ENTERPRISE SERVER PROCESSOR REPLACEMENT Upgrade or replace Enterprise Server with more efficient processor.	0=	750										
MOA SERVER HARDWARE  Cycled replacement of NT servers. Includes  Includes redundant fiber storage, power  supplies, processors, new high capacity  servers for additional technology enhancement and user requirements.	0=	139	0=	400	0=	750	0=	965	0=	400	0=	400
MOA SERVER SOFTWARE Licensing of all Network operating system software and Network system management tools (Anti-virus, EA, SMS, Sentry etc.) Support product CD subscriptions.	0=	304	0=	130	0=	130	0=	375	0=	130	0=	130
GIS INTEGRATION Integrate GIS processes throughout the City.	0=	145	0=	125	0=	225	0=	145	0=	125	0=	125
NETWORK INFRASTRUCTURE City wide Cisco upgrades and additions	0=	250	0=	250	0=	250	0=	250	0=	250	0=	250
								2	002 -	- 200	7	

Department	Category											
Management Information Systems	Management Information Systems											
PROJECT TITLE AND DESCRIPTION	(000's) S-State B-Bond A-Assmt D-D.O.T. F-Federal O-Other H-Heritage Land Bank M-Matching State								State			
TROJECT TITLE AND DESCRIPTION		2	21	003	20	004	2	005	2006		2007	
PBX UPGRADES  Management terminal, expansion Dimond Data  Center, City Hall expansion and miscellaneous  PBX software and hardware upgrades.	0=	396	0=	20	0=	20	0=	20	0=	20	0=	100
GENERAL GOVERNMENT COP PROJECTS  COP funds allocated for General Government agencies for new PC's (3 year financing) and specific PC vertical software.	0=	775	0=	750	0=	865	0=	635	0=	800	0=	700
MISD DESKTOP HARDWARE Replace 1/3 of MISD PC's per year Replace 1/4 of MISD printers per year Enhance 1/3 of MISD PC's per year	0=	180	0=	180	0=	175	0=	150	0=	150	0=	300
DB2 DATABASE MANAGEMENT SOFTWARE Software utilities for time critical database (data) migrations between databases and database environments, complex database maintenance and database change management.	0=	120	0=	120	0=	120	0=	120	0=	120	0=	120
COMPUTER DISASTER RECOVERY PREPARATION Purchase and install two high availability redundant servers located strategically to (Continued on Next Page)	0=	200										
								2	002	- 200	7	

Department	Category							
Management Information Systems	Management Information Systems							
PROJECT TITLE AND DESCRIPTION	(000's) S-State B-Bond A-Assmt D-D.O.T. F-Federal O-Other H-Heritage Land Bank M-Matching State							
PROJECT TITLE AND DESCRIPTION	2002	2003	2004	2005	2006	2007		
COMPUTER DISASTER RECOVERY PREPARATION (Continued) provide computer power for major functions to compensate for loss of any Municipal comput- ing facilities.								
ENTERPRISE WIDE DESKTOP LICENSES This contract will count all of the Desktops and Servers (2500) in the Municipality including all subagencies like the Utilities. Then, for a three year period, we first get all new software based on the new Microsoft Windows 2000 release (both Operating System & Office). We also qualify for all upgrades within the three years and it will give us all of the Backoffice Clients (SQL, Exchange, SMS, SNA and Windows Server 2000).	0= 500	0= 500	0= 500	0= 500	0= 500	0= 500		
DATA BASE SOFTWARE Other relational database management systems (UDB) and database servers to support the data warehouse and other business require- ments (GIS).		0= 150	0= 150	0= 150	0= 150	0= 150		
				2	002 - 200	7		

Department  Management Information Systems	Category  Management Information Systems							
PROJECT TITLE AND DESCRIPTION	(000's) S-State B-Bond A-Assmt D-D.O.T. F-Federal O-Other H-Heritage Land Bank M-Matching State							
PROJECT TITLE AND DESCRIPTION	2002	2003	2004	2005	2006	2007		
ENTERPRISE SERVER PRINTER REPLACEMENT Replace or upgrade Enterprise Server printer ENTERPRISE SERVER REPLACEMENT Replace Enterprise Server based on the economics.			0= 150	O= 3,000				
Sub-Total(s)	0= 3,759	0= 2,625	0= 3,335	0= 6,310	0= 2,645	0= 2,775		
Category Total	3,759	2,625	3,335	6,310	2,645	2,775		
************	*****	*****	*****	*****	*****	******		
Department Total(s)	0= 3,759	0= 2,625	0= 3,335	0= 6,310	0= 2,645	0= 2,775		
Grand Total of Management Information Systems	3,759	2,625	3,335	6,310	2,645	2,775		
				2	002 - 200	7		