

Verify your address, today

November 9, 2004

Address Verification Program:



565-6789

To help ensure emergency responders are provided accurate address information from 9-1-1 calls, citizens can verify their address using the Municipality of Anchorage's residential phone verification number. When citizens call **565-6789** from their home phones, they will be able to confirm what physical address their phone company has for them. The city gets its 9-1-1 emergency response address information from these phone company records. To help ensure emergency responders are provided accurate address information from 9-1-1 calls, citizens can verify their address using the Municipality of Anchorage's residential phone verification number. When citizens call from their home phones, they will be able to confirm what physical address their phone company has for them. The city gets its 9-1-1 emergency response address information from these phone company records.

There are some limitations. The call-in system is currently designed for residents of Anchorage and Chugiak/Eagle River, but not Girdwood. Girdwood homes have no addresses so there can be no address location lookup based on a telephone number.

In addition, the system will not identify locations of cell phone callers, Private Branch Exchange (PBX) lines, or TTY/TDD-capable phones.

Address Verification System Instructions

- Caller dials 565-6789 from home
- A computer-generated voice reads the physical address listed in the 9-1-1 system
- The caller is prompted to press one (1) on their phone pad if the address is correct and two (2) if the address is incorrect
- If the caller presses one (1) the check is complete
- If the caller presses two (2) they will be prompted to call the phone company at a special number to reconcile difference. This will also trigger an automatic log entry that will be investigated by the phone companies in cooperation with the Municipality of Anchorage.