
Office of Emergency Management
Municipal Manager
Anchorage: Performance. Value. Results.

Purpose

Coordinate the preparation for, response to, mitigation against, and recovery from all-hazard emergencies and disasters.

Core Services

- Provide leadership for emergency and disaster preparedness planning, training and exercise activities
- Maintain essential services through the emergency operations center (EOC)
- Provide disaster recovery and mitigation planning, project management, and technical assistance

Accomplishment Goals

- Build a culture of preparedness in the Municipality of Anchorage
- Ready the Municipality of Anchorage for disasters
- Expedite disaster recovery from the past and enhance mitigation for the future

Performance Measures

Progress in achieving goals shall be measured by:

Performance Measure #1: Build capacity for disaster preparedness through planning outreach and education, and exercise.

Preparedness				
2026	Q1	Q2	Q3	Q4
Number of Planning Activities	115	135		
Number of Outreach and Education Activities	51	53		
Number of Exercise/Evaluation Activities	37	52		

Explanatory Information:

Preparedness provides communities an orderly means to reduce suffering and losses that accompany disasters. This includes engagement with community stakeholders to support the following functions and activities:

- Coordination of planning activities
 - identification of hazards
 - analysis of risk
 - establishment of organizational structure
 - resource management of appropriate staff, supplies, and equipment
- Resourcing public information, training, exercises, evaluation, and improvement planning

Performance Measure #2: Build capacity for disaster response through Emergency Operations Center (EOC) staff, facility, and incident response.

Response				
	2024	2025	2026	2027
Number of EOC Incident Response Activations	6	4	1	
Number of EOC Team Members by Section	55	53		
Command	7	10		
Planning	7	8		
Operations	21	16		
Logistics	12	9		
Finance	8	7		
Number of EOC Team Members by Type (Local, State, Federal, Tribal, Non-Government)	53 Local, 1 Fed, 1 NG	51 Local, 1Fed, 1NG		
Number of EOC Facility Maintenance Activities	97	296		
Number of EOC Facility Upgrade Activities	13	16		

Explanatory Information:

The Emergency Operations Center is the municipal owned facility intended to be maintained in a constant state of readiness for sustained coordination of response activities.

Response includes the capability necessary to save lives, protect property and the environment, and meet basic human needs immediately after an incident has occurred. It is focused on ensuring that the Municipality of Anchorage can effectively respond to any threat or hazard, including but not limited to:

- cascading effects
- saving and sustaining lives
- stabilizing the incident
- rapidly meeting basic human needs
- restoring basic services and community functionality
- establishing a safe and secure environment
- supporting the transition to recovery

Performance Measure #3: Build capacity for expedited disaster recovery and mitigation through project administration and planning.

Recovery and Mitigation				
2024	Q1	Q2	Q3	Q4
Number of Recovery Planning Activities	10	30		
Number of Recovery Project Activities	31	20		
Number of Mitigation Planning Activities	41	55		
Number of Mitigation Project Activities	46	55		

Explanatory Information:

During recovery, restoration efforts occur concurrently with regular operations and activities. The recovery period from an incident can be prolonged. Recovery encompasses timely restoration, strengthening, and revitalization of the infrastructure; housing; a sustainable economy; and the health, social, cultural, historic, and environmental fabric of a given communities affected by an incident.

Mitigation is an effort to reduce or eliminate the long-term risks to life, property, and wellbeing of community members. Mitigation focuses on the premise that individuals, the private sector, communities, critical infrastructure, and the Nation are made more resilient when the consequences.

Measure WC: Managing Workers' Compensation Claims

Reducing job-related injuries is a priority for the Administration by ensuring safe work conditions and safe practices. By instilling safe work practices, we ensure not only the safety of our employees but reduce the potential for injuries and property damage to the public. The Municipality is self-insured and every injury poses a financial burden on the public and the injured worker's family. It just makes good sense to WORK SAFE.

Results are tracked by monitoring monthly reports issued by the Risk Management Division.

