

Submitted by: Chair of the Assembly at the
Request of the Mayor
Prepared by: Dept. of _____
For reading: _____ (always blank)

ANCHORAGE, ALASKA
AO No. 20XX-_____

1 **AN ORDINANCE OF THE ANCHORAGE ASSEMBLY AMENDING ANCHORAGE**
2 **MUNICIPAL CODE TITLE 11 TO UPDATE CODE TO CONFORM WITH**
3 **PRACTICE, STATE LAW, AND REMOVE OBSOLETE REQUIREMENTS; TO**
4 **ENCOURAGE COMPLIANCE; AND LOWER COSTS.**

5
6
7 **WHEREAS**, [Whereas paragraphs are statements the Assembly is asked to
8 endorse as a body, by their vote of approval. They are helpful but not a necessity.]
9

10 **WHEREAS**,

11 **WHEREAS**, ****; now, therefore,

12 **THE ANCHORAGE ASSEMBLY ORDAINS:**

13
14 **Section 1.** Anchorage Municipal Code 11.10 is hereby amended to read as
15 follows (*the remainder of the chapter is not affected and therefore not set out*):
16
17

18 **11.10.010 – Definitions.**

19
20 When used in chapters 11.10-11.40:
21
22 *** *** ***
23
24 Smart taximeter means a system of software and hardware that integrates a
25 taximeter and other components together to perform functions required by
26 these chapters 11.10-11.40.
27
28

29 *Taxicab* means a chauffeured motor vehicle equipped with a smart taximeter
30 [OR APPROVED METERING APPLICATION OR BOTH] used to transport
31 passengers for hire having a manufacturer's rated seating capacity of nine or
32 fewer persons, which capacity includes the driver, and which is not operated
33 over fixed or defined routes.
34

35 *Taximeter* means an instrument, device, or system attached to a taxicab and
36 by means of which the charge for such vehicle is [MECHANICALLY OR]
37 electronically calculated and displayed in dollars and cents. Such
38 calculations may be premised upon the distance traveled or waiting time, or
39 both.
40

41 Transportation network company means a corporation, partnership, sole
42 proprietorship, or other entity that uses a digital network to connect
43 transportation network company riders to transportation network company

1 drivers who provide prearranged rides using a personal vehicle; a
2 transportation network company may not be considered to control, direct, or
3 manage the personal vehicles or transportation network company drivers that
4 connect to the transportation network company's digital network, except
5 where agreed to by written contract. This does not include taxicabs,
6 limousines, or other vehicles for hire as defined by this title.

7
8 *** *** ***
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10 (AO No. 57-75; AO No. 78-177; AO No. 80-19(S); AO No. 81-149; AO No.
11 84-18; AO No. 87-8; AO No. 87-126(S); AO No. 94-21(S), § 1, 4-12-94; AO
12 No. 97-134(S-1), § 1, 12-9-97; AO No. 98-51(S), § 1, 5-4-99; AO No. 2011-
13 91(S-2), § 1, 9-27-11; AO No. 2013-109(S-1), § 1, 12-3-13; AO No. 2014-
14 116, § 1, 10-21-14; AO No. 2018-6(S), § 1, 4-10-18)
15

16 Cross Reference: Alaska Statute 28.23.180 – Transportation Network
17 Companies and Drivers, Definitions
18

19 *** *** ***
20

21 **11.10.050 - Rates charged by regulated vehicles and services.**
22

23 *** *** ***
24

25 G. Regulated vehicle services and limousine services may establish their
26 own individual rates, subject to rates established by regulation or as a
27 condition of the issuance of the permit. Each vehicle operated as a
28 vehicle for hire shall conspicuously post a sign on two sides [EACH
29 SIDE] of the vehicle, such sign stating the full name of the vehicle for
30 hire service and, if required by the transportation inspector, the fare to
31 be charged. The transportation inspector may require an interior sign
32 which shall include contact information for the transportation
33 inspector's office or transportation commission, as directed by the
34 transportation inspector.
35

36 (AO No. 57-75; AO No. 78-177; AO No. 79-58; AO No. 81-149; AO No. 84-
37 18; AO No. 85-87; AO No. 87-8; AO No. 89-63; AO No. 89-97; AO No. 98-
38 51(S), § 1, 5-4-99; AO No. 2011-105(S), § 1, 10-25-11; AO No. 2013-109(S-
39 1), § 1, 12-3-13; AO No. 2016-140, § 1, 12-20-16; AO No. 2018-6(S), § 1, 4-
40 10-18; AO No. 2022-33, § 1, 3-1-22)
41

42 **11.10.055 Anchorage Transportation Commission—Complaints and**
43 **civil and criminal citations.**
44

45 A. The commission, through the transportation inspector, shall:
46

47 1. Establish a record of all complaints and civil and criminal and
48 quasi-criminal citations registered against chauffeurs of
49 regulated vehicles or against the condition of a regulated
50

vehicle. The record shall identify the chauffeur, permit number, and permittee of the vehicle involved in the complaint or citation, as well as the name, address, and/or telephone number of the complainants if available. A complainant's identification may be held confidential by the commission upon request of the complainant(s). Absent additional evidence, an anonymous complaint does not constitute a sufficient basis for a civil citation or penalty.

2. Require dispatch companies to establish a record of all complaints registered against chauffeurs of regulated vehicles, or against the condition of a regulated vehicle. The record shall identify the chauffeur, permit number, and permittee of the vehicle involved in the complaint, as well as the name, address, and/or telephone number of the complainants if available. A complainant's identification may be withheld from the complaint log by the dispatch company and instead transmitted confidentially to the transportation inspector upon request of the complainant. Absent additional evidence, an anonymous complaint does not constitute a sufficient basis for a civil citation or penalty. The dispatch companies shall, on a monthly basis, provide the transportation inspector with a complete copy of logged complaints.
3. Require that within all regulated vehicles, except for limousines, a commission-approved notice of the telephone numbers required for the filing of complaints with the commission and the number of the vehicle utilizing the permit shall be prominently displayed in a manner, size, and location designated by the transportation inspector. This notice shall be at least 6 by 8 inches in size, clearly visible to passengers, and protected from accidental damage.
4. Make available to permittees, upon request, a monthly summary of all logged complaints, civil citations, criminal and quasi-criminal citations and convictions entered against chauffeurs or vehicles operating under their permits, containing the information described in subsection 1. of this section.
5. Within five [TWO] working days of issuance of a civil or quasi-criminal citation, criminal complaint, or criminal citation by the Transportation Inspection Office or criminal conviction against any chauffeur or vehicle operating under a permit, mail notice of such complaint or citation or conviction to the permittee at the permittee's current address as filed with the transportation inspector pursuant to sections 11.20.020[.]B. and 11.10.150.
6. Where the transportation inspector recommends non-renewal of a permit, provide the commission and permittee a report including all investigated and substantiated complaints.

criminal citations and convictions and civil citations filed against the permit during the prior 12 months. This report shall be provided at least 30 days prior to the commission's next scheduled meeting. [WHERE NON-RENEWAL IS RECOMMENDED BY THE TRANSPORTATION INSPECTOR, PROVIDE TO THE COMMISSION, THE ASSEMBLY, AND THE PERMITTEE 30 DAYS PRIOR TO COMMISSION'S ANNUAL REVIEW OF THE PERMIT FOR POSSIBLE RENEWAL, A SUMMARY OF ALL INVESTIGATED AND SUBSTANTIATED COMPLAINTS, CRIMINAL CITATIONS AND CONVICTIONS AND CIVIL CITATIONS FILED AGAINST THE PERMIT DURING THE PRIOR 12 MONTHS.] As used in this section, the term "citation" means a charging document issued pursuant to chapter 11.10 or 11.20 which has either been confirmed on appeal or was never appealed within the time limit imposed by law for such appeals.

7. Utilize citation and conviction findings in the annual review process to determine whether the renewal of an individual permittee's permit to operate remains in the continued public interest and welfare.
8. Provide current information in response to any public request, as to the number of civil and quasi-criminal citations issued by the Transportation Inspection Office and criminal convictions issued against a chauffeur or permittee within the preceding twelve (12) or eighteen (18) months, respectively, as well as the number of criminal citations currently pending.

(AO No. 93-220, § 2, 5-23-94; AO No. 98-51(S), § 1, 5-4-99; AO No. 2013-109(S-1), § 1, 12-3-13)

11.10.110 - Denial, suspension, or revocation of license or permit.

- A. If the transportation inspector determines that a license application for a chauffeur's license or the application for a regulated vehicle permit or dispatch service license does not meet the requirements of this title, the transportation inspector shall deny the application. The transportation inspector shall issue a written decision to the applicant which shall state the specific reasons for that denial. Such written decision will be issued no later than seven working days of the denial.
- B. The transportation inspector shall have the power to deny, suspend, or revoke a chauffeur's license.
 - 1. The transportation inspector shall deny, suspend, or revoke a chauffeur's license:

- 1 a. If a chauffeur is convicted by a court of competent
2 jurisdiction of an offense set forth in section 11.30.040;

3 b. If a chauffeur fails or refuses to take a drug and/or
4 alcohol test as authorized by section 11.10.085; or
5 c. Upon receipt of a criminal charging document or
6 verifiable information disclosing the circumstances of an
7 arrest sufficient to cause the transportation inspector to
8 conclude by a preponderance of the evidence (i.e., that
9 it is more likely than not) the chauffeur used a regulated
10 vehicle, chauffeur license, or uniform to gain physical
11 proximity or the trust of the victim for criminally offensive
12 sexual behavior by the chauffeur. The suspension shall
13 be immediate. The suspension shall continue until final
14 judicial adjudication of the arrest, unless the
15 transportation inspector makes a written finding that
16 restrictions have been judicially imposed on the
17 chauffeur for the period until final judicial adjudication of
18 the arrest is complete, the public is best protected by the
19 judicially imposed restrictions, and the public trust is
20 preserved. For purposes of this subsection, final
21 adjudication of the arrest includes a dismissal or
22 withdrawal of the criminal charges, with or without
23 prejudice.

26 2. The transportation inspector may deny, suspend, or revoke a
27 chauffeur's license:

- 28 a. If the chauffeur is a chronic violator. As used in this
29 section, "chronic violator" means a chauffeur who
30 accumulates four or more citations issued under
31 authority of section 11.10.090 during a period of 12
32 consecutive months. Citations which have been
33 dismissed on appeal do not count towards the sum of
34 the four citations. When two or more citations are issued
35 for separate violations related to a single incident on the
36 same date, the incident shall count as one citation
37 toward the sum of four. This paragraph does not
38 preclude suspension of a license on other grounds,
39 when less than four citations have been issued in a 12-
40 month period;

41 b. Upon receipt of evidence sufficient to cause the
42 transportation inspector to conclude by a preponderance
43 of the evidence (i.e., that it is more likely than not) that a
44 chauffeur is incapable of controlling a motor vehicle
45 safely. Such evidence may include violation of this title,
46 title 9 of this Code, and/or any relevant medical or
47 psychological evidence presented;

1 c. If a chauffeur fails to report to the transportation
2 inspector as requested with good cause as authorized
3 by subsection 11.30.065B., any enforcement action
4 taken under this subsection may be cured by reporting;
5 or

6

7 d. If a chauffeur is operating a regulated vehicle under
8 credentials that are false or belong to another as
9 authorized by subsection 11.10.150 for a period not to
10 exceed 15 days.

11

12 [THE TRANSPORTATION INSPECTOR SHALL SUSPEND

13 OR REVOKE A CHAUFFEUR'S LICENSE IF A CHAUFFEUR

14 IS CONVICTED BY A COURT OF COMPETENT

15 JURISDICTION OF AN OFFENSE SET FORTH IN SECTION

16 11.30.040.

17

18 2. THE TRANSPORTATION INSPECTOR MAY SUSPEND OR

19 REVOKE A CHAUFFEUR'S LICENSE UPON RECEIPT OF

20 EVIDENCE SUFFICIENT TO CAUSE THE

21 TRANSPORTATION INSPECTOR TO CONCLUDE BY A

22 PREPONDERANCE OF THE EVIDENCE (I.E., THAT IT IS

23 MORE LIKELY THAN NOT) THAT A CHAUFFEUR IS

24 INCAPABLE OF CONTROLLING A MOTOR VEHICLE

25 SAFELY. SUCH EVIDENCE MAY INCLUDE VIOLATION OF

26 THIS TITLE, TITLE 9 OF THIS CODE, AND/OR ANY

27 RELEVANT MEDICAL OR PSYCHOLOGICAL EVIDENCE

28 PRESENTED.

29

30 3. THE TRANSPORTATION INSPECTOR SHALL DENY,

31 SUSPEND, OR REVOKE THE CHAUFFEUR'S LICENSE OF

32 ANY CHAUFFEUR FAILING OR REFUSING TO TAKE A

33 DRUG AND/OR ALCOHOL TEST AS AUTHORIZED BY

34 SECTION 11.10.085.

35

36 4. THE TRANSPORTATION INSPECTOR MAY SUSPEND OR

37 REVOKE THE CHAUFFEUR'S LICENSE OF A CHRONIC

38 VIOLATOR. AS USED IN THIS SECTION, "CHRONIC

39 VIOLATOR" MEANS A CHAUFFEUR WHO ACCUMULATES

40 FOUR OR MORE CITATIONS ISSUED UNDER AUTHORITY

41 OF SECTION 11.10.090 DURING A PERIOD OF 12

42 CONSECUTIVE MONTHS. CITATIONS WHICH HAVE BEEN

43 DISMISSED ON APPEAL DO NOT COUNT TOWARDS THE

44 SUM OF THE FOUR CITATIONS. WHEN TWO OR MORE

45 CITATIONS ARE ISSUED FOR SEPARATE VIOLATIONS

46 RELATED TO A SINGLE INCIDENT ON THE SAME DATE,

47 THE INCIDENT SHALL COUNT AS ONE CITATION TOWARD

48 THE SUM OF FOUR. THIS PARAGRAPH DOES NOT

49 PRECLUDE SUSPENSION OF A LICENSE ON OTHER

50 GROUNDS, WHEN LESS THAN FOUR CITATIONS HAVE

BEEN ISSUED IN A 12-MONTH PERIOD.

5. THE TRANSPORTATION INSPECTOR SHALL SUSPEND THE CHAUFFEUR'S LICENSE UPON RECEIPT OF A CRIMINAL CHARGING DOCUMENT OR VERIFIABLE INFORMATION DISCLOSING THE CIRCUMSTANCES OF AN ARREST SUFFICIENT TO CAUSE THE TRANSPORTATION INSPECTOR TO CONCLUDE BY A PREPONDERANCE OF THE EVIDENCE (I.E., THAT IT IS MORE LIKELY THAN NOT) THE CHAUFFEUR USED A REGULATED VEHICLE, CHAUFFEUR LICENSE, OR UNIFORM TO GAIN PHYSICAL PROXIMITY OR THE TRUST OF THE VICTIM FOR CRIMINALLY OFFENSIVE SEXUAL BEHAVIOR BY THE CHAUFFEUR. THE SUSPENSION SHALL BE IMMEDIATE. THE SUSPENSION SHALL CONTINUE UNTIL FINAL JUDICIAL ADJUDICATION OF THE ARREST, UNLESS THE TRANSPORTATION INSPECTOR MAKES A WRITTEN FINDING THAT RESTRICTIONS HAVE BEEN JUDICIALLY IMPOSED ON THE CHAUFFEUR FOR THE PERIOD UNTIL FINAL JUDICIAL ADJUDICATION OF THE ARREST IS COMPLETE, THE PUBLIC IS BEST PROTECTED BY THE JUDICIALLY IMPOSED RESTRICTIONS, AND THE PUBLIC TRUST IS PRESERVED. FOR PURPOSES OF THIS SUBSECTION, FINAL ADJUDICATION OF THE ARREST INCLUDES A DISMISSAL OR WITHDRAWAL OF THE CRIMINAL CHARGES, WITH OR WITHOUT PREJUDICE.

3. [6.] Upon suspension or revocation of a chauffeur's state driver's license, his or her chauffeur's license shall simultaneously and automatically become void. Such a chauffeur shall not thereafter operate a vehicle for which a chauffeur's license is required unless he or she is first issued a new chauffeur's license in accordance with section 11.30.040.

4. [7.] A chauffeur must surrender his or her chauffeur's license to the transportation inspector within three days of any suspension or revocation of the chauffeur's license.

(AO No. 57-75; AO No. 78-177; AO No. 80-19(S); AO No. 81-149; AO No. 84-18; AO No. 85-87; AO No. 87-8; AO No. 87-126(S); AO No. 88-21; AO No. 92-50; AO No. 93-220, § 6, 5-23-94; AO No. 93-220, § 7, 2-22-94; AO No. 93-220, §§ 8, 9, 8-21-94; AO No. 94-93(S), § 2, 5-16-94; AO No. 98-51(S), § 1, 5-4-99; AO No. 2011-91(S-2), § 3, 9-27-11; AO No. 2013-109(S-1), § 1, 12-3-13; AO No. 2018-6(S), § 1, 4-10-18)

*** *** ***

1 **11.10.140 - Renewal of license or permit.**

2

3 A. A permit or dispatch service license issued pursuant to chapters 11.10
4 through 11.40 of this title, other than a vehicle for hire permit issued
5 for a designated period of six months or less by the applicant, shall be
6 valid until December 31 immediately following the date of its original
7 issuance, unless a different expiration date is set by the commission
8 at the time of issuance. Thereafter such a permit or dispatch service
9 license shall be renewable for a term of one year, commencing on
10 January 1. A chauffeur's license issued pursuant to chapter 11.30
11 shall be valid for two years from the date of issuance. A temporary
12 vehicle for hire permit issued for a designated period of six months or
13 less shall expire at the end of that period. A permit, dispatch service,
14 or chauffeur's license shall expire automatically and be void unless an
15 application for its renewal is received by the transportation inspector
16 before its expiration date.

17

18 B. An application to renew a taxicab, limousine or vehicle for hire permit,
19 or to renew a chauffeur's license or a dispatch license shall be made
20 to the transportation inspector in the same manner as an original
21 application and shall be treated in the same manner as an original
22 application except that for license renewal, a chauffeur need not
23 comply with subsection 11.30.020B.3. If a chauffeur's license is
24 expired more than 30 days, a new application must be submitted to
25 the transportation inspector as an original application and shall be
26 treated in the same manner as an original application.

27

28 C. If a permittee, chauffeur or dispatch service is no longer qualified to
29 hold his or her taxicab, limousine, or vehicle for hire permit or license
30 at the time of renewal, the transportation inspector shall not renew the
31 permit or license, and it shall lapse and become ineffective. If an
32 applicant to renew a taxicab permit is no longer qualified, that permit
33 shall become available for re-issuance in the same manner as a new
34 permit in accordance with section 11.20.030. The re-issued permit
35 shall be in addition to any new permits scheduled for issuance.

36

37 D. Any person who has forfeited a license or taxicab, limousine or vehicle
38 for hire permit pursuant to section 11.10.110 may not apply for a new
39 license or taxicab, limousine or vehicle for hire permit for a period of
40 one year.

41

42 (AO No. 78-177; AO No. 80-19(S); AO No. 81-149; AO No. 87-8; AO No. 87-
43 126(S); AO No. 88-21; AO No. 93-220, § 11, 8-21-94; AO No. 94-214(S), §
44 2, 12-13-94; AO No. 95-219(S), § 1, 12-31-95; AO No. 98-51(S), § 1, 5-4-99;
45 AO No. 2013-109(S-1), § 1, 12-3-13; AO No. 2016-124(S), § 1, 12-20-16; AO
46 No. 2018-6(S), § 1, 4-10-18)

47

48 **11.10.150 - Duty to maintain current application, compliance with**
49 **applicable laws and regulations.**

- A. A permittee, chauffeur or dispatch service is under a continuing obligation to keep the information on his or her application current. Failure to do so shall be a violation of this title. A permittee, chauffeur or licensee shall give written notice to the transportation inspector of any change to be made on his or her application within ten (10) days, and the transportation inspector shall amend the application accordingly.
- B. No person may knowingly make a false or misleading statement on his or her application for a permit or license under this title.
- C. A permittee, chauffeur or dispatch service shall comply with all federal, state and local laws applicable to the operation of their business or provision of the service, including worker's compensation insurance laws.
- D. A permittee or dispatch service shall ensure that any driver driving a regulated vehicle for their entity:
 1. Has both a valid chauffeur and driver's license; and
 2. Does not exceed the operational maximum number of hours per day set by section 11.30.060.
- E. No person may operate a regulated vehicle under credentials that are false or belong to another, such as name, driver's license, or chauffeur's license.

(AO No. 78-177; AO No. 80-19(S); AO No. 84-18; AO No. 2013-109(S-1), § 1, 12-3-13)

11.10.160 - Fees.

A. The commission shall promulgate regulations establishing the amount of a fee for:

1. The issuance and renewal of permits and licenses;
2. Transfer of a general permit under section 11.20.040;
3. Appeals of a civil penalty or the denial of a license or permit;
4. Approval [INSPECTION, CERTIFICATION AND SEALING OR RESEALING] of a smart taximeter, or inspection and certification of other approved device;
5. Substitution or change of vehicle operated under a permit;
6. Other privileges or services provided by the municipality as deemed necessary by the commission.

(AO No. 57-75; AO No. 78-177; AO No. 79-58; AO No. 80-19(S); AO No. 81-149; AO No. 83-199; AO No. 84-18; AO No. 85-87; AO No. 87-8; AO No. 87-126(S); AO No. 88-21; AO No. 93-220, § 12, 8-21-94; AO No. 94-214(S), § 3, 12-13-94; AO No. 95-169, § 1, 9-12-95; AO No. 95-219(S), § 2, 12-31-95; AO No. 98-51(S), § 1, 5-4-99; AO No. 2003-152S, § 6, 1-1-04; AO No. 2004-

1 151, § 3, 1-1-05; AO No. 2013-109(S-1), § 1, 12-3-13; AO No. 2018-6(S), §
2 1, 4-10-18)

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5 **11.10.185 - Surveillance system required for regulated vehicles.**

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7 A. Except for horse drawn or other exempt vehicles, and as otherwise
8 provided in this title, every regulated vehicle shall be equipped at all
9 times with an audio and visual [A VIDEO] camera surveillance system
10 and have global positioning system capability. The surveillance and
11 GPS systems shall be capable of recording and storing the data of at
12 least 120 [72] hours of in-service operations. The recorded data shall
13 be stored on board the taxicab or transmitted for storage. The stored
14 data for the immediately preceding 120 [72] hours of recording shall
15 not be altered or manipulated by any person, and the data storage
16 medium or device shall be subject to seizure or copying at any time
17 by the transportation inspector for purposes of enforcement of
18 chapters 11.10 through 11.40, or by a peace officer as defined in AS
19 1.10.060. If the transportation inspector or a peace officer removes
20 and takes possession of the data storage medium or device, the
21 permittee or lease operator shall be given notice as soon as possible.
22 If a data storage device is seized, either it shall be replaced by the
23 seizing agency or the data needed shall be copied and the device
24 returned to the vehicle, the permittee or the operator, as soon as
25 practicable. For good cause, the transportation inspector may order
26 retention of recorded data of specific dates, trips, or incidents for up to
27 two years.

28

29

30 1. The audio and visual [VIDEO] camera surveillance system shall
31 have the capability to operate 24 hours a day, record video
32 only, and be compatible with surveillance during both daytime
33 and nighttime. The surveillance system shall either have
34 continuous operation or be activated by the opening of a door,
35 the starting of the taxicab meter, or some other self-initiating
36 device which does not require the specific decision or action by
37 the chauffeur to activate the surveillance system. The system
38 shall be capable of producing high-quality pictures for law
39 enforcement use. The system shall have cameras facing the
40 front and rear and positioned in a manner that provides views
41 of the regulated vehicle interior that are visible to passerby and
42 does not violate privacy rights. A limousine shall not have visual
43 or audio [VIDEO] surveillance of the passenger area designed
44 and intended to provide privacy from the chauffeur and public
45 view, but may have a view into that area when a privacy
46 partition or device is open.

47 2. The global positioning system capability of any regulated
48 vehicle shall either have continuous operation or be activated
49 by a self-initiating device which does not require the specific
50 decision or action by the chauffeur to activate the global

positioning system. The global positioning system in taxicabs must be capable of alerting the monitoring station of emergencies. The dispatch company or a company within the municipality approved by the transportation inspector will be the monitoring station for a taxicab's global positioning system.

(AO No. 2013-109(S-1), § 1, 12-3-13; AO No. 2018-6(S), § 1, 4-10-18)

*** *** ***

Section 2. Anchorage Municipal Code 11.20 is hereby amended to read as follows (*the remainder of the chapter is not affected and therefore not set out*):

*** *** ***

11.20.015 – Repealed. [LIMOUSINE PERMIT REQUIRED. (REPEALED)]

(AO No. 81-149; AO No. 87-8)

*** *** ***

11.20.030 Taxicabs—Issuance of permit.

A. Taxicab permits shall be issued annually in accordance with this section. Prior to September 1, beginning with 2025 and every three years thereafter [EACH YEAR], the transportation commission shall hold a taxicab market-conciliation hearing to:

1. Receive testimony and evidence regarding the quality of taxicab service, safety of riders, drivers and the public, and other concerns with taxicab service in the municipality;
2. Beginning with the taxicab market-conciliation in 2021, determine whether the public hearing relevant to subsection A.1. above demonstrates objective and specific evidence that additional general taxicab permits will be substantially detrimental to public safety and quality of taxicab service in the municipality as a whole. The hearing shall include evidence on changes in call volumes and response times to determine the impact of additional permits. Evidence that additional competitive pressure occasioned by the issuance of additional permits would be detrimental to existing permit holders will not, in and of itself, constitute sufficient evidence to support restricting the issuance of permits; and
3. Determine how many permits for wheelchair accessible taxicabs should be issued effective the following year, if any, and including whether any expired or revoked wheelchair-accessible taxicab permits should be re-issued.

1 other things, evidence of:
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1. The public demand for additional taxi service;
2. The unfulfilled requests for service, including for wheelchair-accessible taxicab service;
3. The reasonableness of waiting time for service;
4. The economic impact of additional permits on the quality of service provided by the existing taxicab industry; and
5. The impact of competition for passengers among all taxicab permits on public safety and quality of taxicab service.

12 C. Beginning with the taxicab market-conciliation hearing in 2021 for
13 permits for service the following year, the Commission shall order the
14 issuance of new or re-issued general and wheelchair-accessible
15 taxicab permits to qualified applicants, unless the commission finds by
16 clear and convincing evidence presented at the public hearing that the
17 public safety and quality of service standards will be substantially
18 harmed or significantly negatively impacted by the issuance of more
19 taxicab permits of any type. The commission shall issue a written
20 decision describing its findings and conclusions and adopted by the
21 commission. Only in the year 2021 and thereafter shall the
22 Commission have authority to order that no new taxicab permits shall
23 issue for the following year based on its determinations under
24 subsection A. Until the taxicab market-conciliation hearing in 2021 for
25 permits for service the following year, the Commission shall issue
26 permits according to the following schedule and process:
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28

1. The Commission shall make available by competitive sealed bidding fifteen (15) new taxicab permits and five (5) new wheelchair-accessible taxicab permits for 2017.
2. The Commission shall make available by competitive sealed bidding fifteen (15) new taxicab permits and five (5) new wheelchair-accessible taxicab permits for 2018.
3. The Commission shall make available by competitive sealed bidding twenty (20) new taxicab permits and two (2) new wheelchair-accessible taxicab permits for 2019.
4. The Commission shall make available by competitive sealed bidding twenty (20) new taxicab permits and two (2) new wheelchair-accessible taxicab permits for 2020.
5. The Commission shall make available by competitive sealed bidding thirty (30) new taxicab permits and two (2) new wheelchair-accessible taxicab permits for 2021.
6. Competitive sealed bidding for 2017 new taxicab permits and 2017 new wheelchair-accessible taxicab permits shall occur as soon as practicable after December 20, 2016. Competitive sealed bidding for the new taxicab permits and the new wheelchair-accessible permits for each year after 2017 shall be conducted at least 30 days prior to the calendar year end of the preceding year in the manner provided in subsection D. of this section.

1 D. This subsection applies only to taxicab permit-issuance in subsection
2 C. No later than 60 days before the established date for competitive
3 sealed bidding, the transportation inspector shall cause competitive
4 sealed bidding for permit(s) to be initiated as follows:

5 1. An invitation to bid for the permit shall be published. The permit
6 shall be issued to the highest qualified bidder submitting a
7 responsive bid.
8 2. To be responsive, a bid must equal or exceed the taxi permit
9 issuance fee established pursuant to section 11.10.160 for
10 each taxi permit.
11 3. As used in this section, the term "qualified bidder" means a
12 person who meets the requirements of section 11.20.020,
13 meets the requirements for the type of permit to be issued, and
14 tenders the successful full bid pride in cash within five business
15 days after notice that he or she is the highest bidder.
16 4. If the highest bidder submitting a responsive bid is not a
17 qualified bidder, the permit shall be issued to the next highest
18 bidder who is also a qualified bidder.
19 5. If none of the bidders submitting a responsive bid is a qualified
20 bidder, the transportation inspector will hold the permit(s) and
21 may, upon approval by the commission, either initiate an
22 additional competitive sealed bid solicitation for such unissued
23 permits for the year of the unsuccessful solicitation, or add any
24 unissued permits to the total number of permits permitted for
25 the next following year's competitive sealed bidding, the
26 limitation on the number of permits for issuance under
27 subsection C. notwithstanding.

28 E. Beginning January 1, 2022, the transportation inspector shall issue a
29 general or wheelchair-accessible taxicab permit to any qualified
30 applicant for such permit at any time, unless the Commission has
31 ordered that such permits shall not be issued that calendar year. The
32 permit fee shall be in an amount established by the Commission to
33 reflect the administrative cost for administering, processing,
34 overseeing and maintain the taxicab system established under this
35 Title. The establishment of the permit fee as determined by the
36 commission and any subsequent changes to the fee must be
37 approved by resolution of the Assembly.

38 (AO No. 57-75; AO No. 78-177; AO No. 81-149; AO No. 84-18; AO No. 85-
39 87; AO No. 93-220, § 16, 2-22-94; AO No. 98-51(S), § 2, 5-4-99; AO No.
40 2013-109(S-1), § 2, 12-3-13; AO No. 2016-124(S), § 5, 12-20-16; AO No.
41 2018-6(S), § 2, 4-10-18)

42 **11.20.035 – Repealed. [TAXICABS—LIMITED PERMITS. (REPEALED)]**

43 (AO No. 84-18; AO No. 93-220, § 17, 2-22-94; AO No. 98-51(S), § 2, 5-4-99;
44 AO No. 2016-124(S), § 6, 12-20-16)

1 *** *** ***
2
3 **11.20.037 - Non-transferable permits.**
4
5 *** *** ***
6
7
8 G. Provision of service by taxicabs permitted under subsection F. is not
9 restricted to passengers with disabilities, but they shall be operated to
10 respond first to dispatched calls requesting an accessible taxicab
11 when in service and not occupied by other passengers. Ramps and
12 lifts, or other specialized equipment designed to meet specific needs
13 of persons with disabilities that may be identified, shall be operable at
14 all times; malfunctioning ramps/lifts/other specialized equipment must
15 be repaired within 96 hours. An accessible taxicab permitted under
16 subsection F. may be operated while the specialized equipment is
17 being repaired. However, days operated with non-functioning
18 specialized equipment shall count as days not operated [UNDER THE
19 PROVISIONS OF SECTION 11.10.110B.1.A.] and shall be
20 considered in a determination to suspend or revoke the permit.
21
22 (AO No. 98-51(S), § 2, 5-4-99; AO No. 2001-85, § 1, 5-22-01; AO No. 2013-
23 109(S-1), § 2, 12-3-13; AO No. 2016-124(S), § 7, 12-20-16; AO No. 2018-
24 6(S), § 2, 4-10-18)
25
26 *** *** ***
27
28 **11.20.080 - Taxicabs—Required equipment.**
29
30 A. Every taxicab shall be equipped with a dispatch system comprised of
31 an operable two-way radio or computer. In addition, a taxicab may
32 also be equipped with a digital dispatch system. If equipped with an
33 operable two-way radio for dispatch service, the taxicab shall receive
34 and transmit a signal only on the radio frequency used by that taxicab's
35 dispatch service. At no time may a taxicab be equipped with an
36 apparatus capable of monitoring a frequency used by a radio dispatch
37 service other than that used by that taxicab's radio dispatch service.
38 The radio of each taxicab shall be identifiable through the dispatch
39 company through which the taxicab is dispatched.
40
41 B. Every taxicab shall be equipped at all times with an interior light of not
42 less than two candlepower arranged so as to illuminate the entire
43 passenger compartment. The light shall be illuminated whenever
44 passengers are being loaded or unloaded from the taxicab between
45 one-half hour after sunset of one day and one-half hour before sunrise
46 the next day. No shades or blinds shall be drawn over any windows of
47 the taxicab while occupied by a passenger.
48
49 C. Every taxicab shall be equipped with a nonflashing light on the exterior
50 of the roof or other internal light indicating the taxicab is a taxicab

available for hire. The light shall be illuminated only when the taxicab is not occupied by a paying passenger or when proceeding to a dispatch directed location for passenger pick up.

D. Every taxicab shall be equipped with a smart taximeter approved by the transportation inspector. No one shall tamper with a smart taximeter to alter or compromise the system's accuracy.

[OR APPROVED METERING APPLICATION, OR BOTH. EXCEPT FOR PERSONS DESIGNATED BY THE TRANSPORTATION INSPECTOR TO SERVICE TAXIMETERS, NO ONE SHALL ALTER OR TAMPER WITH A SEALED OR CERTIFIED TAXIMETER. NO ONE SHALL TAMPER WITH A METERING APPLICATION TO ALTER OR COMPROMISE THE APPLICATION'S ACCURACY IN MEASURING THE DISTANCE OR TIME DRIVEN FOR A FARE.]

- E. Every taxicab shall be equipped with a silent electronic alarm system. The owner of the taxicab shall be responsible for installing such electronic alarm system.
- F. Every taxicab shall be equipped at all times with an audio and visual [VIDEO] camera surveillance system and global positioning system capability, as described in section 11.10.185.

(AO No. 57-75; AO No. 78-177; AO No. 79-58; AO No. 80-19(S); AO No. 87-8; AO No. 88-21; AO No. 98-187, § 3, 6-13-99; AO No. 98-51(S), § 2, 5-4-99; AO No. 2000-107, § 1, 7-25-00; AO No. 2013-109(S-1), § 2, 12-3-13; AO No. 2018-6(S), § 2, 4-10-18)

11.20.090 - Taxicabs—Approval [CERTIFICATION AND SEALING] of taximeter equipment.

A. Except as provided in subsection[s] B. [and C.] of this section, no taxicab may be operated unless a smart taximeter is approved by [THE FOLLOWING EQUIPMENT IS CURRENTLY CERTIFIED AND SEALED BY THE DIVISION OF MEASUREMENT STANDARDS, OR] the transportation inspector, who shall serve as a city sealer pursuant to AS 45.75.150—45.75.160.[:]

[1.] FOR TAXICABS EQUIPPED WITH A MECHANICAL TAXIMETER:

- A. THE TAXIMETER.
- B. THE TRANSMISSION ASSEMBLY, IF PERTINENT.
- C. THE DIFFERENTIAL ASSEMBLY.
- D. THE WHEELS OR TIRES WHENEVER THE SIZE OF EITHER HAS BEEN CHANGED SINCE THE MOST RECENT CERTIFICATION.

2. FOR TAXICABS EQUIPPED WITH A SOFTWARE-BASED TAXIMETER USING GPS OR LOCATION SERVICES

1 (SOMETIMES REFERRED TO AS A METERING
2 APPLICATION):

3 A. THE TAXIMETER.

4 B. THE SYSTEM INTEGRITY FOR PROVIDING
5 ACCURACY AND RELIABILITY STANDARDS AS
6 EXISTING MECHANICAL TAXIMETERS.]

7
8 B. A taxicab carrying unapproved equipment [UNSEALED OR
9 UNCERTIFIED EQUIPMENT WHICH IS REQUIRED TO BE SEALED
10 AND CERTIFIED BY SUBSECTION A. OF THIS SECTION] may be
11 operated without violating this section if a temporary operating permit
12 has been obtained from the division of measurement standards, or the
13 transportation inspector, who shall serve as a city sealer pursuant to
14 AS 45.75.160. The temporary operating permit shall be kept in the
15 taxicab during the time in which it is to be effective and shall be
16 displayed upon request to the transportation inspector or a police
17 officer.

18
19 C. A taxicab equipped with a smart taximeter [METERING
20 APPLICATION] shall have an approved GPS- or software-based
21 system using location services for time and distance measurement. A
22 taxicab may use a smart taximeter [METERING APPLICATION] only
23 after verification by the transportation inspector that the taximeter
24 system complies with the standards adopted by the Division of
25 Measurement Standards, and that the application cannot be reset or
26 controlled manually to alter the fare rate, time or distance traveled
27 data.

28
29 D. The taximeter equipment shall be capable of, independently or in
30 conjunction with the dispatch system, creating trip data required to be
31 maintained as records by the dispatch service in accordance with
32 section 11.40.060.

33
34 (AO No. 57-75; AO No. 78-177; AO No. 80-19(S); AO No. 85-87; AO No. 98-
35 51(S), § 2, 5-4-99; AO No. 2018-6(S), § 2, 4-10-18)

36
37 State Law reference— City sealer of weights and measures, power, AS
38 45.75.160.

39
40 **11.20.100 - Taxicabs—Insurance required.**

41
42 A. Before any permit is issued for any taxicab, the applicant shall furnish
43 one or more policies or certificates of liability insurance issued by or
44 on behalf of an insurance company that is an authorized insurer or
45 that is placed by a surplus lines broker. If surplus lines insurance is
46 issued, it shall be from an insurer rated A or better by A.M. Best or a
47 comparable rating by a nationally recognized statistical rating
48 organization by the National Association of Insurance Commissioners,
49 and listed by the State of Alaska, Division of Insurance, as an eligible
50 surplus lines insurer. For purposes of this section an "authorized

1 insurer" and "surplus lines broker"" shall have the meaning set forth in
2 AS 21.97.900.

3
4 B. The insurance required by this section for vehicles with a
5 manufacturer's rated seating capacity (or, if a minivan, the seating
6 capacity after seat removal to accommodate baggage) of seven
7 persons or less shall provide coverage as follows:

8
9 1. For all bodily injury or property damage arising from one
10 accident: Bodily injury \$100,000.00 per person, \$300,000.00
11 aggregate; property damage \$50,000.00 per occurrence; and
12 2. For all bodily injury or property damage in any one accident
13 caused by an uninsured or underinsured motorist: Bodily injury
14 \$100,000.00 per person, \$300,000.00 aggregate; property
15 damage \$50,000.00 per occurrence.

16
17 C. The insurance required by this section for vehicles with a
18 manufacturer's rated seating capacity (or, if a minivan, the seating
19 capacity after seat removal to accommodate baggage) of eight
20 persons or more shall provide coverage as follows:

21
22 1. For all bodily injury or property damage arising from one
23 accident: Bodily injury \$100,000.00 per person, \$700,000.00
24 aggregate; property damage \$50,000.00 per occurrence; and
25 2. For all bodily injury or property damage in any one accident
26 caused by an uninsured or underinsured motorist: Bodily injury
27 \$100,000.00 per person, \$300,000.00 aggregate; property
28 damage \$50,000.00 per occurrence.

29
30 D. The policy or policies of liability insurance shall be approved by [AS
31 TO SUBSTANCE AND FORM BY THE RISK MANAGER FOR THE
32 MUNICIPALITY] and filed with the transportation inspector. Insurance
33 policies shall be issued for periods of not less than one year.
34 Permittees shall be allowed to suspend insurance coverage on
35 vehicles idle from service on a month-to-month basis so long as
36 reasonable prior notice is given to the dispatch service and the
37 transportation inspector. Reasonable prior notice is as defined in
38 section 11.40.040B.

39
40 E. Every insurance policy or certificate shall contain a clause obligating
41 the insurer or surety to give the transportation inspector written notice
42 no less than 30 days before the cancellation, expiration, nonrenewal,
43 lapse, or other termination of such insurance. An allowed idling of a
44 vehicle on a month-to-month basis when insurance is suspended is
45 not a cancellation, expiration, nonrenewal, lapse or other termination
46 if the insurer agrees the insurance coverage is only suspended and
47 will continue when the covered vehicle is returned to active service. A
48 lapse, cancellation, expiration, nonrenewal, or termination of
49 insurance coverage shall result in an automatic suspension of any
50 permit for so long as the permittee is without insurance as required by

1 this section, and it shall be a violation of this chapter to provide taxicab
2 service with a vehicle not insured as required by this section. The
3 insurance policy shall list as a certificate holder:

4 Municipality of Anchorage
5 Transportation Inspection Division
6 P.O. Box 196650
7 Anchorage, Alaska 99519

8
9 (AO No. 57-75; AO No. 78-177; AO No. 79-58; AO No. 80-19(S); AO No. 81-
10 149; AO No. 81-167; AO No. 85-87; AO No. 87-8; AO No. 87-126(S); AO No.
11 89-63; AO No. 98-51(S), § 2, 5-4-99; AO No. 2000-107, § 2, 7-25-00; AO No.
12 2005-102, § 1, 8-30-05; AO No. 2013-109(S-1), § 2, 12-3-13; AO No. 2018-
13 6(S), § 2, 4-10-18)

14
15 **11.20.110 – Repealed. [POSTING OF INSURANCE NOTICE.]**

16
17 [THE TRANSPORTATION INSPECTOR SHALL DESIGNATE A PLACE IN
18 THE INTERIOR OF ALL VEHICLES REGULATED BY THIS TITLE FOR THE
19 POSTING OF A NOTICE STATING "THIS VEHICLES IS INSURED
20 ACCORDING TO MUNICIPAL ORDINANCES." NO PERSON MAY
21 PROVIDE SERVICES WITH A REGULATED VEHICLE UNLESS THIS
22 NOTICE IS PROPERLY POSTED THEREIN.]

23
24 (AO No. 57-75; AO No. 78-177; AO No. 80-19(S); AO No. 87-8; AO No. 87-
25 126(S); AO No. 98-51(S), § 2, 5-4-99)

26 *** *** ***

27
28 **11.20.140 - Single use of vehicle.**

29
30 A. A particular vehicle described on a taxicab permit may be so used only
31 in accordance with the terms of the applicable taxicab permit. Such
32 vehicle may not be used for transportation network company services.

33
34 B. A particular vehicle may be described on only one permit issued
35 pursuant to this title. It shall be unlawful to use that vehicle for any
36 other transportation service regulated by this title other than the
37 service which is authorized by that permit.

38
39 (AO No. 81-149; AO No. 87-8; AO No. 87-126(S); AO No. 98-51(S), § 2, 5-
40 4-99; AO No. 2016-124(S), § 14, 12-20-16)

41
42 Cross Reference: Alaska Statute 28.23.180 – Transportation Network
43 Companies and Drivers, Definitions

44
45 *** *** ***

46
47 **11.20.320 - Vehicles for hire—Vehicle markings.**

- A. Every vehicle for hire shall bear, in figures no less than four inches high, the trade name under which it is operated and its vehicle number, as assigned to it by the transportation inspector, on each side of the vehicle.
- B. Every vehicle for hire shall post [THE APPLICABLE RATES CHARGED FOR SERVICE, AND] a statement that video surveillance recording is in progress in such a place or manner as prescribed by the transportation inspector.

(AO No. 87-8; AO No. 98-51(S), § 2, 5-4-99; AO No. 2013-109(S-1), § 2, 12-3-13)

11.20.370 - Vehicles for hire—Records of service.

- A. Vehicles for hire permittees shall ensure the maintenance of records sufficient to demonstrate the service offered or performed is pursuant to the terms of the permit. Record keeping shall be in the same manner as required for taxicabs in section 11.20.120, [LIMOUSINES IN SECTION 11.20.250] including without limitation chauffeur information, daily and monthly hours of operation, monthly reporting, records retention and disclosure, records agent, and submittal requirements at renewal.
- B. Vehicles for hire record keeping shall include an accurate and current daily list of the time and place of passenger pickup and delivery; the number and names of passengers; the time a reservation was requested; the name of the person receiving the reservation; and the name and license number of the chauffeur who operated a vehicle for hire pursuant to that reservation.

(AO No. 87-126(S); AO No. 98-51(S), § 2, 5-4-99; AO No. 2013-109(S-1), § 2, 12-3-13)

11.20.400 – Repealed. [HORSE-DRAWN VEHICLES—PERMIT REQUIRED; TRANSFER. (REPEALED)]

(AO No. 98-51(S), § 2, 5-4-99)

11.20.410 – Repealed. [HORSE-DRAWN VEHICLES—APPLICATION FOR PERMIT. (REPEALED)]

(AO No. 98-51(S), § 2, 5-4-99)

11.20.420 – Repealed. [HORSE-DRAWN VEHICLES—VEHICLE TO BE DESIGNATED ON PERMIT; SUBSTITUTE VEHICLES. (REPEALED)]

(AO No. 98-51(S), § 2, 5-4-99)

1
2 *** *** ***
3
4 **Section 3.** Anchorage Municipal Code 11.30 is hereby amended to read as
5 follows (*the remainder of the chapter is not affected and therefore not set out*):
6

7 **11.30.065 – Duty to report.**
8

9 A. A chauffeur has the duty to report the following to the transportation
10 inspector within two business days:
11 1. The chauffeur's driver's license is suspended, revoked, or
12 otherwise invalid; or
13 2. The chauffeur receives any criminal conviction.
14
15 B. A chauffeur has the duty to report to the transportation inspector within
16 one business day of such request when the transportation inspector
17 has good cause.
18
19 1. Good cause for the transportation inspector's request includes,
20 but is not limited to, addressing a complaint, retrieving video, or
21 a reasonable basis that the chauffeur is not in compliance with
22 the requirements of this title.
23

24 *** *** ***
25
26

27 **11.30.140 – Taxicab chauffeur records.**
28

29 A. Immediately after a chauffeur goes on duty, a chauffeur must ensure
30 the following information is accurately collected by the smart
31 taximeter, dispatch system, or other approved system: [HE OR SHE
32 SHALL ENTER THE FOLLOWING INFORMATION ON THE
33 TAXICAB COMPUTER OR DIGITAL DISPATCH SYSTEM, OR A
34 TRIP SHEET IF ONE IS USED:]
35
36 1. The chauffeur's name and license number,
37 2. Taxicab number,
38 3. Taximeter number,
39 4. Date of report, and
40 5. Start time of shift.
41
42 B. Immediately after the passenger(s) requesting service is in the
43 taxicab, a chauffeur must ensure the following information is
44 accurately collected by the smart taximeter, dispatch system, or other
45 approved system:
46
47 1. Time and place of passenger pick up; and
48 2. If operating an accessible taxicab permitted under subsection
49 11.20.037F., whether the transport was for passengers with
50 disabilities who needed the accessibility features.

1 [THE CHAUFFEUR SHALL ENTER ON THE TAXICAB COMPUTER
2 OR DIGITAL DISPATCH SYSTEM, OR A TRIP SHEET IF ONE IS
3 USED, THE TIME AND PLACE OF PASSENGER PICKUP AND THE
4 NUMBER OF PASSENGERS TRANSPORTED. IF THE
5 CHAUFFEUR IS OPERATING AN ACCESSIBLE TAXICAB
6 PERMITTED UNDER SECTION 11.20.037F., THE CHAUFFEUR
7 SHALL ALSO NOTE WHETHER THE TRANSPORT WAS FOR
8 PASSENGERS WITH DISABILITIES WHO NEEDED THE
9 ACCESSIBILITY FEATURES.]

10
11 C. Immediately after a taxicab chauffeur has discharged a passenger
12 from the taxicab, a chauffeur must ensure the following information is
13 accurately collected by the smart taximeter, dispatch system, or other
14 approved system:

15
16 1. Time and place of passenger drop off; and
17 2. The amount of fare received or that no fare was received.

18
19 [HE OR SHE SHALL ENTER ON THE TAXICAB COMPUTER OR
20 DIGITAL DISPATCH SYSTEM, OR A TRIP SHEET IF ONE IS USED,
21 THE TIME OF PASSENGER DELIVERY, THE DESTINATION AND
22 THE AMOUNT OF THE FARE RECEIVED OR THAT NO FARE WAS
23 RECEIVED. TAMPERING WITH OR ALTERING FARE AND TRIP
24 DATA IS PROHIBITED.]

25
26 D. Tampering with or altering fare and/or trip data is prohibited.

27
28 [A TAXICAB CHAUFFEUR SHALL RETAIN ALL TRIP SHEETS
29 PREPARED PURSUANT TO THIS SECTION FOR NOT LESS THAN
30 THE TWO-YEAR LICENSE RENEWAL PERIOD. A CHAUFFEUR
31 SHALL PRODUCE ANY OR ALL OF HIS OR HER TRIP SHEETS
32 UPON REQUEST OF THE TRANSPORTATION INSPECTOR OR A
33 POLICE OFFICER. THE CHAUFFEUR SHALL FORWARD THE TRIP
34 SHEETS TO THE TRANSPORTATION INSPECTOR UPON
35 REQUEST, AND BIENNIALLY AT LICENSE RENEWAL. THE
36 INFORMATION FOR TRIPS DOCUMENTED BY A TAXICAB
37 COMPUTER, METERING APPLICATION AND DIGITAL DISPATCH
38 SYSTEM SHALL BE RETAINED BY THE DISPATCH COMPANY IN
39 ACCORDANCE WITH CHAPTER 11.40.]

40
41 (AO No. 80-136; AO No. 85-87; AO No. 87-8; AO No. 87-126(S); AO No. 98-
42 51(S), § 3, 5-4-99; AO No. 2013-109(S-1), § 3, 12-3-13; AO No. 2018-6(S),
43 § 3, 4-10-18)

44
45 **Section 4.** Anchorage Municipal Code 11.40 is hereby amended to read as
46 follows (*the remainder of the chapter is not affected and therefore not set out*):

47
48
49 **11.40.020 – Dispatch service license.**

- A. An application for a dispatch service license shall be made to the transportation inspector.
- B. An application for a dispatch service license shall be submitted on a form approved by the transportation inspector and shall be accompanied by:
 1. The fee specified in section 11.10.160;
 2. Proof that the applicant has a smart taximeter system that has been approved by the transportation inspector and includes the following functions:
 - a. Is capable of metering a trip using an onboard diagnostic connection to the vehicle or the use of location tracking technology, or some combination of the two, to measure time and distance traveled;
 - b. Has an integrated payment and receipting system that accepts credit cards and other electronic payments such as electronic taxi scrip, promotional codes, and alternative payment channels;
 - c. May have an integrated dispatch system that:
 - 1) Supports two-way communication between the dispatcher and the driver;
 - 2) Is equipped with monitored vehicle tracking technology and be able to track vehicle location in real time;
 - 3) Does not exclusively dispatch calls by phone or radio; and
 - 4) Provides a duress alarm for the driver.
 - d. Supports pricing based on static and dynamic market conditions;
 - e. May have the ability to calculate an upfront fare to present to a passenger before the passenger accepts the ride;
 - f. Is capable of notifying a passenger if a convenience fee for electronic payment, or other known fees, will be added to the fare;
 - g. Includes driver authentication and system security features;
 - h. Automates data collection and reporting;
 - i. Provides geographic location information;
 - j. Incorporates a transportation inspector-approved mobility data standard for on-demand for-hire vehicles to support external integration;
 - k. If required by the transportation inspector by rule, is connected to a transportation inspector-approved external dispatch system for the purpose of dispatching accessible vehicles; and

1 I. Meets any other requirement prescribed by the
2 transportation inspector.

3

4 3. Proof that the applicant has obtained and possesses one or
5 both of the following:

6

7 a. A valid Federal Communications Commission frequency
8 license and identification of those frequencies
9 authorized to be used in the dispatch service; or

10

11 b. A digital [COMPUTERIZED] dispatch system approved
12 by the transportation inspector;

13

14 [3. IDENTIFICATION OF THE DIGITAL DISPATCH SYSTEM, IF
15 ONE IS USED BY THE DISPATCH SERVICE, AND
16 ACKNOWLEDGMENT THAT THE APPLICANT MUST
17 DEMONSTRATE ITS FUNCTIONALITY AND OPERABILITY;]

18

19 4. Proof the applicant is a resident of, or domiciled in, the United
20 States, and that it has a physical office location with regular
21 business hours in the municipality;

22

23 5. A proposed color scheme, name and markings to be used by
24 taxicabs dispatched by the applicant which is substantially
25 different from the color scheme, name and markings used or
26 proposed for use by any other dispatch company licensed
27 under this title;

28

29 6. Proof that the applicant is at least 18 years of age; and

30

31 7. A signed acknowledgement and acceptance of the license
32 requirement to maintain, and to provide to the transportation
33 inspector, records of dispatches, complaints, and complaint
34 response.

35

36 C. A dispatch service license shall be issued by the transportation
37 inspector if the applicant complies with this section, is certified as
38 required by section 11.10.170 and has not had a felony or
39 misdemeanor conviction entered by a court of competent jurisdiction
40 within five years of:

41

42 1. Assignment, prostitution, solicitation for the purpose of
43 prostitution, offering to secure another for the purpose of
44 prostitution, maintaining a vehicle for the purpose of prostitution
45 or accepting money from a prostitute for the aforementioned
46 purposes; or

47

48 2. Illegal sale, transportation, possession or use of any controlled
49 substance as defined in AS 11.71 or any similar law of another
50 jurisdiction.

(AO No. 57-75; AO No. 78-177; AO No. 79-58; AO No. 80-19(S); AO No. 84-18; AO No. 85-87; AO No. 87-126(S); AO No. 88-21; AO No. 98-51(S), § 4, 5-4-99; AO No. 2013-109(S-1), § 4, 12-3-13; AO No. 2018-6(S), § 4, 4-10-18)

*** *** ***

11.40.050 - Dispatch service operation and duty to serve the public.

- A. Every dispatch service shall be able to provide service throughout the municipality, and have at least one physical office location with regular business hours within the municipality.
- B. Every dispatch service shall respond to and maintain radio or digital [COMPUTERIZED] dispatch communications with every taxicab subscribing to its service and have a dispatcher on duty and responding to these communications at all times for at least 20 hours during every 24-hour period. It is unlawful for a dispatch service to give dispatch preference to taxicabs owned, leased, subleased or otherwise operated under the direct or indirect ownership interest of the dispatch company, or to give dispatch preference to taxicabs having owners in common with the owners of the dispatch company.
- C. No dispatch company may require payment of rates other than those established pursuant to this title. Sections 11.40.080 through 11.40.100 shall not apply to contract rates.
- D. Reserved.
- E. A dispatch company shall investigate customer complaints presented to the dispatch company, take appropriate action, and document the investigation, resolution, referral, and follow-up by the dispatch company regarding each complaint.
- F. A dispatch company shall diligently exercise the duty to serve the public and make every effort to respond to a request for a taxicab dispatch. A dispatch company shall report to the transportation inspector upon request a list of all taxicab requests which did not result in responsive taxicab service, any taxicab chauffeur refusing to respond to a call for service and the permit number of the taxicab the chauffeur was operating. The report of nonresponsive calls shall identify the calls for accessible vehicle service or an accessible taxicab. The report shall also identify nonresponsive calls for service to or from the Girdwood area and the Chugiak-Eagle River area.
- G. When a request for accessible vehicle service or an accessible taxicab is received and dispatched, if the chauffeur operating a taxicab permitted under section 11.20.037F. and not occupied by other passengers refuses or declines to respond without good cause, the

1 dispatch service shall immediately cease all dispatch services to that
2 chauffeur for the next 24 hours. The records required by
3 section 11.40.060 shall include a report of chauffeur refusals to
4 respond to dispatched calls for an accessible taxicab and resulting
5 ineligibility for dispatch service.

6
7 H. A dispatch service's recordkeeping shall comply with section
8 11.40.060.

9
10 (AO No. 57-75; AO No. 78-177; AO No. 85-87; AO No. 92-50; AO No. 98-
11 51(S), § 4, 5-4-99; AO No. 2013-109(S-1), § 4, 12-3-13; AO No. 2016-124(S),
12 § 15, 12-20-16; AO No. 2018-6(S), § 4, 4-10-18)

13
14 **11.40.060 - Dispatch service records.**

15
16 A. Every dispatch service shall maintain a current and accurate record,
17 in a form approved by the transportation inspector, of:

18
19 1. The permit number, name and address of the permittee for
20 each taxicab dispatched and the number of daily hours each
21 such taxicab is operated during every calendar month;

22
23 2. Daily dispatch activity, which shall include:
24 a. The taxicab numbers;
25 b. The permit number pursuant to which the taxicab is
26 operated, including whether it is an accessible taxicab;
27 c. The name or identification and license number of the
28 operator of the taxicab;
29 d. The time of calls for service;
30 e. The service time requested by the passenger;
31 f. The time the request for service was fulfilled;
32 g. The place of passenger pickup and drop-off;
33 h. If the taxicab dispatched was not the nearest available
34 taxicab subscribing to the dispatch service, or in the
35 order of time in which the taxicabs have indicated that
36 they are waiting in a taxicab zone for dispatch, a
37 statement of the reason;
38 i. Whether the request was for wheelchair-accessible
39 service or an accessible taxicab; and
40 j. Whether the request was for service other than
41 passenger transportation.

42
43 3. The fare as recorded from the taximeter or other than
44 passenger transportation; and

45
46 4. All complaints received from members of the public, with the
47 investigation, resolution, referral, and follow-up for each
48 complaint noted.

49
50 5. A copy of all taxicab operators' chauffeur license and driver's

license. The licenses must be valid and unexpired.

- B. The records maintained pursuant to subsection A. of this section shall be retained by the dispatch licensee for at least two years.
- C. The records shall be open for review by the administrative hearing officer, the commission, the transportation inspector, the municipal department of law, or a police officer.
- D. The dispatch service shall forward records to the transportation inspector upon request for good cause, and two times per year: annually at license renewal and six months after renewal. Good cause for the transportation inspector's request includes, but is not limited to, a service study being conducted, a reasonable basis to believe there are inconsistencies or inaccurate records, to track specific areas or types of service to focus on a specific problem or issue with on demand transportation services, or other good cause.

(AO No. 57-75; AO No. 78-177; AO No. 80-19(S); AO No. 98-51(S), § 4, 5-4-99; AO No. 2013-109(S-1), § 4, 12-3-13; AO No. 2018-6(S), § 4, 4-10-18)

Section 5. Anchorage Municipal Code 14.60.030 Fines... is hereby amended to read as follows (*the remainder of the chapter is not affected and therefore not set out*):

*** *** ***

[11.45.020A]	PROVIDING TNC APP WITHOUT A LICENSE	1,000.00
11.45.020B.	TNC DRIVER WITHOUT AUTHORIZATION BY THE TNC	1,000.00
11.45.020C.	TNC VEHICLE USED WITHOUT AUTHORIZATION	1,000.00
11.45.040B.	TNC OWNERSHIP OR LEASING OF VEHICLE USED	500.00
11.45.040D.	DISCLOSURE OF TI/ENFORCEMENT OFFICER RIDER ACCOUNT	1,000.00
11.45.040H.	FAILURE TO SEND ELECTRONIC RECEIPT	75.00
11.45.040J.	FAILURE TO DISABLE TNC APP ACCESS FOR SIX MONTHS AFTER DRUG/ALC TEST FAILURE	250.00 PER DAY OF ACCESS
<u>11.45.050</u>	DRIVER AUTHORIZED BUT DOES NOT MEET REQUIREMENTS	250.00 PER DAY DRIVER OPERATES
<u>11.45.060</u>	VEHICLE AUTHORIZED IMPROPERLY	250.00/DAY
11.45.060G.	TNC VEHICLE TRANSPORTING MORE PASSENGERS THAN CAPACITY	250.00
11.45.060H.	REFUSAL TO ALLOW INSPECTION	250.00
11.45.070B.	CODE OF CONDUCT VIOLATION	500.00
<u>11.45.080</u>	INADEQUATE INSURANCE COVERAGE WHILE IN SERVICE	500.00

11.45.090	FAILURE TO RETAIN OR PROVIDE REQUIRED RECORDS	250.00
11.45.100	PROHIBITED DISCRIMINATION	500.00]

1 *** *** ***

2
3
4 (AO No. 93-167(S-1), § 1, 4-13-94; AO No. 94-108, § 1, 10-5-94; AO No. 94-134, § 2, 9-8-94; AO No. 95-42, § 2, 3-23-95; AO No. 95-67(S), § 9, 7-1-95; AO No. 95-102, § 1, 4-26-95; AO No. 95-118, § 3, 9-1-95; AO No. 95-163(S), § 21, 8-8-95; AO No. 95-195(S-1), 1-1-96; AO No. 96-51(S-1), § 2, 8-1-96; AO No. 96-96(S-1), § 2, 2-1-97; AO No. 96-126(S), § 3, 10-1-96; AO No. 96-137(S), § 9, 1-2-97; AO No. 97-88, § 3, 6-3-97; AO No. 97-107, § 3, 11-17-97; AO No. 97-133(S), § 1, 11-11-97; AO No. 98-27(S-1), § 2, 11-11-97; AO No. 98-160, § 2, 12-8-98; AO No. 99-13(S), 2-9-99; AO No. 99-91(S), § 4, 7-13-99; AO No. 2000-64, § 1, 4-18-00; AO No. 2000-116(S), § 4, 7-18-00; AO No. 2000-127(S), § 2, 10-14-00; AO No. 2000-129(S), § 26, 11-21-00; AO No. 2001-48, § 1, 3-13-01; AO No. 2001-74(S), § 2, 4-17-01; AO No. 2001-4, § 2, 2-6-01; AO No. 2001-145(S-1), § 11, 12-11-01; AO No. 2003-68, § 1, 9-30-03; AO No. 2003-97, § 4, 9-30-03; AO No. 2003-117, § 2, 1-28-03; AO No. 2003-130, § 8, 10-7-03; AO No. 2003-152S, § 10, 1-1-04; AO No. 2004-1, § 2, 1-1-03; AO No. 2004-99, § 2, 6-22-04; AO No. 2004-100(S-1), § 6, 1-1-05; AO No. 2004-171, § 1, 1-11-05; AO No. 2005-160, § 9, 11-1-05; AO No. 2005-84(S), § 3, 1-1-06; AO No. 2005-185(S), § 35, 2-28-06; AO No. 2005-124(S-1A), § 33, 4-18-06; AO No. 2006-39, § 6, 4-11-06; AO No. 2006-54, § 1, 5-2-06; AO No. 2006-80, § 1, 6-6-06; AO No. 2007-50, § 4, 4-10-07; AO No. 2007-60, § 4, 11-1-07; AO No. 2007-70, § 3, 5-15-07; AO No. 2008-84(S), § 5, 7-15-08; AO No. 2009-61, § 3, 7-7-09; AO No. 2009-82, § 5, 7-7-09; AO No. 2009-40(S), § 3, 7-21-09; AO No. 2009-112, § 4, 10-13-09; AO No. 2009-122, § 2, 12-17-09; AO-2010-35(S), § 7, 5-11-10; AO No. 2010-39, § 2, 5-11-10; AO No. 2010-87(S), § 3, 12-7-10; AO No. 2011-46, § 4, 4-12-11; AO No. 2011-59, § 10, 5-24-11; AO No. 2011-106(S), § 3, 11-8-11; AO No. 2011-112, § 4, 11-22-11, eff. 12-22-11; AO No. 2012-10, § 1, 1-31-12; AO No. 2012-77, § 29, 8-7-12; AO No. 2013-109(S-1), § 5, 12-3-13; AO No. 2013-130(S-1), § 1, 1-14-14; AO No. 2014-42, § 31, 6-21-14; AO No. 2014-85, § 4, 8-5-14; AO No. 2014-110(S), § 2, 9-9-14; AO No. 2014-137(S), § 3, 11-18-14; AO No. 2015-23(S), § 20, 3-24-15; AO No. 2015-48, § 16, 5-14-15; AO No. 2015-54, § 1, 5-26-15; AO No. 2015-65, § 4, 6-9-15; AO No. 2015-111(S-1), § 2, 1-1-16; AO No. 2016-16(S), § 4, 2-9-16; AO No. 2016-76(S), § 7, 7-12-16; AO No. 2016-81(S), § 4, 8-25-16; AO No. 2016-83(S), § 9, 7-26-16; AO No. 2016-82, § 3, 8-9-16; AO No. 2016-116, § 2, 10-18-16; AO No. 2016-115(S), § 2, 11-15-16; AO No. 2016-124(S), § 11, 12-20-16; AO No. 2017-26, § 2, 5-1-17; AO No. 2017-29(S), § 61, 6-1-17; AO No. 2017-30, § 3, 3-21-17; AO No. 2017-31(S), § 5, 5-26-17; AO No. 2017-119(S), § 4, 11-9-17; AO No. 2017-101, § 2, 2-5-18; AO No. 2017-161(S), § 3, 2-27-18; AO No. 2017-16, § 3, 2-14-17; AO No. 2017-129, § 2, 1-23-18; AO No. 2018-63(S), § 2, 8-28-18; AO No. 2018-100(S), § 2, 1-1-19; AO No. 2018-110, § 2, 12-18-18; AO No. 2019-9(S), § 2, 2-12-19; AO No. 2019-12, § 2, 3-5-19; AO No. 2019-15(S), § 2, 3-19-19; AO No. 2019-34, § 5, 4-18-19; AO No. 2019-50(S), § 2, 6-6-19; AO No. 2019-66, § 26, 6-18-19; AO No. 2019-74(S), § 2, 6-18-19; AO No. 2019-79(S), § 2, 7-9-19; AO No. 2019-90(S), §

1 7, 8-20-19; Ord. No. 2020-4(S), § 3, 6-24-20; AO No. 2020-65, § 2, 9-25-20;
2 AO No. 2020-103, § 2, 11-4-20; AO No. 2022-97, § 1, 11-9-22; AO No. 2023-
3 27, § 2, 3-21-23; AO No. 2023-38(S), § 6, 4-18-23; AO No. 2024-82, § 2, 9-
4 10-24)

5
6 **Section 6.** Anchorage Municipal Code of Regulations 11.10 is hereby amended
7 to read as follows (*the remainder of the chapter is not affected and therefore not set*
8 *out*):

9
10 **11.10.003 - Smart taximeter. [Taximeter.]**

11 A. A smart [AN ELECTRONIC OR FLAG] taximeter shall be placed in
12 every taxicab, and the face thereof illuminated so as to be clearly
13 visible from the front and rear passenger seats.

14
15 B. A notice explaining the operation of a taximeter shall be conspicuously
16 posted in the interior of every taxicab so as to be visible from the
17 passenger seats.

18
19 C. The transportation inspector may test taximeters for accuracy and,
20 upon finding an inaccurate taximeter, take a taxicab out of service until
21 such time as the meter is repaired and sealed by the State of Alaska
22 section of weights and measures or the transportation inspector has
23 approved [CERTIFIED] that taximeter.

24
25 (AR No. 79-34; AO No. 80-79; AO No. 84-18; AR No. 88-31; AR No. 2014-
26 138, § 1, 5-20-14)

27 *** *** ***

28
29
30
31 **11.10.008 - Taxicab stand use.**

32 A. Only taxicabs shall be parked in an area of a public right-of-way posted
33 by the traffic engineer with a sign reserving it for taxicabs. A taxicab
34 entering the stand shall take the rear position in line. When each
35 taxicab leaves the stand, those behind in line shall move up. Taxicab
36 stands allowing more than one car may not be totally occupied by the
37 vehicles of any one dispatch service.

38
39 B. Prohibited conduct.

40
41 1. A taxicab driver entering a stand may not take or attempt to
42 take a position in a line out of turn, or ahead of a driver entitled
43 to that position.

44
45 2. A taxicab driver may not solicit a passenger while on a stand
46 so as to cause the passenger to take the driver's particular
47 taxicab out of turn.

1 (AR No. 79-34; AO No. 80-79; AO No. 84-18; AO No. 85-87; AO No. 87-8)
2

3 **11.10.009 - Rates, fares, and fees.**

4 A. The following rates and fares amounts and restrictions shall apply to
5 taxicab service:

6 1. (Repealed).

7 2. The fare for taxicab curbside service only, when the taxicab is
8 operated on mileage, shall be no more than \$6.00 [\$3.00] for
9 the first one-tenth mile traveled and no more than \$0.60 [\$0.30]
10 for every one-tenth mile traveled.

11 *** *** ***
12 (AR No. 79-34; AR No. 79-162; AO No. 80-79; AO No. 84-18; AO No. 87-8;
13 AO No. 87-126(S); AR No. 88-31; AR No. 92-110; AR No. 97-82, § 1, 6-3-
14 97; AR No. 2005-252, § 1, 10-11-05; AO No. 2013-109(S-1), § 6, 12-3-13;
15 AO No. 2017-142, § 1, 1-1-18; AO No. 2018-6(S), § 5, 4-10-18)

16 *** *** ***
17

18 **11.10.013 – Repealed. [PHYSICIAN'S CERTIFICATE. (REPEALED)]**

19 (AR No. 79-34; AO No. 80-79; AR No. 2014-138, § 3, 5-20-14; AO No. 2018-
20 6(S), § 6, 4-10-18)

21 **11.10.014 – Repealed. [TRIP SHEETS IN TAXICAB. (REPEALED)]**

22 (AR No. 79-34; AO No. 80-79; AO No. 87-8)

23 *** *** ***
24

25 [SHARED RIDE SERVICE ZONES: ANCHORAGE
26



SHARED RIDE SERVICE ZONES
SHARED RIDE TAXI ZONES: EAGLE RIVER
ADD FIGURE PAGE 11.10-10]

Section 7. Anchorage Municipal Code 11.45 is hereby repealed in its entirety. The current Chapter 11.45 is attached as Appendix A.

Section 8. This ordinance shall be effective 120 days after passage and approval by the Assembly.

PASSED AND APPROVED by the Anchorage Assembly this _____ day of _____, 2026.

Chair of the Assembly

ATTEST:

Municipal Clerk