

Submitted by: Chair of the Assembly at the
Request of the Mayor
Prepared by: Dept. of _____
For reading: _____ (*always blank*)

ANCHORAGE, ALASKA
AO No. 20XX-_____

AN ORDINANCE OF THE ANCHORAGE ASSEMBLY AMENDING ANCHORAGE MUNICIPAL CODE TITLE 11 TO UPDATE CODE TO CONFORM WITH PRACTICE, STATE LAW, AND REMOVE OBSOLETE REQUIREMENTS; TO ENCOURAGE COMPLIANCE; AND LOWER COSTS.

WHEREAS, [Whereas paragraphs are statements the Assembly is asked to endorse as a body, by their vote of approval. They are helpful but not a necessity.]

WHEREAS,

WHEREAS, ****; now, therefore,

THE ANCHORAGE ASSEMBLY ORDAINS:

Section 1. Anchorage Municipal Code 11.10 is hereby amended to read as follows (*the remainder of the chapter is not affected and therefore not set out*):

11.10.010 – Definitions.

When used in chapters 11.10-11.40:

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Smart taximeter means a system of software and hardware that integrates a taximeter and other components together to perform functions required by these chapters 11.10-11.40.

Taxicab means a chauffeured motor vehicle equipped with a smart taximeter [OR APPROVED METERING APPLICATION OR BOTH] used to transport passengers for hire having a manufacturer's rated seating capacity of nine or fewer persons, which capacity includes the driver, and which is not operated over fixed or defined routes.

Taximeter means an instrument, device, or system attached to a taxicab and by means of which the charge for such vehicle is [MECHANICALLY OR] electronically calculated and displayed in dollars and cents. Such calculations may be premised upon the distance traveled or waiting time, or both.

Transportation network company means a corporation, partnership, sole proprietorship, or other entity that uses a digital network to connect transportation network company riders to transportation network company

drivers who provide prearranged rides using a personal vehicle; a transportation network company may not be considered to control, direct, or manage the personal vehicles or transportation network company drivers that connect to the transportation network company's digital network, except where agreed to by written contract. This does not include taxicabs, limousines, or other vehicles for hire as defined by this title.

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(AO No. 57-75; AO No. 78-177; AO No. 80-19(S); AO No. 81-149; AO No. 84-18; AO No. 87-8; AO No. 87-126(S); AO No. 94-21(S), § 1, 4-12-94; AO No. 97-134(S-1), § 1, 12-9-97; AO No. 98-51(S), § 1, 5-4-99; AO No. 2011-91(S-2), § 1, 9-27-11; AO No. 2013-109(S-1), § 1, 12-3-13; AO No. 2014-116, § 1, 10-21-14; AO No. 2018-6(S), § 1, 4-10-18)

Cross Reference: Alaska Statute 28.23.180 – Transportation Network Companies and Drivers, Definitions

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11.10.050 - Rates charged by regulated vehicles and services.

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G. Regulated vehicle services and limousine services may establish their own individual rates, subject to rates established by regulation or as a condition of the issuance of the permit. Each vehicle operated as a vehicle for hire shall conspicuously post a sign on two sides [EACH SIDE] of the vehicle, such sign stating the full name of the vehicle for hire service and, if required by the transportation inspector, the fare to be charged. The transportation inspector may require an interior sign which shall include contact information for the transportation inspector's office or transportation commission, as directed by the transportation inspector.

(AO No. 57-75; AO No. 78-177; AO No. 79-58; AO No. 81-149; AO No. 84-18; AO No. 85-87; AO No. 87-8; AO No. 89-63; AO No. 89-97; AO No. 98-51(S), § 1, 5-4-99; AO No. 2011-105(S), § 1, 10-25-11; AO No. 2013-109(S-1), § 1, 12-3-13; AO No. 2016-140, § 1, 12-20-16; AO No. 2018-6(S), § 1, 4-10-18; AO No. 2022-33, § 1, 3-1-22)

11.10.055 Anchorage Transportation Commission—Complaints and civil and criminal citations.

A. The commission, through the transportation inspector, shall:

1. Establish a record of all complaints and civil and criminal and quasi-criminal citations registered against chauffeurs of regulated vehicles or against the condition of a regulated

1 vehicle. The record shall identify the chauffeur, permit number,
2 and permittee of the vehicle involved in the complaint or
3 citation, as well as the name, address, and/or telephone
4 number of the complainants if available. A complainant's
5 identification may be held confidential by the commission upon
6 request of the complainant(s). Absent additional evidence, an
7 anonymous complaint does not constitute a sufficient basis for
8 a civil citation or penalty.

9
10 2. Require dispatch companies to establish a record of all
11 complaints registered against chauffeurs of regulated vehicles,
12 or against the condition of a regulated vehicle. The record shall
13 identify the chauffeur, permit number, and permittee of the
14 vehicle involved in the complaint, as well as the name, address,
15 and/or telephone number of the complainants if available. A
16 complainant's identification may be withheld from the complaint
17 log by the dispatch company and instead transmitted
18 confidentially to the transportation inspector upon request of
19 the complainant. Absent additional evidence, an anonymous
20 complaint does not constitute a sufficient basis for a civil citation
21 or penalty. The dispatch companies shall, on a monthly basis,
22 provide the transportation inspector with a complete copy of
23 logged complaints.

24
25 3. Require that within all regulated vehicles, except for limousines,
26 a commission-approved notice of the telephone numbers
27 required for the filing of complaints with the commission and the
28 number of the vehicle utilizing the permit shall be prominently
29 displayed in a manner, size, and location designated by the
30 transportation inspector. This notice shall be at least 6 by 8
31 inches in size, clearly visible to passengers, and protected from
32 accidental damage.

33
34 4. Make available to permittees, upon request, a monthly
35 summary of all logged complaints, civil citations, criminal and
36 quasi-criminal citations and convictions entered against
37 chauffeurs or vehicles operating under their permits, containing
38 the information described in subsection 1. of this section.

39
40 5. Within five [TWO] working days of issuance of a civil or quasi-
41 criminal citation, criminal complaint, or criminal citation by the
42 Transportation Inspection Office or criminal conviction against
43 any chauffeur or vehicle operating under a permit, mail notice
44 of such complaint or citation or conviction to the permittee at
45 the permittee's current address as filed with the transportation
46 inspector pursuant to sections 11.20.020[.]B₂ and 11.10.150.

47
48 6. Where the transportation inspector recommends non-renewal
49 of a permit, provide the commission and permittee a report
50 including all investigated and substantiated complaints.

criminal citations and convictions and civil citations filed against the permit during the prior 12 months. This report shall be provided at least 30 days prior to the commission's next scheduled meeting. [WHERE NON-RENEWAL IS RECOMMENDED BY THE TRANSPORTATION INSPECTOR, PROVIDE TO THE COMMISSION, THE ASSEMBLY, AND THE PERMITTEE 30 DAYS PRIOR TO COMMISSION'S ANNUAL REVIEW OF THE PERMIT FOR POSSIBLE RENEWAL, A SUMMARY OF ALL INVESTIGATED AND SUBSTANTIATED COMPLAINTS, CRIMINAL CITATIONS AND CONVICTIONS AND CIVIL CITATIONS FILED AGAINST THE PERMIT DURING THE PRIOR 12 MONTHS.] As used in this section, the term "citation" means a charging document issued pursuant to chapter 11.10 or 11.20 which has either been confirmed on appeal or was never appealed within the time limit imposed by law for such appeals.

7. Utilize citation and conviction findings in the annual review process to determine whether the renewal of an individual permittee's permit to operate remains in the continued public interest and welfare.
8. Provide current information in response to any public request, as to the number of civil and quasi-criminal citations issued by the Transportation Inspection Office and criminal convictions issued against a chauffeur or permittee within the preceding twelve (12) or eighteen (18) months, respectively, as well as the number of criminal citations currently pending.

(AO No. 93-220, § 2, 5-23-94; AO No. 98-51(S), § 1, 5-4-99; AO No. 2013-109(S-1), § 1, 12-3-13)

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11.10.110 - Denial, suspension, or revocation of license or permit.

- A. If the transportation inspector determines that a license application for a chauffeur's license or the application for a regulated vehicle permit or dispatch service license does not meet the requirements of this title, the transportation inspector shall deny the application. The transportation inspector shall issue a written decision to the applicant which shall state the specific reasons for that denial. Such written decision will be issued no later than seven working days of the denial.
- B. The transportation inspector shall have the power to deny, suspend, or revoke a chauffeur's license.
 1. The transportation inspector shall deny, suspend, or revoke a chauffeur's license:

- a. If a chauffeur is convicted by a court of competent jurisdiction of an offense set forth in section 11.30.040;
- b. If a chauffeur fails or refuses to take a drug and/or alcohol test as authorized by section 11.10.085; or
- c. Upon receipt of a criminal charging document or verifiable information disclosing the circumstances of an arrest sufficient to cause the transportation inspector to conclude by a preponderance of the evidence (i.e., that it is more likely than not) the chauffeur used a regulated vehicle, chauffeur license, or uniform to gain physical proximity or the trust of the victim for criminally offensive sexual behavior by the chauffeur. The suspension shall be immediate. The suspension shall continue until final judicial adjudication of the arrest, unless the transportation inspector makes a written finding that restrictions have been judicially imposed on the chauffeur for the period until final judicial adjudication of the arrest is complete, the public is best protected by the judicially imposed restrictions, and the public trust is preserved. For purposes of this subsection, final adjudication of the arrest includes a dismissal or withdrawal of the criminal charges, with or without prejudice.

2. The transportation inspector may deny, suspend, or revoke a chauffeur's license:

- a. If the chauffeur is a chronic violator. As used in this section, "chronic violator" means a chauffeur who accumulates four or more citations issued under authority of section 11.10.090 during a period of 12 consecutive months. Citations which have been dismissed on appeal do not count towards the sum of the four citations. When two or more citations are issued for separate violations related to a single incident on the same date, the incident shall count as one citation toward the sum of four. This paragraph does not preclude suspension of a license on other grounds, when less than four citations have been issued in a 12-month period;
- b. Upon receipt of evidence sufficient to cause the transportation inspector to conclude by a preponderance of the evidence (i.e., that it is more likely than not) that a chauffeur is incapable of controlling a motor vehicle safely. Such evidence may include violation of this title, title 9 of this Code, and/or any relevant medical or psychological evidence presented;

c. If a chauffeur fails to report to the transportation inspector as requested with good cause as authorized by subsection 11.30.065B., any enforcement action taken under this subsection may be cured by reporting; or

d. If a chauffeur is operating a regulated vehicle under credentials that are false or belong to another as authorized by subsection 11.10.150 for a period not to exceed 15 days.

[THE TRANSPORTATION INSPECTOR SHALL SUSPEND OR REVOKE A CHAUFFEUR'S LICENSE IF A CHAUFFEUR IS CONVICTED BY A COURT OF COMPETENT JURISDICTION OF AN OFFENSE SET FORTH IN SECTION 11.30.040.

2. THE TRANSPORTATION INSPECTOR MAY SUSPEND OR REVOKE A CHAUFFEUR'S LICENSE UPON RECEIPT OF EVIDENCE SUFFICIENT TO CAUSE THE TRANSPORTATION INSPECTOR TO CONCLUDE BY A PREPONDERANCE OF THE EVIDENCE (I.E., THAT IT IS MORE LIKELY THAN NOT) THAT A CHAUFFEUR IS INCAPABLE OF CONTROLLING A MOTOR VEHICLE SAFELY. SUCH EVIDENCE MAY INCLUDE VIOLATION OF THIS TITLE, TITLE 9 OF THIS CODE, AND/OR ANY RELEVANT MEDICAL OR PSYCHOLOGICAL EVIDENCE PRESENTED.

3. THE TRANSPORTATION INSPECTOR SHALL DENY, SUSPEND, OR REVOKE THE CHAUFFEUR'S LICENSE OF ANY CHAUFFEUR FAILING OR REFUSING TO TAKE A DRUG AND/OR ALCOHOL TEST AS AUTHORIZED BY SECTION 11.10.085.

4. THE TRANSPORTATION INSPECTOR MAY SUSPEND OR REVOKE THE CHAUFFEUR'S LICENSE OF A CHRONIC VIOLATOR. AS USED IN THIS SECTION, "CHRONIC VIOLATOR" MEANS A CHAUFFEUR WHO ACCUMULATES FOUR OR MORE CITATIONS ISSUED UNDER AUTHORITY OF SECTION 11.10.090 DURING A PERIOD OF 12 CONSECUTIVE MONTHS. CITATIONS WHICH HAVE BEEN DISMISSED ON APPEAL DO NOT COUNT TOWARDS THE SUM OF THE FOUR CITATIONS. WHEN TWO OR MORE CITATIONS ARE ISSUED FOR SEPARATE VIOLATIONS RELATED TO A SINGLE INCIDENT ON THE SAME DATE, THE INCIDENT SHALL COUNT AS ONE CITATION TOWARD THE SUM OF FOUR. THIS PARAGRAPH DOES NOT PRECLUDE SUSPENSION OF A LICENSE ON OTHER GROUNDS, WHEN LESS THAN FOUR CITATIONS HAVE

BEEN ISSUED IN A 12-MONTH PERIOD.

5. THE TRANSPORTATION INSPECTOR SHALL SUSPEND THE CHAUFFEUR'S LICENSE UPON RECEIPT OF A CRIMINAL CHARGING DOCUMENT OR VERIFIABLE INFORMATION DISCLOSING THE CIRCUMSTANCES OF AN ARREST SUFFICIENT TO CAUSE THE TRANSPORTATION INSPECTOR TO CONCLUDE BY A PREPONDERANCE OF THE EVIDENCE (I.E., THAT IT IS MORE LIKELY THAN NOT) THE CHAUFFEUR USED A REGULATED VEHICLE, CHAUFFEUR LICENSE, OR UNIFORM TO GAIN PHYSICAL PROXIMITY OR THE TRUST OF THE VICTIM FOR CRIMINALLY OFFENSIVE SEXUAL BEHAVIOR BY THE CHAUFFEUR. THE SUSPENSION SHALL BE IMMEDIATE. THE SUSPENSION SHALL CONTINUE UNTIL FINAL JUDICIAL ADJUDICATION OF THE ARREST, UNLESS THE TRANSPORTATION INSPECTOR MAKES A WRITTEN FINDING THAT RESTRICTIONS HAVE BEEN JUDICIALLY IMPOSED ON THE CHAUFFEUR FOR THE PERIOD UNTIL FINAL JUDICIAL ADJUDICATION OF THE ARREST IS COMPLETE, THE PUBLIC IS BEST PROTECTED BY THE JUDICIALLY IMPOSED RESTRICTIONS, AND THE PUBLIC TRUST IS PRESERVED. FOR PURPOSES OF THIS SUBSECTION, FINAL ADJUDICATION OF THE ARREST INCLUDES A DISMISSAL OR WITHDRAWAL OF THE CRIMINAL CHARGES, WITH OR WITHOUT PREJUDICE.

3. [6.] Upon suspension or revocation of a chauffeur's state driver's license, his or her chauffeur's license shall simultaneously and automatically become void. Such a chauffeur shall not thereafter operate a vehicle for which a chauffeur's license is required unless he or she is first issued a new chauffeur's license in accordance with section 11.30.040.

4. [7.] A chauffeur must surrender his or her chauffeur's license to the transportation inspector within three days of any suspension or revocation of the chauffeur's license.

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(AO No. 57-75; AO No. 78-177; AO No. 80-19(S); AO No. 81-149; AO No. 84-18; AO No. 85-87; AO No. 87-8; AO No. 87-126(S); AO No. 88-21; AO No. 92-50; AO No. 93-220, § 6, 5-23-94; AO No. 93-220, § 7, 2-22-94; AO No. 93-220, §§ 8, 9, 8-21-94; AO No. 94-93(S), § 2, 5-16-94; AO No. 98-51(S), § 1, 5-4-99; AO No. 2011-91(S-2), § 3, 9-27-11; AO No. 2013-109(S-1), § 1, 12-3-13; AO No. 2018-6(S), § 1, 4-10-18)

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11.10.140 - Renewal of license or permit.

- A. A permit or dispatch service license issued pursuant to chapters 11.10 through 11.40 of this title, other than a vehicle for hire permit issued for a designated period of six months or less by the applicant, shall be valid until December 31 immediately following the date of its original issuance, unless a different expiration date is set by the commission at the time of issuance. Thereafter such a permit or dispatch service license shall be renewable for a term of one year, commencing on January 1. A chauffeur's license issued pursuant to chapter 11.30 shall be valid for two years from the date of issuance. A temporary vehicle for hire permit issued for a designated period of six months or less shall expire at the end of that period. A permit, dispatch service, or chauffeur's license shall expire automatically and be void unless an application for its renewal is received by the transportation inspector before its expiration date.
- B. An application to renew a taxicab, limousine or vehicle for hire permit, or to renew a chauffeur's license or a dispatch license shall be made to the transportation inspector in the same manner as an original application and shall be treated in the same manner as an original application except that for license renewal, a chauffeur need not comply with subsection 11.30.020B.3. If a chauffeur's license is expired more than 30 days, a new application must be submitted to the transportation inspector as an original application and shall be treated in the same manner as an original application.
- C. If a permittee, chauffeur or dispatch service is no longer qualified to hold his or her taxicab, limousine, or vehicle for hire permit or license at the time of renewal, the transportation inspector shall not renew the permit or license, and it shall lapse and become ineffective. If an applicant to renew a taxicab permit is no longer qualified, that permit shall become available for re-issuance in the same manner as a new permit in accordance with section 11.20.030. The re-issued permit shall be in addition to any new permits scheduled for issuance.
- D. Any person who has forfeited a license or taxicab, limousine or vehicle for hire permit pursuant to section 11.10.110 may not apply for a new license or taxicab, limousine or vehicle for hire permit for a period of one year.

(AO No. 78-177; AO No. 80-19(S); AO No. 81-149; AO No. 87-8; AO No. 87-126(S); AO No. 88-21; AO No. 93-220, § 11, 8-21-94; AO No. 94-214(S), § 2, 12-13-94; AO No. 95-219(S), § 1, 12-31-95; AO No. 98-51(S), § 1, 5-4-99; AO No. 2013-109(S-1), § 1, 12-3-13; AO No. 2016-124(S), § 1, 12-20-16; AO No. 2018-6(S), § 1, 4-10-18)

11.10.150 - Duty to maintain current application, compliance with applicable laws and regulations.

- 1 A. A permittee, chauffeur or dispatch service is under a continuing
2 obligation to keep the information on his or her application current.
3 Failure to do so shall be a violation of this title. A permittee, chauffeur
4 or licensee shall give written notice to the transportation inspector of
5 any change to be made on his or her application within ten (10) days,
6 and the transportation inspector shall amend the application
7 accordingly.
8
- 9 B. No person may knowingly make a false or misleading statement on
10 his or her application for a permit or license under this title.
11
- 12 C. A permittee, chauffeur or dispatch service shall comply with all federal,
13 state and local laws applicable to the operation of their business or
14 provision of the service, including worker's compensation insurance
15 laws.
16
- 17 D. A permittee or dispatch service shall ensure that any driver driving a
18 regulated vehicle for their entity:
19
- 20 1. Has both a valid chauffeur and driver's license; and
21 2. Does not exceed the operational maximum number of hours
22 per day set by section 11.30.060.
23
- 24 E. No person may operate a regulated vehicle under credentials that are
25 false or belong to another, such as name, driver's license, or
26 chauffeur's license.
27

28 (AO No. 78-177; AO No. 80-19(S); AO No. 84-18; AO No. 2013-109(S-1), §
29 1, 12-3-13)
30

31 **11.10.160 - Fees.**

- 32
- 33 A. The commission shall promulgate regulations establishing the amount
34 of a fee for:
35
- 36 1. The issuance and renewal of permits and licenses;
37 2. Transfer of a general permit under section 11.20.040;
38 3. Appeals of a civil penalty or the denial of a license or permit;
39 4. Approval [INSPECTION, CERTIFICATION AND SEALING OR
40 RESEALING] of a smart taximeter, or inspection and
41 certification of other approved device;
42 5. Substitution or change of vehicle operated under a permit;
43 6. Other privileges or services provided by the municipality as
44 deemed necessary by the commission.
45

46 (AO No. 57-75; AO No. 78-177; AO No. 79-58; AO No. 80-19(S); AO No. 81-
47 149; AO No. 83-199; AO No. 84-18; AO No. 85-87; AO No. 87-8; AO No. 87-
48 126(S); AO No. 88-21; AO No. 93-220, § 12, 8-21-94; AO No. 94-214(S), §
49 3, 12-13-94; AO No. 95-169, § 1, 9-12-95; AO No. 95-219(S), § 2, 12-31-95;
50 AO No. 98-51(S), § 1, 5-4-99; AO No. 2003-152S, § 6, 1-1-04; AO No. 2004-

151, § 3, 1-1-05; AO No. 2013-109(S-1), § 1, 12-3-13; AO No. 2018-6(S), § 1, 4-10-18)

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11.10.185 - Surveillance system required for regulated vehicles.

A. Except for horse drawn or other exempt vehicles, and as otherwise provided in this title, every regulated vehicle shall be equipped at all times with an audio and visual [A VIDEO] camera surveillance system and have global positioning system capability. The surveillance and GPS systems shall be capable of recording and storing the data of at least 120 [72] hours of in-service operations. The recorded data shall be stored on board the taxicab or transmitted for storage. The stored data for the immediately preceding 120 [72] hours of recording shall not be altered or manipulated by any person, and the data storage medium or device shall be subject to seizure or copying at any time by the transportation inspector for purposes of enforcement of chapters 11.10 through 11.40, or by a peace officer as defined in AS 1.10.060. If the transportation inspector or a peace officer removes and takes possession of the data storage medium or device, the permittee or lease operator shall be given notice as soon as possible. If a data storage device is seized, either it shall be replaced by the seizing agency or the data needed shall be copied and the device returned to the vehicle, the permittee or the operator, as soon as practicable. For good cause, the transportation inspector may order retention of recorded data of specific dates, trips, or incidents for up to two years.

1. The audio and visual [VIDEO] camera surveillance system shall have the capability to operate 24 hours a day, record video only, and be compatible with surveillance during both daytime and nighttime. The surveillance system shall either have continuous operation or be activated by the opening of a door, the starting of the taxicab meter, or some other self-initiating device which does not require the specific decision or action by the chauffeur to activate the surveillance system. The system shall be capable of producing high-quality pictures for law enforcement use. The system shall have cameras facing the front and rear and positioned in a manner that provides views of the regulated vehicle interior that are visible to passerby and does not violate privacy rights. A limousine shall not have visual or audio [VIDEO] surveillance of the passenger area designed and intended to provide privacy from the chauffeur and public view, but may have a view into that area when a privacy partition or device is open.
2. The global positioning system capability of any regulated vehicle shall either have continuous operation or be activated by a self-initiating device which does not require the specific decision or action by the chauffeur to activate the global

positioning system. The global positioning system in taxicabs must be capable of alerting the monitoring station of emergencies. The dispatch company or a company within the municipality approved by the transportation inspector will be the monitoring station for a taxicab's global positioning system.

(AO No. 2013-109(S-1), § 1, 12-3-13; AO No. 2018-6(S), § 1, 4-10-18)

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Section 2. Anchorage Municipal Code 11.20 is hereby amended to read as follows (*the remainder of the chapter is not affected and therefore not set out*):

*** *** ***

11.20.015 – Repealed. [LIMOUSINE PERMIT REQUIRED. (REPEALED)]

(AO No. 81-149; AO No. 87-8)

*** *** ***

11.20.030 Taxicabs—Issuance of permit.

A. Taxicab permits shall be issued annually in accordance with this section. Prior to September 1, beginning with 2025 and every three years thereafter [EACH YEAR], the transportation commission shall hold a taxicab market-conciliation hearing to:

1. Receive testimony and evidence regarding the quality of taxicab service, safety of riders, drivers and the public, and other concerns with taxicab service in the municipality;
2. Beginning with the taxicab market-conciliation in 2021, determine whether the public hearing relevant to subsection A.1. above demonstrates objective and specific evidence that additional general taxicab permits will be substantially detrimental to public safety and quality of taxicab service in the municipality as a whole. The hearing shall include evidence on changes in call volumes and response times to determine the impact of additional permits. Evidence that additional competitive pressure occasioned by the issuance of additional permits would be detrimental to existing permit holders will not, in and of itself, constitute sufficient evidence to support restricting the issuance of permits; and
3. Determine how many permits for wheelchair accessible taxicabs should be issued effective the following year, if any, and including whether any expired or revoked wheelchair-accessible taxicab permits should be re-issued.

B. At the taxicab market-conciliation hearing conducted pursuant to subsection A. of this section, the Commission may consider, among

other things, evidence of:

1. The public demand for additional taxi service;
2. The unfulfilled requests for service, including for wheelchair-accessible taxicab service;
3. The reasonableness of waiting time for service;
4. The economic impact of additional permits on the quality of service provided by the existing taxicab industry; and
5. The impact of competition for passengers among all taxicab permits on public safety and quality of taxicab service.

C. Beginning with the taxicab market-conciliation hearing in 2021 for permits for service the following year, the Commission shall order the issuance of new or re-issued general and wheelchair-accessible taxicab permits to qualified applicants, unless the commission finds by clear and convincing evidence presented at the public hearing that the public safety and quality of service standards will be substantially harmed or significantly negatively impacted by the issuance of more taxicab permits of any type. The commission shall issue a written decision describing its findings and conclusions and adopted by the commission. Only in the year 2021 and thereafter shall the Commission have authority to order that no new taxicab permits shall issue for the following year based on its determinations under subsection A. Until the taxicab market-conciliation hearing in 2021 for permits for service the following year, the Commission shall issue permits according to the following schedule and process:

1. The Commission shall make available by competitive sealed bidding fifteen (15) new taxicab permits and five (5) new wheelchair-accessible taxicab permits for 2017.
2. The Commission shall make available by competitive sealed bidding fifteen (15) new taxicab permits and five (5) new wheelchair-accessible taxicab permits for 2018.
3. The Commission shall make available by competitive sealed bidding twenty (20) new taxicab permits and two (2) new wheelchair-accessible taxicab permits for 2019.
4. The Commission shall make available by competitive sealed bidding twenty (20) new taxicab permits and two (2) new wheelchair-accessible taxicab permits for 2020.
5. The Commission shall make available by competitive sealed bidding thirty (30) new taxicab permits and two (2) new wheelchair-accessible taxicab permits for 2021.
6. Competitive sealed bidding for 2017 new taxicab permits and 2017 new wheelchair-accessible taxicab permits shall occur as soon as practicable after December 20, 2016. Competitive sealed bidding for the new taxicab permits and the new wheelchair-accessible permits for each year after 2017 shall be conducted at least 30 days prior to the calendar year end of the preceding year in the manner provided in subsection D. of this section.

D. This subsection applies only to taxicab permit-issuance in subsection C. No later than 60 days before the established date for competitive sealed bidding, the transportation inspector shall cause competitive sealed bidding for permit(s) to be initiated as follows:

1. An invitation to bid for the permit shall be published. The permit shall be issued to the highest qualified bidder submitting a responsive bid.
2. To be responsive, a bid must equal or exceed the taxi permit issuance fee established pursuant to section 11.10.160 for each taxi permit.
3. As used in this section, the term "qualified bidder" means a person who meets the requirements of section 11.20.020, meets the requirements for the type of permit to be issued, and tenders the successful full bid price in cash within five business days after notice that he or she is the highest bidder.
4. If the highest bidder submitting a responsive bid is not a qualified bidder, the permit shall be issued to the next highest bidder who is also a qualified bidder.
5. If none of the bidders submitting a responsive bid is a qualified bidder, the transportation inspector will hold the permit(s) and may, upon approval by the commission, either initiate an additional competitive sealed bid solicitation for such unissued permits for the year of the unsuccessful solicitation, or add any unissued permits to the total number of permits permitted for the next following year's competitive sealed bidding, the limitation on the number of permits for issuance under subsection C. notwithstanding.

E. Beginning January 1, 2022, the transportation inspector shall issue a general or wheelchair-accessible taxicab permit to any qualified applicant for such permit at any time, unless the Commission has ordered that such permits shall not be issued that calendar year. The permit fee shall be in an amount established by the Commission to reflect the administrative cost for administering, processing, overseeing and maintain the taxicab system established under this Title. The establishment of the permit fee as determined by the commission and any subsequent changes to the fee must be approved by resolution of the Assembly.

(AO No. 57-75; AO No. 78-177; AO No. 81-149; AO No. 84-18; AO No. 85-87; AO No. 93-220, § 16, 2-22-94; AO No. 98-51(S), § 2, 5-4-99; AO No. 2013-109(S-1), § 2, 12-3-13; AO No. 2016-124(S), § 5, 12-20-16; AO No. 2018-6(S), § 2, 4-10-18)

11.20.035 – Repealed. [TAXICABS—LIMITED PERMITS. (REPEALED)]

(AO No. 84-18; AO No. 93-220, § 17, 2-22-94; AO No. 98-51(S), § 2, 5-4-99; AO No. 2016-124(S), § 6, 12-20-16)

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11.20.037 - Non-transferable permits.

*** *** ***

- G. Provision of service by taxicabs permitted under subsection F. is not restricted to passengers with disabilities, but they shall be operated to respond first to dispatched calls requesting an accessible taxicab when in service and not occupied by other passengers. Ramps and lifts, or other specialized equipment designed to meet specific needs of persons with disabilities that may be identified, shall be operable at all times; malfunctioning ramps/lifts/other specialized equipment must be repaired within 96 hours. An accessible taxicab permitted under subsection F. may be operated while the specialized equipment is being repaired. However, days operated with non-functioning specialized equipment shall count as days not operated [UNDER THE PROVISIONS OF SECTION 11.10.110B.1.A.] and shall be considered in a determination to suspend or revoke the permit.

(AO No. 98-51(S), § 2, 5-4-99; AO No. 2001-85, § 1, 5-22-01; AO No. 2013-109(S-1), § 2, 12-3-13; AO No. 2016-124(S), § 7, 12-20-16; AO No. 2018-6(S), § 2, 4-10-18)

*** *** ***

11.20.080 - Taxicabs—Required equipment.

- A. Every taxicab shall be equipped with a dispatch system comprised of an operable two-way radio or computer. In addition, a taxicab may also be equipped with a digital dispatch system. If equipped with an operable two-way radio for dispatch service, the taxicab shall receive and transmit a signal only on the radio frequency used by that taxicab's dispatch service. At no time may a taxicab be equipped with an apparatus capable of monitoring a frequency used by a radio dispatch service other than that used by that taxicab's radio dispatch service. The radio of each taxicab shall be identifiable through the dispatch company through which the taxicab is dispatched.
- B. Every taxicab shall be equipped at all times with an interior light of not less than two candlepower arranged so as to illuminate the entire passenger compartment. The light shall be illuminated whenever passengers are being loaded or unloaded from the taxicab between one-half hour after sunset of one day and one-half hour before sunrise the next day. No shades or blinds shall be drawn over any windows of the taxicab while occupied by a passenger.
- C. Every taxicab shall be equipped with a nonflashing light on the exterior of the roof or other internal light indicating the taxicab is a taxicab

1 available for hire. The light shall be illuminated only when the taxicab
2 is not occupied by a paying passenger or when proceeding to a
3 dispatch directed location for passenger pick up.
4

- 5 D. Every taxicab shall be equipped with a smart taximeter approved by
6 the transportation inspector. No one shall tamper with a smart
7 taximeter to alter or compromise the system's accuracy.
8

9 [OR APPROVED METERING APPLICATION, OR BOTH. EXCEPT
10 FOR PERSONS DESIGNATED BY THE TRANSPORTATION
11 INSPECTOR TO SERVICE TAXIMETERS, NO ONE SHALL ALTER
12 OR TAMPER WITH A SEALED OR CERTIFIED TAXIMETER. NO
13 ONE SHALL TAMPER WITH A METERING APPLICATION TO
14 ALTER OR COMPROMISE THE APPLICATION'S ACCURACY IN
15 MEASURING THE DISTANCE OR TIME DRIVEN FOR A FARE.]
16

- 17 E. Every taxicab shall be equipped with a silent electronic alarm system.
18 The owner of the taxicab shall be responsible for installing such
19 electronic alarm system.
20

- 21 F. Every taxicab shall be equipped at all times with an audio and visual
22 [VIDEO] camera surveillance system and global positioning system
23 capability, as described in section 11.10.185.
24

25 (AO No. 57-75; AO No. 78-177; AO No. 79-58; AO No. 80-19(S); AO No. 87-
26 8; AO No. 88-21; AO No. 98-187, § 3, 6-13-99; AO No. 98-51(S), § 2, 5-4-
27 99; AO No. 2000-107, § 1, 7-25-00; AO No. 2013-109(S-1), § 2, 12-3-13; AO
28 No. 2018-6(S), § 2, 4-10-18)
29

30 **11.20.090 - Taxicabs—Approval [CERTIFICATION AND SEALING] of**
31 **taximeter equipment.**
32

- 33 A. Except as provided in subsection[s] B. [and C.] of this section, no
34 taxicab may be operated unless a smart taximeter is approved by
35 [THE FOLLOWING EQUIPMENT IS CURRENTLY CERTIFIED AND
36 SEALED BY THE DIVISION OF MEASUREMENT STANDARDS, OR]
37 the transportation inspector, who shall serve as a city sealer pursuant
38 to AS 45.75.150—45.75.160.[:]
39

40 [1. FOR TAXICABS EQUIPPED WITH A MECHANICAL
41 TAXIMETER:

- 42 A. THE TAXIMETER.
43 B. THE TRANSMISSION ASSEMBLY, IF PERTINENT.
44 C. THE DIFFERENTIAL ASSEMBLY.
45 D. THE WHEELS OR TIRES WHENEVER THE SIZE OF
46 EITHER HAS BEEN CHANGED SINCE THE MOST
47 RECENT CERTIFICATION.
48

49 2. FOR TAXICABS EQUIPPED WITH A SOFTWARE-BASED
50 TAXIMETER USING GPS OR LOCATION SERVICES

(SOMETIMES REFERRED TO AS A METERING APPLICATION):

A. THE TAXIMETER.

B. THE SYSTEM INTEGRITY FOR PROVIDING ACCURACY AND RELIABILITY STANDARDS AS EXISTING MECHANICAL TAXIMETERS.]

B. A taxicab carrying unapproved equipment [UNSEALED OR UNCERTIFIED EQUIPMENT WHICH IS REQUIRED TO BE SEALED AND CERTIFIED BY SUBSECTION A. OF THIS SECTION] may be operated without violating this section if a temporary operating permit has been obtained from the division of measurement standards, or the transportation inspector, who shall serve as a city sealer pursuant to AS 45.75.160. The temporary operating permit shall be kept in the taxicab during the time in which it is to be effective and shall be displayed upon request to the transportation inspector or a police officer.

C. A taxicab equipped with a smart taximeter [METERING APPLICATION] shall have an approved GPS- or software-based system using location services for time and distance measurement. A taxicab may use a smart taximeter [METERING APPLICATION] only after verification by the transportation inspector that the taximeter system complies with the standards adopted by the Division of Measurement Standards, and that the application cannot be reset or controlled manually to alter the fare rate, time or distance traveled data.

D. The taximeter equipment shall be capable of, independently or in conjunction with the dispatch system, creating trip data required to be maintained as records by the dispatch service in accordance with section 11.40.060.

(AO No. 57-75; AO No. 78-177; AO No. 80-19(S); AO No. 85-87; AO No. 98-51(S), § 2, 5-4-99; AO No. 2018-6(S), § 2, 4-10-18)

State Law reference— City sealer of weights and measures, power, AS 45.75.160.

11.20.100 - Taxicabs—Insurance required.

A. Before any permit is issued for any taxicab, the applicant shall furnish one or more policies or certificates of liability insurance issued by or on behalf of an insurance company that is an authorized insurer or that is placed by a surplus lines broker. If surplus lines insurance is issued, it shall be from an insurer rated A or better by A.M. Best or a comparable rating by a nationally recognized statistical rating organization by the National Association of Insurance Commissioners, and listed by the State of Alaska, Division of Insurance, as an eligible surplus lines insurer. For purposes of this section an "authorized

insurer" and "surplus lines broker"" shall have the meaning set forth in AS 21.97.900.

B. The insurance required by this section for vehicles with a manufacturer's rated seating capacity (or, if a minivan, the seating capacity after seat removal to accommodate baggage) of seven persons or less shall provide coverage as follows:

1. For all bodily injury or property damage arising from one accident: Bodily injury \$100,000.00 per person, \$300,000.00 aggregate; property damage \$50,000.00 per occurrence; and
2. For all bodily injury or property damage in any one accident caused by an uninsured or underinsured motorist: Bodily injury \$100,000.00 per person, \$300,000.00 aggregate; property damage \$50,000.00 per occurrence.

C. The insurance required by this section for vehicles with a manufacturer's rated seating capacity (or, if a minivan, the seating capacity after seat removal to accommodate baggage) of eight persons or more shall provide coverage as follows:

1. For all bodily injury or property damage arising from one accident: Bodily injury \$100,000.00 per person, \$700,000.00 aggregate; property damage \$50,000.00 per occurrence; and
2. For all bodily injury or property damage in any one accident caused by an uninsured or underinsured motorist: Bodily injury \$100,000.00 per person, \$300,000.00 aggregate; property damage \$50,000.00 per occurrence.

D. The policy or policies of liability insurance shall be approved by [AS TO SUBSTANCE AND FORM BY THE RISK MANAGER FOR THE MUNICIPALITY] and filed with the transportation inspector. Insurance policies shall be issued for periods of not less than one year. Permittees shall be allowed to suspend insurance coverage on vehicles idle from service on a month-to-month basis so long as reasonable prior notice is given to the dispatch service and the transportation inspector. Reasonable prior notice is as defined in section 11.40.040B.

E. Every insurance policy or certificate shall contain a clause obligating the insurer or surety to give the transportation inspector written notice no less than 30 days before the cancellation, expiration, nonrenewal, lapse, or other termination of such insurance. An allowed idling of a vehicle on a month-to-month basis when insurance is suspended is not a cancellation, expiration, nonrenewal, lapse or other termination if the insurer agrees the insurance coverage is only suspended and will continue when the covered vehicle is returned to active service. A lapse, cancellation, expiration, nonrenewal, or termination of insurance coverage shall result in an automatic suspension of any permit for so long as the permittee is without insurance as required by

this section, and it shall be a violation of this chapter to provide taxicab service with a vehicle not insured as required by this section. The insurance policy shall list as a certificate holder:

Municipality of Anchorage
Transportation Inspection Division
P.O. Box 196650
Anchorage, Alaska 99519

(AO No. 57-75; AO No. 78-177; AO No. 79-58; AO No. 80-19(S); AO No. 81-149; AO No. 81-167; AO No. 85-87; AO No. 87-8; AO No. 87-126(S); AO No. 89-63; AO No. 98-51(S), § 2, 5-4-99; AO No. 2000-107, § 2, 7-25-00; AO No. 2005-102, § 1, 8-30-05; AO No. 2013-109(S-1), § 2, 12-3-13; AO No. [2018-6\(S\)](#), § 2, 4-10-18)

11.20.110 – Repealed. [POSTING OF INSURANCE NOTICE.]

[THE TRANSPORTATION INSPECTOR SHALL DESIGNATE A PLACE IN THE INTERIOR OF ALL VEHICLES REGULATED BY THIS TITLE FOR THE POSTING OF A NOTICE STATING "THIS VEHICLES IS INSURED ACCORDING TO MUNICIPAL ORDINANCES." NO PERSON MAY PROVIDE SERVICES WITH A REGULATED VEHICLE UNLESS THIS NOTICE IS PROPERLY POSTED THEREIN.]

(AO No. 57-75; AO No. 78-177; AO No. 80-19(S); AO No. 87-8; AO No. 87-126(S); AO No. 98-51(S), § 2, 5-4-99)

*** *** ***

11.20.140 - Single use of vehicle.

- A. A particular vehicle described on a taxicab permit may be so used only in accordance with the terms of the applicable taxicab permit. Such vehicle may not be used for transportation network company services.
- B. A particular vehicle may be described on only one permit issued pursuant to this title. It shall be unlawful to use that vehicle for any other transportation service regulated by this title other than the service which is authorized by that permit.

(AO No. 81-149; AO No. 87-8; AO No. 87-126(S); AO No. 98-51(S), § 2, 5-4-99; AO No. 2016-124(S), § 14, 12-20-16)

Cross Reference: Alaska Statute 28.23.180 – Transportation Network Companies and Drivers, Definitions

*** *** ***

11.20.320 - Vehicles for hire—Vehicle markings.

A. Every vehicle for hire shall bear, in figures no less than four inches high, the trade name under which it is operated and its vehicle number, as assigned to it by the transportation inspector, on each side of the vehicle.

B. Every vehicle for hire shall post [THE APPLICABLE RATES CHARGED FOR SERVICE, AND] a statement that video surveillance recording is in progress in such a place or manner as prescribed by the transportation inspector.

(AO No. 87-8; AO No. 98-51(S), § 2, 5-4-99; AO No. 2013-109(S-1), § 2, 12-3-13)

*** *** ***

11.20.370 - Vehicles for hire—Records of service.

A. Vehicles for hire permittees shall ensure the maintenance of records sufficient to demonstrate the service offered or performed is pursuant to the terms of the permit. Record keeping shall be in the same manner as required for taxicabs in section 11.20.120, [LIMOUSINES IN SECTION 11.20.250] including without limitation chauffeur information, daily and monthly hours of operation, monthly reporting, records retention and disclosure, records agent, and submittal requirements at renewal.

B. Vehicles for hire record keeping shall include an accurate and current daily list of the time and place of passenger pickup and delivery; the number and names of passengers; the time a reservation was requested; the name of the person receiving the reservation; and the name and license number of the chauffeur who operated a vehicle for hire pursuant to that reservation.

(AO No. 87-126(S); AO No. 98-51(S), § 2, 5-4-99; AO No. 2013-109(S-1), § 2, 12-3-13)

11.20.400 – Repealed. [HORSE-DRAWN VEHICLES—PERMIT REQUIRED; TRANSFER. (REPEALED)]

(AO No. 98-51(S), § 2, 5-4-99)

11.20.410 – Repealed. [HORSE-DRAWN VEHICLES—APPLICATION FOR PERMIT. (REPEALED)]

(AO No. 98-51(S), § 2, 5-4-99)

11.20.420 – Repealed. [HORSE-DRAWN VEHICLES—VEHICLE TO BE DESIGNATED ON PERMIT; SUBSTITUTE VEHICLES. (REPEALED)]

(AO No. 98-51(S), § 2, 5-4-99)

*** *** ***

Section 3. Anchorage Municipal Code 11.30 is hereby amended to read as follows (*the remainder of the chapter is not affected and therefore not set out*):

11.30.065 – Duty to report.

A. A chauffeur has the duty to report the following to the transportation inspector within two business days:

1. The chauffeur's driver's license is suspended, revoked, or otherwise invalid; or
2. The chauffeur receives any criminal conviction.

B. A chauffeur has the duty to report to the transportation inspector within one business day of such request when the transportation inspector has good cause.

1. Good cause for the transportation inspector's request includes, but is not limited to, addressing a complaint, retrieving video, or a reasonable basis that the chauffeur is not in compliance with the requirements of this title.

*** *** ***

11.30.140 – Taxicab chauffeur records.

A. Immediately after a chauffeur goes on duty, a chauffeur must ensure the following information is accurately collected by the smart taximeter, dispatch system, or other approved system: [HE OR SHE SHALL ENTER THE FOLLOWING INFORMATION ON THE TAXICAB COMPUTER OR DIGITAL DISPATCH SYSTEM, OR A TRIP SHEET IF ONE IS USED:]

1. The chauffeur's name and license number,
2. Taxicab number,
3. Taximeter number,
4. Date of report, and
5. Start time of shift.

B. Immediately after the passenger(s) requesting service is in the taxicab, a chauffeur must ensure the following information is accurately collected by the smart taximeter, dispatch system, or other approved system:

1. Time and place of passenger pick up; and
2. If operating an accessible taxicab permitted under subsection 11.20.037F., whether the transport was for passengers with disabilities who needed the accessibility features.

[THE CHAUFFEUR SHALL ENTER ON THE TAXICAB COMPUTER OR DIGITAL DISPATCH SYSTEM, OR A TRIP SHEET IF ONE IS USED, THE TIME AND PLACE OF PASSENGER PICKUP AND THE NUMBER OF PASSENGERS TRANSPORTED. IF THE CHAUFFEUR IS OPERATING AN ACCESSIBLE TAXICAB PERMITTED UNDER SECTION 11.20.037F., THE CHAUFFEUR SHALL ALSO NOTE WHETHER THE TRANSPORT WAS FOR PASSENGERS WITH DISABILITIES WHO NEEDED THE ACCESSIBILITY FEATURES.]

- C. Immediately after a taxicab chauffeur has discharged a passenger from the taxicab, a chauffeur must ensure the following information is accurately collected by the smart taximeter, dispatch system, or other approved system:

1. Time and place of passenger drop off; and
2. The amount of fare received or that no fare was received.

[HE OR SHE SHALL ENTER ON THE TAXICAB COMPUTER OR DIGITAL DISPATCH SYSTEM, OR A TRIP SHEET IF ONE IS USED, THE TIME OF PASSENGER DELIVERY, THE DESTINATION AND THE AMOUNT OF THE FARE RECEIVED OR THAT NO FARE WAS RECEIVED. TAMPERING WITH OR ALTERING FARE AND TRIP DATA IS PROHIBITED.]

- D. Tampering with or altering fare and/or trip data is prohibited.

[A TAXICAB CHAUFFEUR SHALL RETAIN ALL TRIP SHEETS PREPARED PURSUANT TO THIS SECTION FOR NOT LESS THAN THE TWO-YEAR LICENSE RENEWAL PERIOD. A CHAUFFEUR SHALL PRODUCE ANY OR ALL OF HIS OR HER TRIP SHEETS UPON REQUEST OF THE TRANSPORTATION INSPECTOR OR A POLICE OFFICER. THE CHAUFFEUR SHALL FORWARD THE TRIP SHEETS TO THE TRANSPORTATION INSPECTOR UPON REQUEST, AND BIENNIALLY AT LICENSE RENEWAL. THE INFORMATION FOR TRIPS DOCUMENTED BY A TAXICAB COMPUTER, METERING APPLICATION AND DIGITAL DISPATCH SYSTEM SHALL BE RETAINED BY THE DISPATCH COMPANY IN ACCORDANCE WITH CHAPTER 11.40.]

(AO No. 80-136; AO No. 85-87; AO No. 87-8; AO No. 87-126(S); AO No. 98-51(S), § 3, 5-4-99; AO No. 2013-109(S-1), § 3, 12-3-13; AO No. 2018-6(S), § 3, 4-10-18)

Section 4. Anchorage Municipal Code 11.40 is hereby amended to read as follows (*the remainder of the chapter is not affected and therefore not set out*):

11.40.020 – Dispatch service license.

- 1 A. An application for a dispatch service license shall be made to the
2 transportation inspector.
- 3
- 4 B. An application for a dispatch service license shall be submitted on a
5 form approved by the transportation inspector and shall be
6 accompanied by:
 - 7
 - 8 1. The fee specified in section 11.10.160;
 - 9
 - 10 2. Proof that the applicant has a smart taximeter system that has
11 been approved by the transportation inspector and includes the
12 following functions:
 - 13
 - 14 a. Is capable of metering a trip using an onboard diagnostic
15 connection to the vehicle or the use of location tracking
16 technology, or some combination of the two, to measure
17 time and distance traveled;
 - 18 b. Has an integrated payment and receipting system that
19 accepts credit cards and other electronic payments such
20 as electronic taxi scrip, promotional codes, and
21 alternative payment channels;
 - 22 c. May have an integrated dispatch system that:
 - 23
 - 24 1) Supports two-way communication between the
25 dispatcher and the driver;
 - 26 2) Is equipped with monitored vehicle tracking
27 technology and be able to track vehicle location
28 in real time;
 - 29 3) Does not exclusively dispatch calls by phone or
30 radio; and
 - 31 4) Provides a duress alarm for the driver.
 - 32 d. Supports pricing based on static and dynamic market
33 conditions;
 - 34 e. May have the ability to calculate an upfront fare to
35 present to a passenger before the passenger accepts
36 the ride;
 - 37 f. Is capable of notifying a passenger if a convenience fee
38 for electronic payment, or other known fees, will be
39 added to the fare;
 - 40 g. Includes driver authentication and system security
41 features;
 - 42 h. Automates data collection and reporting;
 - 43 i. Provides geographic location information;
 - 44 j. Incorporates a transportation inspector-approved
45 mobility data standard for on-demand for-hire vehicles
46 to support external integration;
 - 47 k. If required by the transportation inspector by rule, is
48 connected to a transportation inspector-approved
49 external dispatch system for the purpose of dispatching
50 accessible vehicles; and

- I. Meets any other requirement prescribed by the transportation inspector.
 3. Proof that the applicant has obtained and possesses one or both of the following:
 - a. A valid Federal Communications Commission frequency license and identification of those frequencies authorized to be used in the dispatch service; or
 - b. A digital [COMPUTERIZED] dispatch system approved by the transportation inspector;
 - [3. IDENTIFICATION OF THE DIGITAL DISPATCH SYSTEM, IF ONE IS USED BY THE DISPATCH SERVICE, AND ACKNOWLEDGMENT THAT THE APPLICANT MUST DEMONSTRATE ITS FUNCTIONALITY AND OPERABILITY;]
 4. Proof the applicant is a resident of, or domiciled in, the United States, and that it has a physical office location with regular business hours in the municipality;
 5. A proposed color scheme, name and markings to be used by taxicabs dispatched by the applicant which is substantially different from the color scheme, name and markings used or proposed for use by any other dispatch company licensed under this title;
 6. Proof that the applicant is at least 18 years of age; and
 7. A signed acknowledgement and acceptance of the license requirement to maintain, and to provide to the transportation inspector, records of dispatches, complaints, and complaint response.
- C. A dispatch service license shall be issued by the transportation inspector if the applicant complies with this section, is certified as required by section 11.10.170 and has not had a felony or misdemeanor conviction entered by a court of competent jurisdiction within five years of:
 1. Assignment, prostitution, solicitation for the purpose of prostitution, offering to secure another for the purpose of prostitution, maintaining a vehicle for the purpose of prostitution or accepting money from a prostitute for the aforementioned purposes; or
 2. Illegal sale, transportation, possession or use of any controlled substance as defined in AS 11.71 or any similar law of another jurisdiction.

(AO No. 57-75; AO No. 78-177; AO No. 79-58; AO No. 80-19(S); AO No. 84-18; AO No. 85-87; AO No. 87-126(S); AO No. 88-21; AO No. 98-51(S), § 4, 5-4-99; AO No. 2013-109(S-1), § 4, 12-3-13; AO No. 2018-6(S), § 4, 4-10-18)

*** *** ***

11.40.050 - Dispatch service operation and duty to serve the public.

- A. Every dispatch service shall be able to provide service throughout the municipality, and have at least one physical office location with regular business hours within the municipality.
- B. Every dispatch service shall respond to and maintain radio or digital [COMPUTERIZED] dispatch communications with every taxicab subscribing to its service and have a dispatcher on duty and responding to these communications at all times for at least 20 hours during every 24-hour period. It is unlawful for a dispatch service to give dispatch preference to taxicabs owned, leased, subleased or otherwise operated under the direct or indirect ownership interest of the dispatch company, or to give dispatch preference to taxicabs having owners in common with the owners of the dispatch company.
- C. No dispatch company may require payment of rates other than those established pursuant to this title. Sections 11.40.080 through 11.40.100 shall not apply to contract rates.
- D. Reserved.
- E. A dispatch company shall investigate customer complaints presented to the dispatch company, take appropriate action, and document the investigation, resolution, referral, and follow-up by the dispatch company regarding each complaint.
- F. A dispatch company shall diligently exercise the duty to serve the public and make every effort to respond to a request for a taxicab dispatch. A dispatch company shall report to the transportation inspector upon request a list of all taxicab requests which did not result in responsive taxicab service, any taxicab chauffeur refusing to respond to a call for service and the permit number of the taxicab the chauffeur was operating. The report of nonresponsive calls shall identify the calls for accessible vehicle service or an accessible taxicab. The report shall also identify nonresponsive calls for service to or from the Girdwood area and the Chugiak-Eagle River area.
- G. When a request for accessible vehicle service or an accessible taxicab is received and dispatched, if the chauffeur operating a taxicab permitted under section 11.20.037F. and not occupied by other passengers refuses or declines to respond without good cause, the

dispatch service shall immediately cease all dispatch services to that chauffeur for the next 24 hours. The records required by section 11.40.060 shall include a report of chauffeur refusals to respond to dispatched calls for an accessible taxicab and resulting ineligibility for dispatch service.

H. A dispatch service's recordkeeping shall comply with section 11.40.060.

(AO No. 57-75; AO No. 78-177; AO No. 85-87; AO No. 92-50; AO No. 98-51(S), § 4, 5-4-99; AO No. 2013-109(S-1), § 4, 12-3-13; AO No. 2016-124(S), § 15, 12-20-16; AO No. 2018-6(S), § 4, 4-10-18)

11.40.060 - Dispatch service records.

A. Every dispatch service shall maintain a current and accurate record, in a form approved by the transportation inspector, of:

1. The permit number, name and address of the permittee for each taxicab dispatched and the number of daily hours each such taxicab is operated during every calendar month;
2. Daily dispatch activity, which shall include:
 - a. The taxicab numbers;
 - b. The permit number pursuant to which the taxicab is operated, including whether it is an accessible taxicab;
 - c. The name or identification and license number of the operator of the taxicab;
 - d. The time of calls for service;
 - e. The service time requested by the passenger;
 - f. The time the request for service was fulfilled;
 - g. The place of passenger pickup and drop-off;
 - h. If the taxicab dispatched was not the nearest available taxicab subscribing to the dispatch service, or in the order of time in which the taxicabs have indicated that they are waiting in a taxicab zone for dispatch, a statement of the reason;
 - i. Whether the request was for wheelchair-accessible service or an accessible taxicab; and
 - j. Whether the request was for service other than passenger transportation.
3. The fare as recorded from the taximeter or other than passenger transportation; and
4. All complaints received from members of the public, with the investigation, resolution, referral, and follow-up for each complaint noted.
5. A copy of all taxicab operators' chauffeur license and driver's

license. The licenses must be valid and unexpired.

- B. The records maintained pursuant to subsection A. of this section shall be retained by the dispatch licensee for at least two years.
- C. The records shall be open for review by the administrative hearing officer, the commission, the transportation inspector, the municipal department of law, or a police officer.
- D. The dispatch service shall forward records to the transportation inspector upon request for good cause, and two times per year: annually at license renewal and six months after renewal. Good cause for the transportation inspector's request includes, but is not limited to, a service study being conducted, a reasonable basis to believe there are inconsistencies or inaccurate records, to track specific areas or types of service to focus on a specific problem or issue with on demand transportation services, or other good cause.

(AO No. 57-75; AO No. 78-177; AO No. 80-19(S); AO No. 98-51(S), § 4, 5-4-99; AO No. 2013-109(S-1), § 4, 12-3-13; AO No. 2018-6(S), § 4, 4-10-18)

Section 5. Anchorage Municipal Code 14.60.030 Fines... is hereby amended to read as follows (*the remainder of the chapter is not affected and therefore not set out*):

*** *** ***

11.45.020A.	PROVIDING TNC APP WITHOUT A LICENSE	1,000.00
11.45.020B.	TNC DRIVER WITHOUT AUTHORIZATION BY THE TNC	1,000.00
11.45.020C.	TNC VEHICLE USED WITHOUT AUTHORIZATION	1,000.00
11.45.040B.	TNC OWNERSHIP OR LEASING OF VEHICLE USED	500.00
11.45.040D.	DISCLOSURE OF TI/ENFORCEMENT OFFICER RIDER ACCOUNT	1,000.00
11.45.040H.	FAILURE TO SEND ELECTRONIC RECEIPT	75.00
11.45.040J.	FAILURE TO DISABLE TNC APP ACCESS FOR SIX MONTHS AFTER DRUG/ALC TEST FAILURE	250.00 PER DAY OF ACCESS
11.45.050	DRIVER AUTHORIZED BUT DOES NOT MEET REQUIREMENTS	250.00 PER DAY DRIVER OPERATES
11.45.060	VEHICLE AUTHORIZED IMPROPERLY	250.00/DAY
11.45.060G.	TNC VEHICLE TRANSPORTING MORE PASSENGERS THAN CAPACITY	250.00
11.45.060H.	REFUSAL TO ALLOW INSPECTION	250.00
11.45.070B.	CODE OF CONDUCT VIOLATION	500.00
11.45.080	INADEQUATE INSURANCE COVERAGE WHILE IN SERVICE	500.00

11.45.090	FAILURE TO RETAIN OR PROVIDE	250.00
	REQUIRED RECORDS	
11.45.100	PROHIBITED DISCRIMINATION	500.00]

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(AO No. 93-167(S-1), § 1, 4-13-94; AO No. 94-108, § 1, 10-5-94; AO No. 94-134, § 2, 9-8-94; AO No. 95-42, § 2, 3-23-95; AO No. 95-67(S), § 9, 7-1-95; AO No. 95-102, § 1, 4-26-95; AO No. 95-118, § 3, 9-1-95; AO No. 95-163(S), § 21, 8-8-95; AO No. 95-195(S-1), 1-1-96; AO No. 96-51(S-1), § 2, 8-1-96; AO No. 96-96(S-1), § 2, 2-1-97; AO No. 96-126(S), § 3, 10-1-96; AO No. 96-137(S), § 9, 1-2-97; AO No. 97-88, § 3, 6-3-97; AO No. 97-107, § 3, 11-17-97; AO No. 97-133(S), § 1, 11-11-97; AO No. 98-27(S-1), § 2, 11-11-97; AO No. 98-160, § 2, 12-8-98; AO No. 99-13(S), 2-9-99; AO No. 99-91(S), § 4, 7-13-99; AO No. 2000-64, § 1, 4-18-00; AO No. 2000-116(S), § 4, 7-18-00; AO No. 2000-127(S), § 2, 10-14-00; AO No. 2000-129(S), § 26, 11-21-00; AO No. 2001-48, § 1, 3-13-01; AO No. 2001-74(S), § 2, 4-17-01; AO No. 2001-4, § 2, 2-6-01; AO No. 2001-145(S-1), § 11, 12-11-01; AO No. 2003-68, § 1, 9-30-03; AO No. 2003-97, § 4, 9-30-03; AO No. 2003-117, § 2, 1-28-03; AO No. 2003-130, § 8, 10-7-03; AO No. 2003-152S, § 10, 1-1-04; AO No. 2004-1, § 2, 1-1-03; AO No. 2004-99, § 2, 6-22-04; AO No. 2004-100(S-1), § 6, 1-1-05; AO No. 2004-171, § 1, 1-11-05; AO No. 2005-160, § 9, 11-1-05; AO No. 2005-84(S), § 3, 1-1-06; AO No. 2005-185(S), § 35, 2-28-06; AO No. 2005-124(S-1A), § 33, 4-18-06; AO No. 2006-39, § 6, 4-11-06; AO No. 2006-54, § 1, 5-2-06; AO No. 2006-80, § 1, 6-6-06; AO No. 2007-50, § 4, 4-10-07; AO No. 2007-60, § 4, 11-1-07; AO No. 2007-70, § 3, 5-15-07; AO No. 2008-84(S), § 5, 7-15-08; AO No. 2009-61, § 3, 7-7-09; AO No. 2009-82, § 5, 7-7-09; AO No. 2009-40(S), § 3, 7-21-09; AO No. 2009-112, § 4, 10-13-09; AO No. 2009-122, § 2, 12-17-09; AO-2010-35(S), § 7, 5-11-10; AO No. 2010-39, § 2, 5-11-10; AO No. 2010-87(S), § 3, 12-7-10; AO No. 2011-46, § 4, 4-12-11; AO No. 2011-59, § 10, 5-24-11; AO No. 2011-106(S), § 3, 11-8-11; AO No. 2011-112, § 4, 11-22-11, eff. 12-22-11; AO No. 2012-10, § 1, 1-31-12; AO No. 2012-77, § 29, 8-7-12; AO No. 2013-109(S-1), § 5, 12-3-13; AO No. 2013-130(S-1), § 1, 1-14-14; AO No. 2014-42, § 31, 6-21-14; AO No. 2014-85, § 4, 8-5-14; AO No. 2014-110(S), § 2, 9-9-14; AO No. 2014-137(S), § 3, 11-18-14; AO No. 2015-23(S), § 20, 3-24-15; AO No. 2015-48, § 16, 5-14-15; AO No. 2015-54, § 1, 5-26-15; AO No. 2015-65, § 4, 6-9-15; AO No. 2015-111(S-1), § 2, 1-1-16; AO No. 2016-16(S), § 4, 2-9-16; AO No. 2016-76(S), § 7, 7-12-16; AO No. 2016-81(S), § 4, 8-25-16; AO No. 2016-83(S), § 9, 7-26-16; AO No. 2016-82, § 3, 8-9-16; AO No. 2016-116, § 2, 10-18-16; AO No. 2016-115(S), § 2, 11-15-16; AO No. 2016-124(S), § 11, 12-20-16; AO No. 2017-26, § 2, 5-1-17; AO No. 2017-29(S), § 61, 6-1-17; AO No. 2017-30, § 3, 3-21-17; AO No. 2017-31(S), § 5, 5-26-17; AO No. 2017-119(S), § 4, 11-9-17; AO No. 2017-101, § 2, 2-5-18; AO No. 2017-161(S), § 3, 2-27-18; AO No. 2017-16, § 3, 2-14-17; AO No. 2017-129, § 2, 1-23-18; AO No. 2018-63(S), § 2, 8-28-18; AO No. 2018-100(S), § 2, 1-1-19; AO No. 2018-110, § 2, 12-18-18; AO No. 2019-9(S), § 2, 2-12-19; AO No. 2019-12, § 2, 3-5-19; AO No. 2019-15(S), § 2, 3-19-19; AO No. 2019-34, § 5, 4-18-19; AO No. 2019-50(S), § 2, 6-6-19; AO No. 2019-66, § 26, 6-18-19; AO No. 2019-74(S), § 2, 6-18-19; AO No. 2019-79(S), § 2, 7-9-19; AO No. 2019-90(S), §

7, 8-20-19; Ord. No. 2020-4(S), § 3, 6-24-20; AO No. 2020-65, § 2, 9-25-20; AO No. 2020-103, § 2, 11-4-20; AO No. 2022-97, § 1, 11-9-22; AO No. 2023-27, § 2, 3-21-23; AO No. 2023-38(S), § 6, 4-18-23; AO No. 2024-82, § 2, 9-10-24)

Section 6. Anchorage Municipal Code of Regulations 11.10 is hereby amended to read as follows (*the remainder of the chapter is not affected and therefore not set out*):

11.10.003 - Smart taximeter. [Taximeter.]

- A. A smart [AN ELECTRONIC OR FLAG] taximeter shall be placed in every taxicab, and the face thereof illuminated so as to be clearly visible from the front and rear passenger seats.
- B. A notice explaining the operation of a taximeter shall be conspicuously posted in the interior of every taxicab so as to be visible from the passenger seats.
- C. The transportation inspector may test taximeters for accuracy and, upon finding an inaccurate taximeter, take a taxicab out of service until such time as the meter is repaired and sealed by the State of Alaska section of weights and measures or the transportation inspector has approved [CERTIFIED] that taximeter.

(AR No. 79-34; AO No. 80-79; AO No. 84-18; AR No. 88-31; AR No. 2014-138, § 1, 5-20-14)

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11.10.008 - Taxicab stand use.

- A. Only taxicabs shall be parked in an area of a public right-of-way posted by the traffic engineer with a sign reserving it for taxicabs. A taxicab entering the stand shall take the rear position in line. When each taxicab leaves the stand, those behind in line shall move up. Taxicab stands allowing more than one car may not be totally occupied by the vehicles of any one dispatch service.
- B. Prohibited conduct.
 - 1. A taxicab driver entering a stand may not take or attempt to take a position in a line out of turn, or ahead of a driver entitled to that position.
 - 2. A taxicab driver may not solicit a passenger while on a stand so as to cause the passenger to take the driver's particular taxicab out of turn.

(AR No. 79-34; AO No. 80-79; AO No. 84-18; AO No. 85-87; AO No. 87-8)

11.10.009 - Rates, fares, and fees.

A. The following rates and fares amounts and restrictions shall apply to taxicab service:

1. (Repealed).

2. The fare for taxicab curbside service only, when the taxicab is operated on mileage, shall be no more than \$6.00 [\$3.00] for the first one-tenth mile traveled and no more than \$0.60 [\$0.30] for every one-tenth mile traveled.

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(AR No. 79-34; AR No. 79-162; AO No. 80-79; AO No. 84-18; AO No. 87-8; AO No. 87-126(S); AR No. 88-31; AR No. 92-110; AR No. 97-82, § 1, 6-3-97; AR No. 2005-252, § 1, 10-11-05; AO No. 2013-109(S-1), § 6, 12-3-13; AO No. 2017-142, § 1, 1-1-18; AO No. 2018-6(S), § 5, 4-10-18)

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11.10.013 – Repealed. [PHYSICIAN'S CERTIFICATE. (REPEALED)]

(AR No. 79-34; AO No. 80-79; AR No. 2014-138, § 3, 5-20-14; AO No. 2018-6(S), § 6, 4-10-18)

11.10.014 – Repealed. [TRIP SHEETS IN TAXICAB. (REPEALED)]

(AR No. 79-34; AO No. 80-79; AO No. 87-8)

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[SHARED RIDE SERVICE ZONES: ANCHORAGE



SHARED RIDE SERVICE ZONES
SHARED RIDE TAXI ZONES: EAGLE RIVER
ADD FIGURE PAGE 11.10-10]

Section 7. Anchorage Municipal Code 11.45 is hereby repealed in its entirety. The current Chapter 11.45 is attached as Appendix A.

Section 8. This ordinance shall be effective 120 days after passage and approval by the Assembly.

PASSED AND APPROVED by the Anchorage Assembly this _____ day of _____, 2026.

Chair of the Assembly

ATTEST:

Municipal Clerk