

Proposed Title 11 and Policy Changes 2025 – TC and Public – DRAFT NOTES

1. 11.10.185 Increase the amount of required video footage from 72 hours (3 days) to 120 hours (5 days)
2. Trip sheets 11.10.014 is repealed but then 11.30.140 (specifically D) refers to them. Remove trip sheet language.
3. Market Conciliation Report every 3 or 5 years
4. 11.20.037.D Clarify owner-operator drivers must drive “50% or more” rule. Need more specific guidance, how is that calculated? Recommend this be done on a policy level and TC level. We will follow code with the 50% rule but policy will dictate how it’s implemented.
5. Illegal operators – Can issue a \$1,000 fine but need to work with other agencies to implement. No code change necessary at this time.
6. Dispatches and VFH responsibility to put chauffeurs on break for a minimum of one hour after reaching 12 hours on duty, and 16 total hours for 24 hours. Add VFH companies to this requirement. Also, companies and dispatches ensure their drivers have a valid chauffeur license for shifts.
7. 11.20.037G talks about 11.10.110.B.1.a, that is not a section anymore. Remove this reference.
8. 11.20.100D. Should risk management be removed from receiving the taxi/VHF insurance? The TI office is currently the only place that gets a copy and seems to be working fine. Is this necessary or important? Asking Risk Management/legal.
9. 11.20.110 Is this necessary or important? Insurance is required at TI office. Can we remove the requirement for Risk Management? Hasn’t been the practice in over a decade. Asking Risk Management/legal.
10. 11.20.080.C – Adjust top light requirement to include a lit window cling instead. (Although window cling might be put in code...it will be up to dispatch to decide because they have authority over theme and look of their taxicabs.)
11. 11.20.140 Clarification needed. Does this mean that a taxi can’t double as an uber/lyft? But uber/lyft are not regulated by Title 11. Question to legal.
12. 11.10.055.A.5. change from 2 working days to 5 working days (we are routinely short staffed).
13. 11.10.055.A.6 Leave authority at TC level. Change from 30 days prior to commission’s annual review of the permit to 30 days prior to a scheduled commission meeting.
14. Add: If a chauffeur gets their driver’s license suspended, revoked, or receives a criminal conviction the chauffeur must notify the TI office within 72 hours.
15. 11.20.320.B. VHF’s: We don’t have them post their rates because the companies offer numerous different service packages. It’s impractical and tours and services are normally prepaid. Please remove. Can leave the video surveillance part.
16. 11.30.140.D. Very rarely do the drivers use trip sheets and we no longer ask for them. We obtain this information from the taxicab dispatch. Not sure if we take out the trip sheet part or not. Ask legal.
17. Add: Must follow TI and Airport polices while at the airport: no backloading, no refusals, proper professional conduct, etc. Violations are subject to penalties and remedies in 11.10.130.

18. Add: Chauffeurs cannot operate using another chauffeur's license number or login credentials.