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*Department of Military
and Veterans Affairs*

Joint Base Elmendorf-Richardson, Alaska

FOR IMMEDIATE RELEASE

December 10, 2025

Division of Homeland Security and Emergency Management

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SEOC Update: 2025 October West Coast Storm – Disaster Update

JOINT BASE ELMENDORF RICHARDSON, Alaska — The disaster recovery operation continues to draw down and demobilize, as winter weather has begun to prevent safe air travel and working conditions in the impacted communities. Recovery operations will begin increasing again as weather is more favorable for outdoor work in the springtime. With weather delays occurring, state and FEMA Individual Assistance (IA) teams continue to travel to those impacted communities, to meet with residents, provide assistance with IA applications, and perform damage assessments.

Impacted residents are continuing to submit State and FEMA IA applications. As of Dec. 10, 1,920 state and 1,630 FEMA applications for IA have been received. The Disaster Assistance Centers (DACs) located in Anchorage, Bethel, and Kotzebue have closed.

There are currently 678 individuals, from 177 households, in non-congregate sheltering (NCS) in Anchorage. To date, more than 42,000 meals have been prepared and delivered to those in NCS. Plans for short-term temporary housing are being finalized, with the goal to transition out of non-congregate housing as soon as possible.

The state is continuing to receive assistance with staffing from other states through the Emergency Management Assistance Compact (EMAC). Currently, there are 10 people from five states that are deployed to Alaska in response to the declared disaster.

Temporary Housing Mission

Temporary Housing units are being furnished this week. The goal is to move non-congregate shelter residents into these units as quickly as possible.

To date, the Mass Care team has received keys to apartments and is coordinating with ready applicants for their move-in. The team is also facilitating the apartment leasing process, providing transportation for residents and their belongings, and supplying welcome kits that include essential items like paper products and cleaning supplies.

USPS Mail Delivery

The Post Offices in Kipnuk and Kwigillingok remain closed. Mail delivery for Kipnuk and Kwigillingok will be cooped at Midtown Station, located at 3721 B Street in Anchorage.

Mail forwarding is active, and some residents have submitted change-of-address requests.

Alaska SNAP Update

The Division of Public Assistance (DPA) has been granted a Supplemental Nutrition Assistance Program (SNAP) “hot foods waiver”. The waiver allows individuals and families receiving SNAP benefits to use their Quest (EBT) Card to buy pre-cooked foods, such as rotisserie chicken, soup, or hot deli meals from SNAP-authorized grocery and convenience stores statewide.

All other SNAP rules remain the same. This waiver is in place through December 20th but may be extended if necessary. For more information on SNAP, go to the [Alaska DPA website](#).

Donations collection warehouse closed

The donations collection warehouse in Anchorage, provided by Chugach Electric Association at 1120 East 1st Avenue, has closed and is no longer accepting donations. Individuals desiring to make donations to benefit the impacted residents are encouraged to give financially through established relief organizations such as the [Alaska Community Foundation](#), [American Red Cross of Alaska](#), [Salvation Army](#), [Alaska Voluntary Organizations Active in Disaster](#), and [Team Rubicon](#).

Claim Pets Deadline

The Office of the State Veterinarian and partners have successfully reunited approximately 125 dogs with their families following Typhoon Halong. However, nearly 20 dogs remain unclaimed, and time is running out. **The Deadline is December 15, 2025.** If you or someone you know is missing a pet from the storm, you must take action before this date. After December 15, unclaimed dogs will be spayed or neutered and made available for adoption to new owners.

Two Actions You Must Take:

1. Check for Missing Dogs: View photos of unclaimed dogs immediately at [AlaskaTyphoonDogs.org](#). If you see your dog, or are missing a dog not listed, call the Pet Help Hotline at 907-615-8904.
2. Update Foster Information: If you know your dog is safe in long-term foster care, you must check in by Dec. 15 to verify your contact info and confirm you still want to keep the dog. Call Anchorage Animal Care and Control at 907-343-8138.

Individual Assistance Registration and Additional Information

- **State of Alaska Individual Assistance (IA)** – Deadline is January 8, 2026
 - To register for State of Alaska Individual Assistance:
 - Call 1-844-445-7131, Monday – Friday, 8 a.m. – 4 p.m.
 - Or apply online <https://ready.alaska.gov/Recovery/IA>
- **FEMA Individual Assistance (IA)** – Deadline is December 22, 2025
 - To register for FEMA Individual Assistance:
 - Call 1-866-342-1699, Monday – Friday, 9 a.m. – 5:30 p.m. & Saturday 10 a.m. – 3 p.m.

- Yup'ik interpretation available on Tuesday and Thursday, 1 – 5 p.m. and Saturday from 10 a.m. – 3 p.m.
 - Or apply online at <https://disasterassistance.gov>
- A Bethel Assistance Hub will be open weekdays Dec. 11-19 to help survivors apply for disaster assistance, answer questions, and upload needed documents. The Assistance Hub will be located at the AVCP Tugkar Building 570 3rd Ave. Hours of operation: Monday-Friday from 10 a.m.-noon and 1-4 p.m.
- **Small Business Administration (SBA)** – Deadline is December 22, 2025
SBA offers low interest, long-term disaster loans to homeowners, renters, businesses, and private nonprofits to repair and replace property destroyed by the storms. To register with SBA:
 - Call 1-800-659-2955, Monday – Friday, 6 a.m. – 4 p.m. AKST
 - Apply online at <https://sba.gov/disaster>
 - Visit a Disaster Loan Outreach Center in Anchorage or Bethel, located at:

Anchorage Disaster Loan Outreach Center

University of Alaska Anchorage
1901 Bragaw Street.
Ste. 199, Training Room
Anchorage, AK 99508
Monday – Friday, 8 a.m. – 4 p.m.

Bethel Disaster Loan Outreach center

Bethel City Hall
300 Chief Eddie Hoffman Highway
City Hall Meeting Room
Bethel, AK 99559
Monday – Friday, 8 a.m. – 5 p.m.

Alaska 211 can connect individuals with available local resources that best fit their needs. Call 2-1-1 or 1-800-478-2221. Email: alaska211@ak.org or visit www.Alaska211.org. Native Alaskan language interpretation services are available.

A list of resources related to the disaster is available at ready.alaska.gov, under Top News; and on Facebook at [Alaska Division of Homeland Security and Emergency Management](#) and [2025 West Coast Storm Recovery](#). Survivors are also encouraged to visit Alaska Voluntary Organizations Active in Disaster (AK VOAD) for additional available resources <https://www.akvoad.org/>.

All donations, events, and services available for survivors of the 2025 October West Coast Storm should be directed to storm2025@ready.alaska.gov.

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