



2025 West Coast Storm Survivor Resource Guide

An updated list of resources can also be found on ready.alaska.gov by clicking the link under Top News or scanning the following QR code:



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Individual Assistance / Sheltering

If you know of someone who has not applied for State or FEMA Individual Assistance or temporary housing/sheltering and would like to:

State of Alaska Individual Assistance (IA)

Deadline is January 8, 2026!

To register for State of Alaska Individual Assistance:

Call **1-844-445-7131**, Monday – Friday, 8 a.m. – 4 p.m.

Or apply online

<https://ready.alaska.gov/Recovery/IA>



FEMA Individual Assistance (IA)

Deadline is December 22, 2025!

To register for FEMA Individual Assistance:

Call **1-866-342-1699**, Monday - Friday, 9 a.m. to 5:30 p.m. & Saturday 10 a.m. – 3 p.m.

Yup'ik interpreters are available Tuesday and Thursday, 1 – 5 p.m. and Saturday 10 a.m. – 3 p.m.

Or apply online at <https://disasterassistance.gov>



Non-Congregate Shelter (NCS) Program

Non-Congregate Shelter Program Assistance Line

Survivors staying in the Anchorage area can register for temporary hotel lodging by calling: **907-759-6927**, Monday to Friday 9 a.m. to 5 p.m. and Saturday 12 p.m. to 5 p.m.

Yukon-Kuskokwim Health Corporation (YKHC) Travel Line

Survivors outside of Anchorage can contact the YKHC Travel Line to arrange transportation to Anchorage and registration into the NCS Program:

1-833-543-6625, option 1, 7 Days a week, 8 a.m. – 5 p.m.

Small Business Administration (SBA)

Deadline is December 22, 2025!

SBA offers low interest, long-term disaster loans to homeowners, renters, businesses, and private nonprofits to repair and replace property destroyed by the storms.

Call **1-800-659-2955**,

Monday - Friday, 6 a.m. – 4 p.m.

Or apply online at <https://sba.gov/disaster>

SBA Disaster Loan Outreach Center

University of Alaska Anchorage
1901 Bragaw Street.

Ste. 199, Training Room
Anchorage, AK 95508

Monday – Friday, 8 a.m. – 4 p.m.



Red Cross Financial Assistance

Deadline is December 19, 2025!

To register for financial assistance through the American Red Cross:

1-800-RED-CROSS

Follow us on Facebook for more updates:



Facebook Group for information related to this disaster
[2025 West Coast Storm Recovery](#)



Alaska DHSE&EM Facebook page
[Alaska Division of Homeland Security & Emergency Management](#)

Scan the QR codes below for additional information on each resource

General Resources



Alaska 211

Alaska 211 can connect you with available local resources that best fit your needs. Native Alaskan language interpretation services are available. Some of these resources include housing, transportation, healthcare services, volunteer and donations, criminal justice and legal services, and more.

- Call 211 or 1-800-478-2221
- Email alaska211@ak.org or visit www.alaska211.org



Alaska Native Heritage Center

The Alaska Native Heritage Center is offering childcare at 8800 Heritage Center Drive, Anchorage. More information can be found at www.alaskanative.net or by calling (907) 330-8000.



Alaska Voluntary Organizations Active in Disaster (AK VOAD)

A list of the resources that are being coordinated through AK VOAD to assist with needs of the communities impacted by the West Coast Storms.

<https://www.akvoad.org/response-information/>



Association of Village Council Presidents (AVCP) has established a page with credible resources. Visit the [Western Alaska Disaster Relief Resources for Evacuees](#) for those resources. Anyone with remaining needs is encouraged to contact AVCP at familyrequest@avcp.org.



Coastal Villages Region Fund (CVRF)

CVRF has set up a hotline to connect impacted members with resources and assistance. If you need support with equipment repairs for storm-damaged ATVs, snowmachines, heaters, or outboards, or need assistance with fuel/chemical spills contact CVRF. [CVRF Hotline](#): 1-888-245-4512



Craft Emergency Relief Fund (CERF)

They offer two types of grants to support craft artists: Emergency Relief grants, which help artists recover after a disaster, and Readiness (Get Ready) grants, which help them prepare for future emergencies. They also provide educational resources and training for craft artists nationwide and work with other craft organizations and the broader arts and culture sector to share knowledge and advocate for craft artists and the craft field. For more information or to apply, go to the [CERF Grants](#) page.



Pet Reunification

If your dog is in the care of [Bethel Friends of Canines](#), [Best Friends Animal Rescue](#), [The August Fund](#), [Mat-Su Shelter](#), or [Anchorage Animal Care and Control](#), and you have not yet contacted them, you need to connect with them by **December 15th** or your dog may be put up for adoption.

For evacuees that are wondering if their pet was brought to either the Anchorage or the Mat-Su Shelters, please call the Statewide Pet Help Line or visit <https://alaskatypoondogs.org/>. To find or report a missing pet from the impacted area, call or text 907-615-8904. Phone numbers for shelters in Anchorage, Bethel and Mat-Su are below.

[Bethel Friends of Canines](#)
(907) 707-7010

[Anchorage Shelter](#)
907-343-8138

[Mat-Su Shelter](#)
907-746-5500
907-761-7501

Southcentral Foundation (SCF)

The Southcentral Foundation is offering complementary exercise classes. SCF is located at Nateya Building, 4201 Tudor Centre Drive, Anchorage. Contact SCF's Rehabilitation Therapies and Exercise for more information at (907) 729-6683.



YMCA

For individuals who have been impacted by Typhoon Halong, the YMCA is offering:

- A free YMCA of Alaska Membership is available through 2025 with proof of residency from an affected area (participants need to agree to YMCA policies and standards upon signing in).
- The YMCA is also offering free childcare through 2025 for those who have relocated to Anchorage. This includes afterschool care, childcare on school in-service days, winter break camp, and spring break camp.

Proof of residency from a community impacted by Typhoon Halong is required. The YMCA is located at 5353 Lake Otis Parkway, Anchorage. More information can be found by contacting membership@ymcaalaska.org and kids@ymcaalaska.org or by calling (907) 563-3211.

Food Assistance



Food Bank of Alaska

If you need food assistance, please visit foodbankofalaska.org/help.



Anchorage Food Pantries

To find locations in Anchorage to pick up food go to <https://anchoragefood.org/>.



Alaska Native Tribal Health Consortium

The [Alaska Native Tribal Health Consortium](https://alaskanative.org/) is providing meals to those currently staying in the shelters. For more information, please email NativeFood4Life@anthc.org.



Alaska Native Heritage Center

The [Alaska Native Heritage Center](https://alaskanative.org/) is providing meals to those who are currently staying outside of the shelters. For more information, please contact nativefoods@alaskanative.net.

Food Boxes

Food boxes are available for those living independently in Anchorage at:

Lutheran Social Services
1303 W. 33rd Avenue, Anchorage, AK

Tuesday, Thursday, Friday 1 p.m. to 4 p.m.
Wednesday 4 p.m. to 7 p.m.
For more information call (907) 272-0643



The Salvation Army Family Services Pantry,
1712 A Street, Anchorage, AK
Tuesday – Friday 1:30 p.m. to 4 p.m.
For more information call (907) 375-3500 or go to
<https://mckinnellhouse.salvationarmy.org/>

Public Assistance Benefits – SNAP Update



The Division of Public Assistance (DPA) was granted a SNAP “hot foods waiver” to support individuals and families that do not have a place to store or cook food because of their current housing status due to the impacts of ex-Typhoon Halong and related storms. The waiver allows all SNAP recipients to use their Quest (EBT) cards to buy hot, pre-cooked foods, such as rotisserie chicken, soup, or hot deli meals from SNAP-authorized grocery and convenience stores statewide.

All other SNAP rules stay the same. This waiver applies statewide and is in place through December 20 but may be extended if necessary.

Public Assistance



Maniilaq Association **Deadline to apply is December 19, 2025!**

Maniilaq Association in partnership with the Alaska Community Foundation and its Western Alaska Disaster Relief Fund is offering one-time disaster relief to eligible residents whose household experienced loss or damage. The Maniilaq Association Alaska Flooding Disaster Relief Payment Program provides emergency financial assistance to residents of Kotzebue, Kivalina, and Deering affected by recent flooding/storm on October 9th, 2025. The goal is to help families recover and meet essential needs such as housing, utilities transportation, food, and household recovery to their primary private residence. The deadline to apply is **December 19, 2025**. Residents of Kotzebue, Kivalina, or Deering who are interested in applying can contact:

Joel Alowa
Maniilaq Association Social Services
PO Box 256, Kotzebue, AK 99752
907-442-7707
disasterrelief@maniilaq.org
www.maniilaq.org



Public Assistance Benefits

The Department of Health, Division of Public Assistance, helps Alaskans by providing public assistance programs that support basic needs and self-sufficiency. These programs include SNAP, WIC, Medicaid, and Denali KidCare.

Visit your nearest Public Assistance Office

- Anchorage: 3901 Old Seward Highway, Anchorage, AK 99503
- Bethel: 460 Ridgecrest Drive #121, Bethel, AK 99559

Or go to <https://health.alaska.gov/en/division-of-public-assistance/> for more information



Disaster Unemployment Assistance (DUA)

Deadline to apply is December 17, 2025!

If you lived or worked in the Lower Kuskokwim Regional Education Attendance Area (REAA), Lower Yukon REAA, and Northwest Arctic Borough areas during the severe storms, flooding and remnants of Typhoon Halong that Occurred Oct. 8 – 13, 2025, you may be eligible for assistance. More information can be found on the Department of Labor website (<https://labor.alaska.gov/news/2025/news25-21.htm>).

To apply, call and ask for Disaster Unemployment Assistance: 888-252-2557 or 907-269-4700, Monday – Friday, 10 a.m. – 3 p.m.

Legal Help & Assistance



The Alaska Institute for Justice (AIJ)

AIJ is offering a free legal clinic to provide assistance with FEMA/State applications and appeals on Tuesday, December 16 from 10 a.m. to 5 p.m. at The Bridge Company, 221 W Ship Creek Avenue, Anchorage. For more information contact Sheryl Musgrove at (907) 310-1678 or Sheryl.musgrove@akijp.org.



Alaska Legal Services Corporation

Alaska Legal Services Corporation (ALSC) offers free legal help for common post-disaster issues like custody, lost IDs, wage theft, evictions, and scams. Call 1-888-478-2572 or 1-855-679-3247 or visit alsc-law.org/intake and FairHousingAlaska.org



Fair Housing Project – Alaska Legal Services

The Fair Housing Project provides services to members of all protected classes, with special emphasis upon underserved areas and populations including Alaska Natives; immigrants; residents who are non-English speaking or have limited English proficiency; rural residents; persons with disabilities; homeless individuals; and persons residing in areas with large concentrations of people of color.



MLK Day Clinics:

Meet with an attorney and get free legal help on Martin Luther King, Jr. Day
Mountain View Girls and Boys Club
315 Price Street
Monday, January 19, 2026
12 p.m. – 4 p.m.



Alaska Bar Legal Resource List

The Alaska Bar Association provides a list of information and organizations to help with legal issues



Alaska Native Justice Center

Provides help navigating systems, intensive case management, referrals to services and community resources. Legal representation may be available to eligible participants. Services are culturally sensitive. Contact at (907) 793-3550, tribaljustice@anjc.net, or <https://anjc.org/>

Healthcare / Mental Health Resources



[ANTHC Behavioral Health Wellness Clinic](#) (BHWC)

ANTHC's BHWC offers behavioral health assessments, group counseling, health behavior coaching, individual counseling, and referral support. Call (907) 729-2492 or go to <https://anthc.org/patient-care/bhwc/>.

Southcentral Foundation Primary Care Clinics

- A healthcare provider has been assigned to support survivors. Contact RN Samantha Brown at (907) 729-6391 for assistance with healthcare needs.
- To schedule an appointment, call (907) 729-6341.
- For primary care appointments at the ANMC campus, please call (907) 729-3300.
- For survivors that are staying in the Mat-Su Valley, please call (907) 631-7800.
- Medication: Contact ANMC Primary Care pharmacy at 907-729-4172.
- For specialty pediatric appointments 907-729-5410



National Institute of Health

The National Institute of Mental Health's [Coping with Traumatic Events](#) page provides resources for children, teenagers, and adults experiencing traumatic events. Individuals experiencing a Crisis or needing emotional support are encouraged to call or text the national mental health hotline: 9-8-8.

Transportation



People Mover Bus

The People Mover provides public transportation by bus in and around Anchorage. Contact the Rideline at (907) 343-6543 for assistance. Customer Service Representatives are available Monday – Friday, 8:30 a.m. – 4:45 p.m. and automate schedule information is available 24 hours a day. To view bus schedules and bus stop locations go to

<https://www.muni.org/Departments/transit/PeopleMover/Pages/default.aspx>

Lutheran Social Services

Contact Lutheran Social Services for free Medical Transportation Provided. Lutheran Social Services of Alaska is coordinating medical transportation through Alaska Yellow Cab for travel to and from doctor's appointments. Please specify in advance if wheelchair assistance is required.

- To schedule a ride: Call 907-272-0643 at least 24 hours in advance.
- Pickup: Yellow Cab will dispatch a driver to the hotel and transport the individual to their appointment.
- Return trip: After the appointment, call 907-222-2222 to arrange transportation back to the hotel.

Anchorage School District

For students who have been enrolled in the Anchorage School District and need transportation to get to and from school, contact the Anchorage School District Child in Transition Flood Evacuation Hotline: 907-742-3833.

Pastoral Care

St. Innocent Russian Orthodox Cathedral

- Fr. Daniel (Chaplain) 907.759.3424
- Cathedral Phone: 907.333.9723
- Fr. Thomas (Dean): Dean@StInnocentCathedral.org

Scam & Fraud Help

Fraud reports can be made to the Department of Justice and the FBI below:



Department of Justice:

If you have knowledge of fraud, waste, abuse, or allegations of mismanagement involving disaster relief operations, you can report anonymously at:

- Call the Disaster Fraud Hotline at 866-720-5721
- Fax the Disaster Fraud Hotline at 225-334-4707
- Online: [Justice.gov/disaster-fraud](https://www.justice.gov/disaster-fraud)
- Or write: National Center for Disaster Fraud, Baton Rouge, LA 70821-4909



FBI – Anchorage

Report suspected disaster or charity fraud to the FBI at

- Call the FBI tip line at 1-800-CALL-FBI
- Online: tips.fbi.gov
- For internet-based fraud, go to ic3.gov
- For more information and resources on disaster fraud schemes, go to fbi.gov/DisasterFraud



Internet Crime Complaint Center (IC3)

internet and cyber-enabled crime can be reported online to the FBI through the IC3.

Vital Records / State Services



Department of Health (DOH) Vital Records

[Department of Health, Health Analytics and Vital Records](#)

Health Analytics and Vital Records – Anchorage Office

3901 Old Seward Highway, Suite 101, Anchorage, AK 99503

doh.havrs.info@alaska.gov

907-269-0991



Department of Motor Vehicles (DMV)

If you need assistance through the DMV or Department of Health contact:
Anchorage

[Alaska Department of Motor Vehicles](#)

4001 Ingra Street, Suite 101, Anchorage, AK 99503

907-269-5551

Permanent Fund Dividend

Individuals with questions about the Permanent Fund Dividend (PFD), can contact the PFD office at the phone number or email address below:

- PFD Phone queue: 907-269-0370, Monday – Friday, 10 a.m. to 4 p.m.
- Online at dor.pfd.payments@alaska.gov

Disaster Information



Department of Transportation & Public Facilities

DOT&PF provides updates for each community and has built tools to report damages and request assistance. This page will help you see real time updates in your community for infrastructure repairs & road access, water & sanitation status, and local recovery progress & resources:

[Real-time Community damage updates](#)

Alaska Division of Homeland Security & Emergency Management

ready.alaska.gov



Current as of 12/10/2025