

Christina C. Hendrickson

Overview

- Accomplished manager with proven success in risk analysis, strategic planning, and creative marketing
- Established leader in safety, communication, quality, budget, and integrity
- Experienced program developer for resource development, stakeholder engagement, community and military planning
- Award-winning, skilled strategist who implements plans and measures performance benchmarks against key operational targets and goals
- Dedicated mentor, coach, and trainer to staff seeking to network, expand, and excel
- Proven track record of delivering optimal results for multi-million-dollar projects via project management protocols
- Fosters change management with structure, leadership, and coaching to drive a successful adoption and transition
- Eliminates operational redundancies via institutional controls with measurable outcomes
- Facilitates collaborative review sessions among technical staff and regulators to meet timelines and funding requirements and mitigate controversy
- Provides balanced and fair guidance; hosts well-organized and efficient meetings; and, cultivates a respectful environment with thoughtful solutions

Areas of Expertise

Program/Project Management
Arctic Operations
Business Development
Stakeholder Engagement
Change Management

Personnel and Contract Management
Non-governmental organizations
Incident Command System
Military Training
Environmental Management Systems

Environmental Law
Oil & Gas
Land Management
NEPA
Natural Sciences

Previous Experience Highlights

Operations and Management

- Business owner of firm specializing in project management, change management, planning, permitting, assessment, and workshop facilitation
- Managed \$11 million in over 20 capital and grant funded projects
- Coordinated among a 60-person multidisciplinary team, 6 term contract holders, and third-party vendors
- Prioritized projects and created a five-year plan to budget and obtain materials and eliminated four years of backlog
- Developed institutional controls for start-ups to satisfy requirements from investors and Boards
- Developed scopes, solicited proposals from vendors, screened viable candidates to ensure highest return on investment
- Developed Business and Marketing Plans, aligning milestones and objectives to cash flow plans and revenue projections
- Managed \$1 million permitting program for the onshore and offshore exploratory drilling operations
- Managed Arctic Strategic Transportation and Resources (ASTAR) project for Alaska Department of Natural Resources
- Provided business development for collaborative firms, private clients, and large corporations, including travel to remote locations
- Facilitated change management among ten concurrent project streams with a multidisciplinary team in three regions
- Interfaced with local, state, and federal agencies to resolve issues, transfer permits, and advance timelines
- Aligned partnerships with vendors to ensure growth capacity and quality delivery of product

Communications

- Managed \$1.6 million stakeholder engagement program with 27 in-house professionals and four subcontractors
- Managed projects and traveled to Arctic Villages to engage local governments, Tribes, and village organizations
- Conducted strategic planning and stakeholder engagement, including agencies and Tribes, on land management and compatible use issues
- Conducted stakeholder analysis, designed responsive communication and training plans, and hosted public meetings
- Crafted communications to facilitate agile change management for transitions in functionality and leadership
- Provided comprehensive networking strategies for national campaigns, including communications with elected leaders
- Forecasted adoption metrics, measured success of communications and training, and briefed decision makers
- Reported to the Board of Directors on high profile, large multimillion-dollar projects
- Facilitated working groups to leverage peer to peer training opportunities, knowledge sharing, and adoption
- Arctic Energy Summit, October 2013, *Communicating with the Masses: Case Studies on Communicating with Indigenous Populations in Alaska*

Planning and Permitting

- Awarded for “*spawn[ing] critical and constructive conversations throughout all levels of ARRC [Alaska Railroad Corporation] management...her workshops are being referenced as a model for how ARRC moves forward with similar large planning efforts*”
- Applied legal analysis of regulations to scope and mitigate impacts while balancing the applicants’ proposed action(s)
- Aligned agencies’ permitting schedules with logistics for limited field seasons
- Applied Agile Change Management to integrate Data Analytics into scheduling, planning, drilling, and operations
- Developed mitigation database to sort and identify datagaps among standard industry practices, agencies’ requirements, permitting requirements, and local users feedback from public scoping and comments
- Developed and implemented mitigation and compliance monitoring programs, including in-lieu fee mitigation
- Managed and authored complex planning documents, including administrative record documentation
- Planned and facilitated FEMA’s Hurricane Katrina-related Open House in Atlanta, Georgia
- Analyzed and coded public comments on the proposed critical habitat designation for the Cook Inlet Beluga Whale
- Managed the NEPA process and authored Environmental Assessments, Environmental Impact Statements, and Mitigation and Monitoring Plans

Military

- Applied knowledge of weapons systems, ammunition, and training exercises to Environmental Management Systems
- Led the Identification and Evaluation of Defense Environmental Restoration Account Eligibility project at Eielson Air Force Base (AFB), Elmendorf AFB, and 611th Civil Engineer Squadron Remote Sites
- Authored Land Rehabilitation and Maintenance Methodology for U.S. Army Environmental Command
- Facilitated a fifteen-person, national working group for U.S. Army’s Sustainable Range Program
- Authored Environmental Assessments for the U.S. Air Force Base, Army National Guard, and U.S. Coast Guard
- Authored Operations and Maintenance Plans using pollution prevention technologies and best management practices
- Authored Installation Action Plans for the U.S. Army and National Guard Bureau under the Installation Restoration Program at U.S. Army Environmental Center, Aberdeen Proving Ground, Edgewood Area, Maryland
- Assessed cleanup and compliance progress under Comprehensive Environmental Response, Compensation and Liability Act, Resource Conservation and Recovery Act, Military Munitions Response Program and National Priority Listings
- Returned Camp Edwards, Massachusetts, to live-fire training via range-specific mitigation and authored corresponding Environmental Assessment and mitigation plan
- Revamped Marine Safety Campaign into the Warrior Preservation Campaign to appeal to and educate Marines

Employment History

Communications Manager, Chugach Government Solutions, LLC, 2019 – Present

Large Project Coordinator, ASTAR, State of Alaska Department of Natural Resources, 2018

Owner, Willow Environmental, LLC, 2010 – Present

Organizational Change Manager, ConocoPhillips Alaska, Inc., 2017

Senior Project Manager, Alaska Railroad Corporation, 2014 – 2016

Environmental and Stakeholder Engagement Manager, Buccaneer Energy, 2013

Project Manager, HDR Alaska, Inc., 2011 – 2013

Environmental Planner, URS Corporation, 2005 – 2011

Fellow, U.S. Army Environmental Command, 2003 – 2005

Pro Bono Pursuits

Member, Anchorage Homebuilder Association, 2019 – Present

Member, Girdwood Rotary, 2018 – 2020

Supervisor, Girdwood Board of Supervisors, 2018 – 2020

Consultant and Facilitator, Eyak Preservation Council, 2016

Consultant and Facilitator, Institute of the North, Arctic Round Table discussions, 2011 – Present

Education & Specialized Courses

Alaska National Interest Lands Conservation Act, Institute of the North, 2018

Incident Command Systems Level 300 and 400, 2016

Alaska Certified Erosion and Sediment Control Lead Certification, 2015

Cumulative Impact Training, Environmental Impact Training, 2004

Documenting and Writing Environmental Impact Statements and Environmental Assessments, Duke University, 2004

Master of Studies, Environmental Law, Vermont Law School, South Royalton, Vermont, 2002

Bachelor of Science, Biology, Lees-McRae College, Banner Elk, North Carolina, 2001