

Restorative and Reentry Services, LLC

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Restorative and Reentry Services, LLC's Weekly Report #34

For the Period – 6/23/2025 – 6/30/2025 Under

3rd Party Oversight Contract

Project Name: 3rd Party Emergency Cold Weather Shelter Oversight

Submitted to: Farina Brown, Thea Bemben, (Special Assistants to the Mayor), Becky Windt Pearson (Municipal Manager), Anchorage Assembly, Anchorage Health Dept., and Shelter Operators (Catholic Social Services, MASH, and Henning, Inc.)

Date: Reporting period June 23 – June 30, 2025

Date Submitted: July 2, 2025

Submitted by: Cathleen McLaughlin and Emily Robinson

A. Background

As required under the Contract For Professional Services with Restorative & Reentry Services, LLC (RRS), fully executed on October 31, 2024, RRS submits its Weekly Report for Week 34. As of July 1, 2025 The Emergency Cold Weather Shelter (ECWS) System has been decompressed to 200 congregate beds at CWS on 56th Avenue (operated by Catholic Social Services and 100 beds at the Alex Hotel Annex (operated by MASH). The ECWS closed 94 beds at Henning House, 6 beds at Alex and the warming site at Henning House.

B. Contract Compliance

	Non-Compliance	Pending/Progressing	Compliant	Comments
Catholic Social Services				
Integration, collaboration, contract compliance		X		3.6 Contract language requires client intakes within 48 hours of entry by a housing specialist and a case manager.
Health, Safety, Client Concerns			X	(Note: Plumbing at CWS has been a continual challenge with intermittent closing of the showers and client bathrooms.)
Transportation		X		3.7.1 Contract language requires daily bus passes for any client who requests a bus pass.
Data Reporting			X	.
Henning, Inc.				
Integration, collaboration, contract compliance			X	
Health, Safety, Client Concerns			X	
Transportation		X		Client transportation is not being provided per 3.7.1 contract language. Bus passes have not been available to clients.
Data Reporting			X	
Warming			X	
MASH				
Integration, collaboration, contract compliance			X	
Health, Safety, Client Concerns			X	

Transportation			X	
Data Reporting			X	
ESS				
Quality			X	
Quantity			X	

C. Shelter Operator Highlights

The following information has been voluntarily shared by program operators. The information below does *not* account for *all* program data.

- MASH - Alex 2 (Data not received)
- Henning, Inc. (Henning House): 56 clients were approved for the ERA2 vouchers. 13 have been housed. 14 maintained employment or got employment. 1 was accepted for assisted living. 3 have been approved for housing and about to be housed.
- CSS – CWS (Data not received)

D. Client Feedback

RRS met with clients individually. Client feedback:

- Decompressing 100 non-congregate beds required clients who were not eligible for ERA2 housing vouchers or who had not meaningfully worked with on-site case managers to relocate to CWS. RRS's discussions with clients about this reduction in shelter beds was an opportunity to discuss client accountability and responsibility.
- Transportation continues to be a challenge for shelter clients. Bus passes are not consistently available at congregate and some non-congregate shelter.
- RRS spoke to numerous clients new to the shelter system who had come from Davis Park and the Snow Dump camp abatements. For some clients who have been living in camps for years, transitioning to shelter programs with a curfew, searches upon entry and room checks was not easy. Through real-time conversations and contact, approximately 25-30 have entered shelter and remained.

E. Incident Report/Discharge Data

Incident report data provided to the Anchorage Health Department and RRS reflects the top reasons for discharge/incidents continue to be:

1. Discharges - Missed curfew, violation of rules, and unsafe or aggressive behavior.
2. Incidents – Most that were reported related to acute medical needs at all sites. Second highest was client on client altercations that were managed by shelter staff.

F. Actions and Events During this Reporting Period

1. Warming was open from 8:00 pm-8:00 am daily throughout this reporting period. Warming served 28 - 41 unique individuals each day. Warming closed June 30, 2025. Individuals willing to enter shelter that used warming as their main place to rest were folded into shelter beds.

2. RRS and Henning, Inc., continued to coordinate and participate in outreach to Davis Park and Snow Dump campers. Several who had initially declined shelter services at the time of the camp abatement on June 17, 2025 reconsidered and entered shelter.
3. SALA Medic began providing mobile medical services at the Alex Hotel. This mobile medical service is provided every Friday. On the first visit 16 shelter clients were served by SALA Medic.
4. RRS hosted several behavioral health community partners in the weekly Emergency Cold Weather Shelter meeting to create stronger connections between behavioral health programming and shelter providers for real-time linkage. Behavioral Health partners who were invited to join included: APD HOPE Team, Covenant House, SALA Medic, True North Recovery, Mat-Su Mobile Crisis Team, Volunteers of America Rapid Response Team, and the Anchorage Recovery Center.
5. Anchorage Recovery Center has expanded its available beds for shelter clients and individuals experiencing homelessness. Real-time access to de-tox and treatment beds is now available.

G. RRS's Recommendations, Conclusions and Summary

1. High-users of warming need to be outreached by community providers in order to link those who are ready and willing to existing community programs. (Some outreach has occurred but more is needed).
2. RRS incorporates, by reference, the recommendations made in prior reports.

Respectfully Submitted, Cathleen N. McLaughlin, J.D./M.B.A., Emily Robinson, MS