

# Restorative and Reentry Services, LLC

Email: [cathleen@restorativeentryservices.com](mailto:cathleen@restorativeentryservices.com)

[emily@restorativeentryservices.com](mailto:emily@restorativeentryservices.com)

(907) 342-5380

## Restorative and Reentry Services, LLC's Weekly Report #30

### For the Period – 5/26/2025 – 6/1/2025 Under

#### 3<sup>rd</sup> Party Oversight Contract

**Project Name: 3<sup>rd</sup> Party Emergency Cold Weather Shelter Oversight**

**Submitted to: Farina Brown, Thea Bemben, (Special Assistants to the Mayor), Becky Windt Pearson (Municipal Manager), Anchorage Assembly, Anchorage Health Dept., and Shelter Operators (Catholic Social Services, MASH, and Henning, Inc.)**

**Date: Reporting period May 26 – June 1, 2025**

**Date Submitted: June 3, 2025**

**Submitted by: Cathleen McLaughlin and Emily Robinson**

#### A. Background

As required under the Contract For Professional Services with Restorative & Reentry Services, LLC (RRS), fully executed on October 31, 2024, RRS submits its Weekly Report for Week 30. The Emergency Cold Weather Shelter (ECWS) System has been decompressed to 200 non-congregate beds shared between two sites; 94 at Henning House (operated by Henning, Inc.) and the 106 at the Alex Hotel Annex (operated by MASH). 200 congregate beds continue to be used by Catholic Social Services in the Solid Waste Station at E. 56<sup>th</sup> Avenue (CWS).

#### B. Contract Compliance

	Non-Compliance	Pending/Progressing	Compliant	Comments
<b>Catholic Social Services</b>				
Integration, collaboration, contract compliance		X		3.6 Contract language requires client intakes within 48 hours of entry by a housing specialist and a case manager.
Health, Safety, Client Concerns			X	(Note: Plumbing at CWS has been a continual challenge with intermittent closing of the showers and client bathrooms. Use of the outdoor porta potties has increased. RRS reports that since this building issue is not in CSS's control, CSS remains compliant despite this health risk of not have sufficient sanitation and working shower facilities at CWS. Some CWS clients go to the 3 <sup>rd</sup> Ave. Navigation to shower)
Transportation	X			3.7.1 Contract language requires daily bus passes for any client who requests a bus pass. Current policy is to have 20-25 bus passes with CWS staff each day. Per clients, even if this is the case, this has not been sufficient (on-going)
Data Reporting			X	Compliant based on data system process discussed in meeting between CSS & RRS conducted on 4/10/25.
<b>Henning, Inc.</b>				
Integration, collaboration, contract compliance			X	
Health, Safety, Client Concerns		X		Client complaint received and addressed by Henning; see below.

Transportation	X			Client transportation is not being provided per 3.7.1 contract language. Bus passes have not been available to clients.
Data Reporting			X	
Warming			X	
<b>MASH</b>				
Integration, collaboration, contract compliance			X	
Health, Safety, Client Concerns			X	
Transportation			X	
Data Reporting			X	
<b>ESS</b>				
Quality			X	
Quantity			X	

### **C. Shelter Operator Highlights**

The following information has been voluntarily shared by program operators. The information below does *not* account for *all* program data.

- MASH - Alex 2 (Data not received)
- Henning, Inc. (Henning House): (Data not received)
- CSS – CWS (Data not received)

### **D. Client Feedback**

RRS met with clients individually. Client feedback:

- Transportation continues to be a challenge for shelter clients. Bus passes are not consistently available at congregate and some non-congregate shelter (on-going).
- RRS received a client complaint regarding pest concerns at Henning House. Henning, Inc. was notified. Henning, Inc. acknowledged this has been an on-going issue, presented an invoice for pest control services dated April 10, 2025 and had an exterminator on-site the following day to determine whether additional pest control services were warranted.

### **E. Incident Report/Discharge Data**

Incident report data provided to the Anchorage Health Department and RRS reflects the top reasons for discharge/incidents continue to be:

1. Discharges - Missed curfew, violation of rules, and unsafe or aggressive behavior.
2. Incidents – Most that were reported related to acute medical needs at all sites. There was an increase in incidents involving arson at one location. The shelter operator appropriately managed the incidents and the incidents involving arson stopped.

### **F. Actions and Events During this Reporting Period**

1. Warming was open from 8:00 pm-8:00 am daily throughout this reporting period. Warming served 30 - 53 unique individuals each day. Data regarding the usage of warming was verified between RRS, Henning, Inc, and the HMIS system.

2. Over this reporting period, abatements were posted at the camp below the Ramada, as well as Davis Park. With coordination by and between shelter operators, the APD HOPE team, the Mayor's office, RRS, and the Anchorage Coalition to End Homelessness (ACEH), there has been a consistent in-flow of campers from these two locations into shelter. RRS continues to attend the weekly outreach meeting with the Anchorage Coalition to End Homelessness in continued coordination between outreach teams and shelter. (on-going)
3. Over this reporting period, the Rapid Rehousing Rental Assistance funds have been used to house shelter clients, with additional applications and clients being approved to move to housing on a daily basis.

**G. RRS's Recommendations, Conclusions and Summary**

1. High-users of warming need to be outreached by community providers in order to link those who are ready and willing to existing community programs. (Some outreach has occurred but more is needed).
2. RRS incorporates, by reference, the recommendations made in prior reports.

**Respectfully Submitted, Cathleen N. McLaughlin, J.D./M.B.A., Emily Robinson, MS**