



Solid Waste Services Strategic Plan 2026-2031

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Solid Waste Services Strategic Plan 2026–2031

Safe, Efficient, Innovative



Plan Framework

Mission Statement

Vision

Mission

Goals

Priorities

Strategies

**Key Performance
Indicators (KPI)**



Key Accomplishments (2021–2026)

- **Operational excellence extending the life of the landfill**
- **Opened the MRF diverting significant volume of material from the landfill**
- **Opened the gates of the new Central Transfer Station September 7, 2023 and the Anchorage Regional Landfill Administrative and vehicle maintenance building**

Core Pillars



SAFETY

We make smart choices to keep ourselves and others safe.

RESPECT

We treat everyone with kindness and fairness.

TEAMWORK

We help each other and work together to get the job done while creating a fun atmosphere.

RESPONSIBILITY

We do what we say we will do, take care of our work, and show a strong work ethic every day.

PROFESSIONALISM

We act in a way that makes our team and city proud, at work, at events, and in our free time.

GROWTH

We keep learning and improving every day.

INTEGRITY

We are honest and do the right thing, even when no one is watching.

PRIDE

We take pride in our work, our craftsmanship, and how we represent SWS and the Municipality of Anchorage.



Goal Area 1

Operational Excellence

Implement Comprehensive Safety Program

Improve Regulatory Compliance

Improve Customer Experience

Support the Workforce

Strengthen Department collaboration



Goal Area 2

Fiscal Responsibility

Short term operational efficacy and long-term sustainability

Manage annual operational budgets, cash on hand liquidity

Conduct fiscal planning for long-term capital projects

Monitor financial position and impacts to rates, keeping rates as low as possible

Continual transparent reporting of financial position by performing stand alone, third party, financial audit



Goal Area 3

Customer Experience

Short term operational efficacy and long-term sustainability

Manage annual operational budgets, cash on hand liquidity

Conduct fiscal planning for long-term capital projects

Monitor financial position and impacts to rates, keeping rates as low as possible

Continual transparent reporting of financial position by performing stand alone, third party, financial audit

Goal Area 4

Community Sustainability and Efficiency



Maximize financial and environmental efficiencies and support sustainability

Improve fleet performance, and standardization

Develop and implement diversion programs through collection efficiencies, public events, and educational tours



Goal Area 5

Energy

Maximize beneficial use of landfill gas by improving gas quality, and volume, and systems

Develop new infrastructure such as the Waste To Energy facility and compressed natural gas filling station to minimize gas flaring

Increase energy efficiency within SWS infrastructure

Increase understanding of SWS energy systems through data tracking, reporting and coordination



Safe

Efficient

Innovative

