CSS Homelessness Programming

**Adult Services**
- Brother Francis Shelter (BFS)
- Complex Care (CC)
- 3rd Avenue Resource & Navigation Center (3RNC)

**Family Services**
- Clare House (CH)
- Homeless Family Services (HFS)
- Supportive Family Services (SFS)

Thank you for your partnership!
Complex Care

Moving our neighbors with medical complexities toward permanent stability

351 unique individuals have been enrolled at Complex Care since June of 2022
A Snapshot of Complex Care’s Impact

- Complex Care works toward ending homelessness by answering a need in our community – accessible shelter for adults experiencing homelessness. Many who stay at Complex Care have difficulty thriving at other facilities that are not suited for their accessibility needs.

- Result of the facilitated planning process which addressed the community need for a more specialized shelters for specific subpopulations

- 10% Private - Individual Donations, 90% Public - CDBG-CV, Alcohol Tax, Mental Health Trust

- Have started 1115 Medicaid waiver services
Complex Care’s Impact Continued...

• 40,280 bednights since June 2022
• 106,113 meals
• 1,460 rides to medical or housing appointments
• 119-day average LoS
• 91% of clients had a case plan in Q1
• 80 clients moved into housing
• Maintains positive relationship surrounding neighborhood and a Good Neighbor Agreement with the North Star Community Council - neighborhood rounds are conducted regularly.
Brother Francis Shelter

Low-barrier shelter and supportive services for adults experiencing homelessness.

42,698 bednights provided for 868 individuals in the past year.
A Snapshot of Brother Francis Shelter's Impact

- Brother Francis Shelter is one of few low-barrier shelters in Anchorage
- BFS provides easy access to high quality services which are critical for people to move forward on their path to permanent stability.
- 96% report being treated with dignity and respect
- 91% report feeling safe at secure at BFS
- 78% report sleep as average, good, or excellent
- Revenue FY23: 42% Private – Mix of Individual Donations, Corporations, and Foundations, 58% Public – Alcohol Tax, HSCMG (Mix of State and Muni), AHD, BHAP
Brother Francis Shelter’s Impact Continued...

• BFS Housing Data: Nov 22 – Oct 23
  68 guests housed
  -38 housed in Anchorage
  -30 relocations to family/friends

• Medical Services:
  • Avg 123 clinic visits per month in CY23
  • 133 served in Medical Respite

• Case Management, Employment Resources, etc.

• Maintains good neighborhood relations and a Good Neighbor Agreement with Fairview Community Council.
3rd Avenue Resource & Navigation Center

Increasing connection and accessibility of services for adults experiencing homelessness.

3,174 people have been served 18,421 times by 3rd Avenue since its opening February this year.
A Snapshot of 3RNC’s Impact

• 100 – 120 clients daily through the summer, slight decrease in winter
• 4,774 showers
• 1,095 computer sign outs
• 278 Coordinated Entry Assessments and updates
• Of the 1,476 (46%) of clients who met with a Navigator, 70% reported literal homelessness - 56% reported unsheltered homelessness.
• Top 3 navigation services at 3RNC:
  1. Housing help
  2. Transportation support
  3. Shelter Navigation
3RNC’s Impact Continued...

- 726 partner events, 47 distinct partnerships - providers from across Anchorage working together to end homelessness.
- 1,426 clients met with partners 3,126 times
  1) Affordable Connectivity Program
  2) Food Bank of Alaska
  3) Partners for Progress
- Revenue FY23: 65% Private - Rasmuson Foundation, 35% Public - Alcohol Tax
Thank you!

Any partners interested in working with clients at 3RNC is encouraged to reach out to:

David Rittenberg
drittenberg@cssalaska.org
907-222-7388 X605
907-744-9329