

Submitted by: Chair of the Assembly at the
Request of the Mayor
Prepared by: Dept. of Transportation Inspection
For reading: January 27, 2026

ANCHORAGE, ALASKA
AO No. 2026-16

1 **AN ORDINANCE OF THE ANCHORAGE ASSEMBLY AMENDING ANCHORAGE**
2 **MUNICIPAL CODE TITLE 11, SECTION 14.60.030, AND CODE OF**
3 **REGULATIONS CHAPTER 11.10 REGARDING VEHICLE FOR HIRE**
4 **REQUIREMENTS TO CONFORM CODE WITH BEST PRACTICE, STATE LAW,**
5 **AND REMOVE OBSOLETE REQUIREMENTS; TO ENCOURAGE COMPLIANCE**
6 **AND INCREASE SAFETY; AND TO LOWER COSTS.**

7
8 **WHEREAS**, Anchorage Municipal Code Chapters 11.10-40 are an exercise of the
9 Municipality's power to regulate the for-hire transportation industry. This authority
10 includes the power to license and regulate transportation, chauffeur, and dispatch
11 services. The Municipality does this to protect the public's interest with respect to
12 the price, quality of service, and reasonable safety standards provided by
13 regulated vehicles; and

14
15 **WHEREAS**, current code relating to the for-hire transportation industry contains
16 provisions that need to be updated to reflect best practices including: (1) removing
17 obsolete requirements; (2) encouraging compliance and increasing safety; and (3)
18 lowering barriers and cost to entry; now, therefore,

19
20 **THE ANCHORAGE ASSEMBLY ORDAINS:**

21
22 **Section 1.** Anchorage Municipal Code 11.10 is hereby amended to read as
23 follows (*the remainder of the chapter is not affected and therefore not set out*):

24
25 **11.10.010 – Definitions.**

26
27 When used in chapters 11.10-11.40:

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30 *Smart taximeter* means a system of software and hardware that integrates a
31 taximeter and other components together to perform functions required by
32 these chapters 11.10-11.40.

33
34 *Taxicab* means a chauffeured motor vehicle equipped with a smart taximeter
35 [OR APPROVED METERING APPLICATION OR BOTH] used to transport
36 passengers for hire having a manufacturer's rated seating capacity of nine or
37 fewer persons, which capacity includes the driver, and which is not operated
38 over fixed or defined routes.

39
40 *Taximeter* means an instrument, device, or system attached to a taxicab and
41 by means of which the charge for such vehicle is [MECHANICALLY OR]
42 electronically calculated and displayed in dollars and cents. Such
43 calculations may be premised upon the distance traveled or waiting time, or

both.

Transportation network company means a corporation, partnership, sole proprietorship, or other entity that uses a digital network to connect transportation network company riders to transportation network company drivers who provide prearranged rides using a personal vehicle; a transportation network company may not be considered to control, direct, or manage the personal vehicles or transportation network company drivers that connect to the transportation network company's digital network, except where agreed to by written contract. This does not include taxicabs, limousines, or other vehicles for hire as defined by this title.

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(AO No. 57-75; AO No. 78-177; AO No. 80-19(S); AO No. 81-149; AO No. 84-18; AO No. 87-8; AO No. 87-126(S); AO No. 94-21(S), § 1, 4-12-94; AO No. 97-134(S-1), § 1, 12-9-97; AO No. 98-51(S), § 1, 5-4-99; AO No. 2011-91(S-2), § 1, 9-27-11; AO No. 2013-109(S-1), § 1, 12-3-13; AO No. 2014-116, § 1, 10-21-14; AO No. 2018-6(S), § 1, 4-10-18)

Cross Reference: Alaska Statute 28.23.180 – Transportation Network Companies and Drivers, Definitions

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11.10.050 - Rates charged by regulated vehicles and services.

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G. Regulated vehicle services and limousine services may establish their own individual rates, subject to rates established by regulation or as a condition of the issuance of the permit. Each vehicle operated as a vehicle for hire shall conspicuously post a sign on two sides [EACH SIDE] of the vehicle, such sign stating the full name of the vehicle for hire service and, if required by the transportation inspector, the fare to be charged. The transportation inspector may require an interior sign which shall include contact information for the transportation inspector's office or transportation commission, as directed by the transportation inspector.

(AO No. 57-75; AO No. 78-177; AO No. 79-58; AO No. 81-149; AO No. 84-18; AO No. 85-87; AO No. 87-8; AO No. 89-63; AO No. 89-97; AO No. 98-51(S), § 1, 5-4-99; AO No. 2011-105(S), § 1, 10-25-11; AO No. 2013-109(S-1), § 1, 12-3-13; AO No. 2016-140, § 1, 12-20-16; AO No. 2018-6(S), § 1, 4-10-18; AO No. 2022-33, § 1, 3-1-22)

11.10.055 – Anchorage Transportation Commission—Complaints and civil and criminal citations.

A. The commission, through the transportation inspector, shall:

- 1. Establish a record of all complaints and civil and criminal and quasi-criminal citations registered against chauffeurs of

1 regulated vehicles or against the condition of a regulated
2 vehicle. The record shall identify the chauffeur, permit number,
3 and permittee of the vehicle involved in the complaint or
4 citation, as well as the name, address, and/or telephone
5 number of the complainants if available. A complainant's
6 identification may be held confidential by the commission upon
7 request of the complainant(s). Absent additional evidence, an
8 anonymous complaint does not constitute a sufficient basis for
9 a civil citation or penalty.

10
11 2. Require dispatch companies to establish a record of all
12 complaints registered against chauffeurs of regulated vehicles,
13 or against the condition of a regulated vehicle. The record shall
14 identify the chauffeur, permit number, and permittee of the
15 vehicle involved in the complaint, as well as the name, address,
16 and/or telephone number of the complainants if available. A
17 complainant's identification may be withheld from the complaint
18 log by the dispatch company and instead transmitted
19 confidentially to the transportation inspector upon request of
20 the complainant. Absent additional evidence, an anonymous
21 complaint does not constitute a sufficient basis for a civil citation
22 or penalty. The dispatch companies shall, on a monthly basis,
23 provide the transportation inspector with a complete copy of
24 logged complaints.

25
26 3. Require that within all regulated vehicles, except for limousines,
27 a commission-approved notice of the telephone numbers
28 required for the filing of complaints with the commission and the
29 number of the vehicle utilizing the permit shall be prominently
30 displayed in a manner, size, and location designated by the
31 transportation inspector. This notice shall be at least 6 by 8
32 inches in size, clearly visible to passengers, and protected from
33 accidental damage.

34
35 4. Make it available to permittees, upon request, a monthly
36 summary of all logged complaints, civil citations, criminal and
37 quasi-criminal citations and convictions entered against
38 chauffeurs or vehicles operating under their permits, containing
39 the information described in subsection 1. of this section.

40
41 5. Within five [TWO] working days of issuance of a civil or quasi-
42 criminal citation, criminal complaint, or criminal citation by the
43 Transportation Inspection Office or criminal conviction against
44 any chauffeur or vehicle operating under a permit, mail notice
45 of such complaint or citation or conviction to the permittee at
46 the permittee's current address as filed with the transportation
47 inspector pursuant to sections 11.20.020[.]B₂ and 11.10.150.

48
49 6. Where the transportation inspector recommends non-renewal
50 of a permit, provide the commission and permittee a report

including all investigated and substantiated complaints, criminal citations and convictions and civil citations filed against the permit during the prior 12 months. This report shall be provided at least 30 days prior to the commission's next scheduled meeting. [WHERE NON-RENEWAL IS RECOMMENDED BY THE TRANSPORTATION INSPECTOR, PROVIDE TO THE COMMISSION, THE ASSEMBLY, AND THE PERMITTEE 30 DAYS PRIOR TO COMMISSION'S ANNUAL REVIEW OF THE PERMIT FOR POSSIBLE RENEWAL, A SUMMARY OF ALL INVESTIGATED AND SUBSTANTIATED COMPLAINTS, CRIMINAL CITATIONS AND CONVICTIONS AND CIVIL CITATIONS FILED AGAINST THE PERMIT DURING THE PRIOR 12 MONTHS.] As used in this section, the term "citation" means a charging document issued pursuant to chapter 11.10 or 11.20 which has either been confirmed on appeal or was never appealed within the time limit imposed by law for such appeals.

7. Utilize citation and conviction findings in the annual review process to determine whether the renewal of an individual permittee's permit to operate remains in the continued public interest and welfare.

8. Provide current information in response to any public request, as to the number of civil and quasi-criminal citations issued by the Transportation Inspection Office and criminal convictions issued against a chauffeur or permittee within the preceding twelve (12) or eighteen (18) months, respectively, as well as the number of criminal citations currently pending.

(AO No. 93-220, § 2, 5-23-94; AO No. 98-51(S), § 1, 5-4-99; AO No. 2013-109(S-1), § 1, 12-3-13)

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11.10.080 - Vehicle inspections, mechanical equipment standards and accident reporting.

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E. Mechanical equipment standards: No person may operate a regulated vehicle unless it complies with these mechanical equipment standards:

*** *** ***

12. The taximeter shall be fully functional and approved [SEALED OR CERTIFIED]. This paragraph does not apply to limousines or vehicles for hire.

*** *** ***

F. All taxicabs, limousines and vehicles for hire shall be subject at all

1 times to an inspection by the transportation inspector or a designee.
 2 All regulated vehicles are subject to inspection by a police officer who
 3 has reason to believe that the vehicle does not comply with all federal,
 4 state and local vehicle equipment laws or regulations, including
 5 vehicle requirements of this code and regulations.
 6

- 7 G. Inspection fees for regulated vehicles shall be established in the
 8 inspection service provider contract administered by the transportation
 9 inspector.

10 (AO No. 57-75; AO No. 78-177; AO No. 80-19(S); AO No. 81-149; AO No.
 11 84-18; AO No. 87-126(S); AO No. 93-220, § 3, 2-22-94; AO No. 98-51(S), §
 12 1, 5-4-99; AO No. 2013-109(S-1), § 1, 12-3-13; AO No. 2018-6(S), § 1, 4-10-
 13 18)
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16 **11.10.100 - Hearings—Appeals.**

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 18
 19 A. A person aggrieved by the denial, suspension, or revocation of a
 20 chauffeur's license, or the denial of a permit or dispatch service license
 21 by the transportation inspector under provisions of chapters 11.10—
 22 11.40 may, within 30 [15] days of the denial, suspension, or revocation
 23 decision, and upon payment of the filing fee required by section
 24 11.10.160, appeal that decision to the administrative hearing officer
 25 appointed under this chapter.

26 *** **

27
 28 (AO No. 57-75; AO No. 78-177; AO No. 79-58; AO No. 80-19(S); AO No. 81-
 29 149; AO No. 84-18; AO No. 85-87; AO No. 87-126(S); AO No. 88-21; AO No.
 30 93-220, § 5, 2-22-94; AO No. 98-51(S), § 1, 5-4-99; AO No. 2011-72, § 1, 6-
 31 28-11; AO No. 2011-91(S-2), § 2, 9-27-11; AO NO. 2013-109(S-1), § 1, 12-
 32 3-13)
 33

34 **11.10.110 - Denial, suspension, or revocation of license or permit.**

- 35
 36 A. If the transportation inspector determines that a license application for
 37 a chauffeur's license or the application for a regulated vehicle permit
 38 or dispatch service license does not meet the requirements of this title,
 39 the transportation inspector shall deny the application. The
 40 transportation inspector shall issue a written decision to the applicant
 41 which shall state the specific reasons for that denial. Such written
 42 decision will be issued no later than seven working days of the denial.
 43

- 44 B. The transportation inspector shall have the power to deny, suspend,
 45 or revoke a chauffeur's license.

- 46
 47 1. The transportation inspector shall deny, suspend, or revoke a
 48 chauffeur's license:

- 49
 50 a. If a chauffeur is convicted by a court of competent

1 jurisdiction of an offense set forth in section 11.30.040;

2
3 b. If a chauffeur fails or refuses to take a drug and/or
4 alcohol test as authorized by section 11.10.085; or

5
6 c. Upon receipt of a criminal charging document or
7 verifiable information disclosing the circumstances of an
8 arrest sufficient to cause the transportation inspector to
9 conclude by a preponderance of the evidence (i.e., that
10 it is more likely than not) the chauffeur used a regulated
11 vehicle, chauffeur license, or uniform to gain physical
12 proximity or the trust of the victim for criminally offensive
13 sexual behavior by the chauffeur. The suspension shall
14 be immediate. The suspension shall continue until final
15 judicial adjudication of the arrest, unless the
16 transportation inspector makes a written finding that
17 restrictions have been judicially imposed on the
18 chauffeur for the period until final judicial adjudication of
19 the arrest is complete, the public is best protected by the
20 judicially imposed restrictions, and the public trust is
21 preserved. For purposes of this subsection, final
22 adjudication of the arrest includes a dismissal or
23 withdrawal of the criminal charges, with or without
24 prejudice.

25
26 2. The transportation inspector may suspend or revoke a
27 chauffeur's license:

28
29 a. If the chauffeur is a chronic violator. As used in this
30 section, "chronic violator" means a chauffeur who
31 accumulates four or more citations issued under
32 authority of section 11.10.090 during a period of 12
33 consecutive months. Citations which have been
34 dismissed on appeal do not count towards the sum of
35 the four citations. When two or more citations are issued
36 for separate violations related to a single incident on the
37 same date, the incident shall count as one citation
38 toward the sum of four. This paragraph does not
39 preclude suspension of a license on other grounds,
40 when less than four citations have been issued in a 12-
41 month period;

42
43 b. Upon receipt of evidence sufficient to cause the
44 transportation inspector to conclude by a preponderance
45 of the evidence (i.e., that it is more likely than not) that a
46 chauffeur is incapable of controlling a motor vehicle
47 safely. Such evidence may include violation of this title,
48 title 9 of this Code, and/or any relevant medical or
49 psychological evidence presented;

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c. If a chauffeur fails to report to the transportation inspector as requested with good cause as authorized by subsection 11.30.065B., any enforcement action taken under this subsection may be cured by reporting;
or

d. If a chauffeur is operating a regulated vehicle under credentials that are false or belong to another as authorized by section 11.10.150 for a period not to exceed 30 days.

[THE TRANSPORTATION INSPECTOR SHALL SUSPEND OR REVOKE A CHAUFFEUR'S LICENSE IF A CHAUFFEUR IS CONVICTED BY A COURT OF COMPETENT JURISDICTION OF AN OFFENSE SET FORTH IN SECTION 11.30.040.

2. THE TRANSPORTATION INSPECTOR MAY SUSPEND OR REVOKE A CHAUFFEUR'S LICENSE UPON RECEIPT OF EVIDENCE SUFFICIENT TO CAUSE THE TRANSPORTATION INSPECTOR TO CONCLUDE BY A PREPONDERANCE OF THE EVIDENCE (I.E., THAT IT IS MORE LIKELY THAN NOT) THAT A CHAUFFEUR IS INCAPABLE OF CONTROLLING A MOTOR VEHICLE SAFELY. SUCH EVIDENCE MAY INCLUDE VIOLATION OF THIS TITLE, TITLE 9 OF THIS CODE, AND/OR ANY RELEVANT MEDICAL OR PSYCHOLOGICAL EVIDENCE PRESENTED.

3. THE TRANSPORTATION INSPECTOR SHALL DENY, SUSPEND, OR REVOKE THE CHAUFFEUR'S LICENSE OF ANY CHAUFFEUR FAILING OR REFUSING TO TAKE A DRUG AND/OR ALCOHOL TEST AS AUTHORIZED BY SECTION 11.10.085.

4. THE TRANSPORTATION INSPECTOR MAY SUSPEND OR REVOKE THE CHAUFFEUR'S LICENSE OF A CHRONIC VIOLATOR. AS USED IN THIS SECTION, "CHRONIC VIOLATOR" MEANS A CHAUFFEUR WHO ACCUMULATES FOUR OR MORE CITATIONS ISSUED UNDER AUTHORITY OF SECTION 11.10.090 DURING A PERIOD OF 12 CONSECUTIVE MONTHS. CITATIONS WHICH HAVE BEEN DISMISSED ON APPEAL DO NOT COUNT TOWARDS THE SUM OF THE FOUR CITATIONS. WHEN TWO OR MORE CITATIONS ARE ISSUED FOR SEPARATE VIOLATIONS RELATED TO A SINGLE INCIDENT ON THE SAME DATE, THE INCIDENT SHALL COUNT AS ONE CITATION TOWARD THE SUM OF FOUR. THIS PARAGRAPH DOES NOT PRECLUDE SUSPENSION OF A LICENSE ON OTHER GROUNDS, WHEN LESS THAN FOUR CITATIONS HAVE

BEEN ISSUED IN A 12-MONTH PERIOD.

5. THE TRANSPORTATION INSPECTOR SHALL SUSPEND THE CHAUFFEUR'S LICENSE UPON RECEIPT OF A CRIMINAL CHARGING DOCUMENT OR VERIFIABLE INFORMATION DISCLOSING THE CIRCUMSTANCES OF AN ARREST SUFFICIENT TO CAUSE THE TRANSPORTATION INSPECTOR TO CONCLUDE BY A PREPONDERANCE OF THE EVIDENCE (I.E., THAT IT IS MORE LIKELY THAN NOT) THE CHAUFFEUR USED A REGULATED VEHICLE, CHAUFFEUR LICENSE, OR UNIFORM TO GAIN PHYSICAL PROXIMITY OR THE TRUST OF THE VICTIM FOR CRIMINALLY OFFENSIVE SEXUAL BEHAVIOR BY THE CHAUFFEUR. THE SUSPENSION SHALL BE IMMEDIATE. THE SUSPENSION SHALL CONTINUE UNTIL FINAL JUDICIAL ADJUDICATION OF THE ARREST, UNLESS THE TRANSPORTATION INSPECTOR MAKES A WRITTEN FINDING THAT RESTRICTIONS HAVE BEEN JUDICIALLY IMPOSED ON THE CHAUFFEUR FOR THE PERIOD UNTIL FINAL JUDICIAL ADJUDICATION OF THE ARREST IS COMPLETE, THE PUBLIC IS BEST PROTECTED BY THE JUDICIALLY IMPOSED RESTRICTIONS, AND THE PUBLIC TRUST IS PRESERVED. FOR PURPOSES OF THIS SUBSECTION, FINAL ADJUDICATION OF THE ARREST INCLUDES A DISMISSAL OR WITHDRAWAL OF THE CRIMINAL CHARGES, WITH OR WITHOUT PREJUDICE.

3. [6.] Upon suspension or revocation of a chauffeur's state driver's license, his or her chauffeur's license shall simultaneously and automatically become void. Such a chauffeur shall not thereafter operate a vehicle for which a chauffeur's license is required unless he or she is first issued a new chauffeur's license in accordance with section 11.30.040.

4. [7.] A chauffeur must surrender his or her chauffeur's license to the transportation inspector within three days of any suspension or revocation of the chauffeur's license.

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(AO No. 57-75; AO No. 78-177; AO No. 80-19(S); AO No. 81-149; AO No. 84-18; AO No. 85-87; AO No. 87-8; AO No. 87-126(S); AO No. 88-21; AO No. 92-50; AO No. 93-220, § 6, 5-23-94; AO No. 93-220, § 7, 2-22-94; AO No. 93-220, §§ 8, 9, 8-21-94; AO No. 94-93(S), § 2, 5-16-94; AO No. 98-51(S), § 1, 5-4-99; AO No. 2011-91(S-2), § 3, 9-27-11; AO No. 2013-109(S-1), § 1, 12-3-13; AO No. 2018-6(S), § 1, 4-10-18)

*** *** ***

11.10.140 - Renewal of license or permit.

- 1 A. A permit or dispatch service license issued pursuant to chapters 11.10
2 through 11.40 of this title, other than a vehicle for hire permit issued
3 for a designated period of six months or less by the applicant, shall be
4 valid until December 31 immediately following the date of its original
5 issuance, unless a different expiration date is set by the commission
6 at the time of issuance. Thereafter such a permit or dispatch service
7 license shall be renewable for a term of one year, commencing on
8 January 1. A chauffeur's license issued pursuant to chapter 11.30
9 shall be valid for two years from the date of issuance. A temporary
10 vehicle for hire permit issued for a designated period of six months or
11 less shall expire at the end of that period. A permit, dispatch service,
12 or chauffeur's license shall expire automatically and be void unless an
13 application for its renewal is received by the transportation inspector
14 before its expiration date.
- 15
- 16 B. An application to renew a taxicab, limousine or vehicle for hire permit,
17 or to renew a chauffeur's license or a dispatch license shall be made
18 to the transportation inspector in the same manner as an original
19 application and shall be treated in the same manner as an original
20 application except that for license renewal, a chauffeur need not
21 comply with subsection 11.30.020B.3. If a chauffeur's license is
22 expired more than 30 days, a new application must be submitted to
23 the transportation inspector as an original application and shall be
24 treated in the same manner as an original application.
- 25
- 26 C. If a permittee, chauffeur or dispatch service is no longer qualified to
27 hold his or her taxicab, limousine, or vehicle for hire permit or license
28 at the time of renewal, the transportation inspector shall not renew the
29 permit or license, and it shall lapse and become ineffective. If an
30 applicant to renew a taxicab permit is no longer qualified, that permit
31 shall become available for re-issuance in the same manner as a new
32 permit in accordance with section 11.20.030. The re-issued permit
33 shall be in addition to any new permits scheduled for issuance.
- 34
- 35 D. Any person who has forfeited a license or taxicab, limousine or vehicle
36 for hire permit pursuant to section 11.10.110 may not apply for a new
37 license or taxicab, limousine or vehicle for hire permit for a period of
38 one year.
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40 (AO No. 78-177; AO No. 80-19(S); AO No. 81-149; AO No. 87-8; AO No. 87-
41 126(S); AO No. 88-21; AO No. 93-220, § 11, 8-21-94; AO No. 94-214(S), §
42 2, 12-13-94; AO No. 95-219(S), § 1, 12-31-95; AO No. 98-51(S), § 1, 5-4-99;
43 AO No. 2013-109(S-1), § 1, 12-3-13; AO No. 2016-124(S), § 1, 12-20-16; AO
44 No. 2018-6(S), § 1, 4-10-18)

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46 **11.10.150 - Duty to maintain current application, compliance with**
47 **applicable laws and regulations.**

48

- 49 A. A permittee, chauffeur or dispatch service is under a continuing
50 obligation to keep the information on his or her application current.

1 Failure to do so shall be a violation of this title. A permittee, chauffeur
 2 or licensee shall give written notice to the transportation inspector of
 3 any change to be made on his or her application within ten (10) days,
 4 and the transportation inspector shall amend the application
 5 accordingly.

6
 7 B. No person may knowingly make a false or misleading statement on
 8 his or her application for a permit or license under this title.

9
 10 C. A permittee, chauffeur or dispatch service shall comply with all federal,
 11 state and local laws applicable to the operation of their business or
 12 provision of the service, including worker's compensation insurance
 13 laws.

14
 15 D. A permittee or dispatch service shall ensure that any driver driving a
 16 regulated vehicle for their entity:

- 17
 18 1. Has both a valid chauffeur and driver's license; and
 19 2. Does not exceed the operational maximum number of hours
 20 per day set by section 11.30.060.

21
 22 E. No person may operate a regulated vehicle under credentials that are
 23 false or belong to another, such as name, driver's license, or
 24 chauffeur's license.

25
 26 (AO No. 78-177; AO No. 80-19(S); AO No. 84-18; AO No. 2013-109(S-1), §
 27 1, 12-3-13)

28
 29 **11.10.160 - Fees.**

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 31 A. The commission shall promulgate regulations establishing the amount
 32 of a fee for:

- 33
 34 1. The issuance and renewal of permits and licenses;
 35 2. Transfer of a general permit under section 11.20.040;
 36 3. Appeals of a civil penalty or the denial of a license or permit;
 37 4. Approval [INSPECTION, CERTIFICATION AND SEALING OR
 38 RESEALING] of a smart taximeter, or inspection and
 39 certification of other approved device;
 40 5. Substitution or change of vehicle operated under a permit;
 41 6. Other privileges or services provided by the municipality as
 42 deemed necessary by the commission.

43
 44 (AO No. 57-75; AO No. 78-177; AO No. 79-58; AO No. 80-19(S); AO No. 81-
 45 149; AO No. 83-199; AO No. 84-18; AO No. 85-87; AO No. 87-8; AO No. 87-
 46 126(S); AO No. 88-21; AO No. 93-220, § 12, 8-21-94; AO No. 94-214(S), §
 47 3, 12-13-94; AO No. 95-169, § 1, 9-12-95; AO No. 95-219(S), § 2, 12-31-95;
 48 AO No. 98-51(S), § 1, 5-4-99; AO No. 2003-152S, § 6, 1-1-04; AO No. 2004-
 49 151, § 3, 1-1-05; AO No. 2013-109(S-1), § 1, 12-3-13; AO No. 2018-6(S), §
 50 1, 4-10-18)

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4 **11.10.185 - Surveillance system required for regulated vehicles.**

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6 A. Except for horse drawn or other exempt vehicles, and as otherwise
7 provided in this title, every regulated vehicle shall be equipped at all
8 times with an audio and visual [A VIDEO] camera surveillance system
9 and have global positioning system capability. The surveillance and
10 GPS systems shall be capable of recording and storing the data of at
11 least 120 [72] hours of in-service operations. The recorded data shall
12 be stored on board the taxicab or transmitted for storage. The stored
13 data for the immediately preceding 120 [72] hours of recording shall
14 not be altered or manipulated by any person, and the data storage
15 medium or device shall be subject to seizure or copying at any time
16 by the transportation inspector for purposes of enforcement of
17 chapters 11.10 through 11.40, or by a peace officer as defined in AS
18 1.10.060. If the transportation inspector or a peace officer removes
19 and takes possession of the data storage medium or device, the
20 permittee or lease operator shall be given notice as soon as possible.
21 If a data storage device is seized, either it shall be replaced by the
22 seizing agency or the data needed shall be copied and the device
23 returned to the vehicle, the permittee or the operator, as soon as
24 practicable. For good cause, the transportation inspector may order
25 retention of recorded data of specific dates, trips, or incidents for up to
26 two years.

27
28 1. The audio and visual [VIDEO] camera surveillance system shall
29 have the capability to operate 24 hours a day, record video
30 only, and be compatible with surveillance during both daytime
31 and nighttime. The surveillance system shall either have
32 continuous operation or be activated by the opening of a door,
33 the starting of the taxicab meter, or some other self-initiating
34 device which does not require the specific decision or action by
35 the chauffeur to activate the surveillance system. The system
36 shall be capable of producing high-quality pictures for law
37 enforcement use. The system shall have cameras facing the
38 front and rear and positioned in a manner that provides views
39 of the regulated vehicle interior that are visible to passerby and
40 does not violate privacy rights. A limousine shall not have visual
41 or audio [VIDEO] surveillance of the passenger area designed
42 and intended to provide privacy from the chauffeur and public
43 view, but may have a view into that area when a privacy
44 partition or device is open.

45 2. The global positioning system capability of any regulated
46 vehicle shall either have continuous operation or be activated
47 by a self-initiating device which does not require the specific
48 decision or action by the chauffeur to activate the global
49 positioning system. The global positioning system in taxicabs
50 must be capable of alerting the monitoring station of

emergencies. The dispatch company or a company within the municipality approved by the transportation inspector will be the monitoring station for a taxicab's global positioning system.

(AO No. 2013-109(S-1), § 1, 12-3-13; AO No. 2018-6(S), § 1, 4-10-18)

*** *** ***

Section 2. Anchorage Municipal Code 11.20 is hereby amended to read as follows (*the remainder of the chapter is not affected and therefore not set out*):

*** *** ***

11.20.015 – Repealed. [LIMOUSINE PERMIT REQUIRED. (REPEALED)]

(AO No. 81-149; AO No. 87-8)

*** *** ***

11.20.030 Taxicabs—Issuance of permit.

A. Taxicab permits shall be issued annually in accordance with this section. Prior to September 1, beginning with 2025 and every three years thereafter [EACH YEAR], the transportation commission shall hold a taxicab market-conciliation hearing to:

1. Receive testimony and evidence regarding the quality of taxicab service, safety of riders, drivers and the public, and other concerns with taxicab service in the municipality;
2. Beginning with the taxicab market-conciliation in 2021, determine whether the public hearing relevant to subsection A.1. above demonstrates objective and specific evidence that additional general taxicab permits will be substantially detrimental to public safety and quality of taxicab service in the municipality as a whole. The hearing shall include evidence on changes in call volumes and response times to determine the impact of additional permits. Evidence that additional competitive pressure occasioned by the issuance of additional permits would be detrimental to existing permit holders will not, in and of itself, constitute sufficient evidence to support restricting the issuance of permits; and
3. Determine how many permits for wheelchair accessible taxicabs should be issued effective the following year, if any, and including whether any expired or revoked wheelchair-accessible taxicab permits should be re-issued.

B. At the taxicab market-conciliation hearing conducted pursuant to subsection A. of this section, the Commission may consider, among other things, evidence of:

1. The public demand for additional taxi service;
2. The unfulfilled requests for service, including for wheelchair-

- 1 accessible taxicab service;
- 2 3. The reasonableness of waiting time for service;
- 3 4. The economic impact of additional permits on the quality of
- 4 service provided by the existing taxicab industry; and
- 5 5. The impact of competition for passengers among all taxicab
- 6 permits on public safety and quality of taxicab service.
- 7

8 C. Beginning with the taxicab market-conciliation hearing in 2021 for
9 permits for service the following year, the Commission shall order the
10 issuance of new or re-issued general and wheelchair-accessible
11 taxicab permits to qualified applicants, unless the commission finds by
12 clear and convincing evidence presented at the public hearing that the
13 public safety and quality of service standards will be substantially
14 harmed or significantly negatively impacted by the issuance of more
15 taxicab permits of any type. The commission shall issue a written
16 decision describing its findings and conclusions and adopted by the
17 commission. Only in the year 2021 and thereafter shall the
18 Commission have authority to order that no new taxicab permits shall
19 issue for the following year based on its determinations under
20 subsection A. Until the taxicab market-conciliation hearing in 2021 for
21 permits for service the following year, the Commission shall issue
22 permits according to the following schedule and process:

- 23 1. The Commission shall make available by competitive sealed
- 24 bidding fifteen (15) new taxicab permits and five (5) new
- 25 wheelchair-accessible taxicab permits for 2017.
- 26 2. The Commission shall make available by competitive sealed
- 27 bidding fifteen (15) new taxicab permits and five (5) new
- 28 wheelchair-accessible taxicab permits for 2018.
- 29 3. The Commission shall make available by competitive sealed
- 30 bidding twenty (20) new taxicab permits and two (2) new
- 31 wheelchair-accessible taxicab permits for 2019.
- 32 4. The Commission shall make available by competitive sealed
- 33 bidding twenty (20) new taxicab permits and two (2) new
- 34 wheelchair-accessible taxicab permits for 2020.
- 35 5. The Commission shall make available by competitive sealed
- 36 bidding thirty (30) new taxicab permits and two (2) new
- 37 wheelchair-accessible taxicab permits for 2021.
- 38 6. Competitive sealed bidding for 2017 new taxicab permits and
- 39 2017 new wheelchair-accessible taxicab permits shall occur as
- 40 soon as practicable after December 20, 2016. Competitive
- 41 sealed bidding for the new taxicab permits and the new
- 42 wheelchair-accessible permits for each year after 2017 shall be
- 43 conducted at least 30 days prior to the calendar year end of the
- 44 preceding year in the manner provided in subsection D. of this
- 45 section.
- 46
- 47

48 D. This subsection applies only to taxicab permit-issuance in subsection
49 C. No later than 60 days before the established date for competitive
50 sealed bidding, the transportation inspector shall cause competitive

sealed bidding for permit(s) to be initiated as follows:

1. An invitation to bid for the permit shall be published. The permit shall be issued to the highest qualified bidder submitting a responsive bid.
2. To be responsive, a bid must equal or exceed the taxi permit issuance fee established pursuant to section 11.10.160 for each taxi permit.
3. As used in this section, the term "qualified bidder" means a person who meets the requirements of section 11.20.020, meets the requirements for the type of permit to be issued, and tenders the successful full bid price in cash within five business days after notice that he or she is the highest bidder.
4. If the highest bidder submitting a responsive bid is not a qualified bidder, the permit shall be issued to the next highest bidder who is also a qualified bidder.
5. If none of the bidders submitting a responsive bid is a qualified bidder, the transportation inspector will hold the permit(s) and may, upon approval by the commission, either initiate an additional competitive sealed bid solicitation for such unissued permits for the year of the unsuccessful solicitation, or add any unissued permits to the total number of permits permitted for the next following year's competitive sealed bidding, the limitation on the number of permits for issuance under subsection C. notwithstanding.

E. Beginning January 1, 2022, the transportation inspector shall issue a general or wheelchair-accessible taxicab permit to any qualified applicant for such permit at any time, unless the Commission has ordered that such permits shall not be issued that calendar year. The permit fee shall be in an amount established by the Commission to reflect the administrative cost for administering, processing, overseeing and maintain the taxicab system established under this Title. The establishment of the permit fee as determined by the commission and any subsequent changes to the fee must be approved by resolution of the Assembly.

(AO No. 57-75; AO No. 78-177; AO No. 81-149; AO No. 84-18; AO No. 85-87; AO No. 93-220, § 16, 2-22-94; AO No. 98-51(S), § 2, 5-4-99; AO No. 2013-109(S-1), § 2, 12-3-13; AO No. 2016-124(S), § 5, 12-20-16; AO No. 2018-6(S), § 2, 4-10-18)

11.20.035 – Repealed. [TAXICABS—LIMITED PERMITS. (REPEALED)]

(AO No. 84-18; AO No. 93-220, § 17, 2-22-94; AO No. 98-51(S), § 2, 5-4-99; AO No. 2016-124(S), § 6, 12-20-16)

*** *** ***

11.20.037 - Non-transferable permits.

1 *** *** ***

2

3 G. Provision of service by taxicabs permitted under subsection F. is not

4 restricted to passengers with disabilities, but they shall be operated to

5 respond first to dispatched calls requesting an accessible taxicab

6 when in service and not occupied by other passengers. Ramps and

7 lifts, or other specialized equipment designed to meet specific needs

8 of persons with disabilities that may be identified, shall be operable at

9 all times; malfunctioning ramps/lifts/other specialized equipment must

10 be repaired within 96 hours. An accessible taxicab permitted under

11 subsection F. may be operated while the specialized equipment is

12 being repaired. However, days operated with non-functioning

13 specialized equipment shall count as days not operated [UNDER THE

14 PROVISIONS OF SECTION 11.10.110B.1.A.] and shall be

15 considered in a determination to suspend or revoke the permit.

16

17 (AO No. 98-51(S), § 2, 5-4-99; AO No. 2001-85, § 1, 5-22-01; AO No. 2013-

18 109(S-1), § 2, 12-3-13; AO No. 2016-124(S), § 7, 12-20-16; AO No. 2018-

19 6(S), § 2, 4-10-18)

20 *** *** ***

21

22 **11.20.080 - Taxicabs—Required equipment.**

23

24 A. Every taxicab shall be equipped with a dispatch system comprised of

25 an operable two-way radio or computer. In addition, a taxicab may

26 also be equipped with a digital dispatch system. If equipped with an

27 operable two-way radio for dispatch service, the taxicab shall receive

28 and transmit a signal only on the radio frequency used by that taxicab's

29 dispatch service. At no time may a taxicab be equipped with an

30 apparatus capable of monitoring a frequency used by a radio dispatch

31 service other than that used by that taxicab's radio dispatch service.

32 The radio of each taxicab shall be identifiable through the dispatch

33 company through which the taxicab is dispatched.

34

35 B. Every taxicab shall be equipped at all times with an interior light of not

36 less than two candlepower arranged so as to illuminate the entire

37 passenger compartment. The light shall be illuminated whenever

38 passengers are being loaded or unloaded from the taxicab between

39 one-half hour after sunset of one day and one-half hour before sunrise

40 the next day. No shades or blinds shall be drawn over any windows of

41 the taxicab while occupied by a passenger.

42

43 C. Every taxicab shall be equipped with a nonflashing light on the exterior

44 of the roof or other internal light indicating the taxicab is a taxicab

45 available for hire. The light shall be illuminated only when the taxicab

46 is not occupied by a paying passenger or when proceeding to a

47 dispatch directed location for passenger pick up.

48

49 D. Every taxicab shall be equipped with a smart taximeter approved by

50 the transportation inspector. No one shall tamper with a smart

taximeter to alter or compromise the system's accuracy.

[OR APPROVED METERING APPLICATION, OR BOTH. EXCEPT FOR PERSONS DESIGNATED BY THE TRANSPORTATION INSPECTOR TO SERVICE TAXIMETERS, NO ONE SHALL ALTER OR TAMPER WITH A SEALED OR CERTIFIED TAXIMETER. NO ONE SHALL TAMPER WITH A METERING APPLICATION TO ALTER OR COMPROMISE THE APPLICATION'S ACCURACY IN MEASURING THE DISTANCE OR TIME DRIVEN FOR A FARE.]

E. Every taxicab shall be equipped with a silent electronic alarm system. The owner of the taxicab shall be responsible for installing such electronic alarm system.

F. Every taxicab shall be equipped at all times with an audio and visual [VIDEO] camera surveillance system and global positioning system capability, as described in section 11.10.185.

(AO No. 57-75; AO No. 78-177; AO No. 79-58; AO No. 80-19(S); AO No. 87-8; AO No. 88-21; AO No. 98-187, § 3, 6-13-99; AO No. 98-51(S), § 2, 5-4-99; AO No. 2000-107, § 1, 7-25-00; AO No. 2013-109(S-1), § 2, 12-3-13; AO No. 2018-6(S), § 2, 4-10-18)

11.20.090 - Taxicabs—Approval [CERTIFICATION AND SEALING] of taximeter equipment.

A. Except as provided in subsection[S] B. [AND C.] of this section, no taxicab may be operated unless a smart taximeter is approved by [THE FOLLOWING EQUIPMENT IS CURRENTLY CERTIFIED AND SEALED BY THE DIVISION OF MEASUREMENT STANDARDS, OR] the transportation inspector, who shall serve as a city sealer pursuant to AS 45.75.150—45.75.160.[:]

[1. FOR TAXICABS EQUIPPED WITH A MECHANICAL TAXIMETER:

- A. THE TAXIMETER.
- B. THE TRANSMISSION ASSEMBLY, IF PERTINENT.
- C. THE DIFFERENTIAL ASSEMBLY.
- D. THE WHEELS OR TIRES WHENEVER THE SIZE OF EITHER HAS BEEN CHANGED SINCE THE MOST RECENT CERTIFICATION.

2. FOR TAXICABS EQUIPPED WITH A SOFTWARE-BASED TAXIMETER USING GPS OR LOCATION SERVICES (SOMETIMES REFERRED TO AS A METERING APPLICATION):

- A. THE TAXIMETER.
- B. THE SYSTEM INTEGRITY FOR PROVIDING ACCURACY AND RELIABILITY STANDARDS AS EXISTING MECHANICAL TAXIMETERS.]

- 1
2 B. A taxicab carrying unapproved equipment [UNSEALED OR
3 UNCERTIFIED EQUIPMENT WHICH IS REQUIRED TO BE SEALED
4 AND CERTIFIED BY SUBSECTION A. OF THIS SECTION] may be
5 operated without violating this section if a temporary operating permit
6 has been obtained from the division of measurement standards, or the
7 transportation inspector, who shall serve as a city sealer pursuant to
8 AS 45.75.160. The temporary operating permit shall be kept in the
9 taxicab during the time in which it is to be effective and shall be
10 displayed upon request to the transportation inspector or a police
11 officer.
12
- 13 C. A taxicab equipped with a smart taximeter [METERING
14 APPLICATION] shall have an approved GPS- or software-based
15 system using location services for time and distance measurement. A
16 taxicab may use a smart taximeter [METERING APPLICATION] only
17 after verification by the transportation inspector that the taximeter
18 system complies with the standards adopted by the Division of
19 Measurement Standards, and that the application cannot be reset or
20 controlled manually to alter the fare rate, time or distance traveled
21 data.
22
- 23 D. The taximeter equipment shall be capable of, independently or in
24 conjunction with the dispatch system, creating trip data required to be
25 maintained as records by the dispatch service in accordance with
26 section 11.40.060.
27

28 (AO No. 57-75; AO No. 78-177; AO No. 80-19(S); AO No. 85-87; AO No. 98-
29 51(S), § 2, 5-4-99; AO No. 2018-6(S), § 2, 4-10-18)

30
31 State Law reference— City sealer of weights and measures, power, AS
32 45.75.160.
33

34 **11.20.100 - Taxicabs—Insurance required.**
35

- 36 A. Before any permit is issued for any taxicab, the applicant shall furnish
37 one or more policies or certificates of liability insurance issued by or
38 on behalf of an insurance company that is an authorized insurer or
39 that is placed by a surplus lines broker. If surplus lines insurance is
40 issued, it shall be from an insurer rated A or better by A.M. Best or a
41 comparable rating by a nationally recognized statistical rating
42 organization by the National Association of Insurance Commissioners,
43 and listed by the State of Alaska, Division of Insurance, as an eligible
44 surplus lines insurer. For purposes of this section an "authorized
45 insurer" and "surplus lines broker" shall have the meaning set forth in
46 AS 21.97.900.
47
- 48 B. The insurance required by this section for vehicles with a
49 manufacturer's rated seating capacity (or, if a minivan, the seating
50 capacity after seat removal to accommodate baggage) of seven

1 persons or less shall provide coverage as follows:
2

- 3 1. For all bodily injury or property damage arising from one
4 accident: Bodily injury \$100,000.00 per person, \$300,000.00
5 aggregate; property damage \$50,000.00 per occurrence; and
- 6 2. For all bodily injury or property damage in any one accident
7 caused by an uninsured or underinsured motorist: Bodily injury
8 \$100,000.00 per person, \$300,000.00 aggregate; property
9 damage \$50,000.00 per occurrence.

10
11 C. The insurance required by this section for vehicles with a
12 manufacturer's rated seating capacity (or, if a minivan, the seating
13 capacity after seat removal to accommodate baggage) of eight
14 persons or more shall provide coverage as follows:
15

- 16 1. For all bodily injury or property damage arising from one
17 accident: Bodily injury \$100,000.00 per person, \$700,000.00
18 aggregate; property damage \$50,000.00 per occurrence; and
- 19 2. For all bodily injury or property damage in any one accident
20 caused by an uninsured or underinsured motorist: Bodily injury
21 \$100,000.00 per person, \$300,000.00 aggregate; property
22 damage \$50,000.00 per occurrence.

23
24 D. The policy or policies of liability insurance shall be approved by [AS
25 TO SUBSTANCE AND FORM BY THE RISK MANAGER FOR THE
26 MUNICIPALITY] and filed with the transportation inspector. Insurance
27 policies shall be issued for periods of not less than one year.
28 Permittees shall be allowed to suspend insurance coverage on
29 vehicles idle from service on a month-to-month basis so long as
30 reasonable prior notice is given to the dispatch service and the
31 transportation inspector. Reasonable prior notice is as defined in
32 section 11.40.040B.
33

34 E. Every insurance policy or certificate shall contain a clause obligating
35 the insurer or surety to give the transportation inspector written notice
36 no less than 30 days before the cancellation, expiration, nonrenewal,
37 lapse, or other termination of such insurance. An allowed idling of a
38 vehicle on a month-to-month basis when insurance is suspended is
39 not a cancellation, expiration, nonrenewal, lapse or other termination
40 if the insurer agrees the insurance coverage is only suspended and
41 will continue when the covered vehicle is returned to active service. A
42 lapse, cancellation, expiration, nonrenewal, or termination of
43 insurance coverage shall result in an automatic suspension of any
44 permit for so long as the permittee is without insurance as required by
45 this section, and it shall be a violation of this chapter to provide taxicab
46 service with a vehicle not insured as required by this section. The
47 insurance policy shall list as a certificate holder:

48 Municipality of Anchorage
49 Transportation Inspection Division
50 P.O. Box 196650

Anchorage, Alaska 99519

(AO No. 57-75; AO No. 78-177; AO No. 79-58; AO No. 80-19(S); AO No. 81-149; AO No. 81-167; AO No. 85-87; AO No. 87-8; AO No. 87-126(S); AO No. 89-63; AO No. 98-51(S), § 2, 5-4-99; AO No. 2000-107, § 2, 7-25-00; AO No. 2005-102, § 1, 8-30-05; AO No. 2013-109(S-1), § 2, 12-3-13; AO No. [2018-6\(S\)](#), § 2, 4-10-18)

11.20.110 – Repealed. [POSTING OF INSURANCE NOTICE.]

[THE TRANSPORTATION INSPECTOR SHALL DESIGNATE A PLACE IN THE INTERIOR OF ALL VEHICLES REGULATED BY THIS TITLE FOR THE POSTING OF A NOTICE STATING "THIS VEHICLES IS INSURED ACCORDING TO MUNICIPAL ORDINANCES." NO PERSON MAY PROVIDE SERVICES WITH A REGULATED VEHICLE UNLESS THIS NOTICE IS PROPERLY POSTED THEREIN.]

(AO No. 57-75; AO No. 78-177; AO No. 80-19(S); AO No. 87-8; AO No. 87-126(S); AO No. 98-51(S), § 2, 5-4-99)

*** *** ***

11.20.140 - Single use of vehicle.

- A. A particular vehicle described on a taxicab permit may be so used only in accordance with the terms of the applicable taxicab permit. Such vehicle may not be used for transportation network company services.
- B. A particular vehicle may be described on only one permit issued pursuant to this title. It shall be unlawful to use that vehicle for any other transportation service regulated by this title other than the service which is authorized by that permit.

(AO No. 81-149; AO No. 87-8; AO No. 87-126(S); AO No. 98-51(S), § 2, 5-4-99; AO No. 2016-124(S), § 14, 12-20-16)

Cross Reference: Alaska Statute 28.23.180 – Transportation Network Companies and Drivers, Definitions

*** *** ***

11.20.320 - Vehicles for hire—Vehicle markings.

- A. Every vehicle for hire shall bear, in figures no less than four inches high, the trade name under which it is operated and its vehicle number, as assigned to it by the transportation inspector, on each side of the vehicle.
- B. Every vehicle for hire shall post [THE APPLICABLE RATES CHARGED FOR SERVICE, AND] a statement that video surveillance recording is in progress in such a place or manner as prescribed by the transportation inspector.

(AO No. 87-8; AO No. 98-51(S), § 2, 5-4-99; AO No. 2013-109(S-1), § 2, 12-3-13)

*** **

11.20.370 - Vehicles for hire—Records of service.

A. Vehicles for hire permittees shall ensure the maintenance of records sufficient to demonstrate the service offered or performed is pursuant to the terms of the permit. Record keeping shall be in the same manner as required for taxicabs in section 11.20.120, [LIMOUSINES IN SECTION 11.20.250] including without limitation chauffeur information, daily and monthly hours of operation, monthly reporting, records retention and disclosure, records agent, and submittal requirements at renewal.

B. Vehicles for hire record keeping shall include an accurate and current daily list of the time and place of passenger pickup and delivery; the number and names of passengers; the time a reservation was requested; the name of the person receiving the reservation; and the name and license number of the chauffeur who operated a vehicle for hire pursuant to that reservation.

(AO No. 87-126(S); AO No. 98-51(S), § 2, 5-4-99; AO No. 2013-109(S-1), § 2, 12-3-13)

11.20.400 - Repealed. [HORSE-DRAWN VEHICLES—PERMIT REQUIRED; TRANSFER. (REPEALED)]

(AO No. 98-51(S), § 2, 5-4-99)

11.20.410 - Repealed. [HORSE-DRAWN VEHICLES—APPLICATION FOR PERMIT. (REPEALED)]

(AO No. 98-51(S), § 2, 5-4-99)

11.20.420 - Repealed. [HORSE-DRAWN VEHICLES—VEHICLE TO BE DESIGNATED ON PERMIT; SUBSTITUTE VEHICLES. (REPEALED)]

(AO No. 98-51(S), § 2, 5-4-99)

*** **

Section 3. Anchorage Municipal Code 11.30 is hereby amended to read as follows (*the remainder of the chapter is not affected and therefore not set out*):

11.30.065 – Duty to report.

A. A chauffeur has the duty to report the following to the transportation inspector within two business days:

1. The chauffeur's driver's license is suspended, revoked, or otherwise invalid; or
2. The chauffeur receives any criminal conviction.

B. A chauffeur has the duty to report to the transportation inspector within one business day of such request when the transportation inspector has good cause.

1. Good cause for the transportation inspector's request includes, but is not limited to, addressing a complaint, retrieving video, or a reasonable basis that the chauffeur is not in compliance with the requirements of this title.

*** *** ***

11.30.140 – Taxicab chauffeur records.

A. Immediately after a chauffeur goes on duty, a chauffeur must ensure the following information is accurately collected by the smart taximeter, dispatch system, or other approved system: [HE OR SHE SHALL ENTER THE FOLLOWING INFORMATION ON THE TAXICAB COMPUTER OR DIGITAL DISPATCH SYSTEM, OR A TRIP SHEET IF ONE IS USED:]

1. The chauffeur's name and license number,
2. Taxicab number,
3. Taximeter number,
4. Date of report, and
5. Start time of shift.

B. Immediately after the passenger(s) requesting service is in the taxicab, a chauffeur must ensure the following information is accurately collected by the smart taximeter, dispatch system, or other approved system:

1. Time and place of passenger pick up; and
2. If operating an accessible taxicab permitted under subsection 11.20.037F., whether the transport was for passengers with disabilities who needed the accessibility features.

[THE CHAUFFEUR SHALL ENTER ON THE TAXICAB COMPUTER OR DIGITAL DISPATCH SYSTEM, OR A TRIP SHEET IF ONE IS USED, THE TIME AND PLACE OF PASSENGER PICKUP AND THE NUMBER OF PASSENGERS TRANSPORTED. IF THE CHAUFFEUR IS OPERATING AN ACCESSIBLE TAXICAB PERMITTED UNDER SECTION 11.20.037F., THE CHAUFFEUR SHALL ALSO NOTE WHETHER THE TRANSPORT WAS FOR PASSENGERS WITH DISABILITIES WHO NEEDED THE ACCESSIBILITY FEATURES.]

1 C. Immediately after a taxicab chauffeur has discharged a passenger
 2 from the taxicab, a chauffeur must ensure the following information is
 3 accurately collected by the smart taximeter, dispatch system, or other
 4 approved system:

- 5
- 6 1. Time and place of passenger drop off; and
- 7 2. The amount of fare received or that no fare was received.
- 8

9 [HE OR SHE SHALL ENTER ON THE TAXICAB COMPUTER OR
 10 DIGITAL DISPATCH SYSTEM, OR A TRIP SHEET IF ONE IS USED,
 11 THE TIME OF PASSENGER DELIVERY, THE DESTINATION AND
 12 THE AMOUNT OF THE FARE RECEIVED OR THAT NO FARE WAS
 13 RECEIVED. TAMPERING WITH OR ALTERING FARE AND TRIP
 14 DATA IS PROHIBITED.]

15

16 D. Tampering with or altering fare and/or trip data is prohibited.

17 [A TAXICAB CHAUFFEUR SHALL RETAIN ALL TRIP SHEETS
 18 PREPARED PURSUANT TO THIS SECTION FOR NOT LESS THAN
 19 THE TWO-YEAR LICENSE RENEWAL PERIOD. A CHAUFFEUR
 20 SHALL PRODUCE ANY OR ALL OF HIS OR HER TRIP SHEETS
 21 UPON REQUEST OF THE TRANSPORTATION INSPECTOR OR A
 22 POLICE OFFICER. THE CHAUFFEUR SHALL FORWARD THE TRIP
 23 SHEETS TO THE TRANSPORTATION INSPECTOR UPON
 24 REQUEST, AND BIENNIALLY AT LICENSE RENEWAL. THE
 25 INFORMATION FOR TRIPS DOCUMENTED BY A TAXICAB
 26 COMPUTER, METERING APPLICATION AND DIGITAL DISPATCH
 27 SYSTEM SHALL BE RETAINED BY THE DISPATCH COMPANY IN
 28 ACCORDANCE WITH CHAPTER 11.40.]

29 (AO No. 80-136; AO No. 85-87; AO No. 87-8; AO No. 87-126(S); AO No. 98-
 30 51(S), § 3, 5-4-99; AO No. 2013-109(S-1), § 3, 12-3-13; AO No. 2018-6(S),
 31 § 3, 4-10-18)

32

33 **Section 4.** Anchorage Municipal Code 11.40 is hereby amended to read as
 34 follows (*the remainder of the chapter is not affected and therefore not set out*):

35 **11.40.020 – Dispatch service license.**

36 A. An application for a dispatch service license shall be made to the
 37 transportation inspector.

38 B. An application for a dispatch service license shall be submitted on a
 39 form approved by the transportation inspector and shall be
 40 accompanied by:

- 41 1. The fee specified in section 11.10.160;
- 42
- 43 2. Proof that the applicant has a smart taximeter system that has
 44 been approved by the transportation inspector and includes the
 45
- 46
- 47
- 48
- 49
- 50

1 following functions:

- 2
- 3 a. Is capable of metering a trip using an onboard diagnostic
- 4 connection to the vehicle or the use of location tracking
- 5 technology, or some combination of the two, to measure
- 6 time and distance traveled;
- 7 b. Has an integrated payment and receipting system that
- 8 accepts credit cards and other electronic payments such
- 9 as electronic taxi scrip, promotional codes, and
- 10 alternative payment channels;
- 11 c. May have an integrated dispatch system that:
- 12
- 13 1) Supports two-way communication between the
- 14 dispatcher and the driver;
- 15 2) Is equipped with monitored vehicle tracking
- 16 technology and be able to track vehicle location
- 17 in real time;
- 18 3) Does not exclusively dispatch calls by phone or
- 19 radio; and
- 20 4) Provides a duress alarm for the driver.
- 21 d. Supports pricing based on static and dynamic market
- 22 conditions;
- 23 e. May have the ability to calculate an upfront fare to
- 24 present to a passenger before the passenger accepts
- 25 the ride;
- 26 f. Is capable of notifying a passenger if a convenience fee
- 27 for electronic payment, or other known fees, will be
- 28 added to the fare;
- 29 g. Includes driver authentication and system security
- 30 features;
- 31 h. Automates data collection and reporting;
- 32 i. Provides geographic location information;
- 33 j. Incorporates a transportation inspector-approved
- 34 mobility data standard for on-demand for-hire vehicles
- 35 to support external integration;
- 36 k. If required by the transportation inspector by rule, is
- 37 connected to a transportation inspector-approved
- 38 external dispatch system for the purpose of dispatching
- 39 accessible vehicles; and
- 40 l. Meets any other requirement prescribed by the
- 41 transportation inspector.
- 42

43 3. Proof that the applicant has obtained and possesses one or

44 both of the following:

- 45
- 46 a. A valid Federal Communications Commission frequency
- 47 license and identification of those frequencies
- 48 authorized to be used in the dispatch service; or
- 49
- 50 b. A digital [COMPUTERIZED] dispatch system approved

by the transportation inspector;

[3. IDENTIFICATION OF THE DIGITAL DISPATCH SYSTEM, IF ONE IS USED BY THE DISPATCH SERVICE, AND ACKNOWLEDGMENT THAT THE APPLICANT MUST DEMONSTRATE ITS FUNCTIONALITY AND OPERABILITY;]

4. Proof the applicant is a resident of, or domiciled in, the United States, and that it has a physical office location with regular business hours in the municipality;

5. A proposed color scheme, name and markings to be used by taxicabs dispatched by the applicant which is substantially different from the color scheme, name and markings used or proposed for use by any other dispatch company licensed under this title;

6. Proof that the applicant is at least 18 years of age; and

7. A signed acknowledgement and acceptance of the license requirement to maintain, and to provide to the transportation inspector, records of dispatches, complaints, and complaint response.

C. A dispatch service license shall be issued by the transportation inspector if the applicant complies with this section, is certified as required by section 11.10.170 and has not had a felony or misdemeanor conviction entered by a court of competent jurisdiction within five years of:

1. Assignation, prostitution, solicitation for the purpose of prostitution, offering to secure another for the purpose of prostitution, maintaining a vehicle for the purpose of prostitution or accepting money from a prostitute for the aforementioned purposes; or

2. Illegal sale, transportation, possession or use of any controlled substance as defined in AS 11.71 or any similar law of another jurisdiction.

(AO No. 57-75; AO No. 78-177; AO No. 79-58; AO No. 80-19(S); AO No. 84-18; AO No. 85-87; AO No. 87-126(S); AO No. 88-21; AO No. 98-51(S), § 4, 5-4-99; AO No. 2013-109(S-1), § 4, 12-3-13; AO No. 2018-6(S), § 4, 4-10-18)

*** **

11.40.050 - Dispatch service operation and duty to serve the public.

A. Every dispatch service shall be able to provide service throughout the municipality, and have at least one physical office location with regular

1 business hours within the municipality.
2

- 3 B. Every dispatch service shall respond to and maintain radio or digital
4 [COMPUTERIZED] dispatch communications with every taxicab
5 subscribing to its service and have a dispatcher on duty and
6 responding to these communications at all times for at least 20 hours
7 during every 24-hour period. It is unlawful for a dispatch service to give
8 dispatch preference to taxicabs owned, leased, subleased or
9 otherwise operated under the direct or indirect ownership interest of
10 the dispatch company, or to give dispatch preference to taxicabs
11 having owners in common with the owners of the dispatch company.
12
- 13 C. No dispatch company may require payment of rates other than those
14 established pursuant to this title. Sections 11.40.080 through
15 11.40.100 shall not apply to contract rates.
16
- 17 D. Reserved.
18
- 19 E. A dispatch company shall investigate customer complaints presented
20 to the dispatch company, take appropriate action, and document the
21 investigation, resolution, referral, and follow-up by the dispatch
22 company regarding each complaint.
23
- 24 F. A dispatch company shall diligently exercise the duty to serve the
25 public and make every effort to respond to a request for a taxicab
26 dispatch. A dispatch company shall report to the transportation
27 inspector upon request a list of all taxicab requests which did not result
28 in responsive taxicab service, any taxicab chauffeur refusing to
29 respond to a call for service and the permit number of the taxicab the
30 chauffeur was operating. The report of nonresponsive calls shall
31 identify the calls for accessible vehicle service or an accessible
32 taxicab. The report shall also identify nonresponsive calls for service
33 to or from the Girdwood area and the Chugiak-Eagle River area.
34
- 35 G. When a request for accessible vehicle service or an accessible taxicab
36 is received and dispatched, if the chauffeur operating a taxicab
37 permitted under section 11.20.037F. and not occupied by other
38 passengers refuses or declines to respond without good cause, the
39 dispatch service shall immediately cease all dispatch services to that
40 chauffeur for the next 24 hours. The records required by
41 section 11.40.060 shall include a report of chauffeur refusals to
42 respond to dispatched calls for an accessible taxicab and resulting
43 ineligibility for dispatch service.
44
- 45 H. A dispatch service's recordkeeping shall comply with section
46 11.40.060.
47

48 (AO No. 57-75; AO No. 78-177; AO No. 85-87; AO No. 92-50; AO No. 98-
49 51(S), § 4, 5-4-99; AO No. 2013-109(S-1), § 4, 12-3-13; AO No. 2016-124(S),
50 § 15, 12-20-16; AO No. 2018-6(S), § 4, 4-10-18)

1
2 **11.40.060 - Dispatch service records.**
3

4 A. Every dispatch service shall maintain a current and accurate record,
5 in a form approved by the transportation inspector, of:

6
7 1. The permit number, name and address of the permittee for
8 each taxicab dispatched and the number of daily hours each
9 such taxicab is operated during every calendar month;

10
11 2. Daily dispatch activity, which shall include:

- 12 a. The taxicab numbers;
13 b. The permit number pursuant to which the taxicab is
14 operated, including whether it is an accessible taxicab;
15 c. The name or identification and license number of the
16 operator of the taxicab;
17 d. The time of calls for service;
18 e. The service time requested by the passenger;
19 f. The time the request for service was fulfilled;
20 g. The place of passenger pickup and drop-off;
21 h. If the taxicab dispatched was not the nearest available
22 taxicab subscribing to the dispatch service, or in the
23 order of time in which the taxicabs have indicated that
24 they are waiting in a taxicab zone for dispatch, a
25 statement of the reason;
26 i. Whether the request was for wheelchair-accessible
27 service or an accessible taxicab; and
28 j. Whether the request was for service other than
29 passenger transportation.

30
31 3. The fare as recorded from the taximeter or other than
32 passenger transportation; and
33

34 4. All complaints received from members of the public, with the
35 investigation, resolution, referral, and follow-up for each
36 complaint noted.
37

38 5. A copy of all taxicab operators' chauffeur license and driver's
39 license. The licenses must be valid and unexpired.
40

41 B. The records maintained pursuant to subsection A. of this section shall
42 be retained by the dispatch licensee for at least two years.
43

44 C. The records shall be open for review by the administrative hearing
45 officer, the commission, the transportation inspector, the municipal
46 department of law, or a police officer.
47

48 D. The dispatch service shall forward records to the transportation
49 inspector upon request for good cause, and two times per year:
50 annually at license renewal and six months after renewal. Good cause

for the transportation inspector's request includes, but is not limited to, a service study being conducted, a reasonable basis to believe there are inconsistencies or inaccurate records, to track specific areas or types of service to focus on a specific problem or issue with on demand transportation services, or other good cause.

(AO No. 57-75; AO No. 78-177; AO No. 80-19(S); AO No. 98-51(S), § 4, 5-4-99; AO No. 2013-109(S-1), § 4, 12-3-13; AO No. 2018-6(S), § 4, 4-10-18)

Section 5. Anchorage Municipal Code 14.60.030 is hereby amended to read as follows (*the remainder of the chapter is not affected and therefore not set out*):

14.60.030 – Fine schedule.

The fine schedule under this chapter is as follows:

*** *** ***

Code Section	Offense	Penalty/Fine
	*** *** ***	
11.45.020A.	PROVIDING TNC APP WITHOUT A LICENSE	1,000.00
11.45.020B.	TNC DRIVER WITHOUT AUTHORIZATION BY THE TNC	1,000.00
11.45.020C.	TNC VEHICLE USED WITHOUT AUTHORIZATION	1,000.00
11.45.040B.	TNC OWNERSHIP OR LEASING OF VEHICLE USED	500.00
11.45.040D.	DISCLOSURE OF TI/ENFORCEMENT OFFICER RIDER ACCOUNT	1,000.00
11.45.040H.	FAILURE TO SEND ELECTRONIC RECEIPT	75.00
11.45.040J.	FAILURE TO DISABLE TNC APP ACCESS FOR SIX MONTHS AFTER DRUG/ALC TEST FAILURE	250.00 PER DAY OF ACCESS
11.45.050	DRIVER AUTHORIZED BUT DOES NOT MEET REQUIREMENTS	250.00 PER DAY DRIVER OPERATES
11.45.060	VEHICLE AUTHORIZED IMPROPERLY	250.00/DAY
11.45.060G.	TNC VEHICLE TRANSPORTING MORE PASSENGERS THAN CAPACITY	250.00
11.45.060H.	REFUSAL TO ALLOW INSPECTION	250.00
11.45.070B.	CODE OF CONDUCT VIOLATION	500.00
11.45.080	INADEQUATE INSURANCE COVERAGE WHILE IN SERVICE	500.00
11.45.090	FAILURE TO RETAIN OR PROVIDE REQUIRED RECORDS	250.00
11.45.100	PROHIBITED DISCRIMINATION	500.00]

*** *** ***

(AO No. 93-167(S-1), § 1, 4-13-94; AO No. 94-108, § 1, 10-5-94; AO No. 94-

134, § 2, 9-8-94; AO No. 95-42, § 2, 3-23-95; AO No. 95-67(S), § 9, 7-1-95; AO No. 95-102, § 1, 4-26-95; AO No. 95-118, § 3, 9-1-95; AO No. 95-163(S), § 21, 8-8-95; AO No. 95-195(S-1), 1-1-96; AO No. 96-51(S-1), § 2, 8-1-96; AO No. 96-96(S-1), § 2, 2-1-97; AO No. 96-126(S), § 3, 10-1-96; AO No. 96-137(S), § 9, 1-2-97; AO No. 97-88, § 3, 6-3-97; AO No. 97-107, § 3, 11-17-97; AO No. 97-133(S), § 1, 11-11-97; AO No. 98-27(S-1), § 2, 11-11-97; AO No. 98-160, § 2, 12-8-98; AO No. 99-13(S), 2-9-99; AO No. 99-91(S), § 4, 7-13-99; AO No. 2000-64, § 1, 4-18-00; AO No. 2000-116(S), § 4, 7-18-00; AO No. 2000-127(S), § 2, 10-14-00; AO No. 2000-129(S), § 26, 11-21-00; AO No. 2001-48, § 1, 3-13-01; AO No. 2001-74(S), § 2, 4-17-01; AO No. 2001-4, § 2, 2-6-01; AO No. 2001-145(S-1), § 11, 12-11-01; AO No. 2003-68, § 1, 9-30-03; AO No. 2003-97, § 4, 9-30-03; AO No. 2003-117, § 2, 1-28-03; AO No. 2003-130, § 8, 10-7-03; AO No. 2003-152S, § 10, 1-1-04; AO No. 2004-1, § 2, 1-1-03; AO No. 2004-99, § 2, 6-22-04; AO No. 2004-100(S-1), § 6, 1-1-05; AO No. 2004-171, § 1, 1-11-05; AO No. 2005-160, § 9, 11-1-05; AO No. 2005-84(S), § 3, 1-1-06; AO No. 2005-185(S), § 35, 2-28-06; AO No. 2005-124(S-1A), § 33, 4-18-06; AO No. 2006-39, § 6, 4-11-06; AO No. 2006-54, § 1, 5-2-06; AO No. 2006-80, § 1, 6-6-06; AO No. 2007-50, § 4, 4-10-07; AO No. 2007-60, § 4, 11-1-07; AO No. 2007-70, § 3, 5-15-07; AO No. 2008-84(S), § 5, 7-15-08; AO No. 2009-61, § 3, 7-7-09; AO No. 2009-82, § 5, 7-7-09; AO No. 2009-40(S), § 3, 7-21-09; AO No. 2009-112, § 4, 10-13-09; AO No. 2009-122, § 2, 12-17-09; AO-2010-35(S), § 7, 5-11-10; AO No. 2010-39, § 2, 5-11-10; AO No. 2010-87(S), § 3, 12-7-10; AO No. 2011-46, § 4, 4-12-11; AO No. 2011-59, § 10, 5-24-11; AO No. 2011-106(S), § 3, 11-8-11; AO No. 2011-112, § 4, 11-22-11, eff. 12-22-11; AO No. 2012-10, § 1, 1-31-12; AO No. 2012-77, § 29, 8-7-12; AO No. 2013-109(S-1), § 5, 12-3-13; AO No. 2013-130(S-1), § 1, 1-14-14; AO No. 2014-42, § 31, 6-21-14; AO No. 2014-85, § 4, 8-5-14; AO No. 2014-110(S), § 2, 9-9-14; AO No. 2014-137(S), § 3, 11-18-14; AO No. 2015-23(S), § 20, 3-24-15; AO No. 2015-48, § 16, 5-14-15; AO No. 2015-54, § 1, 5-26-15; AO No. 2015-65, § 4, 6-9-15; AO No. 2015-111(S-1), § 2, 1-1-16; AO No. 2016-16(S), § 4, 2-9-16; AO No. 2016-76(S), § 7, 7-12-16; AO No. 2016-81(S), § 4, 8-25-16; AO No. 2016-83(S), § 9, 7-26-16; AO No. 2016-82, § 3, 8-9-16; AO No. 2016-116, § 2, 10-18-16; AO No. 2016-115(S), § 2, 11-15-16; AO No. 2016-124(S), § 11, 12-20-16; AO No. 2017-26, § 2, 5-1-17; AO No. 2017-29(S), § 61, 6-1-17; AO No. 2017-30, § 3, 3-21-17; AO No. 2017-31(S), § 5, 5-26-17; AO No. 2017-119(S), § 4, 11-9-17; AO No. 2017-101, § 2, 2-5-18; AO No. 2017-161(S), § 3, 2-27-18; AO No. 2017-16, § 3, 2-14-17; AO No. 2017-129, § 2, 1-23-18; AO No. 2018-63(S), § 2, 8-28-18; AO No. 2018-100(S), § 2, 1-1-19; AO No. 2018-110, § 2, 12-18-18; AO No. 2019-9(S), § 2, 2-12-19; AO No. 2019-12, § 2, 3-5-19; AO No. 2019-15(S), § 2, 3-19-19; AO No. 2019-34, § 5, 4-18-19; AO No. 2019-50(S), § 2, 6-6-19; AO No. 2019-66, § 26, 6-18-19; AO No. 2019-74(S), § 2, 6-18-19; AO No. 2019-79(S), § 2, 7-9-19; AO No. 2019-90(S), § 7, 8-20-19; Ord. No. 2020-4(S), § 3, 6-24-20; AO No. 2020-65, § 2, 9-25-20; AO No. 2020-103, § 2, 11-4-20; AO No. 2022-97, § 1, 11-9-22; AO No. 2023-27, § 2, 3-21-23; AO No. 2023-38(S), § 6, 4-18-23; AO No. 2024-82, § 2, 9-10-24)

Section 6. Anchorage Municipal Code of Regulations 11.10 is hereby amended to read as follows (*the remainder of the chapter is not affected and therefore not set*

out):

11.10.003 - Smart taximeter. [Taximeter.]

- A. A smart [AN ELECTRONIC OR FLAG] taximeter shall be placed in every taxicab, and the face thereof illuminated so as to be clearly visible from the front and rear passenger seats.
- B. A notice explaining the operation of a taximeter shall be conspicuously posted in the interior of every taxicab so as to be visible from the passenger seats.
- C. The transportation inspector may test taximeters for accuracy and, upon finding an inaccurate taximeter, take a taxicab out of service until such time as the meter is repaired and sealed by the State of Alaska section of weights and measures or the transportation inspector has approved [CERTIFIED] that taximeter.

(AR No. 79-34; AO No. 80-79; AO No. 84-18; AR No. 88-31; AR No. 2014-138, § 1, 5-20-14)

*** *** ***

11.10.008 - Taxicab stand use.

- A. Only taxicabs shall be parked in an area of a public right-of-way posted by the traffic engineer with a sign reserving it for taxicabs. A taxicab entering the stand shall take the rear position in line. When each taxicab leaves the stand, those behind in line shall move up. Taxicab stands allowing more than one car may not be totally occupied by the vehicles of any one dispatch service.
- B. Prohibited conduct.
 - 1. A taxicab driver entering a stand may not take or attempt to take a position in a line out of turn, or ahead of a driver entitled to that position.
 - 2. A taxicab driver may not solicit a passenger while on a stand so as to cause the passenger to take the driver's particular taxicab out of turn.

(AR No. 79-34; AO No. 80-79; AO No. 84-18; AO No. 85-87; AO No. 87-8)

11.10.009 - Rates, fares, and fees.

- A. The following rates and fares amounts and restrictions shall apply to taxicab service:
 - 1. (Repealed).

2. The fare for taxicab curbside service only, when the taxicab is operated on mileage, shall be no more than \$6.00 [~~\$3.00~~] for the first one-tenth mile traveled and no more than \$0.60 [~~\$0.30~~] for every one-tenth mile traveled.

*** **

(AR No. 79-34; AR No. 79-162; AO No. 80-79; AO No. 84-18; AO No. 87-8; AO No. 87-126(S); AR No. 88-31; AR No. 92-110; AR No. 97-82, § 1, 6-3-97; AR No. 2005-252, § 1, 10-11-05; AO No. 2013-109(S-1), § 6, 12-3-13; AO No. 2017-142, § 1, 1-1-18; AO No. 2018-6(S), § 5, 4-10-18)

*** **

11.10.013 – Repealed. [PHYSICIAN'S CERTIFICATE. (REPEALED)]

(AR No. 79-34; AO No. 80-79; AR No. 2014-138, § 3, 5-20-14; AO No. 2018-6(S), § 6, 4-10-18)

11.10.014 – Repealed. [TRIP SHEETS IN TAXICAB. (REPEALED)]

(AR No. 79-34; AO No. 80-79; AO No. 87-8)

*** **

[SHARED RIDE SERVICE ZONES: ANCHORAGE



**SHARED RIDE SERVICE ZONES
SHARED RIDE TAXI ZONES: EAGLE RIVER
ADD FIGURE PAGE 11.10-10]**

Section 7. Anchorage Municipal Code 11.45 is hereby repealed in its entirety. The current Chapter 11.45 is attached as Appendix A.

Section 8. This ordinance shall be effective 120 days after passage and approval by the Assembly.

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PASSED AND APPROVED by the Anchorage Assembly this _____ day of _____, 2026.

Chair of the Assembly

ATTEST:

Municipal Clerk



MUNICIPALITY OF ANCHORAGE

Assembly Memorandum

AM No. 50-2026

Meeting Date: January 27, 2026

1 **FROM: MAYOR**

2
3 **SUBJECT: AN ORDINANCE OF THE ANCHORAGE ASSEMBLY**
4 **AMENDING ANCHORAGE MUNICIPAL CODE TITLE 11,**
5 **SECTION 14.60.030, AND CODE OF REGULATIONS CHAPTER**
6 **11.10 REGARDING VEHICLE FOR HIRE REQUIREMENTS TO**
7 **CONFORM CODE WITH BEST PRACTICE, STATE LAW, AND**
8 **REMOVE OBSOLETE REQUIREMENTS; TO ENCOURAGE**
9 **COMPLIANCE AND INCREASE SAFETY; AND TO LOWER**
10 **COSTS.**

11
12 The Transportation Commission and the Transportation Inspector have been
13 working together to address several needed updates to Title 11.

14
15 Anchorage Municipal Code Chapters 11.10-40 are an exercise of the
16 Municipality's power to regulate the for-hire transportation industry. This
17 authority includes the power to license and regulate transportation, chauffeur,
18 and dispatch services. The Municipality does this to protect the public's interest
19 with respect to the price, quality of service, and reasonable safety standards
20 provided by regulated vehicles.

21
22 The goals that the Transportation Commission and Inspector have for this
23 ordinance include the following:

- 24 (1) To remove obsolete requirements, conform to practice, and remove
25 code that was preempted by state law;
26 (2) To encourage compliance and increase safety; and
27 (3) To lower barriers and cost to entry.

28
29 Key changes include:

- 30
31 • **Transitioning to smart taximeters.** This transition is a win, win for all
32 stakeholders and is largely a transition that the for-hire transportation has
33 made independent of regulations. Taximeters fall into two general
34 categories: traditional mechanical (analog) meters that connect with the
35 vehicle and smart meters uses software, GPS, and mobile technology to
36 calculate distance and fares. Smart taximeters are increasingly becoming
37 the norm as they are more reliable and require less maintenance costs. A
38 taxicab carrying unapproved equipment may operate if a temporary
39 operating permit has been obtained (AMC 11.20.090B.).
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- **Strengthening security measures.** A number of changes were identified to help strengthen security measures that are already in place. The proposed changes include ensuring that a regulated vehicle’s camera surveillance system has both audio and visual capacity, increasing how long surveillance data must be retained, and strengthening penalties for drivers who avoid reporting to the Transportation Inspector while that retention period is active.
- **Repealing AMC 11.45 regarding transportation network companies and corresponding fines.** The Municipality approved AMC 11.45 in 2017. The State then passed the Transportation Network Companies Act in 2024. The Act makes similar requirements for TNC drivers as AMC 11.45 including background checks and liability insurance. AMC 11.45 is no longer enforced or necessary.
- **Increasing the maximum fares taxicabs may charge.** The Municipality limits what taxicabs may charge under AMCR 11.10. Currently, taxicabs can charge no more than \$3 for the first one-tenth mile traveled, and no more than \$0.30 for every one-tenth mile traveled. The \$3.00 maximum was last amended in October 2005 by AR 2005-252. The \$0.30 maximum was last amended from \$0.25 to \$0.30 in December 2013 by AO 2013-109(S-1). These maximum fares are extremely restrictive and need updating.

The below table summarizes the amendments:

Code reference	Notes
Chapter 11.10 – General Provisions	
AMC 11.10.010, 11.10.160, 11.20.080, 11.30.140, et al.	Smart taximeters are both cost-effective and data effective. This change requires dispatch companies to utilize smart taximeter systems already required by many large cities outside Alaska.
AMC 11.10.050G.	Updates vehicle for hire logo requirements to reflect market preference.
AMC 11.10.055A.5.	Changes the mailing requirement from two to five working days, reflective of the Transportation Inspector’s capacity.
AMC 11.10.055A.6.	Creates a swifter review process, provides notice to commission and permittee before a scheduled commission meeting, and better reflects current practice.
AMC 11.10.100	Changes the time to file appeal of transportation inspector decision from 15 to 30 days.

AMC 11.10.110B.	(1) Clarifies that the transportation inspector has the authority to deny licenses; (2) Reorganization to clarify that there are discretionary and mandatory enforcement actions; (3) Adds two instances where the transportation inspector may take enforcement action against a license to encourage compliance: (a) where a chauffeur fails to report, and (b) where a chauffeur is operating a regulated vehicle under credentials that are false or belong to another. Both instances include cross references to new code included in this ordinance.
AMC 11.10.140	(1) Clarifies that expired means void; and (2) Gives chauffeur license holders a 30-day window to renew their license before being required to resubmit fingerprinting and reflects current practice.
AMC 11.10.150	(1) Requires permittees and dispatch services to ensure that drivers have proper licensure and follow code; (2) Prohibits drivers from operating regulated vehicles under credentials that are false or belong to another.
AMC 11.10.185	The audio and video footage collected in vehicles is valuable for ensuring passenger and driver safety. The amendments (1) expand the amount of required footage from 72 hours (3 days) to 120 hours (5 days); and (2) clarify that both audio and video are required (not just one or the other).
Chapter 11.20 – Taxicabs, Limousines, and Vehicles for Hire	
AMC 11.20.015, 11.20.035, et al.	Removes repealed section names to prevent confusion.
AMC 11.20.030	Changes market conciliation hearings from yearly to once every three years, to conform to market need.
AMC 11.20.037G.	Removes out of date reference.
AMC 11.20.080C.	Adding lights to the top of taxicabs is costly. This change permits the use of an internal light to indicate availability for hire.
AMC 11.20.100D. AMC 11.20.110	Updates insurance requirements to conform with current practice.
AMC 11.20.140	Update prohibits vehicles permitted as a taxicab from also being used for transportation network services,

	consistent with state law which limits transportation network services to personal vehicles, and not taxi, limousine, or other vehicle for hire. See AS 28.23.180.
AMC 11.20.320	Regarding vehicles for hire, this removes the requirement to post rates because companies offer numerous different service packages and it's impractical to require a rate sheet be posted.
AMC 11.20.370	Updates reference in record keeping requirement to reduce circularity.
Chapter 11.30 - Chauffeurs	
AMC 11.30.065	Adds new duty to report, allowing transportation inspector to take swift action in specific situations where a chauffeur avoids reporting for enforcement reasons.
AMC 11.30.140	Updates code to remove reference to trip sheets which are no longer required and to reflect the use of smart taximeter systems.
Chapter 11.40 – Dispatch Service	
AMC 11.40.020	Requires dispatch service licensees to have an approved smart taximeter system as part of their licensure.
AMC 11.40.050	Updates language from computerized to digital.
AMC 11.40.060	Adds record keeping requirement for licenses, requiring dispatch to ensure that drivers have a valid and unexpired chauffeur license and driver's license.
Chapter 11.45 – Transportation Network Company Services	
AMC 11.45	This chapter on transportation network companies (e.g. Uber and Lyft) was preempted by state law, AS 28.23.010 and is being repealed.
AMC 14.60.030	Removes fines that correspond with AMC 11.45
Anchorage Municipal Code of Regulations	
AMCR 11.10.003	Updates taximeter language to smart taximeter language.
AMCR 11.10.008	This clarifies the rules of conduct at taxicab stands.
AMCR 11.10.009	Increases the maximum rate of the first one-tenth mile for taxicab curbside service from \$3 to \$6 and increases the maximum rate for every one-tenth mile

	travel to \$0.60 from \$0.30.
SHARED RIDE SERVICE ZONES	Remove an out-of-use map.

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The Transportation Commission met about this ordinance on Tuesday, January 6. The meeting was publicly noticed and key stakeholders in the for-hire transportation industry attended. The Commission voted and unanimously approved the ordinance.

Pursuant to AMC 2.30.053B.1., the proposed ordinance has no private sector economic effects and local government effects are less than \$30,000, and a summary of economic effects is not required.

THE ADMINISTRATION RECOMMENDS APPROVAL.

Prepared by: Carrie Belden, Transportation Inspector
 Approved by: Wesley Renfro, Superintendent of Public Transportation
 Concur: Ona R. Brause, Director, OMB
 Concur: Philippe D. Brice, CFO
 Concur: Eva Gardner, Municipal Attorney
 Concur: William D. Falsey, Chief Administrative Officer
 Concur: Rebecca A. Windt Pearson, Municipal Manager
 Respectfully submitted: Suzanne LaFrance, Mayor

MUNICIPALITY OF ANCHORAGE

TRANSPORTATION COMMISSION

907-786-8525



3630 E TUDOR RD ANCHORAGE, AK

FAX: 907-249-8091

Mayor Suzanne LaFrance

January 8, 2026

Dear Anchorage Assembly Members,

The Anchorage Transportation Commission (ATC) has been working on updating Anchorage Municipal Code Title 11. In this process the ATC has worked with the Transportation Inspection (TI) Division as well as numerous stakeholders in the industry. These stakeholders included the Municipal Attorney's office, permit owners, business owners, dispatch companies, chauffeur drivers, and the public.

The ATC and TI Division gathered input from these stakeholders and extensive discussions were held during their meetings. Through this process this ordinance was drafted. As a result, there was majority support for the changes and additions in the ordinance by the stakeholders and unanimous approval from the ATC. We believe these updates will help the efficiency of the industry and improve safety for all involved. Some of the highlights include: updating to smart taximeters which is projected to reduce costs at all levels as well as provide enhanced operational features, aligning code to industry and TI Division needs, updating and clarifying code, increasing fare rates which are currently at their maximum, and swifter enforcement to encourage better compliance.

The only major request that was not approved was the request to deregulate the vehicle for hire tourism subgroup and transfer oversight to US Department of Transportation (US DOT). After research and public testimony, it was determined that would not provide the safety and security necessary for the public, the companies, and their chauffeurs. Because the US DOT supervision is not focused on this size vehicle, it does not ensure annual vehicle inspections, chauffeur criminal history background and driving record checks, and vehicle accident and repair tracking. Since the US DOT is focused on larger vehicles, it could be many years before they inspect or encounter a 15 passenger or less vehicle. AMC Title 11 offers safety and oversight to these sized vehicles.

In addition, the vehicle inspections are different as well. Below highlights just a few differences between the US DOT and the TI vehicle inspections. The TI vehicle inspections focus on passenger vehicles and include items such as accessible and operational seatbelts for all seats, doors latching and easily closing, the interior of the vehicle to be clean, of good repair and free from broken seats, all wire connections located out of the way of the passengers, a functioning horn, defrosting and heating systems operational.

As a result, over the course of numerous public meetings the ATC and all it's stakeholders were able to formulate a comprehensive ordinance to submit to the Assembly for approval.

Respectfully,

A handwritten signature in black ink, appearing to read 'William Burke'.

William Burke
Transportation Commission Chair

Mailing Address: P.O. Box 196650 • Anchorage, Alaska 99519-6650 • <http://www.muni.org>

APPENDIX A - Chapter 11.45 TRANSPORTATION NETWORK COMPANY SERVICES

11.45.005 Purpose and intent.

- A. The purposes of chapter 11.45 are to:
1. Establish initial regulations to accommodate the entry of transportation network companies (TNCs) into the Anchorage area market.
 2. Acknowledge and legally enable the use of the common features of the technology innovation used by TNCs that have emerged in the passenger transportation services for hire industry.
 3. Empower passengers that use a TNC app on a smartphone or other device to solicit a prearranged ride, accept or reject service from the TNC drivers available, determine the origin and destination of the trip, and submit payments electronically without needing to directly engage the driver for payment processing.
 4. Provide the Municipality's Transportation Inspection Division flexibility to monitor TNC services and respond with policy directives necessary for protection of the public safety.
 5. Protect the safety of drivers, passengers and the public, and protect the public's interest with respect to fairness and disclosure in costs, quality of service, and reasonable safety standards for TNC services.
- B. The interpretation and application of this chapter shall be consistent with the following principles:
1. TNC drivers shall have a background check that is reasonably likely to discover any disqualifying traffic and criminal offenses in a TNC driver's history in any jurisdiction.
 2. TNC passengers, drivers, and the public shall be protected from loss and injury by ensuring that the insurance coverage requirements for a TNC vehicle are comparable to the insurance requirements of other for-hire regulated vehicles.

(AO No. 2017-30, § 1, 3-21-17)

11.45.010 Definitions.

Unless otherwise provided, the definitions in section 11.10.010 apply to this chapter. The following words, terms and phrases and their other verb forms and tenses, when used in this chapter, shall have the meanings ascribed to them in this section, except where the context clearly indicates a different meaning:

Dynamic pricing or surge pricing means a TNC's ability to adjust pricing when market demand has increased and the TNC desires to attract more TNC drivers to increase availability to accept passengers.

Personal vehicle means a motor vehicle that is used by a TNC driver to provide TNC services and is owned, leased, or otherwise authorized for use by the TNC driver. A "personal vehicle" does not include a taxi, limousine, or other regulated vehicle for hire under chapters 11.10—11.40.

Prearranged ride means transportation for hire provided by a TNC driver to a rider, beginning when a driver accepts a ride requested by a rider through a digital network controlled by a TNC, continuing while the driver transports any passenger, and ending when the last requesting passenger departs from the personal vehicle; "prearranged ride" does not include shared expense carpool or vanpool arrangements or transportation provided using a taxi, limousine, or other regulated vehicle for hire under chapters 11.10—11.40.

TNC app means a TNC digital network.

TNC digital network means any online-enabled application, software, website, or system offered or used by a TNC that enables the prearrangement of rides with TNC drivers.

Transportation network company (TNC) means a corporation, partnership, sole proprietorship, or other entity that provides or uses a digital network to connect TNC passengers to TNC drivers who provide prearranged rides. A TNC may not be considered to control, direct, or manage the personal vehicles or TNC drivers that connect to its digital network, except where agreed to by written contract. The TNC digital network is the exclusive method a TNC may use to facilitate transportation services for hire.

Transportation network company (TNC) driver means an individual who:

- (1) Is authorized to use a licensed TNC's digital network or TNC app to receive connections to potential passengers and related services from a TNC in exchange for compensation paid to the TNC; and
- (2) Uses a personal vehicle to offer or provide a prearranged ride to passengers upon connection through a digital network controlled or provided by a TNC in return for compensation or payment of a fee.

Transportation network company rider or passenger means an individual or person who uses a TNC app to connect with a TNC driver who provides prearranged rides to the passenger in the driver's personal vehicle between points chosen by the passenger.

Transportation network services or TNC services means for-hire transportation offered or provided for compensation by a TNC that uses a digital network or TNC app to connect a passenger with a TNC driver with a personal vehicle for a prearranged ride.

Transportation network company (TNC) vehicle means a personal vehicle used by a TNC driver to provide TNC services.

(AO No. 2017-30, § 1, 3-21-17)

11.45.015 Powers and duties of the Transportation Inspector and Anchorage Transportation Commission.

- A. Notwithstanding other provisions of Title 11 of this Code, chapter 11.45 shall govern regulation of TNCs and application of any code provision inconsistent with this chapter or with the Transportation Inspector's decisions and actions to implement and administer the TNC regulations in this chapter is hereby waived.
- B. The Transportation Inspection Office is hereby authorized to carry out the directives in this chapter, and to take any reasonable and necessary actions to implement and administer the provisions of this chapter. Notwithstanding any other provisions of this Code, the Transportation Inspection Office is authorized to issue and adopt interim rules, policy directives, informational bulletins, and other similar documentation. Interim rules and policy directives shall be submitted within 90 days of issuance to the Transportation Commission for consideration of promulgation as regulations in accordance with section 11.10.040. The Transportation Inspector is authorized to:
 1. Establish additional rules and directives for TNC services and drivers, and implement them upon notice to existing TNC businesses and drivers, subject to approval by the Transportation Commission.
 2. Exempt TNC businesses or drivers from requirements or restrictions of this ordinance, for cause, subject to approval by the Transportation Commission.
- C. The Transportation Commission shall regulate TNC businesses, TNC drivers and personal vehicles in accordance with this section. The purpose of the regulations set forth in this chapter or adopted by the commission shall be to protect the public's interest with respect to quality of service and reasonable safety

standards provided by TNC services. The commission may promulgate regulations for TNC services in accordance with section 11.10.040. The commission:

1. May establish the amount of a TNC license fee and initial application fee by regulation;
 2. May establish a graduated license fee scale based on the number of drivers authorized by the TNC licensee;
 3. Shall not regulate the amount of fares or other compensation charged by a TNC; and
 4. May advise the Assembly regarding issues and concerns with TNC services and recommend changes to the code.
- D. Until a different amount is established by the Commission pursuant to subsection C.:
1. The nonrefundable original application fee is \$100.00; and
 2. The annual and renewal TNC license fee is \$15,000.00, except this fee shall be reduced for an original approved application when the original TNC license is issued on or after July 1, in which case the fee shall be half this amount.

(AO No. 2017-30, § 1, 3-21-17)

11.45.020 TNC license required; TNC approval of driver and personal vehicle required.

- A. A person providing a TNC digital network or TNC app for use within the municipality shall have a current TNC license issued by the municipality in accordance with this chapter.
- B. A person operating a vehicle as a TNC driver shall be approved by a valid and currently licensed TNC business and authorized to use a TNC app as a driver.
- C. A personal vehicle used by a TNC driver to provide TNC prearranged rides shall be approved by a valid and currently licensed TNC business and authorized for use to provide prearranged rides.
- D. A person providing services or transportation substantially similar to the services or transportation described in this section without the requisite license, approval or authorization is subject to enforcement action under section 11.45.110.

(AO No. 2017-30, § 1, 3-21-17)

11.45.030 TNC license eligibility and application requirements; license restrictions.

- A. An application for a TNC license shall be made to the transportation inspector.
- B. TNC license application. An application for a TNC license shall be submitted on a form approved by the transportation inspector and shall be approved if all the following requirements are satisfied:
 1. The application includes:
 - a. The nonrefundable original application fee established pursuant to section 11.45.015;
 - b. Proof of insurance for the TNC as required by this chapter, if the TNC will provide insurance coverage pursuant to section 11.45.080;
 - c. Proof the applicant has and maintains an agent for service of process if the applicant is a corporation, limited liability company, or other lawful form of business entity;

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- d. Identify one or more natural person(s) who shall be the primary representative(s) for the TNC's operations in the municipality and is authorized to:
 - 1. File documentation with and respond to requests from the transportation inspector and Transportation Commission;
 - 2. Receive, accept and respond to all correspondence and notices from the municipality pertaining to the TNC, or to affiliated TNC drivers and TNC vehicles;
 - 3. Forward any correspondence, notices or legal process received by the TNC and intended for a TNC driver or pertaining to a TNC vehicle; and
 - 4. Direct or effectuate the immediate disabling of a TNC driver's access to the TNC's digital network, in accordance with this chapter and the TNC's own policies;
 - g. A management plan which shall include:
 - i. A procedure outlining the handling of complaints from passengers, drivers and the public; and
 - ii. A procedure for returning articles left in TNC vehicles to the passengers, that does not require disclosure of personal information of the passenger or driver to one or the other;
 - h. A signed statement that the applicant acknowledges and accepts the license requirements to:
 - i. Maintain the insurance required of a TNC licensee in this chapter, and provide notice to TNC drivers of their obligation to maintain insurance coverage for the TNC vehicle the driver uses, as described in this chapter;
 - ii. Comply with the post-incident drug and alcohol testing described in this chapter;
 - iii. Maintain, and to make available to the transportation inspector, records of service and complaints, as described in this chapter;
 - iv. Provide the transportation inspector with passenger accounts at no charge and the obligation to provide uninterrupted access to the TNC app by said accounts throughout the effective dates of the TNC license;
 - v. Comply with the requirements of this chapter to disable a TNC driver's access to the TNC app when:
 - (A) The driver's TNC vehicle's periodic inspection report has not been filed by the required date,
 - (B) There is a plausible report the TNC driver violated the drug and alcohol policy described in this chapter; or
 - (C) Any other conditions described in this chapter that require the TNC driver to be out of service.
 - vi. Conduct a fingerprint-based criminal background check through the State Department of Public Safety, including a check of the national sex offender registry database, on each TNC driver in accordance with this chapter;
 - vii. Process payments for TNC services electronically, which may include allowing a passenger to save payment information associated with the TNC app or to submit electronic payment information at the time the ride is requested, and to protect the payment information from unauthorized disclosure; and
 - viii. Comply with all requirements of chapters 11.10 through 11.45 applicable to TNCs.

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2. The applicant has obtained, possesses and demonstrated to the transportation inspector a functioning and capable TNC digital network which the applicant has a right to use in the intended manner, consistent with the requirements of this chapter; and
- C. When the transportation inspector determines an original TNC license shall issue, the applicant shall be notified and the license fee tendered before the TNC business may begin operating. If a license fee is not received within 30 days of notice, the application shall lapse and be denied.
 - D. License period and annual renewal. An original TNC license issued under this chapter is valid from the date of issuance until the following December 31. Thereafter the TNC license shall be renewable for one year terms, each renewal commencing on January 1. A TNC license shall automatically expire unless an application for renewal is received by the transportation inspector before its expiration date. A renewal application shall be submitted on a form approved by the transportation inspector and shall include or be accompanied by:
 1. The TNC license fee established pursuant to section 11.45.015.
 2. A complete list of TNC drivers authorized by the licensee at the time of the renewal application, and each TNC vehicle authorized for use by that driver.
 3. A report of all complaints received during the expiring year from passengers or the public, with the investigation, resolution, referral and follow-up for each complaint noted.
 - E. When an application for a TNC license is incomplete, the transportation inspector shall notify the applicant. If an incomplete application is not completed within 60 days of the date first submitted, it lapses. An incomplete original application may be resubmitted at any time with the required fee. An incomplete renewal application must be cured by January 1 or within ten days, whichever is later, or it automatically expires. If the transportation inspector denies an application for a TNC license, a written decision shall be issued to the applicant stating the specific reasons for denial. Such written decision will be issued no later than seven business days after the denial.
 - F. A TNC license is not transferable through sale, lease, rental or any other manner of conveyance, assignment or transfer.
 - G. Nothing in this chapter shall be interpreted to grant any property rights of any kind to a TNC licensee or any other person. All rights and restrictions created by the express language of this chapter may be expanded, reduced or eliminated at any time by ordinance, regulation or other law.

(AO No. 2017-30, § 1, 3-21-17)

11.45.040 TNC operations: service restrictions and operations requirements.

- A. A TNC is a business that, in accordance with this chapter, provides a TNC app, authorizes TNC drivers to use the TNC app, authorizes the personal vehicles to be used to provide TNC prearranged ride services, and electronically processes payments from passengers.
- B. A TNC shall not own or lease any vehicle used to transport passengers. Only personal vehicles owned or leased by TNC drivers, or which the driver is otherwise authorized to use for this purpose, may be used to provide TNC service.
- C. Fares, fees and payment processing. A TNC shall generally process payments for TNC services electronically using the company's digital network or TNC app. A TNC may allow payment information to be saved or stored if affirmatively authorized by the passenger, and shall protect such information from unauthorized disclosure.
- D. A TNC shall provide the transportation inspector and enforcement officers designated by the transportation inspector with passenger account(s) and capability to view on the TNC app, at any time, standard

information provided to TNC passengers. These accounts shall not be blocked from access to the TNC app at any time, and the TNC shall take reasonable steps to ensure TNC drivers cannot identify the accounts belong to the transportation inspector or enforcement officers.

- E. Information provided to a passenger. Before a prospective passenger accepts the TNC driver and enters the TNC vehicle, the TNC app shall display, at a minimum:
 - 1. The TNC driver's first name; and
 - 2. The license plate number of the TNC vehicle, and its make and model.
- F. Fare calculation and estimate. A TNC shall disclose the method of fare calculation either on its website or within the TNC app used to access the digital network. Prior to commencing a passenger transport, the TNC digital network shall provide to the potential passenger the option to receive an estimated fare amount for the requested trip. If the passenger elects to receive a fare estimate, the TNC app shall require the passenger to affirmatively accept the estimate or decline the transportation prior to the TNC driver commencing the trip. An estimated amount shall include:
 - 1. The total fare or fare range, clearly displayed;
 - 2. If dynamic pricing is in effect, clearly indicate it; and
 - 3. Itemization of any additional charges, stated separately from the fare and clearly indicated, such as tips, waiting time charges, or any other surcharges.
- G. Dynamic pricing. TNCs are permitted to use dynamic pricing to incentivize drivers and increase the supply of available TNC vehicles on the digital network to meet demand. If the TNC uses dynamic pricing on its digital network, when it is in effect the TNC app shall:
 - 1. Clearly and visibly indicate to potential TNC passengers that dynamic pricing is in effect;
 - 2. Before the potential passenger is able to accept the transportation, require confirmation from the passenger that they understand that dynamic pricing is in effect and will be applied; and
 - 3. If the potential passenger requests an estimated fare amount for the requested trip, the estimate shall indicate the method of fare calculation under dynamic pricing.
- H. Electronic receipt required. After a prearranged ride is completed and the last passenger has disembarked, the TNC shall provide an electronic receipt to a paying passenger on behalf of the TNC driver which shall include:
 - 1. The TNC driver's first name and TNC vehicle license number;
 - 2. The origin and destination of the completed trip;
 - 3. The total time and distance of the trip, including any dynamic pricing factor applied;
 - 4. An itemization of the charges and the total fare paid; and
 - 5. Contact information for the TNC's customer service or for lodging complaints, disputes or locating articles left in the TNC vehicle.
- I. Disclosure of a passenger's personal information.
 - 1. A TNC shall not disclose a passenger's personal information to a third party unless the passenger consents to the disclosure, the disclosure is required by law, the disclosure is required to protect or defend the terms of use of the TNC's services, or the disclosure is required to investigate a violation of the terms of use.
 - 2. A TNC may share a passenger's name and/or anonymized phone number with a TNC driver in order to facilitate identification of the passenger by the driver, or to allow communication between such

parties. However, a TNC shall provide the passenger with the option, through the TNC app, to disallow any communication with TNC drivers.

- J. Post-incident drug and alcohol testing. Upon receiving a report of a TNC driver being involved in a motor vehicle accident, the receipt of a traffic citation or being arrested for a motor vehicle related offense, a TNC shall report the incident to the transportation inspector, and, if it appears drug or alcohol use is likely to have contributed to the incident, require the TNC driver to submit to a post-incident drug and alcohol test administered by the program established by the commission pursuant to section 11.10.085 and regulations adopted thereunder. If the TNC driver's post-incident drug and alcohol test returns a positive result, or the person fails to submit to the test without good cause, the TNC shall disable the driver's access to the TNC app for a period of not less than six months. However, a positive result for marijuana shall not require disabling the driver's access unless the test demonstrates the TNC driver was under the influence of marijuana at the time of providing TNC services. Costs for the post-incident drug and alcohol test shall be borne by either the TNC or the TNC driver.

(AO No. 2017-30, § 1, 3-21-17)

11.45.050 TNC driver authorization.

- A. A TNC shall not authorize a person to provide TNC services as a TNC driver unless, at a minimum:
1. The person submits information to the TNC which includes:
 - a. A copy or image of the applicant's driver's license issued by the State of Alaska;
 - b. A copy or image of the applicant's State of Alaska driving history record;
 - c. Proof that the applicant is at least 19 years old; and
 - d. Information pertaining to the applicant's passenger vehicle intended for use as a TNC vehicle.
 2. The TNC has obtained a criminal background check on the prospective driver obtained through the Alaska Department of Public Safety. The background check shall, at a minimum:
 - a. Include criminal and driving records;
 - b. Be processed through the Alaska automated fingerprint system;
 - c. Include a national criminal history record check;
 - d. Be processed by the Alaska Department of Public Safety with the applicant to pay all fees requested for Federal Bureau of Investigation processing of fingerprints, and processing of information requests including fees for contacting other jurisdictions to determine the disposition of an out-of-state arrest or to clarify the nature of an out-of-state conviction;
 - e. Include the National Sex Offender Registry database; and
 - f. Have been produced less than 30 days from the TNCs authorization of the applicant to be a TNC driver and was not altered or marked by any person other than authorized employees or agents of the Alaska Department of Public Safety or the TNC, except that any sealed records or reports of the same shall be excluded from the submission.
 3. The driving record history and criminal background check indicate:
 - a. The applicant has not had a conviction entered by a court of competent jurisdiction within 12 months of:
 - i. A moving traffic violation which subjected the applicant's driver's license to suspension or revocation pursuant to AS 28.15.221—28.15.261, or a similar law of another jurisdiction;

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- ii. Reckless driving;
 - iii. Driving while license suspended or revoked; or
 - iv. Driving while under the influence of intoxicating liquor, depressant, hallucinogenic, stimulant or narcotic drugs, or any controlled substance as defined in AS 28.35.030 or any similar law of another jurisdiction;
- b. The applicant has at least one year's consecutive driving experience immediately preceding the application and has not had his or her driver's license suspended or revoked within one year prior to the application date, in Alaska or another jurisdiction;
 - c. The TNC finds no charges pending against the applicant for criminally offensive sexual behavior in any jurisdiction included within the review;
 - d. The applicant has not had a felony or misdemeanor conviction entered by a court of competent jurisdiction within five years for:
 - i. Assignment, prostitution, solicitation for the purpose of prostitution, offering to secure another for the purpose of prostitution, maintaining a vehicle for the purpose of prostitution or accepting money from a prostitute for any of the aforementioned purposes;
 - ii. Sale, transportation, possession or use of any controlled substance as defined in AS 11.71 or any similar law of another jurisdiction;
 - iii. Any felony or misdemeanor which includes as an element the use or threat of force upon a person;
 - iv. Burglary, larceny, fraud, theft or embezzlement;
 - v. Any offense which pertains to sexual abuse of a minor or sexual exploitation of a minor;
 - e. The applicant is not required to register as a sex offender or child kidnapper:
 - i. In the State of Alaska pursuant to AS 12.63.010; or
 - ii. In another jurisdiction pursuant to the laws of that jurisdiction, if the elements of the underlying offense are substantially similar to the State of Alaska offenses for which registration is required pursuant to AS 12.63.010.

(AO No. 2017-30, § 1, 3-21-17)

11.45.060 TNC vehicle authorization.

- A. A TNC is responsible to review and approve each personal vehicle for use as a TNC vehicles. A TNC driver shall use only an approved personal vehicle when providing TNC services. Use of an unauthorized vehicle is a violation of this section.
- B. A TNC shall require, at a minimum, the following information for a personal vehicle proposed for use to provide TNC services:
 - 1. The license plate number;
 - 2. A copy of the motor vehicle's registration with the State of Alaska;
 - 3. Proof of automobile liability insurance coverage; and
 - 4. A written statement from a licensed and certified mechanic that the personal vehicle was inspected and complies with subsection D.

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- C. A TNC shall not authorize a personal vehicle until the following requirements are satisfied:
 - 1. The vehicle passes the inspection required by subsection D.;
 - 2. The insurance coverage required by section 11.45.080 is in effect; and
 - 3. The TNC driver requesting authorization for the vehicle demonstrates the driver is authorized to operate the vehicle.
 - D. TNC vehicles: Inspection required. A TNC shall not authorize a personal vehicle for provision of TNC services until it has been inspected by a licensed and certified mechanic, and certified in writing by the mechanic that the vehicle was inspected and complies with the requirements in subsection E. The mechanic's inspection certificate is valid for one year. Upon expiration of a mechanic's inspection certificate the TNC shall disable the digital network access for the TNC driver authorized to use the vehicle, unless the TNC driver has arranged for use of a different personal vehicle that is authorized. The TNC shall retain records of the inspection in accordance with section 11.45.090.
 - E. A TNC vehicle shall be in safe operating condition at all times. A TNC vehicle shall:
 - 1. Comply with the mechanical equipment standards set forth in section 11.10.080E., except the following shall not apply:
 - a. The taximeter requirement in subsection 11.10.080E.12.; and
 - b. The taxicab and specialized equipment provisions of subsections 11.10.080E.21. to E.23.; and
 - 2. Not be required to have the surveillance system or GPS system described in section 11.10.185.
 - F. A TNC vehicle shall not be used to transport more passengers than the manufacturer's capacity rating allows. A vehicle with a passenger capacity of 16 or more, including the driver, shall not be authorized.
 - G. A TNC vehicle shall be subject to an inspection by the transportation inspector or a designee at all times the TNC vehicle is used to provide TNC services.
 - H. The TNC licensee and TNC driver may be jointly cited if the licensee permits the TNC driver to use a vehicle that does not meet the requirements of this section.

(AO No. 2017-30, § 1, 3-21-17)

11.45.070 TNC driver code of conduct; restrictions on service.

- A. A TNC driver shall provide transportation for hire or compensation only by prearranged rides through the use of the TNC's digital platform.
- B. In addition to other requirements of this chapter, TNC drivers while offering or providing TNC services shall meet the following operating, conduct and passenger relations standards. TNC drivers shall be prohibited from:
 - 1. Offering passenger transportation in response to a streetside hail, flagging, telephone call, radio communication or any mode of communication other than through the use of the TNC's digital platform.
 - 2. Using the TNC vehicle to tow or carry a trailer, camper or another vehicle.
 - 3. Using a vehicle that is not currently authorized by the TNC.
 - 4. Offering or providing TNC services for more than 12 hours in any 24-hour period.

(AO No. 2017-30, § 1, 3-21-17)

11.45.080 TNC insurance requirements.

- A. If state law establishes insurance requirements for TNC services, the provisions of this section shall apply only to the extent not inconsistent with the state law.
- B. The time periods pertinent to TNC services insurance coverage requirements are as follows:
 - 1. "Available for TNC service" means all times when the TNC driver is logged in to, or active on, the TNC's digital network and available to offer or provide TNC services, but not engaged in a prearranged ride.
 - 2. "Engaged in a prearranged ride" includes all times the TNC driver is providing a prearranged ride as defined in section 11.45.010.
- C. A TNC shall disclose in writing to its participating drivers, and document in its records each TNC driver's acknowledgment of receipt of such disclosure prior to authorizing the driver to provide TNC services, the following information:
 - 1. The insurance coverage, including the types of coverage and the limits for each coverage, that the TNC provides while the TNC driver uses a personal vehicle for TNC services;
 - 2. That the automobile insurance policy of the TNC driver might not provide any coverage while the driver is logged onto the TNC's digital network and is available for TNC service or engaged in a prearranged ride, depending on the terms of the automobile insurance policy of the driver; and
 - 3. That, if the personal vehicle the TNC driver uses to provide TNC services has a lien against it, using the motor vehicle for TNC services without physical damage coverage may violate the terms of the contract with the lienholder; and
 - 4. That if insurance maintained by the TNC driver under this section lapses, expires or otherwise is no longer in effect, proceeding to provide TNC services is a violation of law, and the TNC driver's access to the TNC app is required to be disabled.
- D. Required coverage. A TNC driver, or a TNC on behalf of the driver, shall maintain primary automobile insurance as required by this section. The insurance coverage shall recognize that the driver is a TNC driver or otherwise uses a personal vehicle to transport passengers for compensation, and shall cover the driver while the driver is logged in to the digital network and available for TNC service, or engaged in a prearranged ride.
 - 1. The following insurance coverage requirements apply at all times a TNC driver is available for TNC service but not engaged in a prearranged ride: primary automobile liability insurance in at least the amount required by AS 28.22.101 and include provisions required by that section. Such provisions include for bodily injury or death, damage to or destruction of property, and shall provide the same coverage for the protection of persons and property insured under the policy who are legally entitled to recover damages from the owner or operator of an uninsured or underinsured motor vehicle. (The required coverage at the time this ordinance was adopted is at least \$50,000.00 for death and bodily injury for each person, \$100,000.00 for death and bodily injury for each accident, and \$25,000.00 for property damage in one accident.)
 - 2. The following insurance coverage requirements apply at all times a TNC driver is engaged in a prearranged ride:
 - a. If the TNC vehicle has a manufacturer's rated seating capacity of six persons or less, primary automobile liability insurance that provides at least for all bodily injury or property damage arising from one accident: \$100,000.00 for death and bodily injury for each person, \$300,000.00 aggregate death and bodily injury for each accident, and \$50,000.00 for property damage in one accident.

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- b. If the TNC vehicle has a manufacturer's rated seating capacity of seven persons or more, primary automobile liability insurance that provides at least for all bodily injury or property damage arising from one accident: \$100,000.00 for death and bodily injury for each person, \$700,000.00 aggregate death and bodily injury for each accident, and \$50,000.00 for property damage in one accident.
 - c. The same coverage required by subsections a. and b. for the protection of persons and property insured under the policy shall be provided to persons who are legally entitled to recover damages from the owner or operator of an uninsured or underinsured motor vehicle.
 3. The requirements for coverage may be satisfied by any of the following:
 - a. Insurance maintained by the TNC driver;
 - b. Insurance maintained by a TNC; or
 - c. Any combination of subparagraphs a. and b.
 4. Coverage under an insurance policy maintained by the TNC shall not be dependent on a personal automobile insurer first denying a claim nor shall a personal automobile policy be required to first deny a claim.
 5. In every instance where insurance maintained by a TNC driver under paragraphs 1. or 2. has lapsed or otherwise does not provide the required coverage, insurance maintained by the TNC shall provide the coverage required by this section beginning with the first dollar of a claim, and the TNC insurer has the duty to defend that claim.
 - a. This paragraph does not apply where the TNC had disabled the TNC driver's access to the digital network prior to the driver providing TNC services during which the accident occurred giving rise to the claim.
 - E. The insurance policies required by this section shall contain a clause obligating the insurer or surety to give the Transportation Inspector and the TNC the driver is affiliated with written notice no less than 30 days before the cancellation, expiration, nonrenewal, lapse, or other termination of such insurance. A lapse, cancellation, expiration, nonrenewal, or termination of insurance coverage shall automatically require the TNC driver's access to the TNC app to be disabled for so long as the insurance required by this section is not in effect. The insurance policy shall list as a certificate holder:

Municipality of Anchorage
Transportation Inspection Division
P.O. Box 196650
Anchorage, Alaska 99519
 - F. Before any personal vehicle is authorized for use in providing TNC services, the TNC shall verify and retain in its records proof of coverage as required by this section by one or more policies or certificates of liability insurance issued by an insurance company that is an authorized insurer within the meaning of AS 21.97.900. Insurance policies shall be issued for periods of not less than one year.
 - G. In the event of an accident, the TNC driver shall comply with all applicable law regarding provision of insurance coverage information and shall disclose to directly interested parties, automobile insurers, and investigating police officers whether the driver was offering or providing TNC services.
 - H. In a claims coverage investigation, a TNC and any insurer potentially providing coverage under this section shall cooperate to facilitate the exchange of relevant information with directly involved parties and any insurer of the TNC driver, if applicable, including the precise times that a TNC driver logged onto and off of the TNC's digital network in the 12-hour period immediately preceding and 12-hour period immediately

following the accident and disclose to one another a clear description of the coverage, exclusions, and limits provided under any automobile insurance maintained under state law.

(AO No. 2017-30, § 1, 3-21-17)

11.45.090 TNC: recordkeeping and reporting requirements.

- A. A TNC shall maintain in a form readily accessible and retrievable in a readable form the following records:
1. The name and address of each TNC driver, and identify each TNC vehicle that driver is authorized to use to provide TNC services.
 2. Daily activity for each TNC driver, which shall include:
 - a. The name or identification and driver's license number of the TNC driver;
 - b. The TNC vehicle license number, make and model;
 - c. The time:
 - (1) The ride request was accepted by the driver;
 - (2) The passenger boarded the TNC vehicle; and
 - (3) For the trip, and distance;
 - d. The place of passenger pickup and location of drop off;
 - e. The fare estimated for the passenger prior to the transport, and the actual fare and itemized charges after completion of the TNC service to the passenger; and
 3. All complaints received from members of the public or passengers, with the investigation, resolution, referral, and follow-up for each complaint noted. The report of complaints shall be organized by TNC driver, the TNC company and miscellaneous.
- B. The records maintained pursuant to subsection A. of this section shall be retained by the TNC for at least two full calendar years.
- C. Confidentiality of records. The records shall be open for review by a municipal administrative hearing officer, the transportation inspector, the municipal department of law, or a police officer. Any record or information made available by a TNC pursuant to this section is confidential and proprietary, and shall not be made public without the TNC's express written permission. If the municipality is required to disclose information under court order or other applicable law, the municipality shall promptly notify the TNC primary representative(s) of such requirement, prior to disclosure unless not possible, and shall make diligent efforts to limit disclosure pursuant to any available legal basis.
1. This subsection does not prohibit the municipality from compiling and publishing statistical information concerning the data submitted provided no identification of passengers or TNC business information, data, or financial information is made.
 2. This subsection shall not prohibit the transportation inspector from sharing information obtained from documents, records, and/or reports filed with the municipality pursuant to this chapter with any local, state, or federal government agency for the purpose of enforcing this chapter or for tax or law enforcement purposes of the other government agency, provided the transportation inspector determines the other government agency provides adequate safeguards for the confidentiality of the shared information and that it will be used only for authorized purposes.
- D. The TNC shall forward records to the transportation inspector upon request and annually at license renewal. The transportation inspector may require that a TNC forward the records on a monthly or other periodic

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basis. The TNC shall send to the transportation inspector on a monthly basis an updated list of all TNC drivers authorized and the authorized vehicle(s) for each driver.

(AO No. 2017-30, § 1, 3-21-17)

11.45.100 Zero tolerance for drug or alcohol use; unlawful discrimination prohibited.

- A. A TNC shall adopt a zero tolerance policy for drug and alcohol use, and being under the influence of intoxicating drugs or alcohol, during a TNC driver's status as logged in and available for service. A copy of the policy shall be provided to the commission. The TNC shall require a TNC driver to specifically acknowledge and agree to the policy prior to authorizing the person as a TNC driver.
- B. A TNC shall adopt a policy prohibiting discrimination with respect to a passenger or potential passenger based on any protected characteristic in Title 5 of this Code. TNCs and drivers shall comply with all applicable provisions of the Americans with Disabilities Act, as amended (42 U.S.C. § 12101 et seq.), the Alaska Human Rights Act (AS § 18.80.200 et seq.) and the Anchorage Equal Rights Act (Title 5 of this Code). The TNC shall inform drivers of the policy and document each TNC driver's acknowledgment of receipt of the policy.
 - 1. A TNC driver shall comply with all applicable laws relating to accommodation of service animals.
 - 2. A TNC and TNC driver may not impose additional charges for providing services to riders with physical disabilities because of those disabilities.
 - 3. The TNC app may provide prospective passengers a means to indicate whether they require a wheelchair-accessible vehicle at the time a ride is requested. If transportation with a wheelchair-accessible vehicle cannot be arranged by the TNC's services, the TNC app or TNC driver shall direct the passenger to an alternate provider of wheelchair-accessible transportation service, if available.

(AO No. 2017-30, § 1, 3-21-17)

11.45.110 TNC services: enforcement, penalties and remedies.

- A. The authority conferred by section 11.10.090 is extended to include authority to enforce this chapter by the same persons designated in that section.
- B. The provisions of subsection 11.10.130B. for penalties or injunctive relief is applicable to this chapter. Each day during which a violation described in this chapter occurs shall constitute a separate offense. A citation shall be effective for violations of operation as of the date the citation is served. Fines shall be paid within 30 days of service of the citation unless an appeal is timely filed, and in that circumstance within 30 days after any appeal is denied by the administrative hearing officer. Failure to pay fines within the established times will result in immediate suspension of license or permit until such time as the fine has been paid. The above requirement applies to TNC licensees and TNC drivers. All civil penalties collected shall be dedicated to the operations of the transportation inspection office. The procedures of subsection 11.10.100D. apply to civil citations issued for violations of this chapter.
- C. The transportation inspector is authorized to commence action to suspend or revoke a TNC license in accordance with this subsection and the procedures in section 11.10.110C. A municipal hearing officer appointed under Title 14 of this Code is empowered to hear appeals of a decision to deny, suspend or revoke a TNC license and the decision issued by the hearing officer shall constitute the final municipal decision in the matter. Proceedings under this subsection shall be conducted under the procedures set forth in chapter 3.60. A TNC license may be suspended or revoked upon a finding that:
 - 1. The licensee has been issued three or more citations for violations of its obligations under this chapter within a six-month period;

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2. The TNC licensee has failed to provide TNC services in the municipality for a period of 90 consecutive days, provided that such failure is not caused by strike, public catastrophe or other act beyond the control of the licensee, but not including insolvency; or
 3. The licensee has not commenced operation within 90 days after issuance of the license.

(AO No. 2017-30, § 1, 3-21-17)