



Municipality of Anchorage

P.O. Box 196650 • Anchorage, Alaska 99519-6650 • Telephone: (907) 343-4311 • Fax: (907) 249-7999 <http://www.muni.org/assembly>

Office of the Municipal Clerk

DATE: April 25, 2022

TO: Anchorage Election Commission

FROM: Ralph Duerre, Observer Liaison
Barbara A. Jones, Municipal Clerk

SUBJECT: Response to Four Complaints Renewed by Observers to Election Commission

After the continued meeting of the Anchorage Election Commission, pursuant to the request of Vice Chair Loren Leman, the Commission asked the Observers to identify the complaints that they believe have not been adequately responded to or are in error. As a result, the Observers identified four complaints of the approximately 34 complaints that were filed. *As requested by the Commission, the staff cannot identify any of these complaints that allege a violation of law or that would change the result of the election.*

Even so, staff provides the following additional information regarding the four complaints for the Commission:

Undeliverable Envelopes: The Observers filed two complaints regarding undeliverable envelopes, one by Daniel Smith on March 18, 2022, the other by Lolly Reid on March 31, 2022. The Municipal Clerk responded to the complaints on March 21, 2022, and on April 16, 2022, respectively.

Neither complaint identifies a failure to comply with the provisions of law or illegal election practices nor a failure which would be sufficient to change the outcome of the election. Further, neither complaint identifies a perceived administrative error or irregularity by an election official. Therefore, the complaints do not identify any correctable error.

Access to Election Center Scanning/Adjudication/Tabulation Server: Five complaints were filed regarding maintenance by a vendor of the Election Center's scanning/adjudication/tabulation server on April 19, 2022. The Municipal Clerk responded to all complaints on April 22, 2022. Even so, the MOA Elections Team provides this additional information: The vendor is not a "third party" – the MOA has a maintenance contract with the vendor. There was no modification to the server on April 19. The vendor

came at the request of the Elections Team to correct an error in the Summary Results Report; the Clerk's Office compared the results produced on April 19 at 2:14:23 PM to the results from April 15, and there are no differences in the results, except in the names of the write-in candidates in the of the following four LRSA races:

LRSA Race	Info in April 15, 2022 Results	Info in April 19, 2022 2:14:23 PM Results
Birch Tree/Elmore LRSA	DOE, John Write-In 0 votes	Nothing
Mountain Park/Robin Hill	DOE, Jane Write-In 0 votes	Nothing
South Goldenview RRSA, D	Total Votes 37	HUGHES, Chris 37
SRW Homeowners' LRSA	Total Votes 27	CLARY, Andy 27

In summary, none of the statements in this renewed complaint, nor the original complaint identifies a failure to comply with the provisions of law or illegal election practices nor a failure which would be sufficient to change the outcome of the election. Further, no statement in this complaint identifies a perceived administrative error or irregularity by an election official. Therefore, this renewed complaint does not identify any correctable error.

Undelivered Ballots: Daniel Smith filed a complaint on April 3, 2022, stating certain residents on Emerald Drive, Emerald Street and Jade Street did not receive ballot packages. The Municipal Clerk responded immediately on April 3, 2022, and again on April 24, 2022. The Clerk's response, referring a response to a previous complaint, indicated that USPS confirmed proof of delivery on March 14, 2022 of over 210,000 ballot packages to the USPS, and that the Anchorage USPS acknowledged receipt of the 210,000 ballot packages and put them in the Anchorage mail stream with delivery scheduled on March 21, 2022. The MOA Elections Team conducted further inquiries of the USPS Anchorage Office regarding ballots in West Anchorage and the most current response states, "The mail carrier confirmed that all ballots he had were delivered. There is no mail, no ballots at the office for delivery or return." (2022-0425 Email from USPS.)

The Observer's complaint states a percentage "undelivered ballot rate" that is based on anecdotal evidence and projects it across the total registered voters in two precincts, which are both too speculative to be the basis for any conclusions about undelivered ballot packages. In contrast, the Observer states that he knows 200 people who did not receive their ballot packages – this is the information that the Clerk's Office and Commission need to analyze this issue! Who are these voters? If the Observer can provide these names the MOA Elections Team can investigate further and provide this information to the Assembly and the Commission. *The MOA Elections Team understands the Commissions may want to notate on their canvas report something to the following effect, "Further comments from the Commission may be forthcoming on this complaint regarding undelivered ballots."*

At this time, since all evidence from the USPS indicates the ballots were delivered and received by the USPS, this complaint does not identify a failure to comply with the provisions of law or illegal election practices, and does not identify a failure which would be sufficient to change the outcome of the election. Further, the complaint does not identify a perceived administrative error or irregularity by an election official. Therefore, the complaint does not identify any correctable error.

Audit of Election Results: The Observers filed two complaints regarding a post-election audit of the election results, one by Daniel Smith dated April 21, 2022, and one by Bernice Hanson (by email) on April 25, 2022. The Municipal clerk responded to Mr. Smith on April 24, 2022, and to Ms. Hanson (by email) on April 25, 2022. The Elections Team provides this additional information: the Observers are incorrect in their statement that the Risk Limiting Audit (RLA) does not audit the actual voter ballots; it does. The response from the Clerk states that the RLA “compare[s] the machine count of the votes on those ballots to a hand count,” which means the actual voter ballots will be pulled.

Neither of the complaints regarding the audit identifies a failure to comply with the provisions of law or illegal election practices nor a failure which would be sufficient to change the outcome of the election. Further, neither complaint identifies a perceived administrative error or irregularity by an election official. Therefore, the complaints do not identify any correctable error.

Standards found in the following sources:

1. Observer’s Handbook (January 25, 2022) at page 16 (Election Official Conduct)
2. AMC 28.85.040D (certification); and
3. AMC 28.100.020 (contest procedures).

CC: Barbara Jones, Municipal Clerk
Jamie Heinz, Deputy Clerk – Elections
Dee Ennis, Observer Liaison
Observers Contacts

☐ UNDELIVERABLES
(RETURN TO SENDER BALLOTS)

~~CLERK~~ RESPONSE IS INADEQUATE AS THEY ARE
UNABLE TO IDENTIFY INDIVIDUAL VOTERS.
WE ARE LEFT TO TRUST THE POST OFFICE
THAT BALLOTS WERE UNDELIVERABLE.

Lolly Reid. MAR. 31
~~APR. 16~~
response APR. 16

DANIEL SMITH MAR. 18. 2022





Municipality of Anchorage

P.O. Box 196650 • Anchorage, Alaska 99519-6650 • Telephone: (907) 343-4311 • Fax: (907) 343-4313 <http://www.muni.org/assembly>

Office of the Municipal Clerk

TO: Lolly Reid, Election Observer

FROM: Barbara A. Jones, Municipal Clerk *BAJ*

DATE: April 16, 2022

SUBJECT: Response to Your Complaint re Undeliverables and Mail Filed March 31, 2022

Thank you for your complaint filed on March 31, 2022. We appreciate your questions about undeliverable ballot packages and mail. With regard to the specifics of the complaint, we offer the following:

Paragraph 1, regarding undeliverables. As noted in the MOA Elections Team partial response by via email on April 11, 2022, the MOA Elections Team believes it has responded to the issues regarding undeliverables. The response to the complaint received on March 23 regarding undeliverables was developed over several days with the observers at the Election Center. The MOA Elections believes statements from that complaint are relevant to yours, including the following:

- "With regard to your request for a daily report of undeliverables, we have not previously run the undeliverable envelopes mid-election in this manner; we have not developed procedures for this process; and we have not tested running undeliverables during a current election and there are risks to doing this without testing. Thus, we cannot meet that request at this time because it could jeopardize the integrity of the ballot envelope processing for the current election.
- You may wish to request the daily voted ballot report; you may also wish to request the list of all registered voters who were mailed ballots....
- Consistent with our process for all prior elections, after this election the undeliverable ballot envelopes will be run through the mail sorting system when it is reconfigured for undeliverables. A report is produced for the State of Alaska and can be reproduced for the observers and public."

We believe that the process and procedures that the MOA Elections Team developed in conjunction with the observers regarding the March 23 complaint about the undeliverables, and which has been executed almost daily from March 23 through today, demonstrated the MOA Election Team's transparency and willingness to work with observers to develop the best procedures to keep Anchorage Municipal Elections safe and secure. The two Observer Liaisons spent hours for many days hand counting the undeliverables allowing a daily count, cellophanning them, and securing them into a locked cage. The observers were involved in developing the process and observing the process from beginning to end.

Paragraph 2, regarding prior year and current year statistics of undeliverables. Here are the statistics for the undeliverable ballot packages returned from the USPS in 2022 to 2021 and the method for counting those:

	2021	2022
Undeliverable Ballot Envelopes received from USPS.	18,219	17,500
	Counted by sorter	Counted by hand, 70 trays x 250 as of 4/11/22

I anticipate that there may have been a misunderstanding regarding the statements about the number of undeliverables discussed with the observers; that is, I originally recalled that undeliverables in 2021 were about 17,000, a staff member stated a different number of 13,000 – and I repeated that number, but the actual numbers are detailed above and are almost identical compared from 2021 to 2022.

Paragraph 3, regarding ballot envelopes and the USPS. As noted in a previous email response, the Elections Team does not know that any ballot packages were or are “stuck in Washington state.” On Monday, March 14, the MOA’s ballot printing and mailing vendor reported that the Anchorage ballot packages were delivered to USPS. During that week, the printing and mailing vendor reported to MOA Elections that it wasn’t seeing expected delivery information regarding the ballot packages. On March 18, the printing and mailing vendor reported that it made inquiries to USPS. On March 18, the MOA Election Team also escalated and reached out to the Anchorage USPS Officials requesting information and an update on MOA ballot packages. On March 21, Anchorage USPS Officials reported to the MOA Elections Team that the MOA ballot packages had been received were delivered on that day.

On April 6, the MOA ballot printing and mailing vendor further reported that the Business Alliances Manager for USPS in Portland, Oregon, stated in an email that the MOA ballots envelopes were found in the Anchorage Air Mail Facility on March 19, 2022. (2022-0407 Email from K&H re USPS is attached.) The USPS Business Alliances Manager informed the MOA printing and mailing vendor that USPS in Anchorage has put in a new practice to prevent this type of event in the future, and told MOA Election Officials and the printing and mailing vendor to contact him when mail dropping Anchorage ballot packages.

The USPS, through the printing and mailing vendor, has assured Anchorage Elections Officials that USPS has made changes in Anchorage mail processing; MOA Elections have added it to the checklist to confirm with USPS that their new process is in effect when MOA ballot packages are mailed.

Thank you for filing this complaint. This response has been developed in collaboration with the Deputy Clerk – Elections, and the Observer Liaisons.

C: Dee Ennis, Observer Liaison
 Ralph Duerre, Observer Liaison
 Dennis Wheeler, MOA Elections Project Manager
 Observer Contacts for other campaigns

Jones, Barbara A.

From: Debbie Shield [REDACTED]
Sent: Thursday, April 7, 2022 11:39 AM
To: Heinz, Jamie L.
Cc: ANCHETeam; Jones, Barbara A.; Dave Haines; Brad Moorhouse
Subject: RE: ANCH April Mail Delivery Delay

[EXTERNAL EMAIL]

Glad we could help! ☺

Debbie Shield
K&H Election Services
Manager – Election Coordination Services

[REDACTED] Cell
[REDACTED] Direct
[REDACTED] Fax

www.KHPrint.com

From: Heinz, Jamie L. [mailto:jamie.heinz@anchorageak.gov]
Sent: Thursday, April 7, 2022 12:26 PM
To: Debbie Shield [REDACTED]
Cc: ANCHETeam [REDACTED]; Jones, Barbara A. <barbara.jones@anchorageak.gov>; Dave Haines [REDACTED]; Brad Moorhouse [REDACTED]
Subject: RE: ANCH April Mail Delivery Delay

A great big thank you to everyone for finding the answers to this issue!! We were heartened to see that there was concern all around and that new practices have been put in place. We'll take Mr. Foster up on his help when our ballots are dropped for our Special Election on 5/31!

Thanks,
Jamie Heinz, MMC
MOA Elections
907-343-4320

From: Debbie Shield [REDACTED]
Sent: Wednesday, April 6, 2022 8:49 AM
To: Heinz, Jamie L. <jamie.heinz@anchorageak.gov>
Cc: ANCHETeam [REDACTED]; Jones, Barbara A. <barbara.jones@anchorageak.gov>; Dave Haines [REDACTED]; Brad Moorhouse [REDACTED]
Subject: FW: ANCH April Mail Delivery Delay

[EXTERNAL EMAIL]

Jamie...in response to your questions, please see communications from Dave Haines and Tory Foster (USPS) below. Let us know if you have further questions. Thanks.
Debbie

Hi Jamie,

We feel badly that your first attempt at tracking mail went so poorly, however as we have researched the causes we would not recommend dropping the mail any sooner. This was a simple human error that we believe can be prevented by improved oversight and communication.

The sequence of events were as follows:

- March 14 – Two trucks delivered your mail to the USPS facility in Seattle. One full truck and one partial.
- March 16 – Ballotrax contacted us concerned with limited number of scans. Decision was made to give it another day since USPS delivery standards for first class have changed from 1-3 to 1-5 days.
- March 17 – Debbie checked again and saw the same number of scans. She pulled in our ops manager, Brad, who contacted local USPS to express our concern. Debbie also suggested to Anchorage that they contact their BSN.
- March 18 – Still the same number of scans. At this point Debbie pulled me into the discussion. Through some data analysis we were able to determine that the scans we had were all from the partial truck, and we had no scans from truck #1. Brad then reached out to Tory at the USPS. (see email below).
- March 19 – Ballots were found in a USPS Air Facility in Anchorage
- March 20 – Ballots were processed
- March 21 – Ballots out for delivery

The solution to prevent something like this from re-occurring is going to be a heightened awareness by all parties, along with oversight from higher levels within the Post Office which we have commitment on.

- As part of normal delivery notification sent to the Seattle BMEU of upcoming election mail delivery, this notification will now include the Anchorage USPS Team so that Anchorage will be expecting from Seattle. Notification will also go to Tory.
- As we monitor Mail Delivery Performance through our MARS portal, we will raise the alert on day two if we do not see acceptable delivery data.

If we hear any more developments from the USPS we will keep you in the loop.

Thank you

Dave Haines
Senior VP – CTO

Email from Tory -

Hello Brad,

It is very unfortunate that Anchorage's election mailings had to deal with the stress of not knowing where their mail was for several days. I personally contacted our Operations executives in Anchorage that weekend and they quickly found the mail in question. The pallets were located in the Anchorage Air Mail Facility in a back corner. The Operations executive I spoke with was outraged himself and demanded some answers. They have put a practice in place where the facility ramp clerk is tasked with walking the entire facility and reporting anything of note on regular intervals.

I've shared your suggestions with Anchorage Operations and await their responses. I want to make sure that your suggestions make sense to the people actually engaged with the movement of the mail. I know that K & H has always provided top notch mail services and we appreciate how you have always assisted us in getting the job done.

At any rate, I will offer my services with the next batch of ballots destined for Alaska. As you know I am available to you at any time day or night or on weekends. Just let me know when the ballots are being submitted and I will notify my contacts to ensure they are on the lookout for this mail and act accordingly.

I also would suggest that you caution your client from preparing and mailing ballots too early. As a resident of Oregon, I've been voting by mail for over 20 years. Oregon has found that the only thing worse than a ballot being delivered to the voter too late, is one that is delivered too early. A ballot delivered to voters too early often ends up lost, forgotten, or neglected and the idea is to help voters be more engaged, not less.

I know that we will keep this line of communication open and touch base regularly to ensure that our mutual customer is well taken care of.

Thank you,

Tory

Tory Foster
Business Alliances Manager
U.S. Postal Service
7640 NE Airport Way
Portland, OR 97238
[REDACTED]

Debbie Shield
K&H Election Services
Manager -- Election Coordination Services
[REDACTED] Cell
[REDACTED] Direct
[REDACTED] Fax
www.KHPrint.com

From: Debbie Shield [REDACTED]
Sent: Friday, April 1, 2022 3:59 PM
To: Heinz, Jamie L. <jamie.heinz@anchorageak.gov>
Cc: Jill Heinz [REDACTED]; ANCHECTeam [REDACTED]; Jones, Barbara A. <barbara.jones@anchorageak.gov>
Subject: Re: ANCH 6.21.22 Planning Binder

[EXTERNAL EMAIL]

Hi Jamie

Sorry for the delay in response. We have reached out to USPS and have asked them to respond to your question. They should have something by Monday.

Hope you have a good weekend!

Debbie

Sent from my iPhone

On Mar 30, 2022, at 10:44 PM, Heinz, Jamie L. <jamie.heinz@anchorageak.gov> wrote:

Hi Jill,

We will get to work on this.

Do you have any idea why the delay happened between the mail drop on Monday, March 14, followed by little to no information from BallotTrax or the USPS, and few people receiving their ballots until Monday, March 21, when everyone seems to have received their ballots?

I think we need to discuss this before we select Tuesday, May 31 for the mail drop. If we won't know the answer before we confirm the planning schedule, Barbara and I think we should shoot for Thursday for mail drop and Friday for the ballots to be in the mail.

If the pattern for mail drop-receiving mail for the Special election follows the pattern for this election, by mail dropping on Thursday for in the mail on Friday, most people should receive them by Friday, June 3 and we think we could manage that.

Thanks so much!

Jamie

From: Jill Hein [REDACTED]
Sent: Tuesday, March 29, 2022 1:13 PM
To: Heinz, Jamie L. <jamie.heinz@anchorageak.gov>
Cc: ANCHECTeam [REDACTED]
Subject: ANCH 6.21.22 Planning Binder

[EXTERNAL EMAIL]

Hi Jamie,

Please see the attached Planning Binder for the 6/21/22 election. It has the ballot plan in it as well. Can you please review everything and send all forms back to me no later than 4/8/22.

I've also attached the material requirements form for ordering inserts for the 6/21 election. Please fill out quantities and send back by 4/8 at latest.

Note: on the ballot plan it calculated drop date as May 30th. Since this is Memorial day I changed it to May 31st. Let me know if this needs to be changed to a different date.

Yank form is also attached for if you need to do any yanks. The date those are due is still TBD.

Let me know if you have any questions!

Thank you,
Jill

Jill Hein
K&H Election Services
Elections Coordinator
Cell [REDACTED]
Direct [REDACTED]

APR 11 2022
VOTES

Municipality of Anchorage
April 5, 2022 Regular Municipal Election
Complaint Form

OBSERVER INFORMATION	March 31, 2022
	Date
	Kathy Henslee
	Printed Name Of Observer
	Henslee for Assembly
	Name Of Candidate Or Organization/Group Representing

COMPLAINT	SPECIFIC INFORMATION REGARDING COMPLAINT, INCLUDING ELECTION OFFICIAL NAME, IF APPLICABLE:
	Please see the attached questions with responses requested.

SIGNATURES	<i>K. Henslee</i>	<i>04/11/22</i>
	Signature of Observer	Date Submitted
	<i>Barbara A. Jones</i>	<i>4/1/22</i> 1749
	Signature of Municipal Clerk or Designee	Date Received

March 31, 2022

Anchorage Election Center
ATTN: Ms. Barbara Jones and Ms. Jamie Heinz
619 Ship Creek Ave
Anchorage, Alaska 99501

Henslee for Assembly
1407 W 31st Ave, Suite 100
Anchorage, Alaska 99503

Dear Ms. Barbara Jones and Ms. Jamie Heinz,

On behalf of the Henslee for Assembly District 4 campaign, we are formally requesting the answers to the following questions in relation to the challenge submitted by Dan Smith for Liz Vazquez's campaign on March 18, 2022 with a response from Ms. Barbara Jones on March 21, 2022.

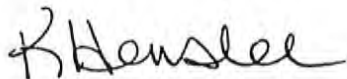
1. The challenge mentions a large number of "undeliverable ballots" returned by USPS. Undeliverable is defined as ballots marked by USPS as not-deliverable, return to sender, or any other ballot returned by USPS to the Municipality marked as not delivered. The ballots that are returned under this status are not transparently reported to campaigns. We are requesting a list of all voters who's ballot was not delivered by USPS and instead returned to the election center. This list should have the same columns as found in the daily voter list, including the following information: first name, middle name, last name, address, city, state, zip code, and ascension number.
2. Observers have noted that Municipal Clerk Ms. Barbara Jones stated that the number of undeliverable ballots this year are more than last year. The rough numbers given noted that last year's election reported approximately 13,000 ballots undelivered while this year's election has accumulated approximately 16,250 ballots undelivered. How many undelivered ballots were there during last year's April 6, 2021 election? How many undeliverable ballots are there

as of March 31, 2022? If there are more ballots undelivered this year, why is that?

3. Observers have noted that ballots were "stuck in Washington state" at a Post Office. Is this true? If so, can election workers please explain this issue and how it occurred? Was there a resolution with the USPS? Were all ballots mailed to voters as expected? Are there any additional ballots that are still stuck with USPS?

Thank you for your prompt attention and responses to these questions.

Very Respectfully,

A handwritten signature in black ink, appearing to read "K Henslee". The signature is written in a cursive, flowing style.

Kathy Henslee, Candidate, Henslee for
Assembly

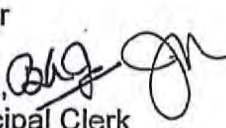


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Office of the Municipal Clerk

TO: Daniel E. Smith, Election Observer

FROM: Barbara A. Jones, Municipal Clerk, 
Jamie Heinz, Acting Deputy Municipal Clerk

DATE: March 21, 2022

SUBJECT: Response to Your Complaint Filed March 18, 2022

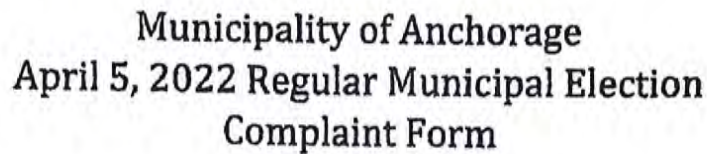
Thank you for your complaint filed on March 18, 2022 filed on behalf of Liz Vasquez. We appreciate your concerns about transparency and are willing to work together to address it. With regard to the specifics of the complaint, we offer the following:


- The complaint does not identify a violation of municipal law, policy or procedure. Nor does it identify a perceived administrative error or irregularity by an election official. Therefore, the complaint does not identify a correctable error.
- Even though the complaint does not identify a correctable error, we are in the process of instituting the following changes to address your concerns about transparency:
 - We will repurpose one of the partially used supply cages for the storage of the undeliverable envelopes so that the undeliverable envelopes are visible to the public.
 - We will add an additional step in the process for undeliverable envelopes to further ensure that a returned envelope is not sandwiched, pinched, or stuck between undeliverable envelopes.
 - We will allow observers a specific time each day to cull through the undeliverable envelopes in the presence of two election officials. A daily schedule will be developed with your input to determine when and where. Because this is a new process that requires the presence of two election officials, we will not be able to deviate from this schedule if observers are not available. We anticipate securing the undeliverable envelopes after the opportunity for observers to review them and will discuss this procedure with you.
- With regard to your request for a daily report of undeliverables, we have not previously run the undeliverable envelopes mid-election in this manner; we have not developed procedures for this process; and we have not tested running undeliverables during a current election and there are risks to doing this without testing. Thus, we cannot meet that request at this time because it could jeopardize the integrity of the ballot envelope processing for the current election.

- You may wish to request the daily voted ballot report; you may also wish to request the list of all registered voters who were mailed ballots. You may use this information to compare to your individual observations under bullet 5.
- With regard to security, the undeliverable ballots have always been stored in a segregated location within the vault; there is a camera in the vault; there are two election officials at all times that go into the vault. Since we are moving them to a cage, the same level of security will apply to the cage.
- Consistent with our process for all prior elections, after this election the undeliverable ballot envelopes will be run through the mail sorting system when it is reconfigured for undeliverables. A report is produced for the State of Alaska and can be reproduced for the observers and public.

This response has been developed in collaboration with the Deputy Clerk – Elections, the Observer Liaisons, and the MOA Elections Project Manager.

C: Dee Ennis, Observer Liaison
Ralph Duerre, Observer Liaison
Dennis Wheeler, MOA Elections Project Manager
Observer Contacts for other campaigns



SIGNATURES	 Signature of Observer	DANIEL E. SMITH Date Submitted
	Signature of Municipal Clerk or Designee	Date Received



3RD PARTY ACCESS TO DOMINION MACHINE.
CLERKS RESPONSE IS INADEQUATE.

- NO MUNICIPAL IT PERSONEL ACCOMPANIED THE INDIVIDUAL ACCESSING DOMINION SERVER
- MODIFICATION TO DOMINION SERVER DURING THE ELECTION TAUT AND PRIOR TO COMPUETION OF TABULATION

Dated April 19
Cecelia Donelson
John Henry
Joan Henry (2)
Brenda Hastic
Sami Graham

Reply
Apply 22

- The response reasoning for the Dominion Server work is inconsistent with the said reasons at the time of observation.





3RD PARTY ACCESS TO DOMINION MACHINE.
CLERKS RESPONSE IS INADEQUATE.

- NO MUNICIPAL IT PERSONEL ACCOMPANIED THE INDIVIDUAL ACCESSING DOMINION SERVER
- MODIFICATION TO DOMINION SERVER DURING THE ELECTION TAUT AND PRIOR TO COMPLETION OF TABULATION

Dated April 19
Cecelia Donelson
John Henry
Joan Henry (2)
Brenda Hattie
Semi Graham

Reply
Apply 22

- The response reasoning for the Dominion Server work is inconsistent with the said reasons at the time of observation.
- Who authorized a Dominion Employee to work on the server with out notifying MUNI IT DEPARTMENT.
- What proof ~~is~~ is there the thumb Drive Did not have a virus or other unauthorized code.



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Office of the Municipal Clerk

Date: April 22, 2022

TO: Observers/Date of Complaint:
Cecelia Donelson – 4/19/2022
John Henry – 4/19/2022
Joan Henry (2) – 4/19/2022
Brenda Hastie – 4/19/2022
Sami Graham – 4/19/2022

FROM: Ralph Duerre, Observer Liaison

SUBJECT: Observer Complaints – Vendor Representative On-Site

On April 19, 2022, a vendor representative visited the Election Center. All of the above complaints involve questions about this visit.

The MOA Election Center team noticed that the Election Summary Reports of four (4) LSRAs were not correct on the results reports. After consultation, the vendor thought the reports were not “sync-ing” with the vote tabulation, namely the votes of write-in candidates were not being reported. An MOA election Center staff member downloaded the April 2022 election onto an encrypted thumb drive and gave it to a vendor technician. The technician tested a correction on the vendor’s laptop. It worked, so the technician made the same correction to the Election Center server, and the four (4) LSRAs were now “sync-ed.” A copy of the corrected Election Summary Report was given to Observers in the Election Center at the time of the correction.

Attachment: *Election Summary Report – April 19, 2022 (4/19/2022 2:14:23 PM)*,

BIRCH TREE/ELMORE LRSA - SEAT C (Vote for 1)

Precincts Reported: 0 of 1 (0.00%)

		Total	
Times Cast		572 / 1,106	51.72%
Candidate	Party	Total	
LEES, Adam		358	100.00%
Total Votes		358	
		Total	
DOE, John	WRITE-IN	0	0.00%
Unresolved Write-In		20	

CHUGIAK FIRE SERVICE AREA - SEAT C (Vote for 1)

Precincts Reported: 0 of 7 (0.00%)

		Total	
Times Cast		3,490 / 10,171	34.31%
Candidate	Party	Total	
STOLTZE, Bill		2,931	100.00%
Total Votes		2,931	
		Total	
Unresolved Write-In		51	

GIRDWOOD VALLEY SERVICE AREA - SEAT C (Vote for 1)

Precincts Reported: 0 of 1 (0.00%)

		Total	
Times Cast		695 / 1,923	36.14%
Candidate	Party	Total	
WADE, Guy		522	100.00%
Total Votes		522	
		Total	
Unresolved Write-In		23	

GLEN ALPS SERVICE AREA - SEAT C (Vote for 1)

Precincts Reported: 0 of 1 (0.00%)

		Total	
Times Cast		319 / 604	52.81%
Candidate	Party	Total	
MARTIN, Shelly		225	100.00%
Total Votes		225	
		Total	
Unresolved Write-In		4	

MOUNTAIN PARK/ROBIN HILL RRSA - SEAT E (Vote for 1)

Precincts Reported: 0 of 1 (0.00%)

		Total	
Times Cast		352 / 678	51.92%
Candidate	Party	Total	
LEARY, Collin		246	100.00%
Total Votes		246	
		Total	
DOE, Jane	WRITE-IN	0	0.00%
Unresolved Write-In		13	

PARADISE VALLEY SOUTH LRSA - SEAT A (Vote for 1)

Precincts Reported: 0 of 1 (0.00%)

		Total	
Times Cast		28 / 65	43.08%
Candidate	Party	Total	
Total Votes		0	
		Total	
Unresolved Write-In		6	

RABBIT CREEK VIEW AND RABBIT CREEK HEIGHTS LRSA - SEAT C (Vote for 1)

Precincts Reported: 0 of 1 (0.00%)

		Total	
Times Cast		115 / 325	35.38%
Candidate	Party	Total	
PEXTON, Scott R.		80	100.00%
Total Votes		80	
		Total	
Unresolved Write-In		8	

RAVEN WOODS/BUBBLING BROOK LRSA - SEAT C (Vote for 1)

Precincts Reported: 0 of 1 (0.00%)

		Total	
Times Cast		38 / 71	53.52%
Candidate	Party	Total	
Total Votes		0	
		Total	
Unresolved Write-In		10	

SEQUOIA ESTATES LRSA - SEAT D (Vote for 1)

Precincts Reported: 0 of 1 (0.00%)

		Total	
Times Cast		54 / 103	52.43%
Candidate	Party	Total	
MIKKO, Dagmar		46	100.00%
Total Votes		46	
		Total	
Unresolved Write-In		1	

SKYRANCH ESTATES LRSA - SEAT C (Vote for 1)

Precincts Reported: 0 of 1 (0.00%)

		Total	
Times Cast		122 / 205	59.51%
Candidate	Party	Total	
WALLOW, Brian		100	100.00%
Total Votes		100	
		Total	
Unresolved Write-In		0	

SOUTH GOLDENVIEW RRSA - SEAT D (Vote for 1)

Precincts Reported: 0 of 1 (0.00%)

		Total	
Times Cast		752 / 1,515	49.64%
Candidate	Party	Total	
Total Votes		37	
		Total	
Unresolved Write-In		72	

SOUTH GOLDENVIEW RRSA - SEAT E (Vote for 1)

Precincts Reported: 0 of 1 (0.00%)

		Total	
Times Cast		752 / 1,515	49.64%
Candidate	Party	Total	
Total Votes		0	
		Total	
Unresolved Write-In		68	

SRW HOMEOWNERS' LRSA - SEAT B (Vote for 1)

Precincts Reported: 0 of 1 (0.00%)

		Total	
Times Cast		140 / 290	48.28%
Candidate	Party	Total	
Total Votes		27	
		Total	
Unresolved Write-In		19	

TALUS WEST LRSA - SEAT C (Vote for 1)

Precincts Reported: 0 of 1 (0.00%)

		Total	
Times Cast		279 / 550	50.73%
Candidate	Party	Total	
JORGENSEN, Lawrence		217	100.00%
Total Votes		217	
		Total	
Unresolved Write-In		5	

TOTEM LRSA - SEAT A (Vote for 1)

Precincts Reported: 0 of 1 (0.00%)

		Total	
Times Cast		79 / 151	52.32%
Candidate	Party	Total	
JENSEN, David		54	100.00%
Total Votes		54	
		Total	
Unresolved Write-In		2	

UPPER GROVER LRSA - SEAT C (Vote for 1)

Precincts Reported: 0 of 1 (0.00%)

		Total	
Times Cast		54 / 99	54.55%
Candidate	Party	Total	
DWIGGINS, Leon		49	100.00%
Total Votes		49	
		Total	
Unresolved Write-In		0	

BIRCH TREE/ELMORE LRSA - SEAT C (Vote for 1)

Precincts Reported: 0 of 1 (0.00%)

Total		
Times Cast	572 / 1,106	51.72%
Candidate	Party	Total
LEES, Adam		358 100.00%
Total Votes		358
Total		
Unresolved Write-In	20	

CHUGIAK FIRE SERVICE AREA - SEAT C (Vote for 1)

Precincts Reported: 0 of 7 (0.00%)

Total		
Times Cast	3,490 / 10,171	34.31%
Candidate	Party	Total
STOLTZE, Bill		2,931 100.00%
Total Votes		2,931
Total		
Unresolved Write-In	51	

GIRDWOOD VALLEY SERVICE AREA - SEAT C (Vote for 1)

Precincts Reported: 0 of 1 (0.00%)

Total		
Times Cast	695 / 1,923	36.14%
Candidate	Party	Total
WADE, Guy		522 100.00%
Total Votes		522
Total		
Unresolved Write-In	23	

GLEN ALPS SERVICE AREA - SEAT C (Vote for 1)

Precincts Reported: 0 of 1 (0.00%)

Total		
Times Cast	319 / 604	52.81%
Candidate	Party	Total
MARTIN, Shelly		225 100.00%
Total Votes		225
Total		
Unresolved Write-In	4	

MOUNTAIN PARK/ROBIN HILL RRSA - SEAT E (Vote for 1)

Precincts Reported: 0 of 1 (0.00%)

		Total	
Times Cast		352 / 678	51.92%
Candidate	Party	Total	
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Total Votes		246	
		Total	
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Precincts Reported: 0 of 1 (0.00%)

		Total	
Times Cast		28 / 65	43.08%
Candidate	Party	Total	
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		Total	
Unresolved Write-In		6	

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		Total	
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		Total	
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Precincts Reported: 0 of 1 (0.00%)

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Candidate	Party	Total	
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		Total	
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Precincts Reported: 0 of 1 (0.00%)

		Total	
Times Cast		122 / 205	59.51%
Candidate	Party	Total	
WALLOW, Brian		100	100.00%
Total Votes		100	
		Total	
Unresolved Write-In		0	

SOUTH GOLDENVIEW RRSA - SEAT D (Vote for 1)

Precincts Reported: 0 of 1 (0.00%)

		Total	
Times Cast		752 / 1,515	49.64%
Candidate	Party	Total	
Total Votes		37	
		Total	
HUGHES, Chris	WRITE-IN	37	100.00%
Unresolved Write-In		72	

SOUTH GOLDENVIEW RRSA - SEAT E (Vote for 1)

Precincts Reported: 0 of 1 (0.00%)

		Total	
Times Cast		752 / 1,515	49.64%
Candidate	Party	Total	
Total Votes		0	
		Total	
Unresolved Write-In		68	

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Precincts Reported: 0 of 1 (0.00%)

		Total	
Times Cast		140 / 290	48.28%
Candidate	Party	Total	
Total Votes		27	
		Total	
CLARY, Andy	WRITE-IN	27	100.00%
Unresolved Write-In		19	

TALUS WEST LRSA - SEAT C (Vote for 1)

Precincts Reported: 0 of 1 (0.00%)

		Total	
Times Cast		279 / 550	50.73%
Candidate	Party	Total	
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Total Votes		217	
		Total	
Unresolved Write-In		5	

TOTEM LRSA - SEAT A (Vote for 1)

Precincts Reported: 0 of 1 (0.00%)

		Total	
Times Cast		79 / 151	52.32%
Candidate	Party	Total	
JENSEN, David		54	100.00%
Total Votes		54	
		Total	
Unresolved Write-In		2	

UPPER GROVER LRSA - SEAT C (Vote for 1)

Precincts Reported: 0 of 1 (0.00%)

Total	
Times Cast	54 / 99 54.55%
Candidate	Party Total
DWIGGINS, Leon	49 100.00%
Total Votes	49
Total	
Unresolved Write-In	0

Municipality of Anchorage
April 5, 2022 Regular Municipal Election
Complaint Form

OBSERVER INFORMATION	<u>April 19, 2022</u>
	Date
	<u>Rebecca Donelson</u>
	Printed Name Of Observer
	<u>Kathy Henshaw</u>
	Name Of Candidate Or Organization/Group Representing

COMPLAINT	SPECIFIC INFORMATION REGARDING COMPLAINT, INCLUDING ELECTION OFFICIAL NAME, IF APPLICABLE:
	<u>Why was a Dominion tech working on the voting equipment? Why wasn't the candidates or observers informed of this?</u>

SIGNATURES	<u>Rebecca Donelson</u>	<u>4/20/22</u>
	Signature of Observer	Date Submitted
	<u></u>	<u></u>
	Signature of Municipal Clerk or Designee	Date Received

Municipality of Anchorage
April 5, 2022 Regular Municipal Election
Complaint Form

OBSERVER INFORMATION	<u>4/19/2022</u> Date
	<u>JOHN HENRY</u> Printed Name Of Observer
	<u>Randy Julte</u> Name Of Candidate Or Organization/Group Representing

COMPLAINT	<p>SPECIFIC INFORMATION REGARDING COMPLAINT, INCLUDING ELECTION OFFICIAL NAME, IF APPLICABLE: ON 4/19/2022 ~ 2:10 PM I OBSERVED WAH LEUNG WORKING ON THE ADJUDICATION SERVER WITH AN ATTACHED MONITOR. WHEN ASKED WHAT HE WAS DOING, IT WAS EXPLAINED TO FIX A NOT ALLOWED FUNCTION WITH JOHN DOG TEST DATA. A FLASH DRIVE WAS INSERTED INTO THE SERVER, REMOVED AND GIVEN TO LIZ. WHY ARE THEY BEING PERFORMING MAINTENANCE ON AN ELECTION SERVER DURING THE ELECTION PROCESS. APPROX ONE HOUR LATER OBSERVERS WERE NOTIFIED THEY WOULD ADJUDICATE. THE PROCESS DID NOT WORK. AFTER CONSULTING WITH ?? THEY DID THEIR MAGIC</p>
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SIGNATURES	<u>[Signature]</u> Signature of Observer	<u>4/19/2022</u> Date Submitted
	 Signature of Municipal Clerk or Designee	 Date Received

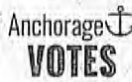
And the process worked. Is any of this ~~is~~
related ???

Municipality of Anchorage
April 5, 2022 Regular Municipal Election
Complaint Form

OBSERVER INFORMATION	<u>4/19/2022</u>
	Date
	<u>Joan Henry</u>
	Printed Name Of Observer
	<u>Liz Vasquez</u>
	Name Of Candidate Or Organization/Group Representing

COMPLAINT	SPECIFIC INFORMATION REGARDING COMPLAINT, INCLUDING ELECTION OFFICIAL NAME, IF APPLICABLE:
	<p>I arrived at 2pm & Wuh Leong was in the locked cage with the front glass door open & a blue jump drive inserted in the Dominion server. I watched as he moved data from the right side of the screen & drop it into the left side of the screen. I could not see what he was transferring to/from the jump drive. Wuh Leong said he worked for Dominion when queried by Nara Clark.</p>

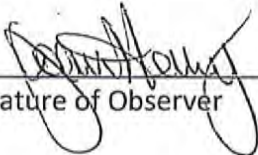
SIGNATURES	<u>[Signature]</u>	<u>4/19/22</u>
	Signature of Observer	Date Submitted
	<u></u>	<u></u>
	Signature of Municipal Clerk or Designee	Date Received



Municipality of Anchorage
April 5, 2022 Regular Municipal Election
Complaint Form

OBSERVER INFORMATION	<u>4/19/2022</u>
	Date
	<u>Joan Henry</u>
	Printed Name Of Observer
	<u>Liz Vasquez</u>
	Name Of Candidate Or Organization/Group Representing

COMPLAINT	SPECIFIC INFORMATION REGARDING COMPLAINT, INCLUDING ELECTION OFFICIAL NAME, IF APPLICABLE: When Wuh Leong finished his work, he removed the blue jump drive & gave it to Liz, the Election Worker. Mr Leong closed the glass door on the Dominion Machine,

SIGNATURES	<u></u>	<u>4/19/22</u>
	Signature of Observer	Date Submitted
	<u></u>	<u></u>
	Signature of Municipal Clerk or Designee	Date Received

Municipality of Anchorage
April 5, 2022 Regular Municipal Election
Complaint Form

OBSERVER INFORMATION	<u>4/19/2022</u>
	Date
	<u>Brenda Hastie</u>
	Printed Name Of Observer
	<u>Rachel Pies</u>
	Name Of Candidate Or Organization/Group Representing

COMPLAINT	SPECIFIC INFORMATION REGARDING COMPLAINT, INCLUDING ELECTION OFFICIAL NAME, IF APPLICABLE:
	<p>Arriving at 10:30am, I observed a gentleman working at his laptop in the adjudication area. When I inquired what he was working on he said he was "validating the database." A while later after the green progress bar function completed, he went to get election worker Liz and had her enter her login credentials in a window on his laptop. He resumed control of his computer (laptop).</p> <p>A couple hours after that, the server cage was unlocked, server case opened and thumb drive inserted. Upon questioning, Liz said that they were cleaning data on the tables because they had used the names "Jane Doe" and "John Doe" to test write-in and had been unable to delete them. We then learned the worker conducting the work on the laptop and server manipulation is employed by Dominion. I made a comment that in my software testing experience, test data isn't entered in the live environment. There shouldn't be any reason that data is deleted from the tables in the live environment.</p>

SIGNATURES	<u>Brenda Hastie</u>	<u>4/19/2022</u>
	Signature of Observer	Date Submitted
	<u></u>	<u></u>
	Signature of Municipal Clerk or Designee	Date Received

Municipality of Anchorage
April 5, 2022 Regular Municipal Election
Complaint Form

OBSERVER INFORMATION

April 19, 2022
Date

Sami Graham
Printed Name Of Observer

Liz Vazquez
Name Of Candidate Or Organization/Group Representing

COMPLAINT

SPECIFIC INFORMATION REGARDING COMPLAINT, INCLUDING ELECTION OFFICIAL NAME, IF APPLICABLE:

Observers were not invited or notified of a meeting between election employees and a Dominion voting representative. The Dominion rep. altered the standard procedure of how write in ballots were counted, during the counting session.

SIGNATURES

Sami Graham
Signature of Observer

April 19, 22
Date Submitted

Signature of Municipal Clerk or Designee

Date Received



Municipality of Anchorage

P.O. Box 196650 • Anchorage, Alaska 99519-6650 • Telephone: (907) 343-4311 • Fax: (907) 343-4313 <http://www.muni.org/assembly>

Office of the Municipal Clerk

TO: Daniel Smith, Election Observer

FROM: Barbara A. Jones, Municipal Clerk *BAJ*

DATE: April 24, 2022

SUBJECT: Response to Your Complaint re Ballots not Received

Thank you for your complaint filed on April 3, 2022. Because your concern was about voters not receiving their ballots, we responded immediately by email on April 3, 2022 with a partial response to include that the MOA Elections Team (1) corrected one statement in the complaint, that there was no statement that anyone at MOA Elections had “received many reports of ballots not arriving in the Sand Lake area....” And (2) as a remedy to the request in the complaint to issue a public service announcement (PSA), the MOA Elections Team stated it

issued [a] ... press release on Friday, and another press release will be issued on Monday.... Please help us share the message: if you know of voters who have not received a ballot, please ... encourage voters to go to one of the three Anchorage Vote Centers; or ask them to call the Voter Hotline at 907-243-VOTE (8683) ... to request a fax or email ballot; or ... to discuss other voter services.

We stated we would provide more information in response to your complaint, in particular, information from the USPS when we received it; we had not received that information as of the Public Session of Canvas on Monday, April 18, but have since received and included that information below. Thus, we offer the following regarding your complaint that ballots had not been received by voters:

Background: Although similar, but slightly different than some of the statements in the complaint, on Thursday, March 31, 2022, the Chair of Loussac Library Vote Center contacted the Election Center staff and requested additional counter ballots for two different ballot styles (1941 and 1944) because she was informed by two voters at addresses she believed were within those ballot styles that the voters had not received their ballot packages. Since the Chair of Loussac Library requested the additional counter ballots, the Deputy Clerk knew the street names where these two voters lived. Contrary to the statement in this paragraph of your complaint, the vote center was not experiencing higher than expected “in person” turnout for those areas. The purpose of the request for the additional ballot styles from the Chair was to be prepared in the event that more voters from these areas appeared at the vote center over the weekend.

On Thursday, March 31, 2022, when as Clerk, I heard about the concern from the Deputy Clerk and you, I used the information regarding the statement that voters had not received their ballot packages in the area covered by the two ballot styles to inform the USPS about your concern. (2022-0331 Email with the ballot styles maps.)

The Anchorage Vote at Home/Vote by Mail Election System provides many options for voters to vote. Voters are encouraged to vote their mailed ballot. As detailed in a response to a previous Observer

Complaint filed on March 31, 2022, we included a response regarding the USPS, including that Anchorage ballot packages were delivered to USPS on Monday, March 14, the printing and mailing vendor reported it wasn't seeing expected delivery information. Following other inquiries, on March 21, Anchorage USPS Officials reported that the MOA ballot packages had been received were delivered on that day. (See Response to Henslee Complaint from March 31, 2022.) Voters who did not receive their ballot packages by Monday, March 21 were encouraged to call the MOA Voter Hotline and request a replacement ballot package; the replacement ballot packages are and were mailed the following business day. Voters have until 7 days before Election Day, or Tuesday, March 29 to request a replacement ballot package to be mailed and the Elections Team processed all those requests. Voters who called after March 29 and stated they did not receive a ballot package are offered other options to vote: The Anchorage Voter Centers opened on Monday March 29 and were open for nine days, until 6:00 p.m. each day, except Saturdays and Sundays, when they were open, but had more limited hours, and on Election Day, April 5 when the Vote Centers were open from 7:00 a.m. – 8:00 p.m. Voters are also informed that they may vote by email or vote by fax and voters are provided that information. Finally, voters who are hospitalized, home bound, or disabled are offered the option to vote a Special Needs ballot package on or before Election Day. Although there were numerous articles in the local media on the election and how to vote, the MOA Elections Team made the following announcements specifically regarding options for voting, including in-person voting:

- **January 2022 - MOA Elections webpage** at www.muni.org/elections, bright yellow button and yellow banner link to the webpage directly from on the MOA Homepage at www.muni.org
- **February 6 - Notice of Election** published in the Anchorage Daily News and the Municipal Website, including vote center hours.
- **March 12 – League of Women Voters Ballot Review** – delivered to every household in Anchorage.
- **March 21 and other dates – Social Media posts** reminding voters of dates Vote Centers open.
- **March 28 - Press Release** announcing the Anchorage Vote Centers Open beginning Monday, March 28 and detailing hours.
- **April 1 - Press Release** announcing the options to vote at home, by mail and in-person.
- **April 3 - Notice of Election** published in the Anchorage Daily News and on the Municipal website, including vote center hours.
- **April 5 - Press Release** reminder to vote on Election Day, at home or in person at a vote center.

Additional Information in Response to the Complaint:

- On Thursday, March 31, the MOA Elections Team contacted the USPS, and provided its understanding that voters in certain neighborhoods, covered by MOA Ballot Styles 1941 and 1944, may not have received ballot packages. We asked the USPS if there was anything it could do to address this. (See 2022-0331 MOA Elections email attached.)
- On April 1, 2022, the USPS provided a request for specific addresses since the ballot styles cover several routes, and the USPS Official indicated he lived in this area and his household received their ballot packages. On the same date, MOA Elections Team provided the specified street names that we had been provided. (See 2022-0401 MOA Elections email attached.)
- On April 1, the USPS provided an additional response that the Carrier indicated that ballot packages he received the prior day were marked “redeliver.” On April 2, the Elections Team responded with a request for further information on the meaning of the term “redeliver” (See 2022-0402 MOA Elections email.)
- On April 16, because the USPS had not responded to the April 2 follow up email re the meaning of “redeliver,” the Elections Team followed up with the USPS again inquiring about the meaning of the term “redeliver” and also a follow up question regarding which “routes still have not received their ballots” and how did the Carrier know this.

- On April 18 at 5:02 p.m., the USPS informed the Elections Team that they would not be able to respond until April 19. (See 2022-0419 MOA Elections email attached.)
- On April 19, the USPS responded to the two questions as follows:
 - “After speaking with the manager at Sand Lake she confirms that the ballots she referred to that had a “redeliver” marking on them came to the carrier that way. Without actually seeing a ballot it is very hard for me to determine where the marking came from or what it meant.” (See 2022-0419 MOA Elections email attached.)
 - “As far as the carrier noticing some parts of the routes had not receive[d] ballots, he assumed because every house did not receive a ballot that some were missing. I don’t believe every house would have received a ballot, correct? If so, this would be a non-issue.” (See 2022-0419 MOA Elections email attached.)

Although MOA Elections understands your concern about this neighborhood and the precincts you identified, it is unclear from the complaint what information is being referred to in the complaint that would factually support the statement that “...these precincts [22-660 and 22-645] are reporting lower than average turnout...” because no turnout has been or is reported by precinct prior to the date of certification of the election.

As noted in your complaint, we are pleased to know that those voters you spoke with voted in person; the MOA Elections Team advocates for all voters who have not received a ballot and did not request a replacement ballot prior to the cutoff for replacement ballots on March 29, to go to a vote center to vote in person. In addition, depending on the voter’s circumstances, when voters who call to say they haven’t received a ballot after the deadline for requesting a replacement are also offered the opportunities to vote by email, to vote by fax, or to vote a Special Needs ballot if they qualify.

The information in response to the previous complaint regarding USPS and the information from the USPS in response to this complaint indicates that there was no issue with mailed ballots not being delivered to these certain ballot styles areas or neighborhoods in West Anchorage. Individual voters may, particularly those who participate in and received information from USPS “Informed Delivery” that their ballot package was scheduled for delivery, wish to contact the USPS with that information to see if the USPS can provide further information about their ballot package. MOA Elections would be happy to assist voters in that effort.

C: Dee Ennis, Observer Liaison
 Ralph Duerre, Observer Liaison
 Dennis Wheeler, MOA Elections Project Manager
 Observer Contacts for other campaigns



**ACCESSIBLE VOTE CENTERS OPEN ON MONDAY
DEADLINE TO REQUEST REPLACEMENT BALLOT ON TUESDAY
PRESS RELEASE**

March 28, 2022

FOR IMMEDIATE RELEASE

Anchorage Vote Center Open! The MOA Elections Team announces three Accessible Vote Centers (AVCs) open beginning today for the following services:

- In-person voting,
- replacing a lost or damaged ballot, providing a ballot to voters who didn't receive a ballot,
- dropping off a mailed ballot,
- receiving voter assistance or other voter services.

The AVCs are located at Anchorage City Hall, Loussac Library, and Eagle River Town Center. The AVCs are open the following days and hours:

Weekdays, March 28 – April 4, 9 a.m. – 6 p.m.

Saturday, April 2, 10 a.m. – 4 p.m.

Sunday, April 3, Noon – 5 p.m.

Election Day, April 5, 7 a.m. – 8 p.m.

The locations of the Accessible Vote Center can be found on the interactive map at muni.org/elections/AVC.

Request a Replacement Ballot! The MOA Elections Team members are standing by to answer calls to the Voter Hotline from voters who didn't receive a ballot in the mail. Voters are encouraged to call the Voter Hotline at 907-243-VOTE (8683) or email Elections@anchorageak.gov, but be sure to call before **the deadline to request a replacement ballot Tuesday, March 29 at 5:00 p.m.!**

Other Options for Voting. There may be other options for you to vote – call the Voter Hotline at 907-243-VOTE (8683).

For additional Municipal Election information, please visit muni.org/elections, call 907-243-VOTE(8683), or email elections@anchorageak.gov.

###

CONTACTS:

Jamie Heinz, Acting Deputy Clerk – Elections
Phone: 907-243-VOTE (8683)
Email: elections@anchorageak.gov

Barbara A. Jones, Municipal Clerk



PRESS RELEASE

ANCHORAGE VOTES AT HOME, BY MAIL, AND IN PERSON!

April 1, 2022

FOR IMMEDIATE RELEASE

The Municipal Clerk's Election Team wants to help voters find a way to cast a ballot and reminds voters of the many options to vote in the April 5, 2022 Regular Municipal Election. Qualified, registered voters may

- Vote your mailed ballot;
- Vote in-person at one of the three Anchorage Vote Centers;
- Vote by fax or email, especially if you are out of town; or
- Vote a Special Needs Ballot in your own home if you are disabled, elderly, or sick.

Vote at Home/Vote by Mail: Voters are encouraged to vote and return their mailed ballot. Voters may return their voted ballot in one of three ways: (1) to a Secure Drop Box, (2) to an Anchorage Vote Center (AVC); or (3) by mail, through the US Postal Service (USPS) with a first class stamp. ***If voters return their ballot though the mail on either Monday, April 4 or Tuesday, April 5, please ask a postal worker to "hand cancel" or place a postmark on the envelope to make sure your vote will count!*** The last day for voters to return a ballot is Tuesday, Election Day, April 5, 2022.

Vote In Person at an Anchorage Vote Center (AVC): Voters may visit one of the three Anchorage Vote Center to vote in person if voters lost, damaged, didn't receive a mailed ballot, or prefer to vote in person. Voters must have proper identification to vote in person at an Anchorage Vote Center. The Anchorage Vote Centers have extended hours in 2022 including Saturday and Sunday hours and until 6:00 p.m. on weekdays. Here are the locations and hours for the Vote Centers:

- **City Hall**
DETOUR! 7th Avenue is closed this weekend for the Great Alaska Sportsman Show, so take 6th Avenue to F Street
632 West 6th Avenue, Room #155
Weekdays, March 28 – April 4, 9 a.m. – 6 p.m. ***Open until 6:00 p.m.!***
Saturday, April 2, 10 a.m. – 4 p.m. ***Open on Saturday!***
Sunday, April 3, noon – 5 p.m. ***Open on Sunday!***
Election Day, April 5, 7 a.m. – 8 p.m.
All Municipal ballots will be available at this location.
- **Eagle River Town Center**
12001 Business Boulevard, Community Room #170
(same building as the library)
Weekdays, March 28 – April 4, 9 a.m. – 6 p.m. ***Open until 6:00 p.m.!***
Saturday, April 2, 10 a.m. – 4 p.m. ***Open on Saturday!***
Sunday, April 3, noon – 5 p.m. ***Open on Sunday!***
Election Day, April 5, 7 a.m. – 8 p.m.
Only Chugiak-Eagle River ballots will be available at this location.
- **Loussac Library**
3600 Denali Street, First Floor, Assembly Chambers
Weekdays, March 28 – April 4, 9 a.m. – 6 p.m. ***Open until 6:00 p.m.!***



Saturday, April 2, 10 a.m. – 4 p.m. *Open on Saturday!*

Sunday, April 3, noon – 5 p.m. *Open on Sunday!*

Election Day, April 5, 7 a.m. – 8 p.m.

All Municipal ballots will be available at this location.

Vote by fax or email: Voters, who are unable to vote their mailed ballot or unable to vote in person, may vote by fax or email. Voters must call the Voter Hotline at (907) 243-VOTE (8683) to request an Application to Vote by Fax or Email; voters should complete and return the application to MOA Elections as soon as possible, but no later than 5:00 p.m. AKDT on Monday, April 4, 2022, and applications will be processed as time allows. Instructions are included with the application.

Vote a Special Needs Ballot: Voters who are elderly, have a disability, are hospitalized, are sick, or have a positive COVID test, may vote a Special Needs Ballot. Voters should call the Voter Hotline at (907) 243-VOTE (8683) to request a Special Needs Ballot to be delivered to them and Election Officials will deliver a ballot to the voter, allow the voter to vote in privacy, and return the ballot to the Election Center.

Return Voted Ballots to Secure Drop Box: Voters are reminded that there are 18 Secure Ballot Drop Boxes throughout the City that are open 24 hours, 7 days-a-week until 8:00 p.m. on Election Day, April 5, 2022. Voters in line at a secure drop box by 8:00 p.m. on Election Day will be allowed to drop off their ballots. Voters can call the Voter Hotline at (907) 243-VOTE (8683) or search the online map of Secure Ballot Drop Box and Anchorage Vote Center Locations at www.muni.org/elections/dropbox to find the location of the closest secure drop box.

Voter Questions: Voters may get help with voting questions by visiting muni.org/elections, or calling the Voter Hotline at (907) 243-VOTE (8683).

Please remember to vote and encourage your friends and neighbors to do the same!

###

CONTACTS:

Jamie Heinz, Acting Deputy Clerk – Elections
Phone: 907-243-VOTE (8683)
elections@anchorageak.gov

Barbara A. Jones, Municipal Clerk
Phone: 907-243-VOTE (8683)
elections@anchorageak.gov



PRESS RELEASE
REMINDER TO VOTE TODAY - ELECTION DAY!

April 5, 2022

FOR IMMEDIATE RELEASE

The Municipal Clerk's Office reminds voters the last day to cast ballots in the Regular Municipal Election is TODAY, Tuesday, Election Day, April 5, 2022.

Vote at Home/Vote by Mail: Voters may return their mailed ballot to a Secure Drop Box, to an Anchorage Vote Center (AVC) or by US Postal Service (USPS) with a first-class stamp. Today is the last day for voters to return a ballot. ***If voters return their ballot though the mail on Tuesday, April 5, please ask a postal worker to "hand cancel" or place a postmark on the envelope to make sure your vote will count!***

Vote In Person at an Anchorage Vote Center (AVC): Voters may visit one of the three Anchorage Vote Center to vote in person if voters lost, damaged, or didn't receive a mailed ballot, or prefer to vote in person. Voters must have proper identification to vote in person at an Anchorage Vote Center. Voters in line at the AVC by 8:00 p.m. on Election Day will be allowed to vote or drop off their ballots. Here are the locations and hours for the Vote Centers on Election Day:

City Hall 632 West 6th Avenue, Room #155 Election Day, April 5, 7 a.m. – 8 p.m. <i>All Municipal ballots will be available at this location.</i>	Loussac Library 3600 Denali St., 1st Floor, Assembly Chambers Election Day, April 5, 7 a.m. – 8 p.m. <i>All Municipal ballots will be available at this location.</i>
Eagle River Town Center 12001 Business Boulevard, Community Room #170 (same building as the library) Election Day, April 5, 7 a.m. – 8 p.m. <i>Only Chugiak-Eagle River ballots will be available at this location</i>	

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Please remember to vote and encourage your friends and neighbors to do the same!

###

CONTACTS:

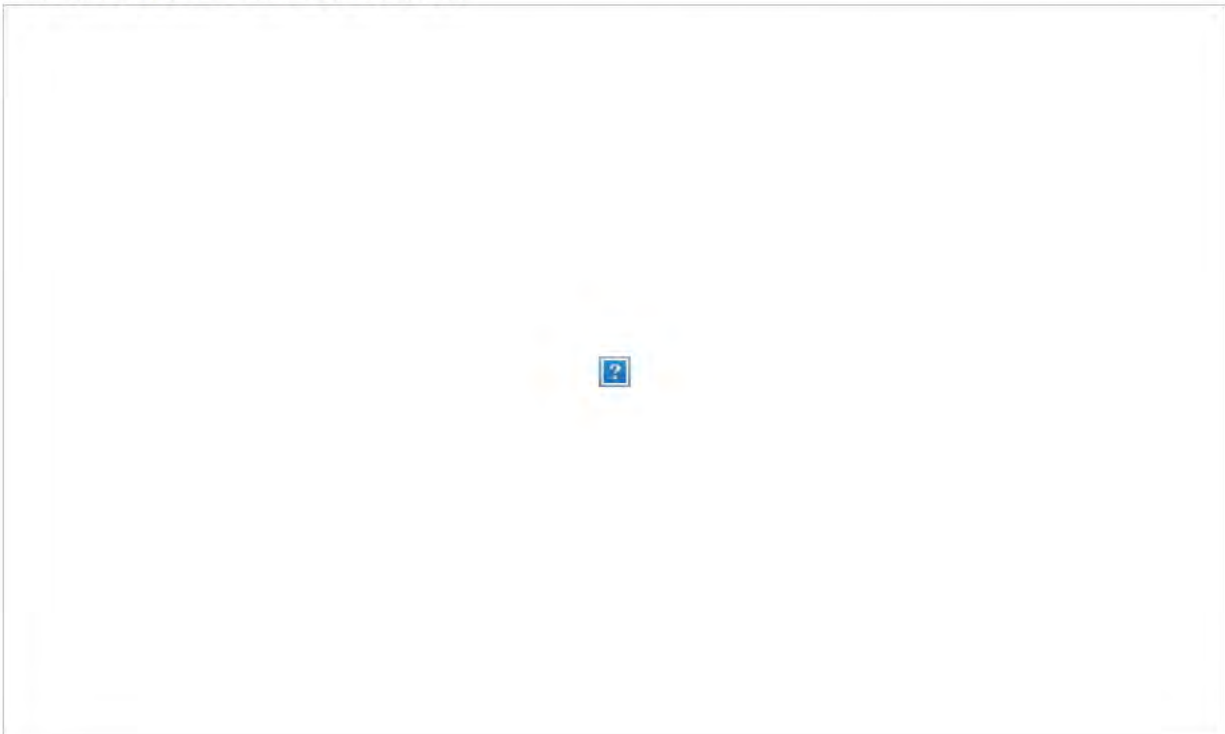
Jamie Heinz, Acting Deputy Clerk - Elections
elections@AnchorageAK.gov
Phone: 243-VOTE(8683)

Barbara A. Jones, Municipal Clerk

From: [Jones, Barbara A.](#)
To: [\[REDACTED\] Alejandro \[REDACTED\] - Anchorage, AK;](#) [\[REDACTED\] Beverly \[REDACTED\] - Anchorage, AK;](#) [\[REDACTED\] Kimberly \[REDACTED\] - Anchorage, AK;](#) [\[REDACTED\] Chae \[REDACTED\] - Anchorage, AK](#)
Cc: [Heinz, Jamie L.](#)
Subject: MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages
Date: Thursday, March 31, 2022 10:37:00 PM
Attachments: [image001.jpg](#)

Dear Friends at the USPS: The Municipality of Anchorage Elections Team has received some information that voters in the neighborhoods designated as 1941 and 1944 in the map below did not receive their ballot packages to vote in the Municipal Election. We wanted to provide this information to the USPS in the event there is some action you could take to address this. The link to the map is provided below, in case you wanted to get into the details of the map. Thank you as always for your help with MOA Elections. Barbara Jones, Municipal Clerk

<https://muniorg.maps.arcgis.com/apps/webappviewer/index.html?id=a598b0522a3d434cafb9c93f20c5ce1a6>
<https://muniorg.maps.arcgis.com/apps/webappviewer/index.html?id=a598b0522a3d434cafb9c93f20c5ce1a6>



From: [Jones, Barbara A.](#)
To: [Heinz, Jamie L.](#)
Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages
Date: Friday, April 1, 2022 10:06:00 AM
Attachments: [image001.jpg](#)

Thank you!

From: Heinz, Jamie L. <jamie.heinz@anchorageak.gov>
Sent: Friday, April 1, 2022 9:48 AM
To: [REDACTED], Alejandro [REDACTED] - Anchorage, AK <[REDACTED]@usps.gov>; Jones, Barbara A. <barbara.jones@anchorageak.gov>; [REDACTED], Beverly [REDACTED] - Anchorage, AK <[REDACTED]@usps.gov>; [REDACTED] Kimberly [REDACTED] - Anchorage, AK <[REDACTED]@usps.gov>; [REDACTED], Chae [REDACTED] - Anchorage, AK <[REDACTED]@usps.gov>; [REDACTED] Melissa [REDACTED] - Anchorage, AK <[REDACTED]@usps.gov>
Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages

We know that Emerald Drive, Emerald Street, Jade Street, and the circles near those streets were affected but we do not know the extent of the area that did not receive the ballot packages.

Thanks,
Jamie Heinz, MMC
MOA Elections
[REDACTED]

From: [REDACTED] Alejandro [REDACTED] - Anchorage, AK <[REDACTED]@usps.gov>
Sent: Friday, April 1, 2022 9:21 AM
To: Jones, Barbara A. <barbara.jones@anchorageak.gov>; [REDACTED] Beverly [REDACTED] - Anchorage, AK <[REDACTED]@usps.gov>; [REDACTED], Kimberly [REDACTED] - Anchorage, AK <[REDACTED]@usps.gov>; [REDACTED], Chae [REDACTED] - Anchorage, AK <[REDACTED]@usps.gov>; [REDACTED] Melissa [REDACTED] - Anchorage, AK <[REDACTED]@usps.gov>
Cc: Heinz, Jamie L. <jamie.heinz@anchorageak.gov>
Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages
Importance: High

The station is asking which addresses did not received the ballots. Can you share it with us some specific address? 1941 and 1944 consist of several routes.

Based on the map 1944, my address is part of that. We received all our ballots in my household.

Thank You!

Alejandro [REDACTED] Supervisor, Business Mail Entry Unit



[REDACTED] [@usps.gov](#) [REDACTED] [REDACTED]

We value your feedback! Customer service surveys are periodically emailed to customers asking for feedback on how we're doing. Should you receive a survey, please take a moment to tell us about your most recent Business Mail Entry Unit (BMEU) experience. In the meantime, if there is any way we can improve your BMEU experience, please let us know. We look forward to hearing from you!

From: Jones, Barbara A. <barbara.jones@anchorageak.gov>

Sent: Thursday, March 31, 2022 10:38 PM

To: [REDACTED] Alejandro [REDACTED] - Anchorage, AK <[REDACTED]@usps.gov>; [REDACTED], Beverly [REDACTED] - Anchorage, AK <[REDACTED]@usps.gov>; [REDACTED] Kimberly [REDACTED] - Anchorage, AK <[REDACTED]@usps.gov>; [REDACTED], Chae [REDACTED] - Anchorage, AK <[REDACTED]@usps.gov>

Cc: Heinz, Jamie L. <jamie.heinz@anchorageak.gov>

Subject: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages

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<https://muniorg.maps.arcgis.com/apps/webappviewer/index.html?id=a598b0522a3d434cafb93f20c5ce1a6>

From: [Jones, Barbara A.](#)
To: [REDACTED] Kimberly [REDACTED] - Anchorage, AK; Heinz, Jamie L.; [REDACTED] Alejandro [REDACTED] - Anchorage, AK; [REDACTED] Beverly [REDACTED] - Anchorage, AK; [REDACTED] Chae [REDACTED] - Anchorage, AK; [REDACTED] Melissa [REDACTED] - Anchorage, AK
Cc: [99522 SAND LAKE STATION, AK](#)
Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages
Date: Saturday, April 2, 2022 4:07:00 PM
Attachments: [image002.jpg](#)

Thank you for the response. Can you please let us know what "redeliver" means? Barbara

From: [REDACTED], Kimberly [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>
Sent: Friday, April 1, 2022 5:49 PM
To: Heinz, Jamie L. <jamie.heinz@anchorageak.gov>; [REDACTED], Alejandro [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; Jones, Barbara A. <barbara.jones@anchorageak.gov>; [REDACTED], Beverly [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED] Chae [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED] Melissa [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>
Cc: 99522 SAND LAKE STATION, AK [REDACTED]@usps.gov>
Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages

Hello,

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We do not have Emerald Dr.

Thank you,

Kimberly [REDACTED]
Supervisor, Customer Service

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

From: Heinz, Jamie L. <jamie.heinz@anchorageak.gov>
Sent: Friday, April 1, 2022 10:47 AM
To: [REDACTED] Alejandro [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; Jones, Barbara A. <barbara.jones@anchorageak.gov>; [REDACTED] Beverly [REDACTED] - Anchorage, AK <[REDACTED]@usps.gov>; [REDACTED], Kimberly [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED] Chae [REDACTED] - Anchorage, AK <[REDACTED]@usps.gov>; [REDACTED] Melissa [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>
Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages

CAUTION

links, or opening attachments.

STOP and CONSIDER

Hi Tito,

As requested by phone, attached are samples of the mail pieces. The first page is the outgoing mail piece that you'll likely prefer to look at; the second two pages are ballot return envelopes.

Thanks,
Jamie Heinz, MMC
MOA Elections
[REDACTED]

From: Heinz, Jamie L.

Sent: Friday, April 1, 2022 9:48 AM

To: [REDACTED] Alejandro [REDACTED] - Anchorage, AK <[REDACTED]@usps.gov>; Jones, Barbara A. <barbara.jones@anchorageak.gov>; [REDACTED], Beverly [REDACTED] - Anchorage, AK <[REDACTED]@usps.gov>; [REDACTED], Kimberly [REDACTED] - Anchorage, AK <[REDACTED]@usps.gov>; [REDACTED], Chae [REDACTED] - Anchorage, AK <[REDACTED]@usps.gov>; [REDACTED] Melissa [REDACTED] - Anchorage, AK <[REDACTED]@usps.gov>

Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages

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Thanks,
Jamie Heinz, MMC
MOA Elections
[REDACTED]

From: [REDACTED] Alejandro [REDACTED] - Anchorage, AK <>

Sent: Friday, April 1, 2022 9:21 AM

To: Jones, Barbara A. <barbara.jones@anchorageak.gov>; [REDACTED] Beverly [REDACTED] - Anchorage, AK <[REDACTED]@usps.gov>; [REDACTED] Kimberly [REDACTED] - Anchorage, AK <[REDACTED]@usps.gov>; [REDACTED] Chae [REDACTED] - Anchorage, AK <[REDACTED]@usps.gov>; [REDACTED], Melissa [REDACTED] - Anchorage, AK <[REDACTED]@usps.gov>

Cc: Heinz, Jamie L. <jamie.heinz@anchorageak.gov>

Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages

Importance: High

The station is asking which addresses did not received the ballots. Can you share it with us some specific address? 1941 and 1944 consist of several routes.

Based on the map 1944, my address is part of that. We received all our ballots in my household.

Thank You!

Alejandro [REDACTED] s Supervisor, Business Mail Entry Unit



@usps.gov



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From: Jones, Barbara A. <barbara.jones@anchorageak.gov>

Sent: Thursday, March 31, 2022 10:38 PM

To: [REDACTED] Alejandro [REDACTED] - Anchorage, AK <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>; [REDACTED], Beverly [REDACTED] - Anchorage, AK <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>; [REDACTED], Kimberly [REDACTED] - Anchorage, AK <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>; [REDACTED], Chae [REDACTED] - Anchorage, AK <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>

Cc: Heinz, Jamie L. <jamie.heinz@anchorageak.gov>

Subject: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages

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Dear Friends at the USPS: The Municipality of Anchorage Elections Team has received some information that voters in the neighborhoods designated as 1941 and 1944 in the map below did not receive their ballot packages to vote in the Municipal Election. We wanted to provide this information to the USPS in the event there is some action you could take to address this. The link to the map is provided below, in case you wanted to get into the details of the map. Thank you as always for your help with MOA Elections. Barbara Jones, Municipal Clerk

<https://muniorg.maps.arcgis.com/apps/webappviewer/index.html?id=a598b0522a3d434cafb9c93f20c5ce1a6>
<https://muniorg.maps.arcgis.com/apps/webappviewer/index.html?id=a598b0522a3d434cafb9c93f20c5ce1a6>

From: [Jones, Barbara A.](#)
To: [REDACTED], Kimberly [REDACTED] - Anchorage, AK"; Heinz, Jamie L.; [REDACTED], Alejandro [REDACTED] - Anchorage, AK"; [REDACTED], Beverly [REDACTED] - Anchorage, AK"; [REDACTED], Chae [REDACTED] - Anchorage, AK"; [REDACTED], Melissa [REDACTED] - Anchorage, AK"
Cc: "99522 SAND LAKE STATION, AK"
Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages
Date: Saturday, April 16, 2022 1:22:00 PM
Attachments: [image001.png](#)
[image003.png](#)
[image004.jpg](#)

Dear USPS friends. Thank you for the email response below. The Municipality desperately needs answers to the following questions by COB Monday, April 18.

We are inquiring regarding the statement that a USPS supervisor "spoke to the carrier who is assigned at Emerald St and Jade St. [And the] Carrier mentioned he received a lot of Ballots yesterday [March 31] that has "Redeliver" marking on them. He also delivered ballots sometime last week and noticed some part of his routes still have did not received their ballots."

First, as requested in our email of April 2, could you please let us know what "Redeliver" means?

Second, could you also please let us know what it means that the carries stated that he "noticed some part of his routes still have did not received their ballots"?

- Which were the "routes [that] still have not received their ballots" and how did the carrier know this?

Thank you for your help regarding providing answers to these questions as soon as possible and hopefully by Monday, April 18. Sincerely, Barbara

Barbara A. Jones
Anchorage Municipal Clerk
[REDACTED]
907-343-4313 (fax)
Barbara.Jones@AnchorageAK.gov (email)
www.muni.org/clerk (website)

Vision Statement: *The Anchorage Municipal Clerk's Office is dedicated to excellence by courteously, accurately, and timely performing its duties to facilitate a well-informed, well-served community and government officials, thus, maximizing public participation in the democratic process of local government. Ver. 1.0.*



From: Jones, Barbara A.

Sent: Saturday, April 2, 2022 4:08 PM

To: [REDACTED] Kimberly [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; Heinz, Jamie L. <jamie.heinz@anchorageak.gov>; [REDACTED] Alejandro [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED] Beverly [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED], Chae [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED] Melissa [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>

Cc: 99522 SAND LAKE STATION, AK [REDACTED]

Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages

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From: [REDACTED] Kimberly [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>

Sent: Friday, April 1, 2022 5:49 PM

To: Heinz, Jamie L. <jamie.heinz@anchorageak.gov>; [REDACTED] Alejandro [REDACTED] - Anchorage, AK <[REDACTED]@usps.gov>; Jones, Barbara A. <barbara.jones@anchorageak.gov>; [REDACTED], Beverly [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED] Chae [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED], Melissa [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>

Cc: 99522 SAND LAKE STATION, AK [REDACTED]@usps.gov>

Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages

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Thank you,

Kimberly [REDACTED]
Supervisor, Customer Service

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

From: Heinz, Jamie L. <jamie.heinz@anchorageak.gov>

Sent: Friday, April 1, 2022 10:47 AM

To: [REDACTED] Alejandro [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; Jones, Barbara A. <barbara.jones@anchorageak.gov>; [REDACTED] Beverly [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED], Kimberly [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED] Chae [REDACTED] - Anchorage, AK

[REDACTED]@usps.gov>; [REDACTED], Melissa [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>

Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages

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MOA Elections
[REDACTED]

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Sent: Friday, April 1, 2022 9:48 AM

To: [REDACTED] Alejandro [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; Jones, Barbara A. <barbara.jones@anchorageak.gov>; [REDACTED], Beverly [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED], Kimberly [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED], Chae [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED], Melissa [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>

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MOA Elections
[REDACTED]

From: [REDACTED] Alejandro [REDACTED] Anchorage, AK < >

Sent: Friday, April 1, 2022 9:21 AM

To: Jones, Barbara A. <barbara.jones@anchorageak.gov>; [REDACTED], Beverly [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED], Kimberly [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED] Chae [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED], Melissa [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>

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Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages

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Alejandro [REDACTED] s Supervisor, Business Mail Entry Unit

[REDACTED]

[REDACTED] [@usps.gov](mailto:[REDACTED]@usps.gov) [REDACTED] [REDACTED]

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From: Jones, Barbara A. <barbara.jones@anchorageak.gov>

Sent: Thursday, March 31, 2022 10:38 PM

To: [REDACTED], Alejandro [REDACTED] - Anchorage, AK <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>; [REDACTED], Beverly [REDACTED] - Anchorage, AK <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>; [REDACTED], Kimberly [REDACTED] - Anchorage, AK <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>; [REDACTED], Chae [REDACTED] - Anchorage, AK <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>

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<https://muniorg.maps.arcgis.com/apps/webappviewer/index.html?id=a598b0522a3d434cafb9c93f20c5ce1a6>



From: [REDACTED] [Melissa](#) - Anchorage, AK
To: [Jones, Barbara A.](#); [Heinz, Jamie L.](#); [REDACTED] [Alejandro](#) - Anchorage, AK; [REDACTED] [Beverly](#) - Anchorage, AK
Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages
Date: Monday, April 18, 2022 5:03:46 PM
Attachments: [image001.png](#)
[image002.png](#)
[image003.jpg](#)
[image004.png](#)

Barbara

I have been unable to speak with Kim regarding the information she provided you. I will follow up with the Anchorage PM to speak with the carrier tomorrow for clarification.

Thank you
Melissa

Melissa [REDACTED]
Manager, Customer Relations
Alaska District



[@usps.gov](#)



From: Jones, Barbara A. <barbara.jones@anchorageak.gov>
Sent: Saturday, April 16, 2022 1:23 PM
To: [REDACTED], Kimberly [REDACTED] - Anchorage, AK <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>; Heinz, Jamie L. <jamie.heinz@anchorageak.gov>; [REDACTED], Alejandro [REDACTED] - Anchorage, AK <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>; [REDACTED] Beverly [REDACTED] - Anchorage, AK <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>; [REDACTED], Chae [REDACTED] - Anchorage, AK <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>; [REDACTED], Melissa [REDACTED] - Anchorage, AK <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>
Cc: 99522 SAND LAKE STATION, AK <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>
Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages

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Dear USPS friends. Thank you for the email response below. The Municipality desperately needs answers to the following questions by COB Monday, April 18.

We are inquiring regarding the statement that a USPS supervisor “spoke to the carrier who is assigned at Emerald St and Jade St. [And the] Carrier mentioned he received a lot of Ballots yesterday [March 31] that has “Redeliver” marking on them. He also delivered ballots sometime last week and noticed some part of his routes still have did not received their ballots.”

First, as requested in our email of April 2, could you please let us know what “Redeliver” means?

Second, could you also please let us know what it means that the carries stated that he “noticed some part of his routes still have did not received their ballots”?

- Which were the “routes [that] still have not received their ballots” and how did the carrier know this?

Thank you for your help regarding providing answers to these questions as soon as possible and hopefully by Monday, April 18. Sincerely, Barbara

Barbara A. Jones

Anchorage Municipal Clerk

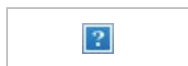
[REDACTED]

907-343-4313 (fax)

Barbara.Jones@AnchorageAK.gov (email)

www.muni.org/clerk (website)

Vision Statement: *The Anchorage Municipal Clerk's Office is dedicated to excellence by courteously, accurately, and timely performing its duties to facilitate a well-informed, well-served community and government officials, thus, maximizing public participation in the democratic process of local government. Ver. 1.0.*



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Sent: Saturday, April 2, 2022 4:08 PM

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<jamie.heinz@anchorageak.gov>; [REDACTED] Alejandro [REDACTED] - Anchorage, AK [REDACTED] [@usps.gov](mailto:[REDACTED]@usps.gov)>;
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Cc: 99522 SAND LAKE STATION, AK [REDACTED] [@usps.gov](mailto:[REDACTED]@usps.gov)>
Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages

Thank you for the response. Can you please let us know what "redeliver" means? Barbara

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- Anchorage, AK [REDACTED] [@usps.gov](mailto:[REDACTED]@usps.gov)>; [REDACTED] Chae [REDACTED] - Anchorage, AK [REDACTED] [@usps.gov](mailto:[REDACTED]@usps.gov)>;
[REDACTED], Melissa [REDACTED] - Anchorage, AK [REDACTED] [@usps.gov](mailto:[REDACTED]@usps.gov)>
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We do not have Emerald Dr.

Thank you,

Kimberly [REDACTED]
Supervisor, Customer Service

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

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[REDACTED] [@usps.gov](mailto:[REDACTED]@usps.gov)>; [REDACTED], Melissa [REDACTED] - Anchorage, AK [REDACTED] [@usps.gov](mailto:[REDACTED]@usps.gov)>
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Hi Tito,

As requested by phone, attached are samples of the mail pieces. The first page is the outgoing mail piece that you'll likely prefer to look at; the second two pages are ballot return envelopes.

Thanks,
Jamie Heinz, MMC
MOA Elections
[REDACTED]

From: Heinz, Jamie L.
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To: [REDACTED], Alejandro [REDACTED] - Anchorage, AK [REDACTED] <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>; Jones, Barbara A. <barbara.jones@anchorageak.gov>; [REDACTED], Beverly [REDACTED] - Anchorage, AK [REDACTED] <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>; [REDACTED], Kimberly [REDACTED] - Anchorage, AK [REDACTED] <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>; [REDACTED], Chae [REDACTED] - Anchorage, AK [REDACTED] <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>; [REDACTED], Melissa [REDACTED] - Anchorage, AK [REDACTED] <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>
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We know that Emerald Drive, Emerald Street, Jade Street, and the circles near those streets were affected but we do not know the extent of the area that did not receive the ballot packages.

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Importance: High

The station is asking which addresses did not received the ballots. Can you share it with us some specific address? 1941 and 1944 consist of several routes.

Based on the map 1944, my address is part of that. We received all our ballots in my household.

Thank You!

Alejandro [REDACTED] s Supervisor, Business Mail Entry Unit



[REDACTED]@usps.gov



We value your feedback! Customer service surveys are periodically emailed to customers asking for feedback on how we're doing. Should you receive a survey, please take a moment to tell us about your most recent Business Mail Entry Unit (BMEU) experience. In the meantime, if there is any way we can improve your BMEU experience, please let us know. We look forward to hearing from you!

From: Jones, Barbara A. <barbara.jones@anchorageak.gov>

Sent: Thursday, March 31, 2022 10:38 PM

To: [REDACTED], Alejandro [REDACTED] - Anchorage, AK [REDACTED]@usps.gov; [REDACTED], Beverly [REDACTED] - Anchorage, AK [REDACTED]@usps.gov; [REDACTED], Kimberly [REDACTED] - Anchorage, AK [REDACTED]@usps.gov; [REDACTED] Chae [REDACTED] - Anchorage, AK [REDACTED]@usps.gov

Cc: Heinz, Jamie L. <jamie.heinz@anchorageak.gov>

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Dear Friends at the USPS: The Municipality of Anchorage Elections Team has received some information that voters in the neighborhoods designated as 1941 and 1944 in the map below did not receive their ballot packages to vote in the Municipal Election. We wanted to provide this information to the USPS in the event there is some action you could take to address this. The link to the map is provided below, in case you wanted to get into the details of the map. Thank you as always for your help with MOA Elections. Barbara Jones, Municipal Clerk

[https://muniorg.maps.arcgis.com/apps/webappviewer/index.html?](https://muniorg.maps.arcgis.com/apps/webappviewer/index.html?id=a598b0522a3d434cafb93f20c5ce1a6)

[id=a598b0522a3d434cafb93f20c5ce1a6https://muniorg.maps.arcgis.com/apps/webappviewer/index.html?id=a598b0522a3d434cafb93f20c5ce1a6](https://muniorg.maps.arcgis.com/apps/webappviewer/index.html?id=a598b0522a3d434cafb93f20c5ce1a6)

From: [REDACTED], Melissa [REDACTED] - Anchorage, AK
To: Jones, Barbara A.; Heinz, Jamie L.; [REDACTED], Alejandro [REDACTED] - Anchorage, AK; [REDACTED], Beverly [REDACTED] - Anchorage, AK
Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages
Date: Tuesday, April 19, 2022 1:14:51 PM
Attachments: [image004.png](#)
[image005.png](#)
[image006.png](#)

Barbara

After speaking with the manager at Sand Lake she confirms that the ballots she referred to that had a "redeliver" marking on them came to the carrier that way. Without actually seeing a ballot it is very hard for me to determine where the marking came from or what it meant.

As far as the carrier noticing some parts of the routes had not receive ballots, he assumed because every house did not receive a ballot that some were missing. I don't believe every house would have received a ballot, correct? If so, this would be a non-issue.

Please let me know if I can provide any further information or clarity.

Thank you
Melissa

Melissa [REDACTED]
Manager, Customer Relations
Alaska District



[s@usps.gov](#)



From: [REDACTED] Melissa [REDACTED] - Anchorage, AK
Sent: Monday, April 18, 2022 5:02 PM
To: Jones, Barbara A. <barbara.jones@anchorageak.gov>; Heinz, Jamie L. <jamie.heinz@anchorageak.gov>; [REDACTED], Alejandro [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED], Beverly [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>

Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages

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Melissa [REDACTED]
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Alaska District



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Cc: 99522 SAND LAKE STATION, AK [@usps.gov](#)

Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages

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- Which were the “routes [that] still have not received their ballots” and how did the carrier know this?

Thank you for your help regarding providing answers to these questions as soon as possible and hopefully by Monday, April 18. Sincerely, Barbara

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Anchorage Municipal Clerk

[REDACTED]

907-343-4313 (fax)

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Thank You!
Alejandro [REDACTED] s Supervisor, Business Mail Entry Unit


 [REDACTED]@usps.gov s  [REDACTED] s  [REDACTED]

We value your feedback! Customer service surveys are periodically emailed to customers asking for feedback on how we're doing. Should you receive a survey, please take a moment to tell us about your most recent Business Mail Entry Unit (BMEU) experience. In the meantime, if there is any way we can improve your BMEU experience, please let us know. We look forward to hearing from you!

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Sent: Thursday, March 31, 2022 10:38 PM

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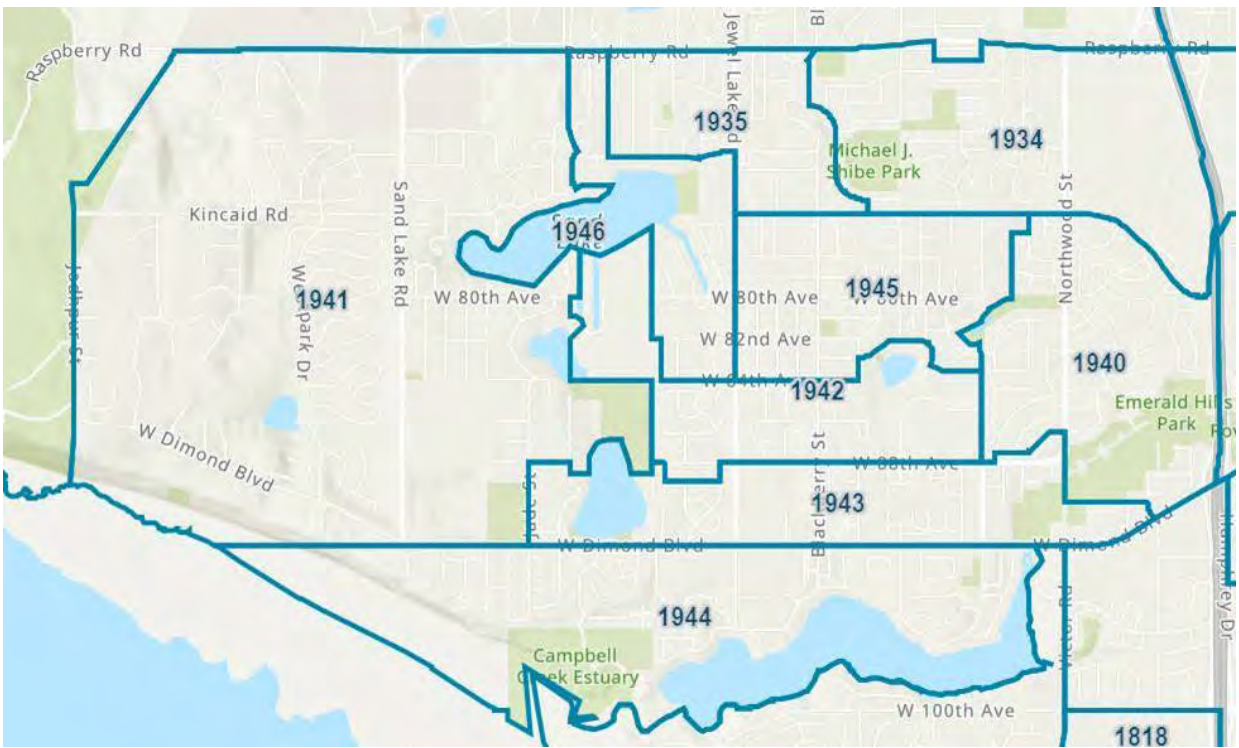
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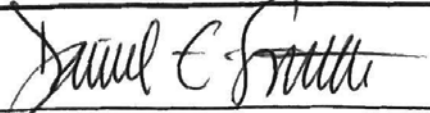




Municipality of Anchorage
April 5, 2022 Regular Municipal Election
Complaint Form

OBSERVER INFORMATION	<u>APRIL 3, 2022</u>
	Date
	<u>DANIEL E. SMITH</u>
	Printed Name Of Observer
	<u>LIZ VAZQUEZ</u>
	Name Of Candidate Or Organization/Group Representing

COMPLAINT	SPECIFIC INFORMATION REGARDING COMPLAINT, INCLUDING ELECTION OFFICIAL NAME, IF APPLICABLE:
	BALLOTS STILL NOT RECEIVED AS OF APRIL 3, 2022.
	REFERENCE ATTACHED NARRATIVE (1 PAGE)
	REFERENCE ATTACHED VOTER HELP FLYER.

SIGNATURES	<u></u>	<u>4-3-22</u>
	Signature of Observer	Date Submitted
	<u></u>	<u></u>
	Signature of Municipal Clerk or Designee	Date Received

Ballots Still Not Received

April 3, 2022

There are concerns about ballots that have not yet been received by voters.

On Thursday, March 31, 2022 we were made aware of additional ballots (25?) being transferred from the Ship Creek Election Center to the voting center at Loussac Library. The Loussac voting center was experiencing higher than expected "in person" turn out for the Sand Lake and Jewel Lake areas due to mail out ballots not being received by the intended voters. Some of those voters resorted to in person voting.

Towards the end of the business day Inquiries were made of Municipal Clerk Barbara Jones and Assistant Clerk Jamie Heinz about undelivered ballots. Jamie was aware of the issue and offered to provide street names where she knew of the problem. After consultation with Barbara Jones, they decided to provide information on the affected ballot styles instead. Jones agreed with observers that by now (4/31/2022) all mail out ballots should have been received by voters.

Clerk Barbara Jones stated that she has received many reports of ballots not arriving in the Sand Lake and Jewel Lake area, specifically ballots with the style ID of 1941 and 1944.

- The clerk is looking into the reason for non-delivery, but she did not provide more information as to why it may have occurred.
- 3386 ballots are of style 1941
- 2306 Ballots are of style 1944
- Ballots with these styles were designated to be sent to precincts 22-660 and 22-645
- At this point, these precincts are reporting lower than average turnout.
- These areas are abnormally high in Republican voters

Observers were provided with a Clerk issued flyer to provide to affected voters. The flyer is titled, "Can we help you with voting in the upcoming April 5, 2022 Regular Municipal Election?" How an observer or candidate is supposed to find the affected voters is not clear. Why is an observer charged with the responsibility of identifying voters who have not received their mail out ballot? Additionally, why would a candidate be charged with this responsibility? This would seem to be the responsibility of the Municipal Clerk's office to locate and inform voters of the problem.

It is understood the Clerk's office intends to have a meeting with the US Post Office regarding this issue and others. Consider this complaint as a request to include Liz Vazquez, her staff and at least one observer present at the USPS meeting. At this time, we are not aware if a time and date has been established for the USPS meeting.

On Saturday, April 2, 2022 a neighborhood south of Dimond Blvd. and consisting of 28 homes was surveyed. Of those 28 homes 5 reported no ballot received. Of those 5 in person contacts, 2 reported they knew of neighbors not receiving ballots that were not accounted for by in-person contact. There are multiple voters in each of the 7 known undelivered homes. In terms of homes only, 25% have not received mail out ballots as of Saturday April 2, 2022 for the area surveyed. Many residents were not home. All homes surveyed were believed to be supporters of Liz Vazquez.

There are likely more voters that have not received their ballot in the mail. There is no way for the extent of the problem to be quantified by Observers or Candidates in a timely fashion. Please consider this complaint as an urgent request for the Clerk's office to issue a Public Service Announcement on all available media informing the public of the problem and offering solutions.

Can we help you with voting in the upcoming April 5, 2022 Regular Municipal Election?

- Voters may vote in person or obtain a replacement ballot at the Anchorage Vote Center at Loussac Library or City Hall.
- Voters who have cell service or internet may apply to vote by email or by fax.
- Certain voters may vote a Special Needs ballots prepared by MOA Election Officials and delivered by a personal representative or two election officials.
- Please let us know if there is other assistance that you need to vote! Call the Voter Hotline at 907-243-VOTE (8683).



From: [REDACTED] [Melissa \[REDACTED\] - Anchorage, AK](#)
To: [Jones, Barbara A.](#); [Heinz, Jamie L.](#); [REDACTED] [I. Alejandro \[REDACTED\] - Anchorage, AK](#); [REDACTED] [Beverly \[REDACTED\] - Anchorage, AK](#)
Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages
Date: Monday, April 25, 2022 4:55:36 PM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)

Barbara

The carrier confirmed that all ballots that he had were delivered. There is no mail, no ballots at the office for delivery or return.

Please let me know if you need any additional clarification.

Melissa

From: Jones, Barbara A. <barbara.jones@anchorageak.gov>
Sent: Monday, April 25, 2022 4:53 PM
To: [REDACTED], Melissa [REDACTED] Anchorage, AK [REDACTED]@usps.gov>; Heinz, Jamie L. <jamie.heinz@anchorageak.gov>; [REDACTED], Alejandro [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED], Beverly [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>
Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages

CAUTION: This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

To all: I have one additional question:

Can the USPS please confirm that the ballot envelopes referred to that had a "redeliver" marking on them were in fact "redelivered" to the voters?

There is a request for a response to this question by 1:00 p.m. tomorrow, Tuesday, April 26. Thank you ahead of time for your assistance, Barbara

From: Jones, Barbara A.
Sent: Tuesday, April 19, 2022 4:04 PM
To: [REDACTED], Melissa [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; Heinz, Jamie L. <jamie.heinz@anchorageak.gov>; [REDACTED], Alejandro [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED], Beverly [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>
Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages

Thank you for these clarifications. Barbara

From: [REDACTED], Melissa [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>

Sent: Tuesday, April 19, 2022 1:13 PM

To: Jones, Barbara A. <barbara.jones@anchorageak.gov>; Heinz, Jamie L.

<jamie.heinz@anchorageak.gov>; [REDACTED], Alejandro [REDACTED] - Anchorage, AK [REDACTED] <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>;
[REDACTED], Beverly [REDACTED] - Anchorage, AK [REDACTED] <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>

Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages

Barbara

After speaking with the manager at Sand Lake she confirms that the ballots she referred to that had a "redeliver" marking on them came to the carrier that way. Without actually seeing a ballot it is very hard for me to determine where the marking came from or what it meant.

As far as the carrier noticing some parts of the routes had not receive ballots, he assumed because every house did not receive a ballot that some were missing. I don't believe every house would have received a ballot, correct? If so, this would be a non-issue.

Please let me know if I can provide any further information or clarity.

Thank you

Melissa

Melissa [REDACTED]
Manager, Customer Relations
Alaska District

[REDACTED]
[REDACTED]
[REDACTED] <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>



From: [REDACTED], Melissa [REDACTED] - Anchorage, AK

Sent: Monday, April 18, 2022 5:02 PM

To: Jones, Barbara A. <barbara.jones@anchorageak.gov>; Heinz, Jamie L.

<jamie.heinz@anchorageak.gov>; [REDACTED], Alejandro [REDACTED] - Anchorage, AK [REDACTED] <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>;

[REDACTED], Beverly [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>

Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages

Barbara

I have been unable to speak with Kim regarding the information she provided you. I will follow up with the Anchorage PM to speak with the carrier tomorrow for clarification.

Thank you

Melissa

Melissa [REDACTED]
Manager, Customer Relations
Alaska District



[REDACTED]@usps.gov



From: Jones, Barbara A. <barbara.jones@anchorageak.gov>

Sent: Saturday, April 16, 2022 1:23 PM

To: [REDACTED] Kimberly [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; Heinz, Jamie L. <jamie.heinz@anchorageak.gov>; [REDACTED], Alejandro [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED], Beverly [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED], Chae [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED], Melissa [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>

Cc: 99522 SAND LAKE STATION, AK [REDACTED]@usps.gov>

Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages

CAUTION: This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Dear USPS friends. Thank you for the email response below. The Municipality desperately needs answers to the following questions by COB Monday, April 18.

We are inquiring regarding the statement that a USPS supervisor “spoke to the carrier who is assigned at Emerald St and Jade St. [And the] Carrier mentioned he received a lot of Ballots yesterday [March 31] that has “Redeliver” marking on them. He also delivered ballots sometime last week and noticed some part of his routes still have did not received their ballots.”

First, as requested in our email of April 2, could you please let us know what “Redeliver” means?

Second, could you also please let us know what it means that the carries stated that he “noticed some part of his routes still have did not received their ballots”?

- Which were the “routes [that] still have not received their ballots” and how did the carrier know this?

Thank you for your help regarding providing answers to these questions as soon as possible and hopefully by Monday, April 18. Sincerely, Barbara

Barbara A. Jones

Anchorage Municipal Clerk

[REDACTED]

907-343-4313 (fax)

Barbara.Jones@AnchorageAK.gov (email)

www.muni.org/clerk (website)

Vision Statement: *The Anchorage Municipal Clerk's Office is dedicated to excellence by courteously, accurately, and timely performing its duties to facilitate a well-informed, well-served community and government officials, thus, maximizing public participation in the democratic process of local government. Ver. 1.0.*



From: Jones, Barbara A.

Sent: Saturday, April 2, 2022 4:08 PM

To: [REDACTED], Kimberly [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; Heinz, Jamie L. <jamie.heinz@anchorageak.gov>; [REDACTED], Alejandro [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED], Beverly [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED], Chae [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED], Melissa [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>

Cc: 99522 SAND LAKE STATION, AK [REDACTED]@usps.gov>

Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages

Thank you for the response. Can you please let us know what “redeliver” means? Barbara

From: [REDACTED], Kimberly [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>

Sent: Friday, April 1, 2022 5:49 PM

To: Heinz, Jamie L. <jamie.heinz@anchorageak.gov>; [REDACTED], Alejandro [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; Jones, Barbara A. <barbara.jones@anchorageak.gov>; [REDACTED], Beverly [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED] Chae [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED], Melissa [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>

Cc: 99522 SAND LAKE STATION, AK [REDACTED]@usps.gov>

Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages

Hello,

I spoke to the carrier who is assigned at Emerald St and Jade St. Carrier mentioned he received a lot of Ballots yesterday that has “Redeliver” marking on them. He also delivered ballots sometime last week and noticed some part of his routes still have did not received their ballots.

We do not have Emerald Dr.

Thank you,

Kimberly Gajonera
Supervisor, Customer Service

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

From: Heinz, Jamie L. <jamie.heinz@anchorageak.gov>

Sent: Friday, April 1, 2022 10:47 AM

To: [REDACTED], Alejandro [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; Jones, Barbara A. <barbara.jones@anchorageak.gov>; [REDACTED], Beverly [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED], Kimberly [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED], Chae [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>; [REDACTED], Melissa [REDACTED] - Anchorage, AK [REDACTED]@usps.gov>

Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages

CAUTION: This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Hi Tito,

As requested by phone, attached are samples of the mail pieces. The first page is the outgoing mail piece that you'll likely prefer to look at; the second two pages are ballot return envelopes.

Thanks,
Jamie Heinz, MMC
MOA Elections
[REDACTED]

From: Heinz, Jamie L.
Sent: Friday, April 1, 2022 9:48 AM
To: [REDACTED], Alejandro [REDACTED] - Anchorage, AK [REDACTED] <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>; Jones, Barbara A. <barbara.jones@anchorageak.gov>; [REDACTED] Beverly [REDACTED] - Anchorage, AK [REDACTED] <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>; [REDACTED], Kimberly [REDACTED] - Anchorage, AK [REDACTED] <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>; [REDACTED], Chae [REDACTED] - Anchorage, AK [REDACTED] <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>; [REDACTED], Melissa [REDACTED] - Anchorage, AK [REDACTED] <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>
Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages

We know that Emerald Drive, Emerald Street, Jade Street, and the circles near those streets were affected but we do not know the extent of the area that did not receive the ballot packages.

Thanks,
Jamie Heinz, MMC
MOA Elections
[REDACTED]

From: [REDACTED], Alejandro [REDACTED] - Anchorage, AK <>
Sent: Friday, April 1, 2022 9:21 AM
To: Jones, Barbara A. <barbara.jones@anchorageak.gov>; [REDACTED] Beverly [REDACTED] - Anchorage, AK [REDACTED] <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>; [REDACTED], Kimberly [REDACTED] - Anchorage, AK [REDACTED] <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>; [REDACTED], Chae [REDACTED] Anchorage, AK [REDACTED] <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>; [REDACTED], Melissa [REDACTED] - Anchorage, AK [REDACTED] <[\[REDACTED\]@usps.gov](mailto:[REDACTED]@usps.gov)>
Cc: Heinz, Jamie L. <jamie.heinz@anchorageak.gov>
Subject: RE: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages
Importance: High

The station is asking which addresses did not received the ballots. Can you share it with us some specific address? 1941 and 1944 consist of several routes.

Based on the map 1944, my address is part of that. We received all our ballots in my household.

Thank You!
Alejandro [REDACTED] s Supervisor, Business Mail Entry Unit



[REDACTED]
[REDACTED]@usps.gov s [REDACTED] s [REDACTED]

We value your feedback! Customer service surveys are periodically emailed to customers asking for feedback on how we're doing. Should you receive a survey, please take a moment to tell us about your most recent Business Mail Entry Unit (BMEU) experience. In the meantime, if there is any way we can improve your BMEU experience, please let us know. We look forward to hearing from you!

From: Jones, Barbara A. <barbara.jones@anchorageak.gov>

Sent: Thursday, March 31, 2022 10:38 PM

To: [REDACTED], Alejandro [REDACTED] - Anchorage, AK [REDACTED]@usps.gov; [REDACTED], Beverly [REDACTED] - Anchorage, AK [REDACTED]@usps.gov; [REDACTED], Kimberly [REDACTED] - Anchorage, AK [REDACTED]@usps.gov; [REDACTED], Chae [REDACTED] - Anchorage, AK [REDACTED]@usps.gov

Cc: Heinz, Jamie L. <jamie.heinz@anchorageak.gov>

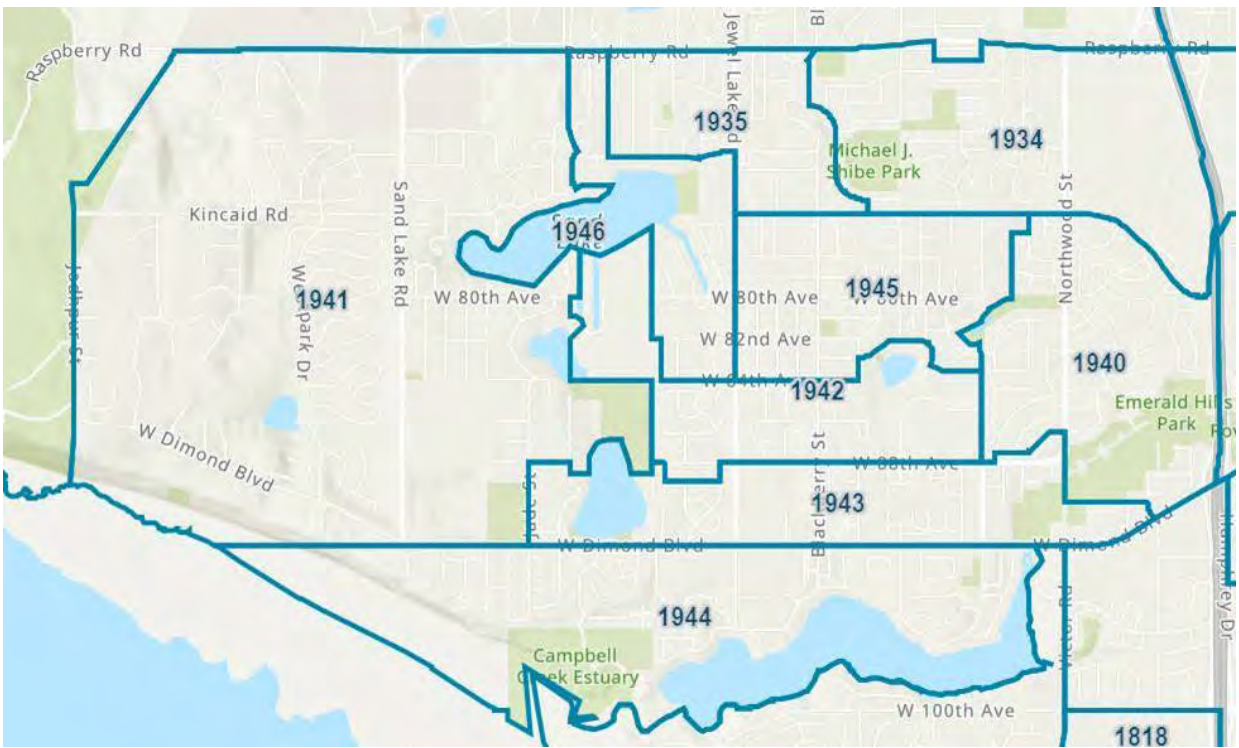
Subject: [EXTERNAL] MOA Elections heard about some voters in certain neighborhoods who did not receive ballot packages

CAUTION: This email originated from outside USPS. **STOP and CONSIDER** before responding, clicking on links, or opening attachments.

Dear Friends at the USPS: The Municipality of Anchorage Elections Team has received some information that voters in the neighborhoods designated as 1941 and 1944 in the map below did not receive their ballot packages to vote in the Municipal Election. We wanted to provide this information to the USPS in the event there is some action you could take to address this. The link to the map is provided below, in case you wanted to get into the details of the map. Thank you as always for your help with MOA Elections. Barbara Jones, Municipal Clerk

[https://muniorg.maps.arcgis.com/apps/webappviewer/index.html?](https://muniorg.maps.arcgis.com/apps/webappviewer/index.html?id=a598b0522a3d434cafb93f20c5ce1a6)

[id=a598b0522a3d434cafb93f20c5ce1a6https://muniorg.maps.arcgis.com/apps/webappviewer/index.html?id=a598b0522a3d434cafb93f20c5ce1a6](https://muniorg.maps.arcgis.com/apps/webappviewer/index.html?id=a598b0522a3d434cafb93f20c5ce1a6)



☐ NO MUNICIPAL AUDIT PERFORMED

~~CLERK~~ CLERK RESPONSE IS INADEQUATE BECAUSE

- 0 THE RISK LIMITING AUDIT (RLA) DOES NOT TAKE THE PLACE OF AN AUDIT WITH ACTUAL VOTER BALLOTS
- 0 THE INSUFFICIENT RLA IS SCHEDULED TO OCCUR ON MAY 17, 2022 LONG AFTER THE ELECTION IS SCHEDULED TO BE CERTIFIED
- 0 RLA AUDIT DOES NOT APPEAR TO CONFIRM WI-FI OR OTHER SECURITY BREACHES.

DANIEL SMITH 4.21.22
RESPONSE 4.24.22

BEE HANSON 4.25.22
RESPONSE ? 4-25-22





Municipality of Anchorage

P.O. Box 196650 • Anchorage, Alaska 99519-6650 • Telephone: (907) 343-4311 • Fax: (907) 249-7999 <http://www.muni.org/assembly>

Office of the Municipal Clerk

Date: April 24, 2022

TO: Observers/Date of Complaint:
Daniel E. Smith 4/21/22

FROM: Dee Ennis, Observer Liaison *DE*

SUBJECT: Observer Complaint re Confirming Accuracy of Scanning, Adjudication, Tabulation
Machine and Process

Thank you for your complaint. You state that there "is no apparent way to confirm that scanned ballots and their votes are accurately being transmitted" to the tabulation server. "Additionally, there is no way to confirm whether or not votes are being tallied accurately by the machine." However, there is such a process and it is called pre-election and post-election accuracy testing.

In Anchorage the "pre-election" testing called Logic and Accuracy Testing (LAT) was done on March 3-4, 2022 with the Anchorage Election Commission. We have attached the press release regarding the public announcement of Logic and Accuracy Testing, indicating the public is invited to attend and witness. The purpose of Logic and Accuracy Testing is exactly what you have asked for, it is way to confirm that scanned ballots and their votes are accurately being tallied by the scanning-adjudication-tabulation system. It is performed before every election to certify the accuracy of the equipment as one measure to ensure election integrity. The Election Commission members, Glennis Ireland, Loren Leman, Mead Treadwell, Elaine Nelson, and Lisa Torkelson were invited and assisted the Elections Team in this test. The LAT test results are maintained as part of the records for this election if you wish to review them.

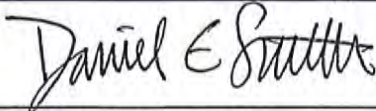
The "post-election" accuracy testing is called a "Risk Limiting Audit" (RLA) and is another valuable tool to detect problems with election outcomes with a high degree of statistical confidence. Properly conducted post-election audits increase voter confidence and add another layer of security to elections. The MOA RLA is scheduled for May 17, 2022, beginning at 9:00 a.m.; the task will be to identify races and a target a number of ballots per race to audit, and compare the machine count of the votes on those ballots to a hand count.

Thank you for the opportunity to provide this information regarding pre- and post-election accuracy testing. Please plan on coming on the RLA on May 17, 2022; the public is welcome to attend.

Municipality of Anchorage
April 5, 2022 Regular Municipal Election
Complaint Form

OBSERVER INFORMATION	A-21-22
	Date
	DANIEL E. SMITH
	Printed Name Of Observer
	LIZ VAZQUEZ
	Name Of Candidate Or Organization/Group Representing

COMPLAINT	SPECIFIC INFORMATION REGARDING COMPLAINT, INCLUDING ELECTION OFFICIAL NAME, IF APPLICABLE:
	<p>AS AN OBSERVER, THERE IS NO APPARENT WAY TO CONFIRM THAT SCANNED BALLOTS AND THEIR VOTES ARE ACCURATELY BEING TRANSMITTED TO THE DOMINION MACHINE.</p> <p>ADDITIONALLY, THERE IS NO WAY TO CONFIRM WHETHER OR NOT VOTES ARE BEING TALLIED ACCURATELY BY THE MACHINE.</p> <p>THESE ISSUES ALONE, WOULD SEEM TO BE REASON ENOUGH FOR A HAND COUNT OF SOME RANDOM BATCHES IF NOT SEVERAL RANDOM DAYS WORTH OF BALLOTS.</p> <p>AS A MEANS OF CONFIRMING VOTE TALLY ACCURACY SEVERAL RANDOM BATCHES FROM EACH DAY SHOULD BE OR COULD BE COUNTED BY HAND AND COMPARED TO THE MACHINE COUNT RESULTS.</p>

SIGNATURES		4-21-22
	Signature of Observer	Date Submitted
	Signature of Municipal Clerk or Designee	Date Received

Jones, Barbara A.

From: Jones, Barbara A.
Sent: Monday, April 25, 2022 9:10 AM
To: [REDACTED]@gci.net; Heinz, Jamie L.
Cc: Duerre, Ralph E; Ennis, Deitra L.; Heinz, Jamie L.
Subject: RE: Election Complaint
Attachments: 2022-0424 Memo to Respond to Smith Complaint re Accuracy of Counting-signed.pdf; Election Summary Report for Logic & Accuracy Testing 2022-0303 to 2022-0304.pdf; Complete_StandardPattern_Results.pdf; 2022-0225 Logic and Accuracy Testing on March 3, 2022 Press Release.pdf

Dear Bee: Please see Response to Observer Complaint re Accuracy of Counting, which is attached. Barbara

From: [REDACTED]@gci.net <beealaska@gci.net>
Sent: Monday, April 25, 2022 9:06 AM
To: Jones, Barbara A. <barbara.jones@anchorageak.gov>; Heinz, Jamie L. <jamie.heinz@anchorageak.gov>
Subject: Election Complaint

[EXTERNAL EMAIL]

Municipality of Anchorage
April 5, 2022 Regular Municipal Election
Complaint Form
OBSERVER INFORMATION

Date April 25, 2022

Printed Name Of Observer Bernice "Bee" Hanson

Name Of Candidate Or Organization/Group Representing Kathy Henslee

COMPLAINT No Municipal Election Audit Being Performed

The Election Audit is being performed AFTER the Election is certified.

The Risk Limiting Audit (RLA) Testing is scheduled for Tuesday, May 17th at 9:00 am. However, the April 5th Election is certified on Tuesday, April 26, 2022. The RLA Audit only uses sample ballots, not actual ballots cast by citizens of the Municipality of Anchorage.

An Election Audit is the process which verifies that the Dominion Server read the cast ballots accurately, while being scanned and tabulated. It also confirms there was no Wi-fi interference or breaches with the server. This audit should take place after the election and before the election is certified.

It is my understanding that all the ballots are destroyed, and the Dominion Server is wiped clean immediately following the election certification. Therefore, there is no actual audit of the Municipal Election.

The fact that the Municipal IT Department is not allowed to run an audit is indicia of fraud and very concerning.

Every election with integrity has the procedure of performing an Election Audit immediately following the election to ensure citizen ballots cast are being accurately tabulated by the server.

SPECIFIC INFORMATION REGARDING COMPLAINT, INCLUDING ELECTION
OFFICIAL NAME, IF
APPLICABLE:

SIGNATURES

Bernice E. Hanson, submitted via email April 25, 2022

Signature of Observer Date Submitted

Signature of Municipal Clerk or Designee Date Received